

AUTOMOBILE INSURERS LICENSED IN ALBERTA

LIC	NAME OF INSURER	CONTACT	E-MAIL ADDRESS	TITLE	ADDRESS	TELEPHONE	FAX	RESPONSE
669	ACE INA Insurance	Yelena Garbar	yelena.garbar@ace-ina.com	Ombudsman Liaison Officer	130 King Street West, 12th Fl., Toronto, ON M5X 1A6	(416)594-3005	(416)594-3000	9/1/2004
635	Alberta Motor Association Insurance Company	Ron Grieve		Vice President Insurance Services	10310 G.A. Macdonal (39A) Avenue, Box 8180 Station South, Edmonton, AB T6H 5X9	(780)430-5624	(780)430-5599	8/31/2004
319	Allianz Insurance Company of Canada	Todd Klapak	todd.klapak@ingcanada.com	Vice President- Corporat Personal Insrua	1300, 321-6th Avenue SW, Calgary, AB T2P 4W7	(403) 231-1357	(403)233-2815	6/2/2005
366	Allstate Insurance Company	Karen Fockler	kfocker@allstate.com	Consumer Relations Manager	27 Allstate Parkway, Suite 100, Markham, ON L3R 5P8	(905)940-4246	(905)415-4899	9/2/2004
		Carla Laakso	c.laakso@allstate.ca	Ombudsman Liaison Officer		(905)475-4522	(905)513-4018	1/11/2006
506	Allstate Insurance Company of Canada	Karen Fockler	kfocker@allstate.com	Consumer Relations Manager	27 Allstate Parkway, Suite 100, Markham, ON L3R 5P8	(905)940-4246	(905)513-4018	8/22/2006
		Carla Laakso	c.laakso@allstate.ca	Ombudsman Liaison Officer		(905)475-4522		
583	American Bankers Insurance Company of Florida	No Business in Alberta						
558	American Home Assurance Company	Gabrielle Parker			145 Wellington Street West, Toronto, ON M5J1H8	(416) 596-4052	(416) 596-3949	9/15/2004
		Robert Marion			145 Wellington Street West, Toronto, ON M5J1H8	(416) 596-4052	(416) 596-3949	9/15/2004
		Lynda Cunningham			145 Wellington Street West, Toronto, ON M5J1H8	(416) 596-4052	(416) 596-3949	9/15/2004
969	American Re-Insurance Company	Bernie Maingot	bmaingot@amre.com	V.P. Chief Agent for Canada	390 Bay Street, 22nd Floor, Toronto, ON M	(416)681-6944	(416)5918330	8/31/2004
515	American Road Insurance Company	No Business in Alberta						
979	Ascentus Insurance Ltd.	Bonnie Pilkington		Customer Information Service		1-888-877-1710		9/3/2004
785	Aviva Insurance Company of Canada	Grant Miner	Grant_miner@avivacanada.com	Senior VP, Western Region	Suite 1700, 10250-101 Street, Edmonton, AB T5J 3P4	(780)945-2261	(780)945-2265	8/30/2004
977	AXA Corporate Solutions Assurance	Mrs. Sylvie Trudeau	Sylvie.trudeau@axa-canada.com	Manager International Business	1800 McGill College #2000, Montreal, Quebec H3A 3J6	(514)392-6033 #5300	(514)392-6900	9/2/2004
656	AXA Insurance (Canada)	Don McKay	don.macay@axa-pacific.ca	Branch Manager	801, 6th Avenue SW, Suite 2310, Calgary, AB T2P 3W2	(403)269-9900	(403)265-8752	9/2/2004
598	AXA Pacific Insurance Company	Don McKay	don.macay@axa-pacific.ca	Branch Manager	801, 6th Avenue SW, Suite 2310, Calgary, AB T2P 3W2	(403)269-9900	(403)265-8752	9/2/2004
634	Belair Insurance Company Inc.	Todd Klapak	todd.klapak@ingcanada.com	Vice President- Corporat Personal Insrua	1300, 321-6th Avenue SW, Calgary, AB T2P 4W7	(403) 231-1357	(403)233-2815	6/2/2005
933	Canadian Direct Insurance Incorporated	Susannah M. Bach	susannah_bach@canadiandirect.ca	VP Corporate & Strategic Operations	Suite 217, 610-6th Street, Newe Westminster, BC V3L 3C2	(604) 517-3135	(604) 517-3214	8/26/2004
