

National Clearinghouse on Family Violence

A one-stop source of information on family violence



What is Family Violence?

It is abusive behaviour that can be physical, sexual or psychological.

It can also take the form of physical or emotional neglect.

It occurs in relationships of kinship, intimacy, dependency or trust.

Individuals can be abused regardless of their age, gender, cultural background, education, sexual orientation, income or place of residence.

What is the National Clearinghouse on Family Violence (NCFV)?

The NCFV is Canada's national resource centre for information about family violence.

The NCFV collects, develops and disseminates resources on prevention, protection and treatment.

By increasing awareness, the NCFV encourages Canadian communities to become involved in reducing the occurrence of family violence.

Who uses the the NCFV?

- members of the general public
- health and social service providers
- criminal justice personnel
- educators and students
- researchers
- community group staff and volunteers

Everyone is welcome!

Services and Resources

The NCFV offers:

- **Publications** on family violence issues, including overview papers, reports, handbooks and inventories
- **Videos** on family violence, available from partner public libraries across Canada in collaboration with the National Film Board of Canada
- a **Directory** and **Referral** service to help connect individuals with resource people and organizations responding to family violence

- a **Library Reference Collection** of more than 10,000 books, periodicals and videos on family violence
- a **Web Site** featuring NCFV publications, an online library catalogue and links to local, provincial, national and international websites addressing family violence
- a **Bi-Monthly E-Bulletin** featuring new products and resources, identifying funding opportunities, profiling key Canadian family violence research and events, and providing updates from the Family Violence Initiative. To subscribe please visit our website at www.phac-aspc.gc.ca/nc-cn or call toll-free 1-800-267-1291.

Did You Know?

NCFV services and resources are available:

- free of charge
- in English and French, and
- in alternative formats

The NCFV operates on behalf of the Family Violence Initiative of the Government of Canada. The Family Violence Initiative is a collaboration of fifteen partner departments. These partnerships are key to addressing the complex issue of family violence. The Family Violence Initiative promotes public awareness and involvement; strengthens the ability of the criminal justice, health and housing systems to respond to family violence; and supports research to identify effective interventions.

Family Violence Initiative Partners

- Canada Mortgage and Housing Corporation
- Canadian Heritage
- Citizenship and Immigration Canada
- Correctional Service of Canada
- Department of Justice Canada
- Department of National Defence
- Health Canada
- Human Resources and Social Development Canada
- Indian and Northern Affairs Canada
- Public Health Agency of Canada
- Public Safety and Emergency Preparedness Canada
- Royal Canadian Mounted Police
- Service Canada
- Statistics Canada
- Status of Women Canada

If you are experiencing family violence, or if you know someone who is, sources of help in your community – such as distress lines, shelters, sexual assault crisis centres, family resource centres and emergency services – may be listed on the front pages of your local telephone directory. You are not alone; help is available.

For more information about family violence and the NCFV and/or to obtain publications, please contact:

National Clearinghouse on Family Violence
Family Violence Prevention Unit
Public Health Agency of Canada
200 Eglantine Driveway
Jeanne Mance Building, 1909D
Tunney's Pasture
Ottawa, Ontario K1A 0K9

Telephone: 1-800-267-1291 or 613-957-2938

Fax: 613-941-8930

TTY: 1-800-561-5643 or 613-952-6396

Website: www.phac-aspc.gc.ca/nc-cn

E-mail: ncfv-cnivf@phac-aspc.gc.ca

NCFV Office Hours

Monday-Friday, 8:30 a.m.-4:30 p.m. (EST)

Please call to make an appointment if you'd like to visit us in person.