



Ministry of the Attorney General
Court Services Division
Annual Report 2004/05

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Message from the
Deputy Attorney General

The Court Services Division is a large, operational Division within the Ministry of the Attorney General, with a broad and important mandate. The Division provides courts administrative services to the largest and busiest court system in Canada. At 183 court locations across the province, court staff provide public information and filing services at court counters, maintain court records, provide courtroom support for the judiciary, manage juries, deliver civil and family mediation programs and enforce court orders, among other services.

Quality customer service is a high priority for the Division, and this year the Division implemented an annual survey to assess client satisfaction with court counter services. The survey results consistently indicated high levels of client satisfaction across the province. Details on the survey are outlined in this report.

This success is attributable to the staff and management of the Division who are dedicated to serving the public by ensuring the high quality of Ontario's court services.

It is also founded on the strong collaborative working relationships that have developed between the Division

and the judiciary, the bar and many other participants in the justice system. The Ministry is committed to respecting and building on these relationships.

The following pages provide details on the Division's achievements over the past year and outline the Division's commitments for the future. As part of our focus on customer service, I invite comments on the initiatives outlined in this report from members of the public. Please feel free to contact the Ministry by email at attorneygeneral@jus.gov.on.ca.

I congratulate the Division on its performance and I look forward to continued support from the Court Services Division as the Ministry works to improve the justice system in Ontario.

A handwritten signature in black ink, appearing to read 'Murray Segal', written in a cursive style.

Murray Segal
Deputy Attorney General
April 2005



Forward *by the*
Assistant Deputy Attorney General

I am pleased to present our Annual Report on the operations of the Court Services Division for the fiscal year April 1, 2004 to March 31, 2005. The Court Services Division is mandated to provide a modern and professional court service that supports accessible, fair, timely and effective justice services. The following pages outline some of the initiatives that the Division has undertaken this fiscal year to meet this mandate.

A central theme this year has been improving access to justice in Ontario. CSD introduced a fee waiver process in civil, small claims and family court matters, to ensure that low-income litigants are not denied access to justice due to their financial circumstances. Family Law Information Centres were expanded province-wide to improve access to information. The Division actively participated on Chief Justice McMurtry's Accessibility Committee and made investments to accommodate persons with disabilities. The use of video technology was expanded to ensure access to justice in remote communities, especially in Northern Ontario. Jury deliberation rooms were renovated to provide comfortable, ergonomic facilities for jury members as they perform their essential public service and new courthouse signage was installed to increase the visibility of court locations.

The Division also concentrated on identifying and modeling best practices and good management. The 2004 Divisional Learning Event provided an opportunity for court managers to share best practices for the criminal courts, and CSD began implementing new best

practices as part of the Criminal Case Management Protocol. The Division has been working in consultation with the judiciary and court users to develop measures by which to judge our performance, and has implemented our first annual customer satisfaction survey to help us better meet the needs of court users.

Effective communication was identified as essential to the Division, particularly given the large number of interdependent justice system stakeholders that interact with the courts on a daily basis. Our Divisional Management Committee met in October 2004 for a planning session on how to improve internal and external communications and this topic will be the focus of the next Divisional Learning Event planned for 2005.

Details of these, and many other Divisional initiatives, are outlined in this report. This report also includes our Five-Year Plan setting out our commitments for the future and detailed statistics on court activity for the past five years. I trust you will find this an informative overview of the various ways the Court Services Division is working to ensure high quality court services are provided to the public, the judiciary and our many stakeholders.

A handwritten signature in cursive script that reads "Debra Paulseth". The ink is dark and the signature is fluid and legible.

Debra Paulseth
Assistant Deputy Attorney General, Court Services Division
April 2005

Chapter 1

Introduction to the Court Services Division

Mission

The Ministry of the Attorney General is responsible for administering justice in Ontario. Within the Ministry, the Court Services Division (CSD) is responsible for the administration of the courts. CSD's mission is to provide a modern and professional court service that supports accessible, fair, timely and effective justice services.

Core Services

CSD's core services include:

Court Office Services

CSD provides court office services at 183 court locations across the province. Court staff schedule court cases at the direction of the judiciary, maintain court records and files, provide information to the public and facilitate the delivery of key justice programs including the Victim/Witness Program, the Bail Program, Domestic Violence Courts and Legal Aid.

