

Employment Standards

Contact Centre (780) 427-3731

The Employment Standards Contact Centre is a one-stop information shop about employees' and employers' rights and responsibilities in the workplace.

The centre answers telephone and e-mail questions about:

- when and how employees must be paid
- holiday and overtime entitlements
- termination
- other provisions under the Employment Standards Code.

Counsellors who are able to address a broad range of employment standards questions and issues are available during regular business hours.
(8:15 a.m. to 4:30 p.m. weekdays.)

Recorded messages on core employment standards are available 24 hours a day.

An automated fax back system is available 24 hours per day. The fax back system allows people to receive information on selected topics by fax from anywhere in Alberta by entering a fax number.

Staff also reply to inquiries to a public email address, employmentstandards@gov.ab.ca, which is listed on the department's website and in publications.

The Centre takes about 145,000 calls a year.

To access this service, or for more information:

Click: www.gov.ab.ca/hre/employmentstandards

E-mail: employmentstandards@gov.ab.ca

Call: (780) 427-3731
toll-free by first dialing 310-0000