



Public Works and
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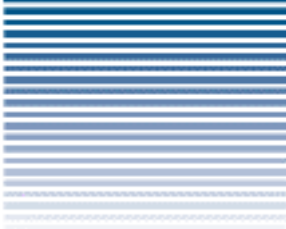
Travaux publics et
Services gouvernementaux
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STRUCTURED INTERVIEW QUESTIONNAIRE Manager's Workbook

Service Delivery Agent Recruitment Tool: Entry level

Developed by the Personnel Psychology Centre of
the Public Commission of Canada for the
Organizational Readiness Office

Revised on July 2004



Confidential Material

In this workbook, you will find the interview questions developed specifically to assess the four target competencies, which are Communication, Interpersonal Relations, Partnering, and Personal Accountability. These interview questions are organized by competency, and involve Behavioural Interview Questions and Situational Questions.

For a copy of this Workbook, please contact:

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