



Government
of Canada

Gouvernement
du Canada

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GUIDE TO THE CONSUMER PACKAGING AND LABELLING ACT AND REGULATIONS

Canada 



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INTRODUCTION

This guide provides an outline to the packaging and labelling requirements for prepackaged non-food consumer products subject to the federal *Consumer Packaging and Labelling Act* and the *Consumer Packaging and Labelling Regulations*. The full text of the Act and Regulations should be consulted for a more detailed understanding of these provisions.

The administration and enforcement of the Act and Regulations, as they relate to non-food products, is the responsibility of the Competition Bureau, Industry Canada. Administration and enforcement of the Act and Regulations, as it relates to food products, is the responsibility of the Canadian Food Inspection Agency (CFIA). For information on the labelling of food products, contact the CFIA at 1-800-442-2342.

For further clarification of the requirements, contact the Competition Bureau:

Information Centre
Competition Bureau, Industry Canada
Phase 1, Place du Portage
50 Victoria Street
Hull, Quebec, K1A 0C9
Telephone: 1-800-348-5358
Fax: (819) 997-0324
E-mail: competition@ic.gc.ca
Website: <http://competition.ic.gc.ca>

*Subsection 3(2) Act
Section 3 Regulations*

1 EXEMPTIONS

The following products are exempt from all requirements of the *Consumer Packaging and Labelling Act* and *Regulations*:

Product	Section Reference
C drugs and medical devices	Act 3(2)
C commercial, industrial, or institutional use only products	Regs 3(1)
C products for export only	Regs 3(2)
C products sold only to a duty-free store	Regs 3(2)
C prepackaged textile articles	Regs 3(3)
C replacement parts for consumer durables (cars, appliances) if not displayed to consumer	Regs 3(4)
C certain artists supplies	Regs 3(5)

2 DEFINITIONS

2.1 Container

Section 2 Act

The term "container" means a receptacle, package, wrapper or confining band in which a product is offered for sale but does not include package liners or shipping containers or any outer wrapping or box that is not customarily displayed to the consumer.

2.2 Dealer

Section 2 Act

The "dealer" is the person who is a retailer, manufacturer, processor or producer of a product, or a person who is engaged in the business of importing, packing or selling a product.

2.3 Label

Section 2 Act

A "label" is any label, mark, sign, device, imprint, stamp, brand, ticket or tag.

2.4 Prepackaged Product

Section 2 Act

The term "prepackaged product" means any product that is packaged in a container in such a manner that it is ordinarily sold to or used or purchased by a consumer without being re-packaged.

2.5 Principal Display Panel

Section 2 Regulations

The term "principal display panel" means,

- 2.5.1** in the case of a container that is mounted on a display card, that part of the label applied to all or part of the principal display surface of the container or to all or part of the side of the display card that is displayed or visible under normal or customary conditions of sale or use or to both such parts of the container and the display card,
- 2.5.2** in the case of an ornamental container, that part of the label applied to all or part of the bottom of the container or to all or part of the principal display surface or to all or part of a tag that is attached to the container, and
- 2.5.3** in the case of all other containers, that part of the label applied to all or part of the principal display surface.

2.6 Principal Display Surface

Section 2 Regulations

The term "principal display surface" means,

- 2.6.1** in the case of a container that has a side or surface that is displayed or visible under normal or customary conditions of sale or use, the total area of such side or surface excluding the top, if any,
- 2.6.2** in the case of a container that has a lid that is the part of the container displayed or visible under normal or customary conditions of sale or use, the total area of the top surface of the lid,
- 2.6.3** in the case of a container that does not have a particular side or surface that is displayed or visible under normal or customary conditions of sale or use, any 40% of the total surface area of the container, excluding the top and bottom, if any, if such 40% can be displayed or visible under normal or customary conditions of sale or use,
- 2.6.4** in the case of a container that is a bag with sides of equal dimensions, the total area of one of the sides,
- 2.6.5** in the case of a container that is a bag with sides of more than one size, the total area of one of the largest sides, and
- 2.6.6** in the case of a container that is a wrapper or confining band that is so narrow in relation to the size of the product contained that it cannot reasonably be said to have any side or surface that is displayed or visible under normal or customary conditions of sale or use, the total area of one side of a ticket or tag attached to such container.

