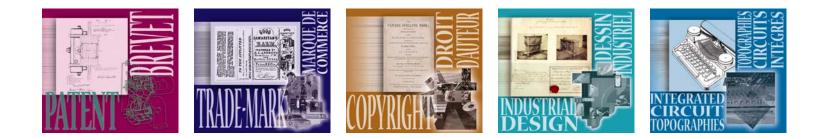


Canadian Intellectual Property Office

An Agency of Industry Canada Office de la propriété intellectuelle du Canada

Un organisme d'industrie Canada

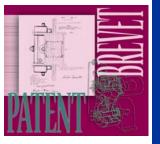
# Industrial Design Focus Day



### November 6, 2003

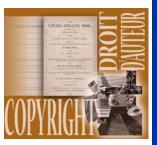




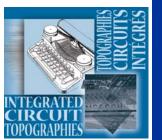








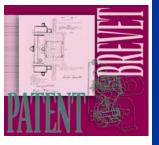




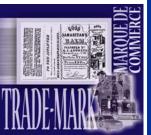
#### AIPPI Canada – Rose-Marie Perry

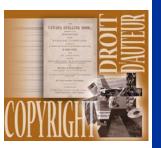
- Bereskin & Parr Bob Storey
- Blake Cassels & Graydon George Fisk
- Bombardier Jonathan Cutler
- Borden Ladner Gervais LLP John Koh
- Canadian Bar Association Glen B Tremblay
- Chair, Industrial Design Committee of IPIC Max Wood
- Kirby Eades Gale Baker John Baker , Kimberly Lachaine, Mark Sprigings
- MacRae & Co AJS Davidson
- Marks & Clerk Gary Partington
- McFAdden & Fincham Maryann O'Hara
- Ogilvy Renault Theresa Astles
- Osler Hoskin Harcourt Brad White
- Ridout & Maybee Tim Bourne
- Robic Alain Provost
- Seaby & Associates George A Seaby
- Sim & McBurney David A Ruston
- The Canadian Chamber of Commerce Robert McKinstry



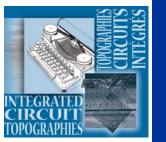








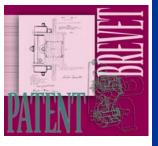




#### CIPO

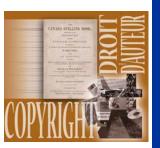
- Doug Kuntze, CID
- Heather Coulter-Bowen, CID
- Rita Vidotto Carreau, CID
- Micheline Vincent, CID
- Robert Snippe, CID
- Francine Bouthillier, CID
- Alan Troicuk, Justice
- Darlene Carreau, Justice



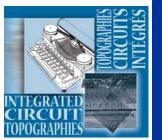












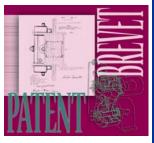
#### SETTING THE SCENE

- CIPO Overview
- Issues and Challenges

#### **INDUSTRIAL DESIGN DIVISION**

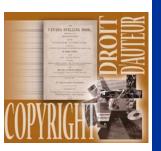
- Recent history
- Objectives
- Future Directions for Industrial Design
  - Reengineering
  - > New Fees





# Canadian Intellectual Property Office (CIPO)



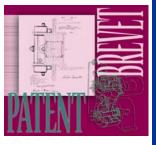






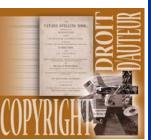
- Special Operating Agency of Industry Canada
- Operates on full cost-recovery
- CIPO's mission:
  - Fostering the use of the IP system and the exploitation of IP information
  - Encouraging invention, innovation and creativity in Canada
  - Administering the IP system in Canada
  - Promoting Canada's international IP interests
- More than 800 employees and growing





# CIPO ... 5 years



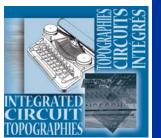




The "Campbell Report" undertaken to help position CIPO for the future

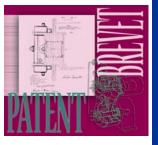
Key findings and recommendations:

- CIPO is a viable mid-sized office, but need to improve upon the status quo
  - Step 1: Improve core service (turn-around times)
  - Step 2: Build up international capacity to play a more proactive – but focused – role in shaping IP globally

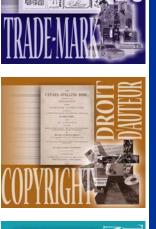


Steps 1&2 together are referred to as "Renaissance"

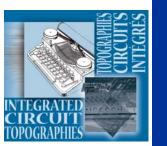




### Clients – Survey Response







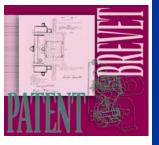
#### Have completed two client surveys

Key issues:Turnaround times

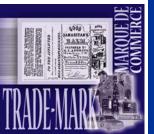
Quality

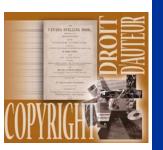
Communication



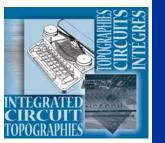


### Clients – Survey Response



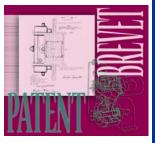






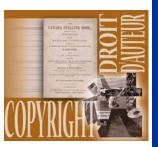
- Turnaround times, quality, communication are issues for all the product lines:
  - Trade-marks
  - Patents
  - Industrial Designs
- A lesson from Trade-marks and Patents ...



