

Employment Standards Division

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The mandate of the Employment Standards Division is to administer the *Employment Standards Act*. The Act establishes employee entitlements with respect to payment of wages, vacation pay, statutory holidays, notice of termination, minimum wage rates, overtime pay, maternity and parental leave protection.

The Division, in carrying out its mandate, provides factual information to the public through telephone contact, office interviews, information seminars, routine inspections and distribution of Departmental literature. Several information seminars were conducted throughout the province.

Over 6000 pieces of information and legislation were printed and distributed. The new Employment Standards Guide has proven to be very useful to employers and employees. This information is available to the public through the Regional Services Centres and at 31 Gordon Drive.

During the period 1 April 1999 to 31 March 2000, the Division was called upon to investigate 172 formal complaints, of which, 65 resulted in collection of monies, 11 judgements were entered and the amount involved was \$10,992.42. The amount recovered from the judgments totalled \$4,755.95. The Branch acted on behalf of the Province of New Brunswick on two (2) additional judgments through our reciprocal enforcement agreement and recovered \$2,854.00.

The sum of monies recovered from the 65 formal complaints totalled \$19,619.76.

The Division handled 6,588 inquiries and conducted 247 office interviews during the period 1 April 1999 to 31 March 2000. Changes to Employment Insurance legislation continues to have a significant effect on the workload of the Branch.