LABELLING

1 FALSE AND MISLEADING REPRESENTATIONS

Section 7 Act

Section 7 of the Act prohibits false and misleading representations relating to prepackaged products. All information on a package, whether in symbols or words, must be neither false nor misleading to the consumer.

Misleading representations can come in many forms. These include, but are not limited to, the following:

1.1 Net Quantity Representations

*Subsections 7(2)(a), 7(3) Act
Sections 38, 39(4), Schedule I Regulations*

Any representation which gives the impression that a package contains more product than is actually contained in it may be a violation of this section.

C Misleading Pictorial Representations

For example, a package that is correctly labelled as containing 4 plastic place mats that also has a picture of a table setting with 6 plastic place mats may, without further qualification, be in violation of the Act.

C Qualifying Statements

Any representations which may reasonably be regarded as qualifying the net quantity of a product, for example "Family sized litre", may be in violation of the Act.

C Incorrect Net Quantity Declaration

The actual contents of packages must not be less, on average, than the declared net quantity. In addition, only a limited number of packages are allowed to contain less than declared quantity by more than the prescribed tolerance which is set out in Schedule I of the *Consumer Packaging and Labelling Regulations*. Detailed information on the accuracy requirements for net quantity determination is available from the Competition Bureau, Industry Canada.

1.2 Product Composition Representations

Any representation which deceives a consumer with respect to the composition of a product may be a violation of this section.

C Included Substances

A prepackaged product should not claim that it contains a substance when in fact it does not. For example, if the label on a product claims that it "contains lemon" when it contains no lemon, then the label may be found to be misleading.

C Excluded Substances

A prepackaged product may not claim that it does not contain a substance when it actually does. This same product label may also claim that it contains “no irritants”. If it can be shown that the product contains a known irritant, then the label may be found to be misleading.

1.3 Other Descriptions or Illustrations

The product must conform with any other claims made which may, for example, relate to its type, quality, performance, function, origin, or method of manufacture. Some examples of claims include:

Quality

- Refurbished telephones being represented as “new”

Method of Manufacture

- A product being represented as “hand made”

Origin

- “Made in Canada”

Function

- Environmental claims such as biodegradable, recyclable

Performance

- A product which claims to improve gas mileage in a car
- Minimum system requirements to run a software package
- Freezing point of windshield washer antifreeze

Capacity

- A 2 litre kettle

2 MANDATORY LABEL INFORMATION

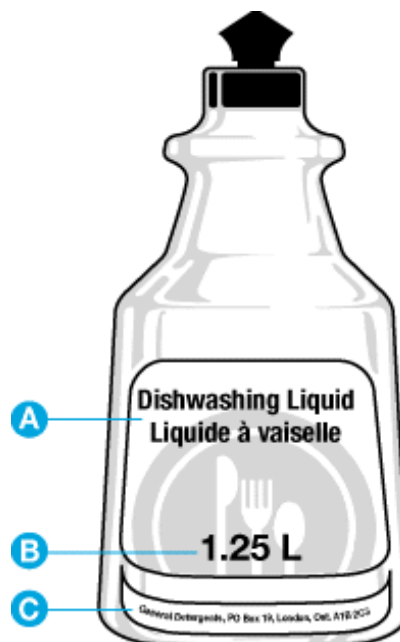
Section 10 Act

There are three mandatory statements which must be shown on a label. The regulations specify the manner and location in which the following statements must appear:

- C product identity
- C product net quantity
- C dealer's name and principal place of business

Example of Liquid and Viscous Products with Mandatory Label Information:

A	Product Identity Declaration
B	Net Quantity Declaration
C	Dealer Name and Place of Business



2.1 Product Identity Declaration

2.1.1 Definition

*Section 10 Act
Section 30 Regulations*

The product identity declaration is a statement of the product's common or generic name, or it may be defined in terms of its function.

