General Instructions: o Interviewer must read each set of instruous Interviewer must record all responses of o Interviewer must avoid paraphrasing or	learly and verbatim where	•	
RECORD FOLLOWING INFORMATION:	<b>5</b> ,		
Respond	dent's Name:		
Telephor	ne #:		
Commur	nity:		
Postal Co	ode:		
Sample I	ID:		
INTERVIEWER INSTRUCTION: PLEAREQUESTED IN THE PRECEDING "GEN	•		PRD ALL INFORMATION
Hello, may I please speak with [NAMI SCHEDULE CALLBACK.	E FROM SAMPLE]?	CONTINUE IF RESPOND	ENT IS AVAILABLE OR
My name is	and I work for Corpo	rate Research Associates,	a public opinion research

CONTINUE IF RESPONDENT IS AVAILABLE OR SCHEDULE CALLBACK. IF RESPONDENT ASKS, SAY THE QUESTIONNAIRE TAKES ABOUT 15 MINUTES TO COMPLETE. IF RESPONDENT ASKS HOW WE OBTAINED HIS/HER NAME, SAY: "Corporate Research Associates collected the names of more than 2,000 young Atlantic Canadians who we believe currently own a business. These names were collected from various business magazines, university business development centres, government agencies, members of the general public, as well as several other sources."

company. We are calling today on behalf of the Atlantic Canada Opportunities Agency, or ACOA. ACOA is conducting a study with Atlantic Canadians 15 to 29 years of age who currently have ownership or in the past had ownership in a

1. Is now a good time to ask you some questions about owning a business?

1 Yes CONTINUE

2 No ARRANGE CALLBACK

Refuses to participate

THANK, TERMINATE, AND RECORD

Never have owned a business

THANK, TERMINATE, AND RECORD

TERMINATION SCRIPT IF CODE "6" OR CODE "7" IN Q.1: "Would there be anyone in your household who is 15 to 29 years of age and who currently has ownership or had past ownership in a business"? IF "YES" TO TERMINATION SCRIPT: "Would I be able to speak with that person now?" ARRANGE CALLBACK IF NECESSARY. IF "NO" TO TERMINATION SCRIPT: "Do you know the names of any other young Atlantic Canadians 15 to 29 years of age who own a business and who we might invite to participate in this ACOA survey of young business owners in the region? PROBE: Any others? RECORD NAMES, TELEPHONE NUMBERS, NAME OF COMPANY, AND COMMUNITY/ ADDRESSES – RECORD AS MANY AS OFFERED – OFFER TO CALLBACK IF RESPONDENT DOES NOT HAVE INFORMATION AT HAND

96 SCHEDULE CALLBACK IF NECESSARY AND CONTINUE

97 Refused

business.

98 Don't know any other young business owners

3. May I have your age? Are you ...: READ RESPONSES IN ORDER – CODE ONE ONLY

1 Under 15 THANK, TERMINATE, AND RECORD

2 15 to 19 CONTINUE 3 20 to 24 CONTINUE 4 25 to 29, or CONTINUE

5 30 or older THANK, TERMINATE, AND RECORD

**VOLUNTEERED** 

7 Refused THANK, TERMINATE AND RECORD

4. TERMINATION SCRIPT IF "REFUSED" OR NOT 15-29 YEARS OF AGE IN Q.3: "Would there be anyone in your household who is 15 to 29 years of age and who currently has ownership or had past ownership in a business"? IF "YES" TO TERMINATION SCRIPT: "Would I be able to speak with that person now?" ARRANGE CALLBACK IF NECESSARY. IF "NO" TO TERMINATION SCRIPT: "Do you know the names of any other young Atlantic Canadians 15 to 29 years of age who own a business and who we might invite to participate in this ACOA survey of young business owners in the region? PROBE: Any others? RECORD NAMES, TELEPHONE NUMBERS, NAME OF COMPANY, AND COMMUNITY/ ADDRESSES – RECORD AS MANY AS OFFERED – OFFER TO CALLBACK IF RESPONDENT DOES NOT HAVE INFORMATION AT HAND

- 96 SCHEDULE CALLBACK IF NECESSARY AND CONTINUE
- 97 Refused
- Don't know any other young business owners
- 5. Do you presently operate or have you in the past owned a business or had ownership in a business? **CODE ONE ONLY PROBE FOR DETAILS IF "YES"**

Yes, now
 Yes, in the past
 Yes, both in past and now

CONTINUE
CONTINUE

4 No THANK, TERMINATE AND RECORD
7 Refused THANK, TERMINATE AND RECORD

WATCH QUOTA IN TERMS OF WHETHER RESPONDENT PRESENTLY ("YES, NOW" IN Q.5) OR PREVIOUSLY ("YES, IN THE PAST" IN Q.5) OWNED A BUSINESS. IF QUOTA FILLED IN TERMS OF "YES, IN THE PAST" OWNED A BUSINESS, THANK AND TERMINATE BY SAYING: "This concludes our survey with young Atlantic Canadians who formerly owned a business. Thank you for your time today."