Judicial and Courtroom Support

CSD provides administrative support to all judges of the Court of Appeal, the Superior Court of Justice and the Ontario Court of Justice and to justices of the peace. The Division also manages the jury system and provides courtroom support through court registrars, clerks, reporters, monitors and interpreters.

Mediation Programs

CSD manages the delivery of mediation services in the family and civil courts. Mandatory civil mediation is now part of the civil court process in Ottawa, Toronto and Windsor. As well, the Family Court branch of the Superior Court of Justice offers family mediation services on a voluntary basis across the province.

Enforcement Services

CSD administers the filing of writs of execution, enforces civil orders and manages the collection of fine and restitution revenues from the prosecution of criminal offences.

Highlights from the Opening of Courts

On January 5, 2005, Chief Justice McMurtry of the Court of Appeal presided with Chief Justice Smith of the Superior Court of Justice and Chief Justice Lennox of the Ontario Court of Justice at the province's Opening of Courts ceremony at the Superior Court of Justice at 361 University Avenue in Toronto. Attorney General Michael Bryant stressed the importance of strengthening public confidence in the justice system through transparency. As a step towards this goal, Minister Bryant announced the creation of a Panel on Justice and the Media, to bridge the gap between the media and the justice system and to discuss areas of mutual concern.

“Ontarians deserve a system that delivers justice, is readily accessible, is well understood, and earns public confidence.”

Attorney General Michael Bryant,
Opening of Courts Speech, January 2005

The Division's mission is to provide a modern and professional court service that supports accessible, fair, timely and effective justice services.



Photo: Lobby of the Court of Appeal for Ontario at Osgoode Hall, Toronto

Role of the Assistant Deputy Attorney General, Court Services Division

The Assistant Deputy Attorney General, Court Services Division, is the Ministry executive who oversees the administration of Ontario's courts.

Regional Structure


For the purpose of providing court services, the Ministry of the Attorney General is organized into seven Court Services Division administrative regions. Each region is responsible for:

- Delivering local criminal, civil and family court services
- Maintaining records, files, exhibits and databases

- Providing judicial support services, including courtroom and administrative support
- Managing juries
- Delivering civil and family mediation programs
- Enforcing court orders
- Managing fines, fees and trust funds
- Managing regional financial and human resources
- Identifying and coordinating regional facility plans
- Managing regional stakeholder communications
- Implementing divisional initiatives

Regional Directors

Each region is managed by a Director of Court Operations who reports to the Assistant Deputy Attorney General, Court Services Division.



Map is not to scale.

| Region | Base Courts | Satellite Courts | Total Courts |
|--------------|-------------|------------------|--------------|
| Central East | 11 | 12 | 23 |
| Central West | 12 | 5 | 17 |
| East | 18 | 11 | 29 |
| Northeast | 10 | 27 | 37 |
| Northwest | | | |
| West | | | |
| Toronto | | | |

* Each court location is comprised of at least one courtroom.

“To the Assistant Deputy Attorney General Debra Paulseth, her assistants, to the Regional Directors, Court Managers, employees and staff of Court Services Division, I would like to say congratulations and thank you on behalf of the Court for your commitment to public service in the finest traditions.”

Chief Justice Lennox, Opening of Courts, 2005

Central East Regional Profile



A/Director of Court Operations
Central East Region
Lynn Wagner

Located geographically to the north and east of Toronto, the Central East Region serves the communities of York, Durham, Simcoe, Muskoka, Haliburton Northumberland, Peterborough and the City of Kawartha Lakes. The population growth rate in this region is among the highest in Canada.

In 2004/05, Central East conducted a review of computer support within the Region. As a result, Court Services entered into a unique partnership with the Criminal Law Division, resulting in a more efficient distribution of workload and resources, as well as enhanced technology service for the judiciary and staff in CSD, the Criminal Law Division and the Victim/Witness Assistance Program.

A number of infrastructure improvements were completed in the Central East Region in 2004/05 to enhance service delivery. The construction of two new

courtrooms in Oshawa, the amalgamation of counter services in Newmarket, along with security enhancements to the Barrie courthouse are just a few examples of the improvements.