2.1.2 Language

Subsection 6(2) Regulations

The product identity must be shown in English **and** French. In some cases a product identity declaration is bilingual in and of itself, such as "cologne" or "serviettes".

2.1.3 Location

Section 12 Regulations

The product identity must be shown on the "principal display panel" of the package. Refer to Section 2.5 on page 2 for the definition.

Where there are two or more principal display surfaces that are of equal size and prominence as the principal display panel, the product identity and net quantity declarations can be shown in only one of the official languages on one surface if such information is shown in the other official language on one of those other surfaces.

2.1.4 Type Face

Section 15 Regulations

There is no restriction on the type face which may be used. However, this information must be easily legible to the consumer.

2.1.5 Type Height

Sections 14, 15 & 16 Regulations

The type height must be a minimum of 1.6 mm (1/16 inch) where upper case letters only are used. If upper and lower case, or only lower case letters are used, the type height should be measured in relation to the lower case "o". For example, whether the product identity is shown as "SHAMPOO", "Shampoo" or "shampoo", the type height for the letter "o" must be a minimum of 1.6 mm.

In certain cases, where the container has a principal display surface of 10 square centimetres (1.55 square inches) or less, the minimum type height may be reduced to 0.8 mm (1/32 inch). Refer to section 16 of the Regulations for details.

2.1.6 Exemptions

Subsections 5(1) & 5(3) Regulations

Under certain conditions, when the product is usually sold by count and is packaged in such a way that it is visible and identifiable, or the label has an accurate pictorial representation of the package contents, an exemption from declaring the product identity may apply. Please refer to subsections 5(1) and 5(3) of the Regulations for details.

2.2 Net Quantity Declaration

Subsection 4(1) Act

2.2.1 Manner of Declaring

Sections 21, 22, 23 & 36 Regulations

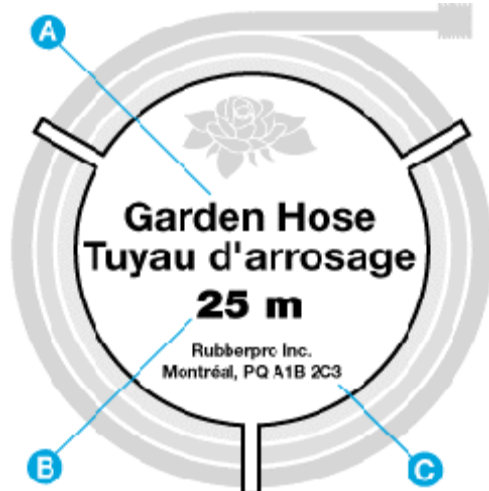
Generally the net quantity should be expressed:

- C in metric units of volume, when the product is a liquid, a gas, or is viscous; or
- C in metric units of weight, when the product is solid; or
- C by numerical count when the product is sold by individual units.

However, if there exists an established trade practice with respect to the manner of declaring the net quantity, it must be expressed in accordance with such established trade practice.

Example of Product Sold by Length:

A	Product Identity Declaration
B	Net Quantity Declaration
C	Dealer Name and Place of Business



Where a product is declared by count, and the package contains only one unit, the net quantity may be considered declared by the product identity declaration in its singular form. Where this option is exercised, it is advisable to display the product identity using the minimum type height specified for the net quantity declaration (Please refer to Table 1 on page 10).

Example of Label for a Product not Requiring Net Quantity Declaration:

A	Product Identity Declaration
C	Dealer Name and Place of Business



Certain exceptions to these general rules are also prescribed by the Regulations:

- C the net quantity of aerosols are declared by weight (propellant + ingredients). Refer to section 22(1) of the Regulations.