6. TERMINATION SCRIPT IF "REFUSED" OR "NO" IN Q.5: "Would there be anyone in your household who is 15 to 29 years of age and who currently has ownership or had past ownership in a business"? IF "YES" TO TERMINATION SCRIPT: "Would I be able to speak with that person now?" ARRANGE CALLBACK IF NECESSARY. IF "NO" TO TERMINATION SCRIPT: "Do you know the names of any other young Atlantic Canadians 15 to 29 years of age who own a business and who we might invite to participate in this ACOA survey of young business owners in the region? PROBE: Any others? RECORD NAMES, TELEPHONE NUMBERS, NAME OF COMPANY, AND COMMUNITY/ ADDRESSES – RECORD AS MANY AS OFFERED – OFFER TO CALLBACK IF RESPONDENT DOES NOT HAVE INFORMATION AT HAND

- 96 SCHEDULE CALLBACK IF NECESSARY AND CONTINUE
- 97 Refused
- 98 Don't know any other young business owners

7.	Of th	e languages you understand, which one do you use most often in your everyday life? DO NOT READ
	1	English
	2	French
	3	English and French equally
	9	Other
8.	In w	hich language would you prefer to be interviewed? CODE ONE ONLY
	1	English
	2	French
9.	Gen	der: (BY OBSERVATION): CODE ONE ONLY
	1	Male
	2	Female
10.	who othe	ou know the names of any other young Atlantic Canadians 15 to 29 years of age who own a business and we might invite to participate in this ACOA survey of young business owners in the region? PROBE: Any rs? RECORD NAMES, TELEPHONE NUMBERS, NAME OF COMPANY, AND COMMUNITY/PRESSES – RECORD AS MANY AS OFFERED – OFFER TO CALLBACK IF RESPONDENT DOES NOT BE INFORMATION AT HAND
	96	SCHEDULE CALLBACK IF NECESSARY AND CONTINUE
	97	Refused
	98	Don't know any other young business owners
11.	PRO HAS	t type of business [do/did] you own? That is, what is the primary line of work your business [does/did]?  BE: Anything else? DO NOT READ RESPONSES – CODE AS MANY AS APPLY - IF RESPONDENT  OWNED MORE THAN ONE BUSINESS, ASK ABOUT MOST RECENT STARTED – RECORD FIRST/  SEQUENT MENTIONS SEPARATELY
	01	Computer repair
	02	Web design
	03	Food service/Beverage service
	04	Clothing sales
	05	Coffee shop
	06	Bakery
	07	Washing cars
	80	Painting houses
	09	Auto repair
	10	Graphic design
	11	Retail (general)
	12	Software development
	13	Financial services
	97 99	Refused Other (Specify:)
12.	Now time ONE	or at any point in the past did you operate your business on a full-time basis, or has it been strictly on a part-basis? CODE ONE ONLY – PROBE FOR SPECIFICS - IF RESPONDENT HAS OWNED MORE THAN BUSINESS, ASK ABOUT MOST RECENT STARTED - WATCH QUOTAS IN TERMS OF WHETHER PONDENT IS/HAS BEEN A PART-TIME OWNER ONLY IN Q.12 – DO NOT READ RESPONSES
	1	Full-time basis now
	2	Full-time basis in the past
	3 4	Part-time basis now Part-time basis in the past
		Part time page in the page

