

MEMO

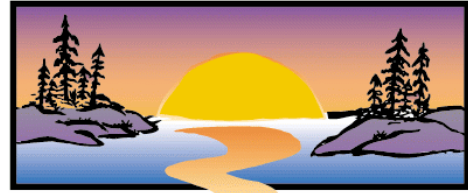
From: Judy Mah
A/Client Service Officer

To: Taiga Clientele

Effective Date: June 2, 2005

Subject: New Metal Bottle

TAIGA



*Environmental Laboratory
Laboratoire Environnemental*

Dear Valued Client,

Please be advised that the metal sample bottle has changed in appearance but still maintains its same level of quality. The newer bottle, like the older bottle style, is still 300mL, made from the same material (PET), and requires the same amount of preservative. The newer bottle, however, is square in shape with a yellow cap and has a higher quality label to ensure it will not fall off when it is wet. Though it appears similar to the BOD bottles, metal bottles are still marked with the red dot.

If you have any questions or require further explanation, please do not hesitate to contact me at (867) 669-2868.

With kind regards,

Judy Mah
A/Client Service Officer