Example of Aerosol Label:

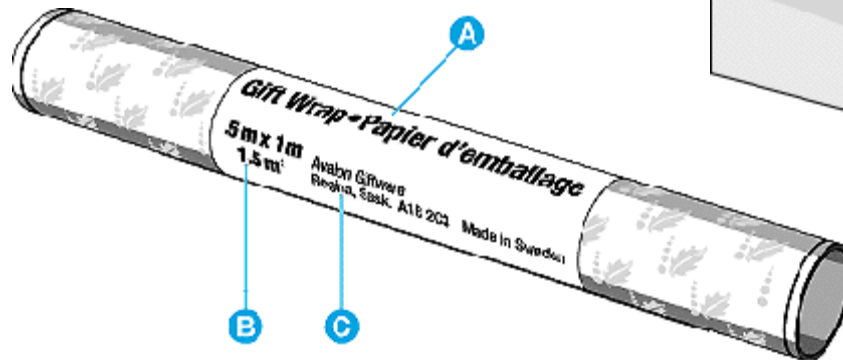
A	Product Identity Declaration
B	Net Quantity Declaration
C	Dealer Name and Place of Business



- C the net quantity of certain bidimensional products (i.e. wrapping paper, toilet tissue, etc.) are declared by number of rolls or sheets, length and width, area, and number of plies or perforated units where applicable. Refer to subsections 23(1) and 23(2) of the Regulations for details.

Examples of Labels for Products Sold by Sheets and Rolls:

- | | |
|---|-----------------------------------|
| A | Product Identity Declaration |
| B | Net Quantity Declaration |
| C | Dealer Name and Place of Business |



The use of an additional non-metric quantity declaration is permitted providing that it is not false or misleading to the consumer.

2.2.2 Language

Subsection 6(2) Regulations

The net quantity declaration must be in English **and** French. Please note that a net quantity declaration using only numbers and metric symbols is considered bilingual.

2.2.3 Location and Manner of Presentation

*Subsection 4(2) Act
Sections 12 & 17 Regulations*

The net quantity declaration must be displayed clearly and prominently on the "principal display panel" (refer to Section 2.5 on page 2 for definition) of the label and must be easily legible and in distinct contrast to any other information or representation shown on the label. See also Section 2.1.3 on page 6.

Example of Label on Principal Display Panel:

- | | |
|---|-----------------------------------|
| A | Product Identity Declaration |
| B | Net Quantity Declaration |
| C | Dealer Name and Place of Business |



2.2.4 Type Face

Section 14 Regulations

The numerical portion of the net quantity declaration must be in bold face type. There is no restriction on type face for any other information included in the net quantity declaration (i.e. units of measurement statements, abbreviations, symbols, etc.) However, this information must be easily legible to the consumer.

2.2.5 Type Height

Section 14 Regulations

The numerical portion of the net quantity declaration must have a type height not less than the minimum size outlined in Table 1.

(a) Table 1 - Minimum Type Heights

Area of Principal Display Surface*	Minimum Type Height
Not more than 32 cm ² (5 in ²)	1.6 mm (1/16 in)
More than 32 cm ² (5 in ²) but not more than 258 cm ² (40 in ²)	3.2 mm (1/8 in)
More than 258 cm ² (40 in ²) but not more than 645 cm ² (100 in ²)	6.4 mm (1/4 in)
More than 645 cm ² (100 in ²) but not more than 25.8 dm ² (400 in ²)	9.5 mm (3/8 in)
More than 25.8 dm ² (400 in ²)	12.7 mm (1/2 in)

*Refer to Section 2.6 on page 3.

All other information in this declaration must have a type height of not less than 1.6 mm (1/16 inch) where upper case letters only are used. If upper and lower case, or only lower case letters are used, the type height should be measured in relation to the lower case "o".

2.2.6 Units

Section 27 Regulations

The use of a word or symbol for the unit of measurement is acceptable. To ensure uniformity, the following table has been provided. Column 1 of Table 2 shows the correct spelling of the unit of measurement in English and French. Column 2 shows the acceptable symbol. Note that the symbols are considered bilingual. However, if a word is used (e.g. gram), then it is necessary to show the equivalent word (gramme) in French.

