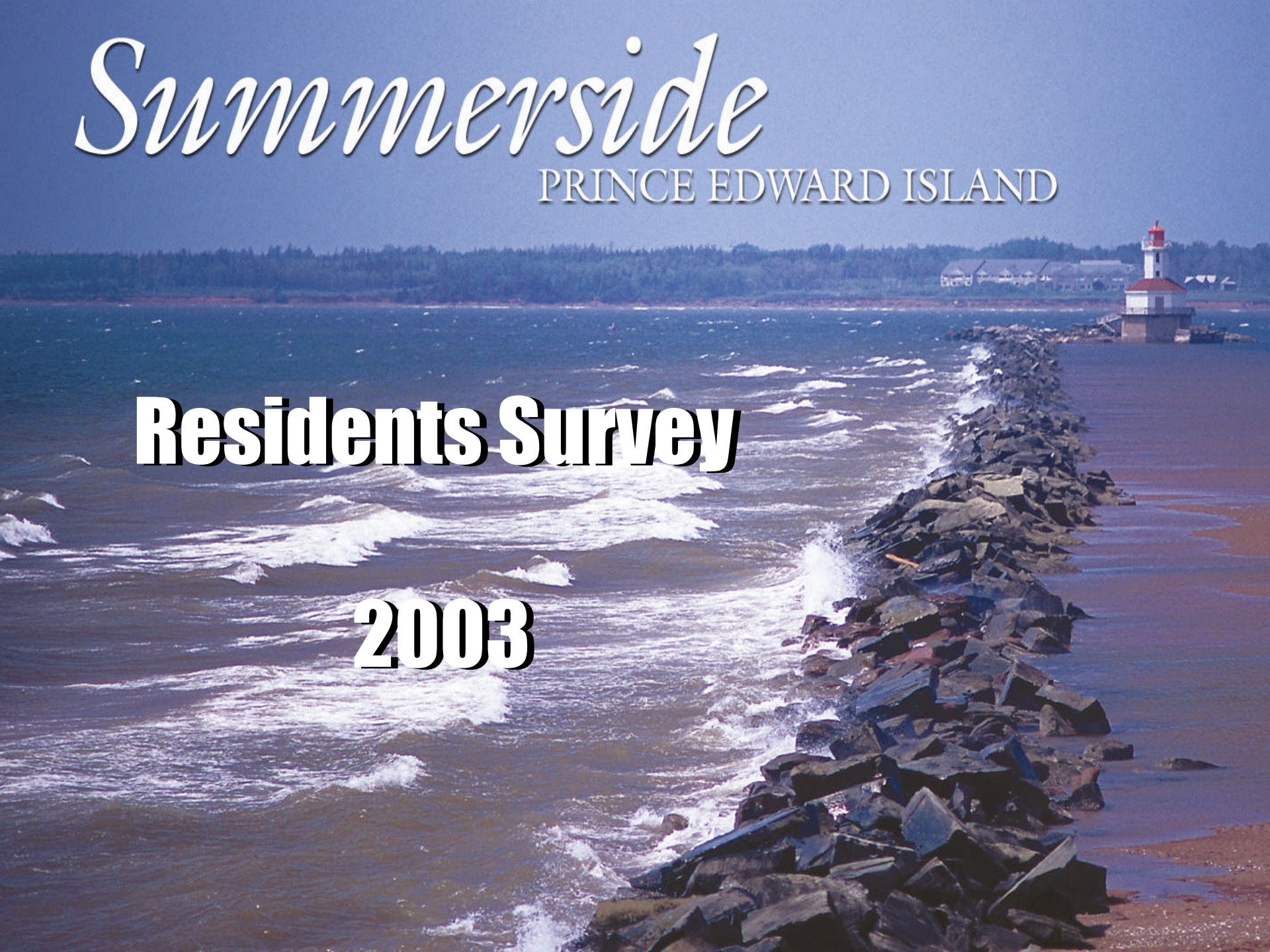


Summerside

PRINCE EDWARD ISLAND

Residents Survey

2003



The primary objective of this survey was to assess the opinions of a representative sample of residents on critical aspects of community living in the City of Summerside.

This is a repeat of previous such surveys, allowing comparative analysis with those preceding years.

Specifically, citizens were asked to express their opinions on:



1. The overall quality of life in Summerside.
2. The quality of twenty-two different services presently being offered by the city. Included in this category, respondents were asked how often they access certain services.
3. A wide range of matters associated with present and future residential and commercial development within the City of Summerside.
4. The importance of various possibilities associated with future land use planning.
5. Whether the present communication channels are sufficient for residents to provide input on civic affairs. Residents were also asked how and when they receive information on city related issues.



The secondary objectives of this survey were:

1. To gather demographics from the sample population to create a profile of the general population.
2. To develop a comparison of the 1996, 1997, 1998 and the latest 2003 survey results.

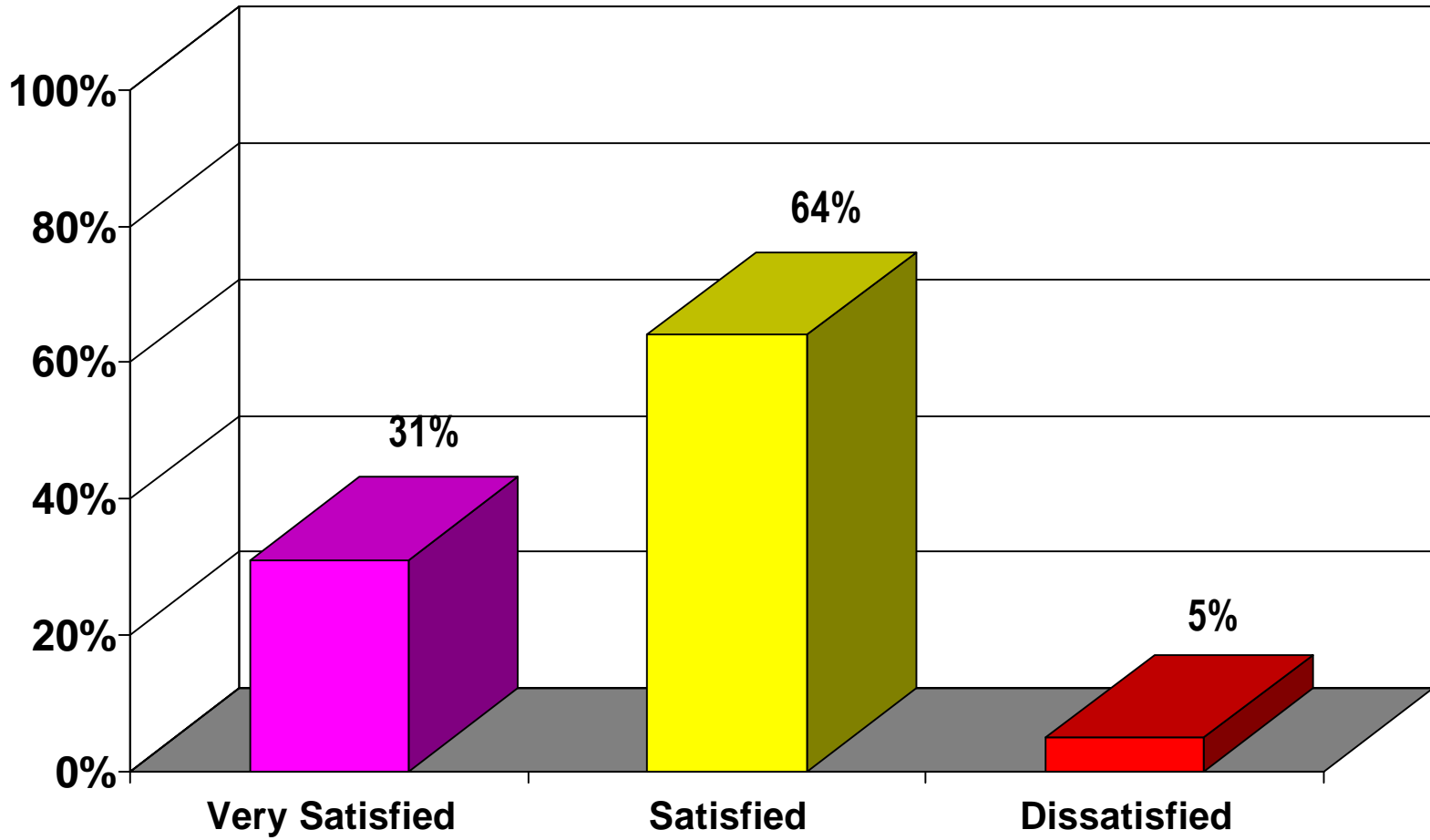


Response Assessment

- Given the subjective nature of surveys, where respondents have not had dealings in the surveyed area, responses depicted in this presentation will relate to those areas where the volume of the response has meaning.
- Positive ratings are totals of the Excellent\good and fair ratings.
- “No” responses\opinions are not counted

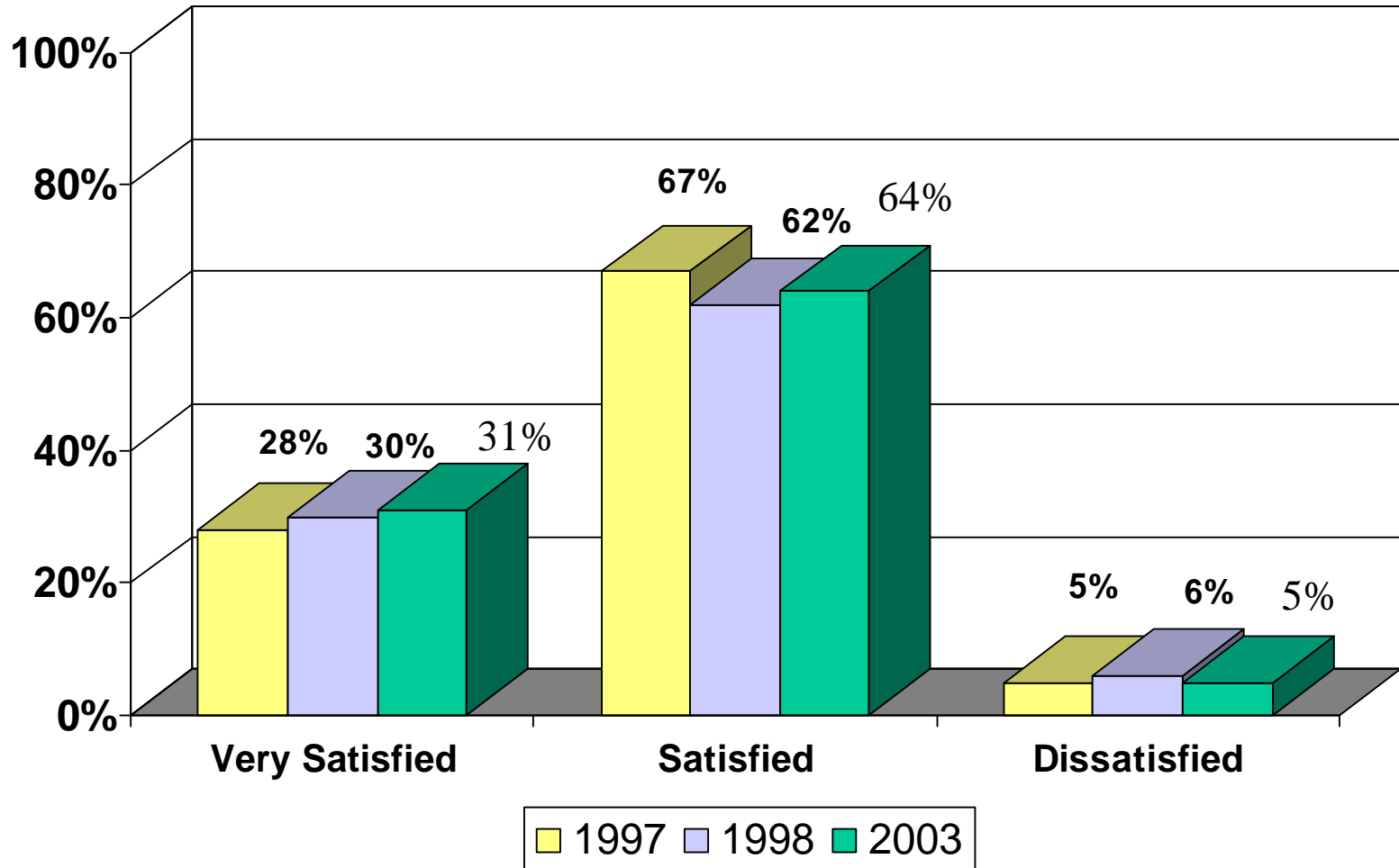


Quality of Life 2003

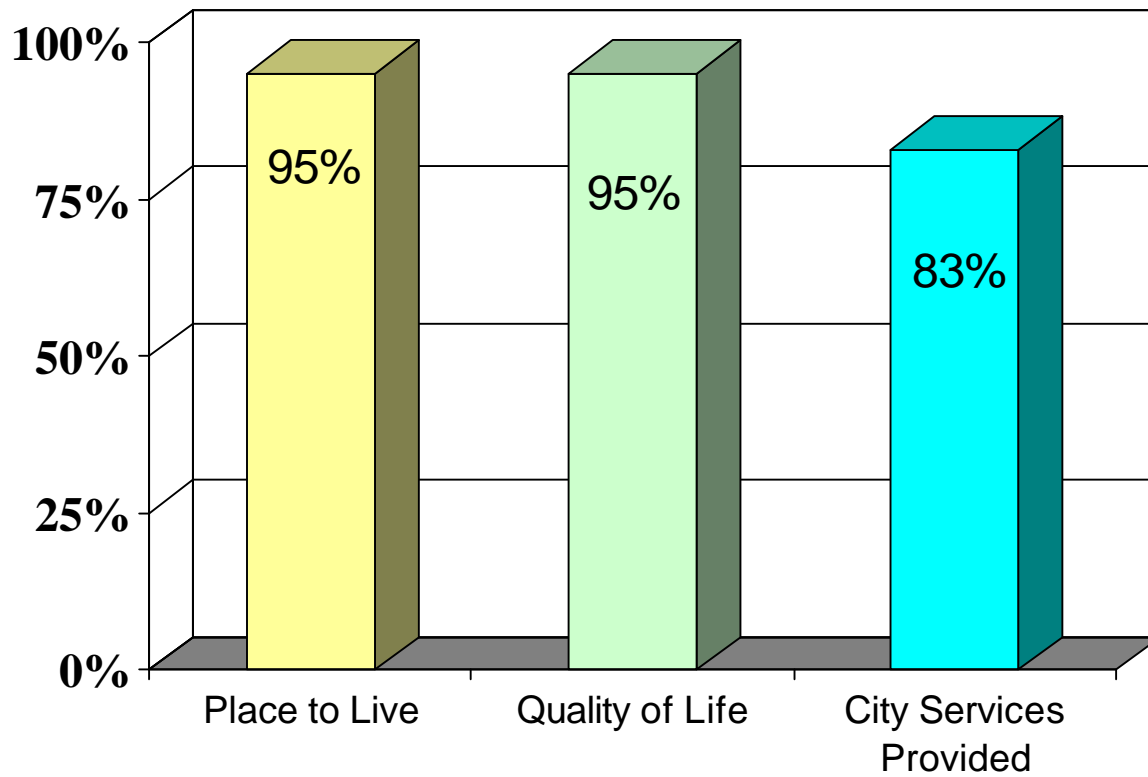


Quality of Life

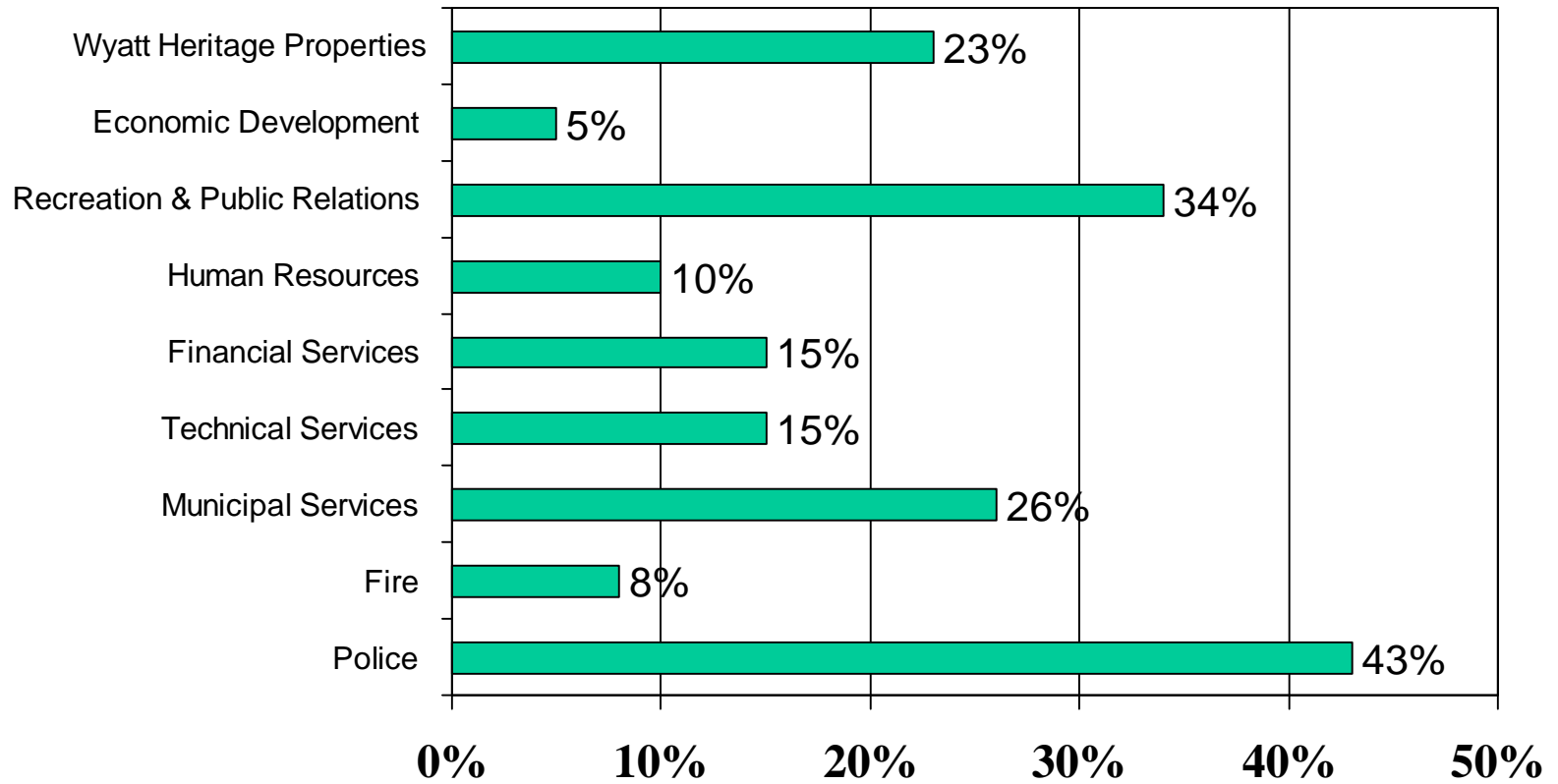
(Historical Comparison)



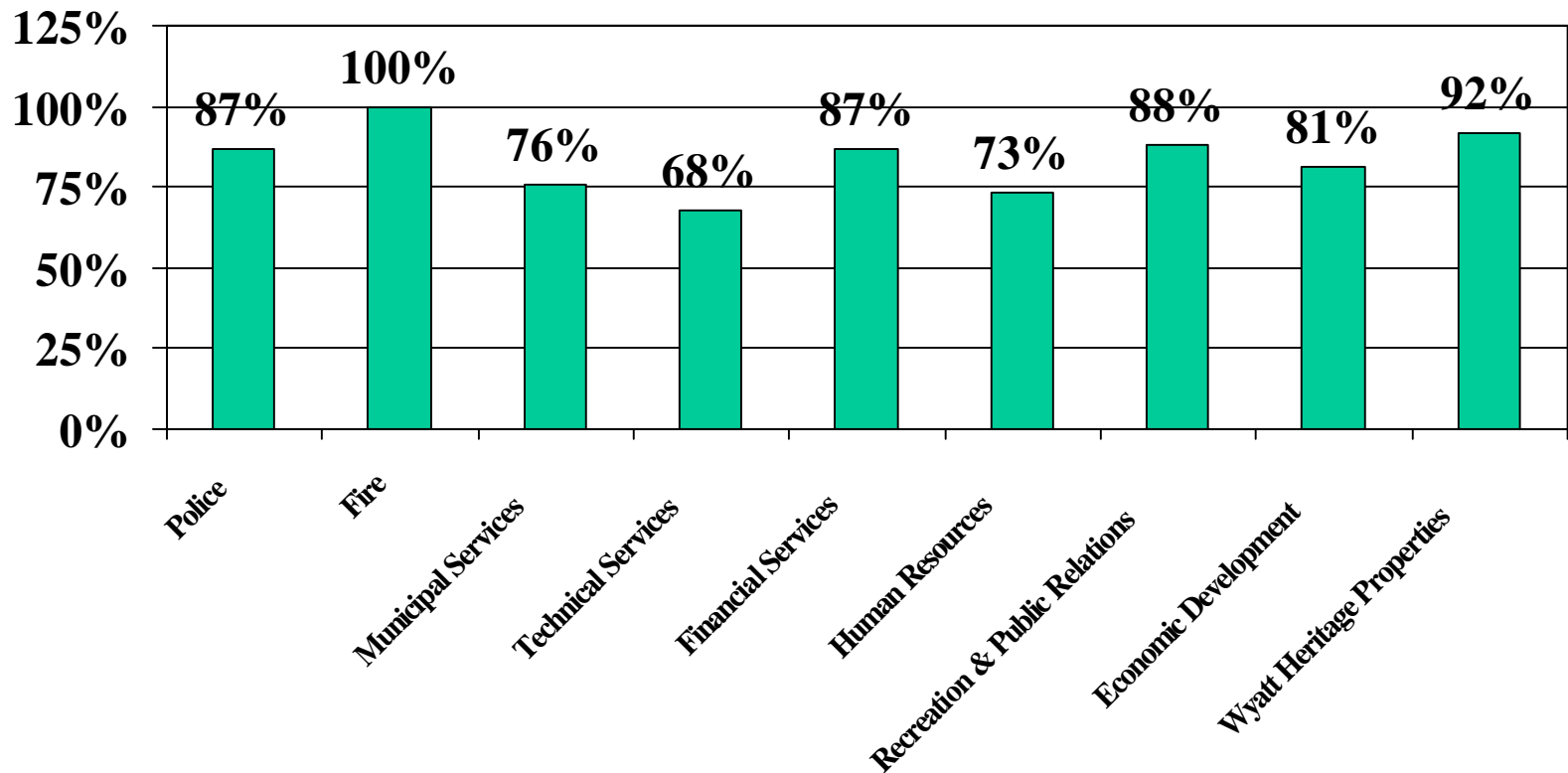
Overall, how would you rate Summerside as a city in terms of.....
(Excellent & Good Combined)



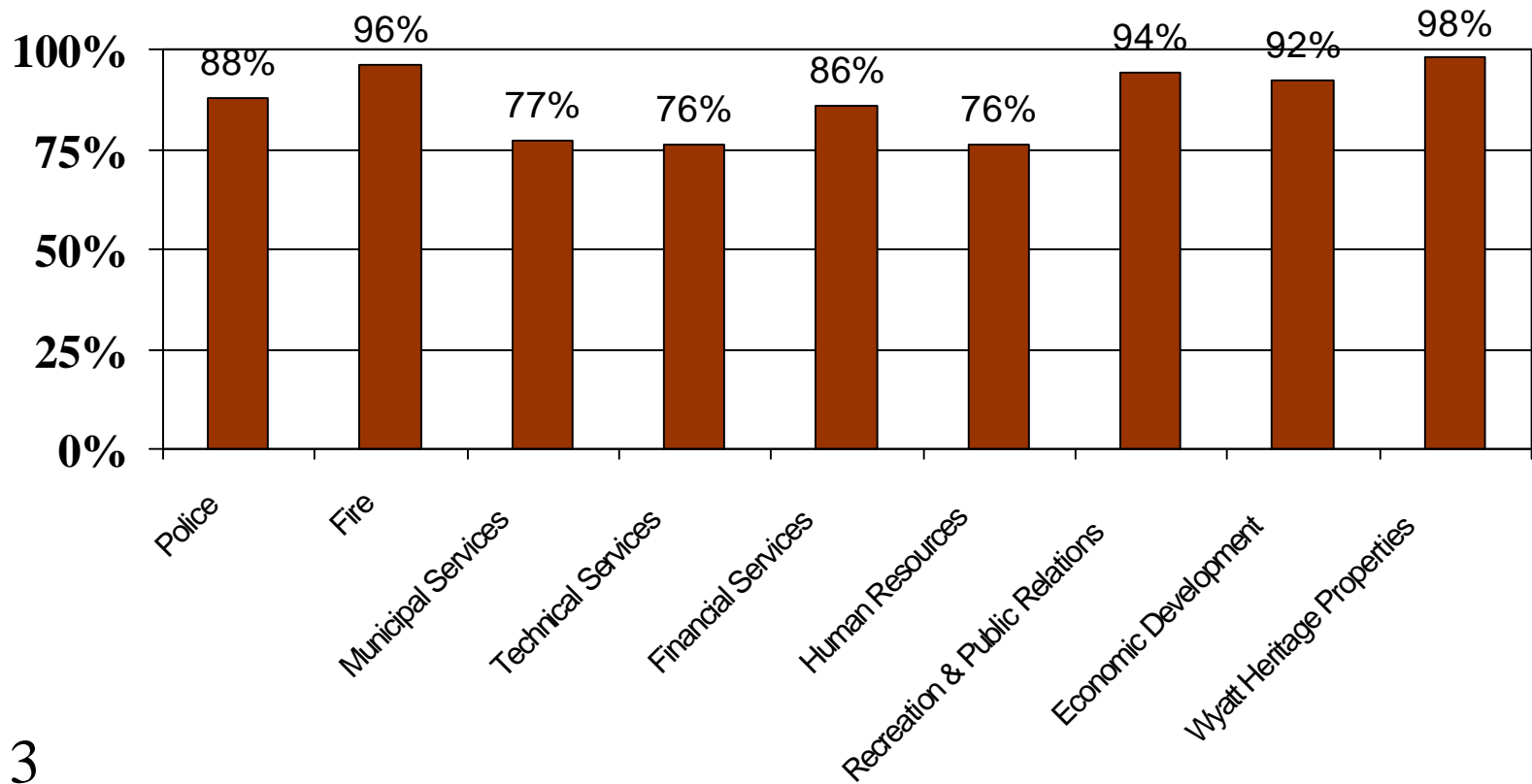
Percent of Respondents *having* dealings with Various City Departments (No Answer\Opinion excluded)



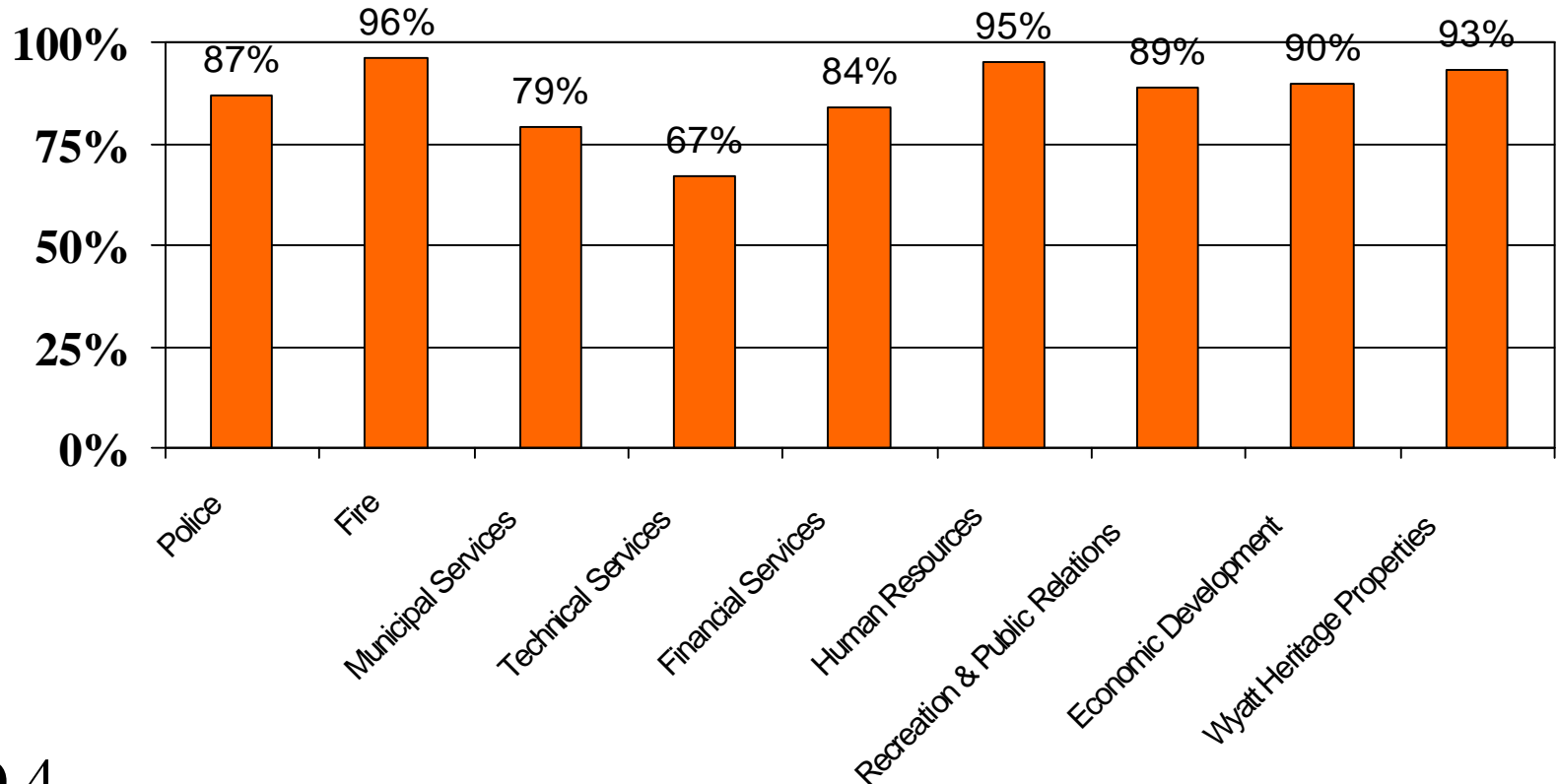
% of Respondents rating **"Promptness and Level of Efficiency"** either Excellent or Good when dealing with City Departments
(Fair and poor excluded)



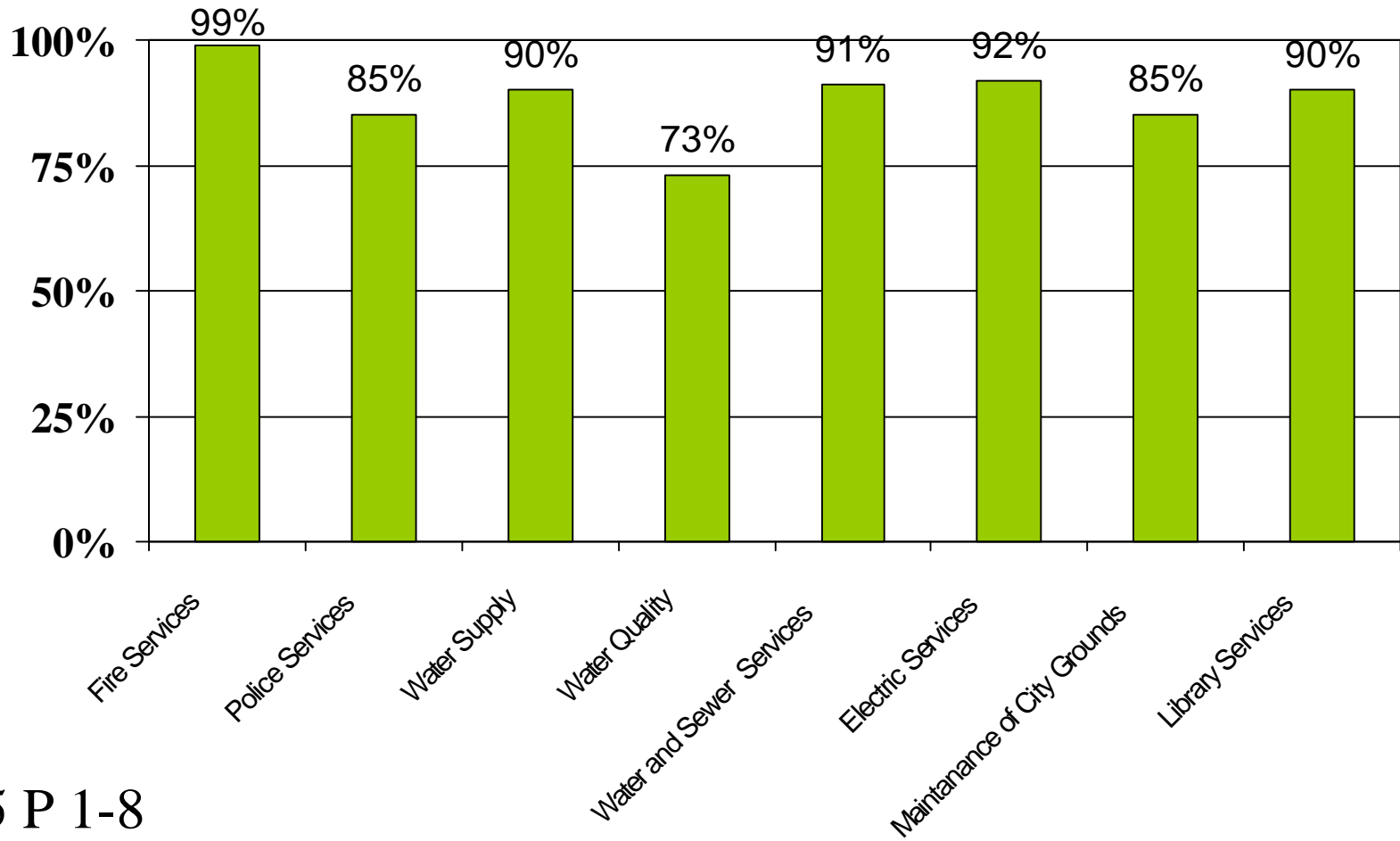
% of Respondents rating **“Courtesy and Attentiveness”** Excellent or Good
when dealing with City Departments
(Fair and poor excluded)



% of Respondents rating “**Degree to which Needs met**” as Excellent or Good when dealing with City Departments
(Fair and poor excluded)



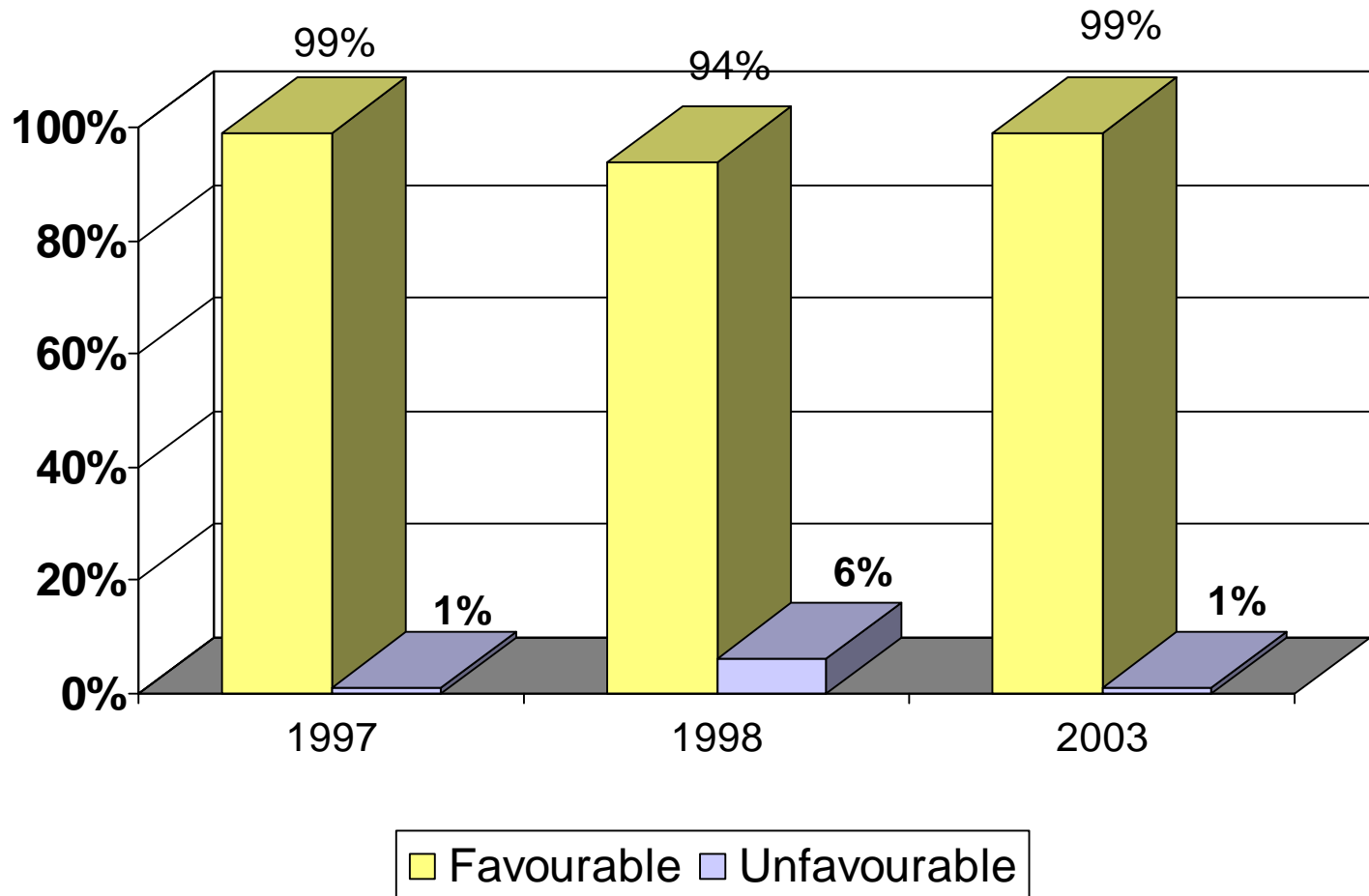
% of Respondents rating selected City Services either Excellent or Good (Fair and poor excluded)



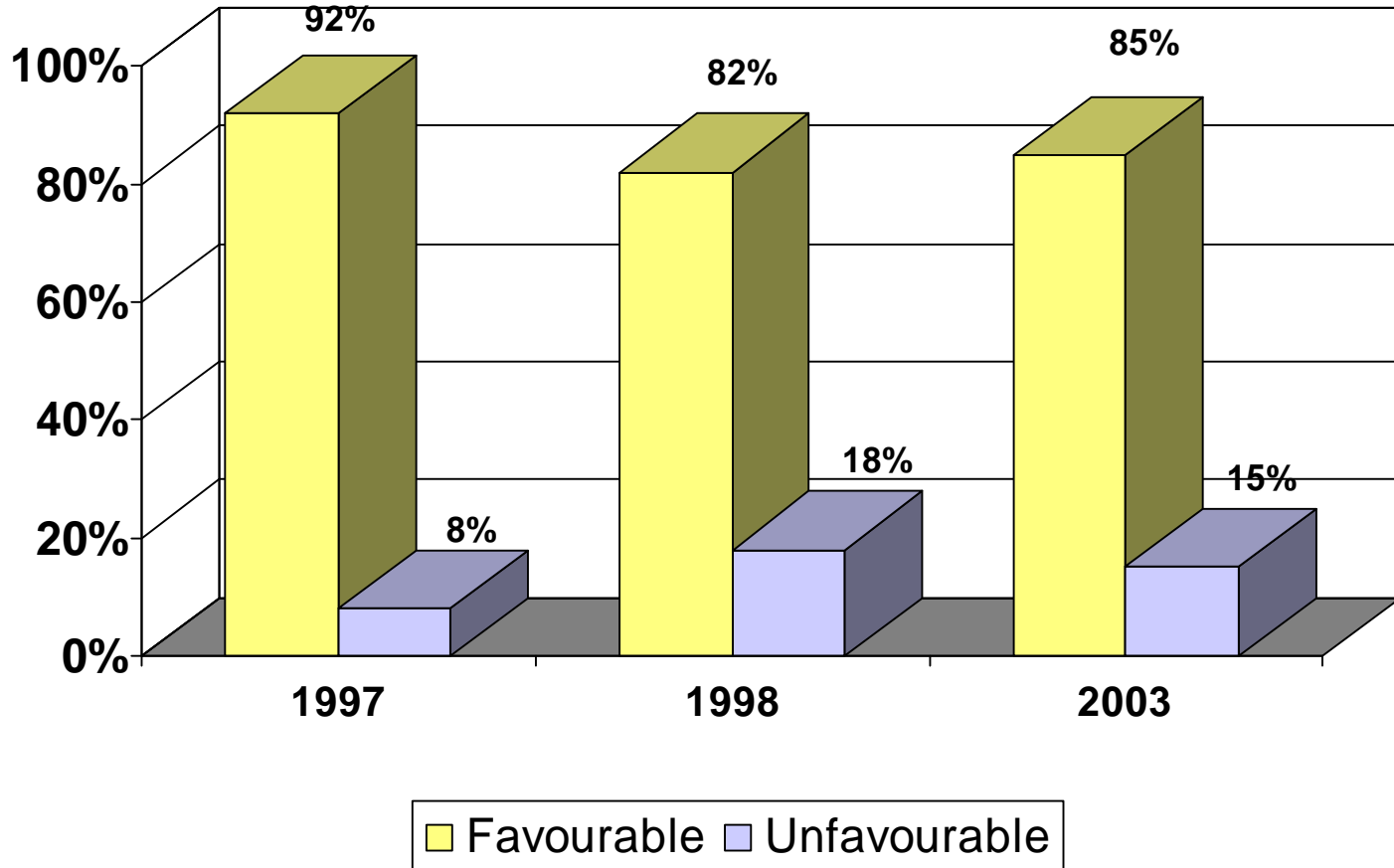
Fire Dispatch Services

(Historical Comparison)

Level of Service Ranking

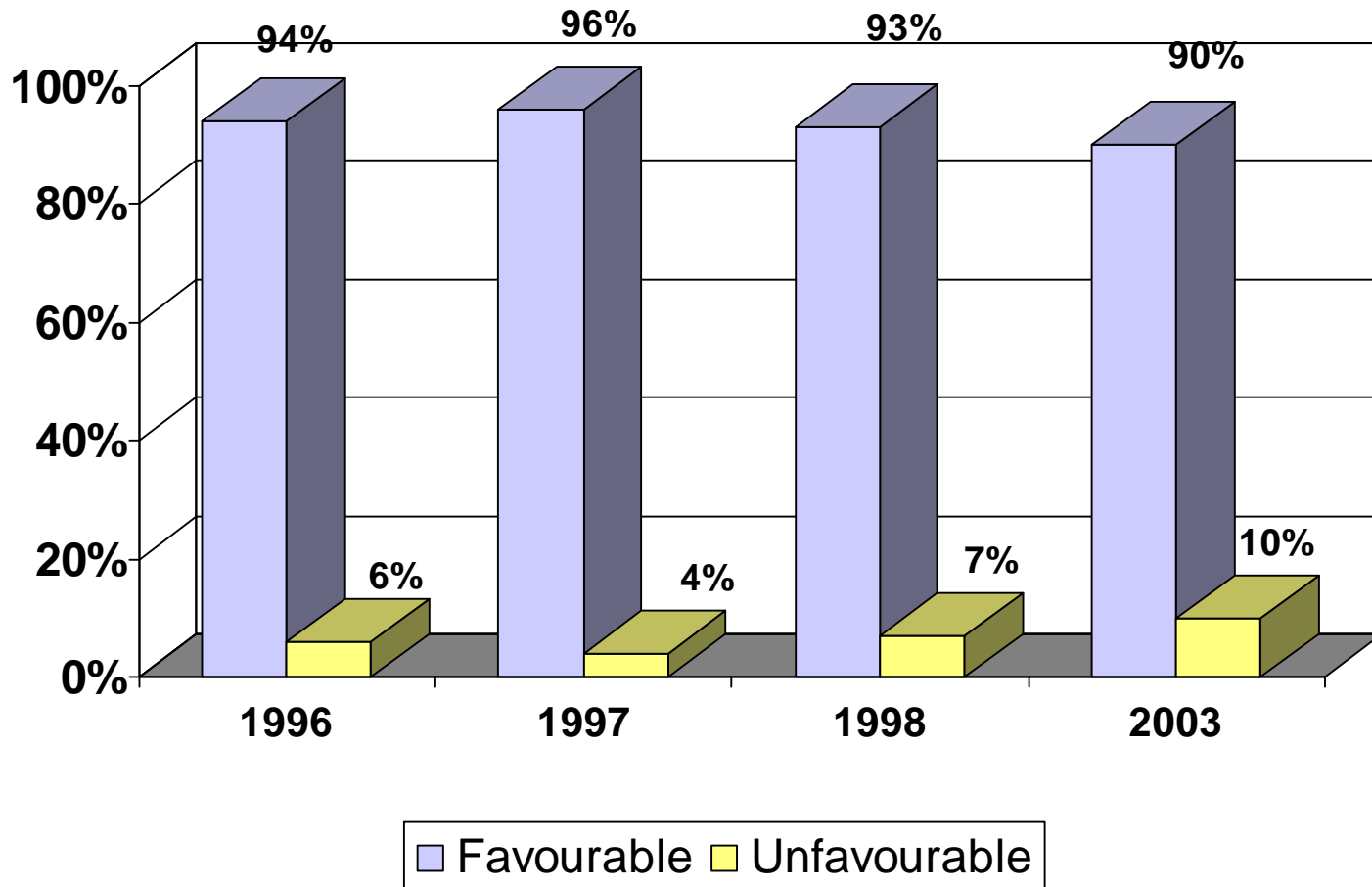


Police Dispatch Services (Historical Comparison) Level of Service Ranking



Water Supply Services

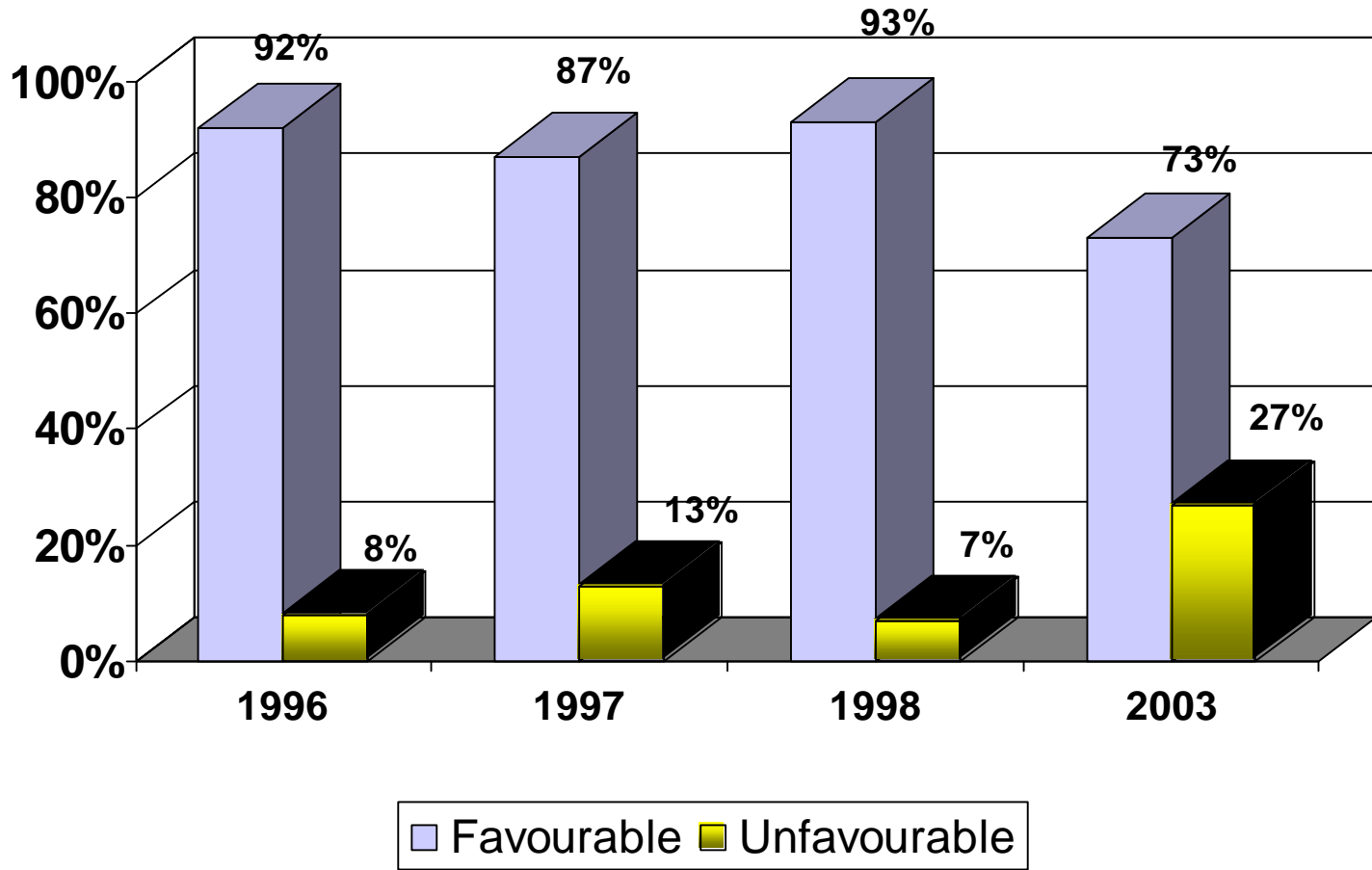
Comparative Level of Service Ranking



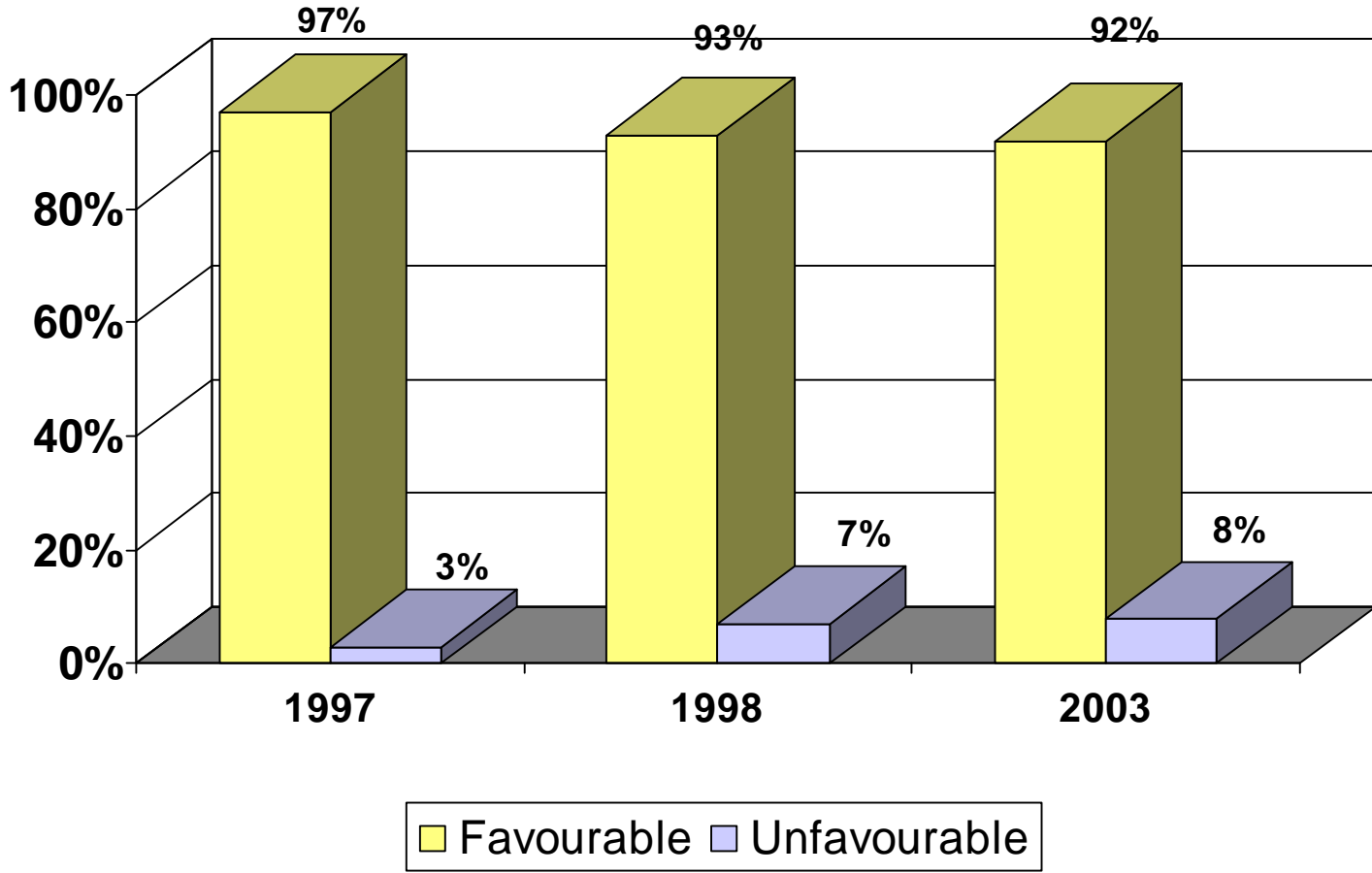
Water Quality

(Historical Comparison)

