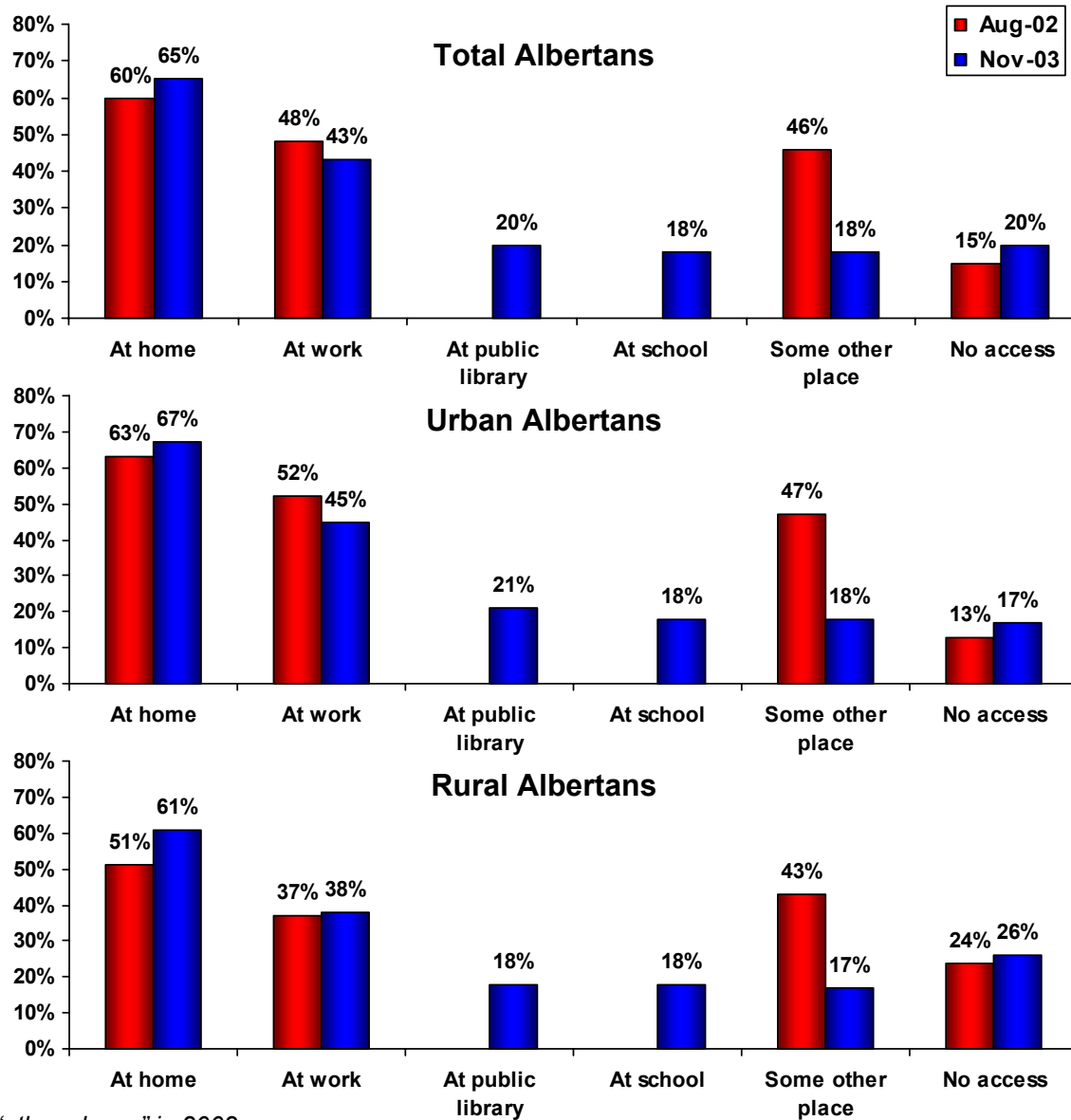


Internet Access

- 80% of Albertans currently have access to the Internet and 20% have no access.
- Albertans living in rural areas are more likely than those living in urban areas to have no access to the Internet (26% versus 17%).
- Those earning an annual household income below \$20,000 are also more likely than others to have no access to the Internet (37%).
- Home Internet access is most prevalent among those with an annual household income over \$60,000 (78%), and Calgarians (72%).
- Having access to the Internet at work is most prevalent among those with an annual household income over \$60,000 (62%), Calgarians (54%), and men (49%).
- Since August 2002, the proportion of Albertans accessing the Internet has not changed significantly. However, there has been a slight increase in the proportion accessing the Internet at home and a corresponding decrease in those accessing it from work.

