



Government of Canada

Gouvernement du Canada

Version française à l'endos

# SERVICES *for You*

ONTARIO Edition



## TAX CUTS

Find out how much you're saving

## HEALTH CARE

Our number one priority

## PLANNING YOUR

### RETIREMENT

 2002:  
75 years of public pensions in Canada

## INVEST IN YOUR KIDS'

### EDUCATION

 Check out the Canada Education Savings Grant

## INTERNET RESOURCES

Information for school projects, shopping and running your business

Printing and distribution cost: 32¢ per unit

## INSIDE



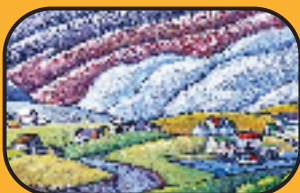
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Find out what we can do for you:

**1 800 O-Canada  
canada.gc.ca**



**Canada**

# G

*Government of Canada Services for You* offers practical information on health, the environment, finances, learning and living. At the end of each story, there is a phone number or a web site where you can go to find out more about what matters to you. You are only a telephone call, a visit or a few clicks of your mouse from using the programs and services that the Government of Canada has developed for you.

## Great Lakes clean up

As a source of recreation, transportation, economic activity and even drinking water, the Great Lakes — now cleaner than they have been in many years, thanks to Government of Canada initiatives — touch our lives daily.

- Collingwood harbour has been fully restored so that the community can enjoy all the uses of the harbour.
- Innovative sewage treatment projects in Windsor, Toronto, Hamilton and Thunder Bay are improving the quality of the water.



- The \$6-billion-a-year sport and commercial fishing industry has resurged, thanks in part to the reduction of parasitic sea lampreys.

Find out about what you can do in your community for our Great Lakes.

 [www.on.ec.gc.ca](http://www.on.ec.gc.ca)  
(Click on “Great Lakes”)

## Hey kids!

Check out the largest water system on earth.

 [www.on.ec.gc.ca/greatlakeskids](http://www.on.ec.gc.ca/greatlakeskids)

You'll find games, quizzes and all the information you need to become an official friend of the Great Lakes.





## At work in Ontario

### Future leaders of Ontario's North

Recent college and university graduates in Northern Ontario can find a job for up to one year working in community economic development through FedNor's youth internship program.

☎ 1 877 333-6673

🌐 [fednor.ic.gc.ca](http://fednor.ic.gc.ca)



### Toronto cares, Toronto acts

You may wonder how the homeless get the food, clothes and support that many take for granted. In Toronto, NA-ME-RES is a community-based organization that provides food, blankets, clothing, emergency counselling, referral and support to 3,500

people each week. Every item delivered to the homeless is donated by Torontonians. "Socks are particularly important," says NA-ME-RES's Greg Rogers. Communities all across Ontario are involved in similar activities, with support from Canada's Homelessness Initiative.

#### What you can do

In Ontario, Human Resources Centres of Canada can help you make a difference in your community. Find the one near you.

☎ 1 800 O-Canada

🌐 [www.hrhc-drhc.gc.ca/nsh-snsa](http://www.hrhc-drhc.gc.ca/nsh-snsa)



*Help for homeless on Toronto streets.*

### Give us a call, entrepreneurs

Start-up, expansion, import, export... Go online to the Canada-Ontario Business Service Centre or visit one of the 78 walk-in sites across Ontario. Call or click to find the one near you.

☎ 1 800 567-2345    ☎ 416 954-4636    🌐 [cbsc.org/ontario](http://cbsc.org/ontario)

### A boost for Ontario's small business

The Government of Canada's Community Futures program provides financial support to communities in rural and Northern Ontario to strengthen and diversify the local economy, and to provide local investment, counselling and other services to small businesses. There are currently 53 local

organizations called Community Futures Development Corporations in Ontario whose mandate is to support economic development in their communities.