	9	Other (SPECIFY:)
13.	Hov	w old were you when you started your [first] business?
	RE	CORD AGE:
	97	Refused
	98	Don't recall
14.	NO	at was your single most important reason for starting or owning your own business? PROBE: Anything else? DO T READ RESPONSES – CODE AS MANY AS APPLY – RECORD FIRST/SUBSEQUENT MENTIONS PARATELY
	01	It is an income/a job
	02	Change in lifestyle
	03	Higher earnings potential/Make lots of money
	04	Family tradition
	05	Personal accomplishment
	06	Fulfil a goal
	07	Being my own boss/independence
	80	Fun
	10	Creating jobs
	11	Contributing to my community
	12	Providing a product or service
	13	Able to pay the bills
	14	Better than being unemployed
	97	Nothing
	98	Don't know/No answer
	99	Other (SPECIFY:)
15.	Wh	at is the highest level of education you have completed? DO NOT READ RESPONSES - CODE ONE ONLY
	01	Elementary school (Grades 1-8)
	02	Some high school
	03	Graduated high school/vocational
	04	Some community/tech. college
	05	Graduated community/tech. College
	06	Some university
	07	Graduated university
	80	Post-graduate training/degree
	09	Trade school
	97	Refused
	99	Other (SPECIFY:)
16.		you currently attending an educational institution, either full-time or part-time?  DE ONE ONLY – PROBE FOR SPECIFICS IF "YES"
	1	Yes, full-time
	2	Yes, part-time
	3	No

Don't know/No answer

17.	CO	[ASK IF "YES, FULL-TIME" OR "YES, PART-TIME" IN Q.16. DO NOT ASK Q.17a OR Q.17b IF CODES 04-08 CODED IN Q.15] Which, if any, of the following do you currently attend?  READ STATEMENTS IN ORDER – CODE ONE ONLY PER STATEMENT									
	a.	Junior high									
	b.	High school									
	C.	Undergraduate university progra	mme								
	d.	Graduate university programme									
	e.	Community college									
	f.	Private college									
	g.	Other (SPECIFY:	)								
	1	Yes									
	2	No									
	8	Don't know/No answer									
18.	dip <b>DO</b>	lomas, or degrees did you earn or	8 IN Q.15, <u>AND/OR</u> IF "YES" IN c, d, e, f, or g IN Q.17] Which certificates, are your currently studying for in college or university? PROBE: Any others? DRD AS MANY AS APPLY – PROBE FOR <u>ALL</u> POST-SECONDARY STUDIES ST								
		Bachelor of Arts (BA) Bachelor of Business Administrati	ion/DDA/Commerce								
		Bachelor of Science (B.Sc.)	ion/BBA/Commerce								
		Refused									
		Other (SPECIFY:	)								
19.			R IF CODE "01" IN Q.15 – ALL SUCH RESPONDENTS SKIP TO Q.23] In your ses that discuss(ed) starting your own business? CODE ONE ONLY								
	1	Yes	CONTINUE								
	2	No	SKIP TO Q.21								
	7	No such courses offered	SKIP TO Q.21								
	8	Don't know/No answer	SKIP TO Q.21								
20.		general, would you say the courses ere/are]: <b>READ RESPONSES I</b>	s you [took/are taking] in <u>high school</u> that discuss(ed) starting your own business <b>N ORDER - CODE ONE ONLY</b>								
	1	Excellent									
	2	Very good									
	3	Only fair, or									
	4	Poor									
	_	LUNTEERED  Don't know/No answer									
	8	DOITE KHOW/NO allswei									
21.	you		IN Q.15, AND/OR IF "YES" (CODE '1') IN 17c, 17d, 17e, 17f, or 17g] [Did/Are] cuss(ed) starting your own business, at any of the educational institution(s) you DE ONE ONLY								
	1	Yes									
	2	No									
	8	Don't know/No answer									

[DC haveduskill	Excellent Very good Only fair, or Poor LUNTEERED Don't know/No answer  NOT ASK IF "YES" IN Q.17A] Now I would like to ask about business skills training or business advice you may e acquired either before or after starting your own business. I am <u>not</u> asking in this question about your formal cational training at school, college, or university. In which, if any, of the following areas have you received business training or business advice? READ AND ROTATE STATEMENTS, EXCEPT ALWAYS READ STATEMENT "I"
hav edu skill	e acquired either before or after starting your own business. I am <u>not</u> asking in this question about your formal cational training at school, college, or university. In which, if any, of the following areas have you received business
	ST - CODE ONE ONLY PER STATEMENT
a.	Advice from a mentor or experienced business owner?
b.	An On-line course?
C.	Business seminars?
d.	Bookkeeping or accounting?
e.	Marketing?
f.	Employee motivation?
g.	E-commerce?
h.	Exporting?
i.	Business planning?
j.	Management skills?
k.	Sales?
l.	Any others? (SPECIFY:)
1	Yes
2	No .
	Not relevant to my business Don't know/No answer
at a	mentor, namely an experienced business owner were available to you with business advice at no cost, how likely, if ll, would you be to use this resource person? Would you be:  AD RESPONSES IN ORDER - CODE ONE ONLY
1 2	Very likely Somewhat likely
3	Not very likely, or
4	Not at all likely
	L <b>UNTEERED</b> Don't know/No answer
	b. c. d. e. f. g. h. i. j. k. l. 1278 Ifata REA