Level of Service Ranking



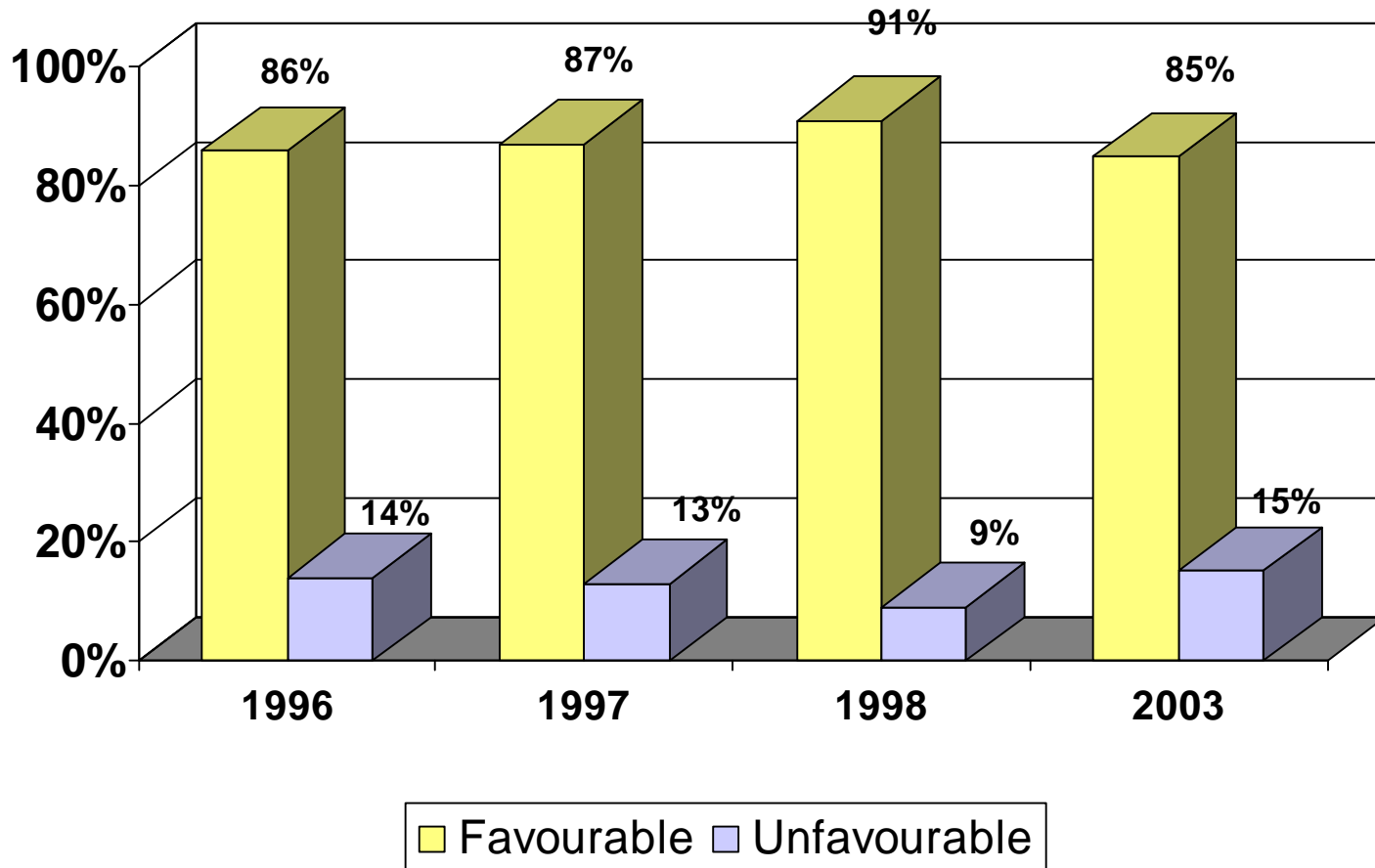
Electric Services (Historical Comparison) Level of Service Ranking



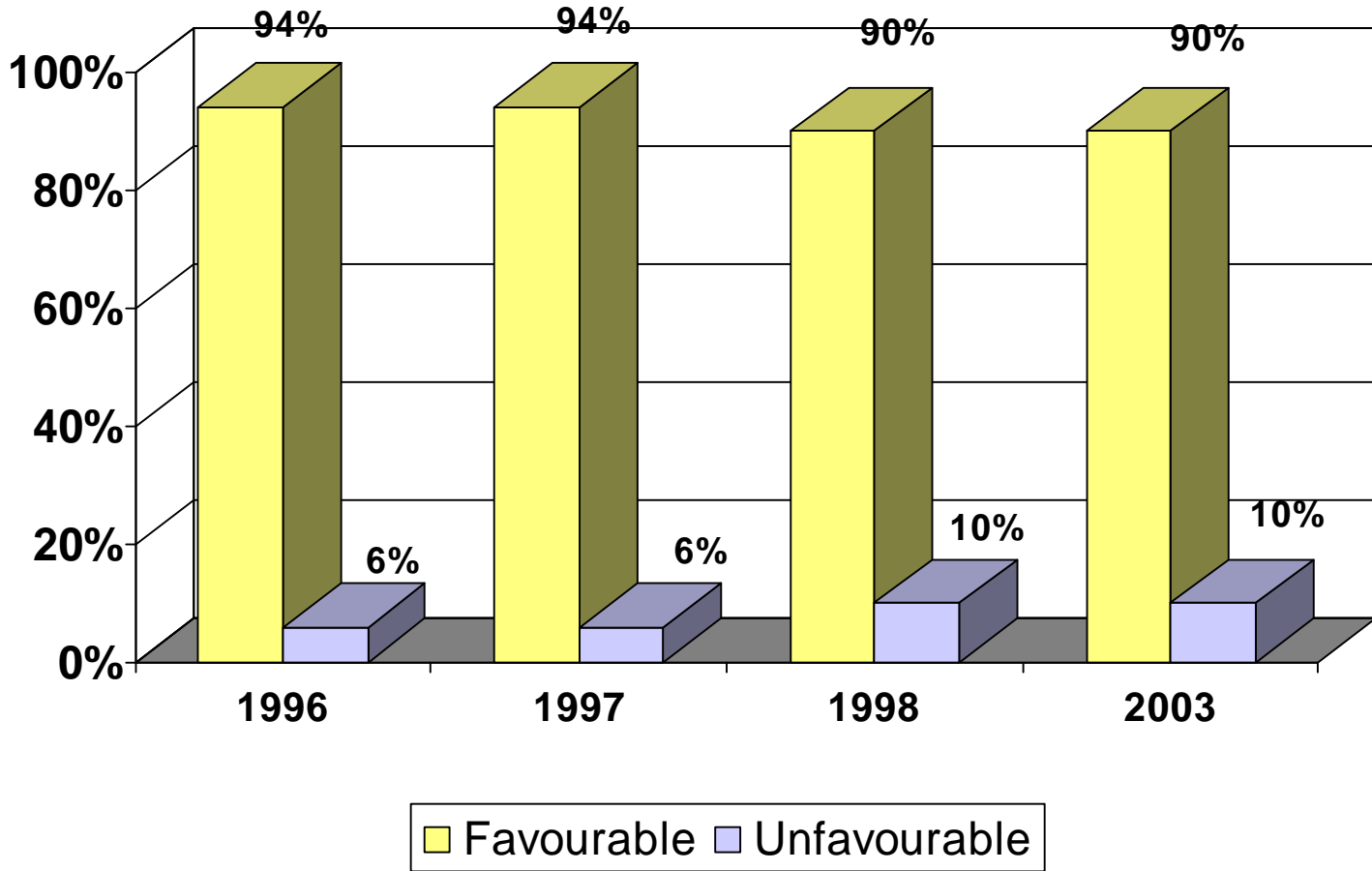
Maintenance of City Grounds

(Historical Comparison)

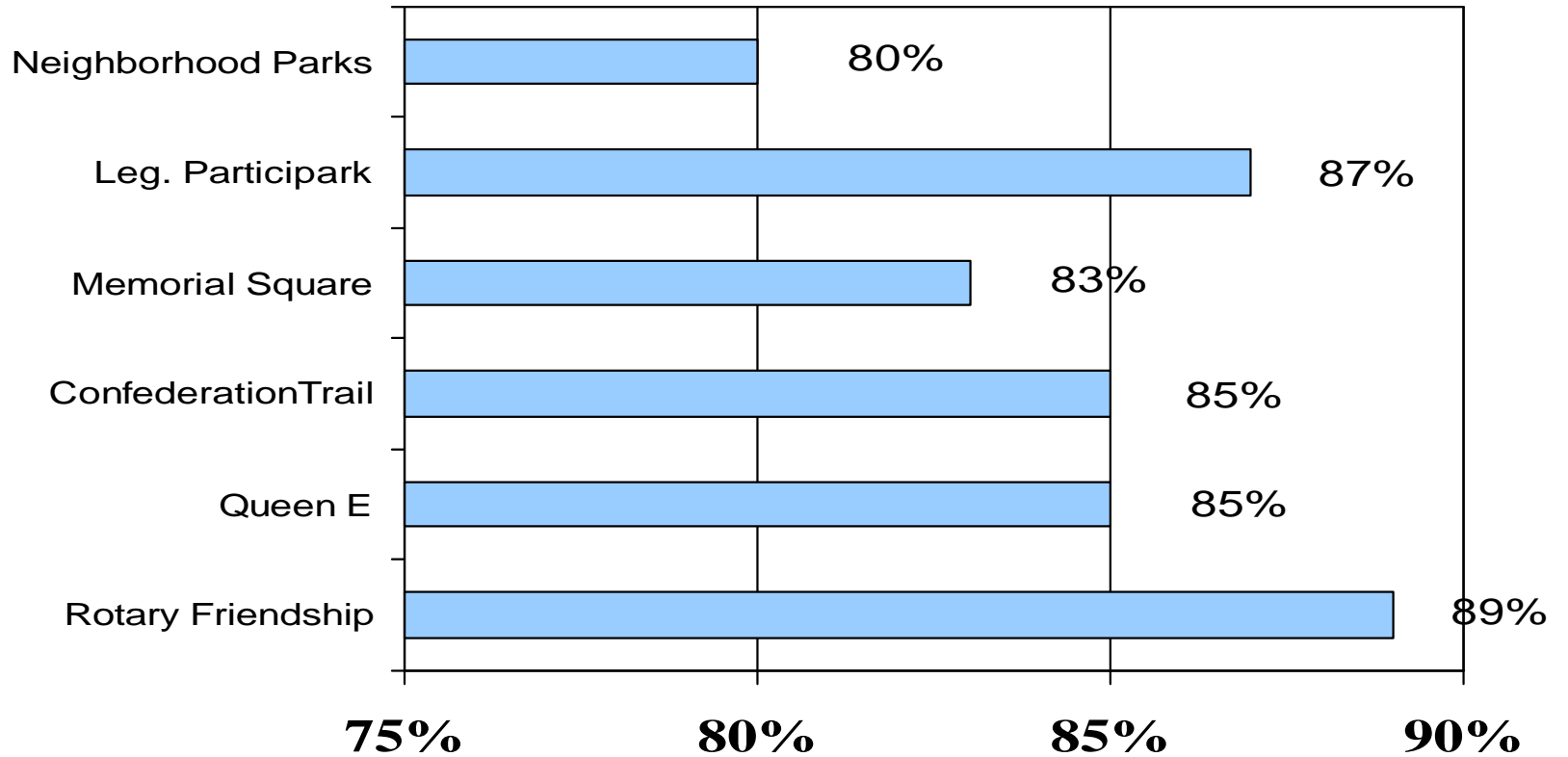
Level of Service Ranking



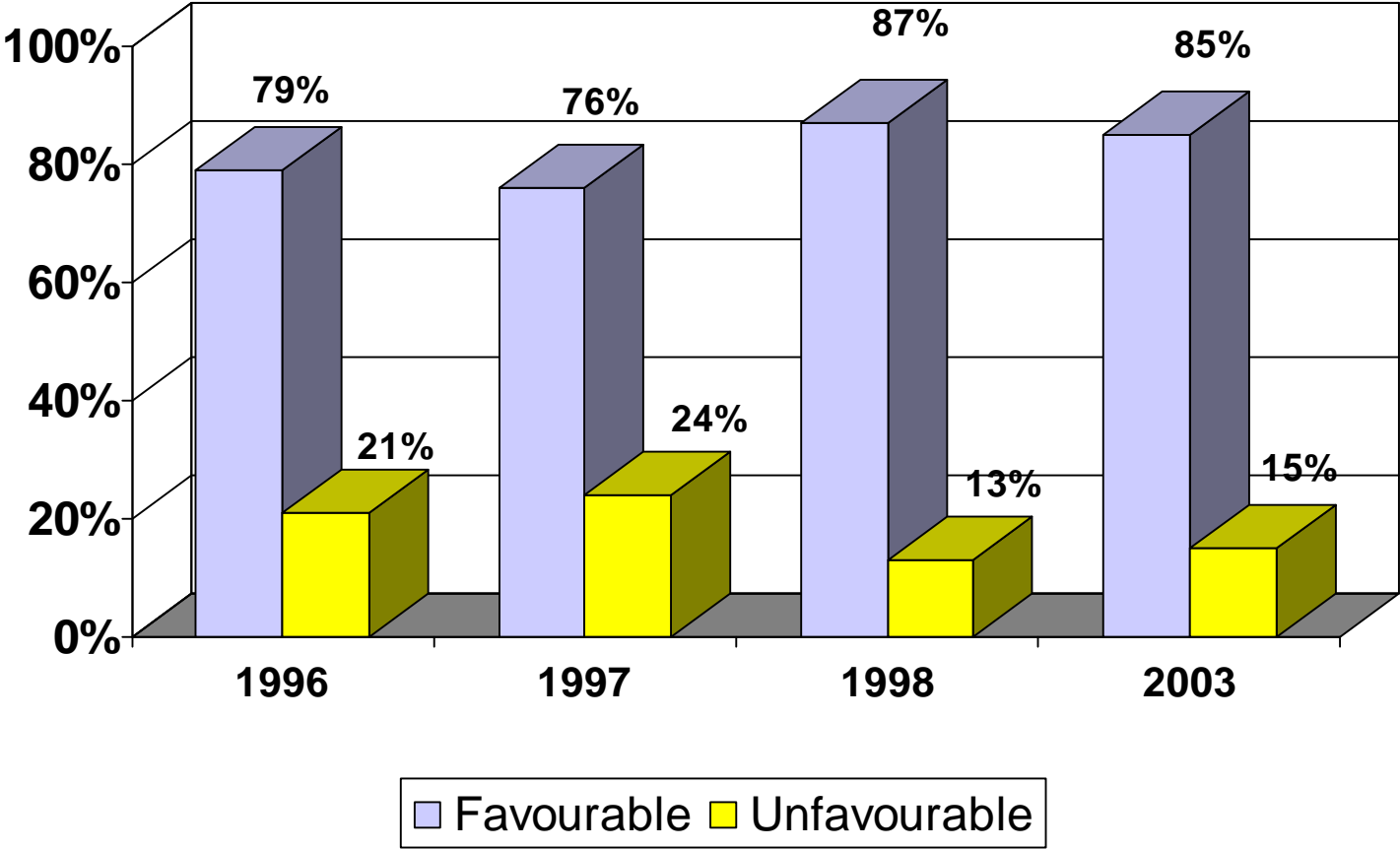
Library Services (Historical Comparison) Level of Service Ranking



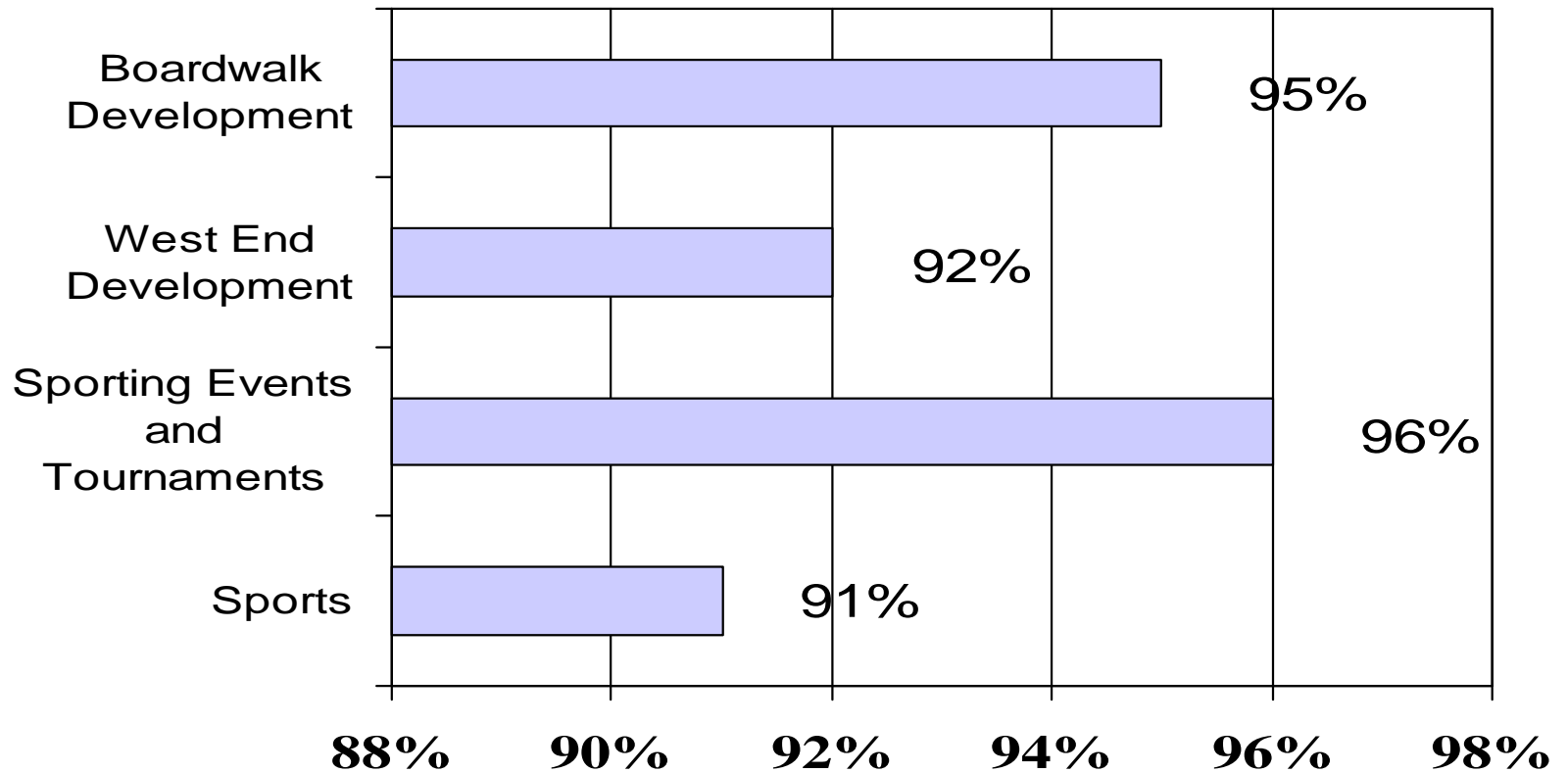
% of Respondents rating City Parks either Excellent or Good
(Fair and poor excluded)



Parks
(Historical Comparison)
Level of Service Ranking
(All Park Ratings Averaged)



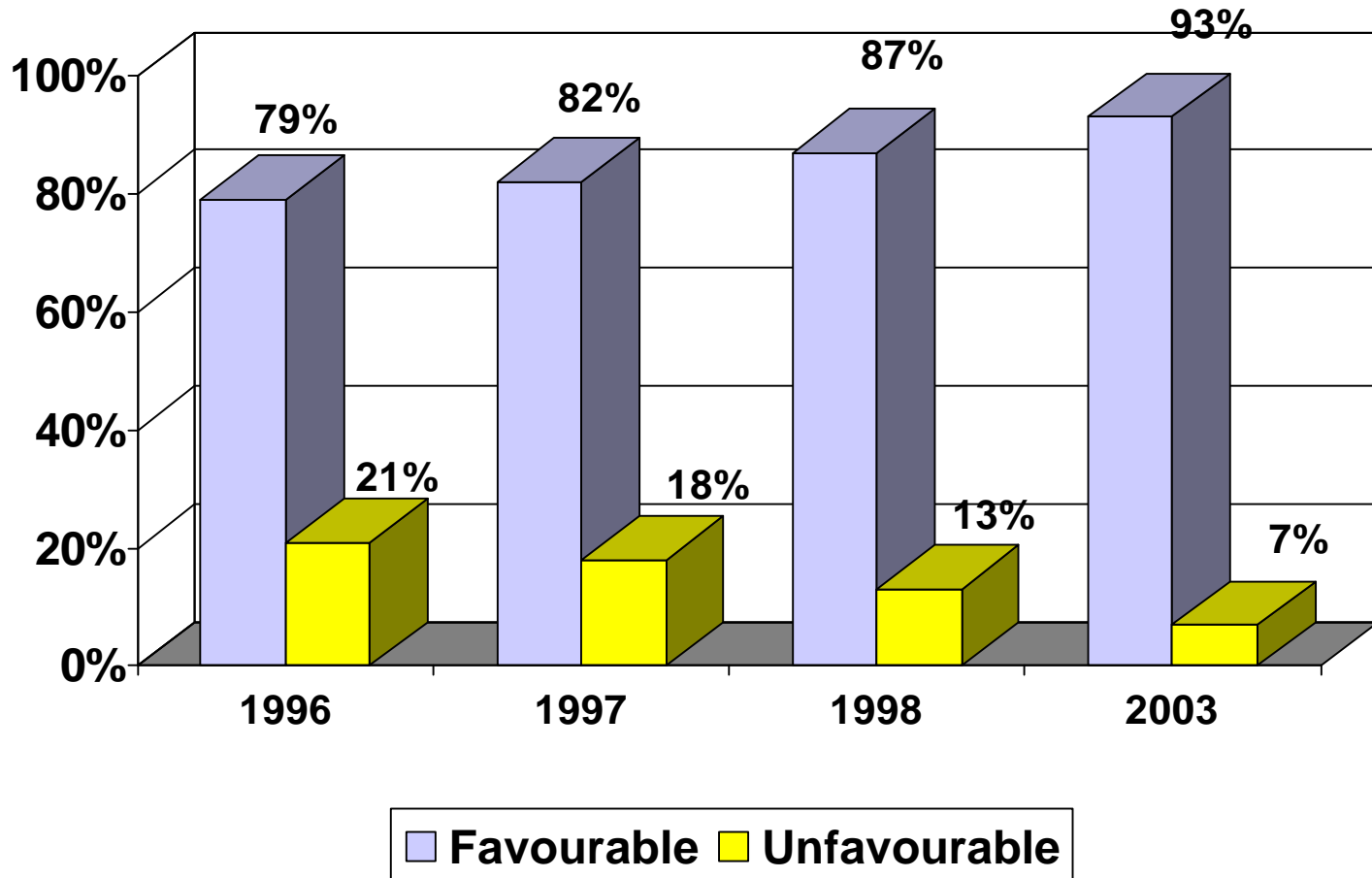
% of Respondents rating Recreational Programs Services either Excellent or Good (Fair and poor excluded)



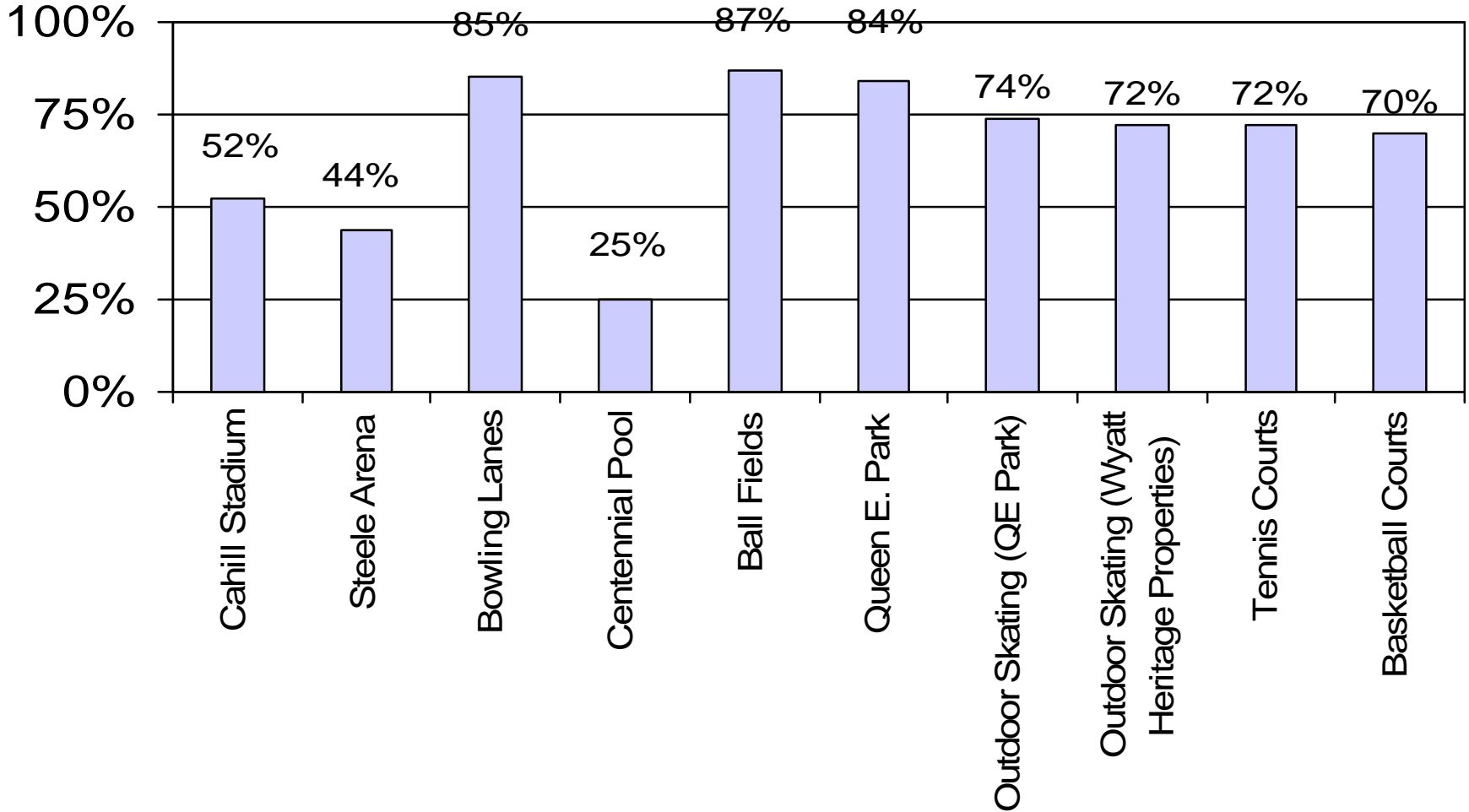
Recreation Programs

(Historical Comparison)

Level of Service Ranking



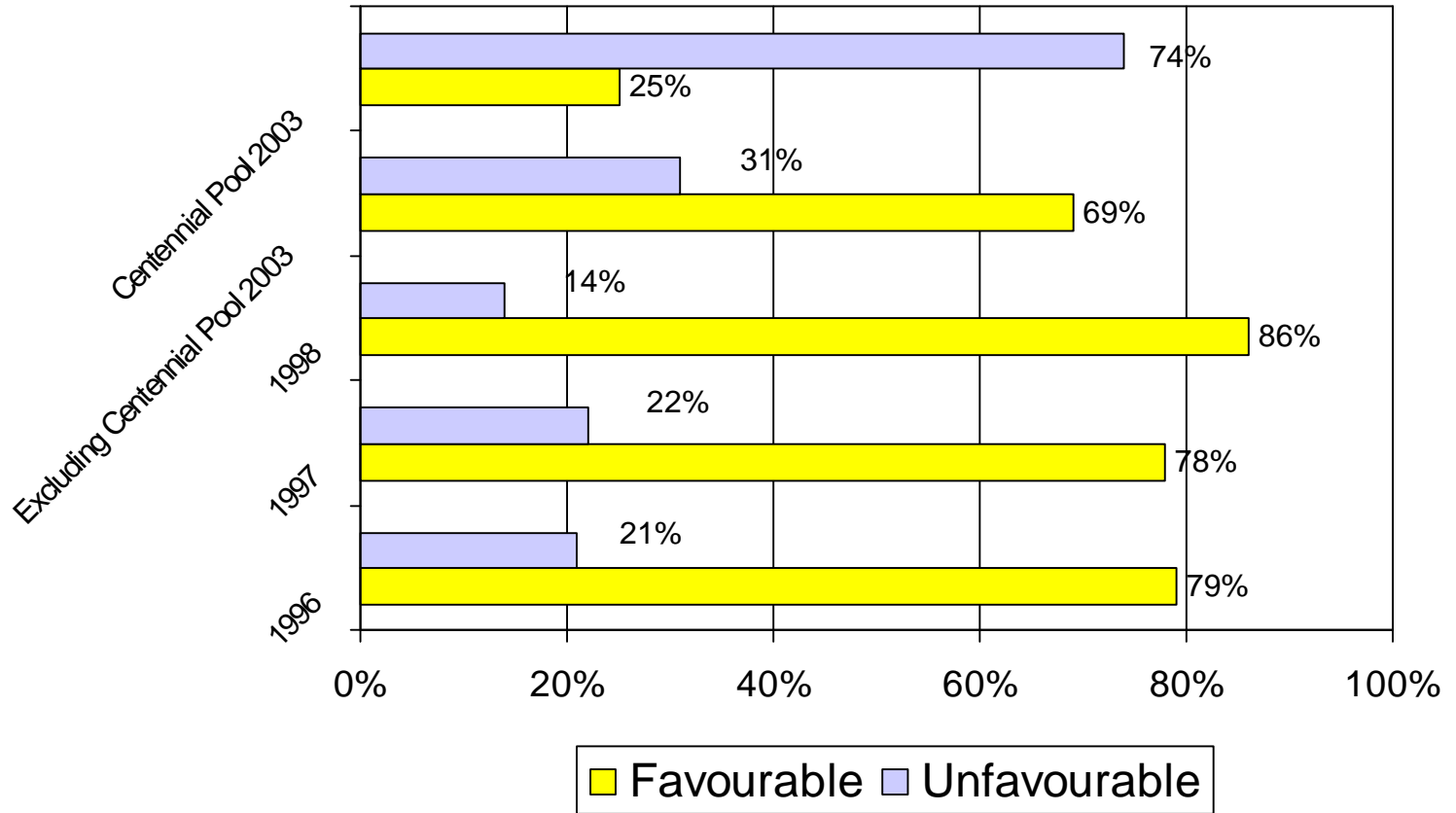
% of Respondents rating Recreational Facilities either Excellent or Good (Fair and poor excluded)



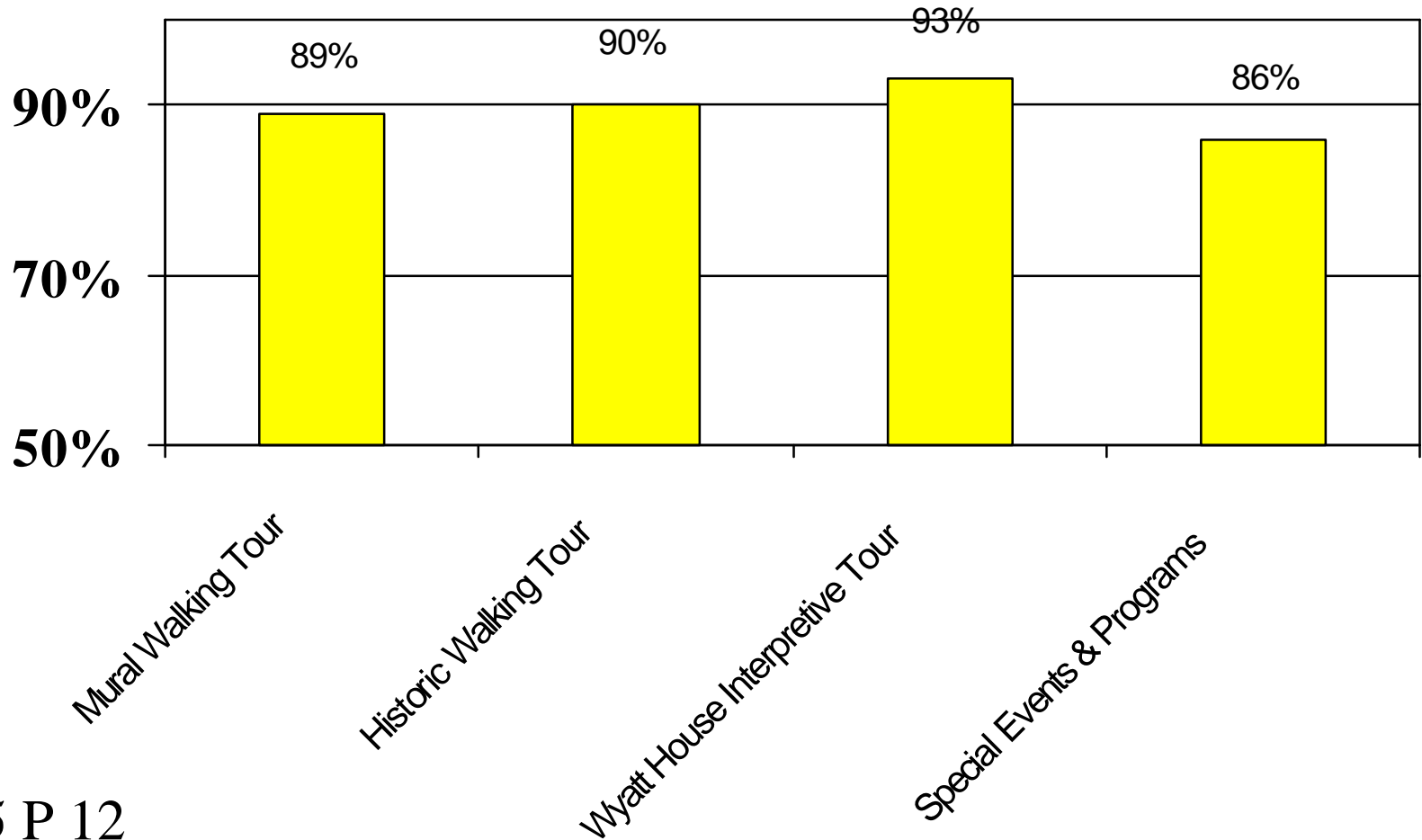
Recreation Facilities

(Historical Comparison)

Level of Service Ranking

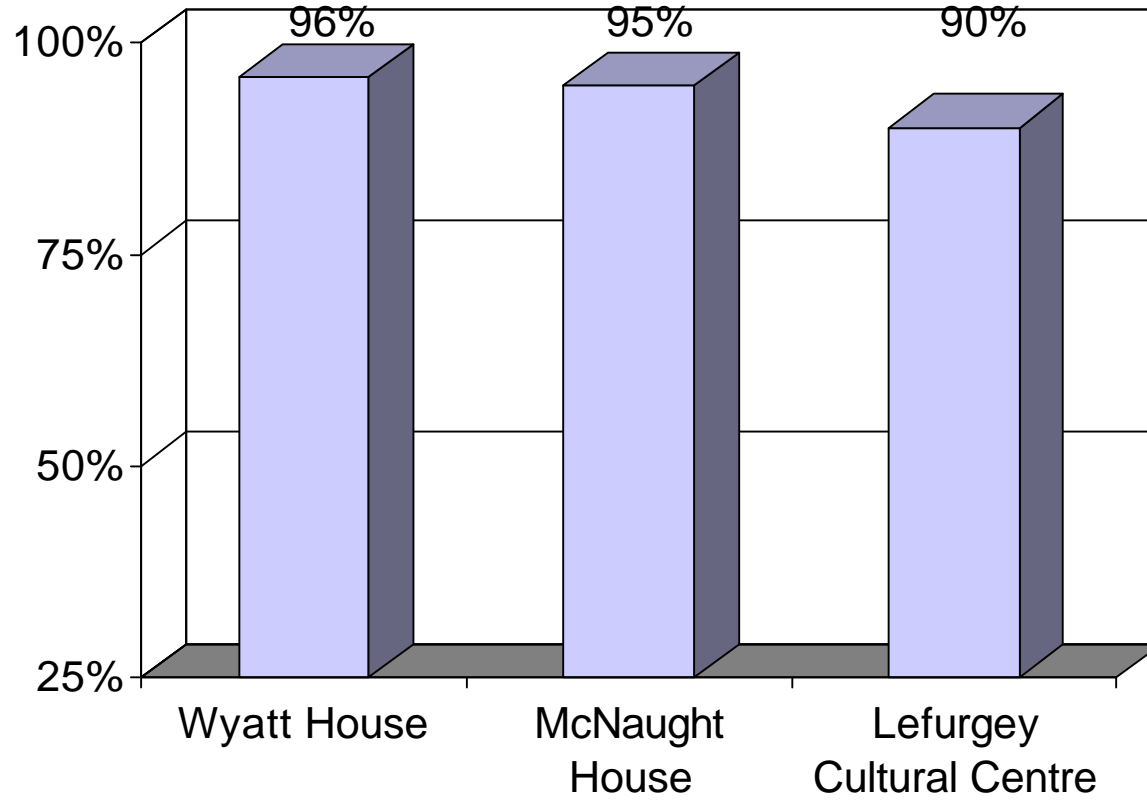


% of Respondents rating Heritage and Cultural Services either Excellent or Good (Fair and poor excluded)



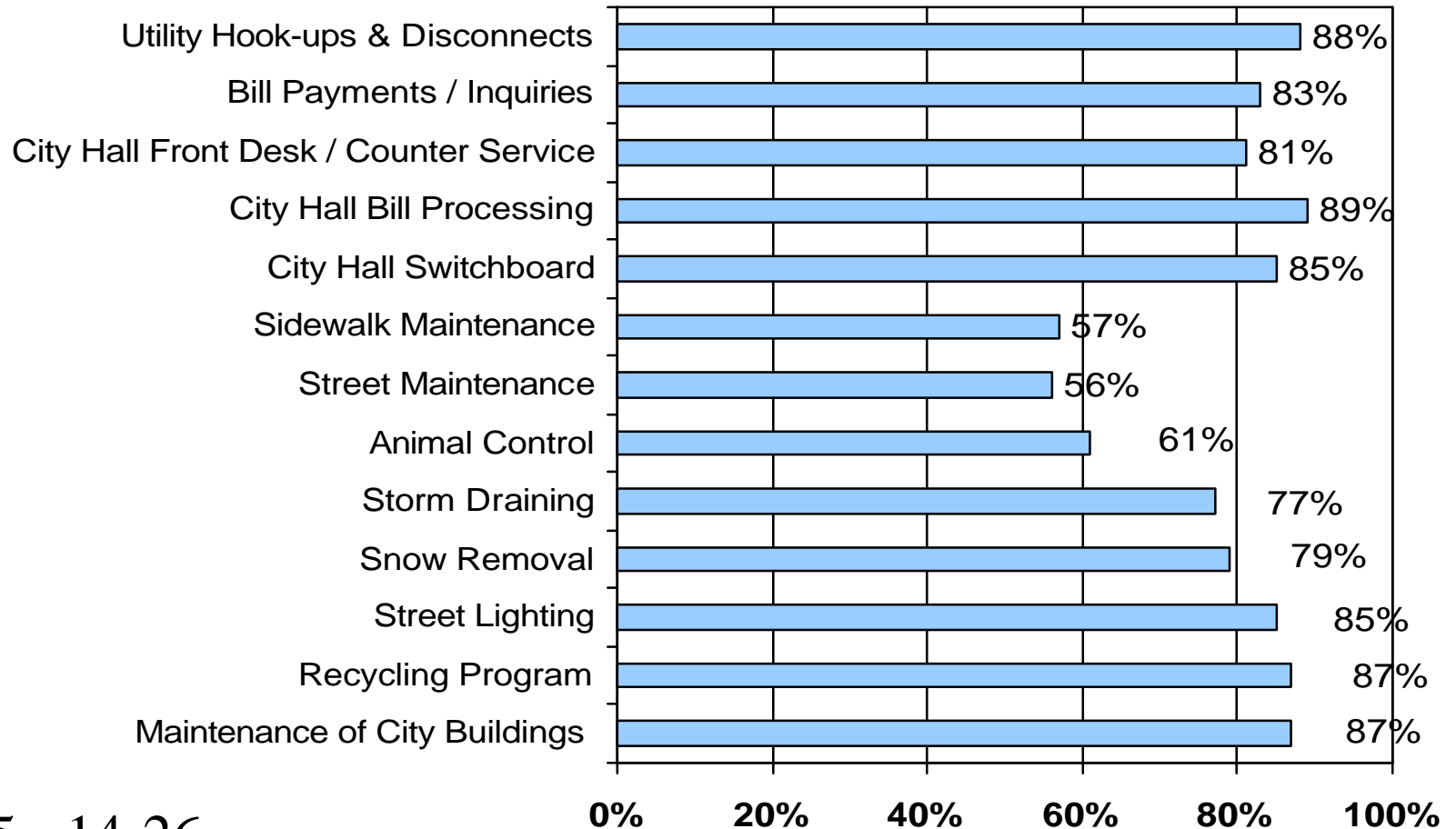
Wyatt Properties

How would you rate the following services offered in Summerside?



% of Respondents rating selected City Services Excellent or Good

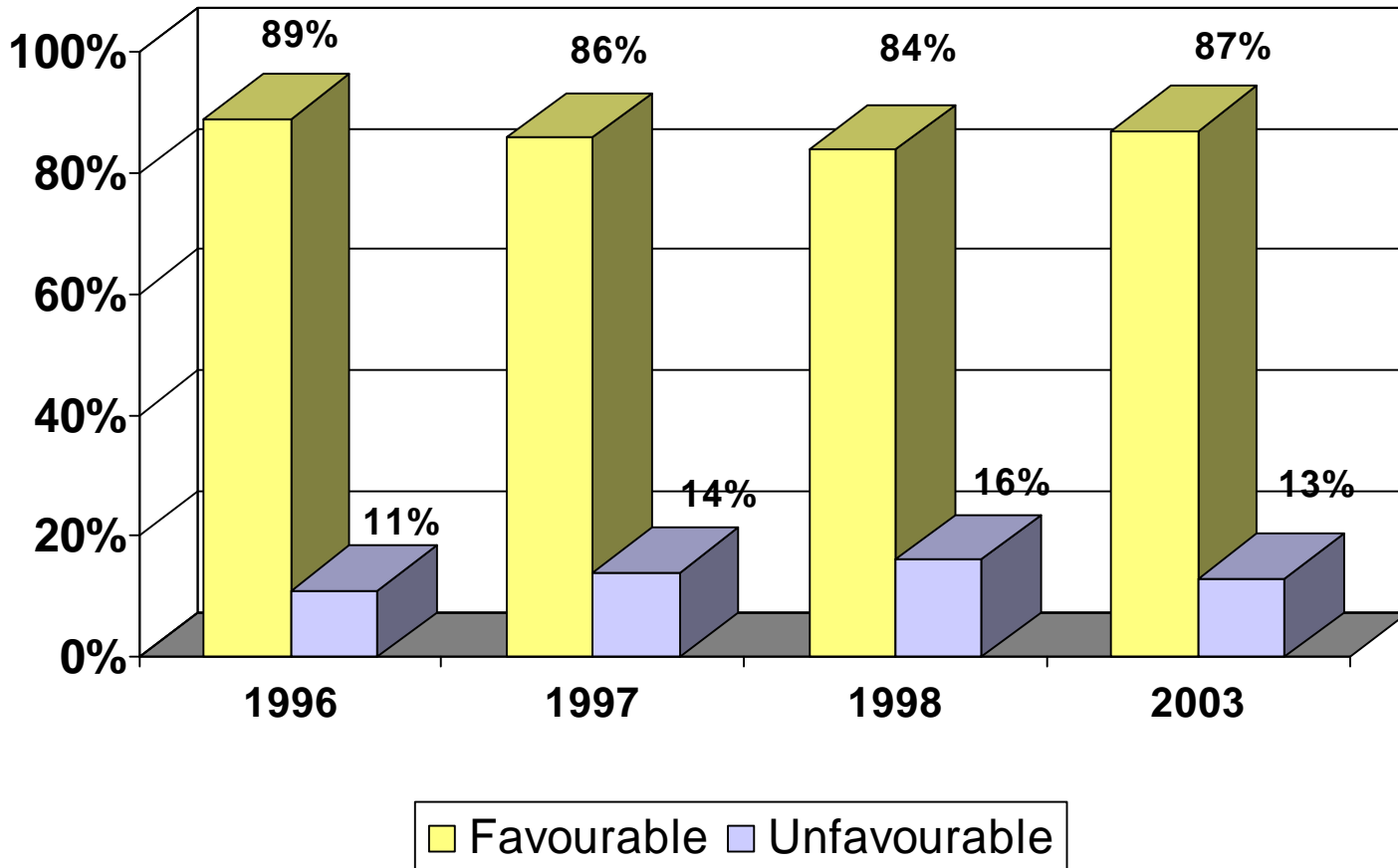
(Fair and poor excluded)



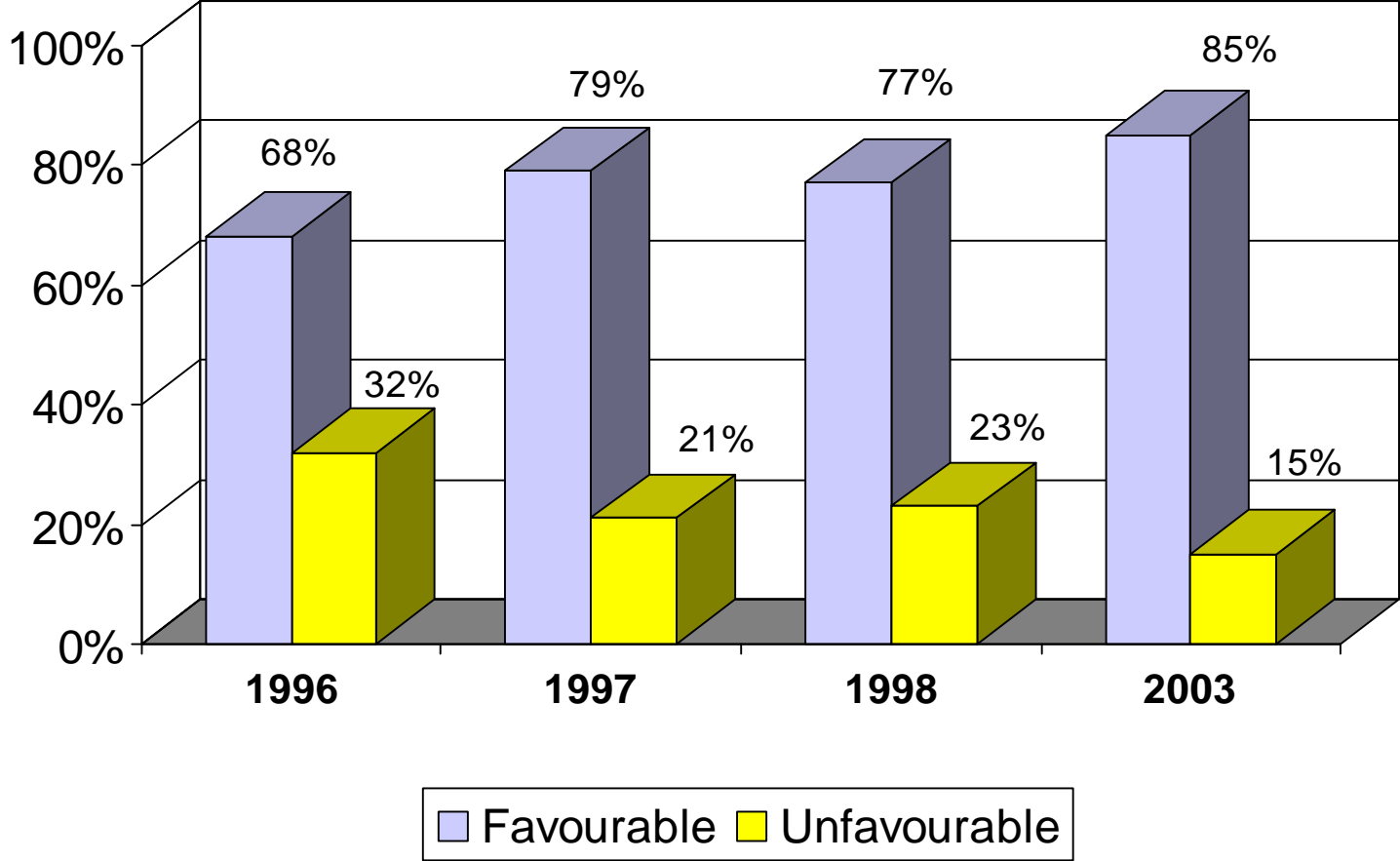
Maintenance of City Buildings

(Historical Comparison)

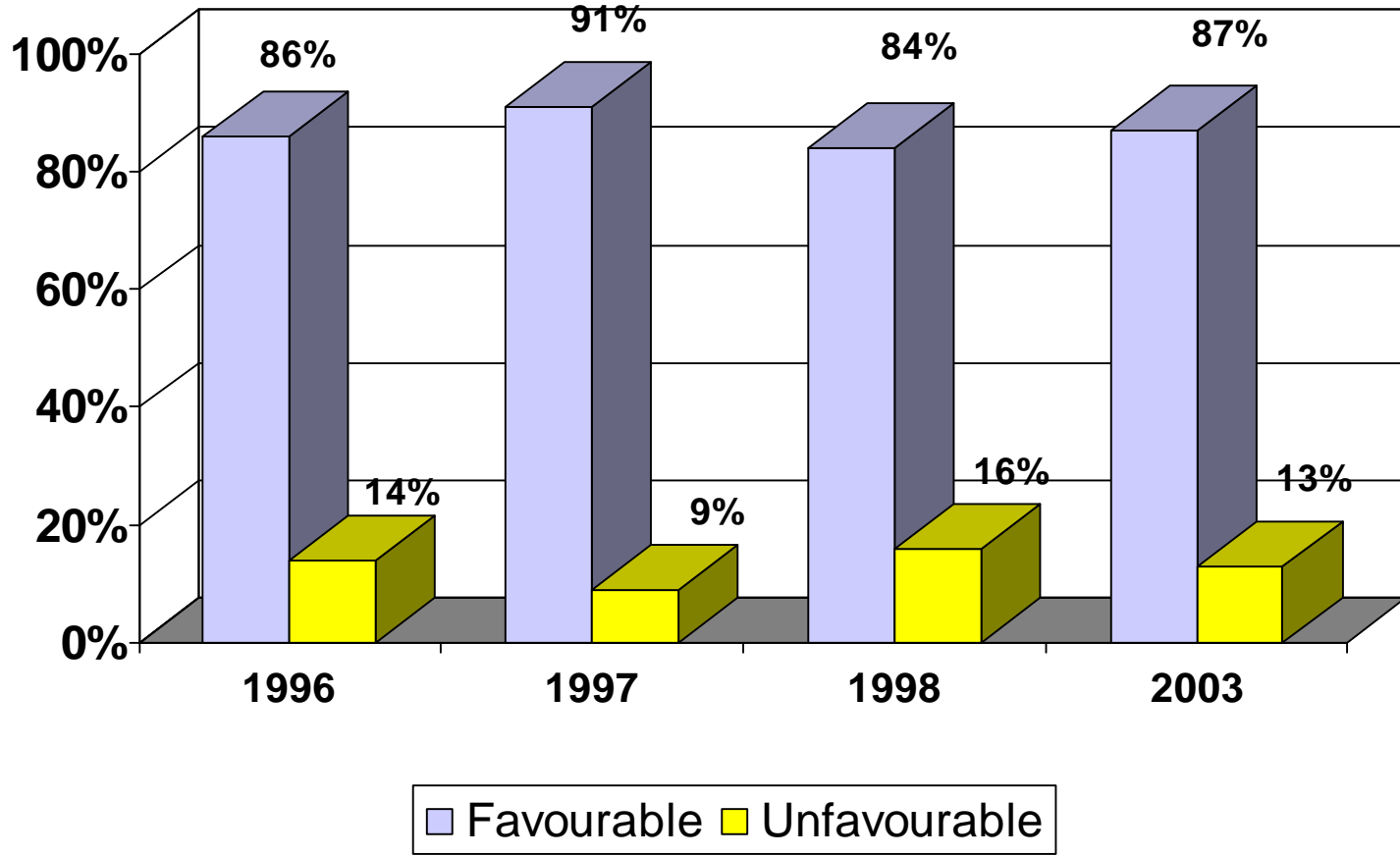
Level of Service Ranking



Street Lighting (Historical Comparison) Level of Service Ranking



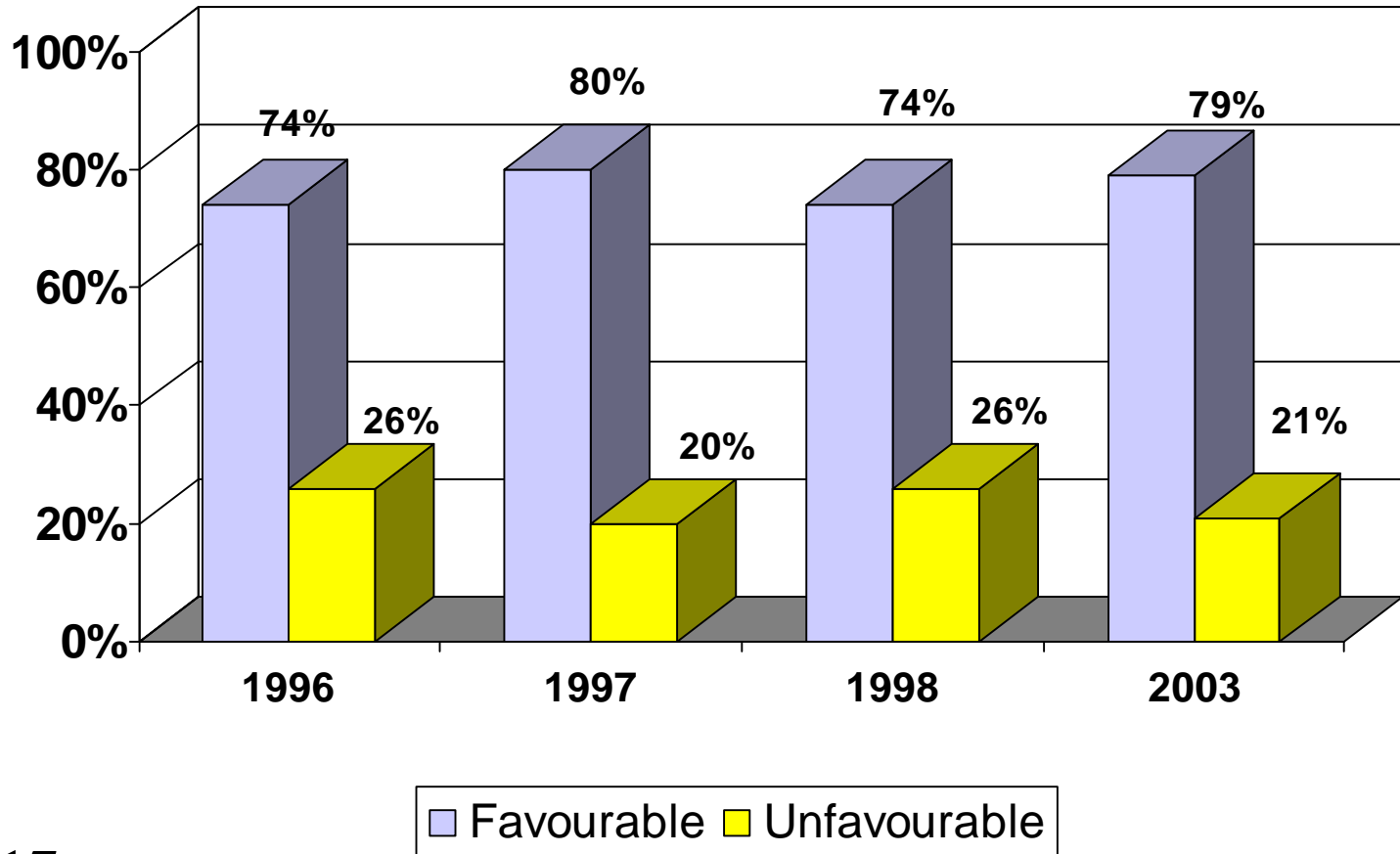
Recycling Program Services (Historical Comparison) Level of Service Ranking



