

Canada

**Generic Pro
Forma
Online Process**

PWGSC

Agenda

- The Problems
- The Solutions
- The Phased Approach
- The Advantages
- The Communication
- The Timelines
- Conclusion

The Problems

Client's

- Insufficient Resources
- Repetitive Nature of the Work Effort
- Slow Response Times
- Dissatisfaction with the RPS

PWGSC's

- Legacy System
- Slow Response Times
- System Development for Each Initiative
- Client Dissatisfaction

The Proposed Solutions

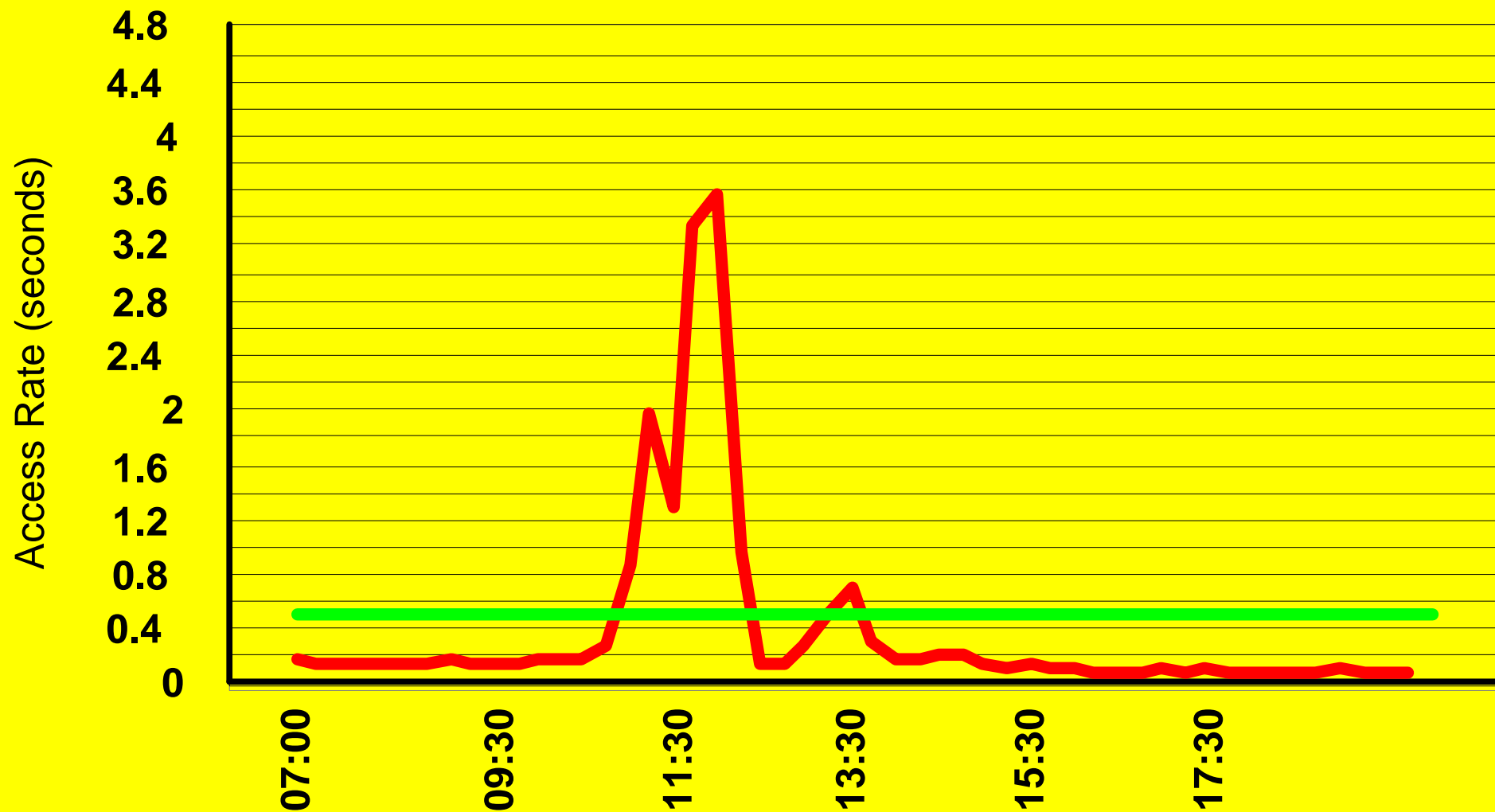
- Improve System Performance
- Introduction of a Generic Pro Forma
- Reorganization of Work to Maximize Effectiveness

Improve System Performance

- Improvement necessary prior to implementation of Pro Forma
- Streamline Online Pay Programs
- Response times radically improved

