FOCUS ALBERTA

April 2003



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2003 - 3

Field Dates: April 10 - 20, 2003

SURVEY METHOD

The results of the survey are based on a probability sample of 1001 adults living in Alberta. The survey was conducted by telephone from April 10 to April 20, 2003.

SAMPLE SELECTION

The sampling method was designed to complete 1001 interviews within households randomly selected across the province of Alberta. The sample was drawn in proportion to the populations of 12 urban centers and 3 rural regions within the province based on information from Statistics Canada 2001 Census Data. (See page entitled "Sampling Methodology" for a detailed breakdown of surveys by geographic location)

From within each multi-person household contacted, respondents 18 years of age and older were screened for random selection using the "Most Recent Birthday" method. The use of this technique produces results that are as valid and effective as enumerating all persons within a household and selecting one randomly.

TELEPHONE INTERVIEWING & QUALITY CONTROL

Field supervisors were present at all times to ensure accurate interviewing and recording of responses. A minimum of 10 percent of each interviewer's work was unobtrusively monitored for quality control in accordance with the standards set out by the Canadian Association of Marketing Research Organizations.

A minimum of five calls were made to a household before classifying it as a "no answer."

STATISTICAL RELIABILITY OF DATA

A sample of 1001 persons within the population produces results which are reliable to within plus or minus 3.1%, 19 times in 20. A simple example which illustrates this point is that if we surveyed 1000 people within the population, and we ended up with 50% of respondents giving a particular response, we can be reasonably confident (95%) that the actual proportion of people in the total population with that opinion will be between 47% and 53% (plus or minus 3%).

It is important to remember that when results are analyzed by geographic region, the margin of error becomes larger due to smaller respondent bases. For instance, there were approximately 250 people surveyed in Calgary, so consequently the margin of error for Calgary data will be larger than for the total respondent base of 1000. The table to the right provides an indication of the relative margin of error expected for various sample sizes.

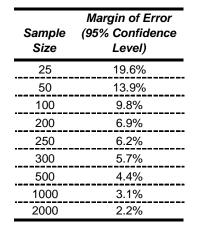
STATISTICAL SIGNIFICANCE OF DATA

Whenever results within subgroups of respondents are compared - either to other subgroups of respondents or to the total average - it is important to remember that not all differences are statistically significant.

Some results might be higher or lower than the average score, but depending on the respondent base for that group, the results might only be directional and not statistically significant. The table to the right indicates the minimum difference required to be statistically significant when comparing results from the six geographic regions that were surveyed.

Significance testing is included in the data tables. Results are compared against the other columns in each banner group, and a less than symbol (<) is produced if a result is significantly lower than others in the group, while a greater than symbol (>) is shown if it's significantly higher. One symbol (< or >) indicates significance to the 90% confidence level, while results with two symbols (<< or >>) are to the 95% confidence level.

		Rural Central	Rural South	Rural North	Calgary	Edmon- ton	Small Cities
		(n=100)	(n=100)	(n=100)	(n=250)	(n=250)	(n=200)
Rural Central	(n=100)						
Rural South	(n=100)	15%					
Rural North	(n=100)	15%	15%				
Calgary	(n=250)	12%	12%	12%			
Edmonton	(n=250)	12%	12%	12%	9%		
Small Cities	(n=200)	13%	13%	13%	10%	10%	



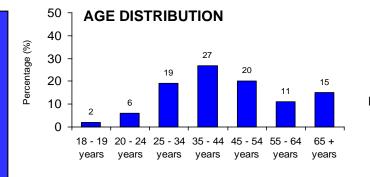


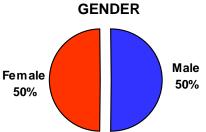


RURAL CENTRES	Number of Interviews	Percent of Total Sample	Margin of Error (95%)	URBAN CENTRES *	Number of Interviews	Percent of Total Sample	Margin of Error (95%)
North Region Including: St. Paul Westlock Barrhead Morinville Slave Lake Vegreville Lac La Biche Central Region Including: Rocky Mountain House Sundre Innisfail Stettler	101 100 e	10.0% 10.0 %	9.8% 9.8%	Calgary Edmonton Small Cities Including: Lethbridge Medicine Hat Red Deer Wood Buffalo / Ft. McMurray Grande Prairie Brooks Camrose Grand Centre Lloydminster Wetaskiwin	250 250 200	25.0% 25.0% 25.0%	6.2% 6.2% 6.2%
Lacombe Drumheller Wainwright				TOTAL	1001	100%	3.1%
South Region Including: Banff Claresholm Fort Macleod Cardston Taber High River	100	10.0 %	9.8%	* Urban centres are sampled b	ased on cens	us metropolitan a	ırea (CMA)