🌐 [fednor.ic.gc.ca](http://fednor.ic.gc.ca)



## Opportunities Fund opens doors

If you are a person with disabilities, the Opportunities Fund can help you find a job and increase your income. Employers can access wage subsidies and receive on-the-job support for the people they hire. Now in its fourth year, an Opportunities Fund project sponsored by

the South Essex Community Centre has found jobs for more than 250 people living in the Windsor, Essex and Chatham-Kent areas. Find out more about this and other initiatives:

 <http://hrdc-drhc.gc.ca>



### Did you know?

- The automotive industry is Canada's largest single business industry, producing over 13% of our manufacturing gross national product.
- The industry employs over half a million Canadians — that's one out of every seven workers across Canada.
- The industry puts \$200 billion into Canada's economy, our largest source of export earnings.

## Health and safety drive automobile research

During the last century, the automobile transformed our society. During this century, society will transform the automobile. In Canada, automobile research is focussed on the health and safety of passengers — especially children —, fuel efficiency, and manufacturing practices that protect automobile workers. This research is led by *AUTO21, the Automobile of the 21<sup>st</sup> Century*, a Canadian research network of more than 200 experts funded by Canada and hosted by the University of Windsor.



 [www.nce.gc.ca/en/blurbs/autoeng.htm](http://www.nce.gc.ca/en/blurbs/autoeng.htm)

## "Green" projects improve water systems

Communities and townships across Ontario are making improvements to their water treatment or wastewater systems. The Canada-Ontario Infrastructure Program funds projects with an aim to improve



Ontarians' quality of life. It places special emphasis on "green" projects that address water, solid waste management and recycling. Over the next five years, the Government of Canada — working with municipalities and the province — will invest \$680 million to improve infrastructure in Ontario communities, of which no less than 40% will go to green projects.


 **1 800 O-Canada**

 [www.tbs-sct.gc.ca/ino-bni](http://www.tbs-sct.gc.ca/ino-bni) (Click on "Partners")

## Need help with your income tax return?

The Community Volunteer Income Tax Program helps low-income seniors, students and others in completing their tax return. Working with community organizations across Ontario, more than 4,600 trained volunteers have helped over 105,000 Ontarians in 2000. To find out if you qualify for free help or to become a volunteer:



 **1 800 959-8281**



## Creating and sharing opportunity

# Canada

Canada's success in today's world — and our quality of life — depends on the contribution of all of us. The Government of Canada is committed to focussing on our shared priorities: a strong and innovative economy, children, health care, safe communities and a clean environment.

### Health care is a priority

Our quality of life depends on a strong health care system that helps us stay well and cares for us when we are ill. The Government of Canada is working with provinces and territories to meet the challenges of ensuring that Canadians have a top-quality health care system. There's also a lot each one of us can do to be healthy.



### Eat well, live well

Eating well and staying physically active are essential to good health, disease prevention and getting the most out of life. *Canada's Food Guide to Healthy Eating* offers practical guidelines you can use daily to make healthy food choices.

 **1 800 O-Canada**

*Canada's Physical Activity Guide to Healthy Active Living* is available to help all Canadians become more physically active.

 **1 888 334-9769**

 **www.hc-sc.gc.ca**



### Health information you can trust

The Canadian Health Network links you to some 10,000 Internet-based sources of health information, including more than 700 non-profit organizations, other federal departments, provincial and territorial governments, as well as community-based organizations, libraries and universities.

 **www.canadian-health-network.ca**

### Get in the know

How safe is your cellular phone? Can you protect your family from food poisoning?

*It's Your Health* fact sheets provide you with practical tips and health

advice on a wide variety of important issues —



from safer drinking water to the proper use and storage of household cleaners.

 **www.hc-sc.gc.ca**



## Invest in children, invest in the future

One of the best ways to help our children is to start saving for their post-secondary education as soon as possible. The Canada Education Savings Grant is a special grant that is paid into a child's Registered Education Savings Plan (RESP). The Government of Canada will contribute an additional 20% on top of your annual RESP contributions to a maximum of \$400 a year until the child turns 17.