25.	Some young business owners say they lack business skills and this prevents their company from growing. In which, if any, of the following areas would you say you currently lack business skills? READ AND ROTATE STATEMENTS, EXCEPT ALWAYS READ STATEMENT "i" LAST – CODE ONE ONLY PER STATEMENT										
	a. Bookkeeping or accounting?										
	b. Marketing?										
	c. Employee motivation?										
	d. E-commerce?										
	e. Exporting?										
	f. Business planning?										
	g. Management skills?										
	h. Sales?										
	i. Any others? (SPECIFY:)										
	1 Yes										
	<ul><li>No</li><li>Not relevant to my business</li></ul>										
	8 Don't know/No answer										
26.	If you were to take training to improve your business skills, which one of the following four formats would you prefer?  Would you prefer training: READ AND ROTATE RESPONSES - CODE ONE ONLY  On-line using the Internet, whereby you can proceed at your own pace One-on-one with a business trainer or counsellor In a classroom course situation with other young business owners One-one-one or two day seminars with other young business owners Unternet Nounternet										
07	99 Other (SPECIFY:)										
27.	What has been the average number of employees you have had on staff, <u>not including yourself</u> , that have been employed by your business over the past year? RECORD NUMBER – DO NOT ACCEPT A RANGE – IF RESPONDENT HAS OWNED MORE THAN ONE BUSINESS, ASK ABOUT MOST RECENT STARTED – IF ASKED, STATE THAT THE AVERAGE SHOULD INCLUDE ALL SEASONAL, TEMPORARY, ETC. EMPLOYEES										
	PRECORD NUMBER:										
28.	[DO NOT ASK IF CODE 2 IN Q.5] Which one of the following two statements comes closer to your thinking? Would you say: READ STATEMENTS IN ORDER – CODE ONE ONLY										
	1 You would like your business to expand in terms of sales and new markets OR										
	2 You are content with the current size of your business										
	VOLUNTEERED  8 Don't know/No answer										