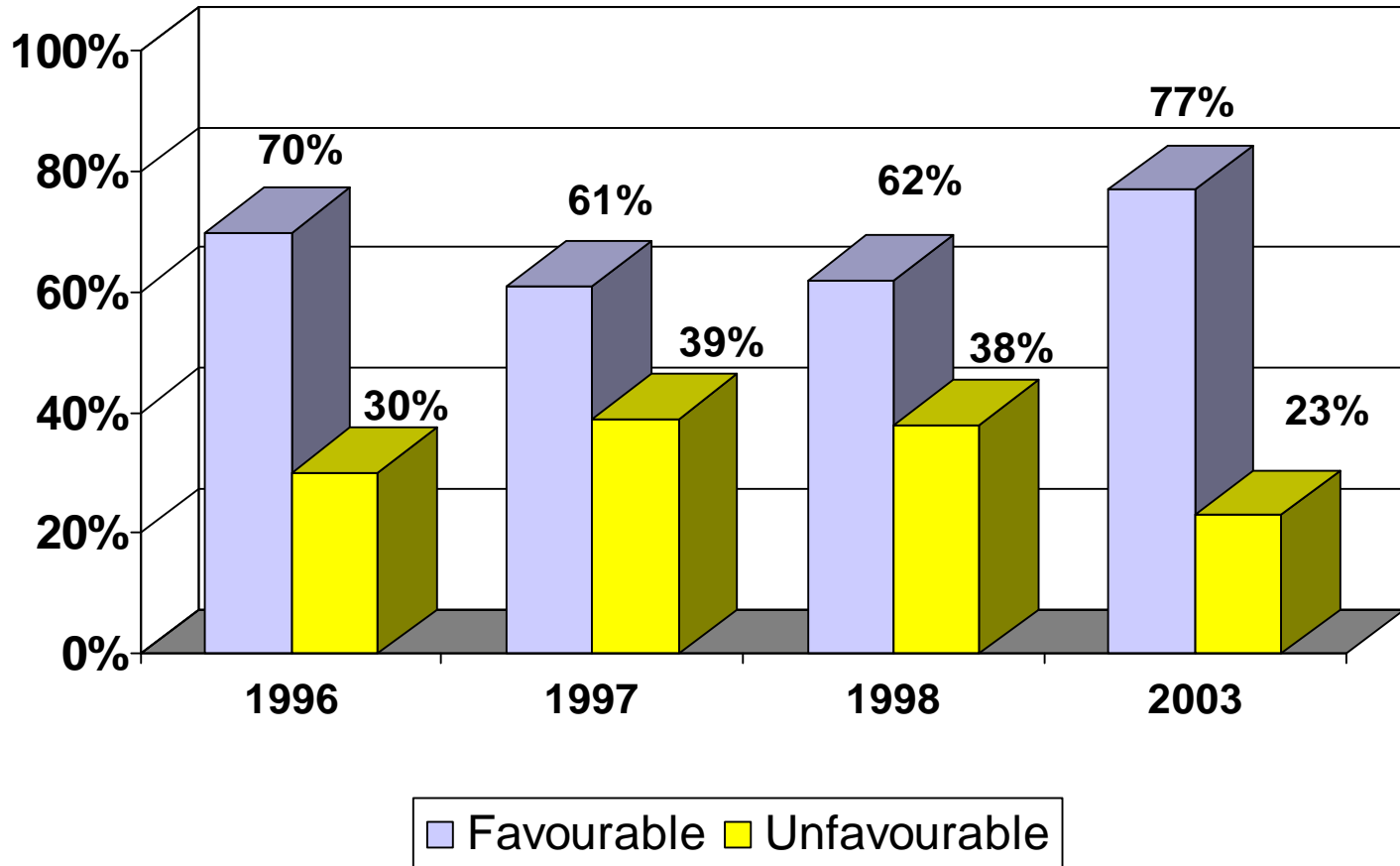
Snow Removal Services

(Historical Comparison)

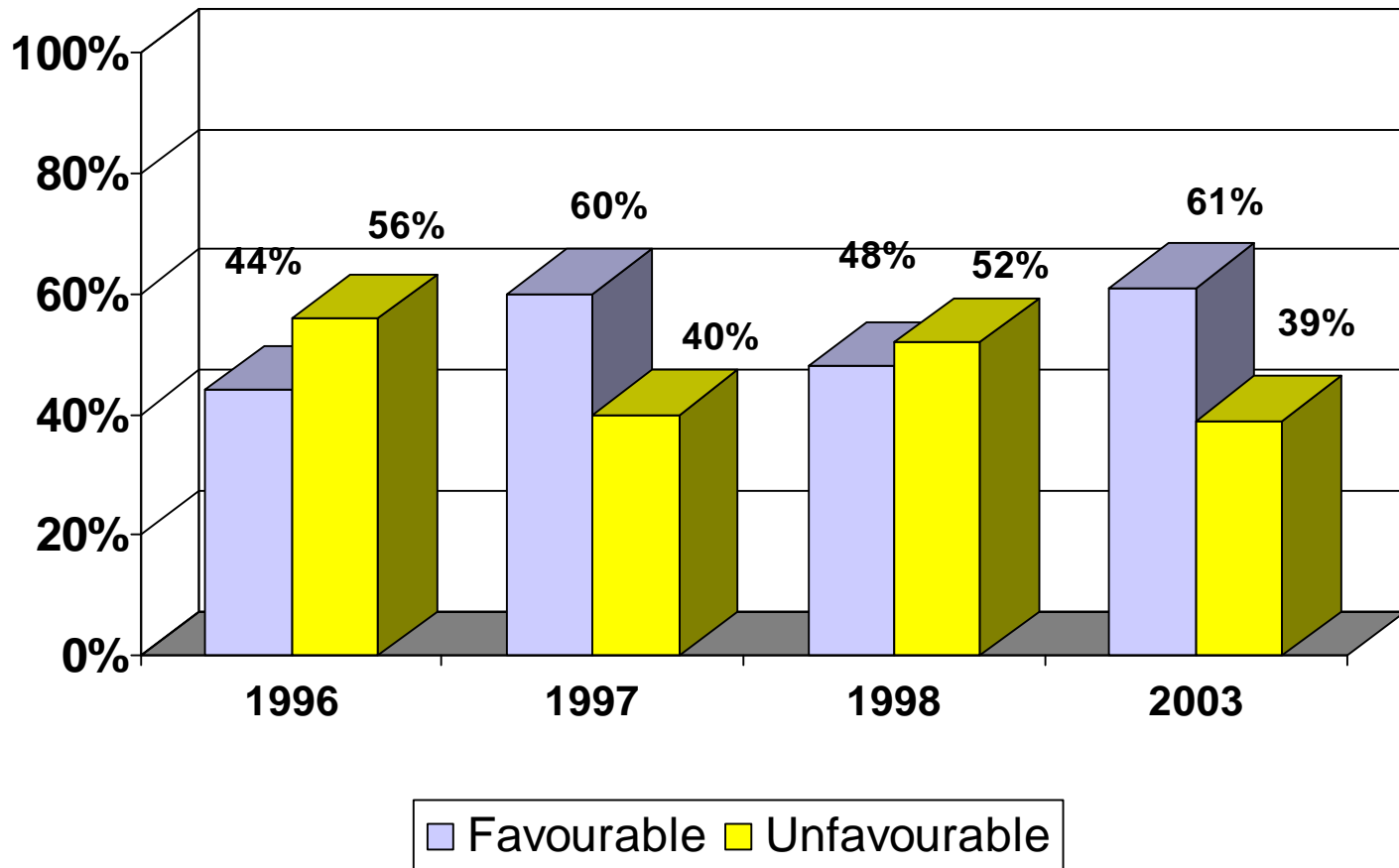
Level of Service Rating



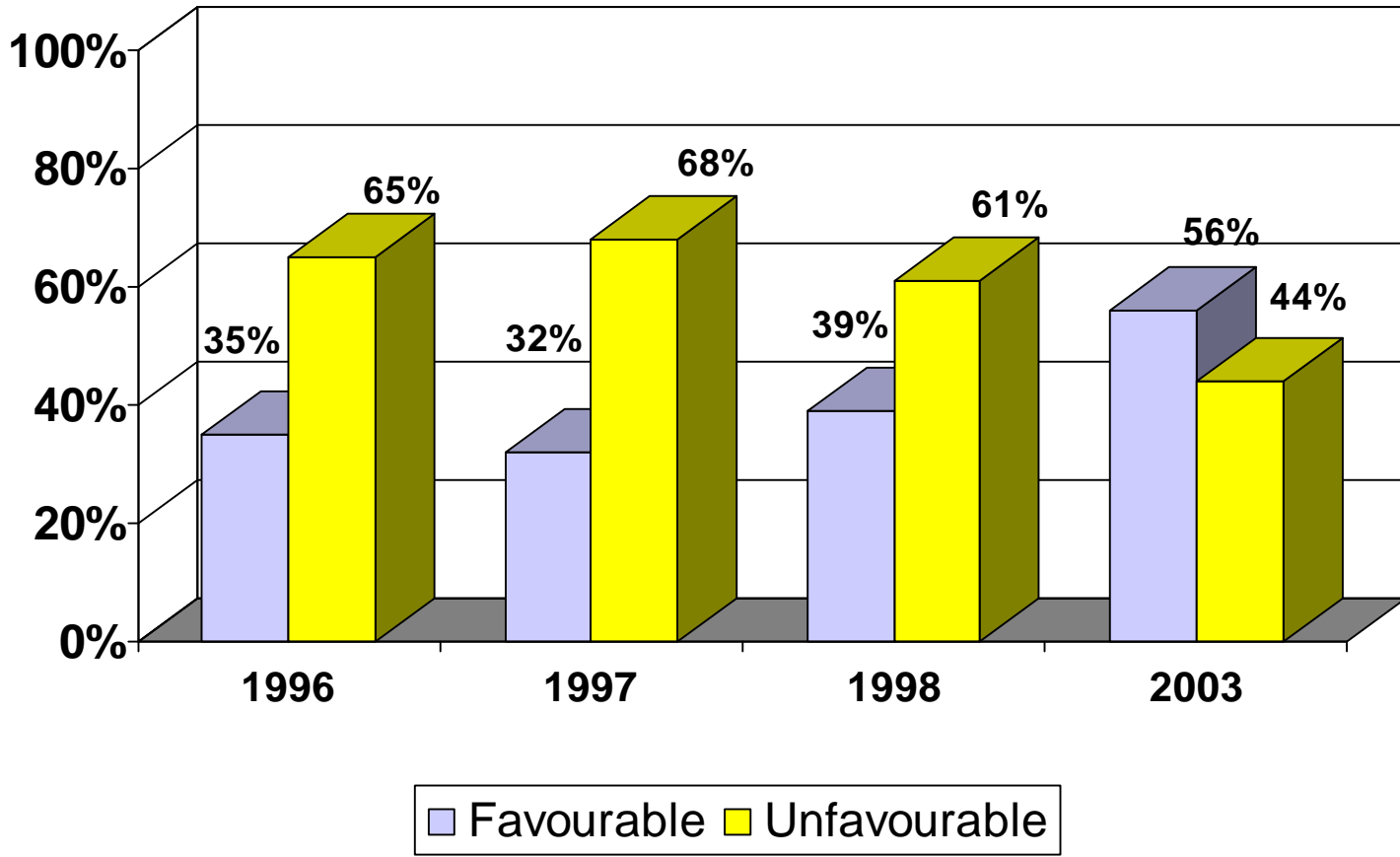
Comparison of Storm Drains (Historical Comparison) Level of Service Ranking



Animal Control Services Comparative Level of Service Ranking



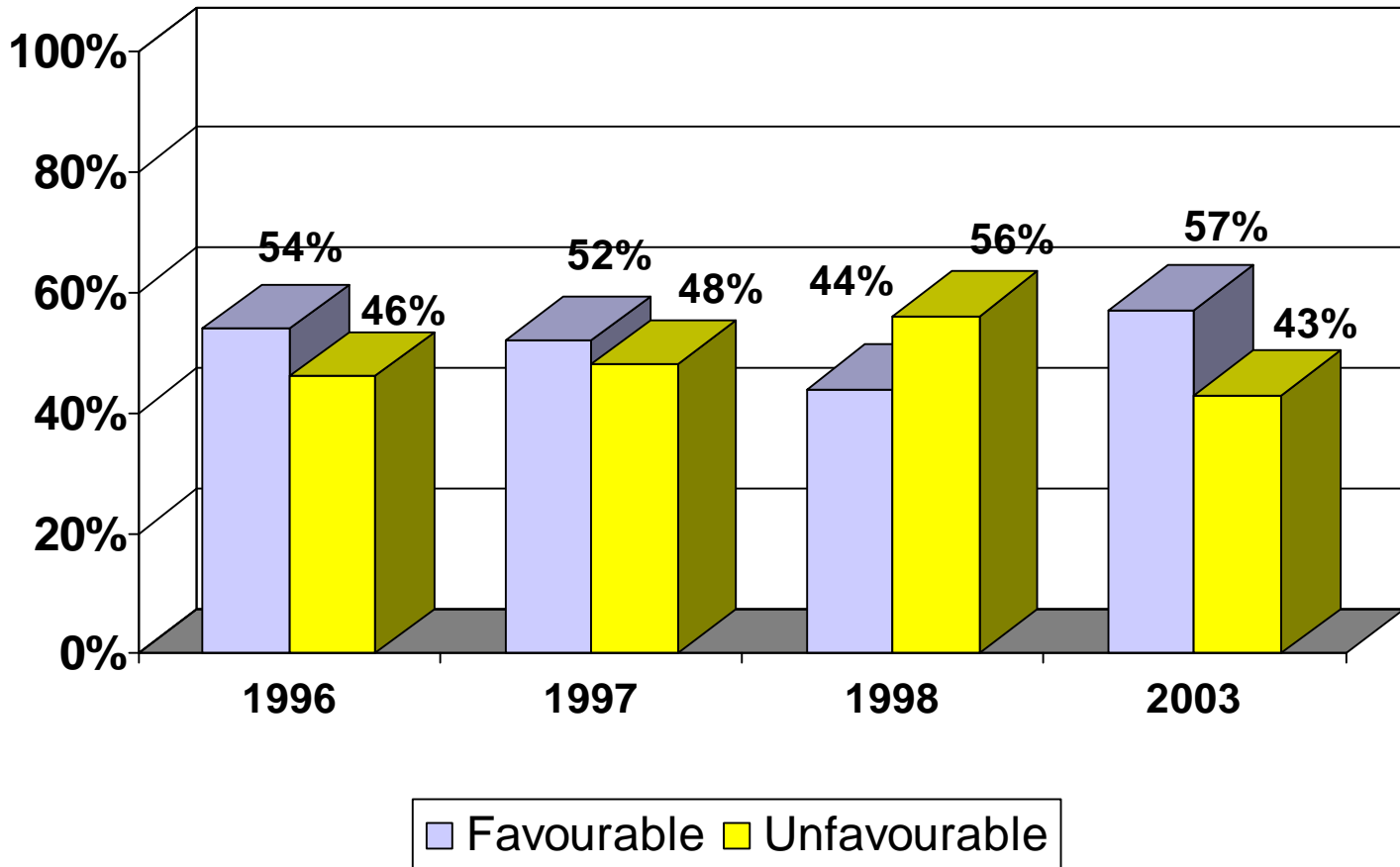
Street Maintenance (Historical Comparison) Level of Service Ranking



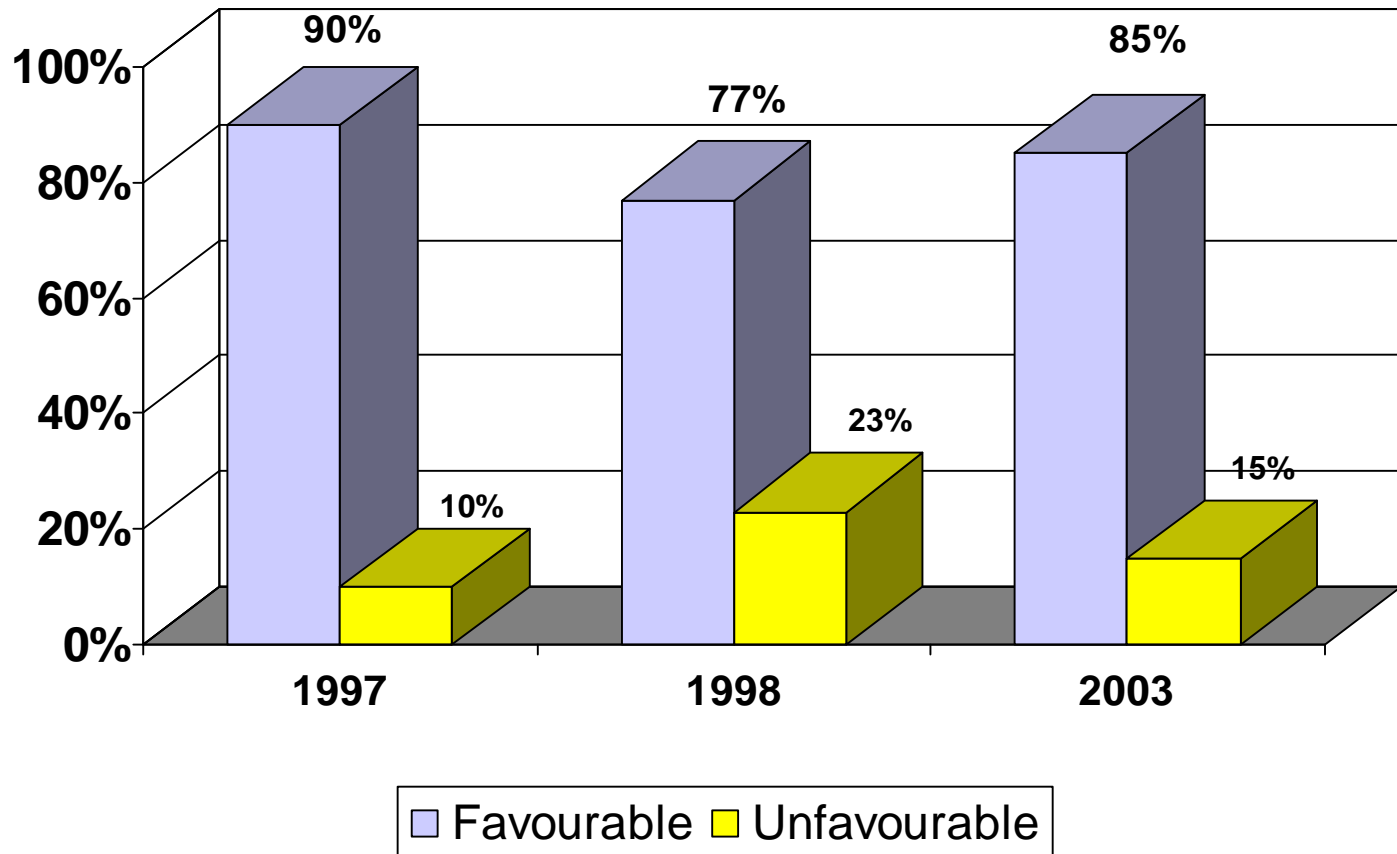
Sidewalk Maintenance

(Historical Comparison)

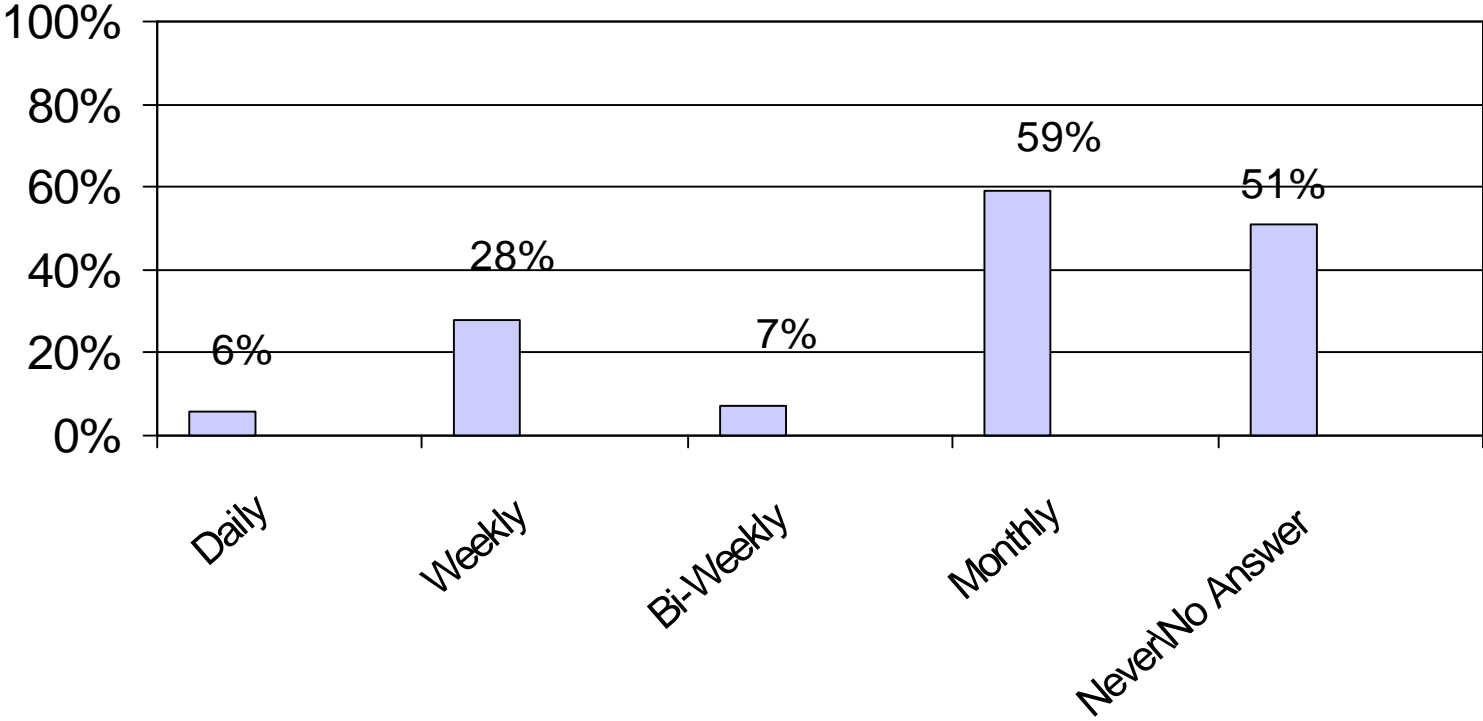
Level of Service Ranking



**City Hall Services
(Historical Comparison)
Level of Service Ranking (5 Services Grouped)**

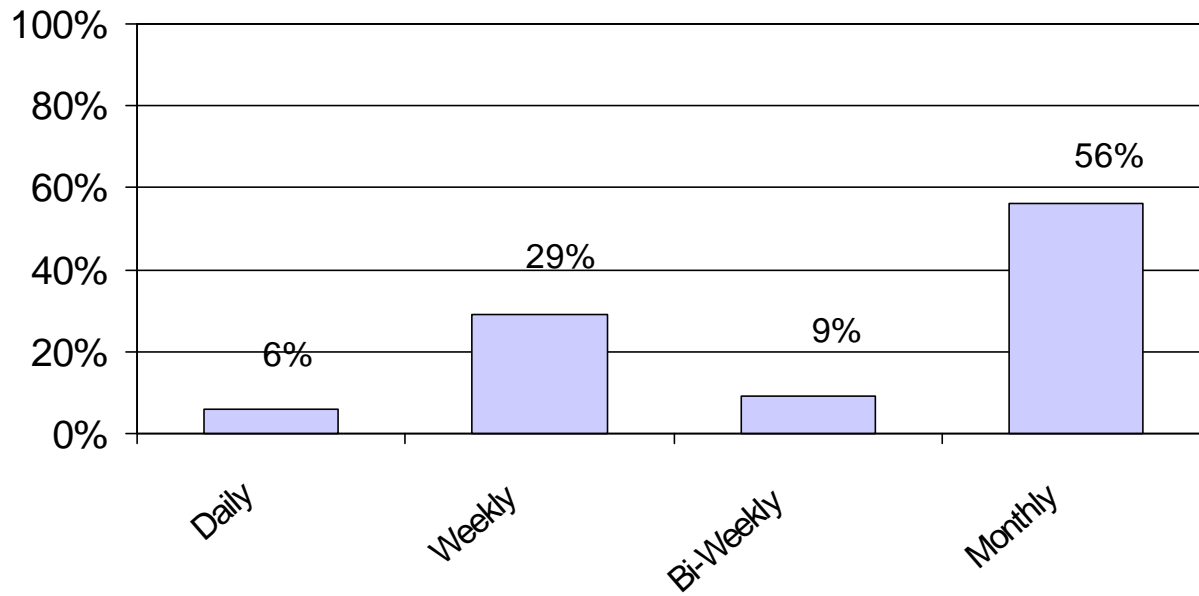


Percentage of times Household Members use Recreation Facilities – **Cahill Stadium**



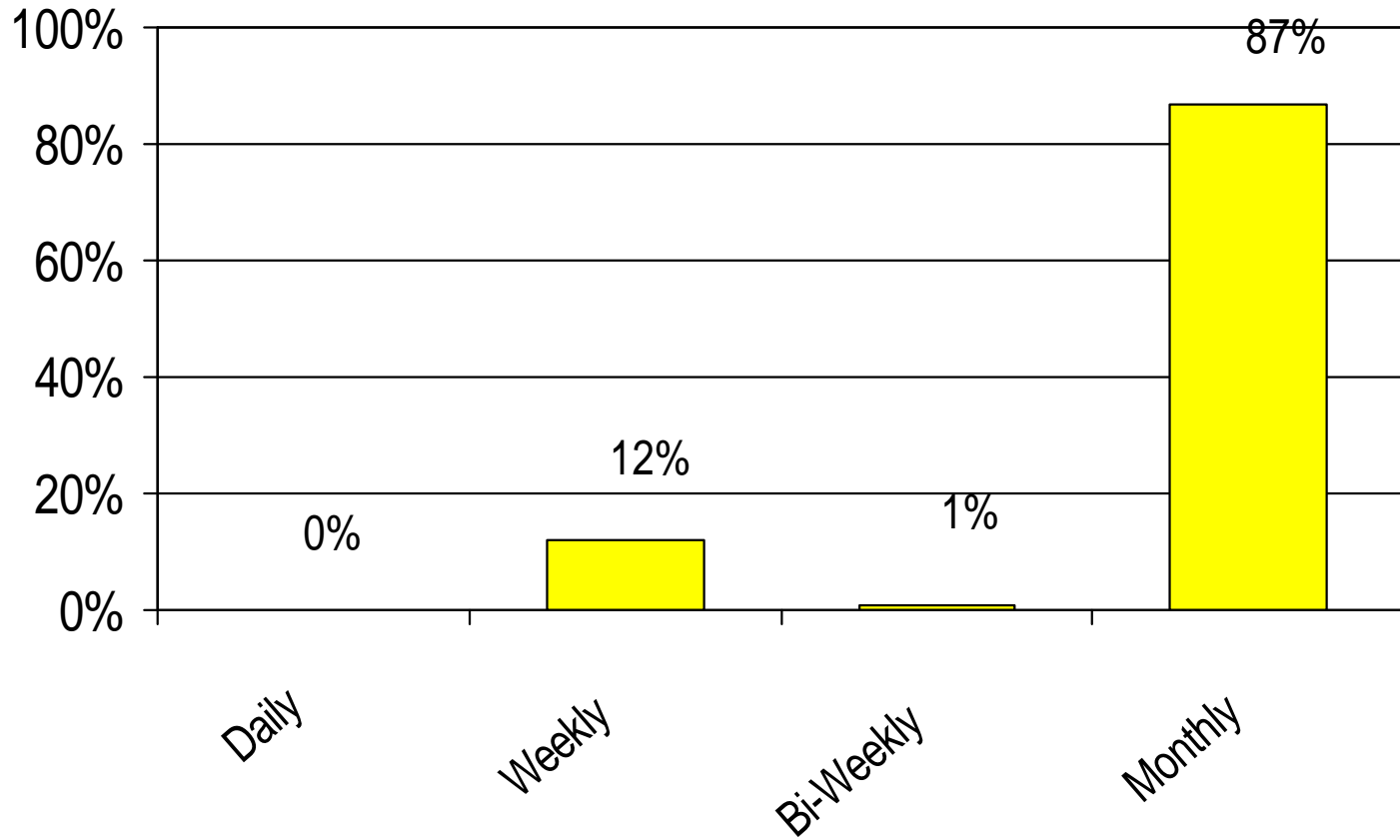
Q 6-1a

Percentage of times Household Members use Recreation Facilities –
Steele Arena



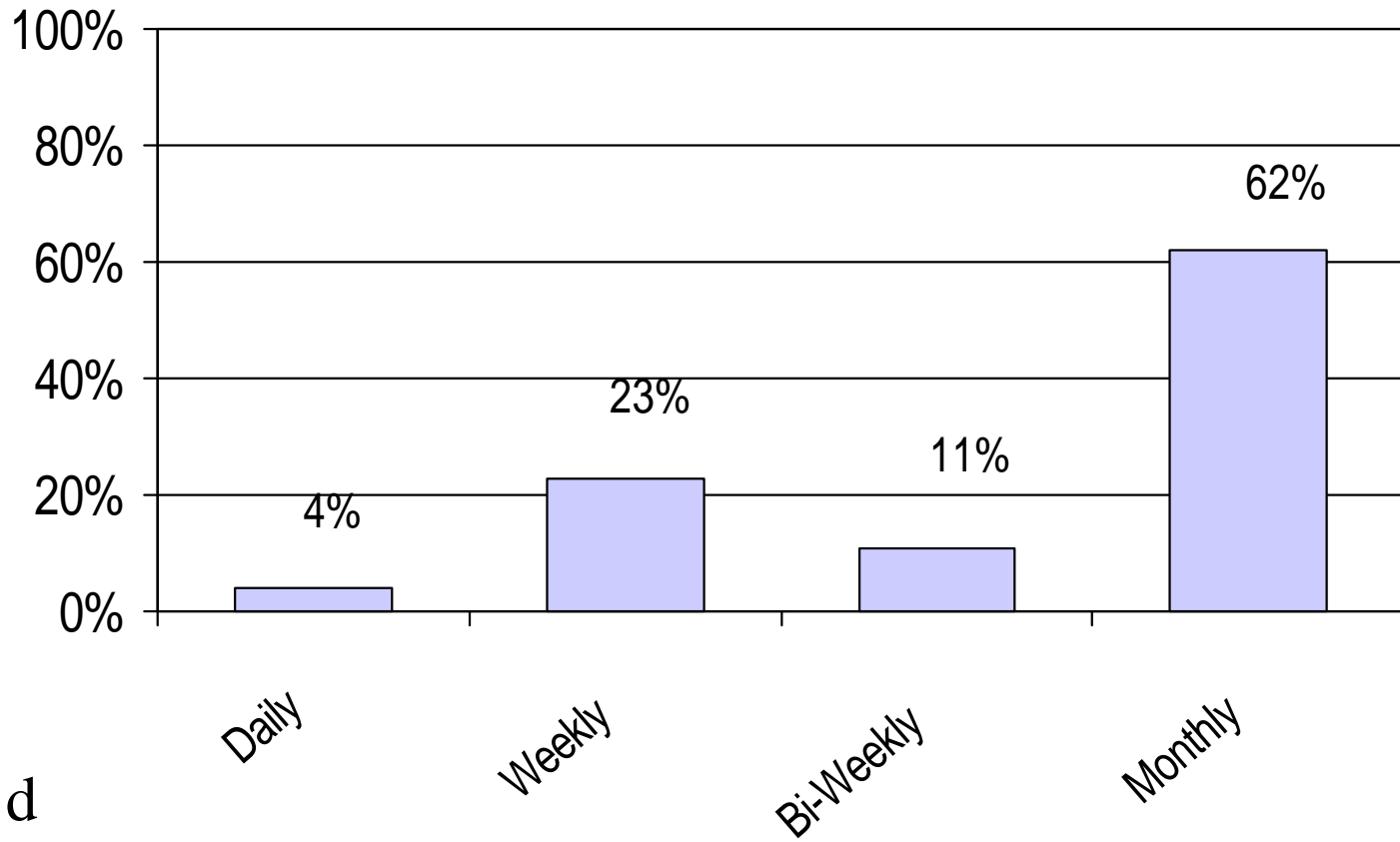
Q 6-1b

Percentage of times Household Members use Recreation Facilities –
Bowling Lanes



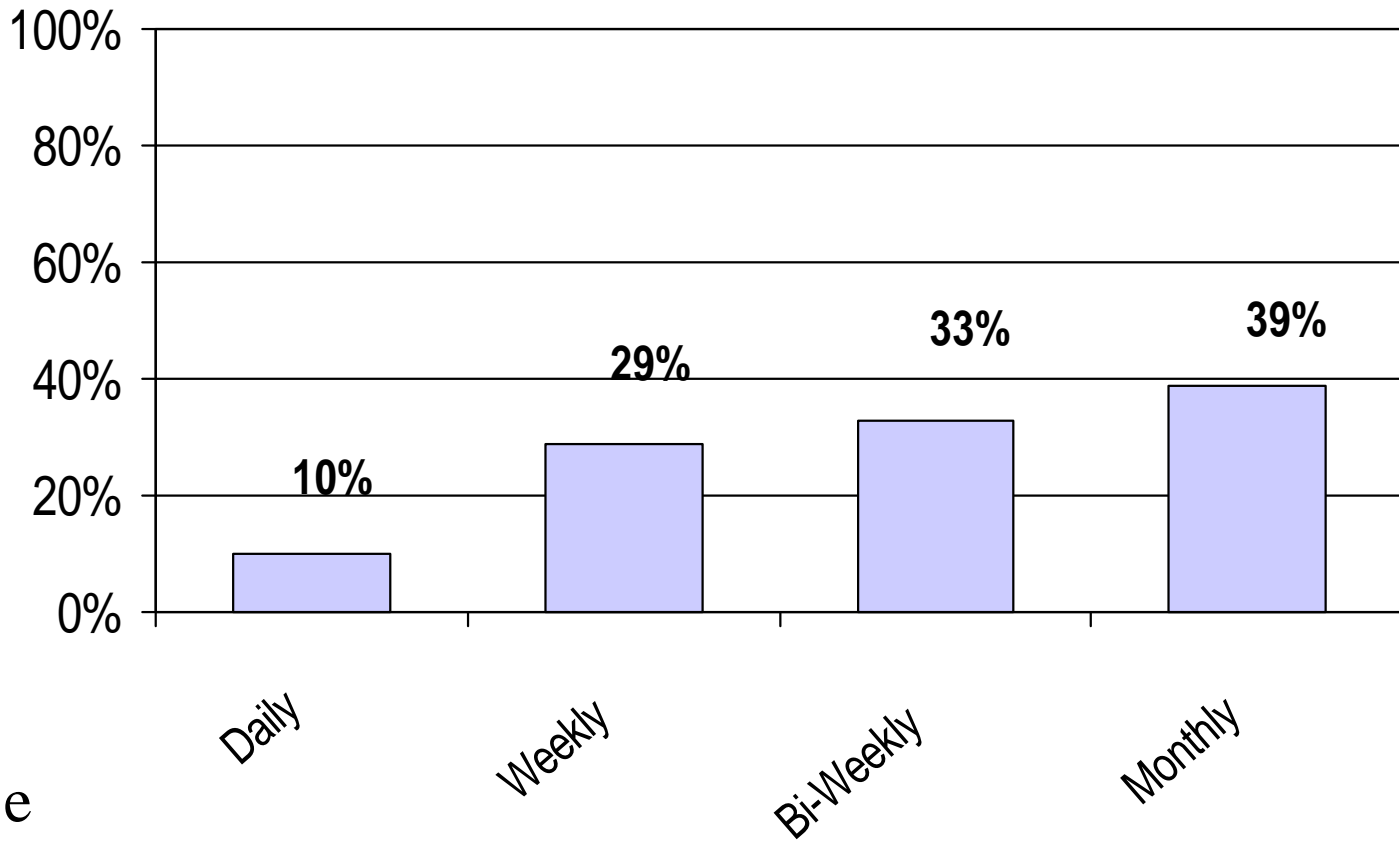
Q 6-1c

Percentage of times Household Members use Recreation Facilities –
Centennial Pool



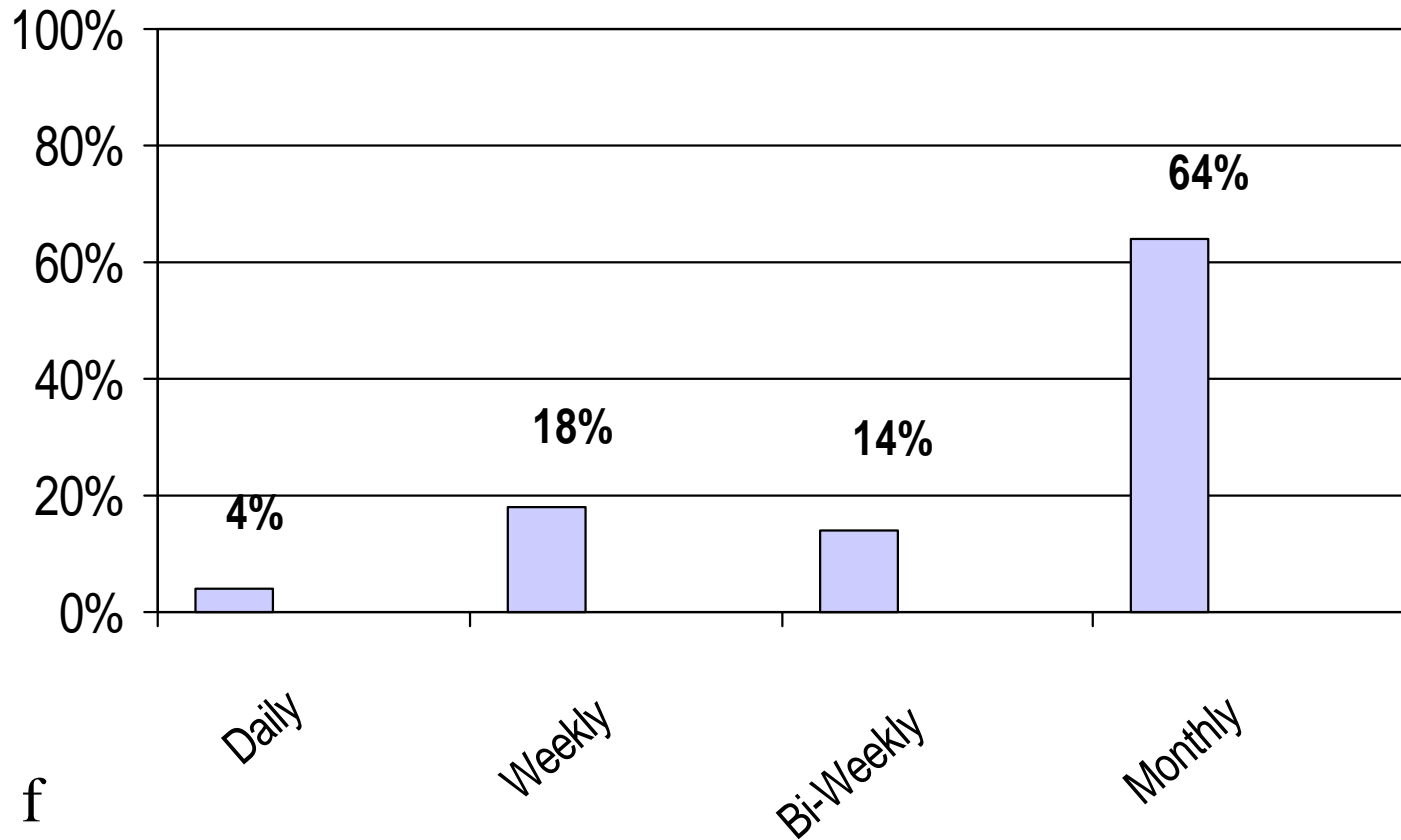
Q 6-1d

Percentage of times Household Members use Recreation Facilities – **Ball Fields**



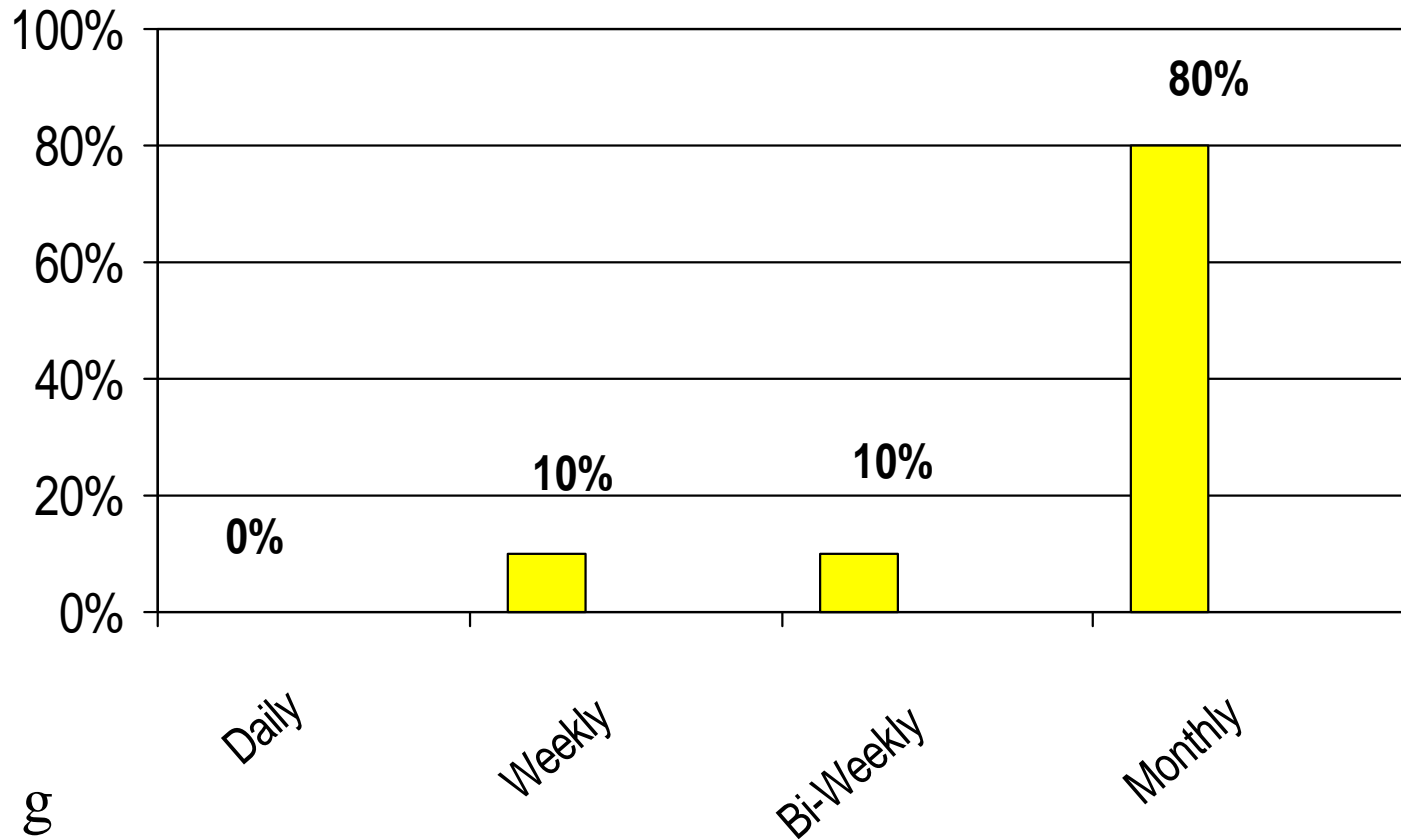
Q 6-1e

Percentage of times Household Members use Recreation Facilities –
Queen E Park



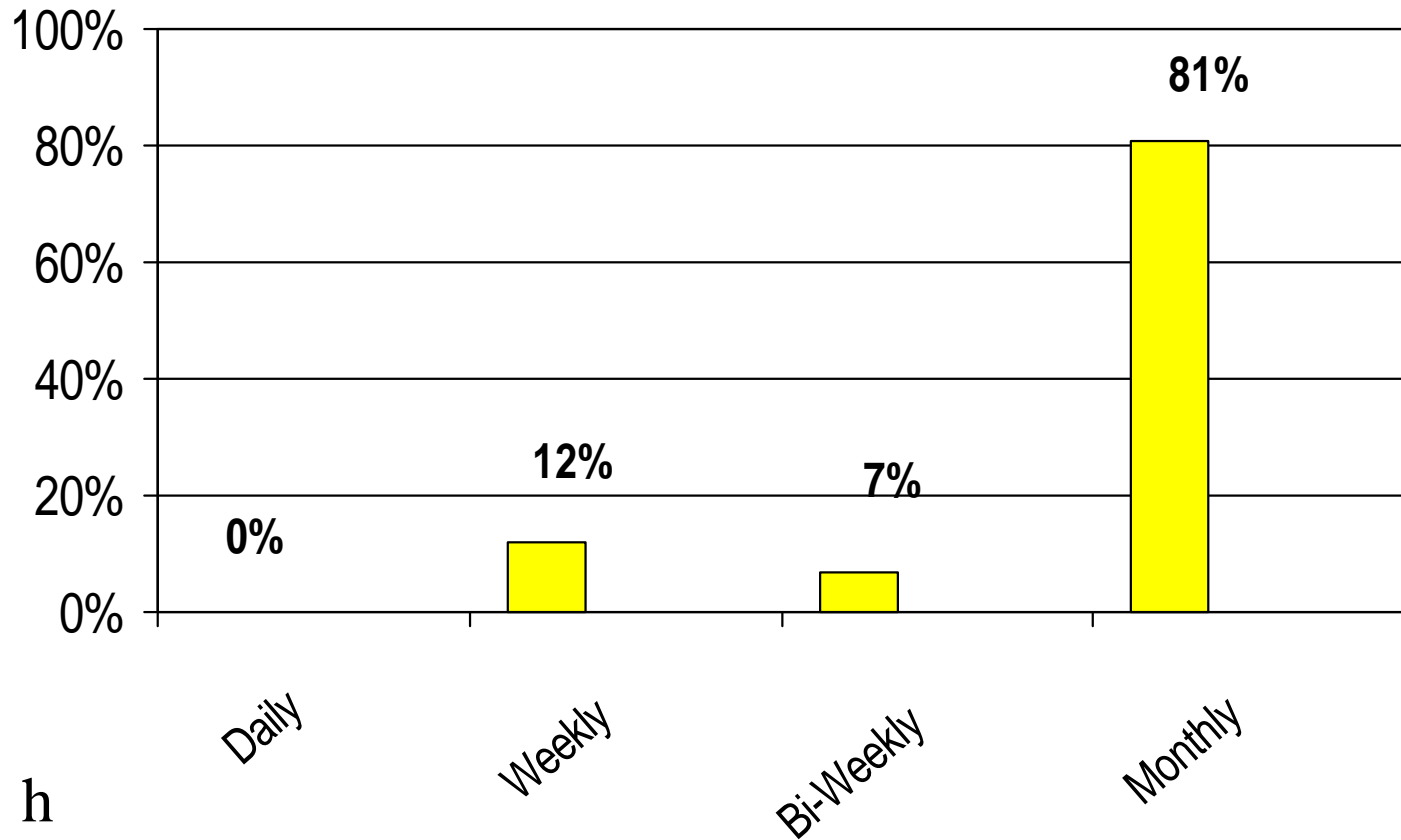
Q 6-1 f

Percentage of times Household Members use Recreation Facilities –
Outdoor Skating QE Park



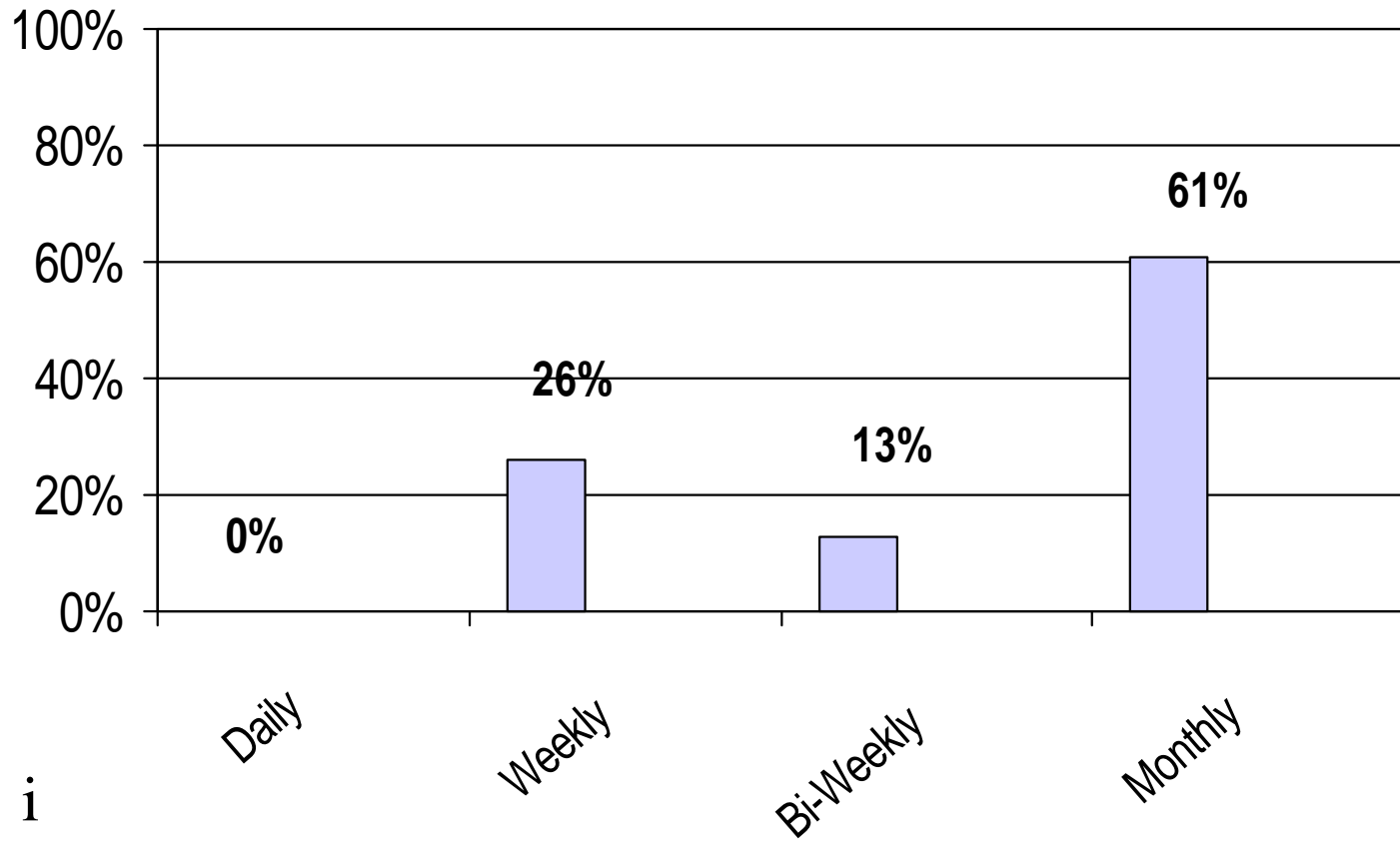
Q 6-1 g

Percentage of times Household Members use Recreation Facilities –
Outdoor Skating WHP



