



## Get Your Social Insurance Number By Phone— Only In New Brunswick

### IT'S CONVENIENT. IT'S QUICK!

No need to travel.

No need to wait until your card arrives in the mail.

You can receive your Social Insurance Number (SIN) in minutes, over the telephone.

(Some exceptions apply.)

### DIAL TOLL FREE 1 888 428-0888

You can apply by phone for:

- a first-time SIN;
- a change to your SIN card and record; or
- a replacement SIN card.

### IT'S SECURE

Service Canada is committed to protecting your personal information, including and especially your Social Insurance Number. We work with other government departments to do this, and tell our clients how to protect their SINs as well. Agreements with Vital Statistics offices and the Department of Citizenship and Immigration Canada allow us to validate information from a SIN request. The validation process helps us safeguard your personal information.

### IT'S EASY

To apply for a SIN by phone, gather the required documents (see below) then dial toll free 1 888 428-0888 (NB only) from 8:30 a.m. to 4:30 p.m., Monday to Friday (except holidays).

### To apply by telephone you must:

- have been born in New Brunswick on or after January 1, 1916; and
- have on hand your New Brunswick Birth Certificate (to get your Birth Certificate, contact the Vital Statistics Office in Fredericton at (506) 453-2385).

We will ask you for the registration number on your Birth Certificate. It allows us to compare the information you give us to what is found in the New Brunswick Vital Statistics database. We will also ask for your personal information to verify your identity.

### OR, you must:

- have been born outside of Canada and have entered Canada after 1971; and
- have on hand your immigration identity document, such as the Permanent Resident Card or Work Permit.

We will ask for your ID number on your Permanent Resident Card or the document number on the identity document you received from Citizenship and Immigration Canada. We will also ask you for information that we can compare to your personal data in the Citizenship and Immigration Canada database. This is how we safeguard your personal information.

### Touch-Tone™ Telephone Users

Answer the first few questions from the automated system using your telephone keypad. Then, answer questions from an attendant who will assist you.

### Rotary Dial Telephone Users

Wait for an attendant to assist you.

As soon as your identity is confirmed, we will give you your Social Insurance Number over the telephone. Your SIN card will arrive in the mail a week later.

### APPLYING ON BEHALF OF A MINOR

- Parents may apply for a Social Insurance Number (SIN) on behalf of a child under the age of 19 (no other relatives, not even grandparents, are permitted to apply for a child).
- Parents applying on behalf of a child between the ages of 0 and 19 need to provide their own SIN.
- Children 12 years and older can apply for their own SIN.
- Legal guardians who apply for a SIN on behalf of a child must also provide proof of legal guardianship, either in person at a Service Canada Centre or by mail.

### REPLACEMENT CARD

The fee for a replacement card is \$10, payable by Visa or MasterCard. When applying by phone, have on hand your credit card number with the expiry date.

### CHANGE OF NAME

To change the name on your Social Insurance Number (SIN) card by phone because of marriage or a legal name change, that event must have taken place in New Brunswick in 1987 or later. For recent name changes, please wait six weeks from the name change before requesting a change to your SIN card.



### BIRTH IN ANOTHER CANADIAN PROVINCE

Please contact the nearest Service Canada Centre.

### CONTACT US

For specific information about the Social Insurance Number program dial toll free 1 800 206-7218 and select Option 3.

For more information about Service Canada or to find the nearest Service Canada Centre, visit us on-line at [servicecanada.gc.ca](http://servicecanada.gc.ca) or call 1 800 0-Canada, TTY 1 800 926-9105.

**NEW**—The Social Insurance Number program is now being delivered by Service Canada—the Government of Canada's new service delivery network that brings a range of federal services and benefits together to meet your individual needs. Service Canada offers easy-to-access, one-stop, personalized services. You can access Service Canada services through your method of choice—by telephone, by mail, through the Internet or in-person.