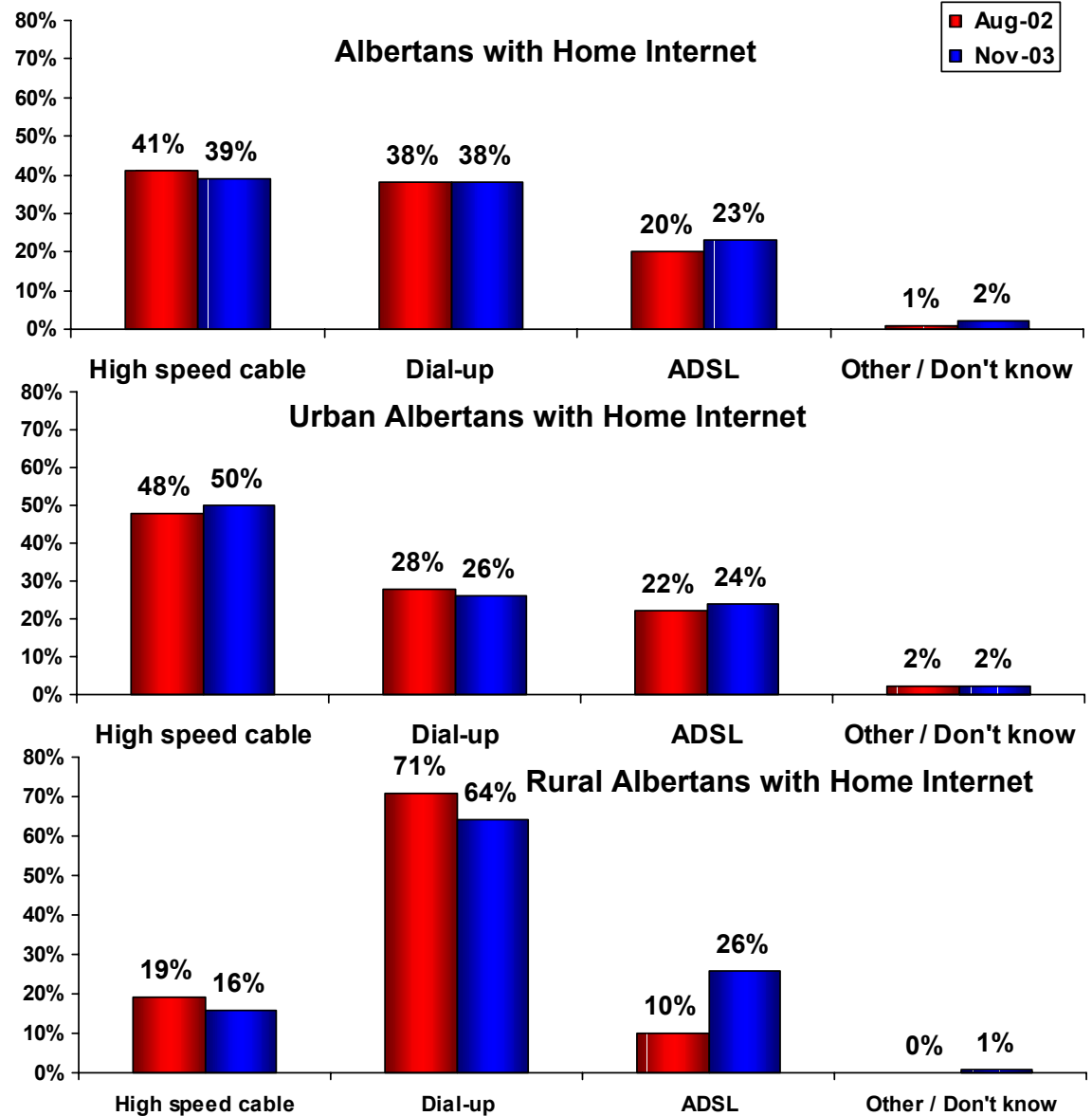


1S. Currently, do you access the Internet ...

