

**APPENDIX C**

**Infrastructure Investment Tools Search - Detailed Grid**

*(Bold rows denote tools designed specifically for aboriginal communities)*

Investment Stage	Name/Type of Tool	Description of the Tool	Title / Name of Policy / Program / Publication	Author / Contact Person	Date	Country / Region	Type of Infrastructure					Availability	Accessibility	Current Uses / Success Stories	Restrictions on Use	Advantages	Disadvantages	Barriers	Community Capacity Required	Applicability to Canada	Location			Aboriginal Context	Value of Info / Tool	Web Source
							Transport	Utility	Social	Technology	Other										Metro-Adjacent	Non Metro-Adjacent	Remote			

**Across All Stages**

001 **National Guide**

001	Formal Planning Tools	Using Formal Methods Or Computer Programs To Track Integrated Projects	<i>From: Coordinating Infrastructure Works: A Best Practice By The National Guide To Sustainable Municipal Infrastructure. Created Through Consultation With Stakeholders From Canadian Municipalities. National Research Council And Federation Of Canadian Municipalities.</i>	A Best Practice From National Guide To Sustainable Municipal Infrastructure	2003	Canadian	X	X	X	X	X	Written To Be Easily Understood And Used By Community Planners	Written To Be Easily Understood And Used By Community Planners	Was Developed By Actual Planners As An Effective Practice (See Source For Specific Cases)	None	Supports The Coordination And Prioritization Of Projects	Requires A Good Deal Of Data To Be Effective And Can Be Costly	None	None	Designed For Canadians	X	X	X	Could Be Incorporated	Very Valuable	<a href="http://www.infraquide.gc.ca/bestdecision.html">http://www.infraquide.gc.ca/bestdecision.html</a>
001	Strategic Planning	Developing Integrated Vision And Strategies With Economic, Financial And Infrastructure Plans	<i>From: Planning And Defining Municipal Infrastructure Needs: A Best Practice By The National Guide To Sustainable Municipal Infrastructure. Created Through Consultation With Stakeholders From Canadian Municipalities. National Research Council And Federation Of Canadian Municipalities.</i>	A Best Practice From National Guide To Sustainable Municipal Infrastructure	2003	Canadian	X	X	X	X	X	Written To Be Easily Understood And Used By Community Planners	Written To Be Easily Understood And Used By Community Planners	Was Developed By Actual Planners As An Effective Practice (See Source For Specific Cases)	None	Supports The Coordination And Prioritization Of Projects	Requires A Good Deal Of Consultation To Be Effective	None	None	Designed For Canadians	X	X	X	Could Be Incorporated	Very Valuable	<a href="http://www.infraquide.gc.ca/bestdecision.html">http://www.infraquide.gc.ca/bestdecision.html</a>
001	Information Management	Developing Information Systems To Supply Inventory And Other Information To Feed Into Planning	<i>From: Planning And Defining Municipal Infrastructure Needs: A Best Practice By The National Guide To Sustainable Municipal Infrastructure. Created Through Consultation With Stakeholders From Canadian Municipalities. National Research Council And Federation Of Canadian Municipalities.</i>	A Best Practice From National Guide To Sustainable Municipal Infrastructure	2003	Canadian	X	X	X	X	X	Written To Be Easily Understood And Used By Community Planners	Written To Be Easily Understood And Used By Community Planners	Was Developed By Actual Planners As An Effective Practice (See Source For Specific Cases)	None	Supports The Coordination And Prioritization Of Projects	Requires A Good Deal Of Data To Be Effective And Can Be Costly	None	None	Designed For Canadians	X	X	X	Could Be Incorporated	Very Valuable	<a href="http://www.infraquide.gc.ca/bestdecision.html">http://www.infraquide.gc.ca/bestdecision.html</a>
001	Weighting And Ranking Prioritization Models	The Prioritization Of Projects Using Technical And Qualitative Criteria - Usually Through Joint Technical And Public Meetings	<i>From: Planning And Defining Municipal Infrastructure Needs: A Best Practice By The National Guide To Sustainable Municipal Infrastructure. Created Through Consultation With Stakeholders From Canadian Municipalities. National Research Council And Federation Of Canadian Municipalities.</i>	A Best Practice From National Guide To Sustainable Municipal Infrastructure	2003	Canadian	X	X	X	X	X	Written To Be Easily Understood And Used By Community Planners	Written To Be Easily Understood And Used By Community Planners	Was Developed By Actual Planners As An Effective Practice (See Source For Specific Cases)	None	Supports And Validates The Coordination And Prioritization Of Projects	Requires A Good Deal Of Data And Consultation To Be Effective And Can Be Costly	None	None	Designed For Canadians	X	X	X	Could Be Incorporated	Very Valuable	<a href="http://www.infraquide.gc.ca/bestdecision.html">http://www.infraquide.gc.ca/bestdecision.html</a>
001	Business Case Approaches To Prioritization	Allowing Departments To Present Business Cases In Support Of A Given Project Then Prioritizing Based On The Best Cases Made	<i>From: Planning And Defining Municipal Infrastructure Needs: A Best Practice By The National Guide To Sustainable Municipal Infrastructure. Created Through Consultation With Stakeholders From Canadian Municipalities. National Research Council And Federation Of Canadian Municipalities.</i>	A Best Practice From National Guide To Sustainable Municipal Infrastructure	2003	Canadian	X	X	X	X	X	Written To Be Easily Understood And Used By Community Planners	Written To Be Easily Understood And Used By Community Planners	Was Developed By Actual Planners As An Effective Practice (See Source For Specific Cases)	None	Supports And Validates The Coordination And Prioritization Of Projects	Requires A Good Deal Of Departmental Input To Be Effective And Thus Can Be Costly	None	Must Have Knowledgeable Departments	Designed For Canadians	X	X	X	Could Be Incorporated	Very Valuable	<a href="http://www.infraquide.gc.ca/bestdecision.html">http://www.infraquide.gc.ca/bestdecision.html</a>