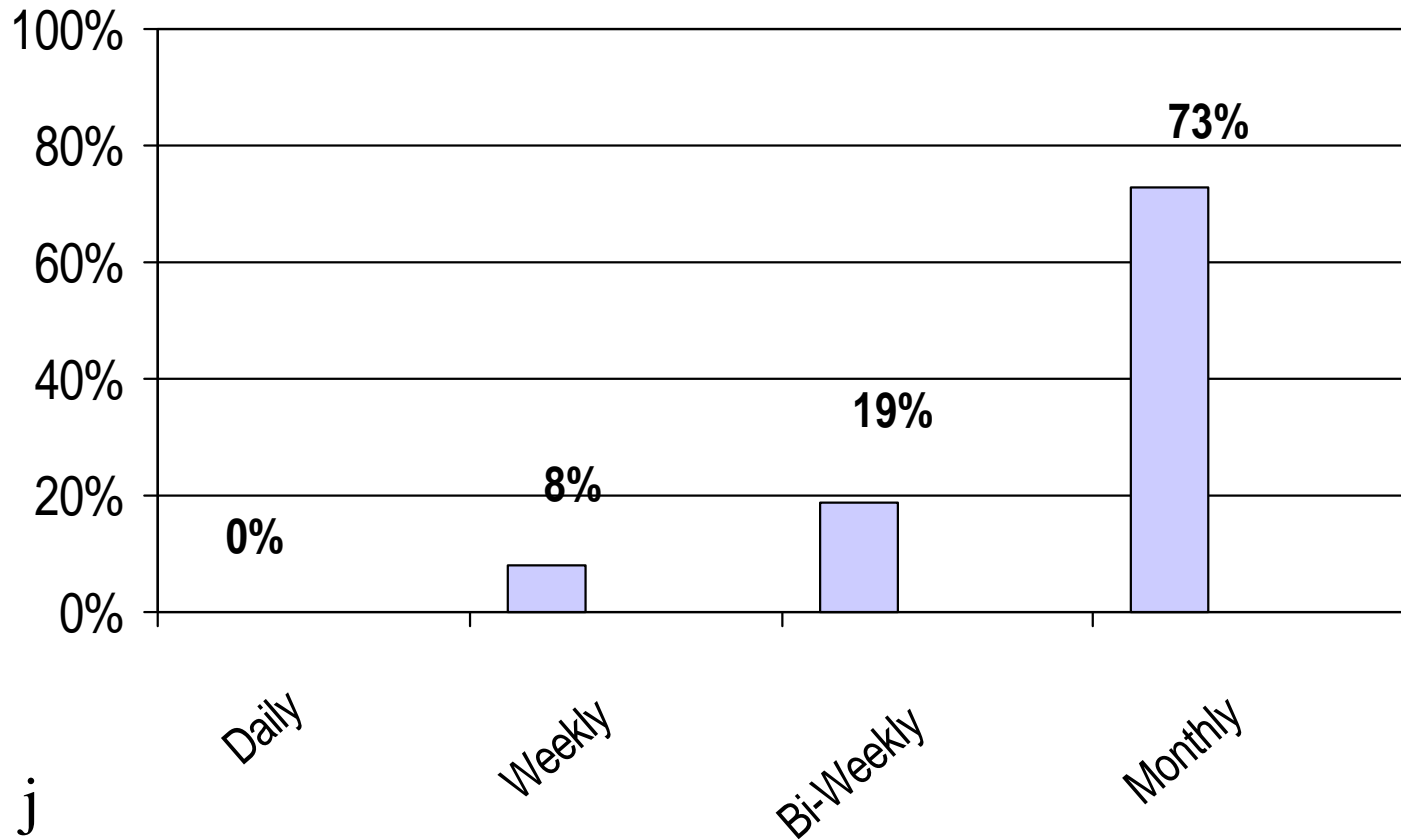
Q 6-1 h

Percentage of times Household Members use Recreation Facilities –
Tennis Courts



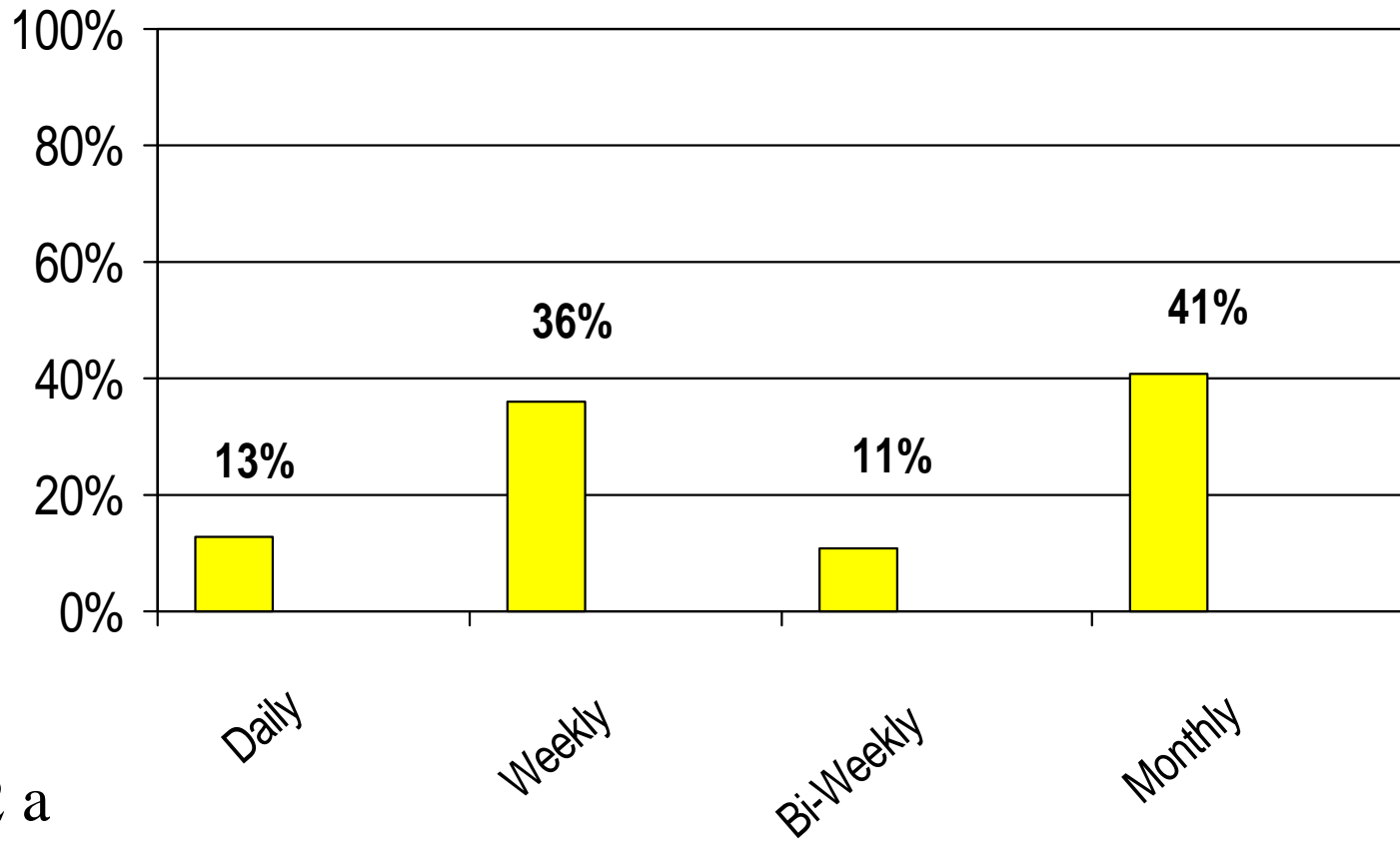
Q 6-1 i

Percentage of times Household Members use Recreation Facilities –
Basketball Courts



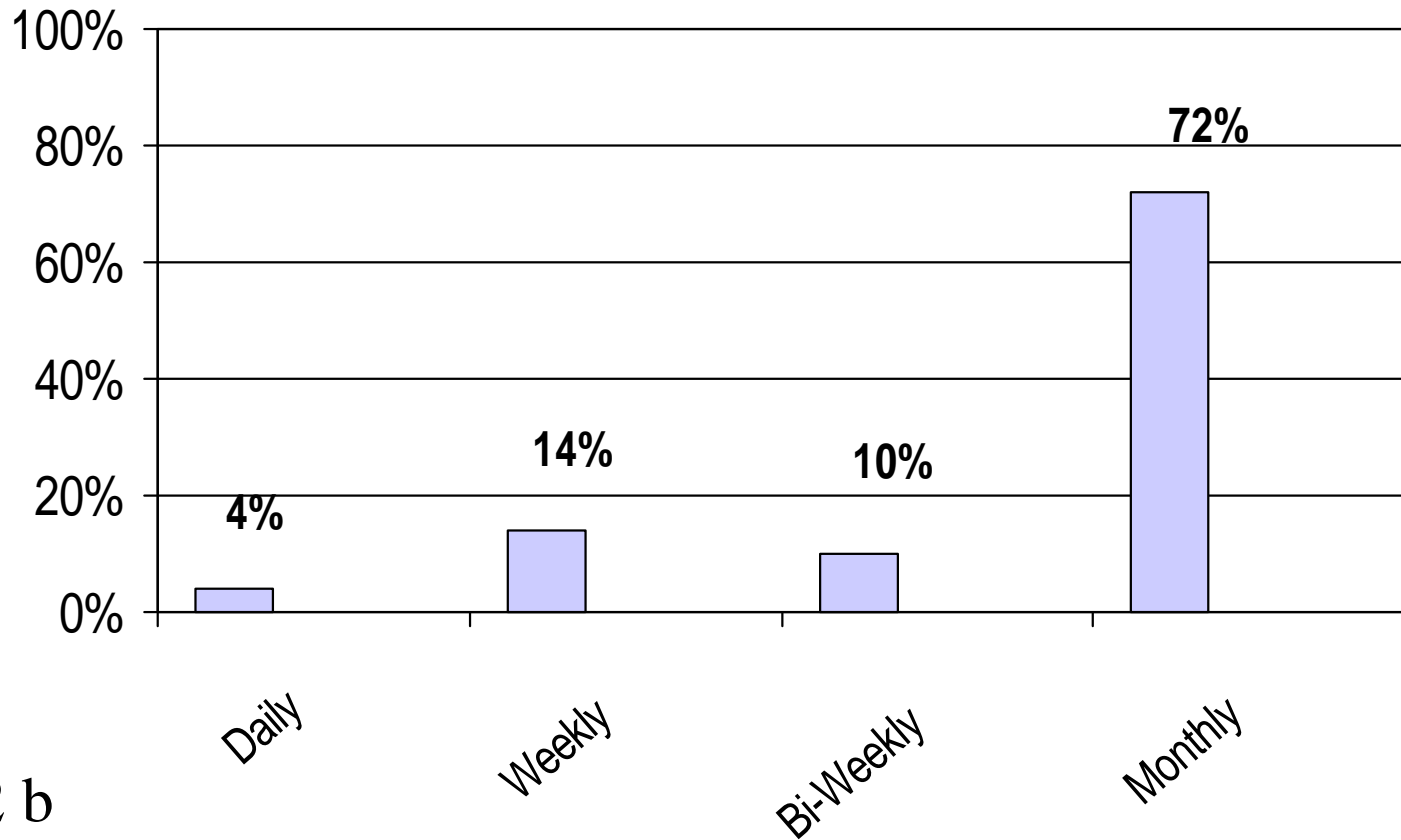
Q 6-1 j

Percentage of times Household Members use Recreation Programs –
Sports



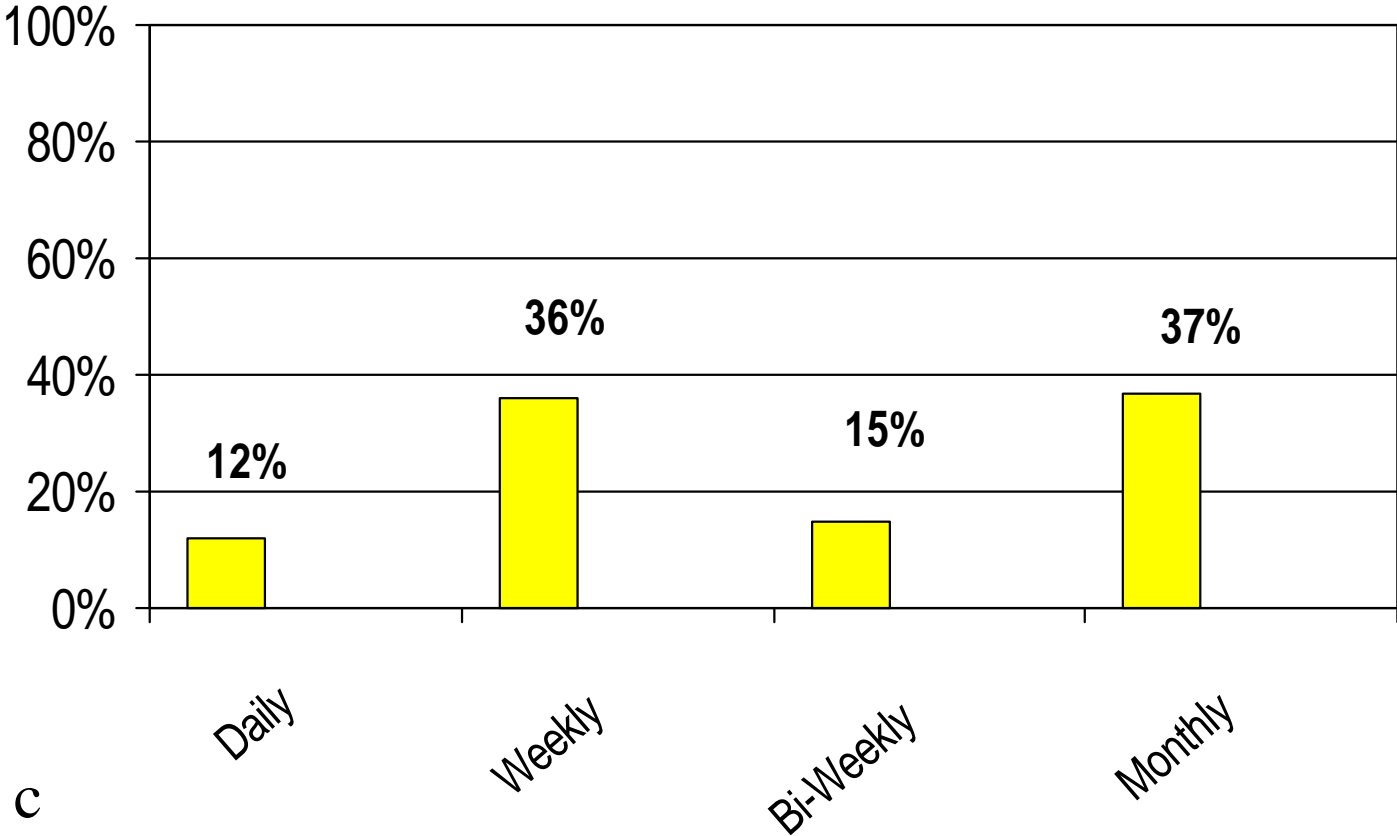
Q 6-2 a

Percentage of times Household Members use Recreation Programs –
Sporting Events and Tournaments



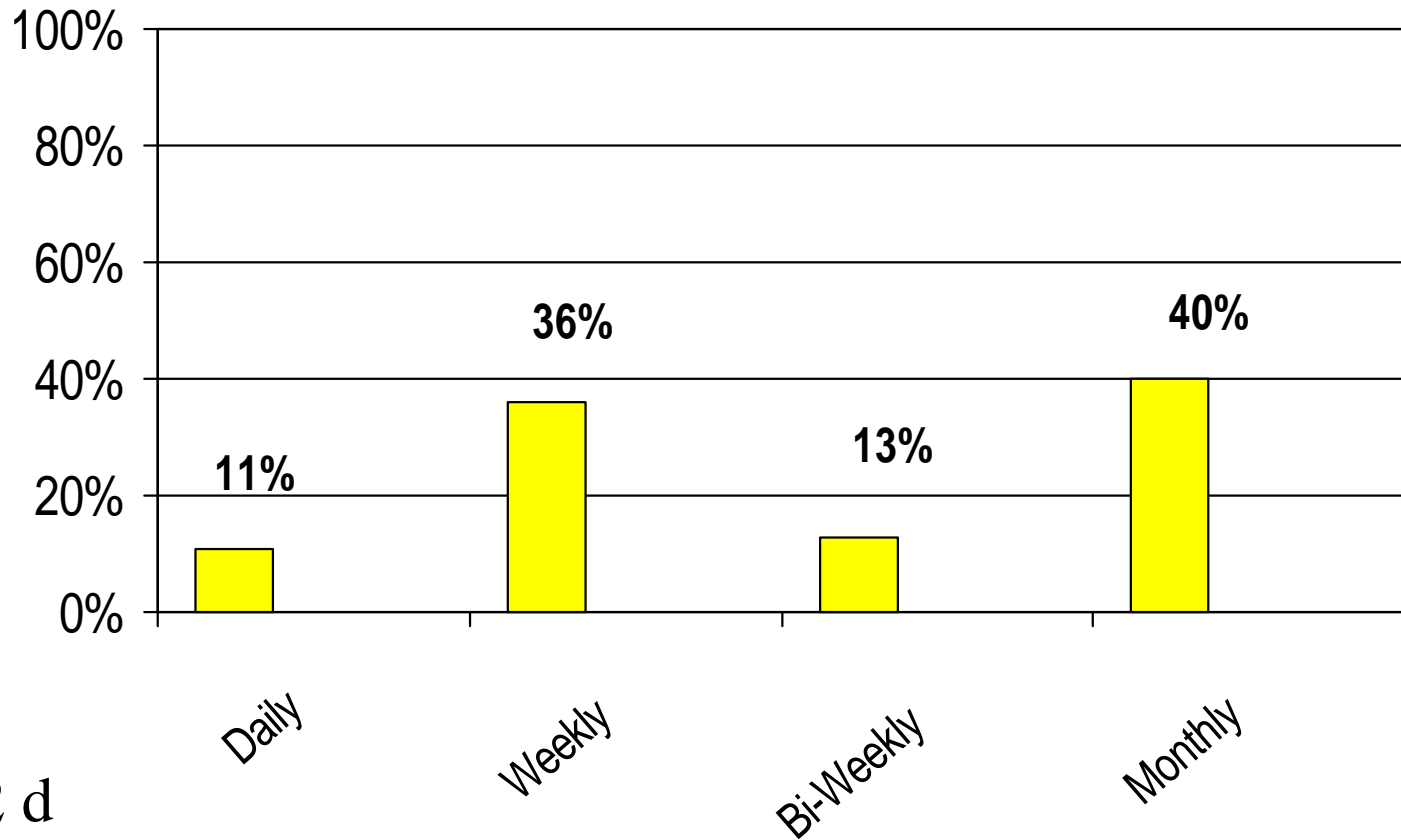
Q 6-2 b

Percentage of times Household Members use Recreation Programs – ***West End Development***



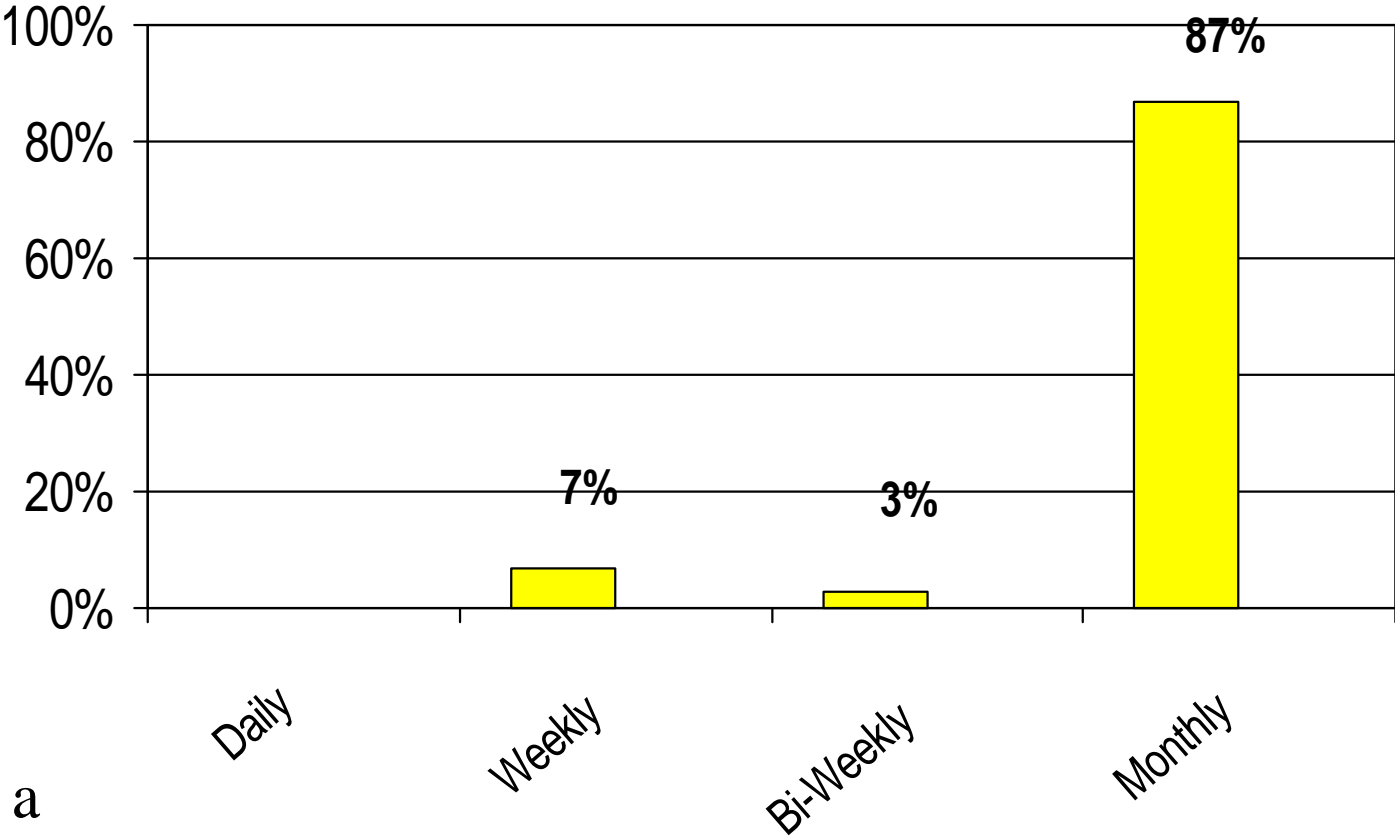
Q 6-2 c

Percentage of times Household Members use Recreation Programs –
Boardwalk Development



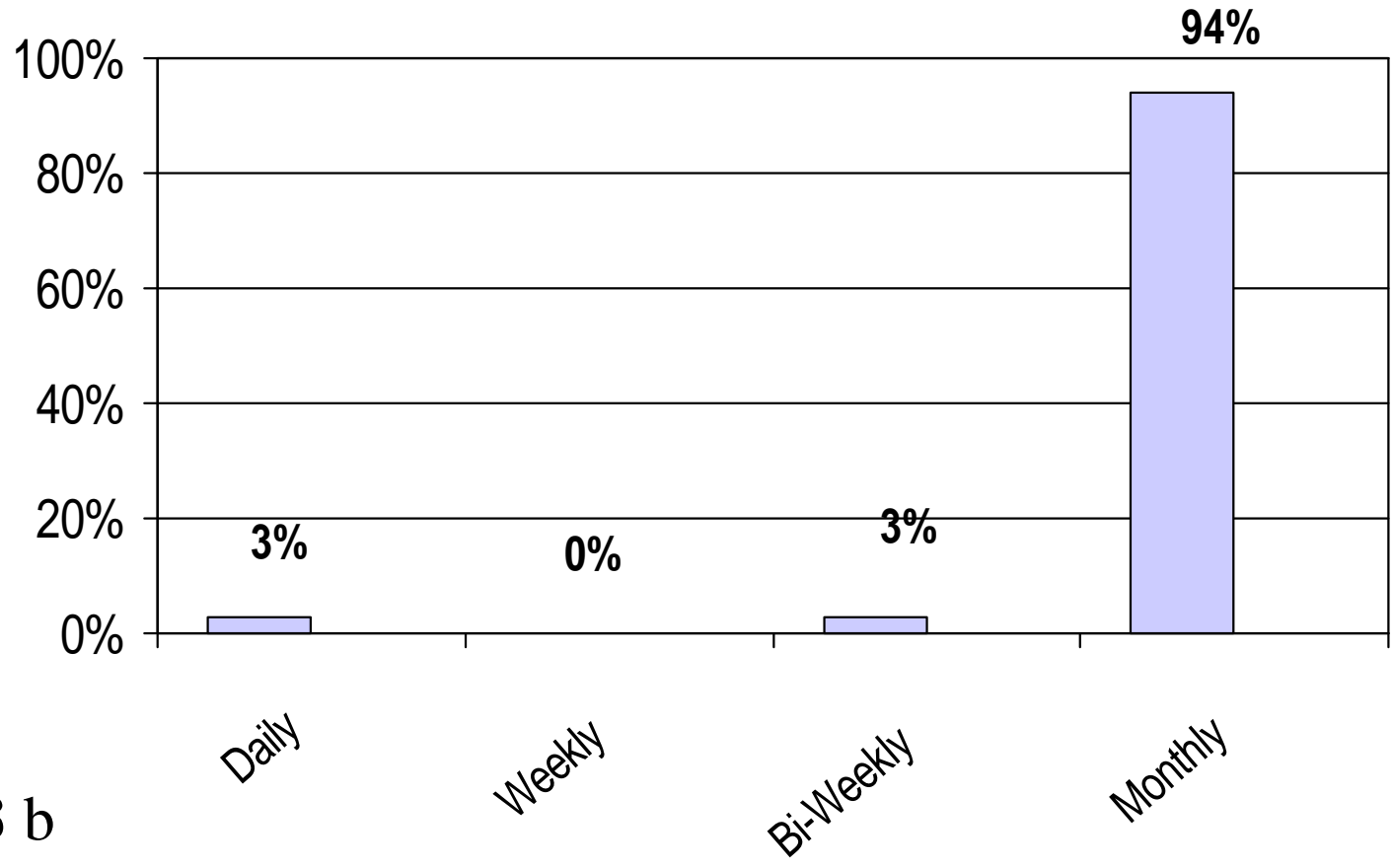
Q 6-2 d

Percentage of times Household Members use Heritage and Cultural **Services – Mural and Walking Tour**



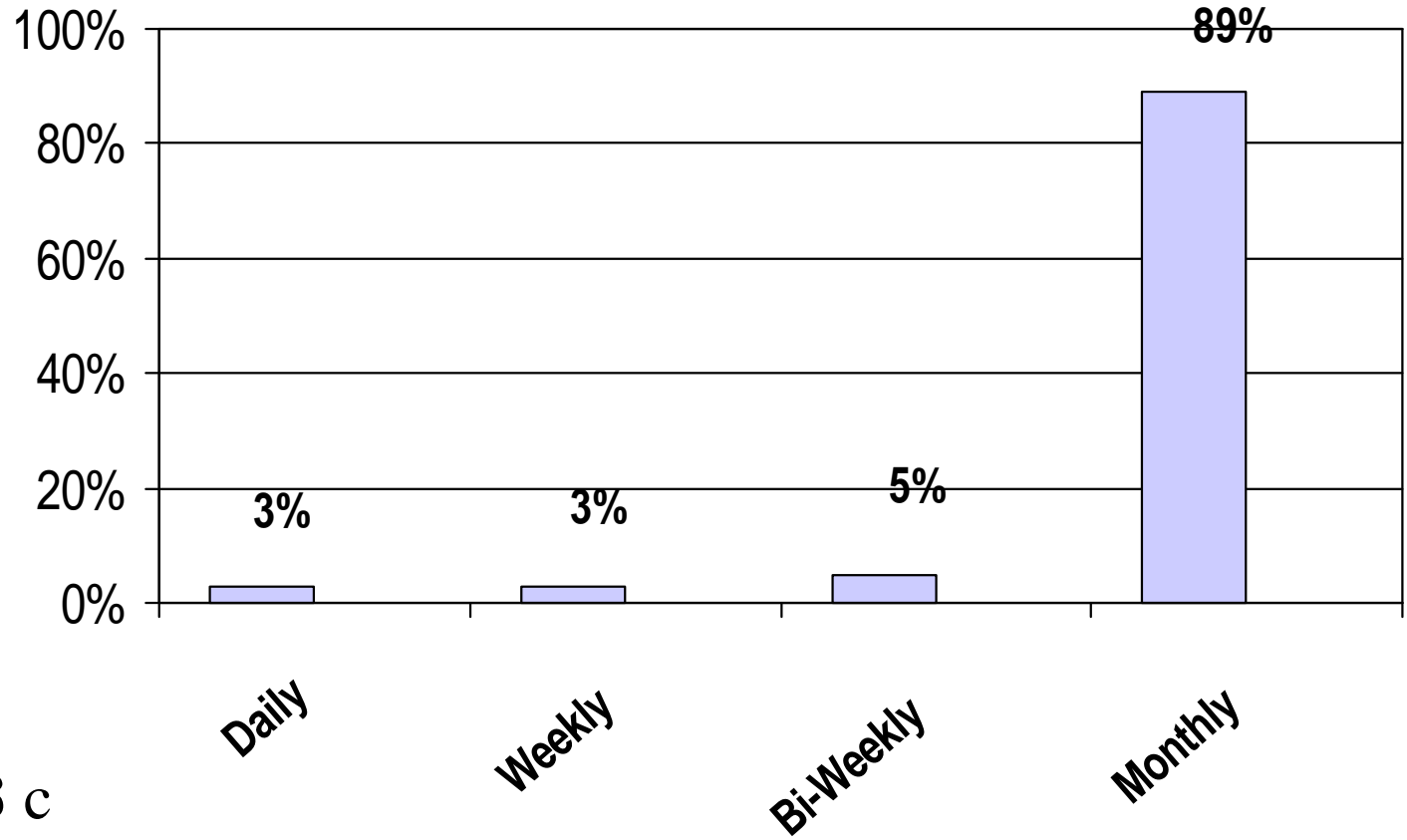
Q 6-3 a

Percentage of times Household Members use Heritage and Cultural **Services – Historic Walking Tour**



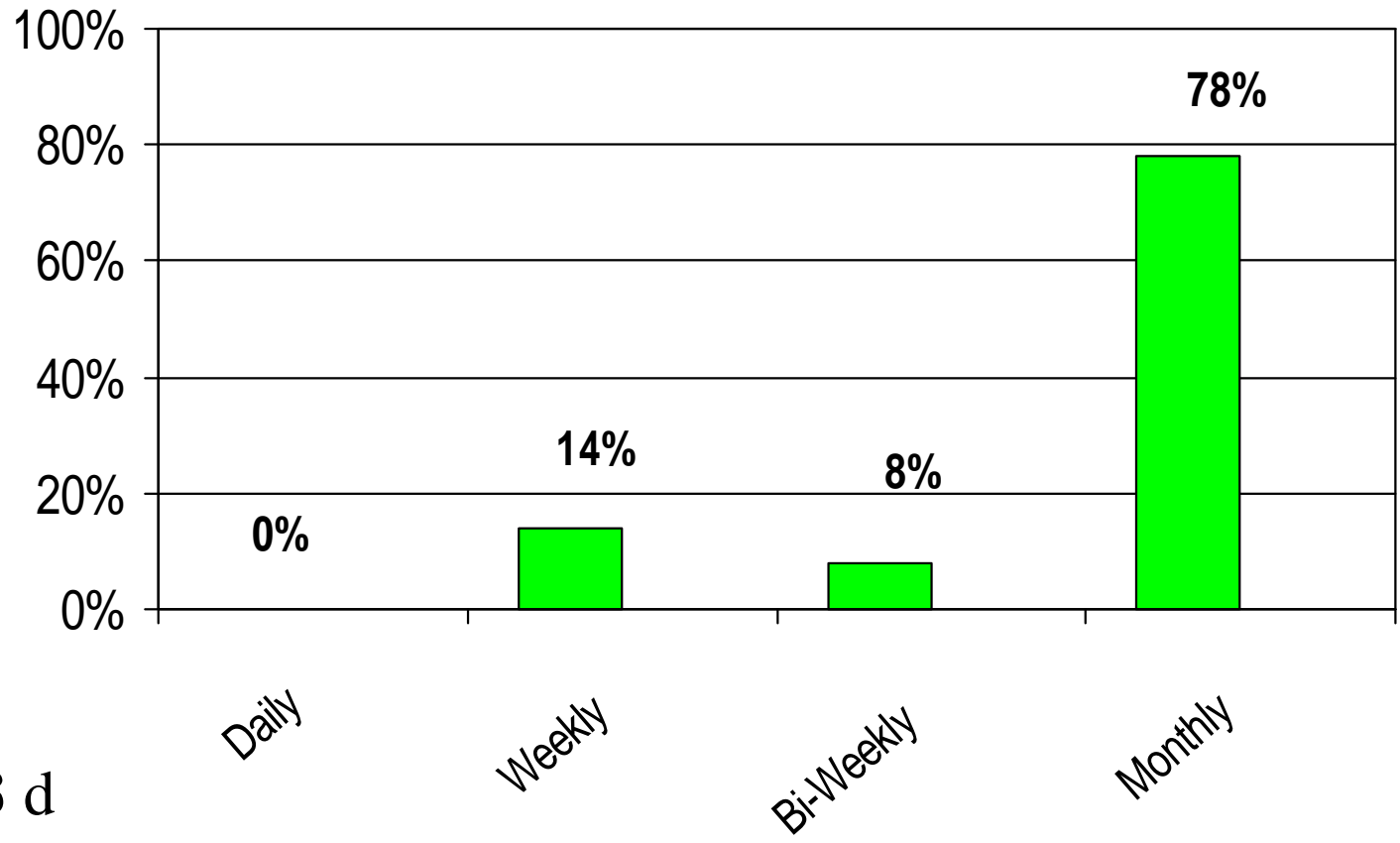
Q 6-3 b

Percentage of times Household Members use Heritage and Cultural Services – Wyatt House Interpretive Tour



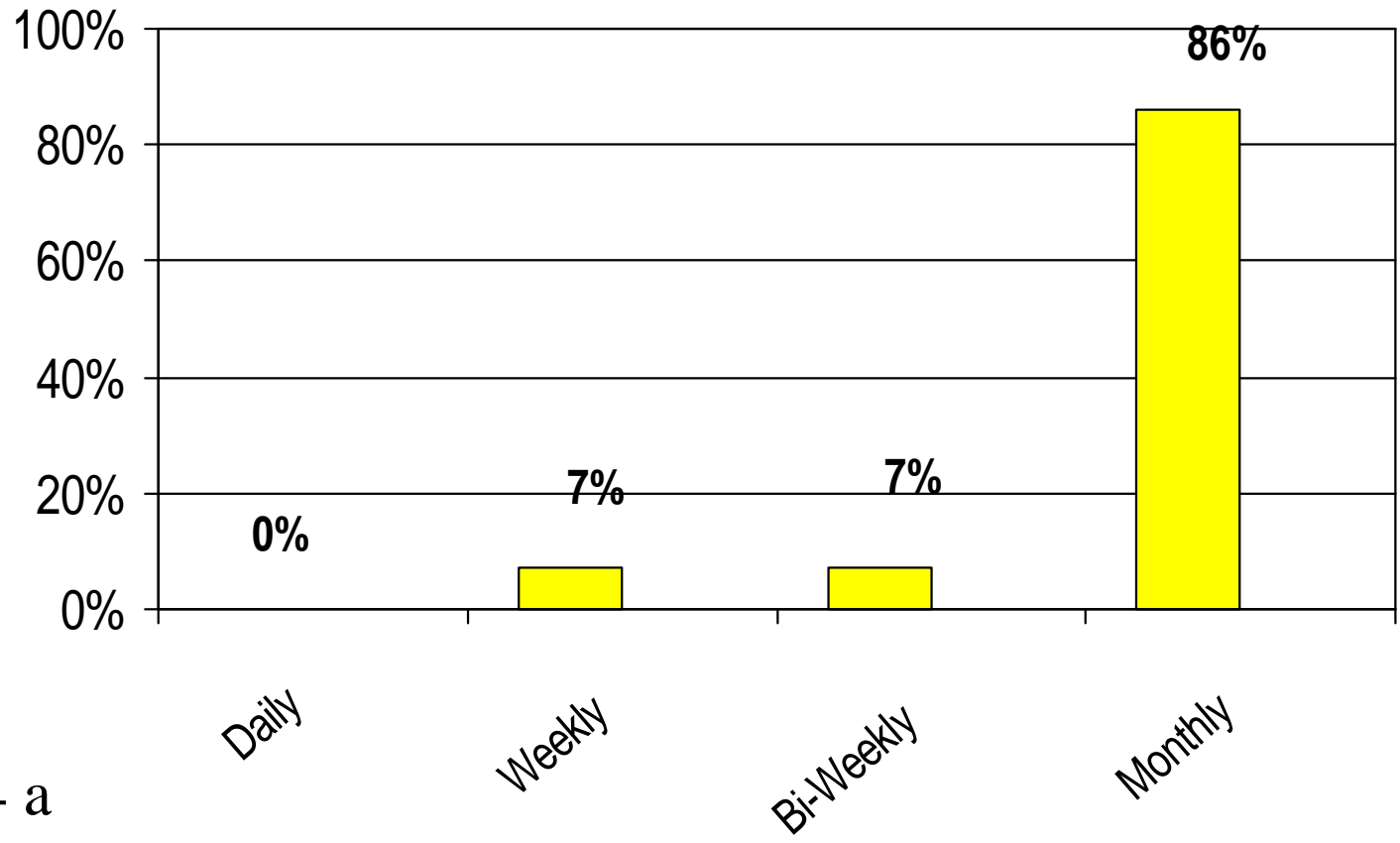
Q 6-3 c

Percentage of times Household Members use Heritage and Cultural Services – **Special Events and Programs**



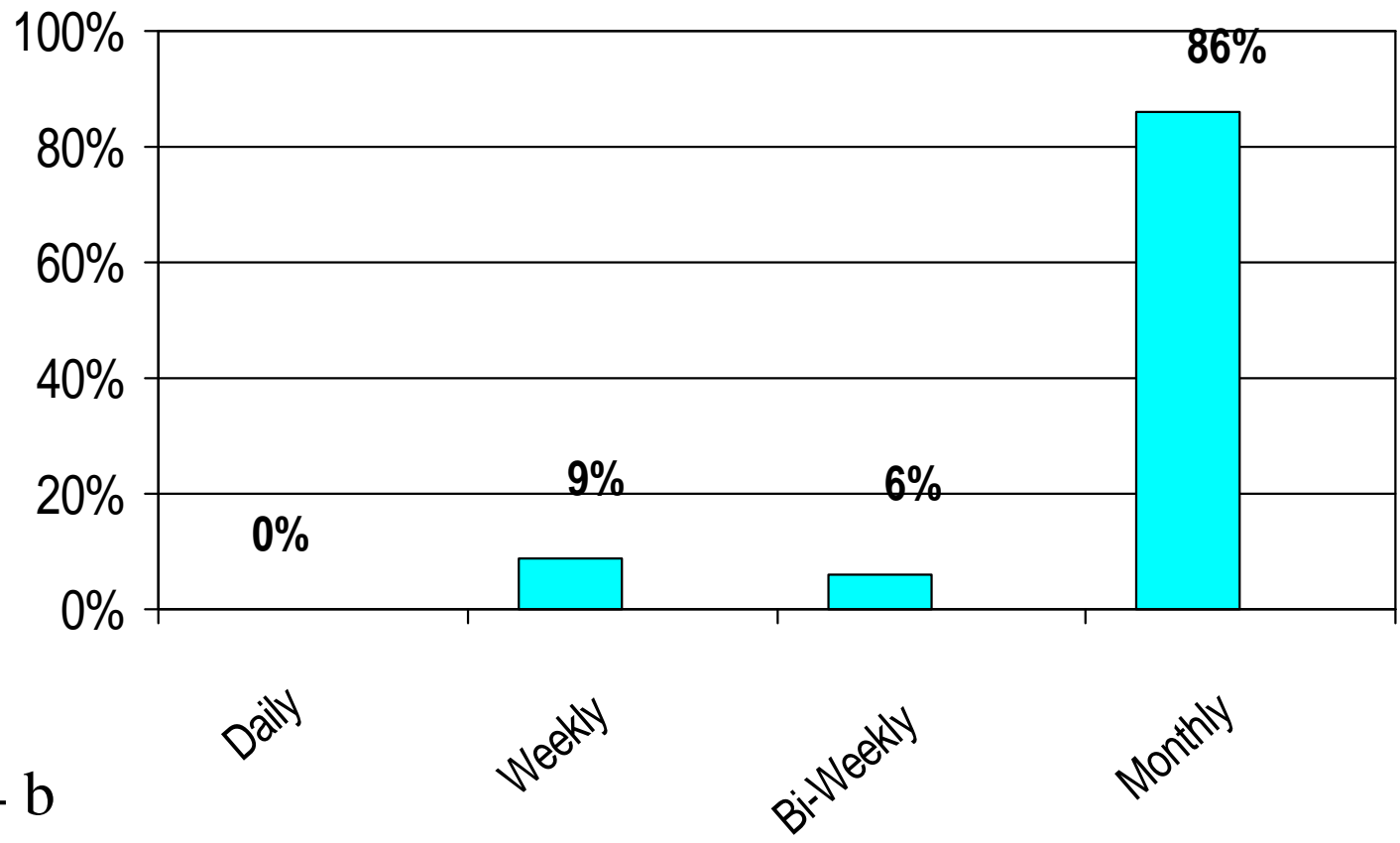
Q 6-3 d

Percentage of times Household Members use Heritage and Cultural Facilities – Wyatt House



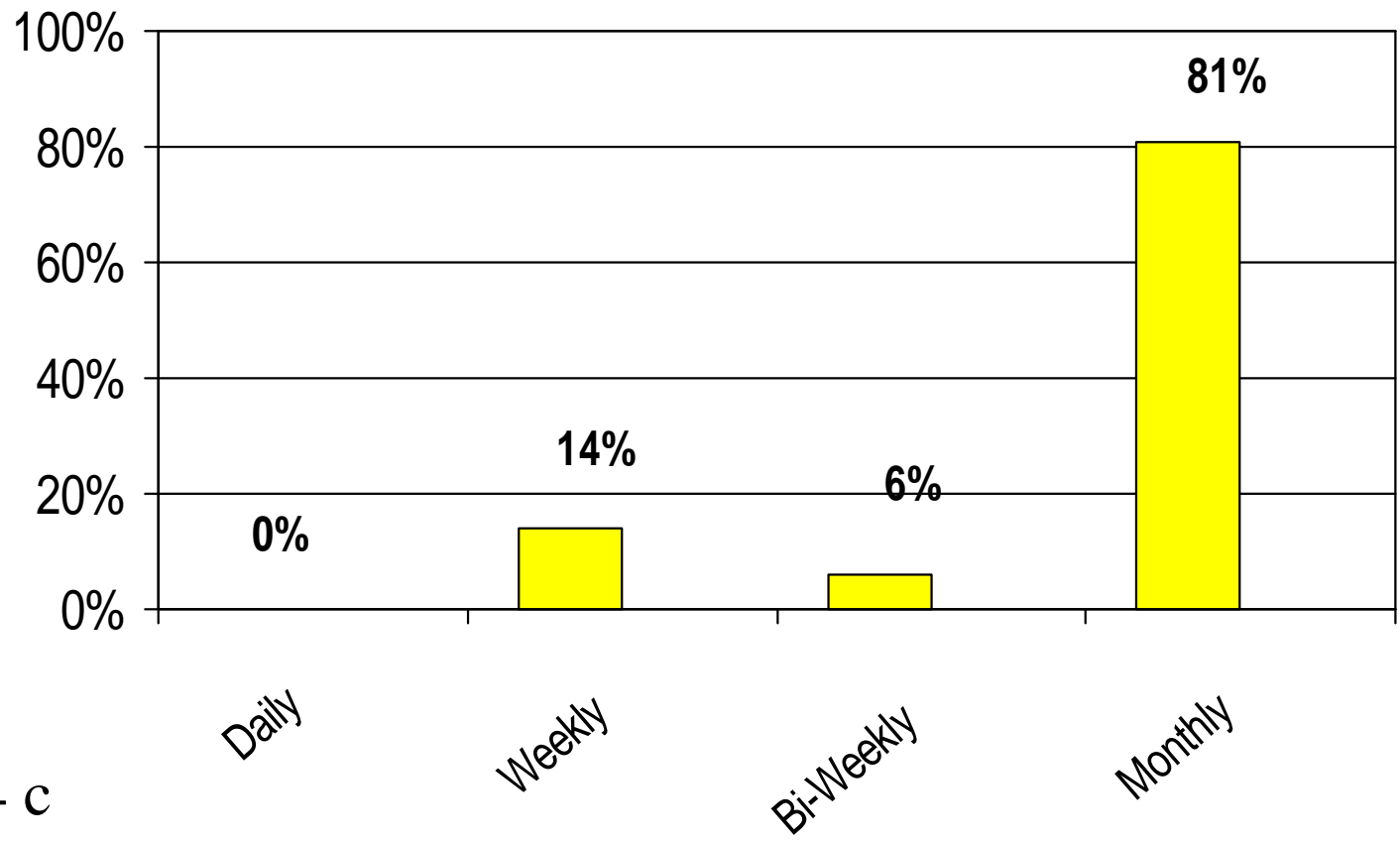
Q 6-4 a

Percentage of times Household Members use Heritage and Cultural Facilities – McNaught House



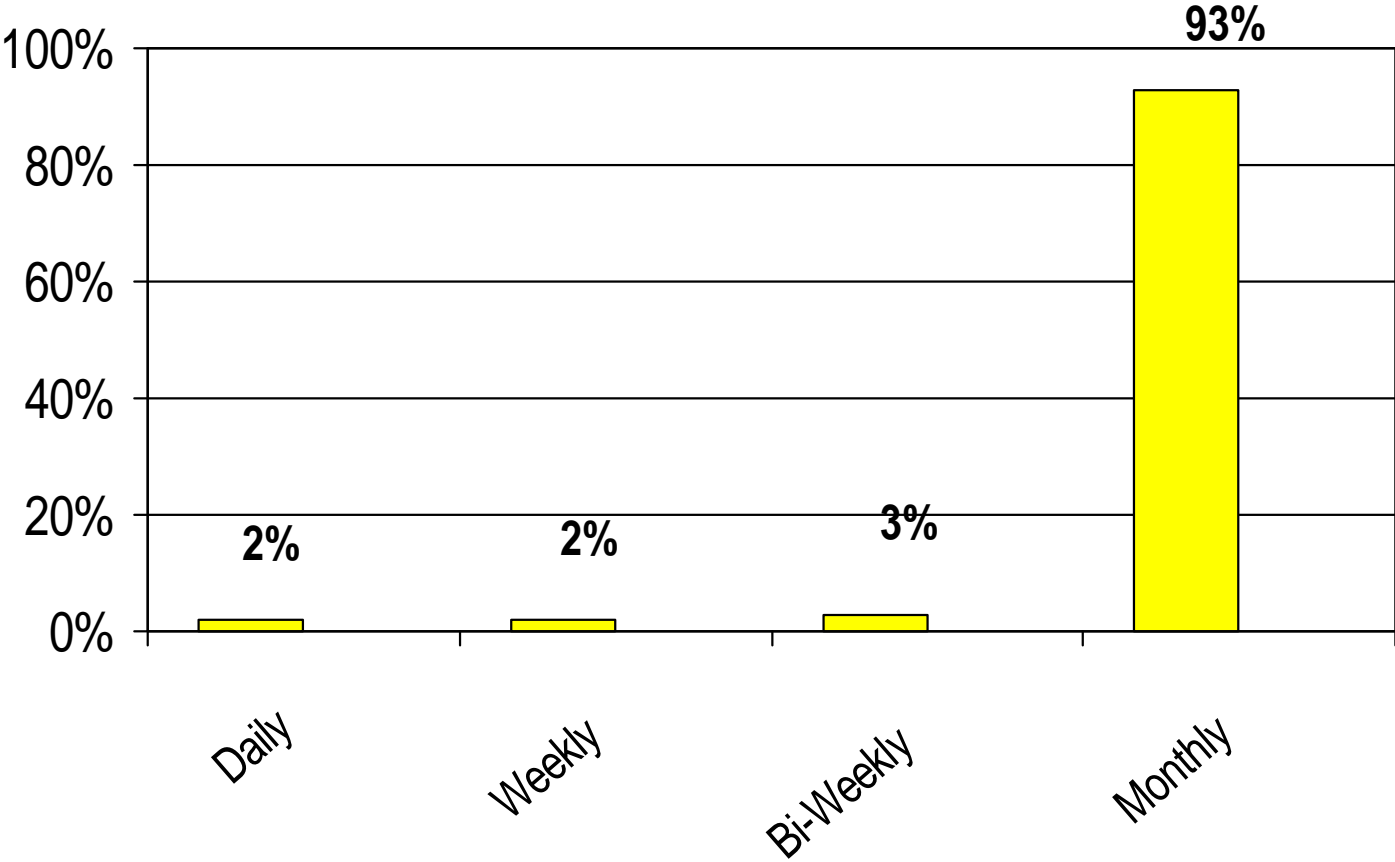
Q 6-4 b

Percentage of times Household Members use Heritage and Cultural Facilities – **Lefurgey Cultural Centre**



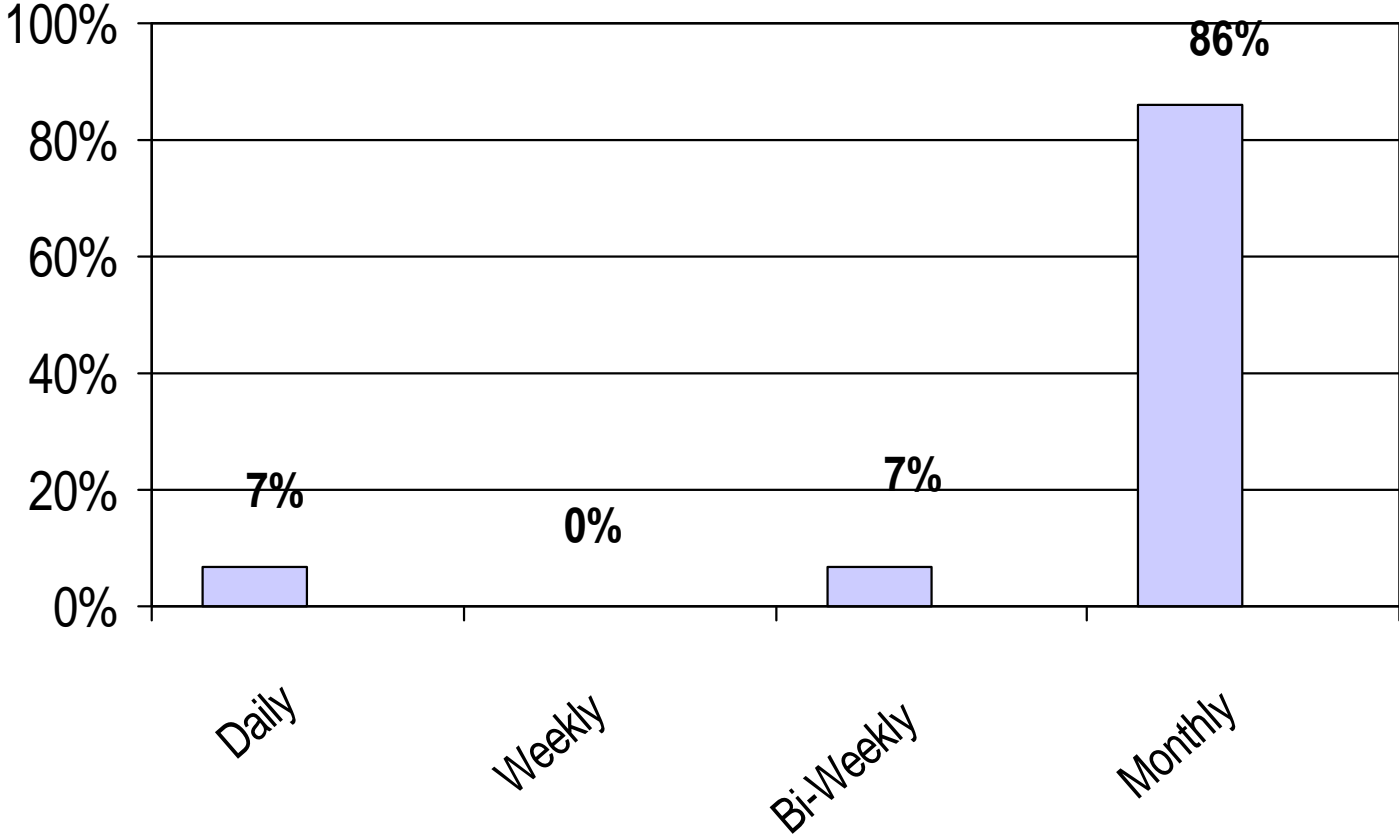
Q 6-4 c

Percentage of times use - **Police Services**



Q 6-5

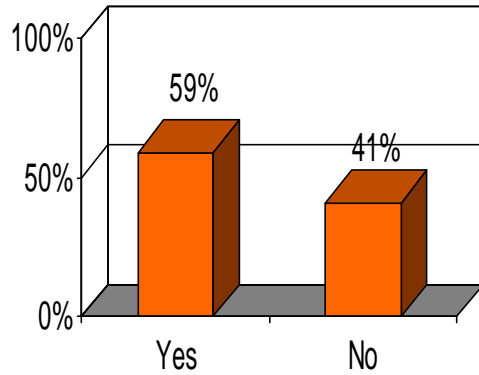
Percentage of times Household Members use - **Fire Services**