(a) **Table 2 - Units of Measurement**

COLUMN 1		COLUMN 2	
English	French	Symbol	
gram	gramme	g	
kilogram	kilogramme	kg	
litre	litre	L, l, R	*
millilitre	millilitre	mL, ml, mR	*
centimetre	centimètre	cm	
metre	mètre	m	
square centimetre	centimètre carré	cm ²	
square metre	mètre carré	m ²	
cubic centimetre	centimètre cube	cm ³	
cubic decimetre	décimètre cube	dm ³	
cubic metre	mètre cube	m ³	

* the use of the symbols "L" and "mL" is preferred.

C except for the litre symbol "L", the symbols must be shown in lower case letters as shown in Table 2. Also, neither a period nor the letter "s" may be used after any of the symbols.

Examples:

Correct	Incorrect
g	g.
g	G
g	gm
g	gms

C a single space should be used to separate the number from the unit of measurement.

Example:

Correct	Incorrect	Incorrect
500 g	500g	500 g

C it is not necessary to use phrases such as "net", "net weight", "net contents" or "net quantity" as part of the net quantity declaration. When such terms are used however, it is preferable that they appear in both English and French.

The type of unit which should be used depends on the net quantity of product. Table 3, which follows, indicates the correct unit to use for a variety of measures and sizes.

(b) **Table 3 - Choice of Units**

Type of Measure	Net Quantity of Product	Units
volume	<ul style="list-style-type: none"> • less than 1000 mL • 1000 mL or more 	mL, ml, mR L, l, R
weight	<ul style="list-style-type: none"> • less than 1000 g • less than 1000 g (catchweights or products prepackaged from bulk at retail) • 1000 g or more 	g g or decimal of a kg kg
length	<ul style="list-style-type: none"> • less than 100 cm • 100 cm or more 	cm or mm m
area	<ul style="list-style-type: none"> • less than 100 cm² (1 dm²) • 1 dm² or more but less than 100 dm² (1 m²) • 1 m² (100 dm²) or more 	cm ² dm ² m ²
cubic	<ul style="list-style-type: none"> • less than 1000 cm³ (1 dm³) • 1 dm³ or more but less than 1000 dm³ (1 m³) • 1 m³ (1000 dm³) or more 	cm ³ dm ³ m ³

2.2.7 Precision of number

Sections 25 & 26 Regulations

In general, the number used must be shown to three figures in the decimal system. Any final zeros to the right of the decimal point, however, need not be expressed. There are three exceptions permitted:

- (a) quantities below 100 grams, millilitres, cubic centimetres, square centimetres, or centimetres may be shown to two figures. Any final zeros to the right of the decimal point similarly need not be expressed.

Examples:

Correct	Permissible	Incorrect
454 g		453.592 g
85 g	85.1 g	85.05 g

- (b) if the quantity is less than one, it may be shown in either the decimal system with the figure zero preceding the decimal point, or in words.

- (c) a specific variation of (b) permits 500 grams and 500 millilitres to be shown as being one-half kilogram and one-half litre respectively. These declarations may also be declared in decimal figures or in words.

500 grams may be shown correctly as:

500 g	
0.5 kg	
one-half kilogram	un demi kilogramme
one-half kg	un demi kg

500 millilitres may be correctly shown as:

500 mL	
0.5 L	
one-half litre	un demi litre
one-half L	un demi L

Rounding off numbers - Where it is necessary to round-off the metric declaration to the specified number of figures, the procedure is as follows:

- C When the first digit discarded is less than five, the last digit retained should not be changed. For example, to round the quantity 984.3 to three figures, the figure 3 to the right of the decimal point must be discarded and since it is less than five the last digit to be retained (the figure "4") will remain unchanged. The rounded-off number will read 984. The same rationale applies to numbers under 100 (for example 68.4 and 7.34) which may be declared to two figures; again the final digit is dropped and the last digit retained remains unchanged so that the "rounded-off" numbers become 68 and 7.3 respectively.
- C When the first digit to be discarded is exactly five, followed only by zeros, the final digit to be shown should be rounded up if it is an odd number, but no adjustment made if it is an even number.