01	Lack of money/finances/capital
02	Lack of time/too busy
03	Looking for right business opportunity
04	Still in school
05	Little demand for product/service
06	Still waiting for opportunity
07	Fear
80	Health reasons
09	Need more information
10	Need training/education
11	Have a job
12	State of the economy
13	Financial risk too great
14	Difficulty identifying markets for products or services
15	Difficulty finding qualified employees/staff
16	Personal situation (e.g. divorce)
17	Government regulations/bureaucracy
18	High taxes
19	Lack of interest/No desire
20	Too young
98	Don't know/No answer
your <b>FIRS</b>	Other (SPECIFY)  what, if anything, would you say has been the main obstacle you had to face in terms of <u>sustaining and expanding</u> business? PROBE: Anything else? DO NOT READ RESPONSES - CODE ALL THAT APPLY - RECORD T/SUBSEQUENT MENTIONS SEPARATELY - IF RESPONDENT HAS OWNED MORE THAN ONE
And v your FIRS	Other (SPECIFY)  what, if anything, would you say has been the main obstacle you had to face in terms of <u>sustaining and expanding</u> business? PROBE: Anything else? DO NOT READ RESPONSES - CODE ALL THAT APPLY - RECORD
And v your FIRS	Other (SPECIFY)  what, if anything, would you say has been the main obstacle you had to face in terms of <u>sustaining and expanding</u> business? PROBE: Anything else? DO NOT READ RESPONSES - CODE ALL THAT APPLY - RECORD T/SUBSEQUENT MENTIONS SEPARATELY - IF RESPONDENT HAS OWNED MORE THAN ONE
And vyour FIRS	Other (SPECIFY)  what, if anything, would you say has been the main obstacle you had to face in terms of sustaining and expanding business? PROBE: Anything else? DO NOT READ RESPONSES - CODE ALL THAT APPLY - RECORD T/SUBSEQUENT MENTIONS SEPARATELY - IF RESPONDENT HAS OWNED MORE THAN ONE INESS, ASK ABOUT MOST RECENT STARTED
And vyour FIRS	Other (SPECIFY)  what, if anything, would you say has been the main obstacle you had to face in terms of sustaining and expanding business? PROBE: Anything else? DO NOT READ RESPONSES - CODE ALL THAT APPLY - RECORD T/SUBSEQUENT MENTIONS SEPARATELY - IF RESPONDENT HAS OWNED MORE THAN ONE INESS, ASK ABOUT MOST RECENT STARTED  Lack of continued access to money/finances/capital
And v your FIRS BUS 01 02	Other (SPECIFY)  what, if anything, would you say has been the main obstacle you had to face in terms of sustaining and expanding business? PROBE: Anything else? DO NOT READ RESPONSES - CODE ALL THAT APPLY - RECORD T/SUBSEQUENT MENTIONS SEPARATELY - IF RESPONDENT HAS OWNED MORE THAN ONE INESS, ASK ABOUT MOST RECENT STARTED  Lack of continued access to money/finances/capital Lack of time/too busy
And v your FIRS BUS 01 02 03	Other (SPECIFY)  what, if anything, would you say has been the main obstacle you had to face in terms of sustaining and expanding business? PROBE: Anything else? DO NOT READ RESPONSES - CODE ALL THAT APPLY - RECORD T/SUBSEQUENT MENTIONS SEPARATELY - IF RESPONDENT HAS OWNED MORE THAN ONE INESS, ASK ABOUT MOST RECENT STARTED  Lack of continued access to money/finances/capital Lack of time/too busy Family and personal demands
And vyour FIRS BUS 01 02 03 04	Other (SPECIFY)  what, if anything, would you say has been the main obstacle you had to face in terms of sustaining and expanding business? PROBE: Anything else? DO NOT READ RESPONSES - CODE ALL THAT APPLY - RECORD T/SUBSEQUENT MENTIONS SEPARATELY - IF RESPONDENT HAS OWNED MORE THAN ONE INESS, ASK ABOUT MOST RECENT STARTED  Lack of continued access to money/finances/capital Lack of time/too busy Family and personal demands Lack of technical expertise
And vyour FIRS BUS 01 02 03 04 05	Other (SPECIFY)  what, if anything, would you say has been the main obstacle you had to face in terms of sustaining and expanding business? PROBE: Anything else? DO NOT READ RESPONSES - CODE ALL THAT APPLY - RECORD T/SUBSEQUENT MENTIONS SEPARATELY - IF RESPONDENT HAS OWNED MORE THAN ONE INESS, ASK ABOUT MOST RECENT STARTED  Lack of continued access to money/finances/capital Lack of time/too busy Family and personal demands Lack of technical expertise Little demand for product/service
And v your FIRS BUS 01 02 03 04 05 06	Other (SPECIFY
And v your FIRS BUS 01 02 03 04 05 06 07	Other (SPECIFY)  what, if anything, would you say has been the main obstacle you had to face in terms of sustaining and expanding business? PROBE: Anything else? DO NOT READ RESPONSES - CODE ALL THAT APPLY - RECORD T/SUBSEQUENT MENTIONS SEPARATELY - IF RESPONDENT HAS OWNED MORE THAN ONE INESS, ASK ABOUT MOST RECENT STARTED  Lack of continued access to money/finances/capital Lack of time/too busy Family and personal demands Lack of technical expertise Little demand for product/service Lack of business skills Fear
And v your FIRS BUS 01 02 03 04 05 06 07 08	Other (SPECIFY
And vyour FIRS BUS 01 02 03 04 05 06 07 08 09	Other (SPECIFY
And vyour FIRS BUS 01 02 03 04 05 06 07 08 09 10	Other (SPECIFY)  what, if anything, would you say has been the main obstacle you had to face in terms of sustaining and expanding business? PROBE: Anything else? DO NOT READ RESPONSES - CODE ALL THAT APPLY - RECORD T/SUBSEQUENT MENTIONS SEPARATELY - IF RESPONDENT HAS OWNED MORE THAN ONE INESS, ASK ABOUT MOST RECENT STARTED  Lack of continued access to money/finances/capital Lack of time/too busy Family and personal demands Lack of technical expertise Little demand for product/service Lack of business skills Fear Health reasons Need more information Need training/education