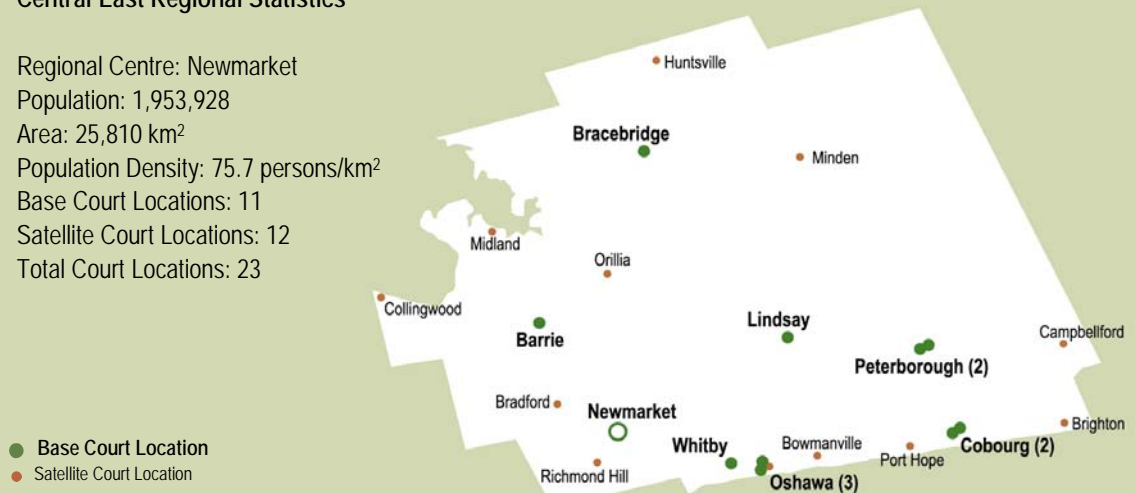
In April 2004, the Honourable Michael Bryant, Attorney General, inaugurated the opening of the Midland courthouse at a special sitting of the court. In December 2004, the Attorney General announced that the Durham Consolidated Courthouse Project would proceed with an expected completion date of winter 2008/09.

Several new additions were made to the Court Services management team and the Superior and Ontario Court benches over the last year including: a new Director of Court Operations, a new Manager of Court Operations in Simcoe/Muskoka, a new Supervisor in Bracebridge, three new Superior Court judges, two new Ontario Court judges and one new justice of the peace.

The Region also hosted the first Superior Court and Ontario Court Judges' Secretaries Conference in the fall of 2004.

Central East Regional Statistics

Regional Centre: Newmarket
Population: 1,953,928
Area: 25,810 km²
Population Density: 75.7 persons/km²
Base Court Locations: 11
Satellite Court Locations: 12
Total Court Locations: 23



Population Statistics from Statistics Canada, 2001 Census.

Central West Regional Profile



**Director of Court Operations
Central West Region**
Joanne Spriet

The Central West Region has the highest population of the seven CSD regions, and includes the western Greater Toronto Area, Pearson International Airport and the communities around Lake Ontario and north of Lake Erie.

The Region has a diverse multicultural population.

Courthouse renovations have been undertaken in Brampton and Orangeville to accommodate

caseload growth in the Region. In 2004/05, blitz courts were held in Brampton, Brantford and Milton to reduce court case backlog. In addition, Brantford was one of the pilot sites for CSD's Child Protection Backlog Initiative. During the past year, video remand courts and Weekend and Statutory Holiday (WASH) courts in Hamilton, St. Catharines and Brampton successfully handled bail matters on weekends for all locations in the Region. The Division's new case tracking system was successfully implemented in all court locations.

Also in 2004/05, the Region developed a succession management plan to ensure that capacity is available to deliver on the goals in the Division's Five-Year Plan. During this same period, the local management structure at the Peel courthouse was reorganized to meet growing operational needs.

As part of our continuing effort to promote public understanding of the justice system, Brampton and Milton hosted mock trials. Participants included law students from local high schools, members of the judiciary, lawyers and court staff.