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							Transport Utility	Social	Technology	Other										Metro-Adjacent	Non Metro-Adjacent	Remote			
<b>REDDI</b>																									
002	Project Implementation – Putting Plans into Action	A Web Based List of Tools and Links to Tools for Project Management and Implementation	One of Five Key Tools Supported by Rural Economic Development Data and Intelligence (REDDI) (on the Web at <a href="http://www.reddi.gov.on.ca/">http://www.reddi.gov.on.ca/</a> ).	Supported by 8 Regional Teams Across the Province of Ontario	2003	Canada/ Ontario	X	X	X	X	Currently Facilitated Through Ontario Government, but Tool is Used Internationally	Currently Facilitated Through Ontario Government, but Tool is Used Internationally	None Listed But Likely a Handy Tool	none	Offers Useful Techniques of Project Management	Limited Scope of Strategies	none	none	Designed For Communities in Ontario but Applicable Everywhere	X	X	X	Has Some Aboriginal Community Context	Very Good Implementation Tool	<a href="http://www.reddi.gov.on.ca/">http://www.reddi.gov.on.ca/</a>
002	Tracking Progress	A Web Based Article on the Tools used to Evaluate and Monitor Projects	One of Five Key Tools Supported by Rural Economic Development Data and Intelligence (REDDI) (on the Web at <a href="http://www.reddi.gov.on.ca/">http://www.reddi.gov.on.ca/</a> ).	Supported by 8 Regional Teams Across the Province of Ontario	2003	Canada/ Ontario	X	X	X	X	Currently Facilitated Through Ontario Government, but Tool is Used Internationally	Currently Facilitated Through Ontario Government, but Tool is Used Internationally	None Listed But Likely a Handy Tool	Offers Useful Techniques of Project Management/ Evaluation	Limited Scope of Strategies	none	none	Designed For Communities in Ontario but Applicable Everywhere	X	X	X	Has Some Aboriginal Community Context	Very Good Implementation Evaluation Tool	<a href="http://www.reddi.gov.on.ca/">http://www.reddi.gov.on.ca/</a>	
<b>MIMS</b>																									
003	MIMS Self-Assessment	The self-assessment allows municipalities to take a current snap shot of their existing infrastructure inventory and determine what resources are required for additional data gathering.	Municipal Infrastructure Management System (MIMS)	Alberta Government and Sierrasystems Group Inc.	Aug. 2001	Canada (Alberta)	Water, Storm Drain, Sanitary Systems				Free to all Alberta Municipalities	Downloadable	30 Municipalities are now using the MIMS system	Proprietary Software / Copyrighted material	Allows municipalities to gain an understanding of the amount and condition of their infrastructure	Users must be computer savvy	None	Little required	Across Canada	X	X	X	Nothing Specific	Software was developed through a grant from the Alberta Govt, though amount is not known at present. Benefits accrue through greater awareness of current infrastructure inventory	<a href="http://www.albertamims.org">http://www.albertamims.org</a>
003	MIMS RFP Template	The MIMS RFP Template is meant to serve as a document that you can customize to solicit the services of consultants to collect infrastructure data for your municipality.	Municipal Infrastructure Management System (MIMS)	Alberta Government and Sierrasystems Group Inc.	Aug. 2001	Canada (Alberta)	Water, Storm Drain, Sanitary Systems				Free to all Alberta Municipalities	Downloadable	30 Municipalities are now using the MIMS system	Proprietary Software / Copyrighted material	Allows municipalities to gain an understanding of the amount and condition of their infrastructure	Users must be computer savvy	None	Little required	Across Canada	X	X	X	Nothing Specific	Software was developed through a grant from the Alberta Govt, though amount is not known at present. Benefits accrue through greater awareness of current infrastructure inventory	<a href="http://www.albertamims.org">http://www.albertamims.org</a>
003	MIMS Spatial Recommendation	This document is a compilation of best practices around spatial data creation and maintenance procedures	Municipal Infrastructure Management System (MIMS)	Alberta Government and Sierrasystems Group Inc.	Aug. 2001	Canada (Alberta)	Water, Storm Drain, Sanitary Systems				Free to all Alberta Municipalities	Downloadable	30 Municipalities are now using the MIMS system	Proprietary Software / Copyrighted material	Allows municipalities to gain an understanding of the amount and condition of their infrastructure	Users must be computer savvy	None	Little required	Across Canada	X	X	X	Nothing Specific	Software was developed through a grant from the Alberta Govt, though amount is not known at present. Benefits accrue through greater awareness of current infrastructure inventory	<a href="http://www.albertamims.org">http://www.albertamims.org</a>
003	MIMS Data Gathering Cost Tool	This tool will allow your municipality to determine an approximate cost range for data collection based on your municipality's population base and how much data you wish to collect.	Municipal Infrastructure Management System (MIMS)	Alberta Government and Sierrasystems Group Inc.	Aug. 2001	Canada (Alberta)	Water, Storm Drain, Sanitary Systems				Free to all Alberta Municipalities	Downloadable	30 Municipalities are now using the MIMS system	Proprietary Software / Copyrighted material	Allows municipalities to gain an understanding of the amount and condition of their infrastructure	Users must be computer savvy	None	Little required	Across Canada	X	X	X	Nothing Specific	Software was developed through a grant from the Alberta Govt, though amount is not known at present. Benefits accrue through greater awareness of current infrastructure inventory	<a href="http://www.albertamims.org">http://www.albertamims.org</a>