Example:

984.50	becomes	984
985.50	"	986
68.50	"	68
7.450	"	7.4
7.550	"	7.6

- C When the first digit to be discarded is greater than five, or it is a five followed by at least one digit other than zero, the last digit to be retained should be increased by one unit.

Example:

984.7	becomes	985
984.51	"	985
68.6	"	69
6.88	"	6.9

Note: Dealers are advised that when the value is rounded up, there may be a need to increase the package contents to meet the new declared quantity.

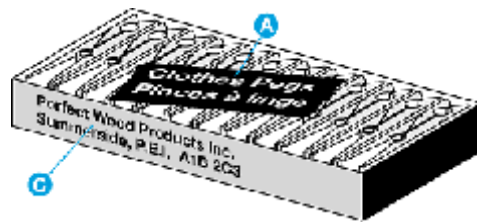
2.2.8 Exemptions

Subsections 5(2), 5(3) & 19(2) Regulations

A prepackaged non-food product that is visible, identifiable and sold by count, may be exempted from the net quantity declaration. Similarly, a non-food product that is normally sold by count and is packaged as a set, may be exempt from the net quantity declaration if there is an accurate pictorial representation of the product's contents on the principal display panel. Please refer to sections 5(2) and 5(3) of the Regulations for details.

Examples of Visible, Identifiable, and Easily Counted Products:

A	Product Identity Declaration
C	Dealer Name and Place of Business



Non-food prepackaged products that are packaged from bulk on a retail premise with the net quantity of the product shown clearly on the principal display panel of the label in terms of a Canadian unit, are exempt from the metric net quantity declaration and size of type requirements. Please refer to section 19(2) of the Regulations for details.

2.3 Dealer's Name and Principal Place of Business

2.3.1 Definition

Section 10 Act

A declaration showing the identity and principal place of business of the person by or for whom the prepackaged product was manufactured or produced for resale is required. This is interpreted to mean a name and address sufficient for postal delivery.

2.3.2 Language

Subsection 6(2) Regulations

The dealer's name and principal place of business may be shown in either English **or** French.

2.3.3 Location

Section 13 Regulations

This declaration can be located anywhere on the outside surface of the package except the bottom.

2.3.4 Type Face

Section 15 Regulations

There is no restriction on the type face which must be used, but it must be easily legible to the consumer.

2.3.5 Type Height

Section 15 Regulations

Must be a minimum of 1.6 mm (1/16 inch) when upper case letters only are used. If upper and lower case, or only lower case letters are used, the type height should be measured in relation to the lower case "o".

2.3.6 Imported Goods

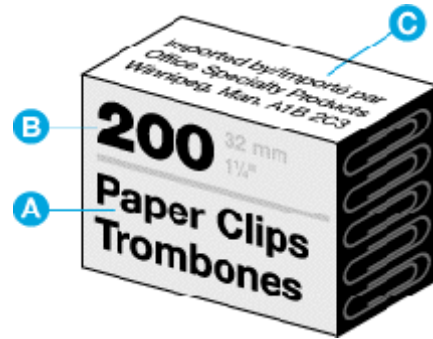
Section 31 Regulations

Where a prepackaged product is wholly manufactured or produced in a country other than Canada, the application of any one of the following formats will satisfy the requirements of the Regulations:

- c the name and address of a Canadian dealer preceded by the words "imported by/ importé par" or "imported for/importé pour"; or
- c the statement of geographic origin located immediately adjacent to the name and address of a Canadian dealer; or
- c the name and address of the dealer outside Canada.

Example of Label for an Imported Product:

A	Product Identity Declaration
B	Net Quantity Declaration
C	Dealer Name and Place of Business



(a) Bulk Imports

Where a product is wholly produced in a country other than Canada, imported into Canada in bulk, packaged in Canada (other than by a retailer) and then labelled, it must be labelled in the same manner as described in any one of the above formats.