Note – libraries and schools not differentiated from “other places” in 2002

Type of Internet Access at Home

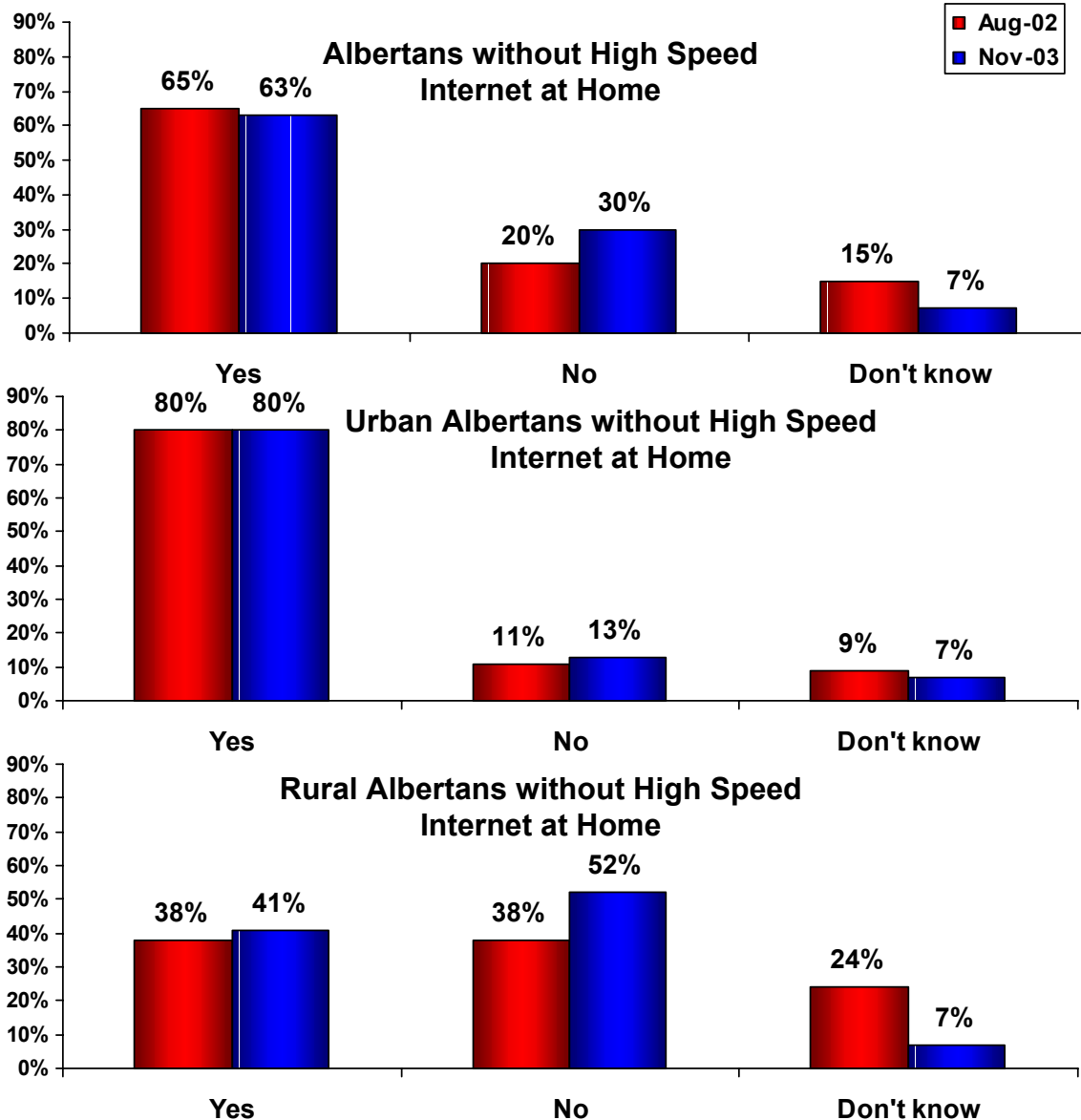
- Among Albertans with home Internet access, high speed access through a cable line and dial-up through a telephone line are the most common.
- High speed cable access is particularly common among Calgarians (57%), those age 18 to 24 (52%), and those with an annual household income over \$80,000 (47%).
- Dial-up access is most common in rural areas (64%).
- The type of home Internet service used has not changed significantly since August 2002.



2S. IF ACCESS AT HOME, What type of Internet access do you have at home? Do you have ...

Availability of High Speed Internet

- When those Albertans who do not currently have high speed Internet access are asked if high speed service is available in their area, just under two-thirds (63%) say it is. Another 30% say it is not and 7% don't know.
- Not surprisingly, those living in urban areas are twice as likely to say high speed Internet is available in their area of the province than those living in rural areas (80% versus 41%).
- Since August 2002, there has not been any significant change in the proportion of Albertans who say high speed Internet is available in their area. However, there has been an increase in the proportion who say it is not available (up 10 points from 20% to 30%) and a decrease in the proportion who are unsure (down 8 points from 15% to 7%).



3S. IF DO NOT HAVE HIGH SPEED AT HOME, Do you live an area of the province where high speed Internet access is currently available?