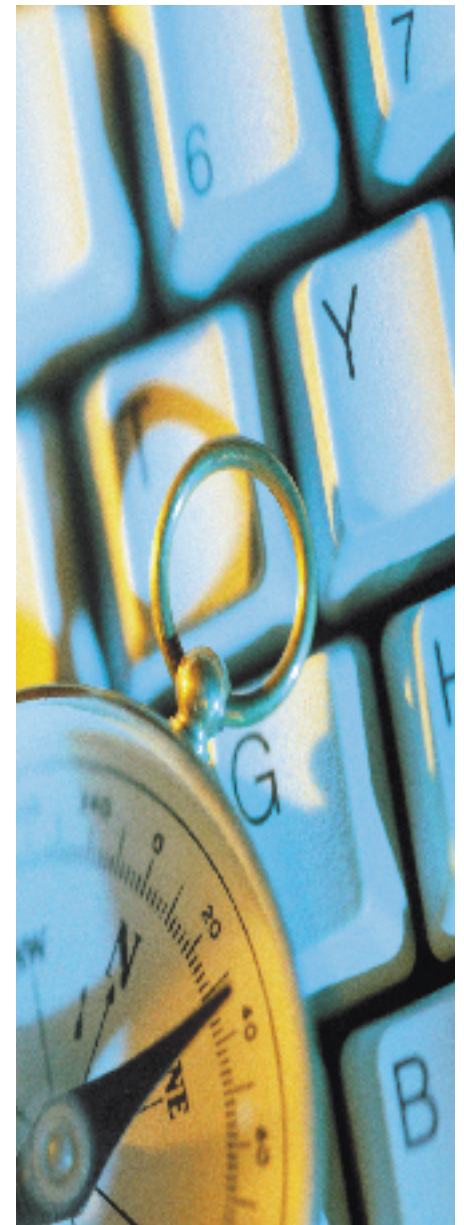
-  **1 800 O-Canada**
-  **[www.hrdc-drhc.gc.ca/cesg](http://www.hrdc-drhc.gc.ca/cesg)**



## Young Canadians — this tool's for you!

Youth Link is an excellent tool to help youth find the program that fits their needs. There are over 230 programs, services and resources to help you plan your career, find work experience, get a summer job, and select the perfect training opportunity.

-  **1 800 935-5555**
-  **[www.youth.gc.ca](http://www.youth.gc.ca)**





## Children first

Family breakdown is never easy, but you can reduce conflict and tension if you know what to expect. The Government of Canada has several publications about divorce law and child support.

-  **[www.canada.justice.gc.ca](http://www.canada.justice.gc.ca)**  
(Click on "Programs and Services")

### Services for children

Order your guide to more than 100 services for children and their families, from financial benefits to information on nutrition and safety.

-  **1 800 O-Canada**
-  **[canada.gc.ca](http://canada.gc.ca)**  
(Click on "Publications")





## SchoolNet makes the grade

SchoolNet is a one-stop-shop for students writing reports, teachers looking for resources, and parents wanting to be involved in their children's education.

- 📞 1 800 575-9200
- 🌐 [www.schoolnet.ca](http://www.schoolnet.ca)



### Surf safely

- Ask your kids to use a nickname when they chat online.
- Make sure they know they should never arrange to meet a friend they have made on the Internet without your involvement.
- Make a list of fun web sites and kid-friendly search engines and keep it next to the computer.

*Illegal and Offensive Content on the Internet: The Canadian Strategy to Promote Safe, Wise and Responsible Internet Use* has lots of tips to help you surf safely and wisely.

- 🌐 [www.connect.gc.ca/cyberwise](http://www.connect.gc.ca/cyberwise)

## Have you applied for the Canada Child Tax Benefit?

The Canada Child Tax Benefit is a tax-free monthly payment to help families with the cost of raising children under 18. To receive it, you must apply to the Canada Customs and Revenue Agency, and both spouses have to file income tax returns. Don't forget to tell us if you move so we can keep the payments coming, even if you use direct deposit.

