

To access provincial government numbers toll free, call: 310-0000

Contacts For More Information

The purpose of this module is to provide Albertans with a list of agencies and people who can help them with their rural water needs and problems. This is a topical list and each number (1 to 11) represents a separate topic. To use the reference simply skim through the topics until you find the appropriate agency or person who can help you with your specific request.

1. Information on farm water systems, water treatment, water quality, on-farm water management and programs

website: www.agric.gov.ab.ca

Alberta Agriculture, Food and Rural Development

Red Deer	agricultural water specialist	(403) 340-5324
Lethbridge	agricultural water specialist	(403) 381-5846
Edmonton	agricultural water specialist	(780) 427-2963
Grande Prairie	agricultural water specialist	(780) 538-5606
Edmonton	Agricultural Engineering Branch	(780) 422-5000

2. Information on provincial groundwater supplies or specific water well records

website: www.gov.ab.ca/env

Alberta Environment
Groundwater Information Centre
11th Floor, Oxbridge Place
Edmonton, Alberta
T5K 2J6
Phone: (780) 427-2770
Fax: (780) 427-1214
Email: gwinfo@gov.ab.ca

Microfiche and computer files of well drillers' reports, water analysis and groundwater related reports are available. Over 500,000 records are on file.

3. Information on surface water and groundwater supplies, including water wells.

website: www.agr.gc.ca/pfra

Prairie Farm Rehabilitation Administration (PFRA)

District offices:

Peace River
 Green Valley Centre
 9910 - 102nd Street
 P.O. Box 7047
 Peace River, Alberta T8S 1S7
 Telephone: (780) 624-3386
 Fax: (780) 624-8123

Westlock
 #204, 10619 - 100 Avenue
 Westlock, Alberta T7P 2J4
 Telephone: (780) 349-3963
 Fax: (780) 349-6186

Vegreville
 Suite 101 Professional Building
 4902 - 50th Street, Box 1079
 Vegreville, Alberta T9C 1S2
 Telephone: (780) 632-2919
 Fax: (780) 632-2150

Dawson Creek
 Suite 104
 1005 - 104th Avenue
 Dawson Creek, British Columbia V1G 2H9
 Telephone: (250) 782-3116
 Fax: (250) 782-8156

Hanna
 2nd Floor
 Post Office Building
 P.O. Box 428
 Hanna, Alberta T0J 1P0
 Telephone: (403) 854-4448
 Fax: (403) 854-4989

Lethbridge
 704 - 4th Avenue South
 Lethbridge, Alberta T1J 0N8
 Telephone: (403) 327-4340
 Fax: (403) 382-3198