The Director of Court Operations for the Region also serves as President of the Association of Canadian Court Administrators (ACCA). ACCA exists to promote innovation and foster collaboration, the sharing of knowledge and best practices to improve the Canadian court system and enhance the administration of justice.

Central West Regional Statistics

Regional Centre: Hamilton
 Population: 2,539,187
 Area: 10,662 km²
 Population Density: 238.2 persons/km²
 Base Court Locations: 12
 Satellite Court Locations: 5
 Total Court Locations: 17

- Base Court Location
- Satellite Court Location

Population Statistics from Statistics Canada, 2001 Census.



East Regional Profile



Director of Court Operations
East Region
Tom Fagan

The East Region provides court services to 10 counties/united counties in eastern Ontario. The Region has a significant francophone population and regularly provides services in French. The East Region office is located in Canada's capital city, Ottawa.

During the past years, the East Region has experienced higher than average increases in court

activity, especially in the criminal practice area. These increases are partly attributable to population growth in the Ottawa area. The population in Ottawa continues to grow at a faster rate than the provincial average and is expected to be over one million by 2011.

In 2004/05, the Division's case tracking system was successfully implemented across the region. The Ottawa and Cornwall courthouses received additional judicial appointments, court services and Crown resources as part of the Justice Delay Reduction Initiative. Over the

next two years, court facilities in these communities will be upgraded.

In August 2004, the Ontario and Superior Courts of Justice moved into the consolidated Brockville Courthouse, and in December 2004, Pembroke Ontario and Superior Courts of Justice staff moved to an interim facility as part of the final Pembroke Consolidated Courthouse plan.

The Director of Court Operations for the East Region continues to serve as the elected chair of the Eastern Interministerial Council (EIC). The Council is comprised of Ontario Public Service (OPS) regional directors and senior managers who work together to achieve excellence in the delivery of public services within the East Region. One of the priorities in the EIC Business Plan for 2004/05 was Emergency Management and Business Continuity Planning through the Emergency Management Committee. OPS-wide initiatives such as Habitat for Humanity Ottawa Build, Dragon Boat Festival and United Way/Centraide Campaign continue to capture the commitment of staff.

East Regional Statistics

Regional Centre: Ottawa
Population: 1,543,162
Area: 35,299 km²
Population Density: 43.7 persons/km²
Base Court Locations: 18
Satellite Court Locations: 11
Total Court Locations: 29

- Base Court Location
- Satellite Court Location

Population Statistics from Statistics Canada, 2001 Census.



Northeast Regional Profile



Director of Court Operations
Northeast Region
Paul Langlois

The Northeast Region includes some of the major urban centres in Ontario's north, as well as some of the smaller communities near James Bay. The Region comprises 40 percent of Ontario's land mass but is home to only 5 percent of its population. There are significant francophone and aboriginal populations in the Region and court services are regularly provided in French, Ojibway and Cree.

The video assessment hearings pilot project that was initiated in 2003/04 continued to be implemented in the Region during 2004/05. The aim of the project is to improve access to justice in remote areas, decrease scheduling wait times and reduce travel for hearings officers. Management and the judiciary are reviewing the possibility of expanding the use of video courts to the coastal community of Moosonee and enhancing video court capacity in Timmins.

In 2004/05, facilities projects were undertaken across the region. The cells upgrade project in Cochrane was completed; an intake office was created in North Bay; the Haileybury courthouse elevator project commenced with a scheduled completion in 2005/06; and renovations were completed to the Sudbury Video Remand court and intake office.

In 2005/06, the Northeast Region will participate in the Northern Recruitment Pilot Project, a government-wide human resources initiative that will provide northern managers with recruitment services. It is expected that this pilot project will significantly reduce the administrative burden associated with the recruitment process, allowing managers to focus their attention on the delivery of services and programs. The project will also be testing a new electronic human resources recruitment tool.

Northeast Regional Statistics

Regional Centre: Sudbury
Population: 553,158
Area: 366,184 km²
Population Density: 1.5 persons/km²
Base Court Locations: 10
Satellite Court Locations: 27
Total Court Locations: 37

- Base Court Location
- Satellite Court Location

Population Statistics from Statistics Canada, 2001 Census. Because the Northeast Region crosses census districts, the following assumptions were used to calculate the regional statistics. The population includes all complete census districts, plus the population of Peawanuck, Attawapiskat and Kashechewan. The geographic area includes all complete census districts, plus 86% of the Cochrane district and 27% of the Kenora district.



