

WAGERING AND PAYOUTS

The approved average payout percentage for the games in each terminal remains the same — 92%.

The maximum bet per game remains unchanged at \$2.50 (10 x 25¢), and the maximum win per game also remains unchanged; \$1,000 or 4,000 credits.

IF YOU EXPERIENCE TECHNICAL PROBLEMS...

As always, players should report any terminal problems or credit disputes immediately to the retailer staff. Please stop playing the VLT and wait for instructions from the staff. Players may also call the AGLC's toll-free Gaming Irregularities number (1-800-742-7818) with any unresolved terminal problems or credit disputes.

WHAT ARE SOME OF THE SIGNS OF PROBLEM GAMBLING?

- **Spends large amounts of time gambling.**
This allows little time for family, friends or hobbies.
- **Begins to place larger, more frequent bets.**
Larger bets are necessary to get the same level of excitement.
- **Has growing debts.**
The person with a gambling problem is secretive or defensive about money, and may borrow money from family members or friends.
- **Pins hopes on the "big win."**
The problem gambler believes the big win, rather than the need to change the gambling behaviour, will solve financial or other problems.
- **Promises to cut back on gambling.**
The problem gambler is unable to reduce or stop gambling.
- **Refuses to explain behaviour, or lies about it.**
- **Feels frequent highs and lows.**
If unable to gamble, the problem gambler misses the thrill of the action and may then be bad-tempered, withdrawn, depressed or restless. During a winning streak the gambler is on a high.

- **Boasts about winning.**
The person with a gambling problem loves to relive a win but will make light of losses when others express their concern. Wins and losses may also be kept a secret.
- **Prefers gambling to a special family occasion.**
The problem gambler may arrive late or miss family events such as birthdays, school activities and other family events.
- **Seeks new places to gamble close to home and away.**
The problem gambler may insist that evenings out or even family vacations be at places where gambling is available.

Source: AADAC "A Gambling Problem — How To Tell?"

When it's no longer a game help is available
Gambling Help Line (24 hrs)
Call: 1-866-332-2322



Player Information

NEW VIDEO
LOTTERY
TERMINALS

VLTS — WHAT'S NEW?

The Alberta Gaming and Liquor Commission (AGLC) is replacing Alberta's 10-year-old VLTs. The terminals are obsolete and are no longer supported by the manufacturers. The replacement of the terminals has been part of the AGLC's three-year business plan since 2001. The new VLTs have incorporated responsible gaming features as well as a mixture of new and classic games. It is anticipated that the entire VLT replacement project will be completed by March 31, 2004.

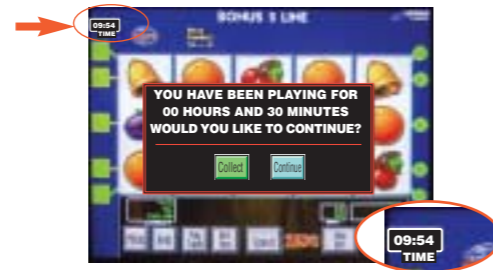
There is a cap of 6,000 VLTs in Alberta. This cap will remain in effect.

ALBERTA LOTTERY FUND

Revenue from VLTs, ticket lotteries, and slot machines is placed into the Alberta Lottery Fund. The Alberta Lottery Fund supports thousands of volunteer, public, and community-based initiatives across the province each year. AADAC's problem gambling programs and services are funded by the Alberta Lottery Fund, as are thousands of other initiatives. More information on the Alberta Lottery Fund is available at albertalotteryfund.ca.

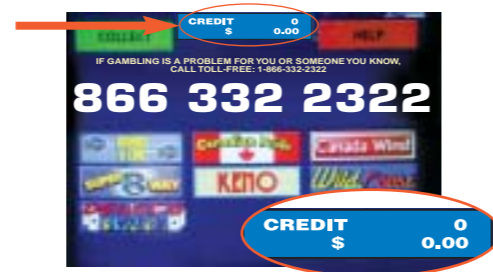
THE NEW TERMINALS ALL HAVE RESPONSIBLE GAMING FEATURES

Responsible gaming features are designed to help players better manage their time and money. The following are the four new responsible gaming features:



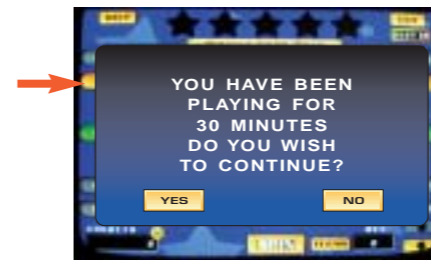
A clock visible at all times

The main screen and all gaming screens now contain a clock to help players better manage their time spent playing VLTs.



Player's bank in dollars and credits

The player's bank will be posted in dollars and credits to help players keep track of how much they have wagered.



Pop-up Reminders

A pop-up reminder will show players how long they have been playing and will ask whether they wish to continue playing or end the session.



Problem Gambling Helpline Banner Message

A problem gambling helpline message and AADAC's toll free Gamblers Help Line phone number will scroll across the screen.

GAMES: A CLASSIC MIX OF OLD AND NEW

WMS Games:

- Bonus Five Line
- Wild and Loose
- Canadian Pride (New game)
- Canada Wins (New game)
- Super 8 Way
- Keno
- Poker — Deuces Wild
- Poker — Flush Fortune (New game)

Spielo Games — all of the games are new:

- Bonus Free Star
- Royal Spins
- Triple It
- Wild Arctic
- Beaver Fever
- Magic Moons
- Fireball Keno
- Poker — Triple Ace Poker

VLC Games:

- Five Reel
- 7's Wild (New game)
- Mouse Party (New game)
- Super Eight
- Ducks in a Row (New game)
- Power Keno (New game)
- Blackjack
- Poker — Jacks or Better