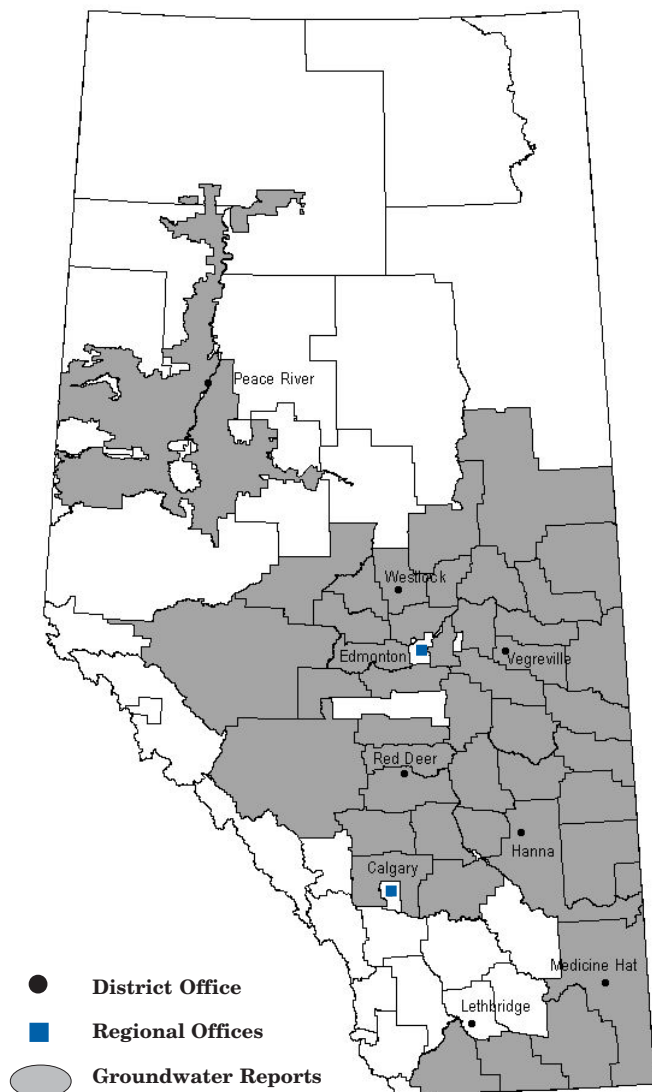
Medicine Hat
 #210, 1865 Dunsmore Road S.E.
 Medicine Hat, Alberta T1A 1Z8
 Telephone: (403) 526-2429
 Fax: (403) 526-0358

Red Deer
 #201, 4805 - 48 Avenue
 Red Deer, Alberta T4N 3T2
 Telephone: (403) 340-4290
 Fax: (403) 341-7071

The grey area on the map shows the area where Groundwater Reports have been completed at the time of printing.

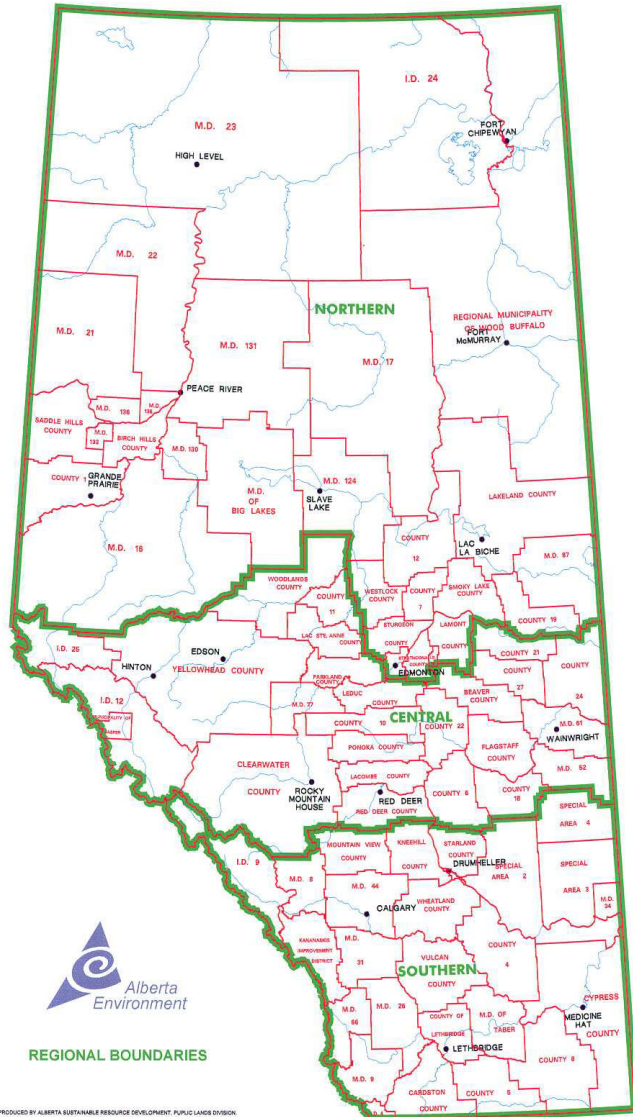
For the most current list of Groundwater Reports check the website:

www.agr.gc.ca/pfra/water/groundw_e.htm



4. Licensing the diversion and use of water wells through Alberta Environment

Alberta Environment



District Approvals Manager, Northern Region—Edmonton
 111, 4999 - 98 Avenue
 Twin Atria Building
 Edmonton, Alberta T6B 2X3
 Telephone: (780) 427-7617
 Fax: (780) 422-0528