- 📞 1 800 387-1193
- 🌐 [www.cra.gc.ca/benefits](http://www.cra.gc.ca/benefits)



## Fighting terrorism and acting to protect Canadians

As a result of the tragic events of September 11, 2001, the Government of Canada has undertaken further measures to fight terrorism and better protect Canadians. You may be affected. For example, if you plan to travel, you should be prepared for longer waits and more thorough security checks at airports and border points because officers are exercising extra vigilance. Other measures include new laws to fight terrorism, more funding for law enforcement and intelligence gathering, and working internationally and militarily with other governments. If you would like to know more:

- 📞 1 800 O-Canada
- 🌐 [canada.gc.ca](http://canada.gc.ca)

## Tax cuts for Canadians



The Government of Canada has introduced a \$100-billion five-year tax reduction plan — the largest tax cut in Canada's history.

In 2001 alone:

- A single-earner family of four with an income of \$40,000 is saving about \$1,100.

- A two-earner family of four earning \$60,000 is saving about \$1,000.

By the time the plan is fully in place in 2004, personal income taxes will be down by an average of 21%. Families with children will save even more — about 27% on average.

### How much money are you saving?

Find out using the online tax calculator.

 [www.fin.gc.ca](http://www.fin.gc.ca)  
(Click on "Taxes and Tariffs")



## Are you missing out on your GST/HST credit?

If you have a modest income, you can offset all or part of the Goods and Services Tax (GST) you pay. You can receive credit payments for GST or Harmonized Sales Tax (HST) for yourself, your spouse and your children, but first, you have to file a tax return, whether or not you have any income. Make sure you complete the GST/HST credit application section of the return.

 **1 800 959-1953**

 [www.ccra.gc.ca/benefits](http://www.ccra.gc.ca/benefits)

## Plan for your best years

Canada's Old Age Security program provides most seniors with a secure base of retirement income. It also provides additional benefits to eligible low-income pensioners and their spouses or common-law partners in the form of the Guaranteed Income Supplement and the Allowance. The Canada Pension Plan (CPP) pays a monthly retirement pension to people who have worked and contributed to the CPP. It also protects workers and their families against loss of income due to disability and death.



### Did you know?

- 2002 marks 75 years of public pensions in Canada.
- Canada's public pension system extends benefits and obligations to same-sex common-law partners.
- Your Canada Pension Plan and Old Age Security benefits are not started automatically. You must apply for them.

 **1 800 277-9914 or 1 800 255-4786** (TTY/TDD)

 [www.hrdc-drhc.gc.ca](http://www.hrdc-drhc.gc.ca) (Click on "Seniors")





## Online information helps businesses



The business gateway is a site for smart entrepreneurs to bookmark. How to launch a business, get financing, keep books, pay taxes, export goods, hire and manage staff — it's all there.

 [businessgateway.ca](http://businessgateway.ca)

*Your Internet Business: Earning Consumer Trust* tells you how to build a consumer-friendly web site to sell your goods or services.

 <http://strategis.gc.ca>



(Click on "Using Electronic Commerce")

E-Commerce training is available from the Student Connection Program — a great way to help your business and a student.

 [scp-ebb.com](http://scp-ebb.com)

## Tomorrow's innovators find support

University students and graduates in a wide variety of fields can find financial support through scholarships, fellowships and awards offered by the Natural Sciences and Engineering Research Council and the Social Sciences and Humanities Research Council.

 [www.nserc.ca](http://www.nserc.ca)  [www.sshrc.ca](http://www.sshrc.ca)

## Canadians click: our Internet advantage

By early 2001, more than one in two Canadians were using the Internet. We go online from our homes, our schools and libraries, and our workplaces. We talk to each other, we learn, we get information, and we buy goods and services — all at the click of a mouse. Through the Community Access Program, almost 10,000 sites across Canada get you online at no (or nominal) charge.