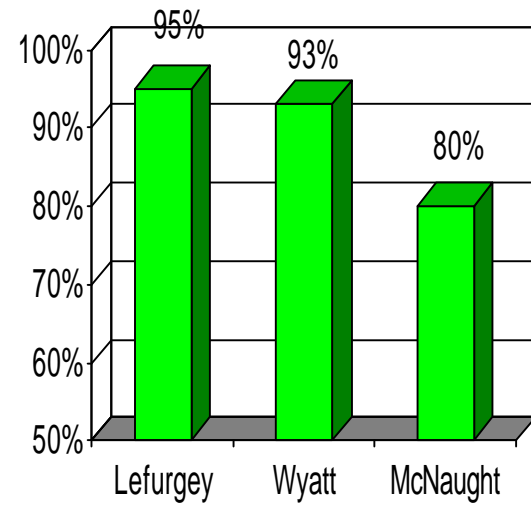
Q 6-5

Wyatt Heritage Properties

Have you Visited Wyatt Heratige Properties

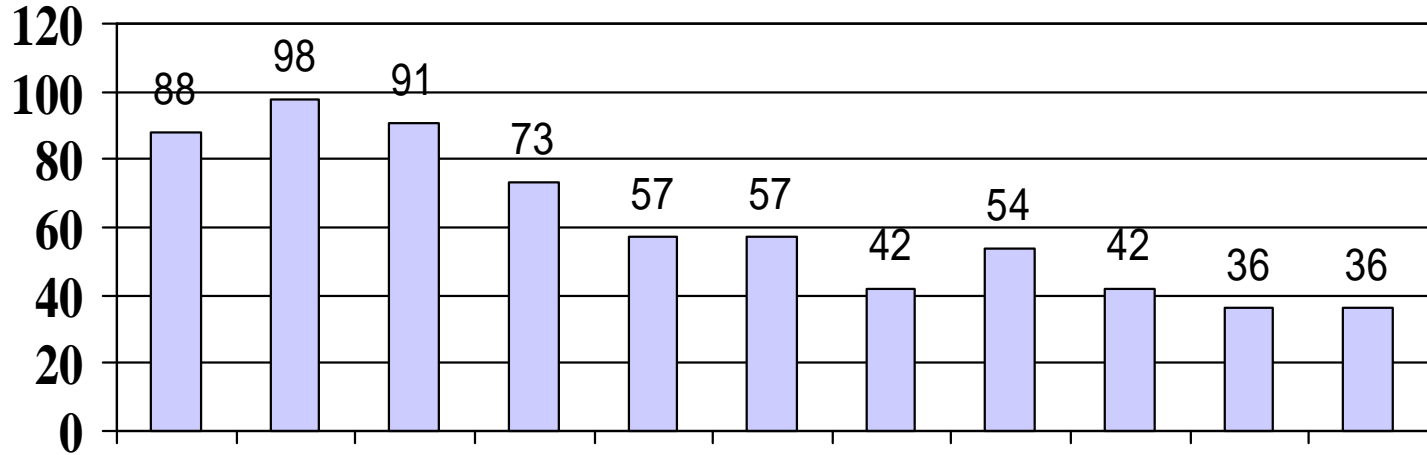


% Responants Properties Visited "



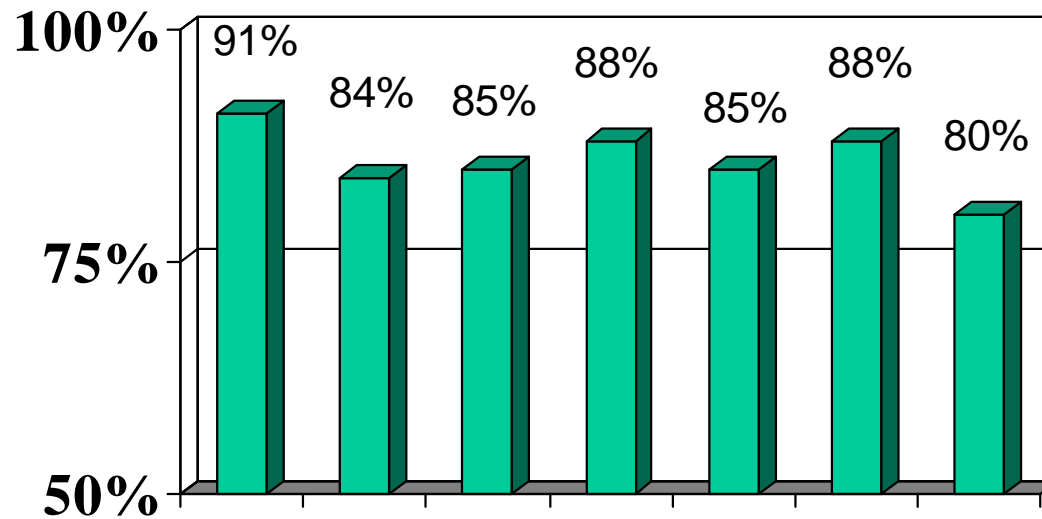
Respondents Experience at Wyatt Heritage Properties

(See Q 10 for Exact wording of Experience listing)

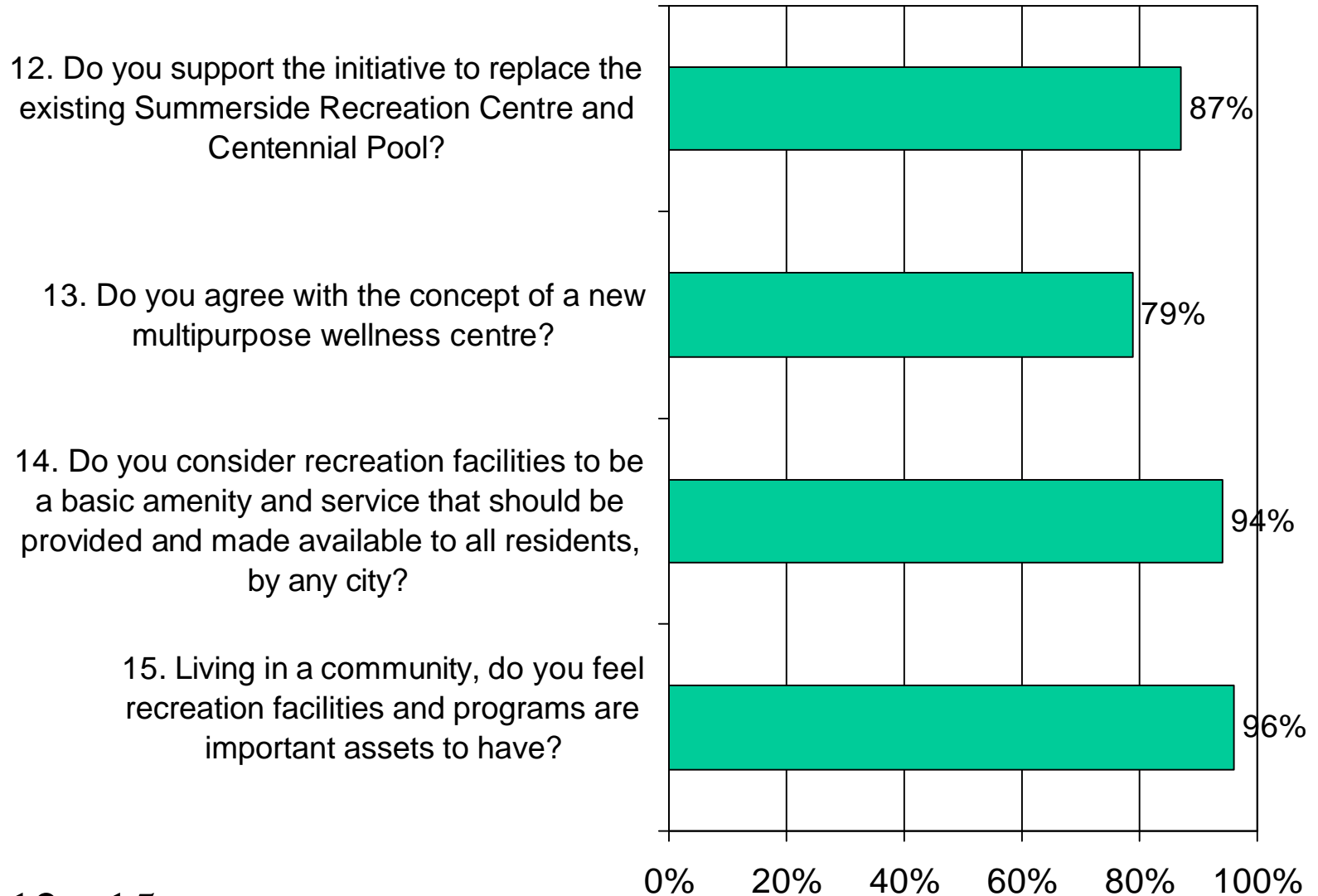


Q 10

Respondents combined rating of **Cultural and Heritage Tourism Initiatives in terms of importance** (*High and Medium included*)
(Low and no answer excluded)

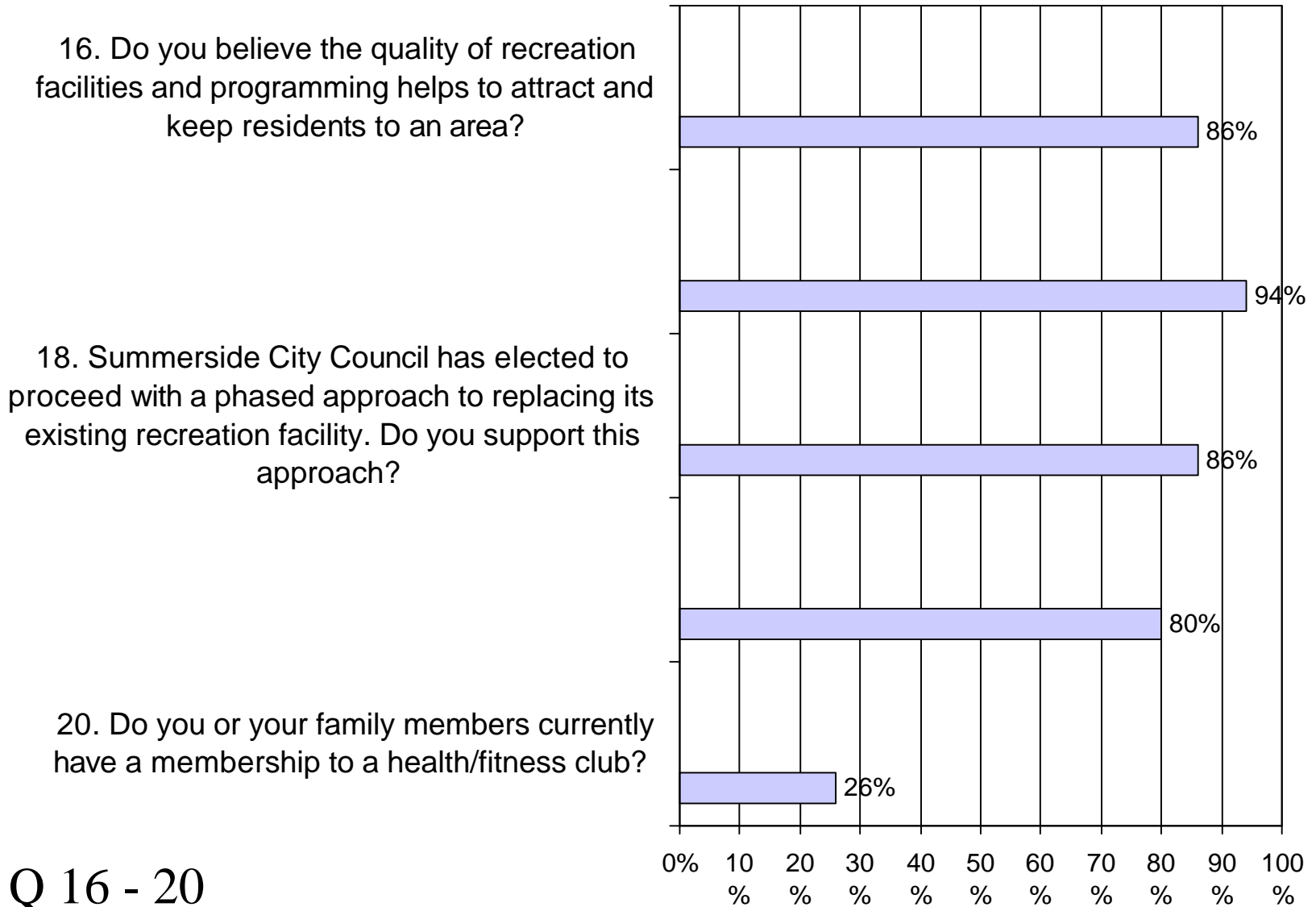


Wellness Initiative Questions 12 through 15



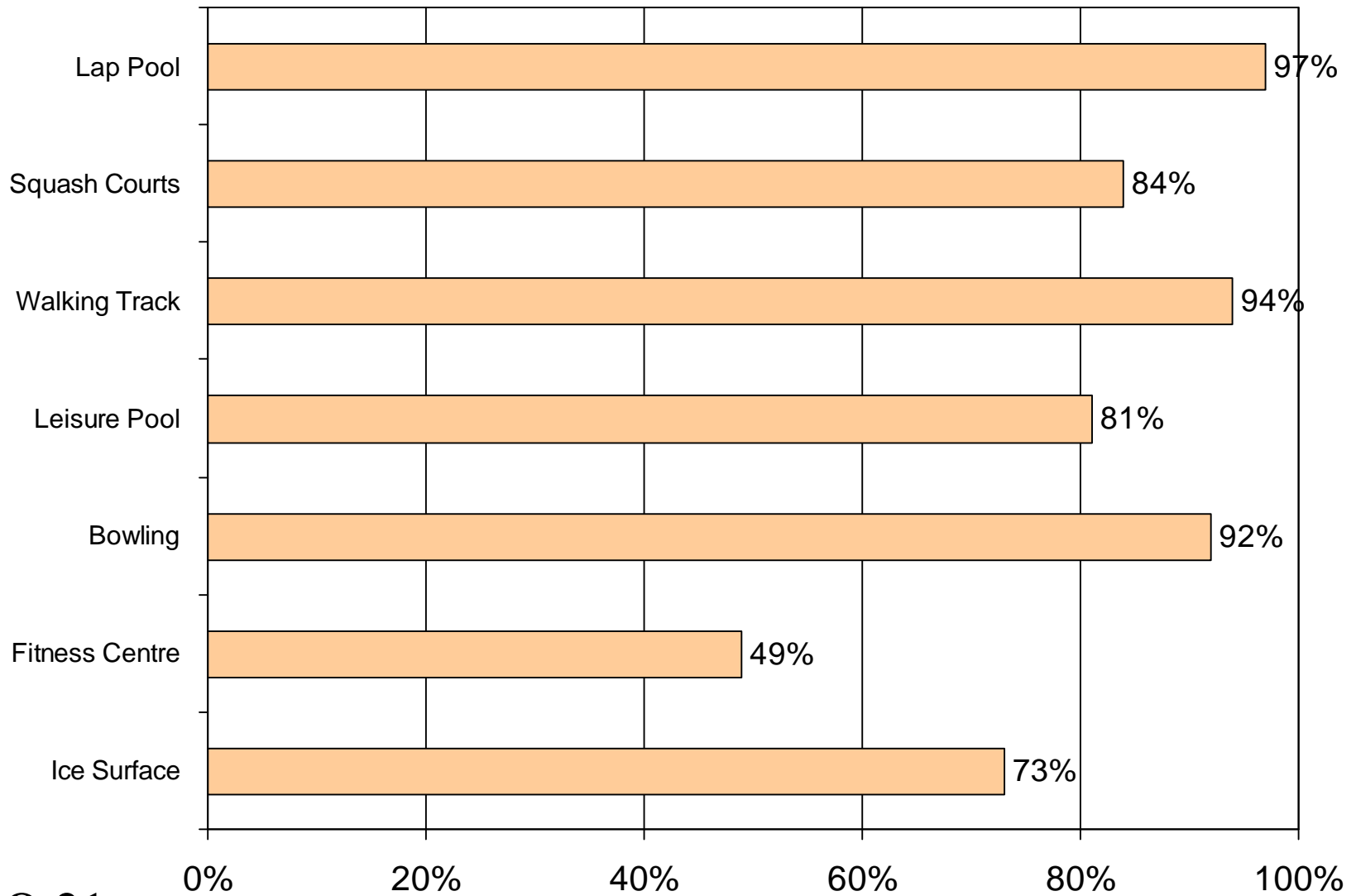
Q 12 - 15

Wellness Initiative Questions 16 through 20



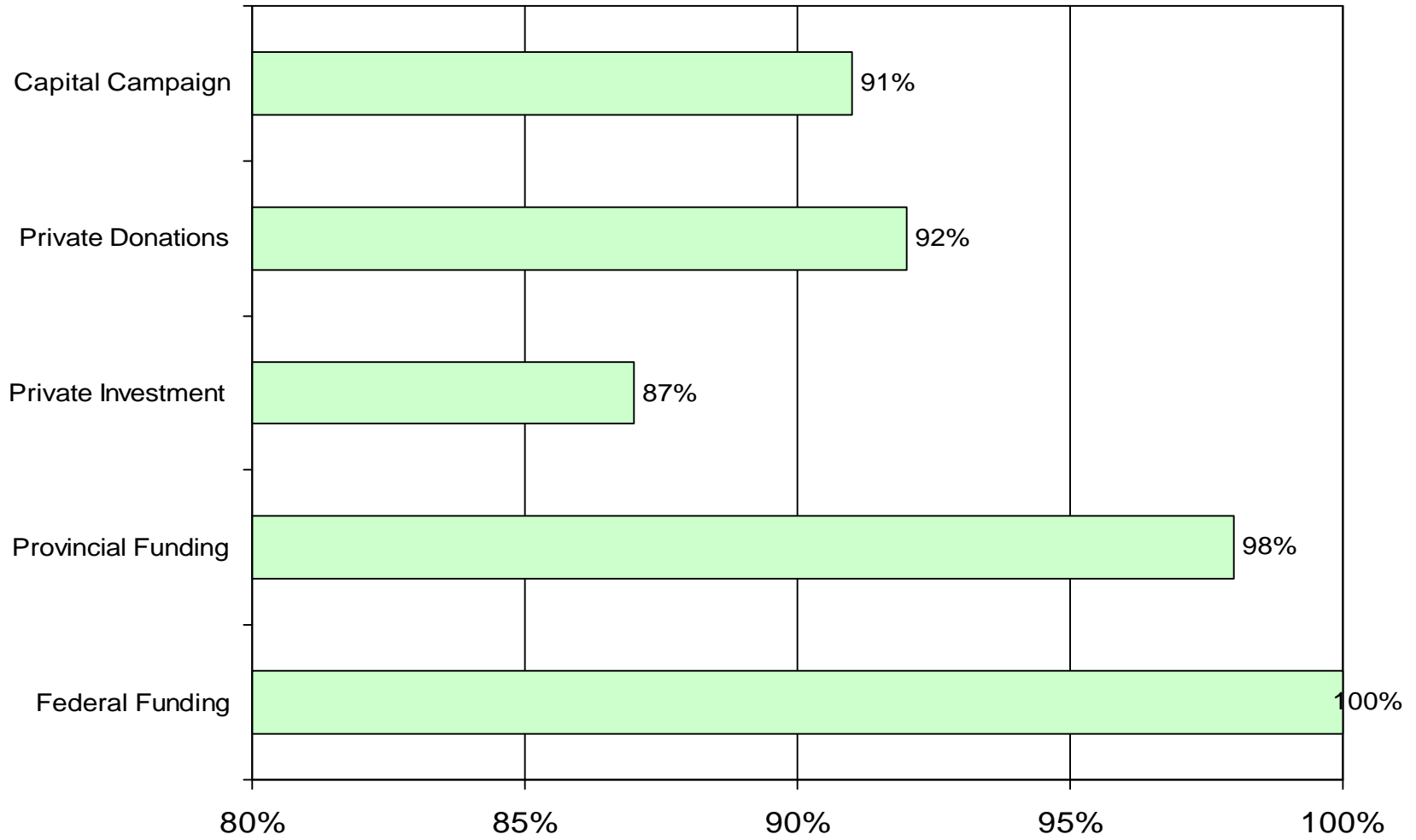
Q 16 - 20

Respondents identify which three health centre features they are most likely to use

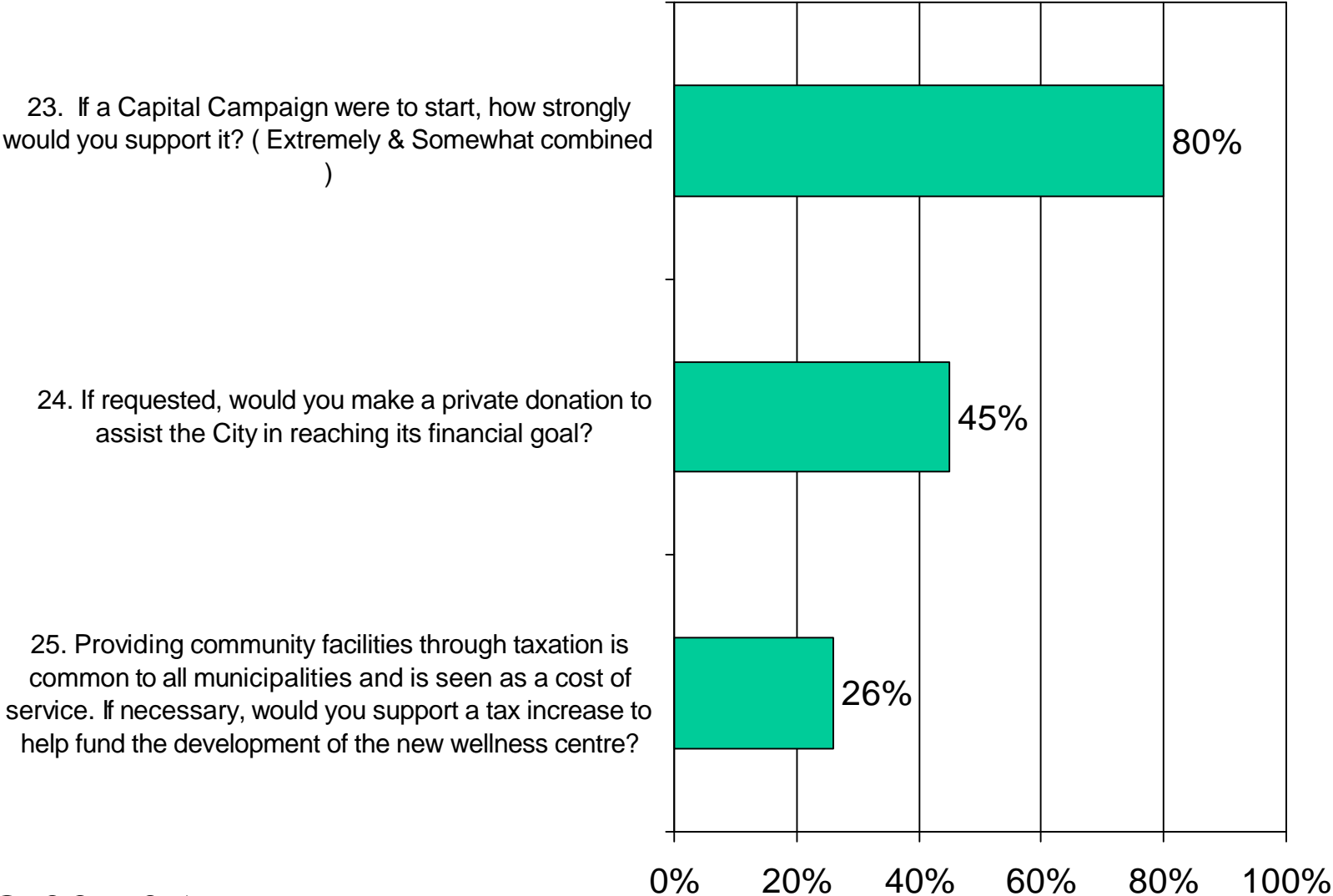


Q 21

The budget for the new facility is \$24.8 million, and the City has contributed \$6.1 million. Which of the following potential funding sources should the City attempt to secure in order to generate the total funding required?

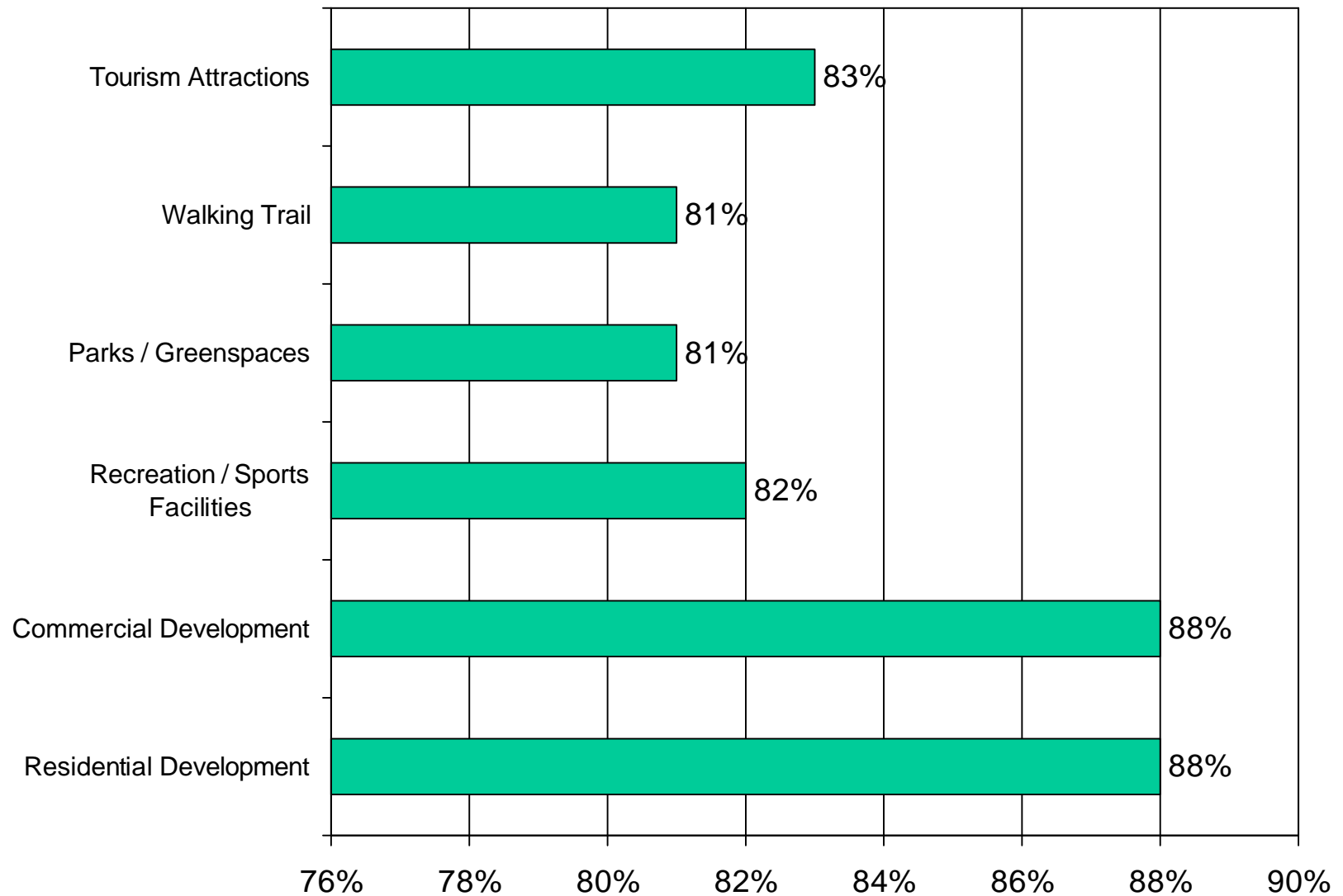


Wellness Initiative Funding Questions 23 through 25

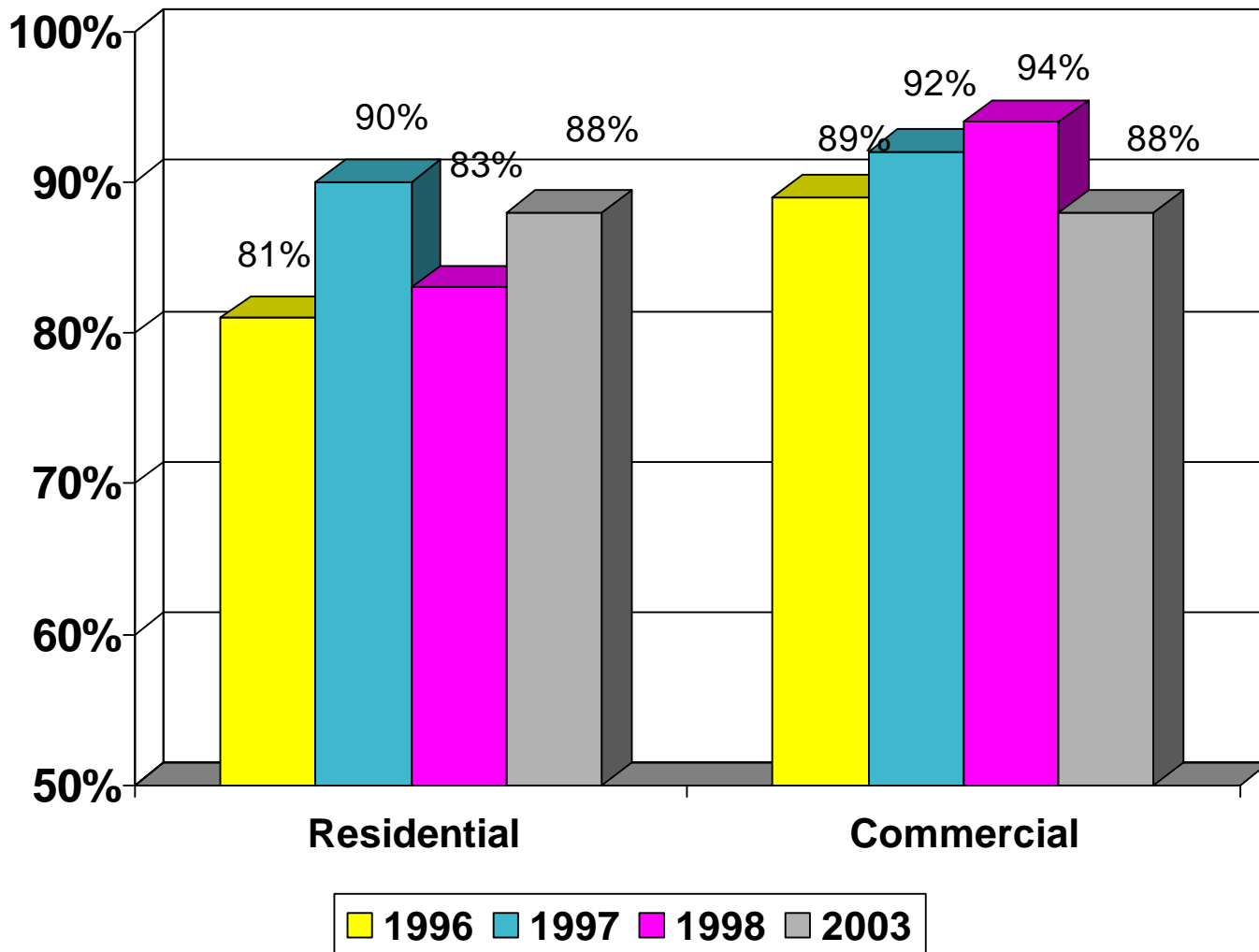


Q 23 - 25

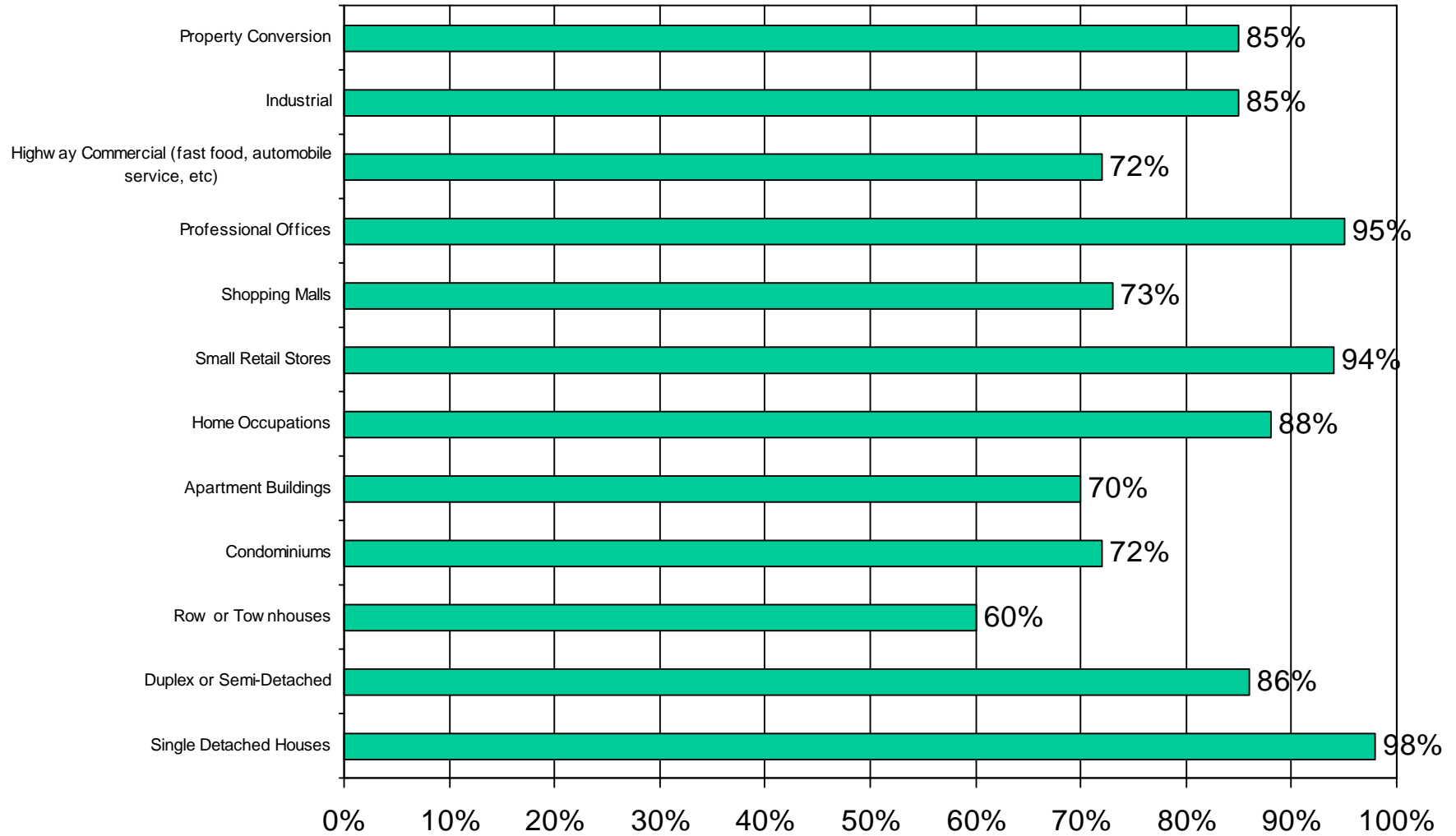
Should the City encourage an increase in the following types of development?



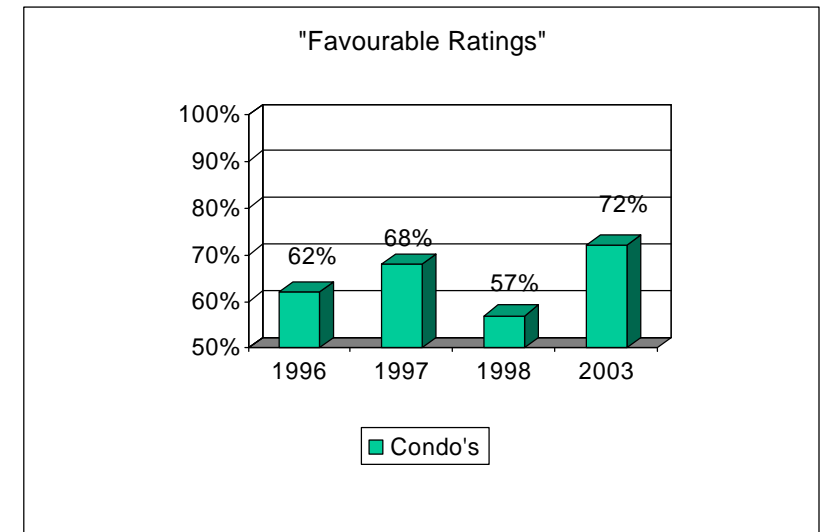
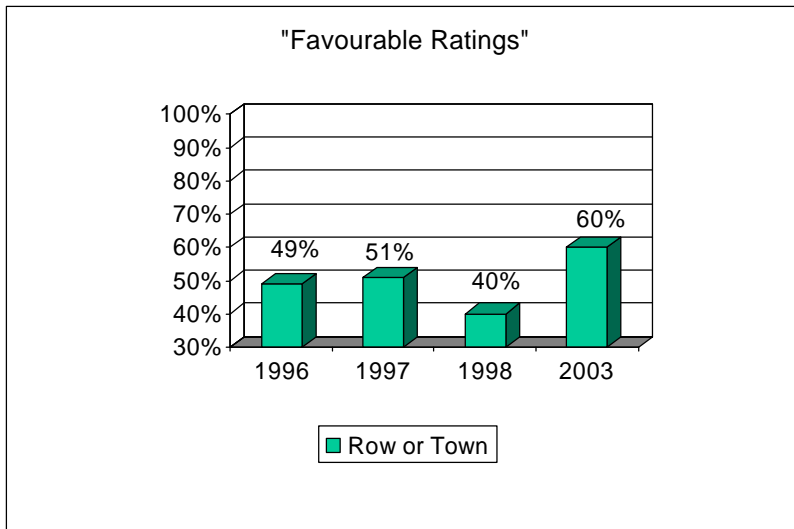
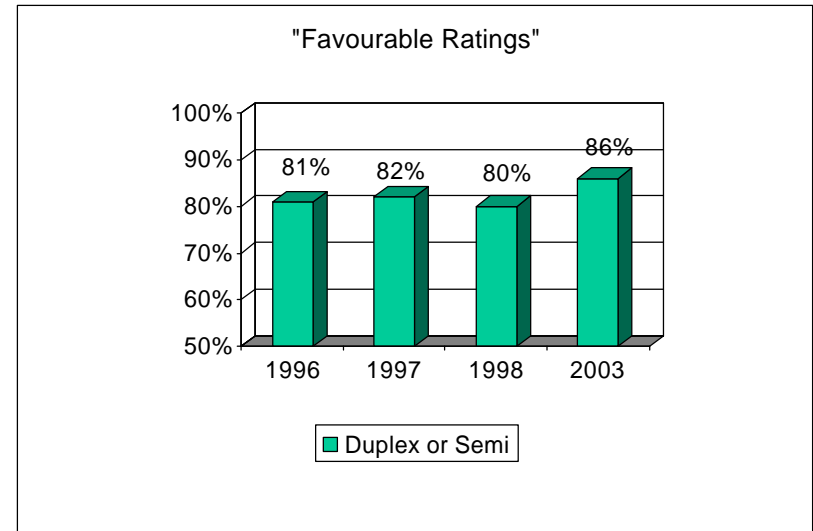
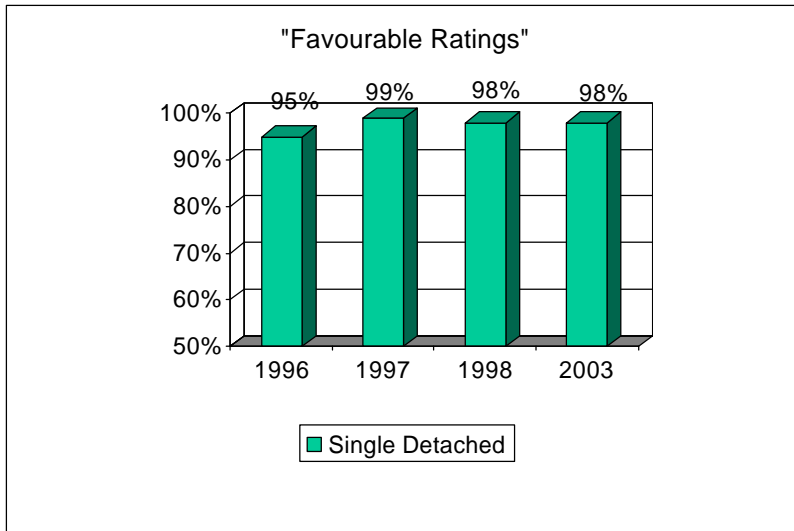
Should the city encourage an increase in the following types of development?
(Historical Comparison)



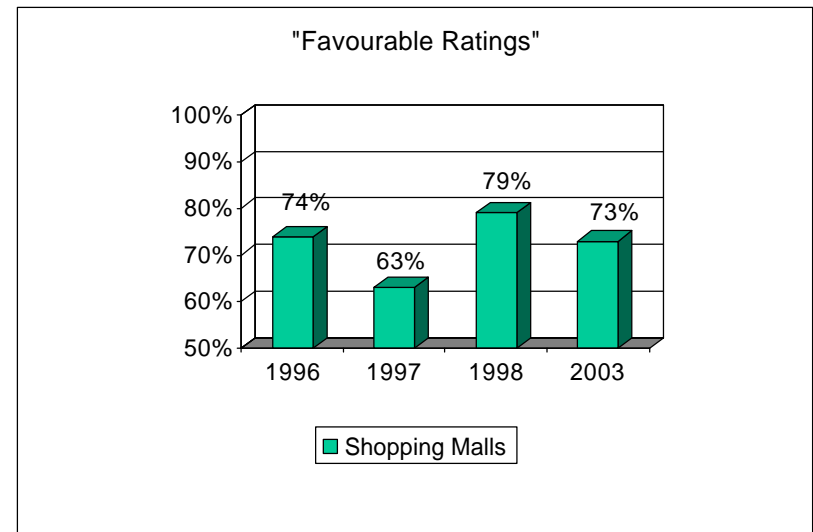
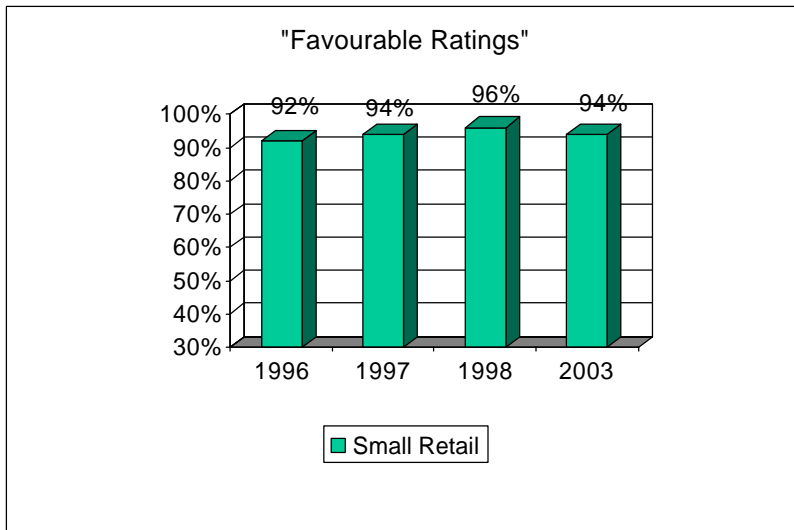
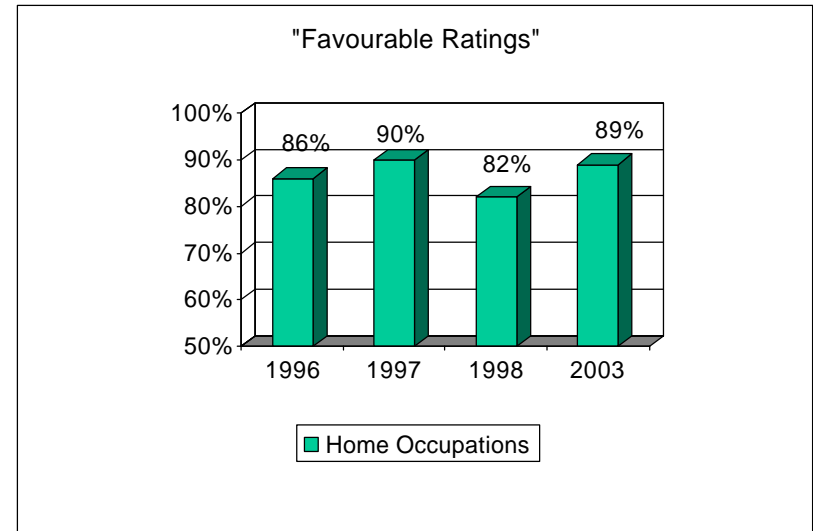
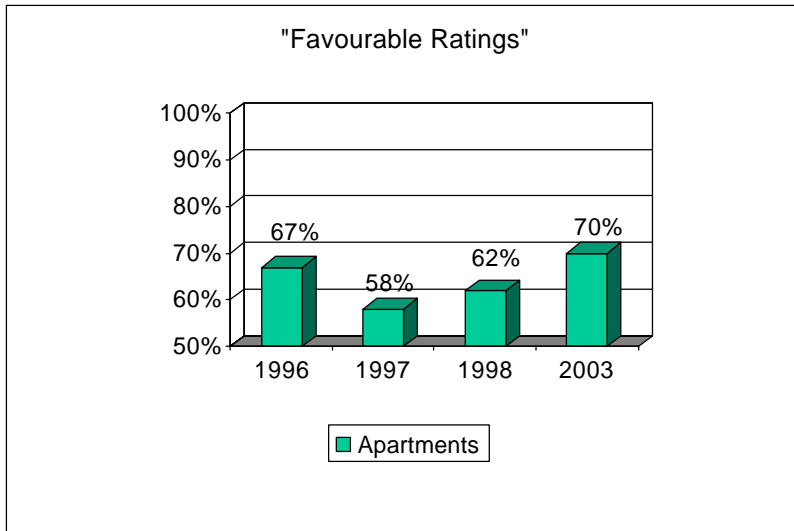
Do you favour or not favour the following types of development in the City? (Favour and Somewhat favour Included)



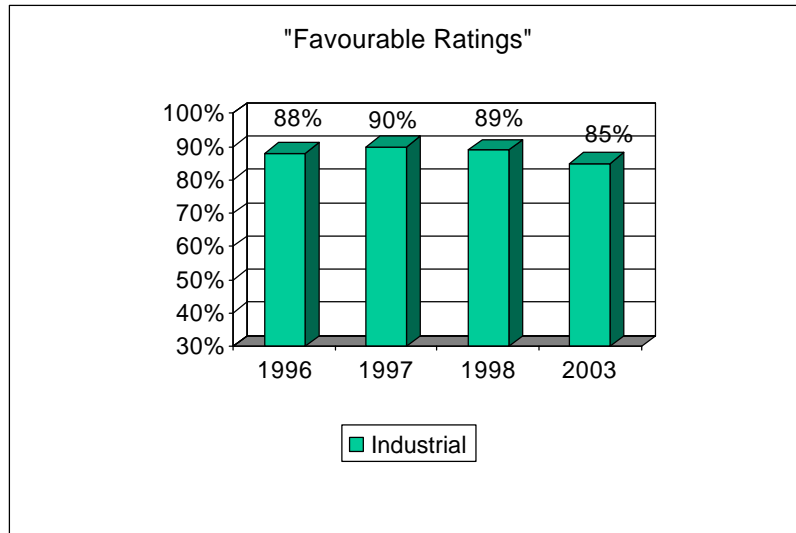
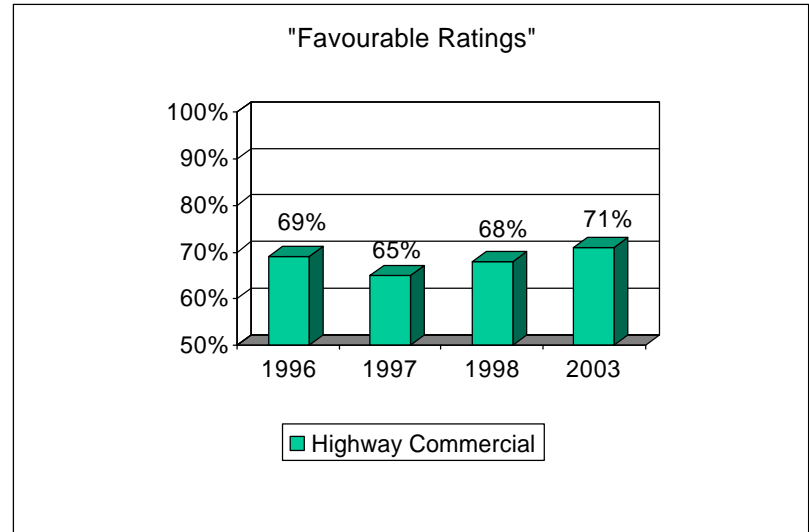
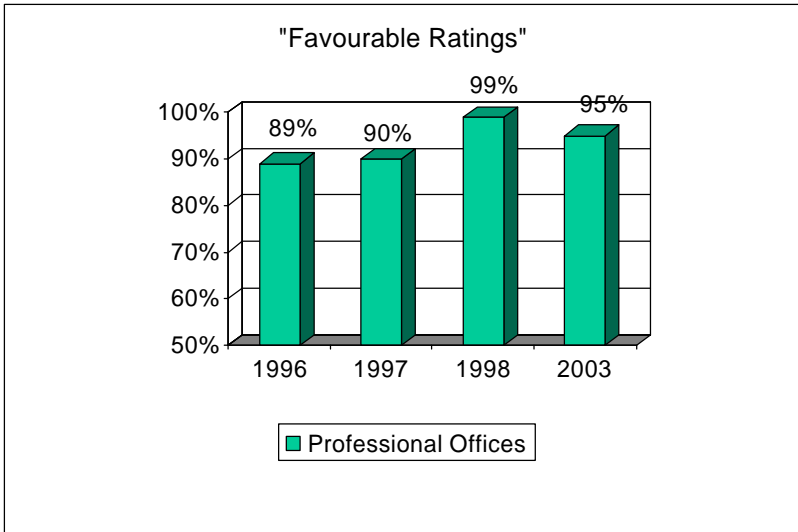
Historical Choices for Types of Development? Page 1 of 3



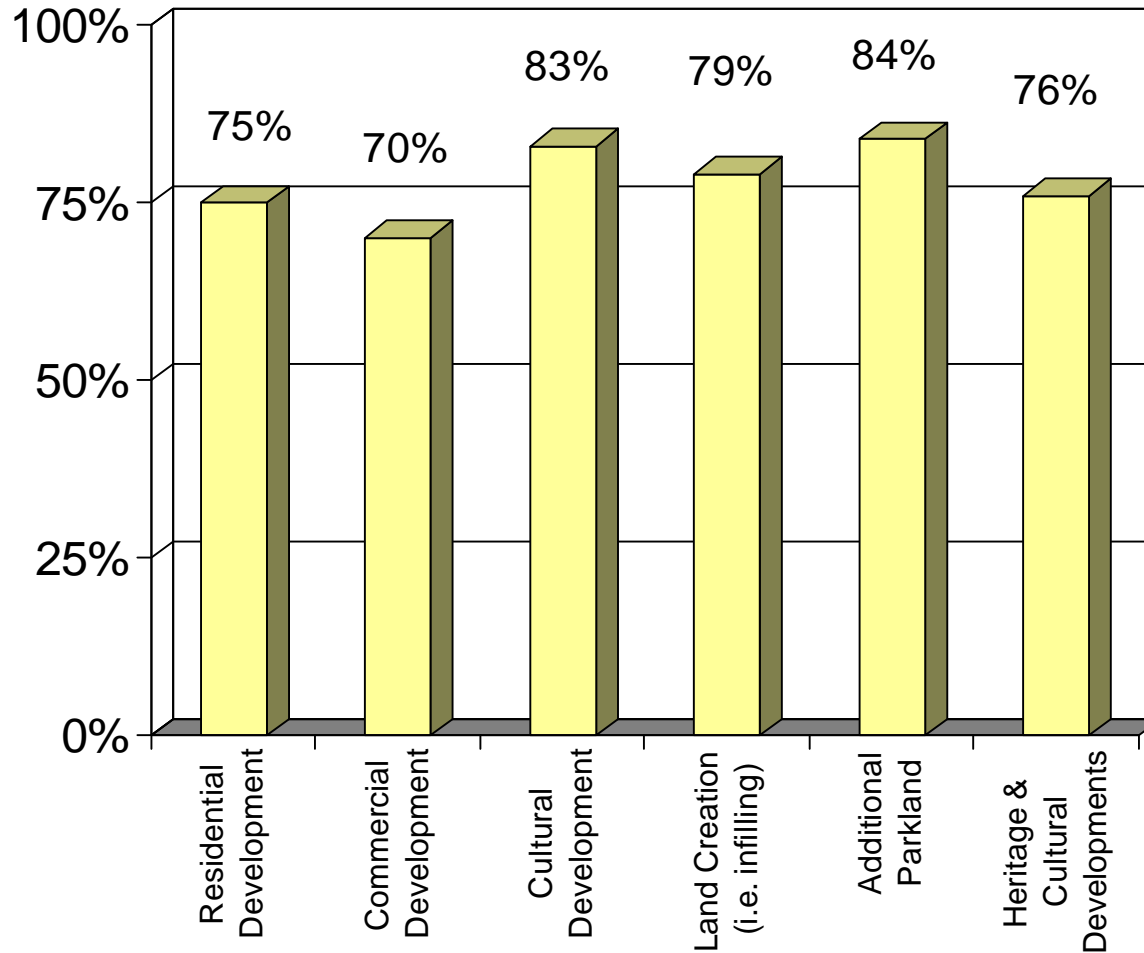
Historical Choices for Types of Development? Page 2 of 3