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							Transport Utility	Social	Technology	Other										Metro-Adjacent	Non Metro-Adjacent	Remote				
003	MIMS Data Dictionary	This document is intended to help you identify a set of core and recommended infrastructure and condition data that should be collected for an effective infrastructure inventory and management system.	Municipal Infrastructure Management System (MIMS)	Alberta Government and Sierrasystems Group Inc.	Aug. 2001	Canada (Alberta)	Roads	Water	Storm Drain	Sanitary	System	Free to all Alberta Municipalities	Downloadable	30 Municipalities are now using the MIMS system	Proprietary Software / Copyrighted material	Allows municipalities to gain an understanding of the amount and condition of other infrastructure	Users must be computer savvy	None	Little required	Across Canada	X	X	X	Nothing Specific	Software was developed through a grant from the Alberta Gov't, though amount is not known at present. Benefits accrue through greater awareness of current infrastructure inventory	<a href="http://www.alberta.gov.ca">http://www.alberta.gov.ca</a>
003	MIMS Specifications	Intended to provide a set of data gathering guidelines to assist with establishing common standards for how data should be collected.	Municipal Infrastructure Management System (MIMS)	Alberta Government and Sierrasystems Group Inc.	Aug. 2001	Canada (Alberta)	Roads	Water	Storm Drain	Sanitary	System	Free to all Alberta Municipalities	Downloadable	30 Municipalities are now using the MIMS system	Proprietary Software / Copyrighted material	Allows municipalities to gain an understanding of the amount and condition of other infrastructure	Users must be computer savvy	None	Little required	Across Canada	X	X	X	Nothing Specific	Software was developed through a grant from the Alberta Gov't, though amount is not known at present. Benefits accrue through greater awareness of current infrastructure inventory	<a href="http://www.alberta.gov.ca">http://www.alberta.gov.ca</a>
003	MIMS Application	The MIMS application stores all your municipality's infrastructure data in a central location. You will use the MIMS application to enter all of your infrastructure data. The MIMS application allows you to collect information for your roads, water, sanitary and storm networks. The application also includes a spatial data viewer to graphically present your municipality's infrastructure inventory. The MIMS application has reporting capabilities which provide information about your municipality's inventory, condition, functional adequacy and lifecycle status.	Municipal Infrastructure Management System (MIMS)	Alberta Government and Sierrasystems Group Inc.	Aug. 2001	Canada (Alberta)	Roads	Water	Storm Drain	Sanitary	System	Free to all Alberta Municipalities	Downloadable	30 Municipalities are now using the MIMS system	Proprietary Software / Copyrighted material	Allows municipalities to gain an understanding of the amount and condition of other infrastructure	Users must be computer savvy	None	Little required	Across Canada	X	X	X	Nothing Specific	Software was developed through a grant from the Alberta Gov't, though amount is not known at present. Benefits accrue through greater awareness of current infrastructure inventory	<a href="http://www.alberta.gov.ca">http://www.alberta.gov.ca</a>