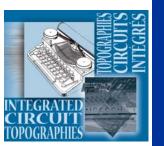


#### Trade-marks Branch in 1999-00 The Status Quo was not an option ...

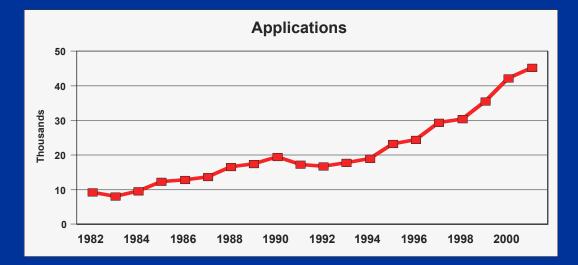




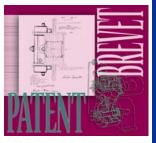




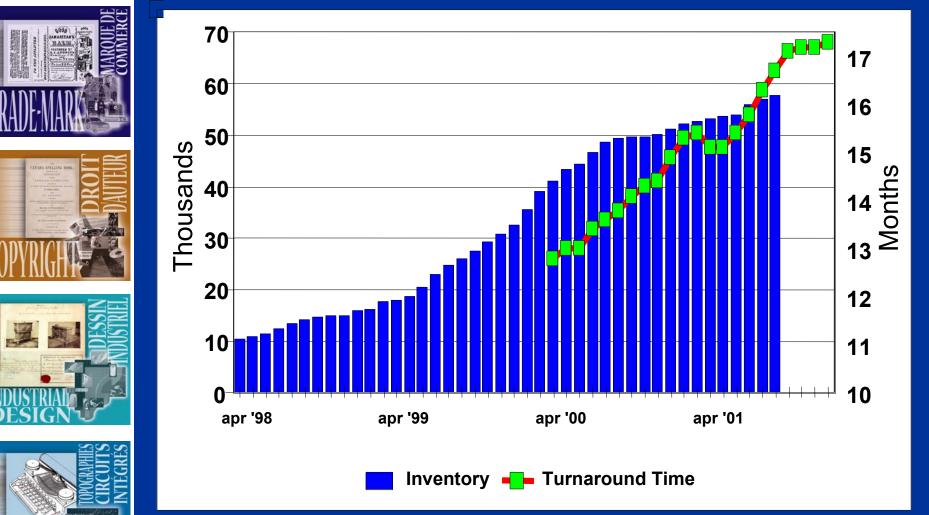
# From '95 to '00, unprecedented growth in applications



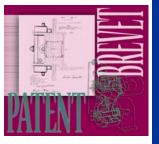
 No growth in Branch capacity -- continuous inventory increase; deterioration in turnaround time to examination



# Trade-mark Turnaround Times – At Their Worst

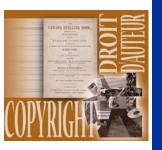




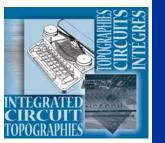


### Trade-marks – Branch Response





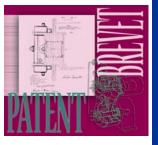




#### Re-engineer key processes:

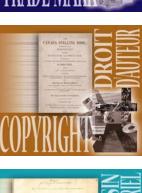
- Don't throw resources at a tired process examine the "workflow"
- Acquisition of an automated system; don't duplicate paper and electrons
- Development of performance indicators to track progress
- Everyone likes to see results



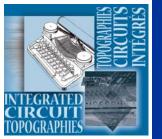


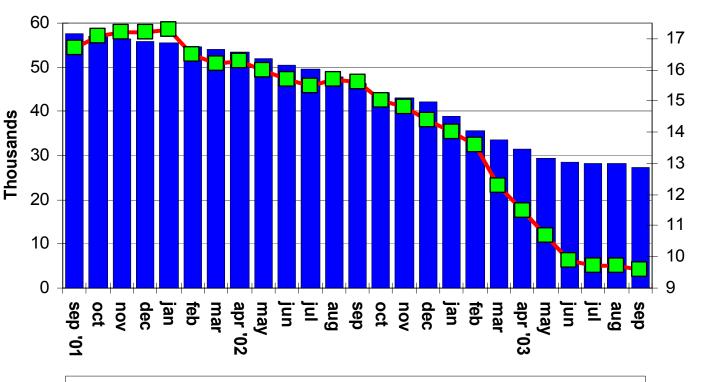
### Trade-marks – Steady Improvement

**Trade-mark Branch** 





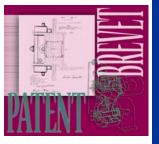




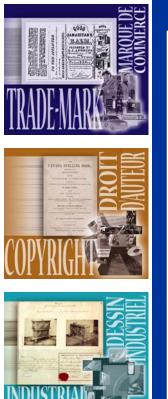
Inventory awaiting examination — Turnaround time to first action