Demographic Profile of Survey Respondents



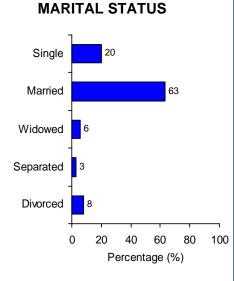






OCCUPATION

Teacher 5	%
Health care worker 6	%
Other professional 23	3%
Administration (CEO's, managers) 10	6%
Technicians 7	7%
Office workers (clerical) 7	7%
Tradesmen 1	2%
Unskilled workers 15	5%
Farmers 6	5%
Sales 2	2%
SECTOR	
Public 20	6%
Private 72	2%



EDUCATION Some Elementary (grades 1 - 7) 1% Completed Elementary (grade 8) 3% Some High School (grades 9 - 11) 11% Completed High School (grade 12 or 13) 24% Some College / Trade School 10% Completed College / Trade School 21% Some University 7% Completed University (Bachelors degree) 17% Post Graduate (masters, PhD) 6%

HOUSEHOLD INCOME

Under \$10,000	4%
\$10,000 - \$19,999	7%
\$20,000 - \$29,999	9%
\$30,000 - \$39,999	10%
\$40,000 - \$59,999	18%
\$60,000 - \$79,999	13%
\$80,000 - \$99,999	9%
\$100,000 and over	13%
Refused / Don't know	18%

EMPLOYMENT STATUS

Working full-time	55%
Working part-time	10%
Unemployed or looking for a job	4%
Stay at home full-time	10%
Student	4%
Retired	17%
TENURE Own Rent	77% 21%
	,0

Environics West



Top of Mind - Single Mention

•Health Care	28%
 Environment 	6%
 Education 	13%
•Economy	7%
 Price of Utilities 	8%

What is the SINGLE most important issue facing Alberta today?



Share of Mind - Total Mentions

•Health Care	52%
 Education 	37%
 Environment 	17%
•Economy	16%
 Price of Utilities 	18%

What other important issues are facing Alberta today?

Government Approval Rating

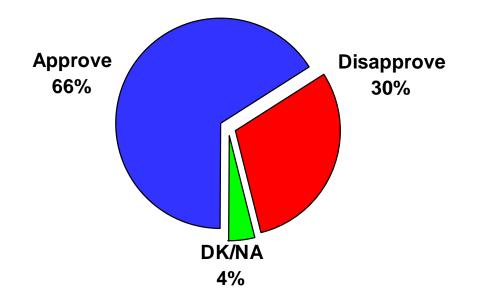
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•Approve	66%
 Disapprove 	30%
 Don't know/no answer 	4%

Overall, do you approve or disapprove of the performance of the Provincial Government?

Approval Rating of Government





Reasons for APPROVAL

Doing a good job		
Reducing debt/balanced budget		
Good/honest leader		
We are a rich province		
Good/stable/fiscally responsible gov't		
Good economy		
Listening to/caring for Albertans		
Doing the right things		
Good healthcare/increased funding		

Note: Mentions below 5% are not listed.

Reasons for DISAPPROVAL

Wrong direction on healthcare/under-funded Wrong direction for education/under-funded Not listening to/caring for Albertans Spending money in wrong areas Poor/dishonest leader Too much privatization Only focussed on big business/the rich Not helping poverty/low minimum wage Poor government/no accountability Doing the wrong things Only concerned with their own interests

Approval Ratings on Various Government Issues

Percent of Respondents who Approve

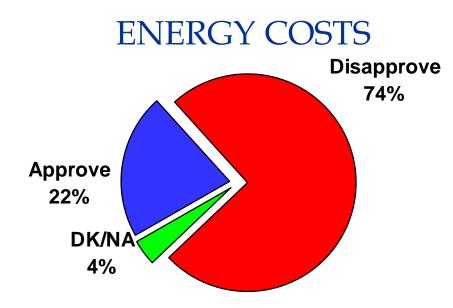
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•Health Care	41%
 Education 	37%
 Infrastructure 	52%
 Managing province's finances 	60%
 Energy costs 	22%

Generally speaking, do you approve or disapprove of the way the Provincial Government is handling the issue of ...?

