

Alberta Works Income Support Contact Centre 1-866-644-5135

The Alberta Works Contact Centre provides current, complete and consistent information on Alberta Works programs to Albertans.

The Alberta Works Income Support Contact Centre provides emergency financial assistance to those in need after-hours and on weekends and holidays.

Income Support advisors provide general information about income support programs and services, and make referrals to community agencies and other government programs.

In addition, advisors:

- respond to National Child Benefit (NCB) inquiries from Alberta Human Resources and Employment (AHRE) staff
- field questions from other provinces regarding clients applying for assistance outside Alberta
- provide Tax Credit information

In an effort to foster independence, referrals may also be made to a variety of AHRE career and employment services, including:

- the Career Information Hotline
- Canada-Alberta Job Order Bank Service (JOBS)
- Student Funding Contact Centre
- Labour Market Information Centres

For more information, and for 24-hour assistance:

Call: 1-866-644-5135 toll-free
In Edmonton, call (780) 644-5135.

Fax: (780) 415-1647