**Reference Materials**

**Best Practices / Research Inventory / Portals**

111	InfraGuide CD			National Guide																						
112	Infrastructure Investment and Economic Growth	The paper examines the relationship between infrastructure investment and economic growth	"Investing in Rural Infrastructure"	William F. Fox and Sanele Porca	2000g3	US	X	X	X	X	X	Public	web access	N/A	None	Must read!	N/A	None	None	Across Canada	X	X	X	Nothing Specific	HIGH	<a href="http://www.kc.frb.org/PUBLICAT/bevondR000Fox.pdf">http://www.kc.frb.org/PUBLICAT/bevondR000Fox.pdf</a>
113	Infrastructure Management	Topics: Minimizing Cost of Community Services. Provision of Adequate Facilities. Identifying Priority Funding Areas	"Local Tools for Smart Growth: Practical Strategies and Techniques to Improve Our Communities" - pe30-33	National Association of Counties	Nov. 2000	US	X	X	X	X	X	Public	web access	Montville Township, OH: Community-driven effort to remain an ex-urban municipality	None	How to retain community control	N/A	N/A	Various with community size and growth potential	Across Canada	X	X	X	Nothing Specific	Medium	<a href="http://www.naco.org/Templates/Content/Sections/Transportation&amp;ItemPlate=ContentManagement/ContentDisplay.cfm?ContentID=10788">http://www.naco.org/Templates/Content/Sections/Transportation&amp;ItemPlate=ContentManagement/ContentDisplay.cfm?ContentID=10788</a>

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							Transport	Utility	Social	Technology										Other	Metro-Adjacent	Non Metro-Adjacent			
114	Publication Storehouse	Searchable Database for Municipal documents	CivicInfo.bc	Provincial and Local Associations	Apr. 2000	Canada				Info	Public	Web access	Web Library	None	Easy access to publications	Not comprehensive or national	None	None	Across Canada	X	X	X	Nothing Specific	Time saver	<a href="http://www.civicinfo.bc.ca/index.asp">http://www.civicinfo.bc.ca/index.asp</a>

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							Transport	Utility	Social	Technology	Other										Metro-Adjacent	Non Metro-Adjacent	Remote			

