

WHERE DOES THE REVENUE FROM GAMING GO?

Revenues from VLTs, ticket lotteries, and slot machines are placed into the Alberta Lottery Fund. These revenues total more than \$1 billion each year, and are used to support thousands of volunteer, public and community-based initiatives annually.

Health and wellness programs, education, recreation and cultural initiatives are just some of the ways lottery proceeds are used. Through 13 ministries and seven programs and foundations, the government's share of gaming revenue is invested back into Alberta's communities.

For more information visit:

albertalotteryfund.ca



ALBERTA ALCOHOL AND DRUG ABUSE COMMISSION (AADAC)

AADAC operates and funds information, prevention and treatment services for Albertans concerned about alcohol, drug and gambling problems. AADAC provides gambling-related programs and services to adults and youth including:

- Information
- Problem Gambling Stabilization Program
- Prevention and education
- Outpatient counseling
- Community outreach
- Residential treatment
- A 24-hour help-line
- Assessment and referral

For more information visit:

www.aadac.com

AADAC GAMBLING SCREEN

These questions may help you examine your gambling activities. If a lot of gambling activity is noted in question 1 or you answer "yes" to questions 2 through 5, you may be experiencing gambling problems. If this is the case, please consider getting more information about, or an assessment of your gambling.

1. In the past 12 months have you:
 - played bingo
 - bet on sporting events
 - purchased lottery tickets
 - played games of skill for money (e.g. cards)
 - played slot machines or VLTs
 - gambled in a casino
 - gambled at a race track (including off-track betting)
 - participated in any other form of gambling
2. In the past 12 months have you spent more money than you intended on any of the above activities?
3. In the past 12 months has your involvement in the above activities created financial difficulties for you or your family?
4. In the past 12 months has anyone expressed concern about your involvement in these activities?
5. In the past 12 months have you been concerned about your involvement in these activities?

HELP RESOURCES

If you think your gambling activities are causing you problems, you can call the 24-hour, toll-free AADAC Help Line at:

1-866-332-2322

AADAC provides free, voluntary and confidential services for gamblers and their family members in 49 locations throughout Alberta.



Player Information

PLEASE
GAMBLE
RESPONSIBLY



IMPORTANT INFORMATION FOR PLAYERS

Electronic games are a form of gambling entertainment. As with all forms of entertainment, there is a cost to play these games. Although players may win occasionally, over time the house will win.

WAGERING AND PAYOUTS

The approved average payout percentage for electronic games is 92%.

Every time the play button is pressed on a VLT or slot machine, the outcome is determined by a computer chip called a Random Number Generator located inside each machine.

A new independent random draw is made each time a bet is placed. The random draw cannot be influenced by anything other than the random number generator and there are no patterns or clues to indicate when a win will happen.

Randomness means that all future outcomes are unpredictable.

GAMBLING RESPONSIBLY

The Alberta Gaming and Liquor Commission (AGLC) ensures that gaming and liquor activities in Alberta are conducted honestly, openly and with the highest level of integrity. Most people who gamble do not experience problems. However, some people do, and here are a few tips that may help players manage their gambling.

Please play within your limits. The key to playing games of chance responsibly is to:

1. Understand that playing electronic games involves spending money over time, just like any other form of entertainment.
2. Before you start playing, determine the amount of time and money that is appropriate for you to spend.
3. Set a budget and stick to it.
4. Do not chase your losses. Accept them as a cost of entertainment.
5. Do not use money intended for everyday expenses or borrow money to play games of chance. Only spend what you can afford to lose.
6. Take frequent breaks while playing.

The AGLC is committed to encouraging the responsible use of its products.

GAMBLING MYTHS

Can you improve your odds of winning? The answer is no. It is impossible to predict when a winning hand or combination will happen on a VLT or slot machine. Each symbol that appears is chosen randomly.

You CANNOT improve the odds by:

1. Pressing the buttons in a certain way or touching the screen. The outcome is determined the instant the play button is pressed.
2. Playing the machine that has or has not had a recent big payout. VLTs and slot machines are random games of chance, knowledge of previous wins or losses will not improve your chances of winning.
3. Playing at certain times of the day, night, week or month. Wins or losses are not related to when the machines are played.
4. Playing for a longer or shorter period. The longer you play, the more money you will lose over time.

RESPONSIBLE GAMING FEATURES FOR VLTs

Responsible Gaming Features (RGFs) are only available on VLTs, at this time. These features are designed to assist players to better manage their time and money. The features include the following:

1. A 24-hour clock on the main screen and on all gaming screens to help players better manage the time spent playing VLTs.
2. The players' bank showing both dollars and credits. This may help players keep track of how much money they have wagered.
3. Pop-up reminders show players how long they been playing and ask whether they wish to continue playing or end the session.
4. A scrolling toll-free problem gambling help-line sponsored by the **Alberta Alcohol and Drug Abuse Commission (AADAC)**. **The AADAC Help Line** is manned by professionals able to assist players in obtaining counseling services.

GAMING IRREGULARITIES

If you experience a problem with a casino or VLT location, or you believe you have a discrepancy with the amount of credits you are entitled to, always;

1. Stop play on the VLT or slot machine immediately.
2. Report the problem or discrepancy to the retailer's staff as soon as possible.
3. If the dispute has not been resolved, call the AGLC's Gaming Irregularities line at 1-800-742-7818.

All suspected illegal or unethical gaming irregularities should be reported to the AGLC.

For more information visit:
www.aglc.gov.ab.ca