And v your FIRS BUS 01 02 03 04 05 06 07 08 09 10	Other (SPECIFY)  what, if anything, would you say has been the main obstacle you had to face in terms of sustaining and expanding business? PROBE: Anything else? DO NOT READ RESPONSES - CODE ALL THAT APPLY - RECORD T/SUBSEQUENT MENTIONS SEPARATELY - IF RESPONDENT HAS OWNED MORE THAN ONE INESS, ASK ABOUT MOST RECENT STARTED  Lack of continued access to money/finances/capital Lack of time/too busy Family and personal demands Lack of technical expertise Little demand for product/service Lack of business skills Fear Health reasons Need more information Need training/education Have a job
And v your FIRS BUS 01 02 03 04 05 06 07 08 09 10 11	Other (SPECIFY)  what, if anything, would you say has been the main obstacle you had to face in terms of sustaining and expanding business? PROBE: Anything else? DO NOT READ RESPONSES - CODE ALL THAT APPLY - RECORD T/SUBSEQUENT MENTIONS SEPARATELY - IF RESPONDENT HAS OWNED MORE THAN ONE INCESS, ASK ABOUT MOST RECENT STARTED  Lack of continued access to money/finances/capital Lack of time/too busy Family and personal demands Lack of technical expertise Little demand for product/service Lack of business skills Fear Health reasons Need more information Need training/education Have a job State of the economy
And vyour FIRS BUS 01 02 03 04 05 06 07 08 09 10 11 12 13	Other (SPECIFY)  what, if anything, would you say has been the main obstacle you had to face in terms of sustaining and expanding business? PROBE: Anything else? DO NOT READ RESPONSES - CODE ALL THAT APPLY - RECORD T/SUBSEQUENT MENTIONS SEPARATELY - IF RESPONDENT HAS OWNED MORE THAN ONE INSES, ASK ABOUT MOST RECENT STARTED  Lack of continued access to money/finances/capital Lack of time/too busy Family and personal demands Lack of technical expertise Little demand for product/service Lack of business skills Fear Health reasons Need more information Need training/education Have a job State of the economy Financial risk too great
And vyour FIRS BUS 01 02 03 04 05 06 07 08 09 10 11 12 13 14	Other (SPECIFY) what, if anything, would you say has been the main obstacle you had to face in terms of sustaining and expanding business? PROBE: Anything else? DO NOT READ RESPONSES - CODE ALL THAT APPLY - RECORD T/SUBSEQUENT MENTIONS SEPARATELY - IF RESPONDENT HAS OWNED MORE THAN ONE INESS, ASK ABOUT MOST RECENT STARTED  Lack of continued access to money/finances/capital Lack of time/too busy Family and personal demands Lack of technical expertise Little demand for product/service Lack of business skills Fear Health reasons Need more information Need training/education Have a job State of the economy Financial risk too great Difficulty identifying markets for products or services
And vyour FIRS BUS 01 02 03 04 05 06 07 08 09 10 11 12 13 14 15	Other (SPECIFY
And vyour FIRS BUS 01 02 03 04 05 06 07 08 11 12 13 14 15 16	Other (SPECIFY) what, if anything, would you say has been the main obstacle you had to face in terms of sustaining and expanding business? PROBE: Anything else? DO NOT READ RESPONSES - CODE ALL THAT APPLY - RECORD T/SUBSEQUENT MENTIONS SEPARATELY - IF RESPONDENT HAS OWNED MORE THAN ONE INESS, ASK ABOUT MOST RECENT STARTED  Lack of continued access to money/finances/capital Lack of time/too busy Family and personal demands Lack of technical expertise Little demand for product/service Lack of business skills Fear Health reasons Need more information Need training/education Have a job State of the economy Financial risk too great Difficulty identifying markets for products or services Difficulty finding qualified employees/staff Personal situation (e.g. divorce)
And your FIRS BUS 01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 16 17	Other (SPECIFY) what, if anything, would you say has been the main obstacle you had to face in terms of sustaining and expanding business? PROBE: Anything else? DO NOT READ RESPONSES - CODE ALL THAT APPLY - RECORD T/SUBSEQUENT MENTIONS SEPARATELY - IF RESPONDENT HAS OWNED MORE THAN ONE INESS, ASK ABOUT MOST RECENT STARTED  Lack of continued access to money/finances/capital Lack of time/too busy Family and personal demands Lack of technical expertise Little demand for product/service Lack of business skills Fear Health reasons Need more information Need training/education Have a job State of the economy Financial risk too great Difficulty identifying markets for products or services Difficulty finding qualified employees/staff Personal situation (e.g. divorce) Government regulations/bureaucracy
And vyour FIRS BUS 01 02 03 04 05 06 07 08 11 12 13 14 15 16 17 18	Other (SPECIFY
And vyour FIRS BUS 01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 16 17 18 19	Other (SPECIFY)  what, if anything, would you say has been the main obstacle you had to face in terms of sustaining and expanding business? PROBE: Anything else? DO NOT READ RESPONSES - CODE ALL THAT APPLY - RECORD T/SUBSEQUENT MENTIONS SEPARATELY - IF RESPONDENT HAS OWNED MORE THAN ONE INESS, ASK ABOUT MOST RECENT STARTED  Lack of continued access to money/finances/capital Lack of time/too busy Family and personal demands Lack of technical expertise Little demand for product/service Lack of business skills Fear Health reasons Need more information Need training/education Have a job State of the economy Financial risk too great Difficulty identifying markets for products or services Difficulty finding qualified employees/staff Personal situation (e.g. divorce) Government regulations/bureaucracy High taxes Lack of interest/No desire