**Planning**

**Regional / Local**

**210 Planning Process**

211	Community Self Assessment	Community Self Assessment	Needs And Resource Survey Through Community And Economic Development, University Of Illinois Extension. <a href="http://www.communitydevelopment.uiuc.edu/toolbox/">http://www.communitydevelopment.uiuc.edu/toolbox/</a>	Julie Fesemajer	On Going	Illinois/ North America	X	X	X	X	X	Available On The Web	Very User Friendly. Requires A Lot Of Detail And Community Participation	Includes Case Studies/ No Evaluation Listed	Very Accessible	Covers A Wide Range Of Needs And Strategies	User Required To Do A Lot Of Leg Work Prior To Use	Need Internet Refers To American Programs In Surveys	Need Internet And Details Of Community Assets And Finances And Demographics	Most Of This Resource Is Directly Applicable To Rural Canada	X	X	X		Very Applied Tool Including Valuable Strategic Advice.	<a href="http://www.communitydevelopment.uiuc.edu/surveys/index.html">http://www.communitydevelopment.uiuc.edu/surveys/index.html</a>
212	Social Accounting Matrix (Sam)	Social Accounting Matrix (Sam)	Described In: "The Economic Base Of Rural Areas: A Sam-Based Analysis Of The Western Isles," <i>Environment And Planning A</i> , Volume 35 Pp. 95-111.	Deborah Roberts	2003	Scotland Example	X	X	X	X	X	Environmental Planning A Is Available At Most University Libraries. The Sam Technique Could Be Done By Select Researchers In Western Canada	Generally Accessible Technique	Eg. In Scotland Looked At Capturing Nontraditional Development Strategies - Showed Social Accounting More Effective Than Traditional Export Based Models.	Requires Data On Any Non-traditional Sectors You Are Interested In Which Can Be Problematic	Allows Regions And Communities To Look Closely At Their Important Sectors As Both Residents And Workers.	Requires A Good Deal Of Data And Expertise	Generally Accessible Technique	Requires A Good Deal Of Data And Expertise	This Tool Is Directly Applicable To Canada	X	X	X	May Be Useful To Pull Traditional Values And Economic Development Together But Would Require Detailed Surveying	A Very Powerful Tool. But Highly Reliant On The Data Available And Its Quality.	The Journal Is available on the Web through most University Libraries
213	Village Appraisals for Windows Software Package	The software package is intended as a questionnaire generation and analysis program, for village, parish and community appraisals	Village Appraisals for Windows Software Package	Dr. Micheal Clark University of Gloucester Countryside and Community Research Unit	Apr-98	United Kingdom	X	X	X	X	X	Since the program was launched in 1998, it has been used by 150 people to towns of 5000 people	Software can be ordered by filling out an order form on the web	NA	Community developers need to have Windows software and the ability to work with the software	1) Preset question in the survey can be personalized 2) data entry can be done by non-computer specialists 3) data can be exported into other, more advanced community analysis software tools	1) Only applicable to small communities 2) appears to be simplistic in nature to keep it user friendly	None	Since the technical expertise is very low, the community capacity required is related to conducting the survey, data entry and analyzing some of the statistical results	Very applicable to the small rural communities in Canada	X	X	X	Small aboriginal communities can benefit from this software	The program appears to be simplistic. It could be used as a starting point for small communities in assessing their needs	<a href="http://www.glos.ac.uk/research2/content.asp?node=46">http://www.glos.ac.uk/research2/content.asp?node=46</a>
214	Village Appraisals	A tool to survey aspects of a rural community and its environment, undertaken by the community itself	Village Appraisals: A tool for Sustainable Community Development in Rural areas in the UK	Stephen Osborne and Mike Tricker (Aston Business School, Aston University)	1998	United Kingdom	X	X	X	X	X	A review of the village appraisal method can be downloaded from the internet	The tool is mainly implemented by community developers and the community itself	Rural Wales used this method.	None	1) The use of a village appraisal includes the community in the development process 2) performing a village appraisal can identify areas which need development.	1) The tool is not outlined on the web very well and additional information gathering is required before it can be used by community developers	There are indirect costs related to conducting and then later on analyzing the surveys	Financial capacity to conduct and analyze the surveys is needed	Yes	X	X	X	None	The tool itself is very valuable, only additional information must be gathered	<a href="http://research.abs.asu.ac.uk/wpaper/92/3.pdf">http://research.abs.asu.ac.uk/wpaper/92/3.pdf</a>
215	Aboriginal Community Management Plan Development	A Web Based Guide for Aboriginal Leaders. It includes Advice on the drafting of A Community Management Plan including Financial Planning and Monitoring, Maintenance and Staffing Plans and Capital Project Planning	Example is the "Community Management Plan Development" Web Page of Manitoba Aboriginal and Northern Affairs.	Manitoba Aboriginal and Northern Affairs.	2003	Canada/Manitoba	X	X	X	X	X	Available on the Web. Easily Understood And Used By Aboriginal Leaders	Available on the Web.	none listed	none	Easily Used in an Aboriginal Rural Community. Offers some Perspective of Aboriginal Problems/Opportunities.	Lacks Depth of Analysis and Limited Strategies	None	None	Focus was on Aboriginal Communities, but Applicable to Most Rural Canadian Communities	X	X		Was Designed for Aboriginal Communities	A Good Tool for Limited Resource Aboriginal Communities	<a href="http://www.gov.mb.ca/ama/community_management.html#vocal">http://www.gov.mb.ca/ama/community_management.html#vocal</a>

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**Regional Planning Structures**