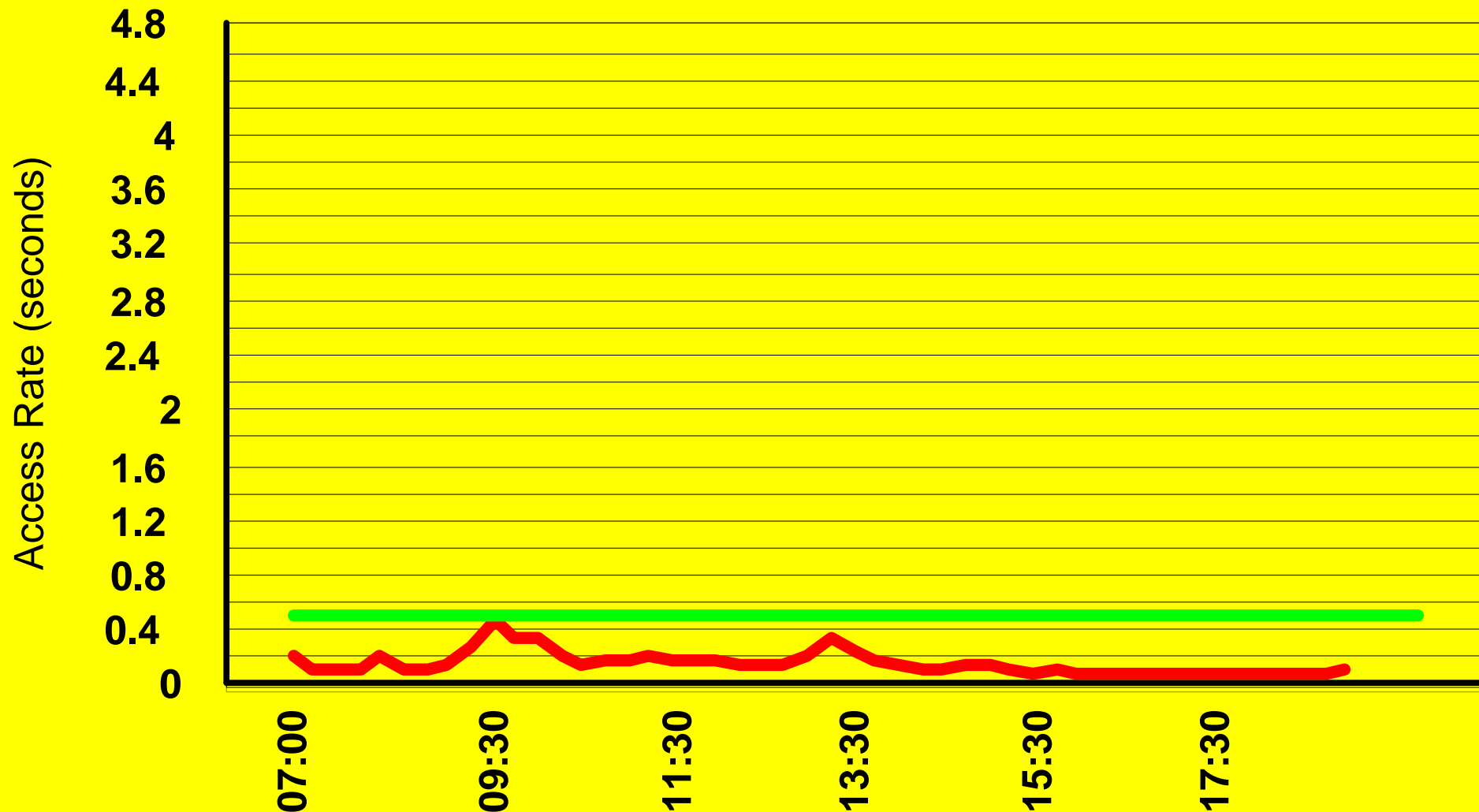
Response Time Prior to Improvements

CV72 (GTIS) Response Time
March 14, 2001



Response Time After Improvements

CV72 (GTIS) Response Time
March 28, 2001



Introduction of a Generic Pro Forma

- Create multiple transactions that are similar in nature
- No repetition of keystrokes
- Less time to produce generic transactions
- Decrease usage time
- No change of current methodology

Reorganization of Work Effort

- Multiple transactions on one Playlist at a time
- Similar transactions would be applicable for similar account types
- Experts in certain types of accounts

The Phased Approach

Phase 1

- Retrieval of a list of accounts and creation of transactions

Phase 2

- Multiple transactions for TOS when employees not on the Master Employee Record

Phase 3

- Retrieval of transactions from the Transaction Data Base

Phase 1

Retrieval of a List of Accounts

- Various options to choose
- More than one selection can be made
- Accounts selected based on most relevant selection
- Redisplay of list with sequence numbers

Phase 1 (cont)

Creation of Transactions

- Transaction created for first selected account
- Information carried forward to next account on list
- Option to change information prior to creation
- All selected accounts from list presented while option remains to bypass
- All transaction types except TIM

Phase 1 (cont)

Retrieval of SOS accounts to TOS

- Selection of SOS accounts on Master Employee File
- Previous MER information displayed
- Modifications for this period of employment
- Information not brought forward to next account

Phase 2

Multiple Transactions for TOS

- Necessity for more than one screen for TOS
- Most likely screens linked
- Information for DFT and MAC not brought forward
- List of all transactions created by account with sequence number

Phase 3

Retrieval of transactions

- Previous transactions identified by DEDENT code
- Most current transaction displayed
- More than one criteria from selection list can be entered
- Re-creation of transaction with most current information
- EDP and TIM excluded

The Advantages

- Reduction in System Time
- Lessening of repetitive nature of work
- Initiatives like UCS would be improved and require less programming
- Improved Client Satisfaction

The Communication

- Information sessions
- Compensation Directives
- Worktool
- Broadcast messages
- Sharing of information regarding new usage

Timelines

Phases	Production Dates
System Performance	April 2001
Phase 1 - Selections	August 2001
Phase 2 - Links	October 2001
Phase 3 - Historical	December 2001

Conclusion

- The Problems
- The Solutions
- The Phased Approach
- The Advantages
- The Communication
- The Timelines