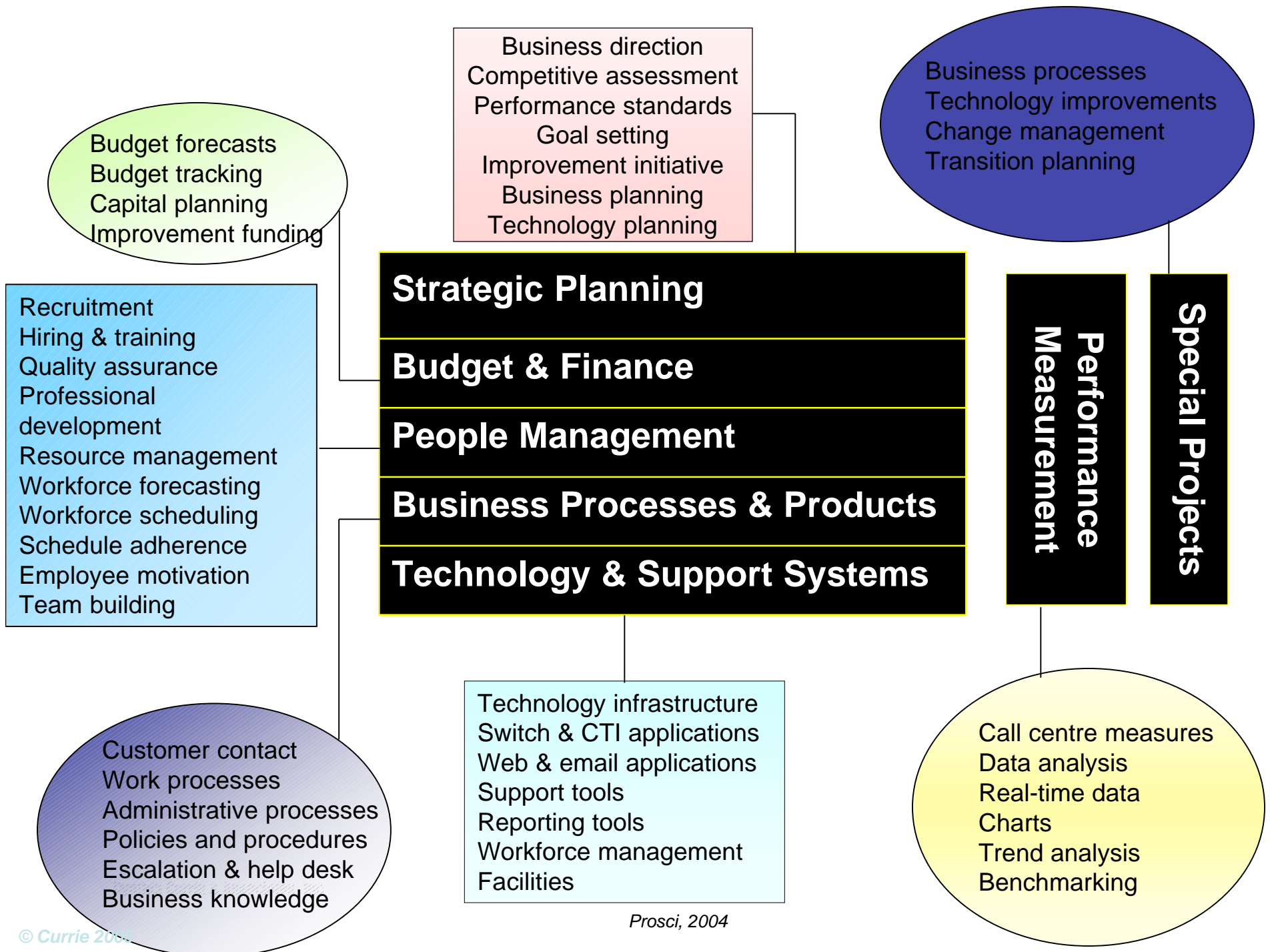


Telehealth Efficiency Template

Findings & Future Deliverables



Sustainability Determinants

Key Findings

- **Governance & Business Vision**
- **Information Technology & HR Services**
- **Caller Trending & Change Management**
- **Marketing & Branding**

Forward Thinking

Future Deliverables

- **Establish IT Business Partnerships**
- **Determine Caller/Client Outcomes**
- **Become an Employer Of Choice**
- **Contribute to Health Care Systems Planning**