220																																						
221	Empowerment Zone & Enterprize Community (EZEC) Program	Co-ordination Policy	Empowerment Zone & Enterprize Community (EZEC) Program		10-May-96	US	X	X	X	X	X		Since the Congress created the EZEC Program in 1993, 57 rural Empowerment Zones and Enterprize Communities, over 100 Champion Communities, and 5 Rural Economic Area Partnership (REAP) Zones have been established.	Formal application process; interactions are web-based or through personal communication with USDA officials	The EZEC Program is designed to afford communities real opportunities for growth and revitalization. The framework of the program is embodied in four key principles: 1) Economic Opportunity, 2) Sustainable Community Development, 3) Community-based Partnerships, and 4) Strategic Vision for Change.	Only those US communities that have been accepted to the program can apply for funding and other resources provided under EZEC.	Promotes best practices and forward thinking in developing rural economic opportunity and sustainable communities. However, efforts have been made to ensure that decisions are made locally.	As with any strategic effort, process may overshadow performance. Meeting deadlines / filling out forms could overwhelm local authorities. In addition, federal funding requirements may influence local decisions.	None	Zone offices must be established and staffed. Community commitment to the zone must exist. Initial investment dollars must be found in order to receive matching grants.	This appears to be a good fit. While not stated as zones, most provinces have local economic development boards. These could be used more effectively by implementing the best practices of the EZEC Program.	X	X	X	Nothing Specific	This program shows that such a strategic initiative is possible and is generally positive for those involved.	<a href="http://www.ezec.gov">http://www.ezec.gov</a>											
222	CFDC's, REDA's, REDB's																																					

**GIS (Regional / Local Planning)**

230																																					
231	Geographic Information Systems (GIS)	Geographic Information Systems (GIS)	Widely Used Software In GIS Called Arcview Has Several Guides And Tutorials. See Web Site: <a href="http://www.esri.com/eng/English/Government/Case.Asx">http://www.esri.com/English/Government/Case.Asx</a>	Various	On Going	International	X	X	X	X	X		Arctown Free To Ontario Municipalities	Generally Accessible Technology	Widely Used. Western Canadian Communities May Get Access To Technicians Through PFRA Or Provincial Gov't.	Very Data Intensive And Cost Of Software And Training Are Prohibitive	Has Such Wide Application It Is Difficult To Describe. Can Be Used To Plan Infrastructure Using Data On Current Geography And Demographics	Requires A Good Deal Of Data And Expertise	Generally Accessible Technology. Anytown Software Currently Only Available In Ontario	Requires A Good Deal Of Data And Expertise	This Tool Is Directly Applicable To Canada	X	X	X	Definitely Useful If Data Is Differentiated	A Very Powerful Tool, But Highly Reliant On The Data Available And Its Quality	<a href="http://www.esri.com/eng/English/Government/default.asp">http://www.esri.com/eng/English/Government/default.asp</a>										
232	SaskBiz																																				
233	CommunityViz	A software tool communities can use of help them with land use decisions	CommunityViz	CommunityViz	NA	United States	X	X	X	X	X		The software tool can be purchased from CommunityViz	The tool is implemented on the computer, using GIS information	Many are listed on the website	Certain software is needed to run this program on	1) In-depth analysis tool for land use planning	1) Costly for small communities 2) does not include community in the decision-making process	There are costs for purchasing the software as well as hiring consulting services to run the program	Large amount of financial capacity is required to purchase the software	Yes	X	X	None	The tool is very valuable to larger communities	<a href="http://www.communityviz.com/index.asp?c=cat-2&amp;use=findit">http://www.communityviz.com/index.asp?c=cat-2&amp;use=findit</a>											