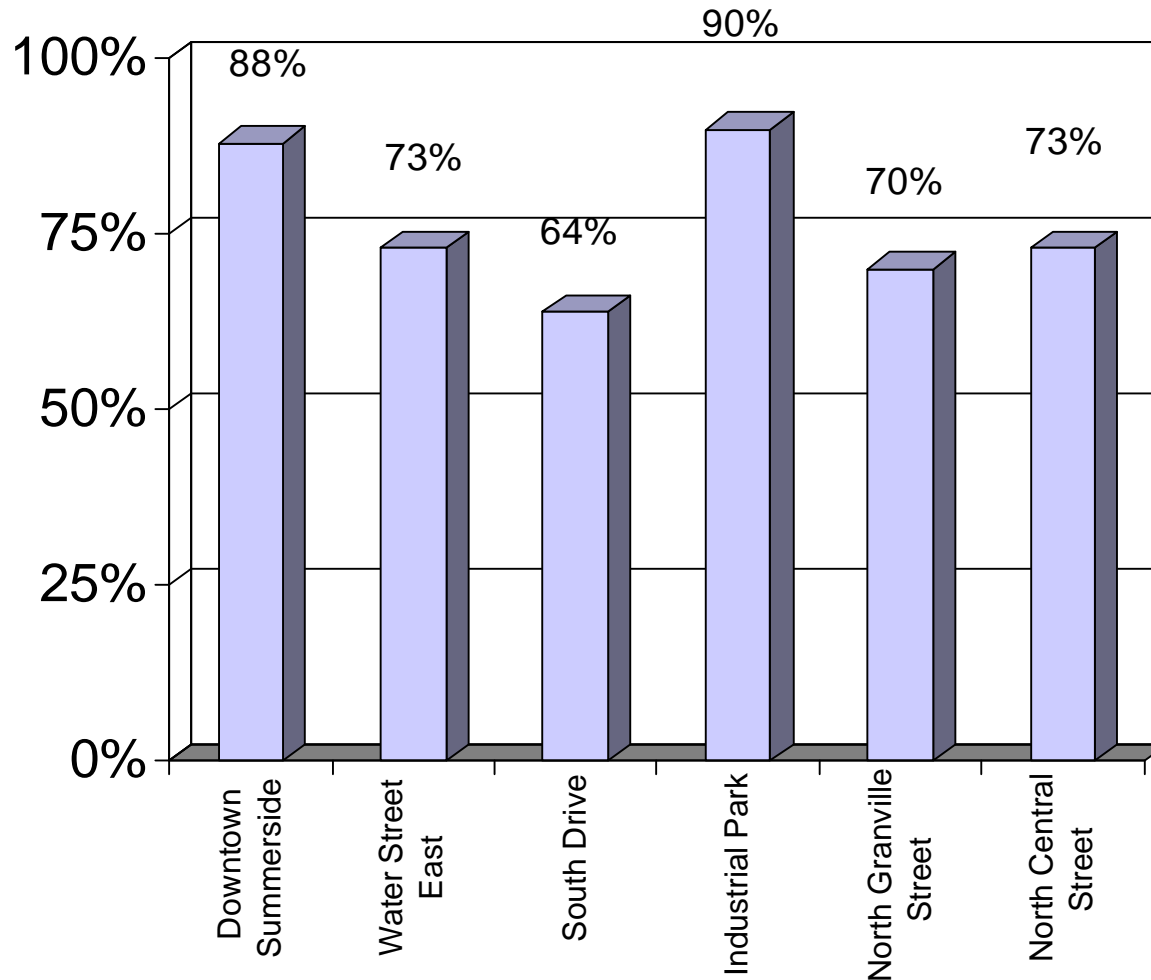
Historical Choices for Types of Development? Page 3 of 3



As the Summerside Waterfront continues to develop, please indicate your level of support for the following development options.
(Combines High and Medium Support)



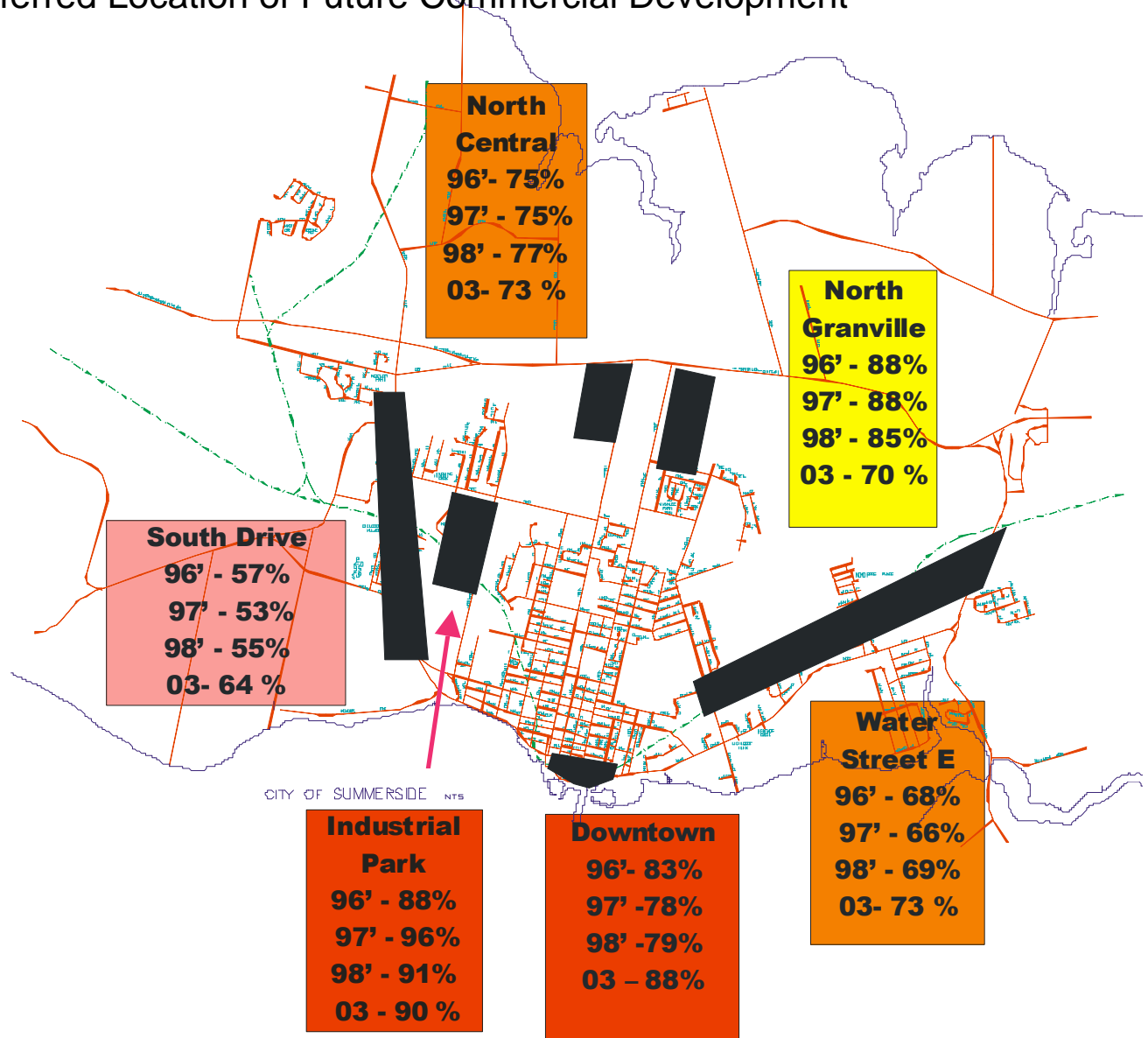
If there is further commercial development in Summerside, which of the following locations would be appropriate for this purpose?
(Combines Favour and Somewhat Favour)



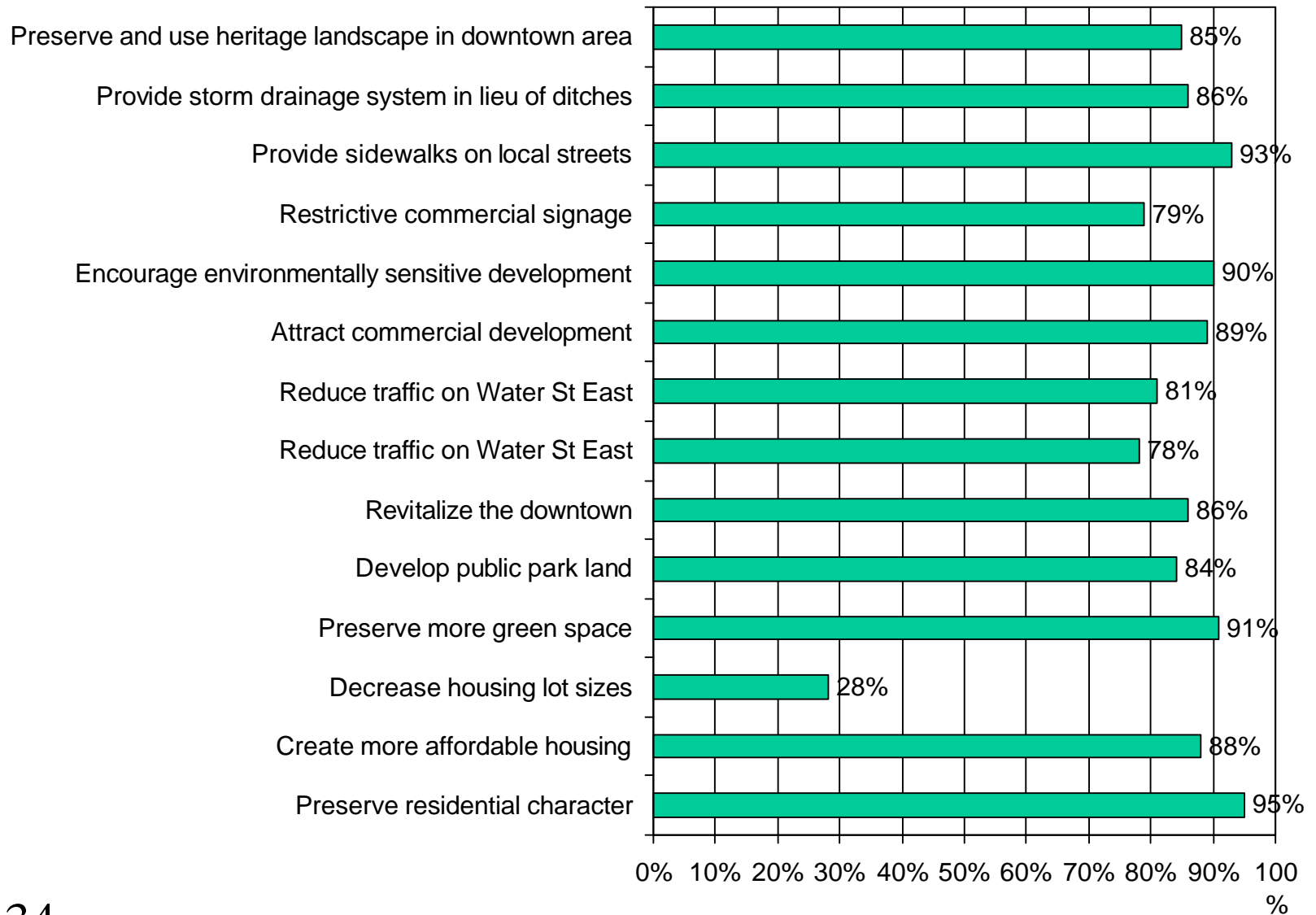
Q 31

Preferred Location of Future Commercial Development

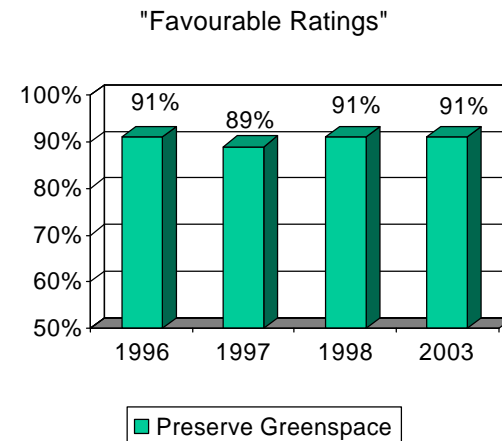
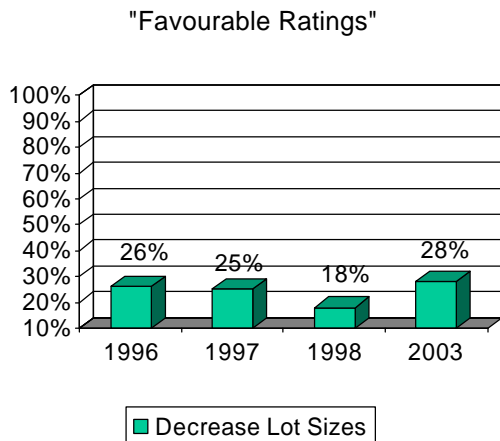
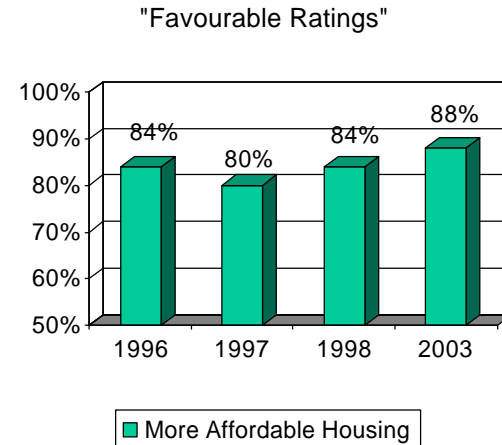
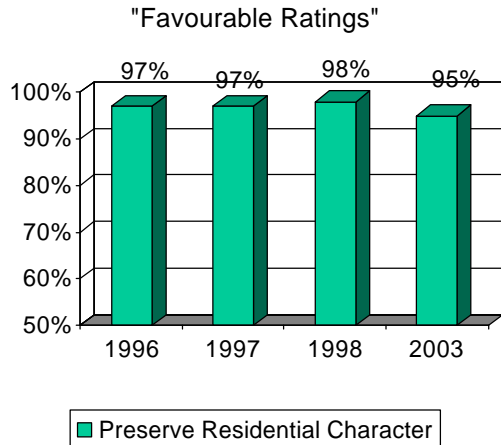
1996
1997
1998
2003



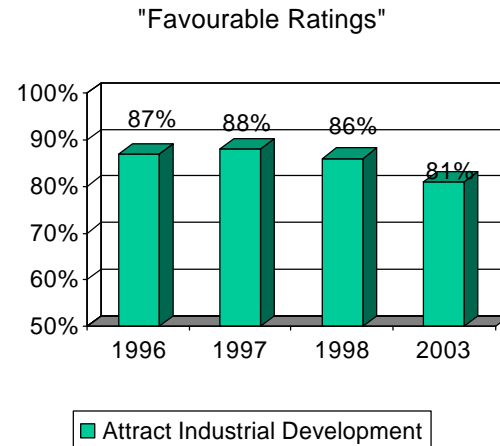
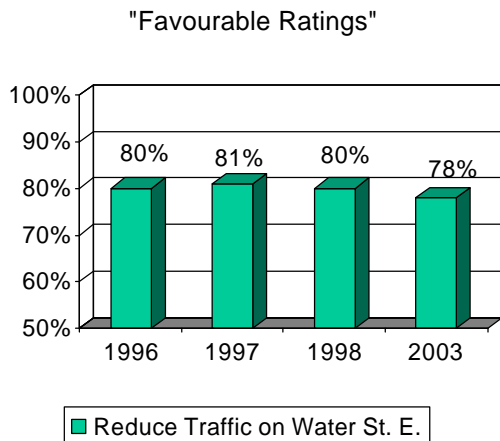
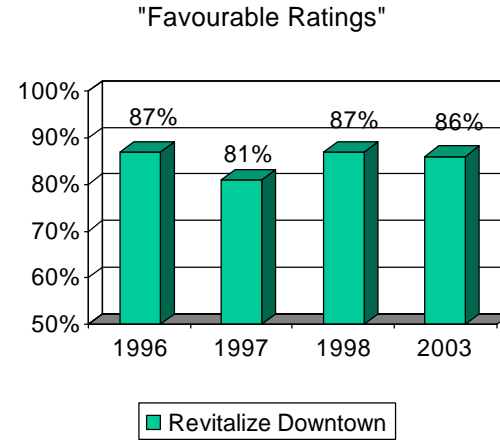
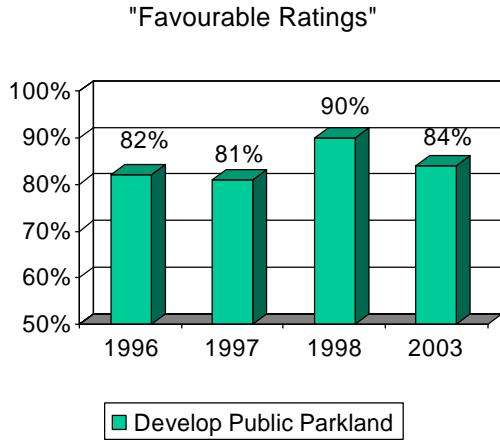
Indicate your support for possible land use planning priorities for Summerside (High and Medium Support Combined)



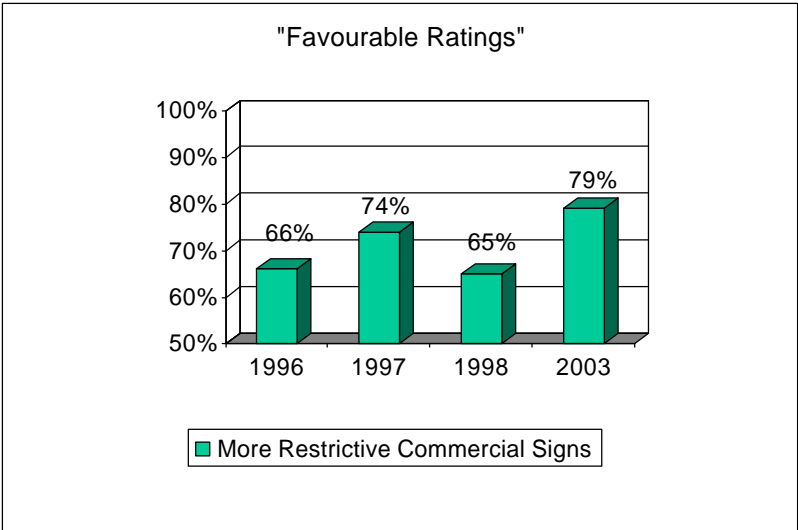
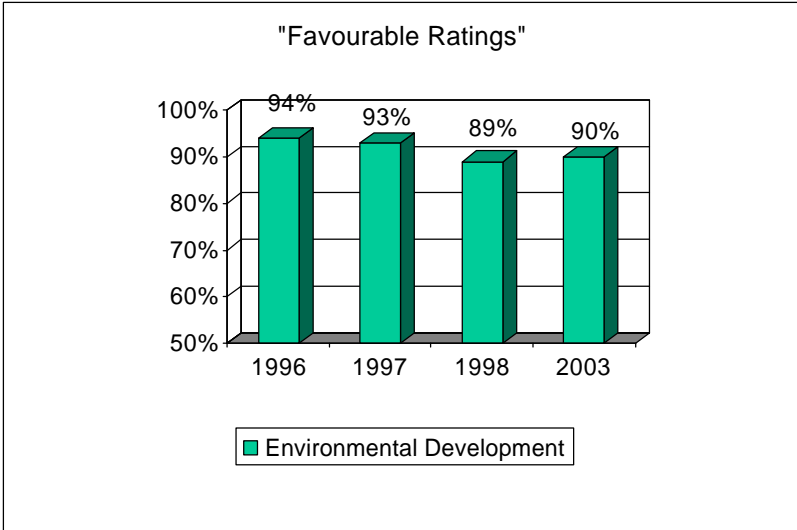
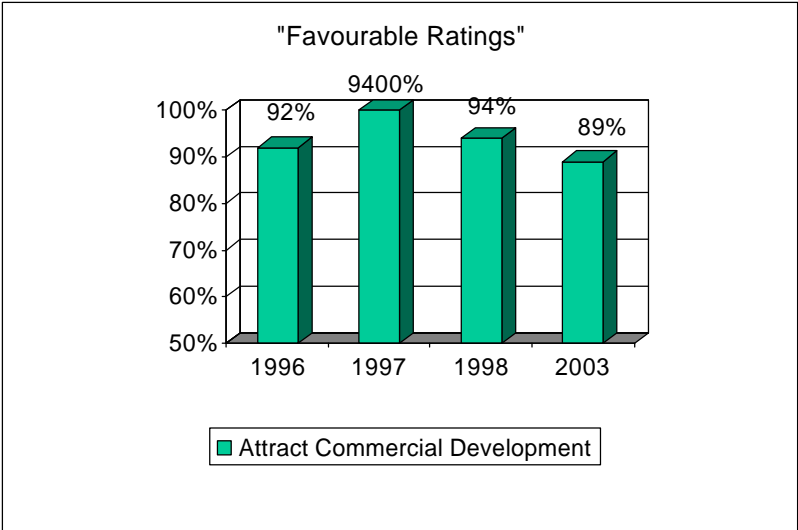
Historical Preferences for Land Use Planning Priorities Page 1 of 4

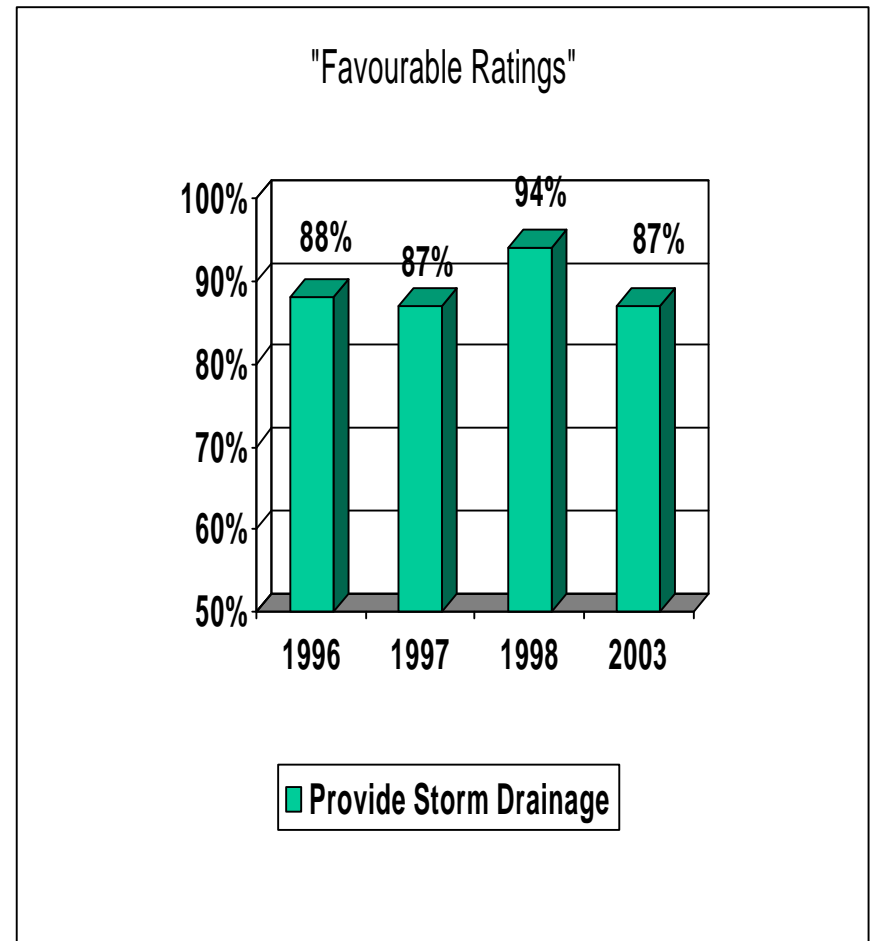
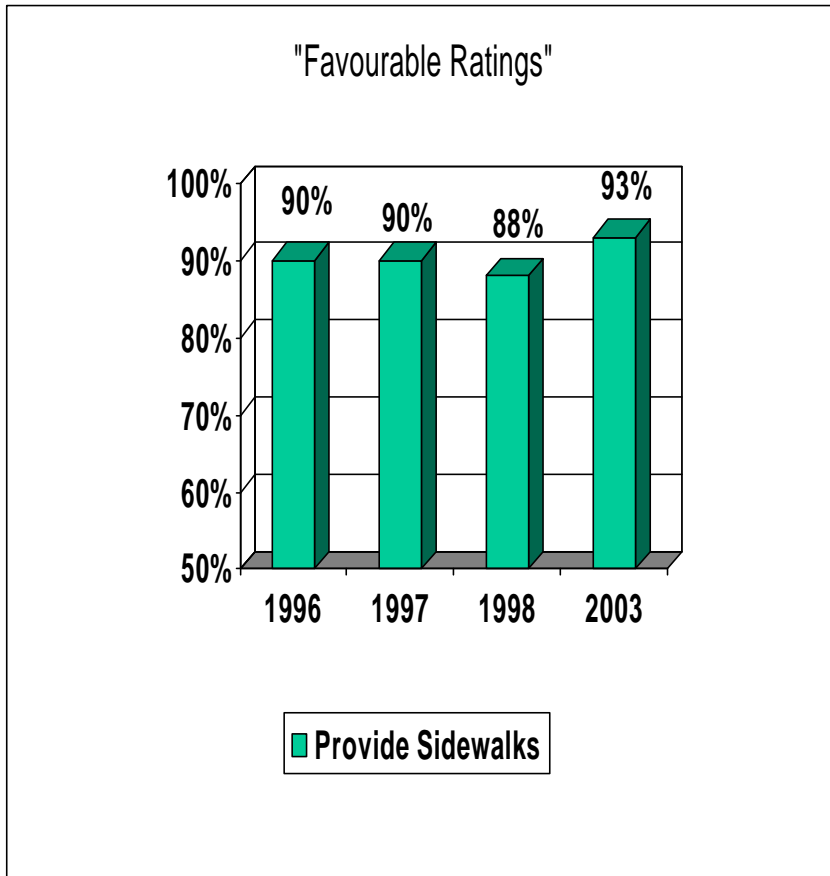


Historical Preferences for Land Use Planning Priorities Page 2 of 4

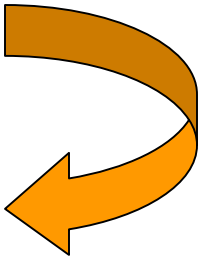
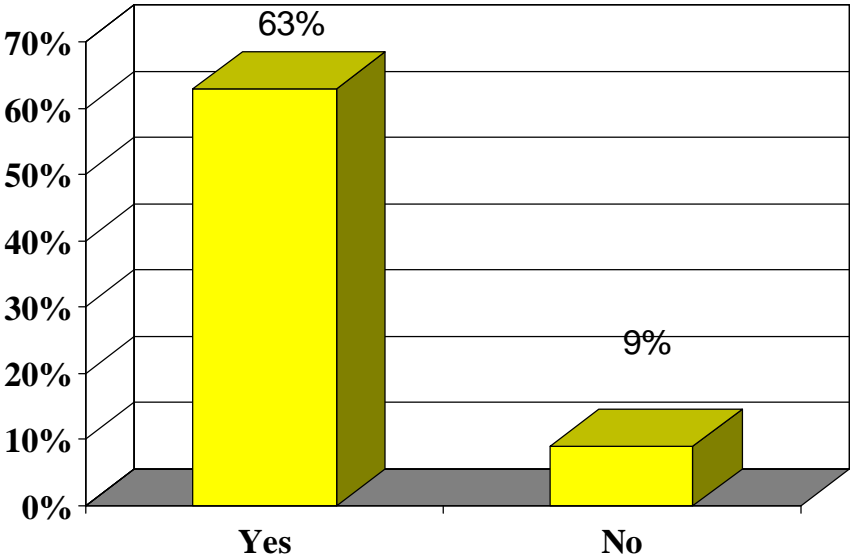


Historical Preferences for Land Use Planning Priorities Page 3 of 4

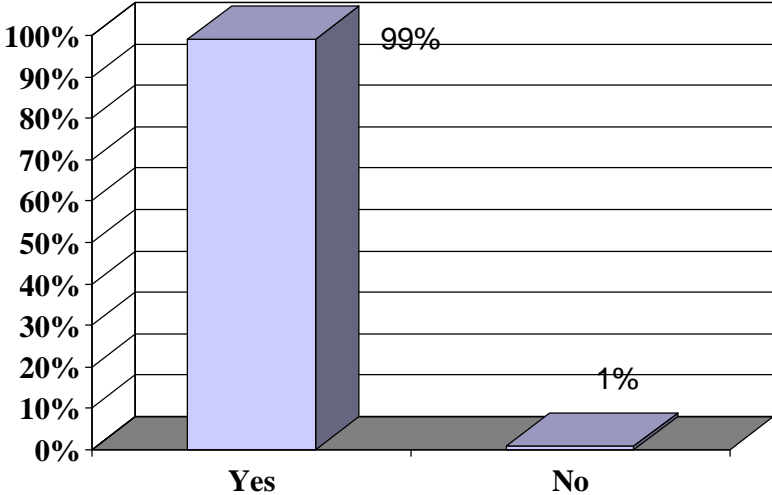




35. Do you support the heritage by-law to protect and preserve heritage homes and buildings in the City?



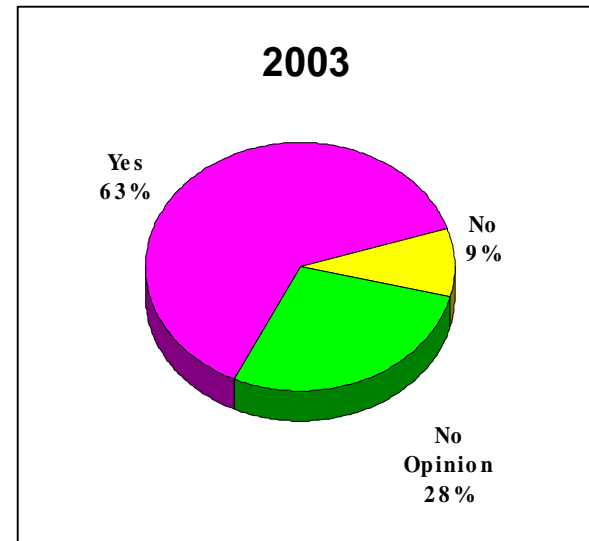
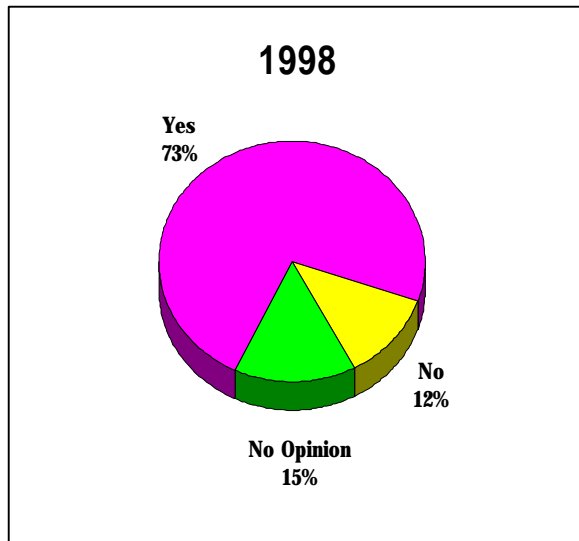
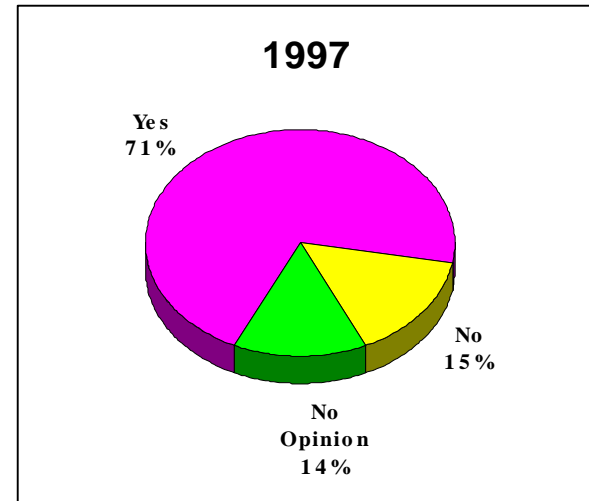
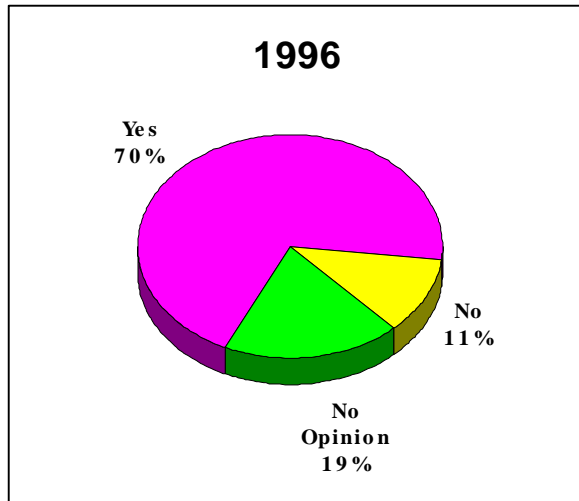
36. Have you visited downtown Summerside in the past 3 months



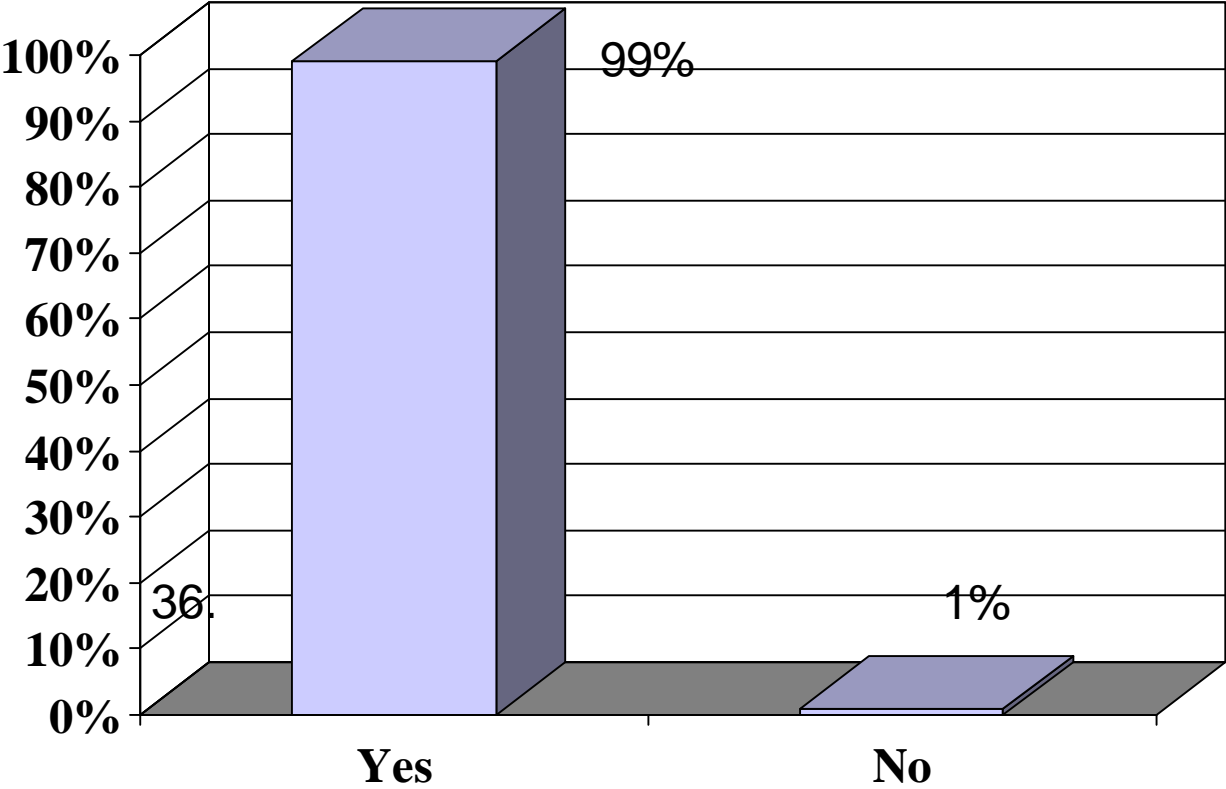
Q 35 & 36

Heritage Bylaw Yearly Comparison

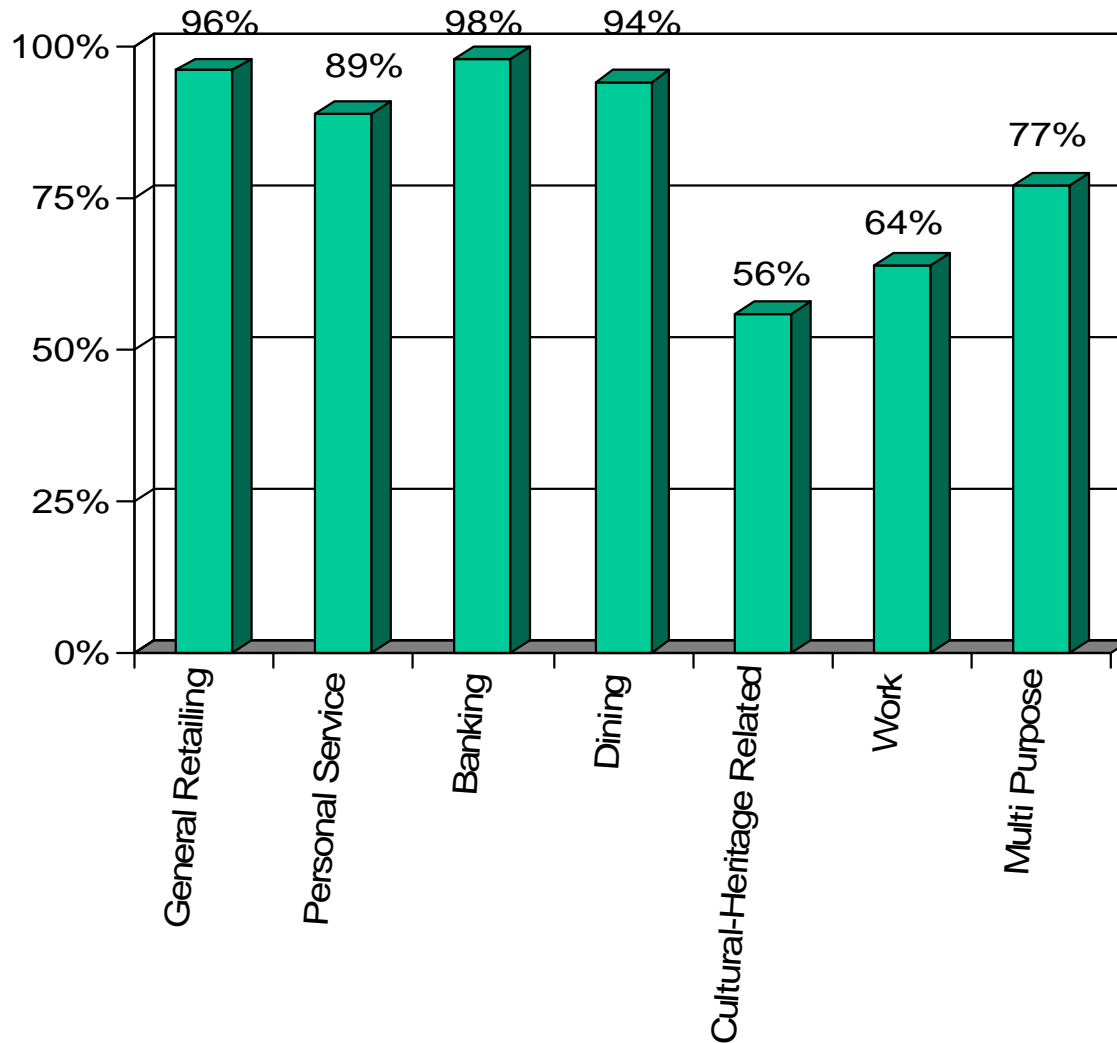
Are Residents in Favour of a Heritage Bylaw To Protect and Preserve Heritage Homes in the City?



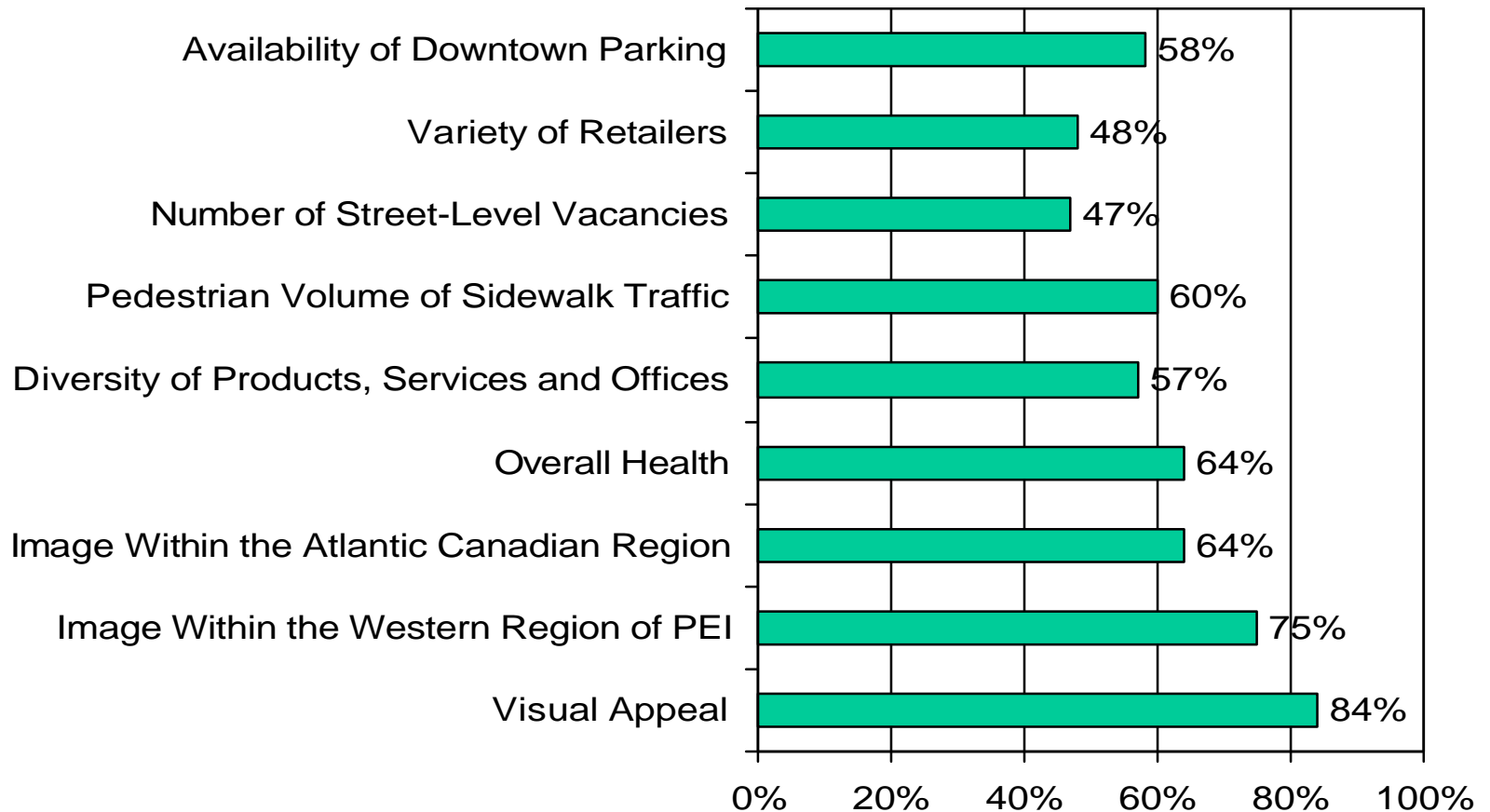
Have you visited downtown Summerside in the past 3 months



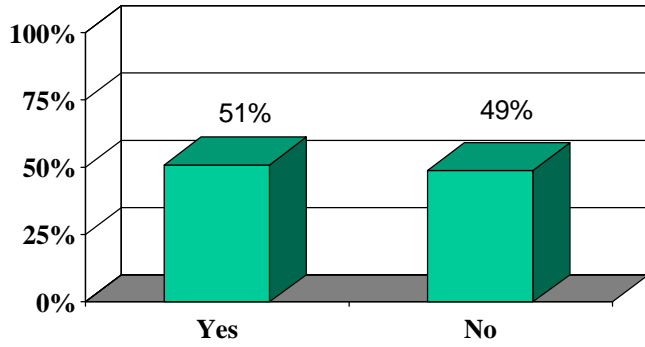
If you answered yes to question 36, what was the purpose of your last visit to downtown?



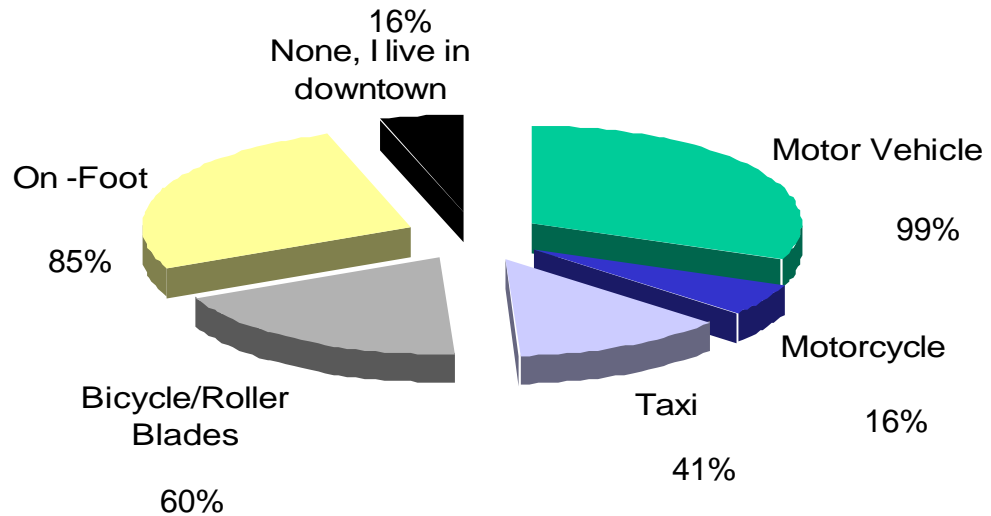
38. Amount of Respondents rating the upper end of improvement scale of the aesthetics and attributes of current day downtown as compared to three years ago (Ratings of 3 to 5 combined)



Q 41. Do you consider downtown as one of your shopping destinations?

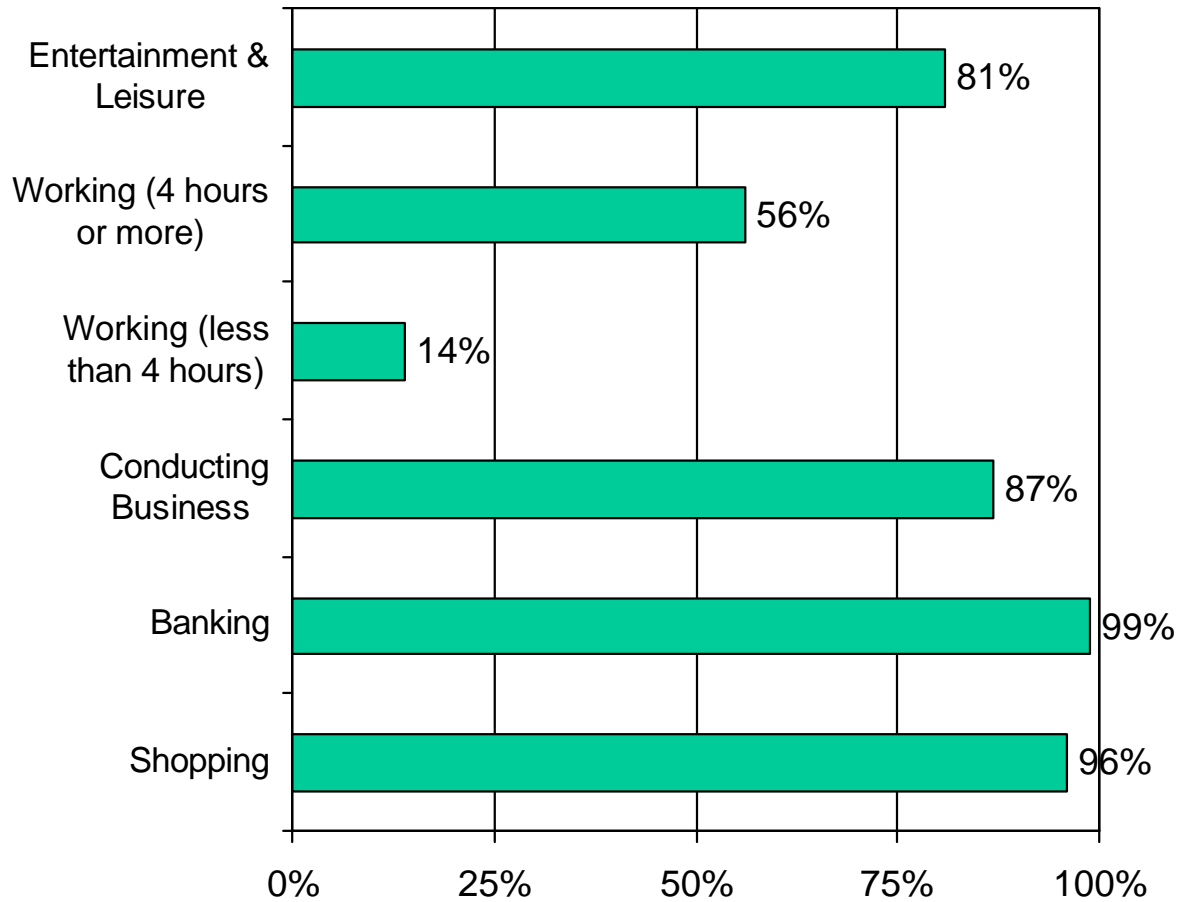


42. Which of the following means of transportation do you use in order to visit downtown?

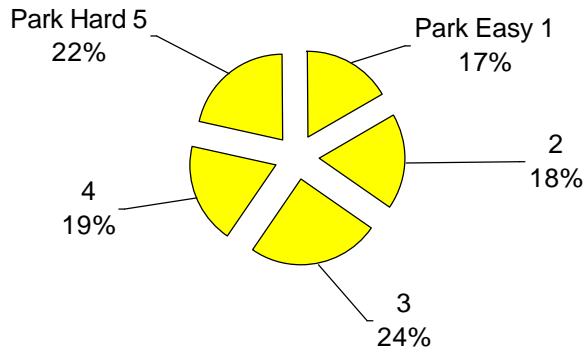


Q 41 & 42

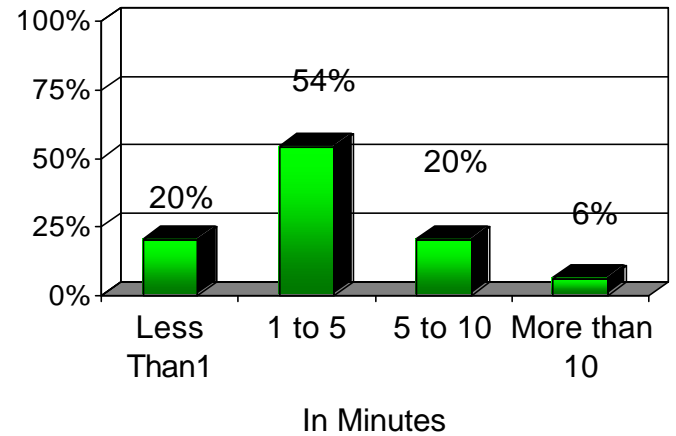
43. When you use your motor vehicle or motorcycle to visit downtown, what are the main reasons for your visits (Check all that apply.)



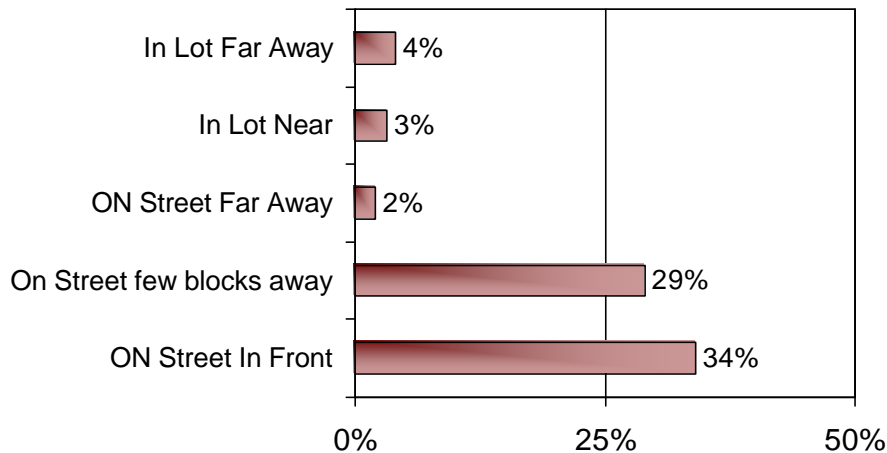
44. On a scale of 1 through 5, please rate how easy it is for you to find a parking space in downtown?



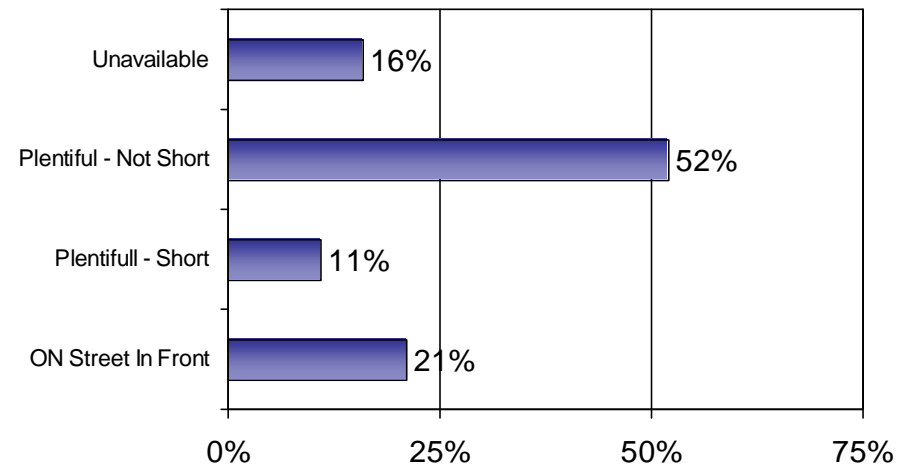
45. How long does it typically take you to find a parking space in downtown?



