## **NEWS UPDATE**

December 2006

WORK SAFE BO WORKING TO MAKE A DIFFERENCE

worksafebc.com

#### In this issue:

- Did you receive your rate information package?
- New classifications for retail businesses
- Teleclaim now available on Vancouver Island
- Save time, paper, and postage with Fast File & Pay
- Let us know when your business changes



#### Rate information packages

Rate information packages were mailed to 180,000-plus employers in October. These packages outline your rate for 2007, your experience rating adjustment (if applicable), plus details about claims your firm may have incurred. If you opened your account after October 6, when we printed the packages, you probably received a letter outlining your 2006 and 2007 rates instead. If you haven't received the package or the letter, please contact our Employer Service Centre at 604 244-6181 or toll-free at 1 888 922-2768. To view rate information for any year from 2001 up to the present, visit www.worksafebc.com/insurance/premiums/ rate\_information\_packages.

#### New retail classifications

Many firms currently classified in General Retail (CU 741013) are being reclassified into one of four new retail CUs in 2007. These include: Large Retail Stores (CU 741028); Flooring Stores (CU 741029); Convenience Stores, Farm Markets, or Specialty Food Stores (CU 741030); and Furniture Stores (CU 741031). The reassigned firms will retain the same base rate as General Retail in 2007, but may see different rates in future years.

If you believe your firm should be classified in one of these new CUs and you did not receive notification of a reclassification, please send an e-mail to classification@worksafebc.com.

You can view the new classification unit descriptions online at www.worksafebc.com/insurance/premiums/2007\_rates/default.asp.

#### Teleclaim available on Vancouver Island

Vancouver Island residents who are injured at work can now file their claims for time loss more quickly and easily. In October, WorkSafeBC introduced Teleclaim, a new service centre that Vancouver Island workers can call to report injuries and receive personal assistance to help them with their recovery and return to work. The centre is open Monday through Friday, from 8:00 a.m. to 4:00 p.m., at 1888 WORKERS (1888 967-5377), or #5377 for Telus Mobility, Rogers, and Bell Mobility customers. If your business is outside Vancouver Island, watch for more details on the availability of Teleclaim, coming to your area in 2007. For more information, visit www.worksafebc.com/news\_room/features/new\_60\_220.asp.



#### A faster way to report and pay premiums

Save time, paper, and postage when you use Fast File & Pay, an online service available at WorkSafeBC.com, which allows you to quickly and easily report your payroll and pay your premiums. And there's no need to sign up for our full range of online services. Try it now, instead of filling out and mailing the paper version of your Employer's Remittance Form, and again in the next month or so when you get your 2006 **Employer Payroll and Contract** Labour Report to reconcile your account.

If you prefer, you can also complete these transactions within minutes over the phone by calling our automated phone service at 604 244-6181 or 1 888 922-2768.

#### Has your business changed?

Sometimes, changes to your operations result in a new classification or different rate for your firm. If you have made – or plan to make – significant changes to your business, contact us to be sure your firm is appropriately classified and paying the correct rate. Also, contact us if you close your business or if you change your company's name, address, operating location, or type of operation.

To report these changes, call our Employer Service Centre at 604 244-6181 or 1 888 922-2768. You can also update your account information online by visiting **WorkSafeBC.com** and selecting "Update account info" under the "Insurance" heading.

# In the December issue of WorkSafe Magazine

What employers need to know about protecting construction workers from falls from elevation.

To read this story and about other helpful workplace tools, and to find out how to subscribe, visit

WorkSafeMagazine.com.

#### **Calendar of events**

Truck Loggers Association Convention & Expo January 16 – 19, 2007 Vancouver Convention & Exhibition Centre www.tla.ca

Western Silvicultural Contractors' Association Conference January 31– February 2, 2007 Coast Inn of the North, Prince George www.wsca.ca

B.C. Association of Student Activity Advisors Annual Advisors' Conference February 16 – 19, 2007 www.bcasaa.bc.ca

B.C. Tourism Industry Conference February 21 – 23, 2007 Victoria Conference Centre/The Fairmont Empress, Victoria

The BC Food Service Expo March 4 – 5, 2007 BC Place Stadium, Vancouver www.bcfoodserviceexpo.com

www.bctourismindustryconference.ca

Health and Safety Canada 2007
Industrial Accident Prevention Association Conference & Trade Show
April 16 – 18, 2007
The International Association of Labour Inspection
Conference
April 18 – 20, 2007
Metro Toronto Convention Centre
www.iapa.ca

#### **Did You Know?**

In 2005, 2.8 million days were lost from work due to work-related injuries in B.C.

### **Popular contacts**

- · Claims Call Centre 604 231-8888, toll-free 1 888 967-5377
- Employer Service Centre 604 244-6181, toll-free 1 888 922-2768
- Prevention Information Line 604 276-3100, toll-free 1 888 621-7233
- Human Resources 604 276-3009, toll-free 1 888 757-5552
- Report fraud 1 877 523-3315