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**Implementation**

**Project Selection / Development / Indicators**

310																												
311	Federation of Canadian Municipalities (FCM's) Quality of Life reporting system		National Housing Research Committee (NHRC): Sustainable Community Planning Working Group	CMHA	May 6, 2003	Canada				X														<a href="http://www.cmhc.ca/en/About/whwedca/nahs/reco/suopci_010.cfm">http://www.cmhc.ca/en/About/whwedca/nahs/reco/suopci_010.cfm</a>				
312	CMHC/Environment Canada's Sustainable Community Indicators Program (SCIP)		National Housing Research Committee (NHRC): Sustainable Community Planning Working Group	CMHA	May 6, 2003	Canada				X														<a href="http://www.ec.gc.ca/scip/eng/eng/English/scip/default.cfm">http://www.ec.gc.ca/scip/eng/eng/English/scip/default.cfm</a>				
313	Inventory of National Rural Health Research	An Inventory of Available National Data That has Been Disaggregated into Rural and Non-Rural Geographies	<i>From: Inventory of National Rural Health Research Related Databases a Component of "Canada's Rural Communities: Understanding Rural Health and Its Determinants."</i> Canadian Institute for Health Information.	Canadian Institute for Health Information	2003	Rural Canada				X	X	X	Written To Be Easily Understood And Used By Community Planners	Written To Be Easily Understood And Used By Community Planners	None Listed But Likely a Handy Tool	Must Be A Manitoba Community	Supplies Communities With Information On Their Health	Limited Prescriptive Analysis For Looking Forward	None	None	Designed For Rural Canadian Communities			X	Has A Specific Aboriginal Community Context	A Helpful Tool, But Highly Reliant On The Abilities To Use The Data.	<a href="http://cranh.laurentia.ca/crc/home.html">http://cranh.laurentia.ca/crc/home.html</a>	
314	Benchmarking	Social Benchmarks and indicators	"Developing Civic Indicators and Community Accounting in Canada"	Paul Reed, Stats Can	2000	Canada							Social Health	Public	Web access	N/A	None	Data collection for non-traditional parameters	still an unclear science	None	Professional assistance would likely be required	Across Canada	X	X	X	Nothing Specific	Allows communities to measure social and community parameters	<a href="http://www.cedworks.com/benchmarks.htm">http://www.cedworks.com/benchmarks.htm</a>
315	Benchmarking	A presentation that outlines the results of a 1996 National Survey on Solid Waste Collection Services	"Benchmarking Local Government Services in Canadian Municipalities"	James C. McDavid, Local Government Institute, University of Victoria	June 1998	Canada							Waste Collection	Public	web access	N/A	None	Details how communities can compare their waste management systems to other localities	Shows what to compare and why, but no detailed explanation regarding how to compare	None	Solid waste collection is the topic, only those communities with such services would benefit directly, though the methods may be similar for other infrastructure investments	Across Canada	X	X	Nothing Specific	More detailed methods might be obtained from the author	<a href="http://web.uvic.ca/gj/aports/benchmod.htm">http://web.uvic.ca/gj/aports/benchmod.htm</a>	
316	Community Inventory	How do you build your rural community from the inside out? How do you find and mobilize the assets of your small town and rural area? The Organization of Hope tells inspiring stories of rural communities from across the countryside, and draws common rural themes ranging from income patching and individual skill development to community organizing and rural ethnic diversity	"The Organization of Hope: A Workbook for Asset-Based Community Development"	Luther Snow	2001	US							Community Development	Order online for \$12 US	Workbook	N/A	Copyright	Allows communities to build on physical and social assets that are owned by the individual, business, organizations and the community as a whole	N/A	N/A	Surveying can be done by local volunteers, though interpretation of results may require outside assistance	Across Canada	X	X	X	Some mention of building on ethnic diversity	High	<a href="http://www.northwest.arn.edu/pr/abcd.html">http://www.northwest.arn.edu/pr/abcd.html</a>

**APPENDIX C**

**Infrastructure Investment Tools Search - Detailed Grid**

*(Bold rows denote tools designed specifically for aboriginal communities)*

Investment Stage	Name/Type of Tool	Description of the Tool	Title / Name of Policy / Program /Publication	Author / Contact Person	Date	Country / Region	Type of Infrastructure				Availability	Accessability	Current Uses / Success Stories	Restrictions on Use	Advantages	Disadvantages	Barriers	Community Capacity Required	Applicability to Canada	Location			Aborigina Context	Value of Info / Tool	Web Source
							Transport	Utility	Social	Technology										Other	Metro-Adjacent	Non Metro-Adjacent			
317	Local Agenda 21 Planning Guide	This guide presents the planning elements, methods and tools being used by local governments to implement sustainable planning in their communities	Tools to Support Participatory Urban Decision Making: Participation and Social Assessment: Tools and Techniques	International Council for Local Environmental Initiatives (ICLEI)	1996	Global				X				The indirect costs are related to the implementation of the tool since it requires extensive stakeholder participation, there is also quite some documentation necessary of the strategic vision, plan, etc	1) The formulation of the action plan outlined in the guide involves all of the stakeholders which will increase the success of the development project 2) The guide includes a glossary of tools for participatory approaches and methods usable in different settings	1) There is a cost attached to stakeholder participation	The cost to the community will be quite high due to the amount of meetings held with stakeholders	The community needs to have the financial capacity and the time available to hold the meetings and then document and analyze the resulting information	Yes	X	X	X	None	This tool is useful, however it is used as a preparatory tool for infrastructure development. It might highlight some areas where infrastructure development is needed.	<a href="http://www.unhabitat.org/csdrom/governance/html/veloc28.htm">http://www.unhabitat.org/csdrom/governance/html/veloc28.htm</a>
318	Aboriginal Infrastructure Program	The Aboriginal and Torres Strait Islander Infrastructure Program (ATSIP) enhances community health and well being by providing environmental health-related infrastructure to Aboriginal and Torres Strait Islander communities. This includes water supplies, sewerage, waste disposal and serviced subdivisions for housing.	The Aboriginal and Torres Strait Islander Infrastructure Program			Queensland, Australia		X					Recently completed infrastructure projects include: Serviced Housing Subdivisions; Water supply upgrades; Development of a Waste Management System; Upgrade of sewerage, roads, water and drainage.								X		<a href="http://www.indigeno.us.qld.gov.au/datsip/infrastructure.cfm">http://www.indigeno.us.qld.gov.au/datsip/infrastructure.cfm</a>		