929	Canadian Northern Shield Insurance Company	Mr. Alex Patton	apatton@cns.ca	Vice President Insurance	Box 12133, 1900-555 Hastings Street, Vancouver, BC V6B 4N7	(604)662-2900	(604)662-5698	8/26/2004
421	Centennial Insurance Company	Debbie Stamp		Level 1 Complaints	500-36 King Street East, Toronto ON M5C 1E5	(416)703-1734	(416)703-8195	8/18/2004
		Judy Moncrieff		Level 2 Complaints	500-36 King Street East, Toronto ON M5C 1E5	(416)703-1734	(416)703-8195	8/18/2004
986	Certas Direct Insurance Company	Sandy Bedard	sandy.bedard@dqig.ca	Team Leader, Customer Relationship Services	3 Robert Speck Parkway, Mississauga, ON L4Z 3Z9	(905-306-4492	(905)306-5272	8/27/2004
696	Chubb Insurance Company of Canada	Susan Vella		Senior VP, Personal Underwriting		(416)359-3211		9/13/2004
342	Citadel General Assurance Company (The)	Sue Sharo	Sue.Sharo.citadel.ca	Western Regional Office	700, 355-4th Avenue SW, Calgary, AB T2P 0J1	(403)261-3117	(403)261-3141	8/31/2004
402	Co-operators General Insurance Company	Bob Henderson	service@cooperators.ca	Ombudsman Liaison Officer	Priory Square, Guelph ON N1H 6P8	1-800-265-2612	(519)823-9944	8/30/2004
		Beth Murison	service@cooperators.ca	Ombudsman Liaison Officer	Priory Square, Guelph ON N1H 6P8	1-800-265-2612	(519)823-9944	8/30/2004
553	Commerce and Industry Insurance Company of Canada	Gabrielle Parker			145 Wellington Street West, Toronto, ON M5J1H8	(416) 596-4052	(416) 596-3949	9/15/2004
		Robert Marion			145 Wellington Street West, Toronto, ON M5J1H8	(416) 596-3060	(416) 596-3949	9/15/2004
372	Commonwealth Insurance Company	Donald M. Parry		AVP, Corporate Secretary	595 Burrard Street Suite 1500, Box 49115 Bentall Tower Three, Vancouver, BC V7X 1G4	(604) 638-5511	(604)683-8968	8/17/2004
758	Continental Casualty Company (CNA Canada)	Rick Lustrì	chiefprivacyofficer@com	Complaint and Compliance Officer	250 Yonge Street, 15th Floor, Toronto, ON M5B 2L7	(416)542-7300	(416)542-7310	8/24/2004
860	Coseco Insurance Company	Jane E. VanderPlast	jvanerplaat@hbgrpins.com	Director, Corporate Services & Ombudsman	5600 Cancross Court, Mississauga, ON L5R 3E9	(905)507-5745	(905)507-9831	8/26/2004
805	Cumis General Insurance Company	Carlos Rodrigues		V.P. P&C Products	P.O. Box 5065, 151 North Service Rd, Burlington, ON L7R 4C2	(905)631-4801/1-800-263-9120 Ext. 4801	(905)632-3005	9/10/2004
		Margo Pinder, CIP, FLMI		Manager Personal Lines	P.O. Box 5065, 151 North Service Rd, Burlington, ON L7R 4C2	(905)631-4801/1-800-263-9120 Ext. 4801	(905)632-3005	9/10/2004
565	DaimlerChrysler Insurance Company	Bill Charman		VP Canadian Operations	2425 Matheson Blvd. East, Mississauga, ON L4W 5N7	(905) 629-6064	(905)629-6067	8/31/2004
763	Dominion of Canada General Insurance Company (The)	Ms. Wendy Mills	ombudsma@thedominion.ca	Ombudsman	165 University Avenue, Toronto, ON M5H 3B9	1-800-268-8447 Ext. 2510	(416) 362-8321	9/7/2004
768	Eagle Star Insurance Company Limited	Debbie Stamp		Level 1 Complaints	36 King Street, Suite 500, Toronto ON M5C 1E5	(416)361-1728	(416)361-6113	8/18/2001
		Judy Moncrieff		Level 2 Complaints	500-36 King Street East, Toronto ON M5C 1E5	(416)703-1734	(416)703-8195	8/18/2004
618	Ecclesiastical Insurance Office Public Limited Company	No Business in Alberta						
