## ATTENTION VIDEO LOTTERY PLAYERS

- 1) Video Lottery Cashout tickets must be claimed within seven (7) days from date of issue.
- 2) Cashout ticket can only be redeemed at the Video Lottery Retailer from where it was issued.
- 3) No person under the age of 18 is permitted to play Video Lottery Terminals.
- 4) Any malfunction voids all plays and pays.
- 5) Report any terminal malfunctions to site staff immediately. Play on a Video Lottery Terminal that appears to be malfunctioning should be discontinued immediately.
- 6) 4,000 credits or \$1,000 is the maximum that can be won per spin.
- 7) A cashout ticket is produced when \$1,250 (or 5,000 credits) are attained. Players will receive one cashout ticket totalling \$1,250. The balance of credits (if any) will remain in the terminal until acted on (played or cashed out).

## **VIDEO LOTTERY TERMINAL IRREGULARITIES**

## CALL 1-800-742-7818

Answering machine will receive calls after regular office hours.

For your protection, any irregularity regarding the actual game play on Video Lottery Terminals, should be reported to the Alberta Gaming and Liquor Commission. Callers should be prepared to provide the following information: name, address and telephone number, the location of the Video Lottery Terminal and type of game being played.

The Video Lottery Network in Alberta has been designed to payout approximately 92 percent.