Approval Ratings on Various Government Issues





Reasons for APPROVAL

Prices are still reasonable They are doing their best There's not much they can do Free market/competition is goo Gov't can't/shouldn't subsidize We must pay for energy we us

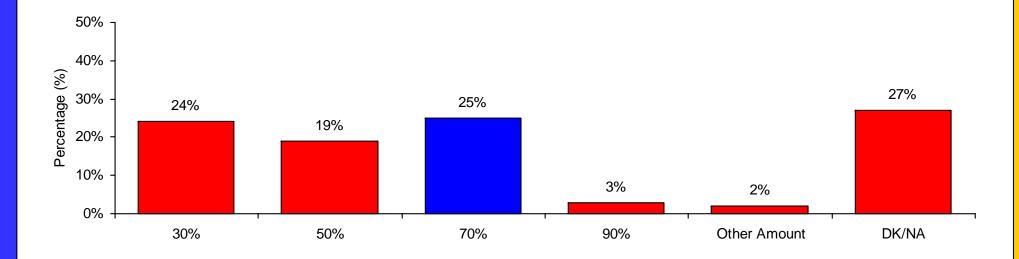
Reasons for DISAPPROVAL

easonable	High energy costs
their best	Disagree with privatization/deregulation
ch they can do	Should be subsidized/
mpetition is good	lower price because it's our resource
uldn't subsidize costs	Lost control of pricing
r energy we use	Would like more rebates

Note: Mentions below 5% are not listed.

Knowledge of Government Spending

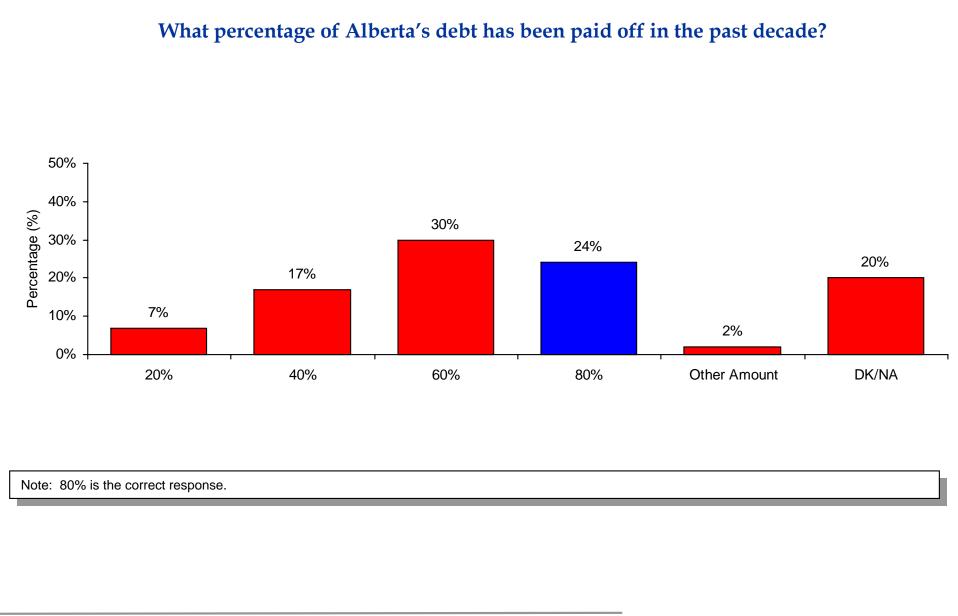
What percentage of Alberta's budget is spent on health care, education and infrastructure?



Note: 70% is the correct response. Results highlighted in yellow indicate findings that are significantly higher than other results, while results highlighted in blue are significantly lower.

To the best of your knowledge, what percentage of the Alberta Government's annual budget is spent IN TOTAL on health care, education and infrastructure?

Knowledge of Government Spending



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To the best of your knowledge, what percentage of the Alberta Government's accumulated debt has been paid off in the past decade?