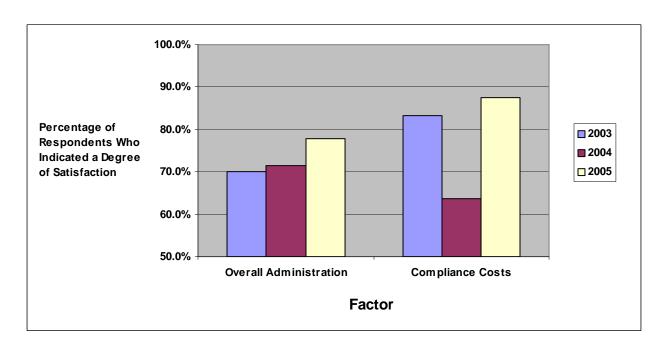


Results Comparison for the Years 2003 to 2005



Summary of Client Comments and Suggestions Provided on the 2005 Survey

Similar comments were combined and the number of times the comment was received is noted in parenthesis.

- An e-file system for returns would be useful. (1)
- Our staff is not familiar with Internet reporting. (1)
- More time and explanations should be given on assessments (i.e. TEFS rejected sales). Industry discussions would have been helpful. This item should have been a major one to discuss at the collectors meeting. (1)
- We do not like the new report for processed fuel sales. It is very difficult to read. (1)