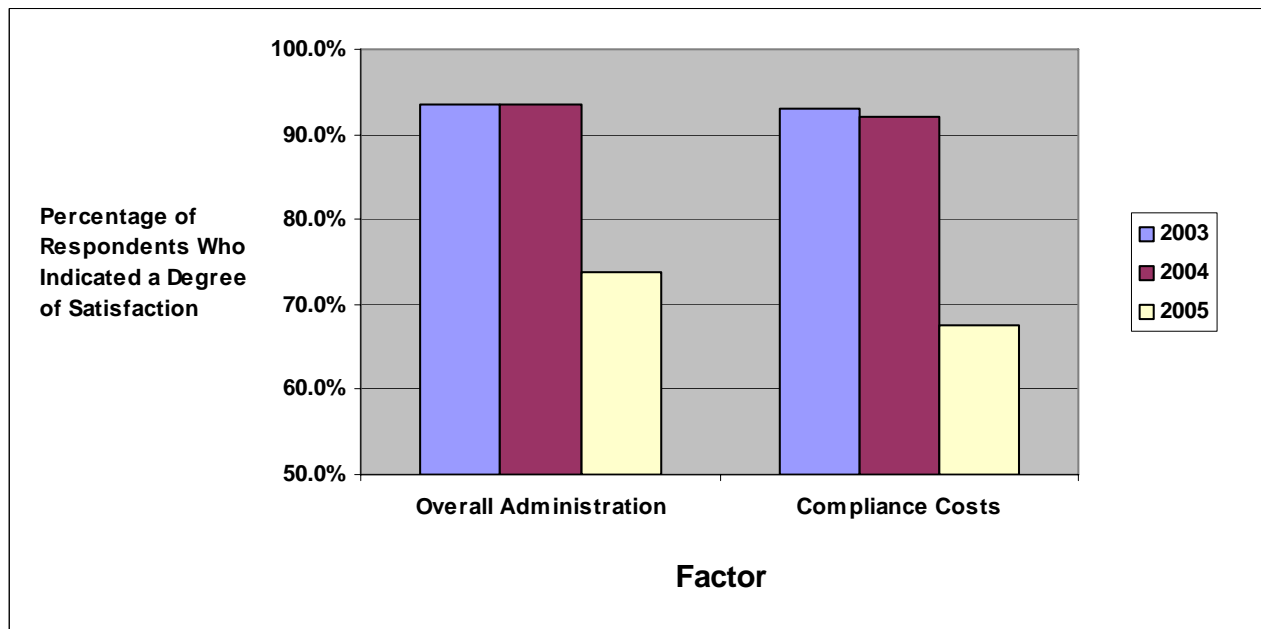


## Results Comparison for the Years 2003 to 2005



## Summary of Client Comments and Suggestions Provided on the 2005 Survey

Similar comments were combined and the number of times the comment was received is noted in parenthesis.

- Satisfied with TRA's administration of the program. (7)
- TRA should give more consideration to my eligibility for Royalty Credit. (2)
- More information about future procedures should be available. (1)
- TRA staff is helpful. (1)
- There should be an option to have the refund issued to Canada Revenue Agency. (1)
- Simplify the program and the forms. (1)