

Technical Notes

Improving Health Care Quality

Patient Satisfaction with Health Care Services Received

Source: Statistics Canada – Table 105-4080

Note: Includes people reporting very or somewhat satisfied. Includes household population aged 15 and over who reported receiving health care services in the past 12 months. Values in tables were collected during the Canadian Community Health Survey, 2000/01, 2003.

Patient Satisfaction with Hospital Care Services Received

Source: Statistics Canada – Table 105-4081

Note: Changes over time should be interpreted with caution. Includes people reporting very or somewhat satisfied. Includes household population aged 15 and over who reported receiving hospital care services in the past 12 months. Values in tables were collected during the Canadian Community Health Survey, 2000/01, 2003.

Spending on Prescription Drugs


Source: Statistics Canada – Table 109-5012

Note: Includes percentage of households spending greater than 5 per cent of after tax income on prescription drugs, prescriptions drug spending only includes prescription drugs purchased by households. Over-the-counter drugs and drugs paid for by government or insurance companies are not included. Private or public premiums for health care plans are not included. Includes household population aged 15 and over. Values in tables were collected during the Survey of Household Spending, 2002.

In-Hospital 30-Day Mortality Rate and Readmission to Hospital

Source: Canadian Institute for Health Information (CIHI), Health System Performance

Note: 30-day mortality rates are for the 3-year average between 1999-2001 and the readmission rates are for the 3-year average between 2000-2002.

 When you see a key it means that the information is a featured indicator based on a plan for reporting comparable health indicators developed by the Federal, Provincial and Territorial Ministers of Health. The Report of the Auditor General of Alberta on the featured indicators is provided on this website.

The source data for featured indicators was extracted from sources noted above as at September 2004.