What, if anything, would you say was the main obstacle you had to face when starting a business? PROBE: Anything

29.

- 31. Which one of the following six options would most help young people who want to start their own business? Would it be ...: READ AND ROTATE RESPONSES CODE ONE ONLY
  - 01 Having the guidance of a mentor, that is, an experienced business owner
  - 02 Going on a student internship with a business
  - 03 Attending courses or seminars about starting a business
  - 04 Job shadowing at a business
  - 05 Researching business ownership on-line
  - 06 Having help identifying a good idea for a business

## **VOLUNTEERED**

- 98 Don't know/No answer
- 99 Other (**SPECIFY** \_\_\_\_\_\_)

## Moving along ...

- 32. Now I would like to ask a few more questions about specific people or factors that may have been influential in your career decision to own your own business. Overall, how important would you say [READ AND ROTATE STATEMENTS] [has been/have been] in influencing your decision to own your own business? Would you say...: READ RESPONSES IN ORDER CODE ONE ONLY PER STATEMENT ITEMS "d" AND "f" ARE DELETED.
  - a. Your high school guidance counsellor
  - b. Your teachers/instructors
  - c. Your parents/family members/guardians
  - e. The media
  - g. Local entrepreneurs or business-people
  - h. Promotional materials and events such as pamphlets, career fairs, etc. that advertise career options
  - i. Government programmes and information designed to help young people choose a career
  - 1 Very important
  - 2 Somewhat important
  - 3 Not very important, or
  - 4 Not at all important

## **VOLUNTEERED**

- 7 Haven't yet made any career decisions
- 8 Don't know/No answer

RE	ere can young people specifically get financial support to start a business? PROBE: Anywhere else? DO NOT AD RESPONSES - CODE AS MANY AS APPLY - PROBE FOR DETAILS CONCERNING NAME AND SOURCE
OF	ASSISTANCE
01	Federal government (PROBE FOR DETAILS)
02	Provincial government (PROBE FOR DETAILS)
03	Banks/Trust companies/Credit unions/Financial institutions
04	Federal Business Development Bank
05	Community Business Development Corporations
06	Y-Enterprise Y-Enterprise
07	University business centres
80	Young Entrepreneurs ConneXion Program/Seed Capital
09	ACOA's Business Development Program assistance
10	Business Development Bank of Canada programmes
11	ACOA programmes (PROBE FOR SPECIFICS)
12	Canada Business Service Centre programmes
13	Centre for Entrepreneurship Education and Development (CEED) programmes
14	Regional Economic Development Commission programmes
15	Regional Development Authority/Agency (RDA) programmes
16	Regional Economic Development Zonal Board programmes
17	Community Economic Development Corporation programmes
18	Human Resources Development Canada (HRDC) programmes
19	Friends
20	Family
21	Venture capital sources
22	Business Loan Program
23	Self-Employment Benefits (SEB) Program
24	Bridge Financing
25	g ,
97	There is none available
98	Don't know/No answer
99	Other (SPECIFY:)
ſDC	NOT ASK IF "THERE IS NONE AVAILABLE" OR "DON'T KNOW/NO ANSWER" IN Q.33] Where did you find
_	about the financial assistance available to young people? PROBE: Anywhere else?
	NOT READ RESPONSES - CODE AS MANY AS APPLY
01	Friends
	Television/TV
	School/University/Community college
-	Guidance counsellor
	Parents/Guardians/Relatives
	Radio
07	
80	
09	
10	· · · · · · · · · · · · · · · · · · ·
11	1-800 career/business line
12	Newspapers/magazines
13	Development agencies
14	
15	Chambers of Commerce/Boards of Trade
16	Banks/financial institutions
98	Don't know/No answer
99	