District Approvals Manager, Central Region—Spruce Grove
 250 Diamond Avenue
 Spruce Grove, Alberta T7X 4C7
 Telephone: (780) 960-8600
 Fax: (780) 960-8605

District Approvals Manager, Central Region—Red Deer
 3rd Floor, 4920 - 51 Street
 Red Deer, Alberta T4N 6K8
 Telephone: (403) 340-7052
 Fax: (403) 340-5022

District Approvals Manager, Southern Region—Calgary
 2938 - 11 Street, NE
 Calgary, Alberta T2E 7L7
 Telephone: (403) 297-7602
 Fax: (403) 297-2749

District Approvals Manager, Southern Region—Lethbridge
 200 - 5 Ave, S Prov Bldg
 Lethbridge, Alberta T1J 4L1
 Telephone: (403) 382-4254
 Fax: (403) 381-5337

5. Problems with well construction or water well drillers
- a) Contact water well driller first.
 - b) Contact:
Alberta Environment
Enforcement and Monitoring
Central Complaint Line
1-800-222-6514
6. Complaints about seismic activity, water wells affected by seismic activity, seismic trespass, and damage
- a) Call seismic company first (if unsure of company, contact Municipal Administrator).
 - b) Problems on private land contact:
Alberta Environment
Land and Forest Services
Phone: (780) 427-3932
 - Problems on public lands contact:
Alberta Agriculture, Food and Rural Development
Public Lands Management Branch
Phone: (780) 427-6597
 - These departments have investigators that will look into the problem and mediate complaints.
 - c) If not resolved, the “Water Well Restoration or Replacement Program” is available through the Farmers’ Advocate’s office. Phone (780) 427-2433.
Applications are available in Alberta Agriculture, Food and Rural Development district offices.
7. Complaints about water wells affected by oil and gas well activities
- a) Contact oil or gas drilling company first.
 - b) Contact:
Alberta Environment
Enforcement and Monitoring
Central Complaint Line
1-800-222-6514
 - c) If not resolved, the “Water Well Restoration or Replacement Program” is available through the Farmers’ Advocate’s office. Phone: (780) 427-2433

8. Coal bed methane (natural gas in coal) and water well issues

Contact:
Energy Utilities Board
Customer Contact Centre
Phone: (403) 297-8311

9. Groundwater contamination

Contact:
Alberta Environment
Enforcement and Monitoring
Central Complaint Line
1-800-222-6514

10. Water Analysis

Water can be tested by a variety of laboratories, depending on the requirements.

- a) When water is used for human consumption and human health is a concern, a routine chemical analysis and bacterial analysis can be done. Contact your local health unit. There may be a nominal fee required.
- b) When water testing is for mortgage approvals and other non-health related purposes, you must use a private lab. Check your yellow pages under "Laboratories."

11. Private sewage systems requirements

- a) Alberta Human Resources and Employment Communications
Phone: (780) 427-5585
- b) Municipal Affairs — Safety Services
Phone: 1-866-421-6929
www.municipalaffairs.gov.ab.ca/ss_index.htm

12. Other Information Sources

- a) Alberta Water Well Drilling Association
Box 130
Lougheed, Alberta
T0B 2V0
Phone: (780) 386-2335
www.awwda.com
- b) Canadian Ground Water Association
Office of the Secretary Manager
1600 Bedford Highway
Suite 100 - 409
Bedford, Nova Scotia B4A 1E8
Phone: (902) 845-1885
www.cgwa.org

