

# *Student Funding Contact Centre*

## *1-800-222-6485*

**The Student Funding Contact Centre (SFCC)** responds to telephone and e-mail inquiries from Albertans, educational institutions, and other government departments, concerning student funding for government sponsored student loan and grant programs as well as Alberta Works income support for learners.

Student funding advisors provide general information about the kinds of funding available for students and learners as well as instructions on how to apply.

In addition, advisors:

- provide assistance and advice in resolving issues or answering questions for Albertans currently receiving financial assistance
- provide information and assistance to educational institutions and training providers regarding students who are in training/post-secondary studies
- provide information and assistance to department staff who, in the course of their work, have many of the same information needs as educational providers.

**To contact the SFCC:**

**Call:** 1-800-222-6485 toll-free  
In Edmonton, call 427-3722.

Student funding advisors are available  
8:15 a.m. – 4:30 p.m. Monday to Friday,  
excluding holidays.

**E-mail:** Use the secure *e-Contact* service available  
on [www.alis.gov.ab.ca](http://www.alis.gov.ab.ca)

**For questions and answers on student's finance:**

**Click:** [www.alis.gov.ab.ca/pdf/studentsfinance/SFCC\\_FAQ.pdf](http://www.alis.gov.ab.ca/pdf/studentsfinance/SFCC_FAQ.pdf)