806	Echelon General Insurance Company	Stephen R. Steele	ssteele@egi.ca	V.P. Automobile Underwriting	1550 Enterprise Road	(905)565-7966 1-800-324-3566	(905)565-7967	8/30/2004
769	Economical Mutual Insurance Company	Richard W. Seip	richard.seip@economicalinsurance.com	Ombudsman & Corporate Responsibility Analyst	111 Westmount Road South, PO Box 2000, Waterloo, ON N2J 4S4	(519)570-8500/1-800-265-9996 Ext. 8215	(519)570-8697	8/31/2004
425	Elite Insurance Company	David Lyons	david_lyons@avivacanada.com	Regional Manager	1125 Howe Street, Suite 1100, Vancouver, BC V6Z 2Y6	(604)669-2626	(604)669-9754	3/31/2005
407	Employers Insurance Company of Wausau	Ms. Betty Binger	Betty.bingler@libertyinternational.com	V.P. Strategic & Operational Initiatives	BCE Place 181 Bay Street, Suite 1000, Toronto, ON M5J 2T3	(416)307-4682		
1007	Endurance Reinsurance Corporation of America	Lynn Savin		Level 1 Complaints Contact	36 King Street East, Suite 500	(416)361-1728	(416)361-6113	4/19/2005
		Mike Rende		Level 2 Complaints	36 King Street East, Suite 500	(416)361-1728	(416)361-6113	4/19/2005
940	Everest Insurance Company of Canada	No Business in Alberta						
569	Factory Mutual Insurance Company	No Business in Alberta						
340	Federal Insurance Company	Susan Vella		Senior VP, Personal Underwriting		(416)359-3211		9/13/2004
865	Federated Insurance Company of Canada	Brent T. Martin	brent.martin@federated.ca	Compliance Co-ordinator	717 Portage Avenue, Fifth Floor, Winnipeg, MB R3C 3C9	(204) 786-6431 1-800-665-1934	(204) 784 6755	8/31/2004

Updated 12/5/2016	Federation Insurance Company of Canada	Richard W. Seip	richard.seip@economicalinsurance.com	Ombudsman & Corporate Responsibility Analyst	111 Westmount Road South, PO Box 2000, Waterloo, ON N2J 4S4	(519)570-8500/1-800-265-9996 Ext. 8215	(519)570-8697	8/31/2004
836	First North American Insurance Company	No Business in Alberta						
454	GCAN Insurance Company	No Business in Alberta						
795	Gore Mutual Insurance Company	No Business in Alberta						
796	Grain Insurance and Guarantee Company	Gary E. Dyson	gdyson@graininsurance.com	Vice President-Marketing	1240 One Lombard Place, Winniped, MB R3C 0V9	(204)943-0721	(204)943-6419	8/18/2004
798	Great American Insurance Company	No Business in Alberta						
416	Great American Insurance Company of New York	No Business in Alberta						
100	Guarantee Company of North America (The)	Ron Burns, CIP	rburns@gcna.com	VP Personal Lines Central Regiona	954 Dundas Street, PO Box 668 Woodstock, ON N4S 7Z9	1-800-265-4262 Ext. 218	(519)539-2569	9/2/2004
108	Hartford Fire Insurance Company	Ms. Iliona Vigmond Kirsh		Chief Agent for Canada	PO Box 600, 36 York Mills Road, Ste 504, Toronto, ON M2P 2E9	(416)733-9265/1-888-898-8334	(416)733-0510	9/1/2004
104	ING Insurance Company of Canada	Todd Klapak		VP Personal Insurance	1300, 321-6th Avenue SW, Calgary, AB T2P 4W7	(403)231-1357	(403)233-2815	6/2/2005
877	ING Novex Insurance Company of Canada	Todd Klapak		VP Personal Insurance	1300, 321-6th Avenue SW, Calgary, AB T2P 4W7	(403)231-1357	(403)233-2815	6/2/2005
973	Innovative Insurance Corporation	Dave Luckwell	dave@innovativeinsurancecorporation.com	President	#200, 17920-105 Avenue, Edmonton, AB T5S 2H5	(780)448-0645	(780)448-0877	8/20/2004
