VICTIMS OF CRIME ACT 2004 PRINCIPLES

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The following Principles should guide the treatment of victims particularly during criminal justice processes.

- 1. Victims should be treated with courtesy, compassion and respect.
- 2. The privacy of victims should be considered and respected to the greatest extent possible.
- 3. All reasonable measures should be taken to minimize inconvenience to victims.
- 4. Victims should promptly receive, in accordance with the Act and the regulations; financial benefits for the injuries that they have suffered.
- 5. The safety and security of victims should be considered at all stages of the criminal justice process, and appropriate measures to protect victims from intimidation and retaliation should be taken when necessary.
- 6. Information should be provided to victims about the criminal justice system and the victim's role and opportunities to participate in criminal justice processes.
- 7. Information should be provided to victims, in accordance with prevailing law, policies, and procedures, about the status of the investigation, the scheduling, progress and final outcome of the proceedings and the status of the offender in the correctional system.
- 8. Information should be provided to victims about available victim assistance services, including the Victim Impact Statement Program, requesting restitution, means of obtaining financial reparation and other assistance and programs.
- The views, concerns and representation of victims are an important consideration in criminal justice processes and should be considered in accordance with prevailing law, policies and procedures.
- 10. The needs, concerns and diversity of victims should be considered in the development and delivery of programs and services and in related education and training.
- 11. Information should be provided to victims about available options to raise their concerns when they believe that these principles have not been followed.