Months



### **Future Patent Inventories**



•40

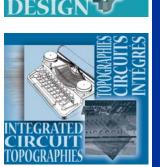
•30

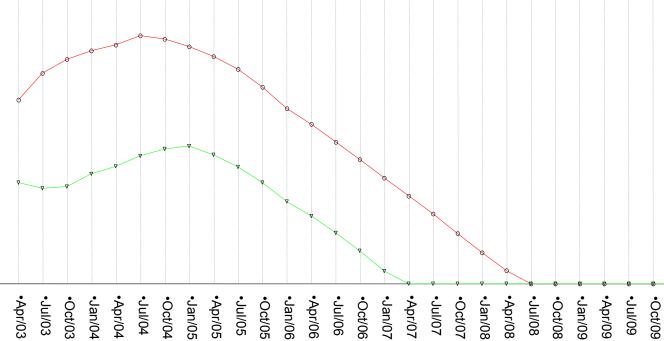
•10

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Canada

•Thousands





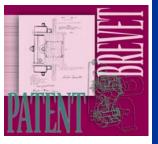
── Longer than 24 Months

---- Longer than 18 Months

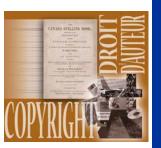
**INVENTORY OF APPLICATIONS WITH RE & IN GOOD STANDING** 

**AWAITING 1st ACTION** 

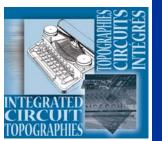
•Jan/10









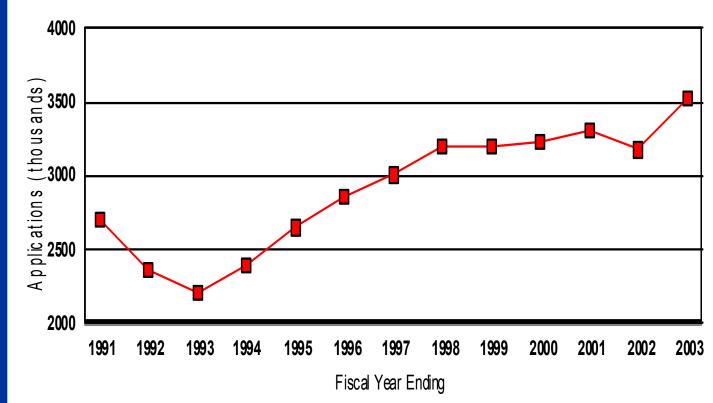


- **Since 1997, four Directors**
- The smallest of CIPO's product lines
- An outdated Act not a Parliamentary "priority"
- As a Branch, Copyright & Industrial Design expenses exceed revenues
- Industrial Design operations last to be automated – data still not "online"
- A year's worth of inventory awaiting examination
- A "difficult" process!