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							Transport	Utility	Social	Technology										Other	Metro-Adjacent	Non Metro-Adjacent				Remote
326	The Maintenance of Infrastructure and its Financing and Cost Recovery	This publication is intended to provide guidance to senior decision-makers, urban managers, and municipal engineers in introducing and improving effective maintenance programs within their operational activities	Tools to Support Participatory Urban Decision Making: Participation and Social Assessment: Tools and Techniques	UNCHS (Habitat)	1983	Global	X	X				Any community wishing to participate can use this tool. It is allowed to be photocopied and translated without written consent		Indonesia Water Enterprise Management Information System is a good example of how the strategies outlined in the document have been used	There are no restrictions on use	1) The document provides policy makers the key elements they require to develop strategies for enhanced infrastructure maintenance	1) The document is very thorough in regards to all the things community developers must take into considerations which might make it too in-depth for some community leaders 2) The document is not really a "tool" for community developers to use	The document is available on the internet and can be downloaded without cost	If the suggestions are followed in the document then the community will need large financial capacity to follow up all the suggestions made.	Somewhat	X	X		None	This document provides good background reading material for development authorities about the maintenance of infrastructure	<a href="http://www.unhabitat.org/en/UploadContent/publication/new/cost_recovery">http://www.unhabitat.org/en/UploadContent/publication/new/cost_recovery</a>
327	P3 Guide	Step by step procedure of implementing a P3 project	'Public Private Partnerships: A Canadian Guide'	Industry Canada	June 2001	Canada				All	\$10 US per copy	order online	N/A	None when purchased	Better understanding of revolving funds	US-centric	NA	Limited - Computer Literacy	Across Canada	X	X	X	Nothing Specific	Low	<a href="http://strategies.gc.ca/pics/ce/p3guide_e.pdf">http://strategies.gc.ca/pics/ce/p3guide_e.pdf</a>	
328	Capital Budgeting	Through capital budgeting, municipalities can plan future operating budget expenditures, debt repayment and potential reserve fund needs in order to manage the financial position of a municipality over a five to ten-year period.	'Municipal Capital Budgeting Handbook' comes with software and users guide	Ontario Municipal Affairs	2000	Canada (Ontario)	x	x	x	x	Web-based software for use by municipal gov't (copyrighted material)	downloadable off the internet	MAF to be contacted	N/A	The purpose of this manual is to assist municipalities in the development of their capital infrastructure planning and budgeting processes	N/A	NA	Financial and computer capabilities are required	High	x	x	x	Nothing Specific	Allows greater accuracy and accountability when expending municipal dollars	<a href="http://www.mah.gov.on.ca/userfiles/TNTR/GS_1_479_1.htm">http://www.mah.gov.on.ca/userfiles/TNTR/GS_1_479_1.htm</a>	
<p><b>Training and Education</b></p>																										
330	Service Excellence Programs/Training	One Day Seminars Offered to Staff and Managers to: identify customer needs, exceed expectations, develop communication and service skills, understand "Moments of Truth" between you and customer.	Example is: 'Manitoba BEST' the offered by the Manitoba Tourism Education Council.	Manitoba Tourism Education Council	2003	Canada/Manitoba					x	x	Designed for Manitoba Communities, but could be Applied anywhere.	Manitoba Tourism Education Council charges fees of \$75-80.	Program is used by: Manitoba Lotteries Corporation, Brandon Police Services, GSO Security, the Department of Conservation Parks.	none	A Good Tool to improve Tourism Industry, and Identify Key Nodes to Improve Visitor Satisfaction	Focus is Pretty Narrow on Tourism to Improve Growth	none	none	Useful for Communities With Current or Potential Tourist Amenities	x	x	Could Be Incorporated	A Good Program for Developing Tourist Sensitivity	<a href="http://www.mtec.mb.ca/BEST/what_is.htm">http://www.mtec.mb.ca/BEST/what_is.htm</a>