699	Jevco Insurance Company	Ms. Lucie Constantineau		Personal Lines Manager	2021, avenue Union, bureau 1150, Montreal, QC H3A 2S9	(514)284-9350	(514)289-9257	8/26/2004
891	Kingsway General Insurance Company	Sherre Newell, CIP	snewell@kingsway-general.com	Alberta Branch Manager	200, 7101-5th Street, SE, Calgary, AB T2H 2G2	(403)319-2213	(403)258-8255	9/8/2004
850	Liberty Insurance Company of Canada	Mr. Corrado Messina		Ombudsman	657 Cochrane Drive, Suite 100, Unionville, ON L3R 0S7	(905)415-8400	(905)415-0713	8/31/2004
241	Liberty Mutual Fire Insurance Company	Ms. Betty Bingler	Betty.bingler@libertyinternational.com	V.P. Strategic & Operational Initiatives	BCE Place 181 Bay Street, Suite 1000, Toronto, ON M5J 2T3	(416)307-4682		
301	Liberty Mutual Insurance Company	Ms. Betty Bingler	Betty.bingler@libertyinternational.com	V.P. Strategic & Operational Initiatives	BCE Place 181 Bay Street, Suite 1000, Toronto, ON M5J 2T3	(416)307-4682		
174	Lloyd's Underwriters	Llyod's Canada Inc.	info@lloyds.ca		1155 rue Metcalfe, 1540	1-877-455-6937	(514)-861-0470	9/1/2004
925	Lombard General Insurance Company of Canada	R. Paul Krypan		Ombudsman	105 Adelaide Street West, 3rd Floor, Toronto, ON M5H 1P9	1-800-268-9680 Ext. 4445	(416)350-4445	2/27/2006
924	Lombard Insurance Company	R. Paul Krypan		Ombudsman	105 Adelaide Street West, 3rd Floor, Toronto, ON M5H 1P9	1-800-268-9680 Ext. 4445	(416)350-4445	2/27/2006
352	London and Midland General Insurance Company	No Business in Alberta						
968	Loyalist Insurance Company (The)	Stephen T. Brown	stevebrown@loyalistinsurance.com	Chairman & CEO	911 Golf Links Road, Suite 111, Ancaster, ON L9K 1H9	(905) 648-6767	(905) 648-7220	8/31/2004
		Donald W. Coons	doncoons@loylistinsurance.com	President	911 Golf Links Road, Suite 111, Ancaster, ON L9K 1H9	(905) 648-6767	(905) 648-7220	8/31/2004
135	Lumbermens Mutual Casualty Company	No Business in Alberta						
615	Markel Insurance Company of Canada	Vicky McKiel		V.P. Insruance Operations	55 University Avenue, 15th Floor, Toronto, ON M5H 2H7	(416)364-7800 Ext. 2371	(416)364-1488	9/14/2004
963	Millennium Insurance Corporation	Aaron Purdue	aperdue@MillenniumInsurance.CA	CEO	200, 320 Sioux Road, Shewood Park, AB T8A 3X6	(780) 417-5484	(780)467-0004	8/31/2004
524	Missisquoi Insurance Company (The)	Richard W. Seip	richard.seip@economicalinsurance.com	Ombudsman & Corporate Responsibility Analyst	111 Westmount Road South, PO Box 2000, Waterloo, ON N2J 4S4	(519)570-8500/1-800-265-9996 Ext. 8215	(519)570-8697	8/31/2004
855	Mitsui Sumitomo Insurance Company, Limited	Mr. David Crozier		Branch Manager	Dome Tower, Suite 2100, 333-7th Avenue SW, Calgary, AB T2P 2Z1	(403)261-3881	(403)269-2907	8/31/2004
444	Motors Insurance Corporation	No Business in Alberta						
894	Nipponkoa Insurance Company, Limited	Garry Traynor	garry_traynor@avivcanada.com	Manager, National Personal Lines	2206 Eglinton Avenue East, Scarborough, ON M1L 4S8	1-800-387-4518	416-288-9295	9/20/2004
102	Nordic Insurance Company of Canada (The)	Todd Klapak	todd.klapak@ingcanada.com	Vice President- Corporat Personal Insrua	1300, 321-6th Avenue SW, Calgary, AB T2P 4W7	(403) 231-1357	(403)233-2815	6/5/2005