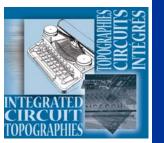




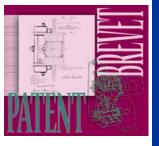




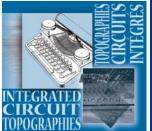




Canada

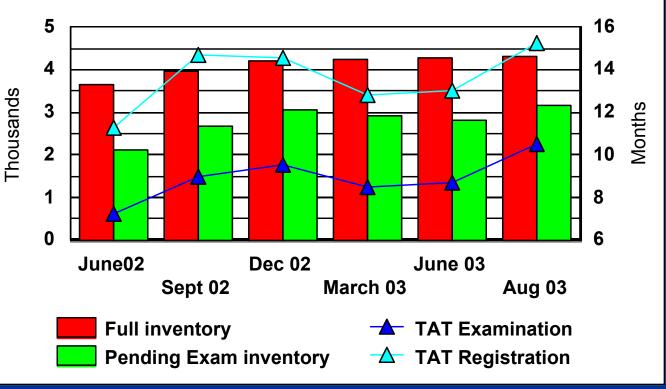




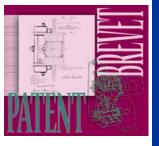


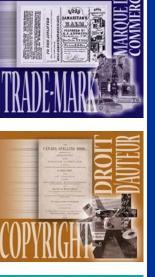
Canada

#### **Inventories & Turnaround Times**



16



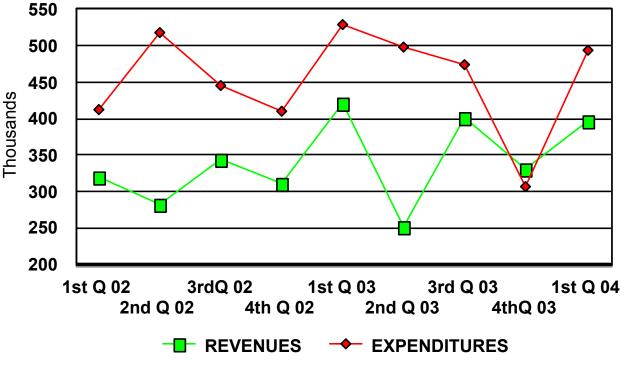




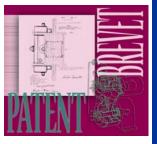


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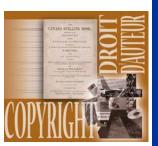
# Revenues vs Expenditures



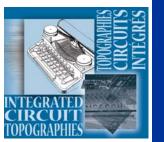
17











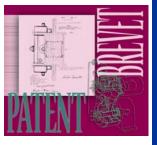
Two major adjustments in the past 12+ months:

- Automation "DesignPlus"
- Process Reengineering

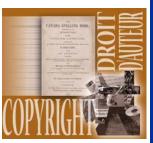
#### Overall Branch Objectives:

- Reinvent the processing of applications within the bounds of the existing legislation
- Achieve financial breakeven (minimum); become a net revenue contributor to CIPO (target)

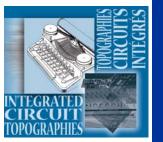












Canada

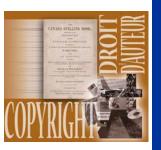
#### **Reengineering objectives:**

- Faster turnaround times
- Increased volume of registered applications, while maintaining quality
- Updated and simplified industrial design work processes
- Updated and simplified industrial design practices and procedures
- Backcapture of registered art business case in progress for searchable, online data

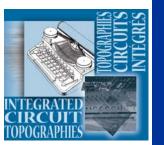








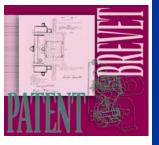




#### What's been done:

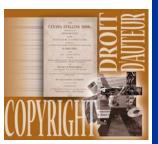
- Review of all work processes and practices
- Development of a new workflow for all ID processes
- Update and modernization of office practices
- Establishment of quality assurance measures
- Identification of areas that will continue to be monitored
- Improvements to DesignPlus
- Development of updated training methods and materials for ID staff



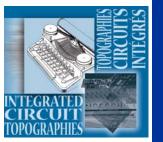








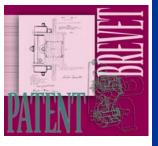




#### Highlights:

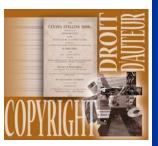
- Preliminary examination
- Search parameters
- Greater flexibility with respect to titles
- Design must be shown in isolation: no environment in drawings
- Kits: the fully assembled article must be shown: no separate pieces
- Proposed amendment to ID Regs: revise the application form to include a declaration that the design was or was not published











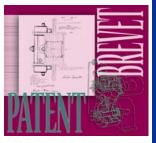




#### Industrial Design Fee Changes

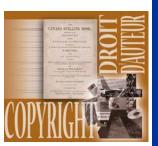
- Basic application fee raised
- Additional fee for each additional page of drawings in excess of 10 pages
- Introduction of a fee for Reinstatement
- Introduction of a fee for Issuance of a correcting certificate
- Introduction of a fee for Delaying Registration
- Maintenance and Assignment fees raised; Assignment now one fee for each design affected
- A fee for accelerated examination





# CIPO & Industrial Designs ... International



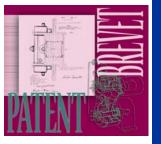






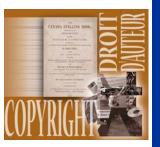
- IP both the substantive and administrative aspects – becoming increasingly international.
- Growing CIPO's role in international IP decisions – Step 2 in "Renaissance":
  - Increasing strategic capacity
  - Enablers e.g. intelligence gathering capability
- Industrial Designs:
  - The Hague –
  - Locarno –















- Thoughts and comments on what you have seen and heard so far;
- Your priorities for Industrial Design what is most important, what is least?
- What do you notice about filing in other offices, particularly the U.S.?
- There is a Patent "JLC" and a Trade-mark "TPC"
  should there be an "Industrial Design C"
- Is online searching of the Registry important?
- Is "E-Commerce" important?
- Views on the Patent Appeal Board Process?

