

Changes to the **Delivery** line of your bill

As of April 1, 2005, your bill also reflects a change in the **Delivery** line. This is because:

- Most utilities have applied to change their distribution rates, conditional on them reinvesting the equivalent of one year of these monies in conservation programs.
- Your bill will reflect an adjustment in the rate that you started paying last year to recover, over four years, costs the utility was previously not able to recover from consumers.

Utilities apply to the OEB for any changes to the rates they charge under the **Delivery** line of your bill. These rates vary from utility to utility and applications to change rates are reviewed by the OEB through a public process to determine what costs the utilities may pass on to consumers.

For more information on your utility's application for **Delivery** line rate changes, please contact your local utility.

Managing your electricity costs

You can help manage your electricity costs by taking steps to use less electricity. Please contact your local utility or visit the Ministry of Energy's Web site at www.energy.gov.on.ca or call 1-888-668-4636 for further information.

About the Ontario Energy Board

The Ontario Energy Board regulates the province's electricity and natural gas sectors in the public interest.

It envisions a healthy and efficient energy sector with informed consumers, and works towards this vision through regulatory processes that are effective, fair and transparent.

For more information on the OEB, the electricity sector or changes to your bill please contact us.

Visit the Ontario Energy Board Web site at www.oeb.gov.on.ca

Send us an e-mail at: info@oeb.gov.on.ca.

Call us at **1-877-632-2727** (toll-free) or **416-314-2455**.

Write us at: Ontario Energy Board
P.O. Box 2319
2300 Yonge St.
Toronto, ON
M4P 1E4



Changes to electricity prices for Ontario effective April 1, 2005

The Ontario Energy Board has developed this brochure to help you understand recent changes to your electricity bill.



Last year, the format of your electricity bill was changed so that most electricity consumers in Ontario now see the same four lines on their bill.

- **Electricity:** the cost of the electricity supplied to you
- **Delivery:** the cost of delivering electricity from generators to your utility and then to your home or business
- **Regulatory:** the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid
- **Debt Retirement Charge:** set by the Ministry of Finance to pay down the residual stranded debt of the former Ontario Hydro

As of April 1, 2005 there are changes to both the **Electricity** and **Delivery** lines of your bill.

Changes to the Electricity line of your bill

The Minister of Energy has asked the Ontario Energy Board (OEB) to develop an electricity price plan to better reflect the price paid to generators.

Since April 2004, you have been paying two different prices for electricity depending on how much you use. You pay a lower price for the first 750 kilowatt hours (kWh) of electricity you use each month and a higher price for any electricity you use over the 750 kWh threshold.

The new electricity price plan keeps the current two-price structure but makes changes to the prices and, for residential consumers, the threshold.

The new electricity prices will remain in effect for one year

As of April 1, 2005, the price you pay for electricity has changed to better reflect the price paid to generators.

The new prices are based on an OEB forecast of the price of electricity over the next twelve months. These prices are intended to stay the same for one year.

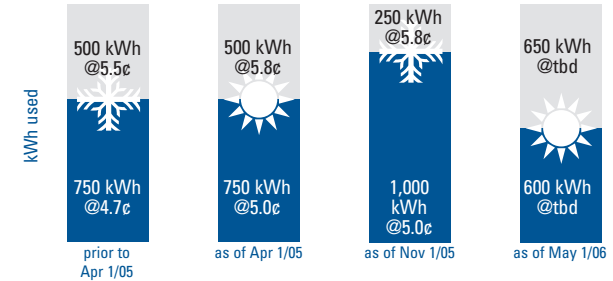
In the spring of 2006, and every six months after that, the prices you pay for your electricity may change based on an updated OEB forecast and any difference between the amount consumers paid for electricity and the amount paid to generators.

As a residential consumer, you will pay 5.0 cents per kWh for the first 750 kWh you use per month, and 5.8 cents per kWh you use over this threshold.

The price threshold for residential consumers will change twice a year beginning in November 2005. The threshold will be 1,000 kWh per month during a winter season (November 1 to April 30) and 600 kWh per month during a summer season (May 1 to October 31). This means consumers will be able to use more hours of electricity at a lower price in the winter when many people need more electricity for light, indoor activities and heating.

Residential Rates & Thresholds By Season

(for a residential customer using 1,250 kWh/month)



* the average residential consumer uses under 1,000 kWh of electricity per month

Non-residential consumers who are eligible for the price plan will pay 5.0 cents per kWh for the first 750 kWh they use per month, and 5.8 cents per kWh they use over this threshold.

The price threshold for non-residential consumers will remain at 750 kWh per month for all seasons.

The difference between the amount consumers have paid for electricity and the amount that has been paid to generators will be tracked in an account. If you leave the price plan you will need to settle your share of the balance of that account.

You will be reimbursed if consumers have been paying more for electricity than was paid to generators, or you will need to pay your utility if consumers have been paying less than was paid to generators.

There are several ways you can leave the price plan, including if you:

- sign or renew a contract with an electricity retailer;
- move outside of Ontario; or
- have an interval meter and choose to pay spot market prices.

If you are changing utilities within Ontario you will not have to settle your share of the account.