# Strengthening Canada's Charitable Sector

**Regulatory Reform** 

**Voluntary Sector** 



#### National Library of Canada cataloguing in publication data

Voluntary Sector Initiative (Canada). Joint Regulatory Table

Strengthening Canada's Charitable Sector : Regulatory Reform : Final Report

Issued also in French under title : Renforcer le secteur des organismes de bienfaisance au Canada : La réforme du cadre réglementaire Issued also on the Internet. Co-published by the Voluntary Sector Initiative. Includes bibliographical references. ISBN 0-662-33717-4 Cat. no. Rv4-2/2003E

- 1. Charity laws and legislation Canada.
- 2. Charitable uses Trusts and foundations Canada.
- 3. Nonprofit organizations Law and legislation Canada.
- 4. Charities Taxation Canada.
- 5. Nonprofit organizations Taxation Canada.
- I. Canada Customs and Revenue Agency.
- II. Voluntary Sector Initiative (Canada)

KE5870.V64 2003 346.71'064

C2003-980097-0

### Partnering for the Benefit of Canadians

## **Un Partenariat**

au profit des Canadiens et des Canadiennes

Initiative between the Government of Canada and the Voluntary Sector Initiative entre le gouvernement du Canada et le secteur bénévole et communautaire

#### March 2003

The Honourable John Manley Minister of Finance House of Commons

The Honourable Elinor Caplan Minister of National Revenue House of Commons

c.c. The Honourable Sheila Copps Minister of Canadian Heritage and Minister Responsible for the Voluntary Sector House of Commons

We are pleased to present this report for your consideration.

The report was prepared by the Joint Regulatory Table, a working group which was convened in November 2000 under the Voluntary Sector Initiative to study and make recommendations for improving the legislative and regulatory environment in which the voluntary sector operates.

Table members were drawn in equal numbers from the government and voluntary sector. Members were chosen on the basis of their expertise, experience and willingness to work collaboratively rather than as representatives of organizations. The views presented, therefore, are those of the participants, not those of their respective organizations.

The report examines the federal regulation of charities and looks at options for change in four key areas:

- accessibility and transparency of the federal regulator, including making information it holds about charities available to the public;
- better access to appeals for organizations that disagree with decisions made by the regulator;
- compliance reforms, such as the possibility of introducing new sanctions to ensure charities meet their legal obligations; and
- institutional models.





In addition to the four regulatory areas discussed in this report, the Table was also active in two other areas. It worked with the Canada Customs and Revenue Agency in developing a shorter annual reporting form for charities, and drafting guidelines on the type and degree of business activity charities can legally engage in.

As the Table pursued its work, it realized that its proposals in the various subject areas were, in fact, interdependent. For example, recommended changes related to sanctions implied change in the appeals process. Members also realized that the recommendations are dependent on the institutional context in which they might be implemented. For these reasons, many of the recommendations are interwoven and form an integrated framework. This will need to be considered in future discussions on implementation.

To ensure that the implications of any regulatory changes were fully considered, the Table held consultations on an interim report during the Fall of 2002. People from a wide range of voluntary sector organizations, their advisors, provincial government departments and the general public offered their views on the interim recommendations.

The interim report was largely supported in the consultation process, and has given us confidence we are on the right track. We wish to thank the more than 500 Canadians who participated in the consultations, as well as the 24 organizations that submitted formal briefs, for sharing their insights and expertise with us.

Given the support expressed during consultations, we are proud to commend this report to the Government of Canada. We also believe the views presented in the report will be of interest to a wider audience of Canadians, including those in the voluntary sector, their advisors, government officials, donors, the general public and many in the business, academic and labour communities. To this wider audience, whose support is vital to the health and development of Canada's charitable sector, we also commend the report.

Somlyen

Bob Wyatt Sector Co-chair Joint Regulatory Table

lud

Maureen Kidd Government Co-chair Joint Regulatory Table

## Contents

Joint Regulatory Table	vii
Acknowledgements	ix
Executive Summary	1
Chapter 1: Introduction	7
Canada's voluntary sector	
Process leading to the current review	
A focus on charities	
The current review	
Consulting with Canadians	
Organization of the report	
Chapter 2: Federal Regulation of Charities in Canada	13
Registration	14
Monitoring	15
Sanctions	16
Appeals	17
Chapter 3: The Regulatory Framework	
Scope and mandate of the federal regulator	
Guiding values	
Support and education	
Profile/visibility of the regulator	
Resources	
Legal principles and powers to determine charitable status	
Coordinated regulation	
The broader voluntary sector	
Administrative mechanisms	48
Chapter 4: Accessibility and Transparency	53
Introduction	
Documents related to an application	
Documents related to an application Documents related to a compliance action	
Documents related to an application Documents related to a compliance action Documents on a charity's file that do not relate to either the application	59
Documents related to an application Documents related to a compliance action	59 63

Chapter 5: Appeals	69
The current environment	70
Factors affecting the reform of the existing appeals system	73
Reform recommendations	76
Chapter 6: Intermediate Sanctions Within the Compliance Regime	87
Background	
Factors affecting a fair and effective sanctions regime	
Reform recommendations	
Coordinating the compliance regime with the work of other	
regulatory agencies	115
Accountability and transparency in the proposed compliance regime	116
Chapter 7: Institutional Models	119
Introduction	
Model 1: Enhanced CCRA	123
Model 2: Enhanced CCRA + Voluntary Sector Agency	127
Model 3: Enhanced CCRA + Charity Commission	
Model 4: Charity Commission	
Assessment of the institutional models	
Introduction to the analysis matrix	
Appendices	

Appendix 1: Recommendations	143
Appendix 2: The Consultation Process	
Appendix 3: The Experience of Other Countries	
Appendix 4: Previous Studies and References	167