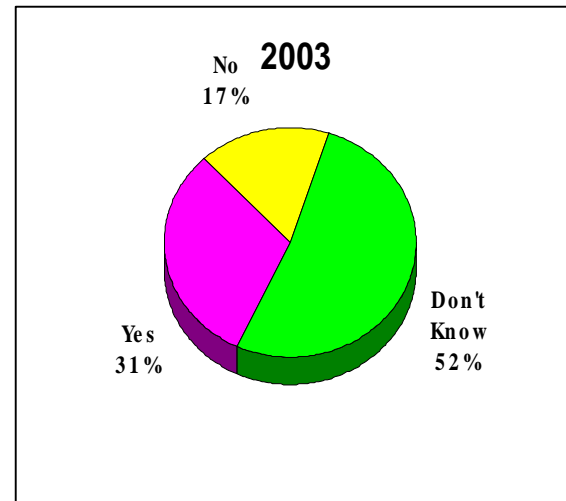
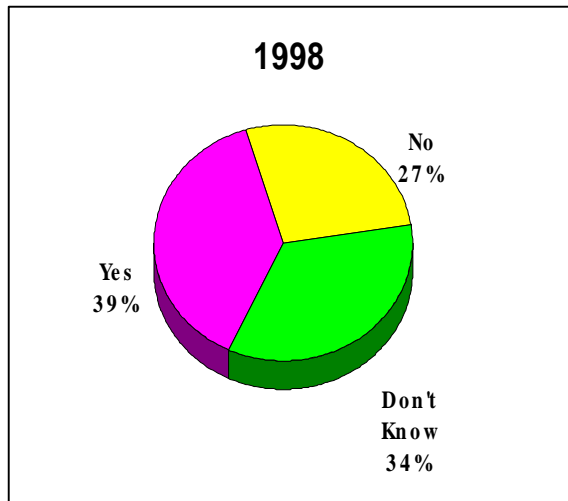
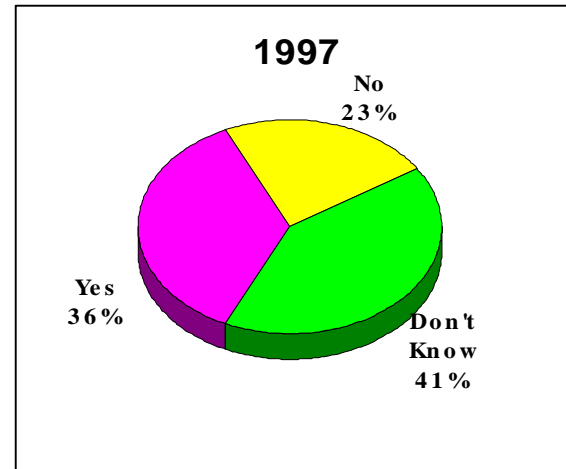
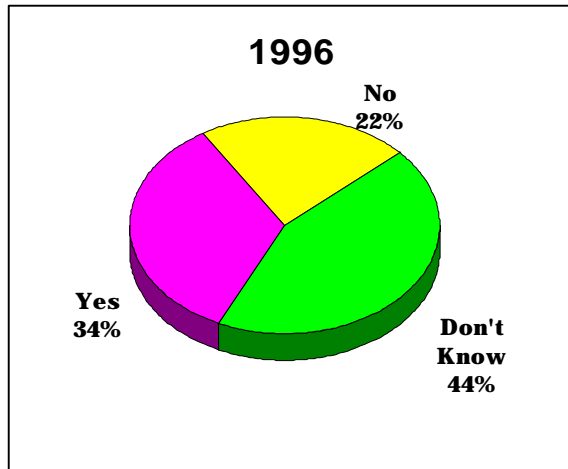
46. Where do you normally park your vehicle downtown?



47. Generally speaking when you park your motor vehicle downtown do find parking is

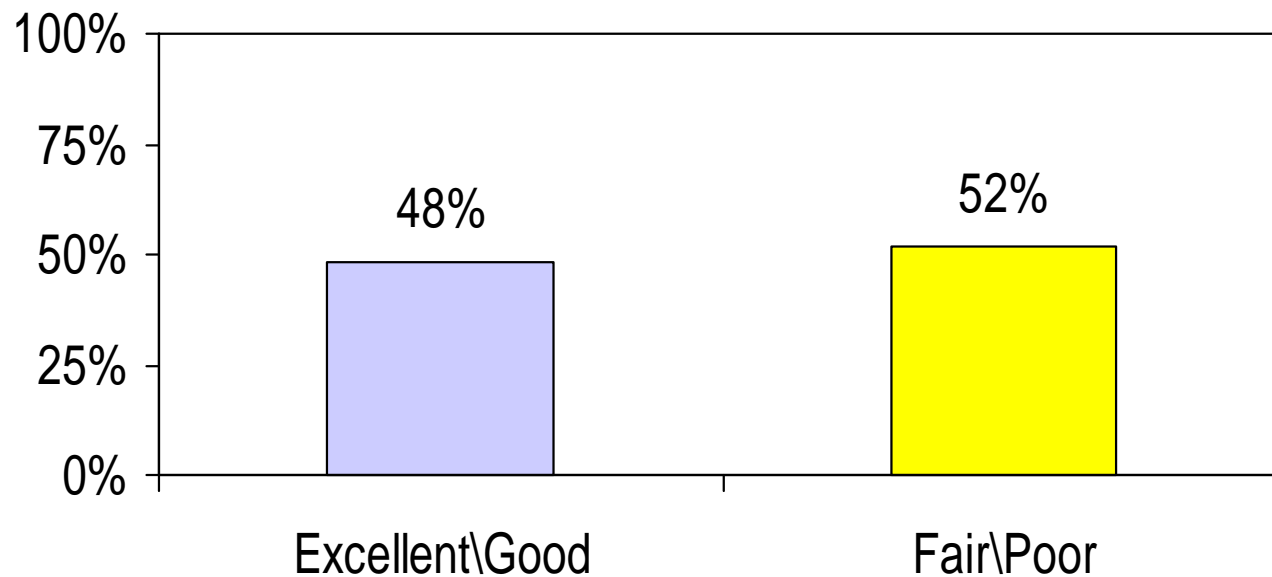


Respondents historical view of opportunities for Public Input On Development Projects



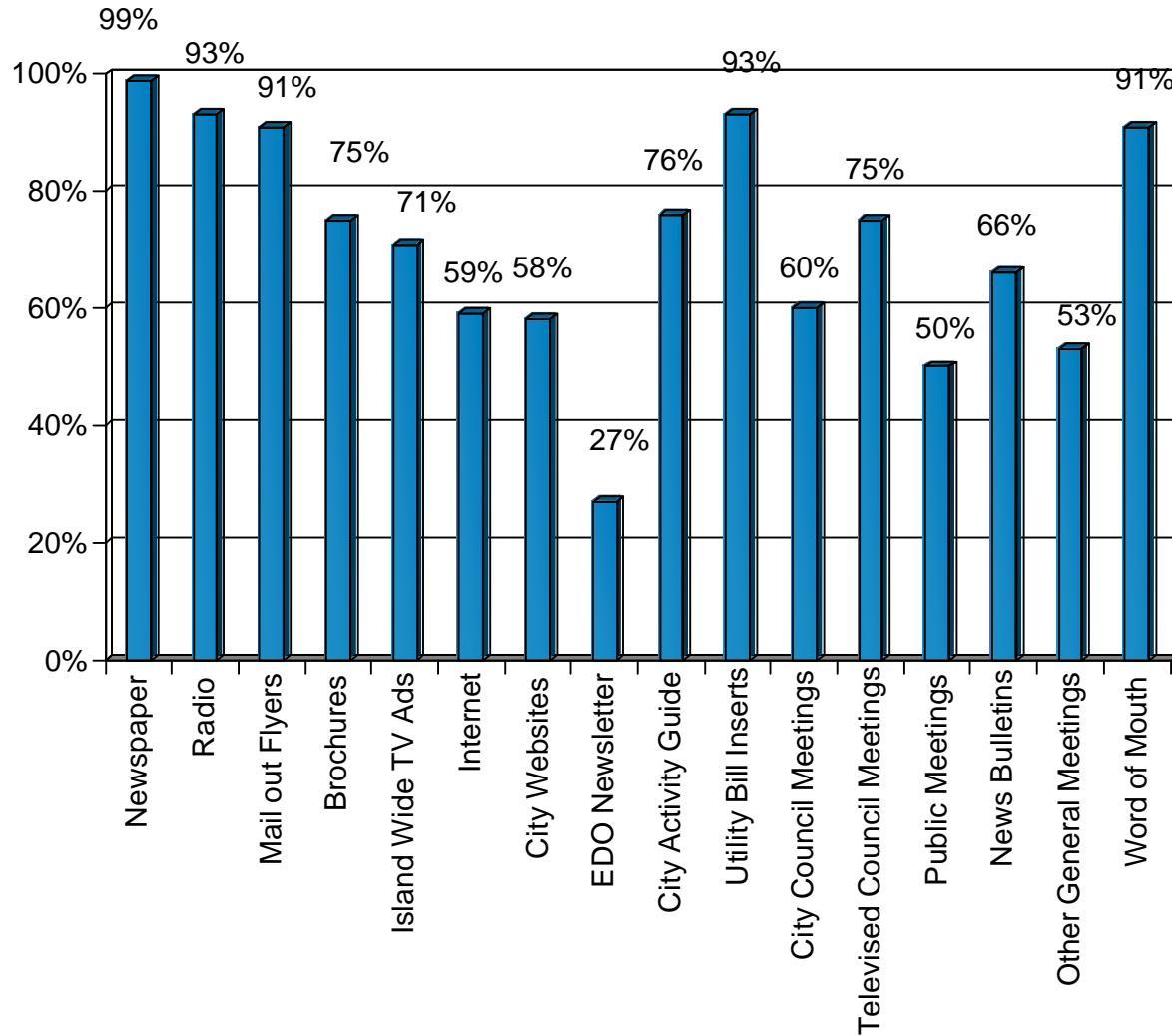
Q 48

49. How would you rate Summerside in terms of providing its resident's access or input to government issues and affairs?

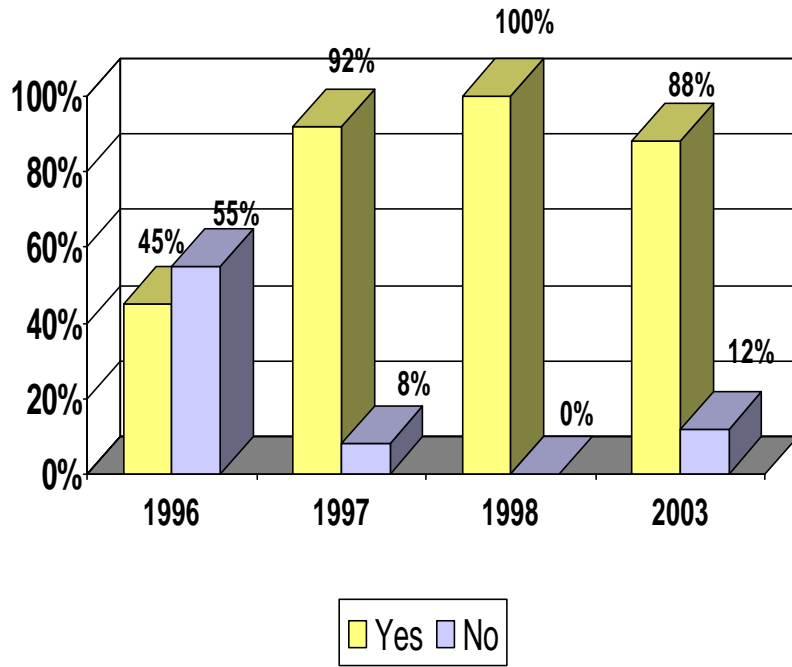


Q 49

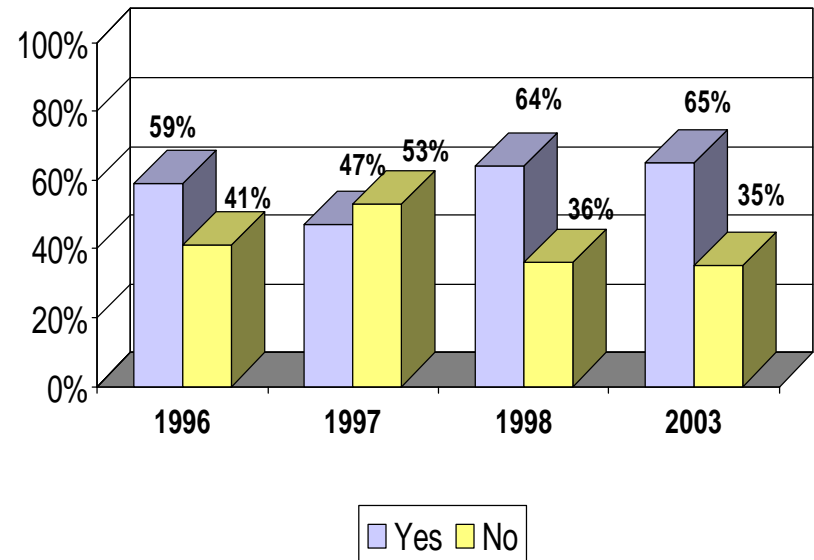
Methods used by the Public to Receive City Related Information



52. Would You Attend Public Meeting concerning New Development Project Inside Your Neighbourhood?
(Historical Comparison)

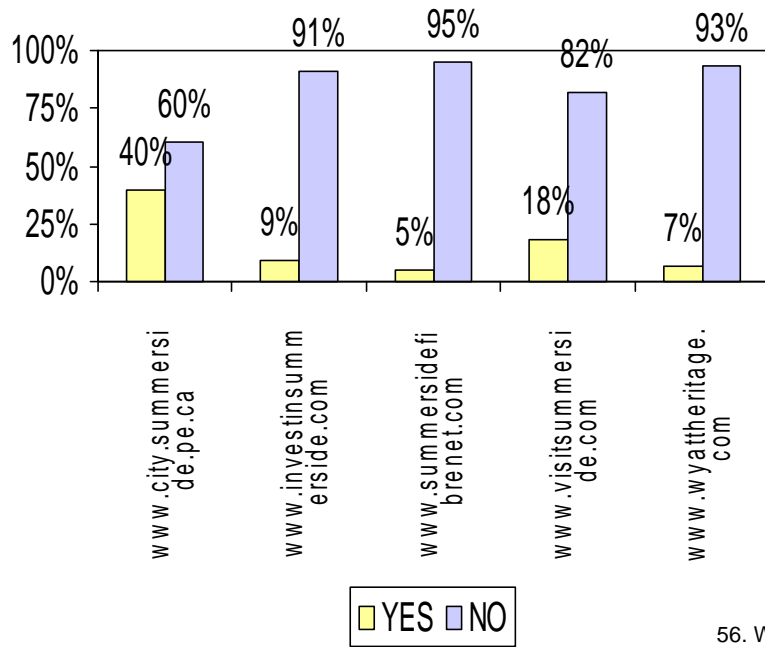


53. Would You Attend Public Meeting concerning New Development Project Outside Your Neighbourhood? (Historical comparison)

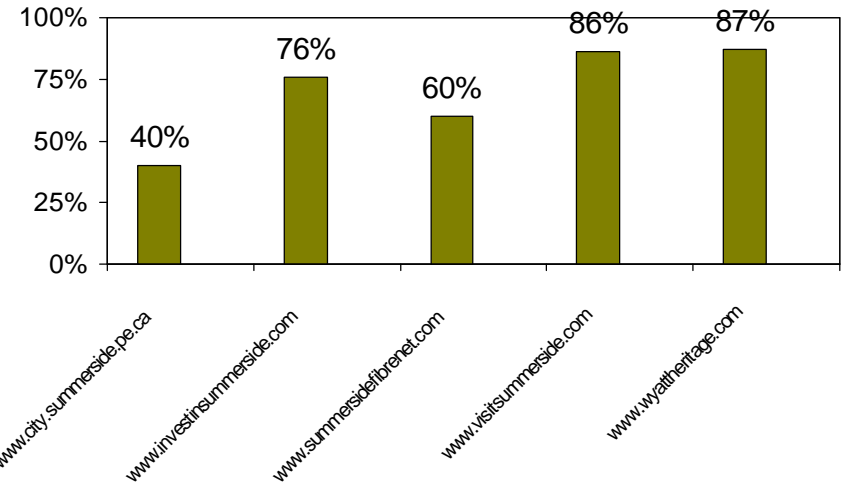


Q 52 - 53

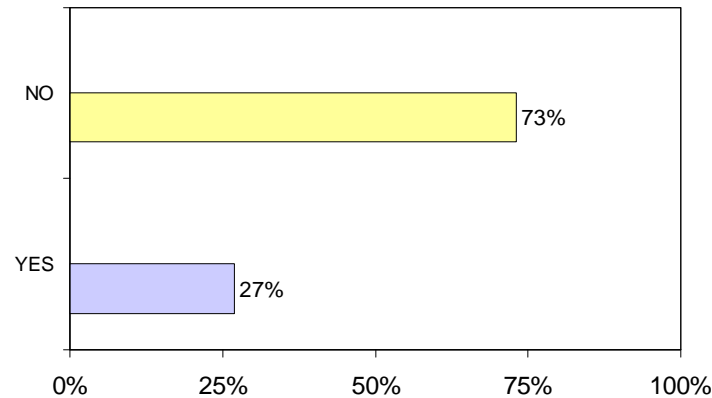
54. Have you ever visited any of the following city websites
(please circle either yes or no, for each site)



55. How would you rate each website in terms of its content and usefulness

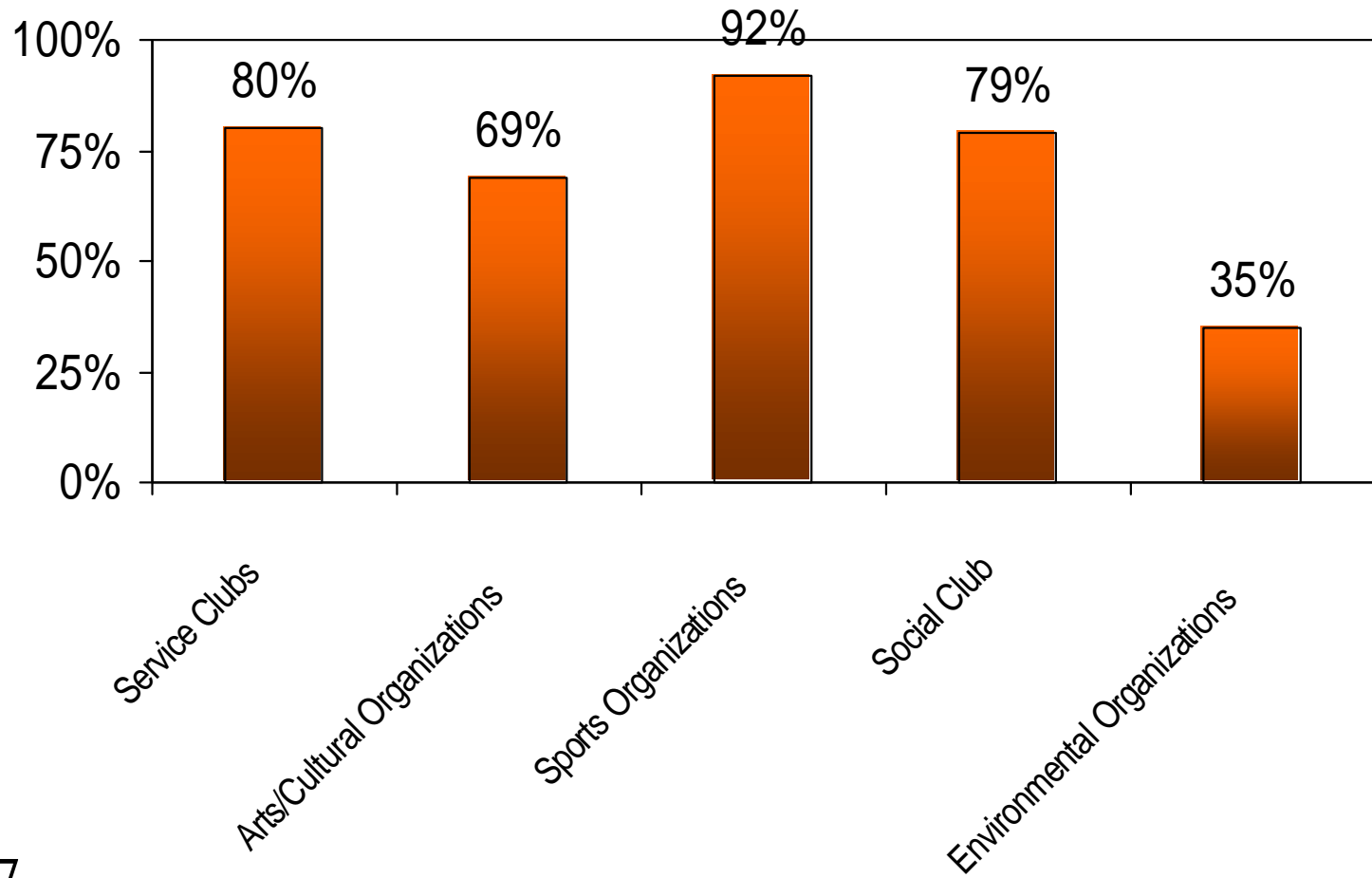


56. Would you like to receive email notifications about municipal issues and affairs?



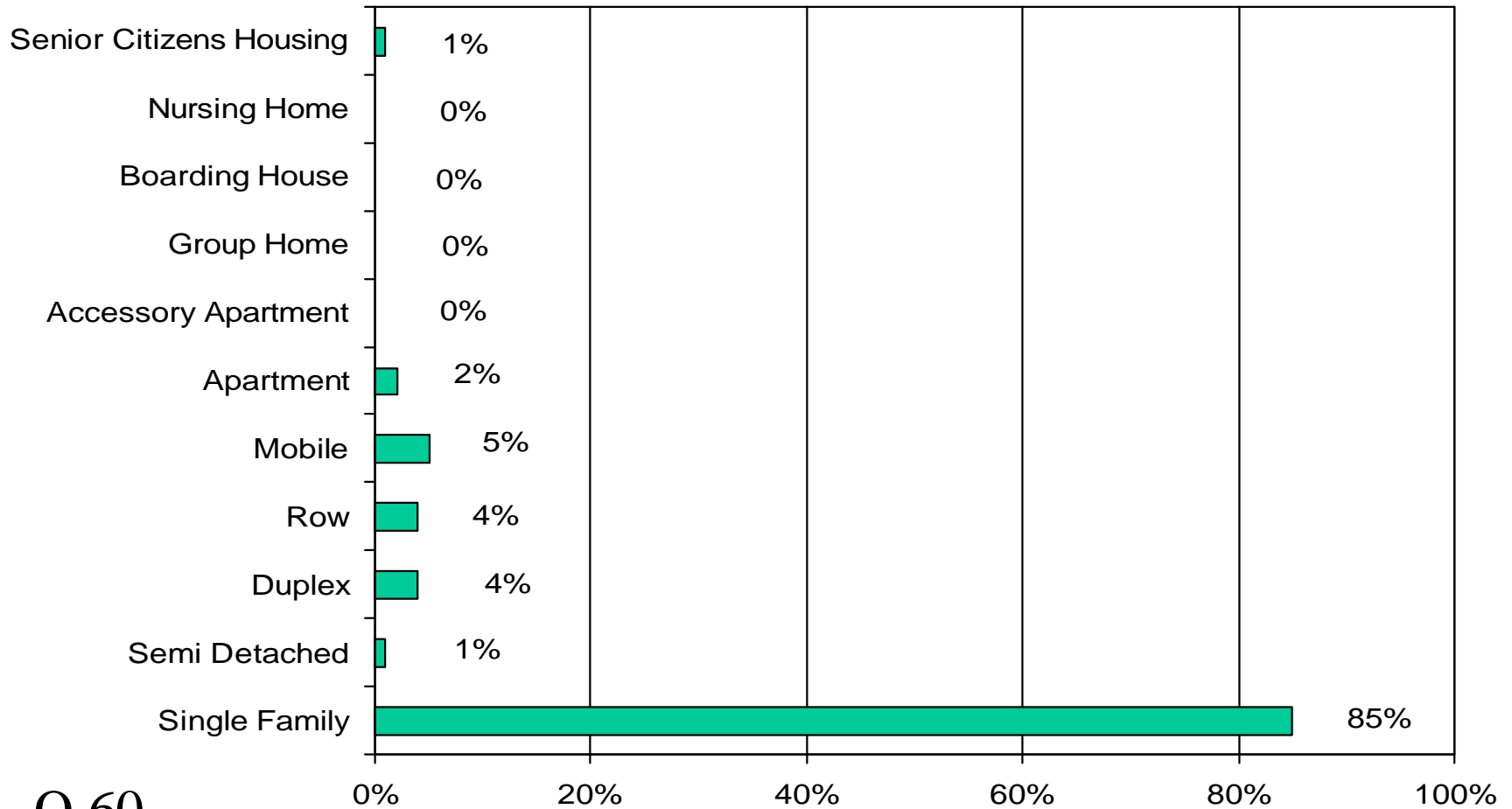
Q 54 – 55 - 56

57. Please indicate if you are involved in any of the following activities in Summerside?



Q 57

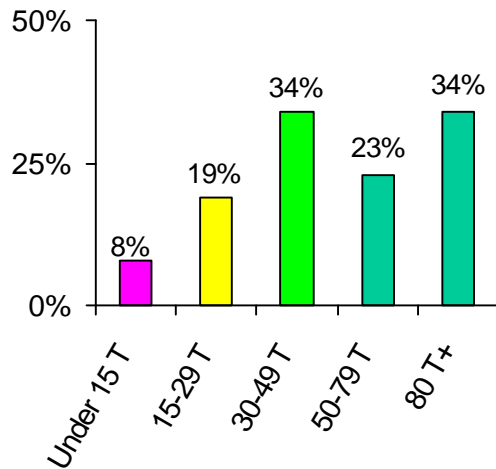
Which one of the following best describes the type of housing unit where you live?



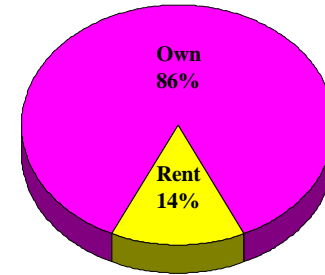
Q 60

Resident's Demographics 2003 (1)

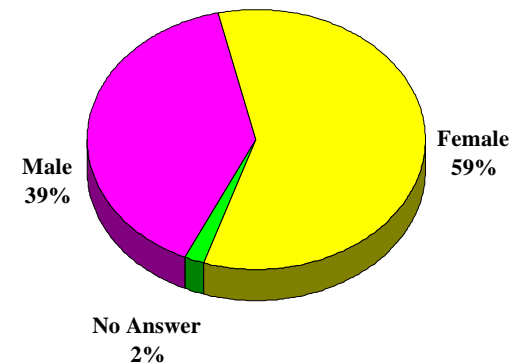
71. Which one of the income categories below best describes your household's annual income (before taxes) for the year 2002?



Q 59. Do you own or rent your dwelling?



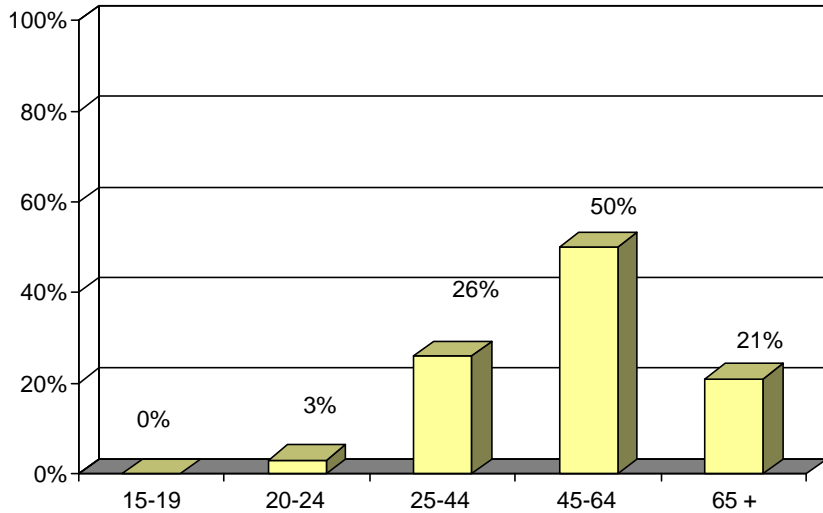
Gender Q 54



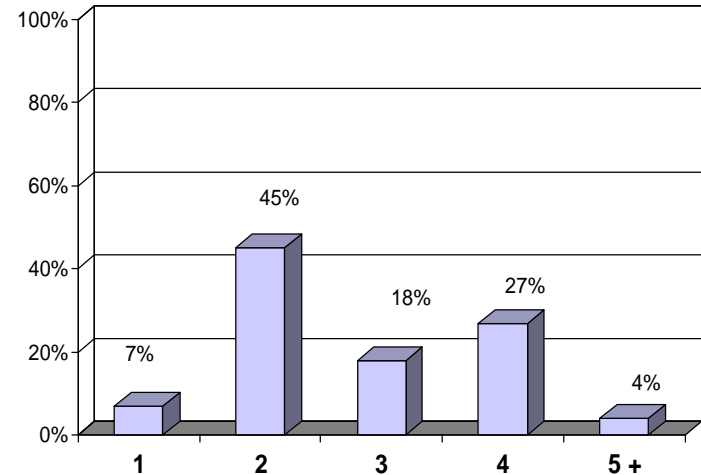
Q 54 - 59 -71

Resident's Demographics 2003 (2)

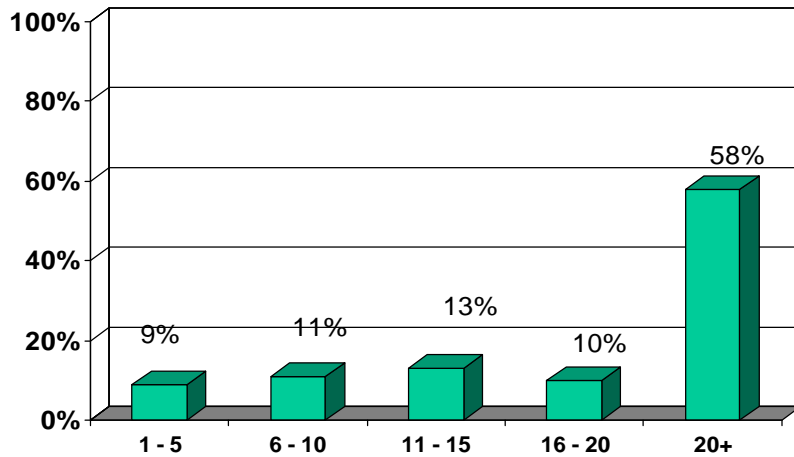
Q 62. Age of Respondent - Years



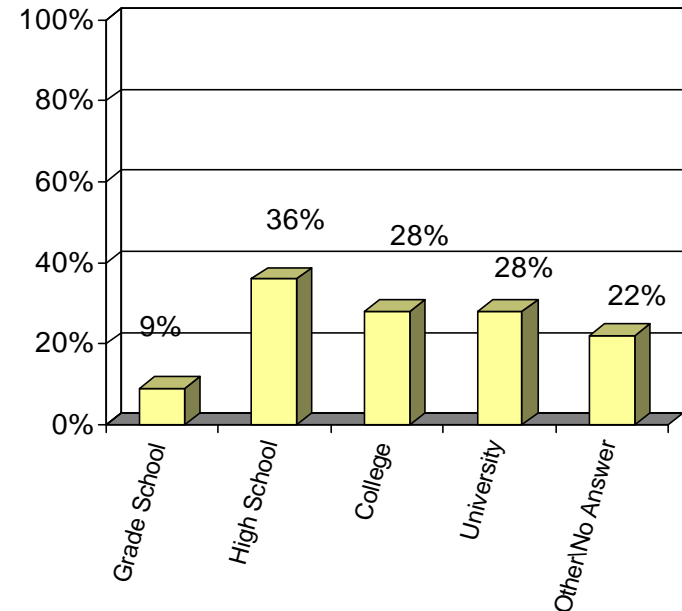
Q 61. Household Size - Persons



Q 65 Length of Residency in Summerrside Years



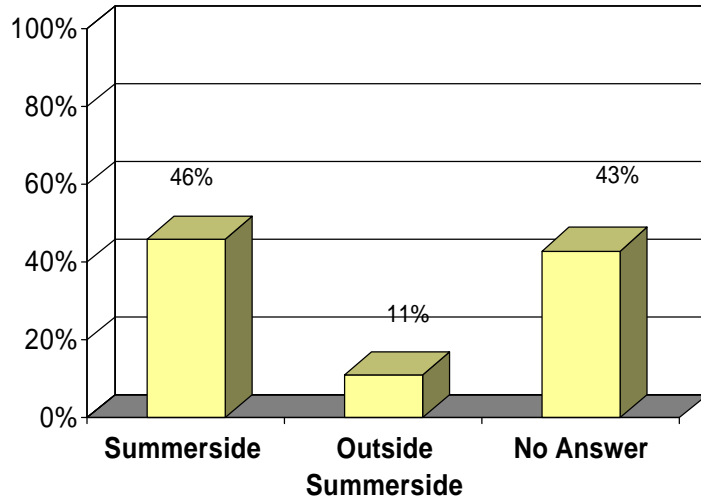
Q 70. EDUCATION ?



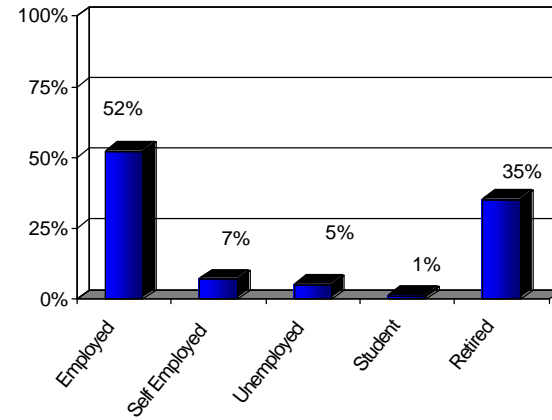
Q 61 - 62 - 65 - 70

Resident's Demographics 2003 (3)

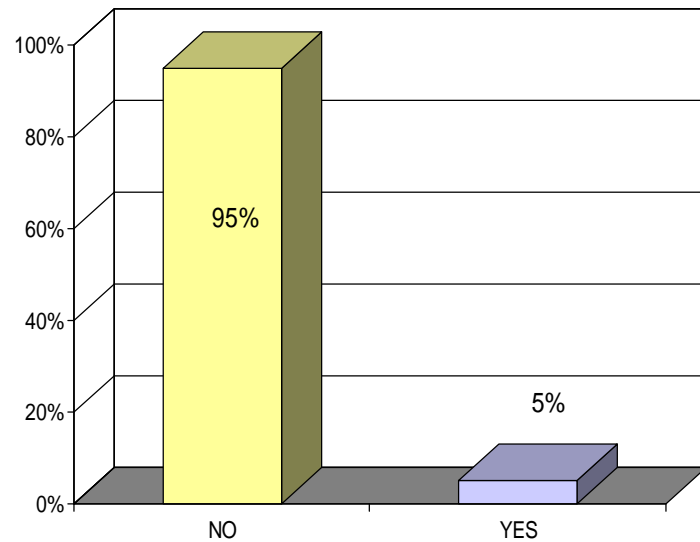
Q 67. Place of Employment ?



Q 66. Are You Currently Employed ?



Q 68 Do you operate a home-based business?



Q 66 – 67 – 68

Collection of Respondents comments to Summerside Survey 2003

COMMENTS Re Quality Of Life in Pre-Amble

Pet control is not enforced in the residential area of South drive and Nalley St. Barking dogs and roaming cats are a huge nuisance.

Summerside for 10 months of the year, is the finest place one could live.

The changes since last survey that strike me most: we live on Arcona St and it seems to be increased crime (theft, speeding)...and the beautiful cleanup of the waterfront area.

I have traveled quite a bit in U.S and Canada, but I still think Summerside is the best place to live.

I know what is happening financially now, will have to be paid for in the future.

Crimes and traffic

Do not approve of taking on debt.

Safe, affordable living.

To many doges barking, to many small cars with loud mufflers.
Uptown has everything and downtown is looking like a Ghost town.

Satisfied, but needs more modern services and facilities.

No other town I would want to live in.

There is so many places I can't get into on account of my wheel chair, some stores, restaurants, gift shops
Spinnakers Landing, etc.

Ban on pesticide use in the city. A green lawn is not more important than our health.

It's a great place to live.

Progressive, yet very conscious of importance of past.

Speed limit should be 50 km hr all over the city because we shouldn't be driving in second gear which is at 40 km because it uses more fuel and is harder on ones personal vehicle and pocket book.

More so provincially, but I would like to see wages on par with other provinces.

She's a great well wee town, boy!

Summerside is a beautiful city to live in.

Lack of shopping options.

My only complaint is we should have a more friendly, personal police force and they should be more visible
could we not make use of the training facility at Slemon Park and use correct to help our force with visible man
power.

Summerside is a nice place to be after the big cities.

Feeling of safety is relatively strong. City meets vast majority of our needs.
Great place to live.

We find Summerside a nice city to live in.

I came to Summerside at age 2.

As a West Ender I am wondering when and how our taxes are going to hit.

Use Friendship Park for Cross Country Skiers and Trails Groomed

No quality of life if one is unable to find employment in the thriving city of Summerside.

Personal beliefs; theatre; music; community activities are supported. Shopping is poor- too many low end commodities offered; too many fast food restaurants.

Great job on the waterfront, anxious for wellness centre to be completed.

Summerside is a great place to bring up a family. Shortage of jobs poses a problem though.

Satisfied but need much more patrol by police on West Dr. as vehicles speed very often.

West end project a great success, new hospital will be a welcome addition.

Like most small towns, too much interest in other peoples business and personal lives

Love work on West End.

Need a downtown core.

Not kept up like other cities, not enough employment.

Reckless over- spending. The last 40 Million dollar loan was total disregard for future generations who will have to pay this off. Projects are too grandiose for such a small city which is reflected in increased taxes.

Summerside has everything to offer to people of all ages- great place to live.

Too much emphasis on sports. Too much SRDC involvement on Waterfront. No logical planning uptown or limits set for big box corporates.

We moved here 18 years ago and love it. Still looking for High Street Side walk done before school starts.

Comments Responding to Why Summerside Is Unique in Preamble

It's beauty, services and friendliness.

The residents

For me it's ok. I live alone and so far have no problems. I live in a quiet St. Autumn St. all older people. I love Summerside, it's a beautiful place to live despite what some public officials say, Summerside is really a glorified town...not a city, in the way Moncton or even Charlottetown are cities....and it really is the tiny, perfect town, with all the security and familiarity that a town offers.

Living on the waters edge- although it's getting harder to notice as more buildings obscure the view from the street...it's plenty clean here though and friendly and caring.

It's Citizens

Tidy well kept city, with lots of trees, parks, shops and very friendly people.

People, friendliness, location to Bridge

Close knit community, friendly people.

I haven't lived in enough cities to decide if Summerside is unique at all.

A feeling of security- children can move about the city with minimum fear. More caution necessary during tourist season but overall very good.

People, malls, shopping, groceries everything is pretty close. More changes being done.

Everything is close. Lots of places for children to play. Malls and eateries are handy.

The Waterfront

All the trees down the streets, safe environment to raise a family, friendliness of the people.

Reasonably safe and good services.

It's friendly atmosphere and scenic waterfront.

Extremely friendly people

Small city, clean.

Friendly, clean

Sports crazy

Sport Activities

Abundance of trees

Waterfront

Summerside was unique. Summerside is growing too fast, it's too noisy, it's getting big as Halifax.

It's called a city, but there are not tall buildings.

The people

Situated by water- alas, now we have a city beach!

The people who volunteer to make things work. Our sense of pride in our community.

Green shore park is a great improvement in Summerside, best place to walk and enjoy the sights. The best thing they could do.

City life in a small town.

Boardwalk, city hall, malls, everything hard to mention, it's really fabulous
People are friendly and helpful.

Summerside is very unique, because of the historic buildings we maintain, and the sense of belonging felt.

The quiet unique place and how clean and beautiful it is.

Its a lovely place to live, people are friendly, lots of sport areas for children and youth we're very fortunate.

It is a nice town. There is a lot of friendly people, there is some that is not. By hosting sport events from around the world. Helps people in need account of sickness. The boardwalk at the west end is wonderful. The smell there is better and keep thinking of things the whole family can do together.

People

No big building to block the view.

The way of life and the people who live here.

Summerside is still a fairly safe place to live and raise a family. I believe if I needed help from the City and/or residents. I would receive it.

Shade trees lining streets- clean streets, lots of activities.

Geographic location near water.

The people who live in Summerside.

The community gets involved with most events Canada's tournament town

Small town feel, but still lots to do.
Great place to raise a family.

We are growing steadily, but yet remain small in terms of working together and knowing what is going on.

Waterfront

No parking meters, and friendly people with great family values and close net community living.

The people

Centrally located in Canada's smallest province without the trapping of being the capital city...it's insouciance yet completeness or the fact that my kids are here.

Located on the water, co-existence of both heritage and modern architecture.
The Cities appearance. The people.

The physical beauty of the location and the involvement of the community.
Waterfront (size), good people

I don't think it's unique. I lived several places in Canada and every community like to think they are unique. Most places are very much the same.

It's small town feel and it's natural beauty especially the waterfront area which is becoming something to be so proud of. Thanks to whoever for there efforts were that is concerned.

A very nice waterfront. So don't' develop it. Let people see the water.

The greenery up and down your streets and the friendliness.

A busy little spot with a variety of things offered.

Second largest city on PEI

It's people and it's capability to get things done.

No traffic congestion

A safe family environment.

the uniqueness lies in the fact that people don't seem to care how their tax \$ are being spent. Example sending people to Calgary to look at a rink- ridiculous!!!

Small town, but lots of access to big town stuff e.g. new movie theatre.

Although it is a city there is lots of green space and parks within the city and surrounding areas.

Geographical location.

Emphasis on importance of community.

Friendliness of it's people.

It's size, service and people.
size

I've lived here for 83 years and call it home and wouldn't want to live anywhere else. Good friends, good neighbors, life is very pleasant. Born in Long River, my family came to Summerside in 1920
The people

The clean street, the trees, the boardwalk, our sports, our great food products, just being proud.

team spirit.

The small town feel with the big city amenities.

Cozy, Small town feel, Amenities conveniently located.

Small city, close to water, friendly people

Now we have our boardwalk and the smell is leaving, it will be better. Pretty nice place though.
Great snow removal, east to walk downtown, to schools etc. Good schools, access to recreation programs is good

The remarkably large number of people on payroll for the city.

People are very friendly. Just about everyone knows one another.

It's the people who live here. Their helpfulness, caring. They go out of their way to accommodate your help or etc.

It is usually a quiet place to live.

There is always someone willing to help out others. This is not a community that will turn a blind eye to another persons troubles.

Good sporting town

The city celebrates it's historical roots; is embracing newer concepts; provides sports facilities for young and old.

Location

God services for size

Quiet, clean, good fresh air, friendly people.

The water so close to the city. Everything is close to get to. Friendly people.

Proximity to the water, clean, good drinking water, low crime rate, proximity to Confederation Bridge, low traffic congestions.

Quiet place, the people are so friendly.

Small size, easy to get around.

Location. So close to the water on the North side and South.

The new Boardwalk is certainly a plus for the city. Encourages families to be together on an outing.

Everything for sports and activities

Lots of shade trees.

Very neat.

Friendly people, peaceful settings (water etc) Spinnakers Landing, nearby amenities, walking, biking trails well kept properties, good restaurants, good schools, ongoing development and improvements. The loyalist hotel.

How all the work that is being done on all areas keeping our city alive.

Waterfront is attractive, and if we could get rid of fast food joints etc. it would be more attractive.

City is clean- great services- good schools, hospital, police and fire protection-well managed-taxes reasonable-lots of sporting events to attend-lots of volunteers- we need new recreational facilities-pool and rink-great waterfront-great name

It's potential, beautiful harbor.

It's late night fireworks, screaming and squealing of tires all summer long.

People are very friendly and lots of activities for young and old. Looking forward to the new Wellness Centre, job well done on the West End.

It's a very good place to live.

The place we live the people are good.

Small is beautiful.

Being situated by the water (a port).

Friendliness of the people.

It seems that its a fairly safe place to live compared to other places like Halifax and such.

Comments re Q 4 and needs being met.

For questions 2 to 4, if contacts or dealings were made I'm sure would have been dealt with in an excellent & professional but fun manner

No contact with these.

Did not need or go to any departments in last 12 months.

We pay for 2 street lights. We had to call 3 times over a period of one month to have the light repaired. The bill kept coming through.

Haven't had much direct contact, just billing and pay on-line. Use the pool and the outdoor rinks and library.

I asked for more police presence in the area of 3 oaks high school to curb speeding and only rarely see that happen and mostly ten at the wrong time to see any action. As to the Rec. Dept. the city is not listening to the concerns of the people using the pool for aqua-fit and Waterworks classes.

Police are doing their best.

I think there are too many employees in some departments and the people in these Dept's could be more prompt and efficient.

The people at City Hall could learn to smile and not seem to be mad at the world.

More/ longer public skating and swimming times would be nice.

Bylaw problem handled very poorly- did not enforce bylaw

I feel when I go to pay my City of Summerside bill the ladies who wait on me are rude. If I behaved that way at work I would lose my job.

The at most of professionalism and savvy.

Actually had no direct dealings personally, but consider departments well looked after.

My son and I were skating during March break and I was very surprised at the poor ice quality in Cahill Stadium (very poor).

Never dealt with any of these.

Need better advertising for children's sporting events. Eg. sign ups for baseball, soccer etc. More prominent advertising and perhaps brochures available. The pool does a good job.

I have only had contact with the police department through work.

Police short staff and need traffic section to control our streets after a complaint was not contacted about results.

Need more sport events for beginners- tennis

Police service is terrible, I've lived all across Canada and this is the worst I have encountered.

Other than paying my EL bill. I had no contact with the city services.

I had trouble finding phone number for police dept. Had to phone RCMP to get the number.

Recently had to make an inquiry, but not sure whose responsibility and got passed around.

I always find everyone friendly and helpful.

Complaints were made to the Rec. dept. re: doors being locked at swimming pool change rooms (although room was in use). We had to use other change room which had NO heat on in winter. We think they only put a sign on the door instead of fixing the lock. Unsure if this was done or not.

Didn't need fire dept. but we have a great fire dept. Everyone knows and says that.

Police Department- visible improvement under the leadership of Ian Drummond.

Water issue not addressed sufficiently, because we were provided written information to read, rather than have hands on response.

I work for McDonald's downtown and when teenagers ride their bike and skateboards threw McDonalds, we call the police and it takes them a long time to come if they come at all.

Financially, my taxes go up, my lights and water go up. The town of Summerside is out of control financially.

The dealing with Summerside police was because of young teens doing damage on our street we had a neighborhood meeting, but I found the police have not been very visible in our area. I know man power is an issue but why not tap into the correction training facility at Slemon Park.

Police were called but I don't think they won't do anything (late noise complaint) noise continued.

I placed ice storm sticks out April 30 and they weren't picked up until Mid July- after many phone calls and promises.

Q 10 Item 12. What other Experience at Wyatt.

My daughter took art lessons at Lefurgey

Never visited any of these.

At Lefurgey, my grandson studied art. I shop at xmas

I would like to experience most of these things maybe someday, I really like these things.

Attended a writers seminar

Just visited and dropped items off.

Used various resources at MacNaught History Center and Archives.

Have a son in Halifax who is researching our Rodd ancestry in Canada to United Kingdom.

Own tour

Wanted to tour Wyatt house with an out of province visitor in June but it was closed.

Lefurgey- grandson studied art- shopped xmas.

Folk Festival

Q 22 How else could city raise funds for new facility

No Comment

Other

A family fun, fundraising day.

Fitness Memberships

Sponsorships/ Naming user fees

Fundraiser.

Wherever you can obtain it, source doesn't matter.

Admission Charge (modest)

User funding (Voluntary)

Restart Fall Fair

Restart Winter Carnival

Make fun- other then summer- use profits.

All

No tax increase

Large corporations

Life time membership fees tax deductible of course.

Define Capital Campaign

Out to lunch with cost

Q 26 Other suggestions for raising funds (Wellness Centre)

Coin Drop , Chocolate Bar fund raising campaigns in public locations.

Ask other big Companies how they do it. Hold a Raffle of a city lot. Request user fees.

Hold a 50/50 Draw done weekly similar to Cornwall to raise revenue for its new rink.

Hold a campaign similar to the Hospital campaign.

Hold specials functions with proceeds going to the wellness centre. Such as walkathons, concerts, sporting events.

Seek corporate donations

Hold outdoor concerts featuring great Atlantic artists.

We are unable to support fund raising as we are on a limited, fixed disability income.

A big family fun day at a park for a small fee. Policemen or Firemen wives have a bake sale somewhere. Celebrities have a brunch somewhere.

Start a lottery drive (ie large hospitals in large cities have lotteries to win a car, etc- donated by a local car dealership?)

Memorials, like on brick walkways or tasteful small plaques with names- people seem to like that.

Key chains with the wellness centre phone numbers for a price only available with donation.

Should only proceed if can pay within current tax base.

Lottery

Be careful not to make the Summerside residents consume too much of the cost of this new wellness center.

Find out what worked with other communities and use appropriately.

Concert. Would ask Stompin Tom to do a concert. He is a very proud Islander.

Approach large chain stores and Rest. to do a Summerside Day like Tim Horton's Camp Day

Increase user charges.

Online lottery to gather money from outside the city (province? LOL)

Public concerts, sale of usual souvenir items, static bubble donation boxes, big name entertainers brought in for outdoor concert.

Have a charge or user fee for each building.

Be more reasonable about the cost of such a facility and what it should contain and minimal fund raising would be required.

Fall Fair- involve horses and other animals

Winter Carnival- good 50/60's band- varied winter games

Sell weekend passes with events-chance for free draw

Sell bricks for the building with names of donors.

Cut City expenses

The public needs to be assured that new blood (trained for the specifics of a Wellness Centre) will be running the operations.

Referring back to page 5 question 7- who would be managing this new pool facility?

Do tax increase.

Absolutely Not

Community events I.e. a dance, a children's fair, walk or run etc.

City wide lottery draws (i.e. 50/50) (649 for Summerside only)

Dream home draw.

Design programs (ie weight training, figure skating, swimming lessons, etc for which you would charge a fee)

Sell some of the city cars and trucks. Expect a full days work from employees. Put a freeze on living and terminate positions which are redundant.

Take it out of the governments pocket, they don't need all those fancy things.

Just having residents of community make a donation, perhaps a memorial donation, honoring a brick same as at Gateway Village.

Lottery

Rec fund donations

Sell seats in pool and rink

Again offer a life time -one time membership fee- tax deductible would be great

Have a large city bazaar where the whole city would be involved the people's money working for themselves.

More cost to out town teams

Silent Auction; Gala Ball; Guest speakers Re; Wellness, lifestyle, sport celebrities; penny/nickel mile donations by schools; purchase bricks and donor name or gift recipient name inscribed.

Series of cash prize local lotteries. Eg 1,2,3,4,5, cash prize of \$2000 (tickets \$2/ 3 for \$5) Last cash prize of \$25,000. (tickets \$10 3 for \$25. Terminate early if not profitable.

City could host events such as concerts, boat races etc. with proceeds to the new wellness centre.

Lottery project same as other communities.

Campaign to the individuals who use the facility.

Bake sale Yard sale

I'm not sure what is so wrong with the facilities we already have. They are not very busy.

Q 27 Comments for the Wellness Centre Committee

not enough knowledge of facility yet.

Walking track, fitness centre, bowling lanes should be a 100% private business. Not city. City should donate the land the old Hospital is situated on for green space use.

Make Friendship Park more level and mud free.

Wait until funds fall into place

Keep usage costs to minimum for wellness centre to encourage participation by all citizens.

Keep it affordable for average family incomes.

The Police Station Is more of a Priority.

I hope it is fully wheelchair accessible. I hope we the people on a very fixed income can get in and be able to join different things. I hope there is swimming lessons without putting my head under water.

I would like to know what the walkway will be made off.

The weekly reports in newspapers outlining that the 26 million dollar complex was going ahead came hill or high water did not in my opinion, set well with residents. Looks like the \$6 million originally ear marked for the 4000 seat rink is now all being used for a down payment on the pool.

Do not need 24.8 M facility

Want Squash courts would love an indoor tennis court

Membership price should be affordable to all Residents of Summerside.

Examine very carefully the funding situation and be 100% sure that Summerside can support this massive undertaking.

Too Expensive

If you build a total complex, do it right the first time.

More evening access to skating rinks for adults and kids

Emphasis on the pool- hate current underground pool

Don't make the rink like the Charlottetown Civic Center.

Stop thinking only of the money and think about the overall benefits of the centre to the health of the residents.

We probably should have a facility but down-sized, just a new pool and up-graded rinks for half the price. We have private fitness centers, why does the city have to compete with private enterprise?

Membership fees, if charged should be an amount that allows access by all community members.

I think this survey would have been more appropriate and useful had it been distributed prior to the green light for the wellness center.

Would offer alternative health to wellness members. Example- Holistic healing.

Complete it all ASAP.

Cleanliness in washrooms and change rooms a priority. Smart safeguards against vandalism and mischief also prioritize city to safeguard itself against liability i.e. user waivers.

Can't wait

Important for residents to have quality facilities, but price tag is well beyond our means. Large arena is not needed, we have no anchor tenant scale back on larger arena and take care of your residents first.

Make sure when you are deciding on yearly membership for families that you take into account the average income in Summerside. I fully intend to buy a family membership if the price is reasonable.

Scale back to reduce overall costs if not enough funding from outside the municipal coffers (no tax increase)

Such an elaborate facility is not required for such a small city. Other proprieties should be addressed first. cost far exceeds what is actually needed to support resident requirements. I can foresee a cut into existing business such as private gyms- therefore unnecessary type of service and funded by the actual WER.