951	North Waterloo Farmers Mutual Insurance Company	No Business in Alberta						
923	Old Republic Insurance Company of Canada	Brian Combs	bcombs@orican.com		Box 557, 100 King Street West, Hamilton, ON L8N 3K9	(905)523-5936 Ext. 267	(905)523-1947	9/1/2004
916	Optimum West Insurance Company	Phillip Jacka		Regional VP Alberta/Yukon	1200 Merrill Lynch Tower	(780)414-1826/1-888-814-2888	(780)414-2021	9/1/2004
	Omega General Insurance Company	Debbie Stamp		Level 1 Complaints	36 King Street East, Suite 500, Toronto, ON M5C 1E5	(416) 361-1728	(416) 361-6113	5/6/2005
		Judy Moncrieff		Level 2 Complaints	36 King Street East, Suite 500, Toronto, ON M5C 1E5	(416) 361-1728	(416) 361-6113	5/6/2005
467	Peace Hills General Insurance Company	Brenda Simioni			10709 Jasper Avenue	(780)945-2869	(780)424-0396	9/1/2004
1002	Pafco Insurance Company	Teresa Garber	tgarber@pafco.ca	Ombudsman Liaison Officer	27 Allstate Parkway, Suite 100, Markham, ON L3R 5P8	877-726-6736	(905)513-4018	1/11/2006
		Carla Laakso	c.laakso@allstate.ca	Ombudsman Liaison Officer	27 Allstate Parkway, Suite 100, Markham, ON L3R 5P8	877-726-6736	(905)513-4018	1/11/2006
837	Pembridge Insurance Company		tgarber@pembridge.com	Ombudsman Liaison Officer	27 Allstate Parkway, Suite 100, Markham, ON L3R 5P8	877-726-6736	(905)513-4018	1/11/2006
		Carla Laakso	c.laakso@allstate.ca	Ombudsman Liaison Officer	27 Allstate Parkway, Suite 100, Markham, ON L3R 5P8	877-726-6736	(905)513-4018	1/11/2006
		Teresa Garber	tgarber@pafco.ca	Ombudsman	27 Allstate Parkway, Suite 100, Markham, ON L3R 5P8	877-726-6736	(905)513-4018	1/11/2006
950	Perth Insurance Company	Richard W. Seip	richard.seip@economicalinsurance.com	Ombudsman & Corporate Responsibility Analyst	111 Westmount Road South, PO Box 2000, Waterloo, ON N2J 4S4	(519)570-8500/1-800-265-9996 Ext. 8215	(519)570-8697	8/31/2004
199	Portage La Prairie Mutual Insurance Company (The)	Mr. C. Wayne Wyborn,		Regional Manager	1340, 10665 Jasper Avenue Edmonton, AB T5J 3S9	(780) 423-3102	(780) 429-0630	8/26/2004
		Randy L. Clark, CIP		Vice President	Box 340, Portage la Prairie, MB R1N 3B8	1-800-567-7721	(204) 239-6655	8/26/2004
853	Primum Insurance Company	Mr. Corrado Messina		Ombudsman	657 Cochrane Drive, Suite 100, Unionville, ON L3R 0S7	(905)415-8400	(905)415-0713	8/31/2004
953	Progressive Casualty Insurance Company	No Business in Alberta						4/12/2004
918	Protective Insurance Company	John Mills		Chief Agent in Canada			(416)964-3338	9/14/2004
966	Providence Washington Insurance Company	Robin Holloway	rholloway@csaccount.com	Director of Financial Reporting	CSA Accounting for Insurance Inc., 1145 Nicholson Road Unit 2, Newmarket, ON L3Y 7V1	(905)853-0858 Ext 226		9/8/2004
960	RBC General Insurance Company	Catherine Dowell	feedback@rbcinurance.com	Director, Customer Care Assurance	P.O Box 213, Station "A", Missauga, ON L5A 4N9	1-888-728-6666	1-888-844-3331	9/3/2004
725	Royal & Sun Alliance Insurance Company of Canada	Bonnie Pilkington		Customer Information Service		1-888-877-1710		9/3/2004
215	Saskatchewan Mutual Insurance Company	Denise Thiessen, FCIP	dthiessen@saskmutual.com	Underwriting Manager	279-3rd Avenue North, Saskatoon, SK S7K 2H8	(306)664-4232	(306)664-1957	8/18/2004