35.	To the best of your knowledge, is <b>non-financial assistance</b> available for young people who want to start a business? <b>CODE ONE ONLY</b>									
	1	Yes	CONTINUE							
	2	No	SKIP TO Q.37							
	8	Don't know/No answer	SKIP TO Q.37							
36.		at types of non-financial assistance are availy others? DO NOT READ LIST – CODE AS	ilable to young people who wish to start their own business? <b>PROBE: S MANY AS APPLY</b>							
	01	Help with business plans								
	02	Mentoring programmes								
	03	Business counselling (PROBE)								
	97									
	98									
	99	Other (SPECIFY:	)							
37.	Q.3		EXION PROGRAM/SEED CAPITAL" (CODE 08) NOT MENTIONED IN trepreneurs ConneXion Program, sometimes referred to as the Seed							
	1	Yes, have heard of it								
	2	No, have never heard of it								
	8	Don't know/No answer								
38.	bus <b>LA</b>	siness? Was it: READ AND ROTAT	nost important source of financing that you used when starting your IFE LIST, EXCEPT ALWAYS READ "SOME OTHER SOURCE" MORE THAN ONE BUSINESS, ASK ABOUT MOST RECENT							
		Government financial assistance								
		Banks or credit unions								
	03	Funding from family or friends								
	04	3 · · · · · · · · · · · · · · · · · · ·								
	05	. , , , , , , , , , , , , , , , , , , ,	ners you have in your business							
	06									
		The Business Development Bank of Cana	da							
		Venture capital sources	,							
		Some other source? (SPECIFY:	)							
	_	LUNTEERED								
	98	Don't know/No answer								
39.			at the government make financing available to young people who ay it is: <b>READ RESPONSES IN ORDER - CODE ONE ONLY</b>							
	1	Critically important								
	2	Important but not critical								
	3	Not very important, or								
	4	Not at all important								
		LUNTEERED								
	8	Don't know/No answer								

40.	To the best of your knowledge, which, if any, of the following six types of assistance is available from the government to help young people start a business? <b>READ AND ROTATE LIST, EXCEPT ALWAYS READ ITEM</b> "f" LAST – CODE ONE ONLY PER STATEMENT, EXCEPT PROBE IN Q.40f
	a. Financial assistance
	b. Business counselling and information
	c. Promoting business ownership as a career
	d. Business skills training
	e. Courses about business ownership in the education system
	f. And are you aware of any other type of government assistance? (SPECIFY:)
	g. <b>DELETED</b>
	1 Yes
	2 No
	8 Don't know/No answer
41.	And do you feel more comfortable describing yourself as: READ AND ROTATE RESPONSES - CODE ONE ONLY
	01 Self-employed
	02 A business owner
	03 An entrepreneur
	VOLUNTEERED
	97 None of the above
	98 Don't know/No answer
	99 Other (SPECIFY:)
	Moving along to another topic
42.	Which one of the following two statements comes closer to your own thinking?  READ AND ROTATE STATEMENTS - CODE ONE ONLY
	1 All things considered, operating a business and protecting the environment are not compatible
	<u>OR</u>
	2 It is possible to operate a business without harming the environment
	VOLUNTEERED
	8 Don't know/No answer
	And finally, just a few questions to help us classify the information. All answers provided will be kept strictly confidential.
43.	Do either of your [parents/guardians] now own their own business, or did they own a business in the past? CODE ONE ONLY
	1 Yes
	2 No
	8 Don't know/No answer

44.	On a	average,	would	you	say	you	spend	[READ	RESP	PONSES	IN	ORDER]	each	week	[READ	AND	ROTATE
	STAT	TEMENT	sj? c	ODE	ONE	ONL	Y PER	STATE	MENT	<ul><li>ITEMS</li></ul>	"f"	AND "g"	HAVE	BEEN	DELET	ED	

- a. Surfing the web/Internet
- b. Reading <u>daily</u> newspapers
- c. Reading <u>weekly</u> newspapers
- d. Watching television
- e. Listening to the radio
- h. Reading magazines
- 1 A lot of time
- 2 Some time
- 3 Not very much time, or
- 4 No time

## **VOLUNTEERED**

8 Don't know/No answer

	this survey was conducted in the manner in which it of completed interviews will be verified by a field
Interviewer's Signature:	Date:

THANK YOU FOR YOUR ASSISTANCE AND COOPERATION.