Make it accessible. Try to keep costs to users in line with incomes. Try to involve residents with tours etc. Good only for City Council.

Get on with it. We have old outdated bldg's that badly need replacement it is shameful.

Continue with phased building plan

We do not have a large enough people base to support such a large facility.

City council needs to be less visible in terms of making the decisions. Only a select few council members appear to be in the know anyway.

Leisure pool is not necessary. Not enough toddlers to support this idea. Community is made up of many seniors, arthritis patients and people with disabilities. A therapy pool would make more sense should be 4-6 deep and maintained at 87 degrees.

The whole city needs awareness programs that suit the individual.

I support the building of the Wellness Centre only if taxes are not increased to build or operate it.

Our taxes are high enough. Take your time one phase at a time not all at once.

Our Wellness Centre should be citizen focused. It should not be focused around a hockey team.

The pool should be 8 lanes.

I think the pool should be 8 lanes instead of 6 to enable us to host major swimming events. 6 lanes does not seem to be enough.

Reduce the seating capacity from 3500 to 2500 people.

0 tax increase

A Wellness Centre should contribute to the overall wellness of a majority of citizens of all ages, not just hockey players.

Pool should have enough lanes to be used for swim meets.

I think the city is trying to do too much all in one year.

Make membership affordable , therefore everyone will benefit no matter how big or small their income.

Pesticide use in the city. Ban lawn pesticide use in the city. No potato growing in the city or don't spray them.

How do they justify the salary paid to Paul M Schurman who never raised a red cent for the Centre. Plus the extension of that contract so he'd qualify for EI.

I do not feel that we need nor can we afford to build and maintain 2 rinks. I don't feel that the community supported the one rink for the hockey games that we had.

It is important to have a place for teens to hang out, and keep them from getting into trouble.

Have excursive for people in wheelchairs.

I am concerned if one has to pay for using some of the facilities.

Build it now and complete phase two soon.

A new pool is definitely required but a \$24.8 million complex for a small city is asking for financial problems. There is not question in my mind- taxes will increase due to this extravagant overspending. I was not please when i heard the pool size may be reduced and that money put towards the arena. I propose that you offer family and single rates.

Make the facility programs affordable for the average family.

Make it work....that's your job.

Due to size of Summerside and population projections for PEI- i.e. 65+ and 20-30 age group- keep plans realistic- do not need facilities for 50,000 population. Design needs to be expandable for the future- ie. shell space for future growth.

Focus facilities toward youth and seniors le; babies and up to baby boomers.

The few people who wants it's new Wellness Centre should donate a million because the poor people in this town wont be able to use it anyway because it will be too expensive.

Ensure this facility appeals whole range of ages who will ultimately utilize facility.

What about people that can't afford to pay to use the Wellness Centre, or do you really care?

Cost outweighs benefit.

Price of admission should be reasonable.

Too big, too fast reminds me of the millions the city of Flint MI, USA spent and now the buildings stand empty. I'd use what we have until overcrowded or unsafe.

Q 32List Other types of development projects for Summerside

Keep development on major traffic areas, preserve residential neighborhoods.

Revitalize Water St. Empty buildings for use as Apartments, Outdoor Cafes, Lofts. Make Water St. a walking street. This Plan was in Journal.

No Opinion

Need more retail family clothing outlets.

Need an access street from Sherbrooke Highway direct to new Hospital for emergency vehicles.

Need softball fields within the city.

Slemon Park would be best option.

Block off Water Street where the sidewalk sale was. Cobblestone all of it. Open outdoor cafe's.

More shopping - mall access stores are needed. They are more convenient than strip mall store accounting for climate, seasons, parking etc.

New Stores in Waterfront Mall are needed to bring in more people.

Stores like Buy Rite and Buy Way with their low prices at upper Granville St. Some kind of place where people 40 and up that can get together to play cards, darts, swim, have fun and laugh. People need to have to laugh and have some fun in their lives once in awhile. People in wheel chairs and people that have bad health like my husband and I. On upper Granville St.

Would love to see more interesting unique restaurants experiences like Charlottetown- we only seem to have predictable basic restaurants here.

Would love to see Water Street as a Pedestrian Mall and flower baskets, open air cafes, perhaps live music like Charlottetown's Victoria Row.

It would be nice to see some Senior Apartments built with two bedrooms. Government ones are too small for 2 people.

Farmers Market like Charlottetown- go almost weekly, see lots of Summerside folks there.

Parks where possible

One large department store with quality merchandise. Improve traffic problems at Granville/Ryan St. intersection. Also at Granville/Walker Ave.

It's hard to say as every business we have 1 Dr. our eyes to be tested all moved up Granville. No matter what comes they will want to go up to Granville.

Shopping, Shopping, Shopping!!

I would like to see more recreation for young to teens children. A planetarium, a fun park, someplace children can go in the winter indoors. Not everybody loves cold weather and outdoor sports.

Boat tours around Summerside (Big revenue for City). Outside sitting areas and patio's when downtown Summerside is built up.

Federal Government Buildings- downtown. Close Water street for downtown walking, fix up and develop extra parking for closure of Water St. Designate staff parking further away. Develop Holman's Island into a Family Resort.

Golf Course at Old Landfill Site.

Public dance/banquet facility- harbor area.

Cleaner electric generation. wind? solar? Nuke?!

A tourist/historic railroad...bring back the trains..

An airport capable of receiving small jets...Canjet, Westjet, etc.

Drag strip at Slemon Park.

Soccer Complex as this has been a growth area for youth with little assistance from the City.

Creation of Prince County Museum (Natural History and Soclo-history) in Summerside.

The question of traffic flow is always a concern.

Nice formal, family and seafood restaurants.

Facility that would accommodate the needs of all, then population other than sports oriented things

More traffic lights in high traffic areas (Granville St)
better usage of downtown- maybe a walking mall (no cars) during summer.

Along Mackenzie Drive- Water/Bldg
Expansion of the Spinnikars landing area and some smaller services near the west end development and more entertainment choices.

Revive the Dynasty Spa

Food (value added projects)

A kids shoe store a ladies casual clothing store that doesn't sell mini's and belly shirts.

Senior Rental housing units (self contained community)

Boardwalk extended

Water St. traffic lights at Pope and Central

Maintain heritage and cultural development a must.

Water Street (downtown core) possibly blocked off as a pedestrian mall- would require indoor parking (garage) with designated area for employees.

We need more businesses in the Downtown area that are more accessible to everyone and more parking.

Downtown development, I feel the City has made a mistake allowing the expansion of the stripmall developments at the end of Granville St. I am very sorry that the hospital is located behind Wal-Mart.

Move carnival away from Residential areas.

More one floor apartment buildings.

Recreation including commercial activities near the waterfront.

Development of the west end spa and it's area Holman's Island development idea's casino, campground resort.

More traffic lights on North Granville St.

More heritage projects like the Wyatt Centre

Bridge to Holman's Island and the development of High End residential there.

There is definitely a need for more park space. Green space. Almost all of Summerside is homes and malls. That's a shame. We can change that now. when the old hospital is no longer in use it should be extended as park space.

Need to make more places Wheel chair accessible.

More work factories Industrial park

Green Road

More green space in the area of the new hospital.

Keep NW of city residential.

Nice restaurant uptown (i.e. East side Mario's)

Craft Store/Fabric Store- Granville Street

More things for children. Maybe a skate park or more support for Generation XX.

I would like to see EPH and Summerside use building in existence.

Make Dominion Square into a mini mall, something like McNeil Mall- and don't charge expensive rent so people can afford them.

More business downtown- more residential downtown. Large office downtown (people) more trees, plants, and lights (modern) downtown- open downtown outdoor cafe July and Aug on lower Summer St. or Water St. more entertainment (bands) downtown.

More green space.

Research development (uptown)

Large public dance hall (uptown) with certain age requirements.

Your doing a great job.

Change for lights on Granville St. needed.

High end stores- downtown Summerside. Tea Room; Gifts with PEI target, focus on cheap commodities from China etc, e.g. tourist shops Spinnakers, Penny Candy Store; Coffee store; Deli; kite shop; Island Crafts and Goods Hooking/ Quilting

Need historical facades- building guidelines.

Would be nice to have a major employer downtown (new building on waterfront 200+ jobs, that would boost downtown).

Reads corner confusion corner ASAP

Use some of the existing buildings that are vacant already for new development, like using the old employment centre for our new police centre. Would be on Waterfront with lots of room and parking space.

Keep trying with downtown development.

Parking garage downtown and develop Water St. to small shops and outdoor cafe shops.
More downtown businesses.

Would like to see a new state of the art police station for our officers to work.

What started as one man and has cost us too much for what we receive.

Place for kids to skateboard.

Skate parks for the kids.

Support for independent and local grocery, restaurant, cafe, downtown.

Q 33 Development you would NOT wish to occur.

No big box stores and No taller buildings than 4 stories anywhere.

No polluting industries. Access to waterfront by public should remain available.

No Opinion

No pollution causing industries.

Industrial Parks

No more Malls or Grocery Stores.

Nothing in Town. All development to Slemon Park.

Lots of empty buildings. No more should be built for stores or whatever. Use the ones already there.

Environmentally damaging industry

Bars, pool halls, teen dance halls, parking lot skate boarding and Golf Courses in Summerside.

We don't need more imported souvenir shops like at Spinnakers Landing. Locally produced higher quality craft items would give more quality and cultural flavor.

Cruise Ships

No more donut shops

No more building along Waterfront. I remember driving down Water Street and thought it was called that because it was by the water. No industrial- dirty of course.

I don't think more investment in tourism is very useful.

Skate board access for young people

No more murals.

Low Income Housing.

When the Fitness Centre is completed perhaps it will increase places for the whole family to go. Anything to get kids off the chair in front of computers and TV.

Please do not allow commercial development of any project that would emit any pollution into the environment. This would defeat everything that Summerside has achieved thus far.

Apt. buildings, I would not like to see at all. Fish plants and other processing in downtown area.

Factories of weapons of mass destruction. Anywhere Prisons, skyscrapers, missile silos....

Recreation facilities- sufficient now.

Apartment bldg along water, Mackenzie Dr. Seniors view in hand, would be view of water and activity in the summertime.

More Fast Food Outlets.

Strip Malls

No need for any more shopping malls

No more fast food

Need more modern educational facilities for all grades. Especially post-secondary schools.

Any Nuclear Development anywhere.

No more grocery stores.

More commercial development at the end of Granville.

Environmentally damaging industry

No more big box stores particularly in the North area of city.

Industrial project that have gas emissions keep our air clean.

No more malls.

Fast Food

I don't think a place like Summerside will financially support a \$24 million centre and it will substantially increase the tax burden if not right away down the road.

Back off on the Cultural and Heritage Stuff.

More mall and business development in the North Granville area. Too busy and badly designed. Too many accidents because of this. We need to build up the other areas, i.e. downtown.

At QEP can't get up on own to the Gordie Arsenault fields as it's a hill and too steep.

Quick food outlets- Central St. and west of it.

Do not want to see rows of townhouses.

Adult entertainment stores- anywhere in the city

Fast food restaurant everywhere- you want people to eat healthy and that's the first thing tourist and residents see when they come into town.

No schools downtown- closed at 3:30 each day- everyone gone for day and evening- like Holland College used to be at Smallmans.

High rise parking or High rise buildings.

No more mobile home parks. No more apartment buildings in single family home residential areas.

No more liquor stores or bars or lounges we have more than enough.

No more Zellers, Wal-Mart type stores

No more strip malls

Need within walking distance stores- people need to become more fit.

No more development in Upper Granville St. area.

Large/free/parking area-within walking distance of boardwalk and downtown core
Well marked

Nothing else on North Granville. No more malls.

Row housing or large apartment complexes.

Do not build on Waterfront.

More uptown development.

Stop sending city representatives (namely council and CAO) who knows very little about recreation facilities across the country to tour another facility.

No more big box corporates. It will kill us.

Q 37 What was purpose of last visit downtown

Watch Parade

Coffee

Library

Just to take my granddaughter for a walk. It's safe to walk.

Walking, Fireworks

Drug Store

Gym

Car Insurance

During Lobster Carnival.

Bar

I went everyday

Walking.

Library

touring town
walking each day

Spirit ease yoga.

Q 39 Downtown's 3 Strengths

Small Town Feel, Many businesses, enough parking.

Location

waterfront access, heritage buildings, historical significance, convenient locations
By Water, Easily Accessible

Close

Natural Beauty. Available Rental Space. Heritage Buildings.

Diversity of Services. Convenience. Remains the Traditional Shopping & service area.
Jubilee Theatre. Boardwalk. Bank facilities.

Wyatt Centre. Water Front. Silver Fox. Spinnakers landing. Bars.

Boardwalk. Mall. Spinnakers.

Parking. Friendly People. Convenience banking (Con Cr. Union)

Restored Buildings. Spinnakers Landing.
Cleanliness.

Improved Facades. Local Retail. Choice of Shops.

Wide Sidewalks, Plenty stop signs, Plenty of banks

Mix of retails and services, empty shops with potential to open, good parking.

Waterfront

Heritage

Friendly small store personnel

Just being outside, rather than in A/C

Proximity to the waterfront Spinnakers,
Boardwalk/back.

Private retail shops

Variety

Owners of shops

welcoming entrance

Cleanliness

Quaintness and Uniqueness

Near Waterfront

Cleanliness
Stores close together

Close to Waterfronts

Banks

Banking

Professional Offices

Parking

Nice view of Water

Banking, Insurance, the old Chinese Restaurant.

Put something in that will help downtown.

Lots of free parking

Stores close together

Reputation for sport events

Nice location

Heritage Park

Cozy

Kept up very well.

Very attractive and cheerful looking window displays, excellent.

Heritage look

Parking availability

Friendly people

The waterfront

Banks

Boardwalk

Small

Easy access

West end Development
All within easy walking from vehicle

Harbor view pleasant

Musical

Products

Courtesy

West End Beach

Waterfront Boardwalk

Heritage Properties

Low Traffic

Appearance

Walk ability

Variety

Closeness of business

Rich in History

Holman's Bldg. should be recreated in modern context

Wonderful eateries (esp. oriental eateries)

Easy for seniors.

Small town feel more personal service, spinnakers landing.

Close to Boardwalk

Closeness Bldg

History Bldg

Small and Comfortable

History

Close to the waterfront

Services

Good Service
Fewer Crowds

Local businesses

Variety of Businesses

Front and back entrance to town square

Nice at Christmas

Closeness

Compact

Friendly

None

Everything walking distance.

Tickle Truck

Banks

Friendly retail operators

Easy walking Distance

Clean and safe

quality of products

unique items

easy to access

Small business owners (personal service)

Hertiage buildings

Some mixed up

Improved facades

Local retail

choice of shops

Attractiveness

Waterfront

Compact.

Sea walk.

Heritage

Green shore.

Services

Convenience

Convenient Banking

Good Parking

Clean

Easy to get around

Lots of variety

Not as much traffic

Lots of restaurants	Within walking distance.
Multiple parks	Parking
Great Stores.	By Waterfront
Good pavement	Safety
good sidewalks.	Restaurants.
Is made for Wheelchairs.	Good quality shops
Close walk to everything	Businesses
Easy access to banking service	Banking
Great Restaurants	Accessible parking close to businesses.
Different Variety of stores you don't always get in the malls.	Handy
Location with a water view.	Affordable Attractive (free parking)
Croquets	It's yours,
Credit Union Banks	Was here to start great place to live.
Less traffic	Uniqueness of a small town
Looks	Staff friendliness (retail)
Room	Major banks
Opportunities.	Close to waterfront/boardwalk
Accessible parking	Historical buildings
Places to eat	Close to historical bldg and mural walking tours
Spinnakers Landing	Crocketts-pleasant staff- good products.
View	Boardwalk and West End Project
History	Wellness Centre Project
Coziness	Access PEI and cultural buildings
Everything is close together for walking.	Easy to walk there
Easy access to stores.	Clean
Friendliness of people	Specialty shops
Attractive place.	Variety of goods/services proximity

Smallness

Friendliness

Murals.

Personal Service

Spinnakers.

Lots of room for improvement

Some stable business there.

Looks good

Able to park

Benches.

Centre of financial District.

Kept fit during winter.

Renovated stores.

Restaurants

New boardwalk gives more places to walk, better sidewalk, nice flowers planted.

Waterfront View

Dominion Square would make great apartments

Q 39 Downtown's 3 Weaknesses

condition of roads, high rents, some oversized retail locations.

Not enough parking, not enough attractions, store fronts bland

No Grocery Outlet, Most Places too expensive

Short Business hours and few retail outlets.

Parking. Lack of Family clothing stores. Decrease in number of businesses and shoppers.

Lack of Retail Stores and Parking. need 3 lanes for Main street from MacEwen St. to Light at Jubilee

Parking

Nothing there

Very few Specialty Shops. Limited quality dining. Street Scape very boring. Too much cement paving. Not enough trees, flowers and shrubs.

Stores going. Everything uptown.

Not enough shops.

Parking. Variety of Merchants. More Restaurants.

Not enough of Wheel chair parking, not enough stores, not enough restaurants.

Late night clubs/ garbage, fighting and drunkenness

empty shops

businesses moving out to Water St. E or North Granville St.

No Parking

Parking

Older Buildings not developed by owners

Business owners have no imagination

No(summer) outdoor cafe dining

Water St. should be for walking only

over all building designs seem to have no fore thought as to what doing looks best being what! Too many new style buildings (vinyl) next to beautiful old ones.

Signs left up too long after sporting events etc already occurred.

Empty retail space older buildings

Condition of sidewalks

decrepit empty buildings

lack of parking

No stores to attract

No special services
Little advertising
Lost it's groceries stores
Lost it's people
Inconvenient Parking
No great shops other then specialty ie floral, jewelry, drugs etc.
People all go to malls up Granville.
Allowing employees to park on water st.
Not very pretty
No chain stores
Lots of vacant space
Vendor Parking
Poor Customer Service
Poor Architecture
No/ little selection
Lack of Variety
Bad parking
Not enough quality restaurants.
Lacking spirit and enthusiasm in most stores. Need a gimmick to attract people.
Lack of Visitors
Lack of Busses
Needs to be redone all store fronts. Looks very run down.
Shopping appeal
No outdoor Cafe's
Not enough Island Crafts
Too many traffic lights in short space.

Water St. feels narrow.
No Parking
Not promoted enough
Business owners negativity
Lack of Retail
Lack of Vision for redevelopment of businesses
Parking
Lack of trees
lane for bicycles
Closed on Sunday
Lack of drawing for shopping
Shopping opportunities limited
Can no longer see the sea
Gritty, shabby, grey
Fast Foods
Grocery Shopping
Parking
Variety of stores
Parking
Variety
No large attraction
Loss of anchor stores in Waterfront
High prices
Little Variety
Dull
No parking
Needs Maintenance
Needs lots of upgrading

Vacancies

One or two large retailers

Parking

Empty buildings

Lack of Housing

Lacks Vibrancy

Lacks Variety

Failure to attract consumers

Parking

limited benches and foliage

poor signage

too many bars

Parking- selection

Limited parking

Crime

Not much room for expansion

Poor quality retail

Minimal Parking

No parking

Expensive Retailers

Poor Parking

No place to shop for women clothes unless you are very tiny.

Dining Establishments

Shortage of Retail

empty spaces

not enough stores

limited services.

No. of Vacancies

Less Variety

Parking

Not enough variety in stores.

Smell still coming from West end

No attractive store fronts
Complaints parking- not valid

Lack of parking

Parking

Vacant Buildings

not enough activity centers for children

Vacancies

Parking

Appearance.

Vacant Buildings

Lack of talent use of Jubilee theatre

Speeding on Waterfront.

Condition of building

Should have no cars on the street, close off traffic like originally planned

That will bring more people. Try it.

Not enough parking spaces.

No place for teens to hang out

Not enough sidewalks.

Not enough parking

Not enough stores

No light at Spring st. extension

Mostly Prof. offices

Not all places are for wheelchairs

Not enough parking spaces.

Not enough ladies and men's and young adult shops

Not enough retail.

Mostly business services. Not much to draw people to downtown area.

Not enough parking

No parking

Declining

No drawing appeal

Not enough clothing stores.

Lack of Businesses.

Not open for extended hours in summer months when tourist are around.

No chain store.

To many cars, hard to cross road.

Lack of Variety.

Lack of retail

Poor lighting (old)

Trees- no boulevard

No pedestrian crossings

No outside cafes.

Parking

Not enough parking

To over come

Owners- attitudes stop blaming City

Be more courteous to staff and customers

Large retail store

Major grocery store Poor sidewalks

Empty, large spaces

Nothing to go on downtown Water St. for

Poor quality of children's- men's clothing

Poor quality of shop's

Narrow Roads

Intermittent Parking

Not enough variety in shopping

Not enough of cross walks very dangerous to cross the road.

Parking

No parking

Lack of Diversity

Small catchments area

Limited size

No parking and the 2 hour limit. Then get ticket from Police Dept. discourage people to visit downtown.

Fewer businesses

Looks very run down.

The people running stores want the town to pay for everything.

You are divided and will not work together.

Run down stores.

Loss of business to uptown.

Not enough parking

No variety of retail.

No local grocery or convenience store.

Q 39 Downtown's 3 Opportunities

Employment/jobs, Make more people friendly,
Develop beach.
Fill empty buildings with lofts for residential or city services use.

Main Thoroughfare. Pleasing aesthetics. Available business spaces.
Specialty stores. Clothing stores. Both lacking in Summerside.

Different Businesses

Need clothing, home decor specialty shops. Need more fresh local products. Fish for example, No Batter or Frozen Veggies. A more natural or Victorian look would be wonderful.
Water Front. Boardwalk. Tourists.

West end development. Wellness Centre.

More stores, more restaurants, more wheel chair parking.

More restaurants could open, (sit down)

Waterfront

Attract a backlash of residents to get back to enjoying the downtown core again.

Parkade

Farmers Market

Supermarket

Restaurants

Markets-Natural Food like Ottawa's Market Square

Nice Markets

High and quality retailers- specialty shops

Hope we can get something Downtown.

Lots of vacant stores

rich in history

Waterfront Development

Open Style Pubs

Cafe's

Restaurants

Must spend more money on advertising not just locally.

Outdoor Cafe's

More outdoor entertainment

Bring in more stores to bring people to downtown.

Island Crafts Market

Farmers Market

Water

Heritage

Location within Province

Lanes for bikes/boards

Sunday tourism trade

Attract a major chain to draw in people.

Establish art school or similar venue

Possible pedestrian- no go car zone

Greater variety of retail interests

Banishment of those soulless lending financial institutions.

Economic anchor store for Dom. sq, building and old Sobeys building.

Promote specialty services

addition of actual pubs and fine dining also.

Walking mall in summer

Ice Cream stands, Benches

Develop more to downtown

Encourage homeowners

Invest in Future.

More activities (sidewalk street parties)

Build service jobs (e.g., health, law)
Attract Dining businesses
Farmers Market
Lots of Commercial space
Mid-age women's affordable clothing
music on the street/sidewalk
outdoor cafe
No driving/ walking only Journal Pioneer- to Granville St.
Made into park like appearance
More parking
Fill the vacancies
Increase parking (garage)
needs more children clothing stores
develop unique services.
Creative heritage development
City to encourage dev. downtown
More new business.
Upscale restaurant, sidewalk cafes.
Waterfront Place
Sea walk extension
Side walk sales
Personal housing
Garden (flower) area
Swimming near Yacht club
For more grocery stores
Small shops unique ideas
Outdoor eating

Spa or Gym
Would like to see condos built in downtown area.
Old Smallmans or Holman's bldg.
Outdoor cafes.
Room for retailers.
Nice restaurants
Residential space
Residential at Holman's and other 2-3 stories Buildings
More people
A portion of Water St. Summer to Spring could be closed to traffic for July and Aug. Picnic tables, etc could be placed in the street. Weekly market, yard sale. etc could be a possibility. This would be a benefit to downtown merchants.
Very open
Improve trail very poorly maintained
Variety of retail opportunities
Condominiums overlooking harbor.
Good men's store- children clothing
Competition for Ladies store.
Advertise to tourists
Grants and Tax breaks to commercial enterprises.
Expansion
Flexibility
Longevity
Come up with theme on shipbuilding or fox ranching. Provide small scale projects on each. Get project same as Fathers of Confederation in Charlottetown.
More businesses.
We could develop it like Victoria Row in Charlottetown with out door cafes etc.
Local community and cultural

Q 40 immediate 0-1 YR Improvements Recommended

City to fund (Not Merchants) and install (Get on with it) cobblestone walkway etc. (Original Plan)

Boardwalk is good idea

Really don't know. The Waterfront development is major improvement. A pleasure for all citizens, attraction for tourists.

Eliminate traffic congestion on water street east.

Outdoor markets, stalls

More dining choices including fresh vegetables. More retail shopping choices. There is limited availability for one off Island to spend.

More sit down Restaurants, not fast food.

Shut down those bars and dance places where the people go to get drunk and doped up and they bug passers by and fight with any body and everybody. There was three different times I seen a man hole that was at the end of the sidewalk wide open with nothing around it to warn people at night when it is so dark. About 17 years ago a friend was walking down town and I was just about to step down from the sidewalk when my friend yelled at me, if she didn't I would have fell right in it. It was at the end of Granville St.

Develop Water Street- make it pedestrian friendly

Encourage businesses to rise colorful house flags to decorate their businesses (like some homes have). Start heritage color schemes for buildings, so that it's aesthetically pleasing over all- it is too mismatched now. Take a look at Kelly's Flower shop- very attractive- need more architectural detail like that, flower boxes, etc.

More Green Space

Water tower needs to be completely repainted and words City of Summerside made much plainer or totally replaced.

Town and outlying areas often littered with garbage- by-laws should be enforced

New different retail space

Waterview Restaurant- Fine Dining

Invest in some markets to start drawing a new clientele to Downtown.

Organic farm produce, natural products, beading, sports, etc.- This young health conscious clientele have money to spend. Maybe rent practically paid until things get growing

I really don't think the city has the primary responsibility to look after the downtown. I would not favor a lot of tax money supporting this area. Property and business owners there have to assume more of the risk, not the tax payer.

Flowers and benches wont attract customers. We need better shops, better customer service in all stores.

Keep working at the Waterfront Boardwalk is really nice. Keep up the good work.

Attract better shopping downtown. More competition (Drug stores, clothing).

Better Parking

Apartment above Holmans

Cafes

Pubs (a real Irish pub)

Removal of Gas stations and like businesses that take away from the appeal of Summerside downtown..

Begin to get plan made to redo all Water St. downtown area.

Close Water St. to vehicle traffic

Improve rear entrances to stores

Offer incentives to attract Island stores

Have a Buskers Festival

Offer downtown street entertainment

Have all old properties redeveloped

Get all businesses/house holds on city community Network

More selective on new sidewalks installations, street paving and maintenance by a priority on Central, Granville, Water Streets, side streets with limited traffic lower priority.

Sunday shopping in that area

Cafes

Bike Lanes

The mural program (thanks to Leon Arsenault) was the harbinger of good things to come...now let the area's creative minds and talents loose on every visual aspect of the downtown zone. Make it new, make it exciting, make it unforgettable again.

Tearing down of old properties on the West side of the First 2 blocks of Central street to create parking.

An anchor store in the waterfront mall. Merchants and staff to leave lost of parking places for customers.

Face lift

Parking Spaces

Dress up the vacant stores, they tend to make the downtown look unpleasant

Attract fine dining to a local B&B

Lighting

Trees, flowers

More promotion such as TV commercials/radio commercials to promote downtown business.

More parking in the downtown area.

More lighting

More Policing

Parking

Parking

Green space

Consumer Parking

Rename some vacant building and build apartment buildings in their place.

Give parking tickets to employees who park on Water St. while working.

Fill the empty buildings

Improve facades on buildings

Parking

fill vacancies

Continue facade improvements- cut off traffic- brick streets- seating areas- old world style.

Locations through the city where residents can dispose of their compost throughout the summer months. I.E. Seafood shells, high perishable compost

West end beach, instead of an old diesel burning tractor to clean up moss on beach. A team of horses would be much more pleasurable to watch. Great tourist attraction.

More Parking

Reduce speed limit

High density lighting

Flower Garden Panorama

Have someone design downtown area. Make it some sort of a contest. Heave knows there maybe someone out there with a really good idea. They don't have to be a designer to have a good idea. Just good taste. then have the citizens choose the design.

More sidewalks and better trails.

More retail stores and Anchor Store

Make all places wheelchair to get in and out downtown businesses.

Outdoor cafe. Would like to see a more social appeal in downtown area.

Grocery Store

More parking

Dollar store

Cater to customer, e.g. Christmas hours

Something to draw people

Waterfront Mall needs an anchor store.

Farmers Market- advertise more, unique vendors

Keep banks in the area.

Have stores stay open on Wed and Thurs.
evenings until 9pm

Boardwalk

2 permanent street cleaners 6-2 10-6. they would
keep Summerside clean.

All stores should stay open till 5 or so. Some close
at 3pm on Sat and downtown coffee shops and
light snack restaurant close too early.

] Dominion Square cafe and First Cup- malls have al
stores open at same time- you know when you go
they are open.

Occupancy in the vacant buildings (e.g. Old Lo
Food)

My comments remain unchanged since the last
survey.

Maintain boardwalk

Develop plan re: facades; shops for 1 block and
then extend to another etc.

Music from speakers within specific hours of
operation

Hours of operation during tourist season e.g. 9-9

Parking and traffic flow

Reads Corner

More traffic lights at malls

More business in Waterfront Mall or downtown area

Need more variety in clothing stores.

Keep up with boardwalk development.

Open access to rear parking

More commercial/retail outlets.

Develop some attractions to get people downtown.
Each business to offer outdoor snacks each day
with cooperation with downtown development. As
well as entertainment on Water St.

More restaurants

Playgrounds for children

Cosmetic Improvements

Let the store owners do their own thing. Town
should get out of supporting financially these
people who will not help themselves unless we fork
over the cash.

We do not support Sobeys, Wal-Mart, Superstore-
Why should we support downtown?

More parking.

As stated previously Water St. could easily be like
Victoria Row with those glass front areas of old
Holmans building being opened up to provide
outdoor eateries with outside tables etc with unique
shops to draw in tourists.

Incentive to potential local retailers.

Q 40 Near 1- 3 YR Improvements Recommended

More trees. Create green space to view waterfront
from Water St. to Harbor Drive. to make attractive
walk between Central & Granville.

Support Shops and Restaurants to keep people
downtown

Downtown situation not a panic one. Local citizenry
and tourists will patronize provide they continue to
provide good service and merchandise.

More specialty retail stores. Specialty shops and a
variety of better quality clothing boutiques
especially men's clothing and medium priced
women & children's clothes such as the bay.

Block Off Street. Better Businesses.

Downtown Face lift for Water Street to include more green space.

Cobblestone street by local businesses. Open outdoor Cafe's.

Some place where just teenagers and young adults that has some sort of limb missing, arm, leg etc to go to talk, dance or just to mingle and make friends. I have a couple dear people to me that are very uncomfortable in places where people that don't have limbs missing and they don't give the people that has, the time of the day.

Consider cleaning street during July and Aug and have outside cafes and more up scale shops. Try to attract potters, painters and other artisans for retail, courses (training and courses), demonstrations.

Private development of older buildings, ie residential, Boutiques, Craft shops

As healthy facility built, more healthy products. With the hospital and medical centre in Granville St. North, that area may need a whole different highway and commercial development- it will be insane up there.

If you keep on doing different things like boardwalk, it will bring people back to Downtown area, which is what we would like to see.

Clean up older buildings, complete waterfront development, entrance boardwalk.

Different/interesting shops

Start process of tear down. Begin redoing all Water St. Patio's, bakery, tea house, would all be great idea's.

Attract Federal Office Building

Attract Provincial Government Affairs

Streetscape

Boardwalk from Wendy's to West End

Develop new shopping stores

More small high technical businesses

Develop outdoor cafes.

As above

Tree Planting

Soccer fields improved and or built

Encourage more people active institutions to locate in downtown, trade schools, dance schools, art schools, i.e. get the young people of Western PEI to find the downtown exciting and happening...other than the bars

Attract new business such as pubs and fine dining facilities.

Attract a anchor store

Attract more outdoor events, better signage directing pedestrian traffic to other attractions, I.E. spinnakers, Waterfront Mall.

Pedestrian Areas

Change parking to angled parking

Close Summer St. from Water to First to allow businesses such as O'Farrens to offer outdoor tables

To bring a big company, such as a call centre into the downtown. Maybe in the Holland College building. It will bring more people to the downtown area.

Walkway only

'Better schools

Patio bars/restaurant/ bistro's to increase foot traffic and draw shoppers to area- will increase retail business.

Need moderately priced women clothing stores in all sizes especially plus size, need more children clothing store.

encourage shopping/ city to redefine downtown as centre of Summerside

Same as above

Roof in the downtown water street, Granville to central. Create a market area for merchandise. Sea walk extension towards Linkletter beach.

Lobster Carnival during Lobster season.

More jobs

Outdoor Seating/restaurants/pubs

Housing

Act on the design. Do it. Build it and they will come. Having the street cut off to traffic and parked cars the possibilities are endless. People will be curious. Then they will use it if it is different and well done. (No asphalt on the current sidewalks or on the brick walkways please)

Would like to see perhaps Holman or Smallman building converted into condos. I feel its an ideal location on the water to attract condo buyers or renters. I feel they should be high enough.

Aesthetics, curb appeal
Brighten up the area.

Tare down old Lofood and build apartment building with lofts as apposed to apartments unique, high end living spaces.

Make Water st. pedestrian only, expect for delivery persons- it can work.

More residential housing downtown.

Large Gov. office downtown.

More parking

Spa West End

Population with condo/apts in upper levels of old Holmans etc

Facilitate dev. of small, unique shops

Outdoor market- vegs; fruit; cheeses; fish; meat; flowers; maple syrup; jams/jellies

Parking and traffic flow

More designated parking areas

Better parking

More entertainment for young people

Spa at western end of boardwalk developed

Develop outdoor cafes, close to 1 lane Water St.

Bring a future shop to Summerside

More craft shops

Try to attract new business.

Apartments in Dominion Square.

Q 40 Long Term 3 + Yrs Improvements Recommended

Add small green space along Water st. downtown in place of a non-historical building.

A chain retail store to draw customers.

Need more clothing stores and necessity stores to get people into the area.

More tourist attractions. Good quality restaurants.

Have a plan to follow

Continue Facade Improvements. Cut off traffic. Brick Streets. Have seating areas. Old world style.

More wheel chair parking places downtown Summerside. We could hardly find one when we need one. A certain side walk or some thing for motorized wheel chairs I don't have one but I seen so many people that has one the chair almost got

hit by a car, or a car stopping quick to avoid a accident.

Pedestrians only (No traffic on Water St.)

Outdoor Cafes

Continue, with flowers, flower boxes

Improve confusion intersection at Water St. East

Discourage anymore donut shops and boring restaurants with no personality, look at Charlottetown for guidance here!

Eliminate Metal Siding

More parking places you know in the Winter, it's very hard to get around downtown to find a parking

spot. Then get out to walk in the cold, I'm a senior and we have a lot of them here on PEI.

New Exteriors

Similar to Queen St. i+D66n Toronto

Similar to Bank St. (Glebe Area) in Ottawa

Start enjoying our new city.

Develop east end boardwalk to the Wilmot Bridge

Cluster more restaurants in downtown core

Tour vessel for water tours

Build on history of City

As above.

Use and upgrade of vacant buildings

Improved shopping in the downtown area.

Afford more residential component to downtown, i.e. students living nearby their schools performance halls, etc. Make the downtown population double. Consider who would not rather live on such a Water St. than the waste land of North Granville St.

Develop resident buildings to a heritage level rather than a modern look, similar to Halifax and Charlottetown.

Parking Garage

Senior Apartment/Complex

Attract more businesses to locate downtown.

As above

To work on promoting Summerside to it's own residents and not just to tourists in the summer.

More selections

Extend Harbor Dr. straight to the Spa.

Pedestrian mall (water st CBD)

Route traffic to Harbor drive and parking area.

Possibly develop as a factory outlet town such as North Conway, NH.

Same as above

More public transportation - buses

Holman's Island development, camping, trails, cabins.

Big winter carnival event. Get the French citizens involved. Similar to Quebec City, but on a smaller scale.

No traffic between Spring and Central with a roof for walking shoppers.

More activity for children

Convert Waterfront Mall into something useful to the population.

I think that change is the idea. What's going on downtown isn't working. Do it. Your making other changes. The Wellness Centre, the west end development. Just do it. It was in the original plans. Lets the citizens be involved.

Attract new Business.

Long term businesses.

Clinics (ie-Dr's, health professionals, dentists) like in Fredericton (polyclinic)

Spa

Call centers

Parking arcade on Harbor view/Water St. West. Maybe 3 levels it would be in walking distance of downtown and Water St. would be clean.

More development as the numbers increase in communities.

Boardwalk to Linkletter beach

Major tourist attraction

Cobblestone walks

Outdoor cafes

Summer sidewalk cafe and restaurant.

Goal: Curling and bridge (card game) Capital of North America

More business ventures initiated.

Q 41 Why Shop Downtown

Dental & Hair services, clothing restaurant and banking.

Drugs store. Schurmans. Banking.

Clothing stores

Very Limited for our needs.

I Live Downtown.

Bank of Nova Scotia. Castle Christmas. Dominion Square.

Stores and Banks on same street. Can do all business from one end to the other. Not too far to go to pay my bills.

Patronize Local Businesses. Enjoy improvements.

Building supplies and a variety of other things.

First my doctor is in the mall downtown. I shop in the two groceries stores downtown, there is a gift store in the mall I like. I always get my glasses downtown and I love the xmas store downtown, the Chinese food rest. and Subway that is downtown.

Shoes, men's wear, fabric (closing soon), gifts, jewelers.

Friendly, concerned salespeople whom we don't see in the malls or shopping centers.

I work there so sometimes shop on dinner break.

Close, has some quality outlets

Second hand bookshop

Bank

Vogue Optical

Waterfront Mall

People- I like customer service

We like to shop at Waterfront Mall, groceries, clothing.

A couple of stores after good service.

Banking, a good ladies wear store, men's wear store

Banking, dress shop, Hardware, Shoe Store, Drugstore, Lunch

Groceries, Dentist, Dr., Shoppers, Hardware, Rest. just right.

It's close to where I live and I know how to get around everything.

Independent owner managed stores

I do like to shop in a smaller store. I like services, gift wrapping, on of a kind items etc.

Convenience and quality of Merchants.

Jewellery, Clothing.

Prefer the more personal approach many businesses have, compared to the malls.

Availability of merchandise.

Supporting those retailers.

Men's clothing, banks, restaurant.

Hardware Store

Jewellery Store

personal service

banking

proximity

Banking

The banking, restaurants, and bars.

It's close to my work which is more convenient for me to shop downtown.

Specific stores

availability of shopping

Shoppers

Services

Smaller stores, less people

Sheens, Crocketts, Banking, Barbara Ann, HMS, Copy Business, eye appointments, Pro-Hardware, Tickle

Trunk, Gordons.

Close to drugstore, we use the library. Our daughter's work on Water, family store on Water St. Bens Bakery, Deli, some restaurants.

Know the people we are dealing with.

Proximity.

I enjoy the quality and service offered by Sheen's and Crockett's.

Service

Quality

Patronize local business and enjoy improvements

They sell products I need.

Clothes, banking.

Convenience.

Familiar people in familiar businesses.

Price choppers, clothing store.

Convenience

Schurmans, Callbecks,

Dentists,

Bank

Shoppers Drug Mart

Bank

The fact that there are unique shops. Banks, food outlets and it's not too crazy busy (traffic). There are a large variety of stores to choose from.

Go to Credit Union/ banks. Can't get in at Crocketts Jewellery by myself.

Some time better service

I like supporting the downtown merchants as for as shopping there isn't too much, but I use downtown for Business and Banking Services. Drug store, Jewellery Store, etc.

High quality of products and service.

Easier to get around

It is within walking distance.

Personal service at retail stores.

Less traffic congestion and easy accessibility.

Banking and Eating.

I enjoy walking from store to store/ even dodging the rain- sales clerks are friendly and most people are willing to help in anyway.

Convenience- parking-banking-food-restaurants-service- safety-police presence-friendly shops and people.

Shoppers, McNeil Mall. Sheens, etc.

Variety; privately owned retail establishments which provide personal service and years of experience; trust.

Banks, different kind of stores.

Because it's part of our city.

I walk to do my banking, use the drug store and other stores.

1 ladies store

1 pharmacy

1 meat market

furniture/hardware do not fit with vision of several different boutiques

I like the service-quality at Sheens and Crocketts. I like to check merchandise at the Tickle Trunk which has gone downhill drastically in the past year. Private shops

What I go to buy I generally get.

Schurmans/ CIBC/ Superstore, Sobies/ Dollarstore/
Canadian Tire

More clothing stores.

Closer to my home

Not as busy as mall

I can walk

Clothing stores, work world Barbara Ann, furniture,
Jewellery.

Usually something different than malls.

Proximity and immediate need for specific product.

Convenient to shop, no crowds.

Financial and good service from some stores.

Ex. Crocketts, HMS office.

Grocery, shoes, Hardware

Sheen's for shoes and Crocketts are quality
businesses I support. Good quality-good prices,
excellent services and friendly.

I live near there.

Q 41 Changes need to shop downtown

Need more retail stores, restaurants, cafes. Give a
big tax break to a big retail outlet to relocate there
such as free 1 year rent and no charge for
municipal services.

More variety and better pricing but it is near
impossible to compete with big box stores.

Everything is at Superstore. Unable fulfill shopping
list downtown.

Barbara Ann Store, other clothing stores and shops
such as eyeglasses, children's and men's wear,
hair styling etc.

More clothing stores

Specialty shops. Ladies wear especially something
between Reitmans and Barbara Ann. This is a
great need.

Could see a grocery store but we already have
enough. We just visit downtown for banking and
occasional dining.

Occasionally shop downtown. not our main place.
In waterfront mall need Winners, Aldos, Sport
Check, Old Navy, Future Shop.

Despite computers and new technology we still
need the banks, credit union, drug store, etc.

Men's and Ladies wear shops.

Competitive Pricing with Malls

Better Parking

Outdoor cafes in Summer

More variety

high quality good value for money shopping

More Stores, like the ones that were here 30 years
ago.

Farmers Market- type, cafes, coffee shops,
specialty stores

Need unique and high quality goods/services. Don't
try to compete with Wall-mart/Zellers etc.

Without a large powerful store with easy access,
people are going to continue to go uptown.

Parking space so when you get down town you can
park.

Better clothing stores (chain stores) maybe a mall,
outdoor cafes.

Better customer service, less vendor parking

Cafe's

Would love to see good stores and one or two
outside eating area's.

More Retailers

More stores, better parking

Outdoor cafes

Nice Stores

Businesses tied to Water

Retailers we now have throughout the city is sufficient.

See above

A major store to draw people to shop.

Cheaper stores.

More stores a disc

Discount retail store would be nice. Downtown is way too expensive.

A more open atmosphere as it is you are boxed in from the parking to the actual browsing.

More grocery stores, better restaurants.

Lots of parking and more competitive prices.

Clothing store- Dept. Store, Grocery store, hours of business extended.

More selection/nice family dining

More cultural shops, and internet cafe.

More money put into downtown centre to make it look better.

There is not enough variety in stores. There are not enough clothing/footwear stores.

More parking, less traffic congestion.

No parking, more variety of shopping.

More stores- clothing for the whole family

It could use a department store like Sears or one similar.

More shops

Some stores Duh!!

A better quality of clothing for seniors not just for teenagers.

A store that would attract me (i.e. Future shop, clothing)

Convenient Parking

An anchor store at the Waterfront place. Winners, The Bay, Sears retail.

Mega All round shopping Centre

More stores and shops

Same as above Dominion Square

Wal-mart

We need a department store (like Wal-mart)

More variety of stores.

Grocery store.

Increase in retail- Waterfront Mall and Water St.

Sorry I am not a shopper.

Need new grocery store.

More affordable retail stores and shoe repair.

Major retail store.

Variety of shopping venues- would attract locals and visitors

Restaurant

Art gallery

More competitive Retail Outlets.

More shops that people can afford. Uptown is busy because of Zellers and Wal-mart.

More variety of services available.

Mall type, stores connected, more variety of shops

More anchor stores, better shopping stores.

More clothing stores especially 18 size and up.

More clothing stores

Q 43 What other reason for using car or motorcycle to visit downtown.

Doctor	Library/ eating
Breakfast at Offaren's	Spirit Easy Yoga
Doctor	Dentist
Dentist	Dinner
Meetings	dining
Dining	Dining

Q 46 Where else do you park vehicle when downtown

Within a few blocks also	Varies, depending on time of day.
In lot near destination	Nearest Painted spot, blue card
Lot near destination.	Wherever there is a spot.
I usually park 2-3 blocks away. Impossible to find any spaces downtown.	Wherever possible
	Wherever I can

Q 47 Comments re availability of Downtown Parking

Park near destination.

It is so hard to find a wheel chair parking their is so little of them on the streets right downtown.

Sometimes others are parked in special space.

Depends on time and day.

Owners and staff should not park in prime parking spaces unless they don't want customers.

Available a long distance away.

Q 57 Involvement with Social or other activities.

Church Volunteer Groups	Church/ elected boards.
Meals on wheels	Eastern Star
Seniors, Church	Hospice
Use Rec Facilities in Winter.	Was member of Service Club for 55 years. Am Life Member of Chamber of Commerce.
I am not able to attend anything after dark.	Meals on Wheels and Activity Volunteers.
YMCA	Church
None	Generation XX
Church	I do a lot of volunteer work at hospital and church.
Red Cross, Silver Fox, Hospice, PC Hospital, church, book club.	Fire Dept.
Volunteer Cat Action Team	

Q 72 Concerning Other Income Question

This survey shows that the city has the best of intentions in regards to the quality and effort put into the questions. However, I feel that it is done for purely political gains based on the questions pertaining to the Wellness Centre Construction and the fallout from it. We all know that we as civic tax payers will be paying for an item that we do not need, yet the city and this survey continue to mask the feuding. A 4000 seat rink?? It is Basil's agenda and nothing more.

This survey has a serious flaw...what person in their right mind would comment strongly their opposition to various depart. or services within the municipality and then turn around and put their name or e-mail address on the document. I think you'll not get the truly critical segment of the population returning their survey with their John Henry's affixed. Since they might fear repercussions from Dept. involved.

Thanks for doing the survey. We have a beautiful town- Island which I so love and appreciate. Although I don't use the sports/heritage activities, I respect those who do, doesn't mean I don't think they're important, just not an interest of mine.

We have a dog and I find when I'm walking my dog and he has waste- I always pick it up with a baggy, but 2 have no place to dispose of it unless I'm handy a park or downtown. I would like to see some garbage buckets placed at least for now on some of the Main streets like Granville, Summer, Spring, Central etc, so that I don't have to walk holding a baggy in my hand.

A larger envelope to certain survey would be appreciated. Every year it's the same survey small envelope. Far too many emphases 1) Being placed on sports, more concentration should be given to ditch in-filling and developing the cities services and industries.

Look after what you have first and offer incentive for improvement.

More activities for youth so they are not running around all night.
More animal by laws- for barking dogs, dangerous breed dogs
No large tax increases.

There has been an overwhelming amount of construction and renovations over the past year or so and the improvements are tremendous. However, it is scary to imagine the overall costs, and makes one wonder where will all the money come from?

The trees and bushes that crowd sidewalks need attention- Homeowners on corners should keep trees and shrubs from blocking view for drivers. The North end of Granville St. is a nightmare. All entrances on to Granville (on the left) with the exception of those located at the old superstore, should be closed off. A back street from Superstore to Sobeys should be considered to relieve traffic. Street lights are too dim especially for pedestrians at night. Why is there a merge lane on Water St. by the all night Irving?

More money should be spent in older part of city. More police on city streets ex. should be traffic section to control our streets for the safety of everyone. Absolutely no tax increase. Slow down on spending money. I am not making a comment (income) on this, cause I am sure you make three times more then we do.

The sign by the stand pipe, I would like the sign to tell us how many people live in Summerside.

I was born in raised here in Summerside, but moved to Edmonton, AB from 2000-2003. I saw a lot of different and modern school programs in Edmonton city. Such as holistic health, cosmetic, dietary, reflexology, Acupunctural and herbal health school classes and programs. Which contributes to health improvement for the city. We need more health awareness programs with various techniques. Thanks.

We live on Welfare. My husband and I can't work. I am in a wheel chair I can walk a little, I have many, many, illnesses affecting my whole body. My husband stays home to look after me. We have two grown children that don't live at home. But my husband is sick now himself. He has advanced emphysema, and some days he is so sick that we could hardly fend for ourselves. We are both crawling on the floor to help each other. I am also a bad diabetic on Insulin.

I live in a mobile home park and continue to be dissatisfied with the fact that we have to pay our landlord for services which we also pay the city for- water, streets, snowremoval, etc. I think it's time Summerside follwed Charlottetown lead and give park residents a break on taxes.

This comment is regarding the electrical area located on Harvard and King. I realize that this area is fenced in but the fence on the Harvard St. side does not go right to the ground in all areas. I have seen kids roll underneath the fence and get into this very dangerous area. I would like to see the fence built down further, or soil added to the ground in this area to prevent any majoy incident.

Excellent Survey

I attended the Aqua fit classes at Summerside Pool for 2 years regularly and have enjoyed health benefits and a social atmosphere there under the leadership of Kim and Lynda McNeil. I understand this is to be changed as the city would like to reap the financial benefits from this outstanding venture (upwards of 50 per class). I think the city wants us to think they are committed to a wellness centre when really it is just the money. A good thing was happening at the pool and it will not be the same under other leadership and I have been attending these classes under one of the city's staff and sorry it wasn't the same. Why did the city make it impossible for this class to continue as it was? I will be attending Lynda's class at another location in the fall even though I would much rather be at the larger pool. Please reconsider this decision as most of those attending were doing so to benefit their health. Show us you do care and let the program run as it has for the past few years.

I am proud to live in Summerside and am extremely please with Mayor Basil Stewart. It's a great place to live. The West End project is something the Council can be very proud off. I walk down there and I cannot believe my eyes, it's beautiful. Also the friendship Park is so nice- I enjoy that. I have a small dog and the Bark Park was a wonderful addition to our city- Thank you.

If a new wellness centre is in the making, listen to the users of the now facility the (Centennial pool) and take what they are saying and do something with their ideas, they do know what they are talking about. We do need - a therapy pool, a new manager, a friendly outgoing staff to make you feel welcome.

Summerside is a nice place to live, we need more opportunity for the young people of our city, something for them to do so as they are not destroying property.

I think the city needs an outdoor swimming pool and improved playground equipment. Generation X and possibly a skateboard park would service a number of youth who do not participate in sports activities. I'm very supportive of and encourage a focus on community wellness. The rails to trails project is excellent. I also appreciate the monthly city activity guide and activity line.

Although the City needs a new rink and pool the complex being built is or seems excessive.

Need to consider improving the intersection of Pope and Central

Another east-west entry is needed from MacEwen Road to Reids Corner Area

Turn lanes should have been provided on North Granville as new stores were built

Close Granville St. entrance to Tim Horton's and force people to use traffic light intersection with an advance green for people heading north.

Filling in ditches- not very clear about cost, when areas are going to be completed, etc. This issue has been talked about for a number of years a clear plan should be available to the public.

Love what you did to my West End.

The town in Summerside is a really nice place to live. However now that the town is growing so fast there needs to be some careful planning not just building for the sake of building. Can we afford all this building? Can the citizens? Lots of our citizens are getting older. Can they afford a drastic tax increase? Lets get the basics done. Good sidewalks, good and more parks, revitalize downtown and give people some where to exercise. PEI is overweight!! We cant afford the frills right now. Maybe in the future if the planning is done right. Facilities should benefit & complement health & environmental needs such as provide physiotherapy, psychological therapy, mental, emotional, wellness in public buildings.

I think people under \$22,000. should be able to qualify for grants for fixing up your house. Keep up the good work.

I was born and raised in Summerside, moved to Sherbrooke 25 years ago. Over years, watched many changes, some good, some not. Rural mail box in Summerside, we pay our electric bill to the city, but farm is across the road from Sherbrooke therefore not actual residents of Summerside, but have a vested interest. Traffic on Small Ave. needs to be slowed down and reduced. With approximately 150+ homes in the area and Small Ave. being the only access road. Another access needs to be found for this sub-division. There are many young families that are here and the traffic is too fast and too many.

Ever since joining the City of Summerside. Our taxes have increased every year and one year in particular two increases in the same year. If there are any more increases we will be leaving the area. Whether it is assessment or rate increase. Enough is enough.

Every winter the plows fill the ditches on MacEachern Ave. then every spring you send a machine to clean out the ditches to allow the water to run. How economically efficient is this plan? Balcon Ave. residents have water problems every spring. why are the ditches not permanently filled in with a proper drainage system as residents requested several years ago? Have you asked Chief Drummond and his staff what their most urgent needs are in the new addition.

This survey is a great idea.

Even retired person do not like to be asked to fill out a 16 page survey and have it returned to city hall the next day. If it was half as long maybe you would get 50% more replies.

This is a long survey which may discourage people from completing, or at least only certain people will, which will make the results less representative of the city population.

Don't see any questions wanting opinion about our sitting counselors- none are doing any good any way.

We have been very disappointed with the way the ditch in filling has been handled. In our subdivision empty lots are having their ditches filled in the newest area and people that have paid taxes for a lot longer still need their ditches filled. Surely their is a more fair way to perform this necessary work. Safety is not considered and this worries us. We have many children getting on the school bus at our driveway and have had to pull children out of ice water filled ditches.

Too many new building being built when there is old but not too old one sitting around not being used. Government spends too much of the taxpayers money. Everything going up in price and not enough money coming in household to live.

In regards to the West end boardwalk. Instead of finishing where you did it would be much, much better if it were extended further out to the spa. The beach out in that area is rock, shells and seaweed free, a beautiful spot to swim it would definitely be worth the money.