

## Questions & Answers Cheque Redesign

### 1. Why are WCB cheques undergoing a redesign?

WCB-Alberta cheques are changing based on the new specifications for Canadian cheques set by the Canadian Payment Association (CPA).

### 2. Who is impacted by this change and how will it impact me?

There will be no impact to our clients' payments with this new cheque redesign. The cheque redesign upgrades the new look to our cheques.

### 3. When is the cheque redesign going to be implemented?

The cheque redesign will be implemented in November 2006.

### 4. Will this new change affect how and when I receive my payments?

No. Arrangements you have made to receive your payments will not be affected by this change.

### 5. If I have any questions about the new cheque design who can I contact?

For any questions or concerns regarding the new look of WCB cheques please contact the WCB-Alberta contact centre (780) 498-3999 or toll free anywhere in Alberta 1(866) 922-9221.

### 6. Where can I find more information on the cheque redesign and CPA Standard requirements?

For more information you can visit our website at [www.wcb.ab.ca](http://www.wcb.ab.ca)

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**For more information**, call toll-free from anywhere in Alberta: 1-866-WCB-WCB1 (1-866-922-9221)  
Outside of Alberta call 1-800-661-9608. You can email us at: [contactcentre@wcb.ab.ca](mailto:contactcentre@wcb.ab.ca) or visit our website: [www.wcb.ab.ca](http://www.wcb.ab.ca)

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