 **1 800 575-9200** to find the centre near you or visit

 [cap.ic.gc.ca](http://cap.ic.gc.ca) (Click on "CAP communities")

## Smart consumers click to know

Shoppers can go online to get the information they need to make smart decisions. Find out what you need to know before you renovate your house, clear ice from your roof, plan an overseas vacation, or buy a car seat for your child.

 [www.consumerinformation.ca](http://www.consumerinformation.ca)



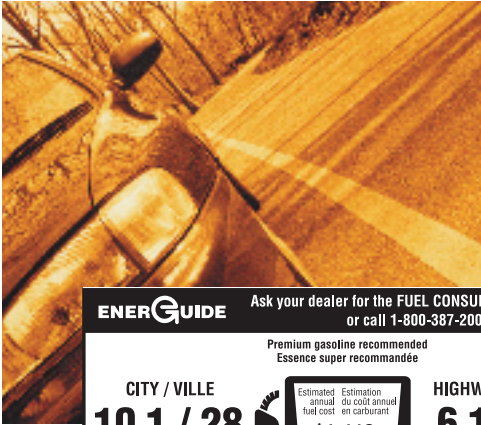
## Tips for shopping online

- Get detailed product information.
- Read and print out terms and conditions of sale.
- Make sure the merchant has a secure transaction system to protect your personal and financial information.

This is just some of the advice available for cybershoppers in *Shopping on the Internet: Get Informed*.

 [strategis.gc.ca/pics/ca/consumer.pdf](http://strategis.gc.ca/pics/ca/consumer.pdf)

## Canadian action clears the air



**ENERGUIDE** Ask your dealer for the FUEL CONSUMPTION GUIDE or call 1-800-387-2000.

Premium gasoline recommended  
Essence super recommandée

<b>CITY / VILLE</b>	<b>HIGHWAY / ROUTE</b>
<b>10.1 / 28</b>	<b>6.1 / 46</b>
L/100 km mi/gal	L/100 km mi/gal

Estimated annual fuel cost: **\$1,112**

These estimates are based on the Government of Canada's approved criteria and testing methods. The actual fuel consumption of this vehicle may vary. Refer to the Fuel Consumption Guide.

Données obtenues selon les critères et méthodes d'essais approuvés par le Gouvernement du Canada. La consommation réelle de carburant de ce véhicule peut varier. Consultez le Guide de consommation de carburant.

Canada

**Demandez le GUIDE DE CONSOMMATION DE CARBURANT à votre concessionnaire ou composez le 1-800-387-2000.**

Cleaner air makes for better health — especially for seniors, children and people with lung and heart problems. The Government of Canada has a 10-year, \$120 million action plan

to reduce pollution from cars and track pollutants and polluters.

### What you can do: read the label

The *EnerGuide* label on new vehicles helps

you choose wheels that save you money and pollute less. The *Fuel Consumption Guide* can also help you choose an environmentally friendly car.

[http://autosmart.nrcan.gc.ca/home\\_e.htm](http://autosmart.nrcan.gc.ca/home_e.htm)



## Think about today's Canadian Forces

Looking for a full-time or part-time job that will get you out of the nine to five routine and into a real adventure?

You'll find more than 100 job choices in the Canadian military — from dental technician to information technology specialist to infantry soldier to engineer. You'll learn a lot. And you'll discover even more about yourself. Think about us.

1 800 856-8488

[www.forces.ca](http://www.forces.ca)



## Calling rural Canadians

Whether you're looking for business advice, a cultural exchange experience or a boating safety program, the Pocket Directory of Rural Programs and Services was designed for you. The directory lists about 200 federal programs and services for individuals and businesses.

1 800 O-Canada [www.rural.gc.ca](http://www.rural.gc.ca)

(Click on "Publications")