(b) Country of Origin Marking

Country of origin marking is not a requirement of the *Consumer Packaging and Labelling Act*, however, the Canada Customs and Revenue Agency requires a country of origin marking on specific goods. For further information, prospective importers should contact their local customs office. A listing of the customs offices can be found on the Canada Customs and Revenue Agency website at www.ccr-aadrc.gc.ca.

2.3.7 Other

Subsection 31(1) Regulations

Where any reference, direct or indirect, is made on a label to the place of manufacture or printing of the label or container and not to the place of manufacture of the product, the reference must be accompanied by an additional statement indicating that the place of manufacture refers only to the label or container.

2.4 General Exemptions

2.4.1 Bilingual Labelling

Section 6 Regulations

Subsection 6(2) of the *Consumer Packaging and Labelling Regulations* requires that "all" mandatory label information be shown in English and French except the dealer's name and address which can appear in either language.

Any label information in addition to the mandatory requirements discussed above (i.e. directions for use, promotional statements, etc.) does not have to appear in a bilingual manner. Dealers are, however, encouraged to include such information in English and French.

Limited exemptions from the bilingual labelling requirement are provided in subsections 6(3) and 6(7) of the Regulations for test market products (temporary exemption of up to one year; see Section 2.4.2 below), local products, and specialty products. In such instances, the applicable mandatory label information may appear in either official language.

Subsection 6(9) of the Regulations provides an exemption from the bilingual labelling requirements when the product requires knowledge of a language for its proper use (i.e. greeting cards, books, talking toys, and games). The label information for these products may be displayed in the language appropriate to the use of the product.

The province of Quebec has additional requirements concerning the use of the French language on all products marketed within its jurisdiction. Information on these requirements may be obtained from the:

Office de la langue française
800 Tour de la Place Victoria
Montreal, Quebec
H4Z 1G8
Telephone: (514) 873-6565

2.4.2 Test Market Products

Section 6 Regulations

Under certain conditions, products considered to be "test market products", as defined by the Regulations, may be exempted for up to one year from the bilingual labelling requirements. In order to qualify for such an exemption, the dealer who intends to conduct the test marketing must ensure that:

- C the product in question has not been previously sold in Canada;
- C the product differs substantially from any other sold in Canada with respect to composition, function, state or packaging form;
- C the existing labelling on the product complies with the detailed requirements of the legislation, except for those provisions related to bilingual labelling and container standardization.

(a) Notice of Intention

In addition, the dealer must file a notice of intention to:

Deputy Commissioner of Competition
Competition Bureau, Fair Business Practices Branch
Place du Portage, Phase I
50 Victoria Street
Hull, Quebec, K1A 0C9

A notice of intention must include the following:

- C A description of the prepackaged product together with a sample, or an illustration of the package and the label.
- C The number of products to be distributed.
- C The proposed period of time for test marketing (up to one year) and the proposed commencement date.
- C The geographic area or region in which the test market is to be conducted.
- C Information with supporting data, to verify that the product was not previously sold in Canada in that form and to establish that it differs substantially from any other product sold in Canada with respect to its composition, function, state, or packaging form.

Following receipt of the "Notice of Intention", Bureau officials will evaluate the information and render an opinion as to whether or not the proposed test market product and plan are in accordance with the requirements of the Regulations. The applicant will then receive a letter outlining the Bureau's opinion and providing further guidance on proceeding with the test market or on correcting existing labels.

Products failing to meet the requirements for the test market exemption are most often not "substantially different" or do not comply with the detailed requirements of the regulations other than those provisions related to bilingual labelling. It is the Bureau's position that slight changes in product formulation or package design would not qualify the product as being substantially different. New, unique products or products which are packaged in unique delivery systems are often considered to be substantially different.

In cases where the Bureau is of the opinion that a product satisfies the regulations respecting test marketing, dealers are advised that during the one year period of test marketing, distribution of the product must be limited to local government units where the official language used on the label is the mother tongue of at least 10 per cent of the total number of persons residing in the unit and where the other official language is the mother tongue of less than 10 per cent of the total number of persons residing in the same local government unit.

In many circumstances, dealers investigating the possibility of a test market exemption are seeking a means of importing unilingually labelled products for a short period of time in order to test the potential demand for the product before undertaking to re-design the labels to meet the Canadian regulations. However, due to the fact that in most cases it is only the mandatory product identity and net quantity declarations which must be shown in French and English, dealers have the option of providing the additional information by applying pressure sensitive stickers bearing the proper translation. This alternative would bring the packages into compliance with the regulations and eliminate the need for the above-mentioned test market procedure and its inherent restrictions. Dealers considering this alternative may wish to check with the Bureau for further guidance on proposed label changes.

Subsection 4(1) Regulations

2.4.3 Exemption From the Detailed Labelling Requirements

Prepackaged products that are subject to the labelling requirements of the *Feeds Act*, *Fertilizers Act*, *Pest Control Products Act* or the *Seeds Act* are exempt from the detailed labelling requirements (sections 4, 5, 6, 8 and 10) of the *Consumer Packaging and Labelling Act*.

To obtain information concerning the labelling requirements for products under the *Feeds Act*, *Fertilizers Act* or *Seeds Act*, contact the Agriculture and Agri-Food Canada office in your area or the head office in Ottawa at (613) 952-8000.

To obtain information concerning the labelling requirements for products under the *Pest Control Products Act*, contact the Pest Management Regulatory Agency of Health Canada in Ottawa at (819) 952-5330 or 1-800-267-6315 outside the Ottawa area.

PACKAGING

1 FILL LEVEL

Section 9 Act

Packages must be filled in such a manner that a consumer may not reasonably be misled with respect to the quantity of product it contains.

2 PACKAGE DESIGN AND DISPLAY

Section 9 Act

Packages must be manufactured, constructed, or displayed in such a manner that a consumer is not misled with respect to the quality or quantity of product it contains.

3 STANDARD PACKAGE SIZES

Section 36 Regulations

The Regulations prescribe standardized container sizes only for wine, peanut butter, glucose syrup and refined sugar syrup. Complete information concerning the labelling of prepackaged food products may be obtained from the Canadian Food Inspection Agency office in your area or from the head office in Ottawa at 1-800-442-2342.

COSMETICS

Cosmetic products are subject to the requirements of the *Cosmetic Regulations* under the *Food and Drugs Act*, as well as the *Consumer Packaging and Labelling Act*. For further information regarding the *Cosmetics Regulations*, contact the office of the Product Safety Bureau, Health Canada in your area or the following:

Head, Microbiology and Cosmetics Section
Cosmetics Evaluations
Product Safety Bureau, Health Canada
Statistics Canada Main Building, Wing 1000
Tunneys Pasture, AL 0301B2
Ottawa, Ontario, K1A 0K9
Telephone: (613) 952-9962
Fax: (613) 952-1994

PET FOODS

The Competition Bureau is responsible for the administration of the *Consumer Packaging and Labelling Act* and *Regulations* regarding all consumer pet food products.

Foreign dealers exporting consumer pet food containing animal and/or plant products to Canada are reminded that an original official zoosanitary export certificate is required under the *Animal Disease and Protection Act* administered by the Canadian Food Inspection Agency (CFIA). For further information or assistance in regard to the export certificate, dealers should contact the CFIA office in their area or the following:

Chief, Imports
Animal Health Section
Animal Health and Production Division
Animal Products Directorate
Canadian Food Inspection Agency
59 Camelot Drive
Camelot Court Bldg.
Nepean, Ontario, K1A 0Y9
Telephone: (613) 225-2342
Fax: (613) 228-6631

Dealers are also advised that all containers for certified and imported inedible meat shipments destined for further processing in Canada have to be labelled in accordance with the requirements of the *Meat Inspection Act* and *Regulations*. For further information in this regard, contact the Canadian Food Inspection Agency office in your area or the following:

Chief, Import Program
Food of Animal Origin Division
Animal Products Directorate
Canadian Food Inspection Agency
59 Camelot Drive
Camelot Court Bldg.
Nepean, Ontario, K1A 0Y9
Telephone: (613) 225-2342
Fax: (613) 228-6636