Northwest Regional Profile



Director of Court Operations Northwest Region
Robert Gordon

The Northwest Region comprises 48 percent of Ontario's land mass but is home to only two percent of its population.

There are significant aboriginal populations in the Northwest Region, and court services are regularly provided in Ojibway and Cree.

The Region delivers court services at five base court locations, three staffed satellite court locations and 32 un-staffed satellite court locations. Twenty-three of the satellite court locations are in communities that are accessible only by air. To provide community-centred services, court staff and members of the judiciary and the bar must travel extensively.

The Region's vast geography, remote locations and winter travel conditions present many program delivery challenges. The Northwest Region has been using video technology to help meet these challenges and to ensure that court services are accessible.

The completion of court video infrastructure has allowed the region to use video in new ways. Video conferencing is most frequently used for video bail remands. The Ontario and Superior Court judiciary have also used video technology in child protection matters, case conferences and motions.

The Region has also successfully connected the Kenora court to Keewaywin, a remote northern community, for a sentencing matter via video. This connection allowed the family, the community and the Chief to participate in the sentencing process. This successful demonstration will form the basis of future First Nations video partnerships to help resolve issues of access, particularly in family court matters.

Northwest Regional Statistics

Regional Centre: Thunder Bay
Population: 233,285
Area: 436,194 km²
Population Density: 0.5 persons/km²
Base Court Locations: 5
Satellite Court Locations: 35
Total Court Locations: 40

- Base Court Location
- Satellite Court Location

Population Statistics from Statistics Canada, 2001 Census. Because the Northwest Region crosses census districts, the following assumptions were used to calculate the regional statistics. The population includes the districts of Thunder Bay, Rainy River and Kenora, minus Peawanuck, Attawapiskat and Kashechewan. The geographic area includes Thunder Bay and Rainy River, plus 14% of the Cochrane district and 73% of the Kenora district.



Toronto Regional Profile



Director of
Court Operations
Toronto Region
Susan Lee

The Toronto Region serves the City of Toronto. With a population of almost 2.5 million, the Toronto Region has the highest population density of the CSD regions. One in four immigrants to Canada settles in Toronto and the region is ethnically diverse.

The Toronto Region includes many high volume courts and key justice system participants, including: the Court of Appeal for Ontario; the

Offices of the Chief Justices; the Provincial Legislature; the offices of the Provincial Law Society; and many of the province's largest law firms. The Region also manages Ontario's first electronic courtroom for commercial and other non-jury civil matters.

In 2004/05, the Region made improvements to support timely and accessible justice services at the Court of Appeal. A review was initiated to update and improve

the *Criminal Appeal Rules* and the court developed a protocol in cooperation with Pro Bono Law Ontario to provide counsel to unrepresented litigants in civil appeals.

The Ontario Court of Justice family courts at 47 Sheppard Avenue East and 1911 Eglinton Avenue East began planning for their 2005/06 consolidation. Substantial renovations to the facility at 47 Sheppard are underway to support the consolidation. As part of the family initiatives program, the courts have also established a pilot court and community liaison committee that is reviewing child protection issues.

Technology within the Region was upgraded in 2004/05 to provide capacity to support multiple counsel in large commercial matters. Enhancements to the electronic civil courtroom at 393 University Avenue were also completed.

Toronto Regional Statistics

Regional Centre: 720 Bay Street
 Population: 2,481,494
 Area: 630 km²
 Population Density: 3,939 persons/km²
 Base Court Locations: 10
 Satellite Court Locations: 0
 Total Court Locations: 10



● Base Court Location

Population Statistics from Statistics Canada, 2001 Census.

West Regional Profile



Director of
Court Operations
West Region
Len Griffiths

The West Region crosses three Superior Court judicial regions and is comprised of both large urban centers and rural farming areas. The region includes Sarnia and Windsor, both major border crossings between Canada and the United States. The volume of traffic from trucks and cross-border commuters generates a high number of traffic-related charges in this region.

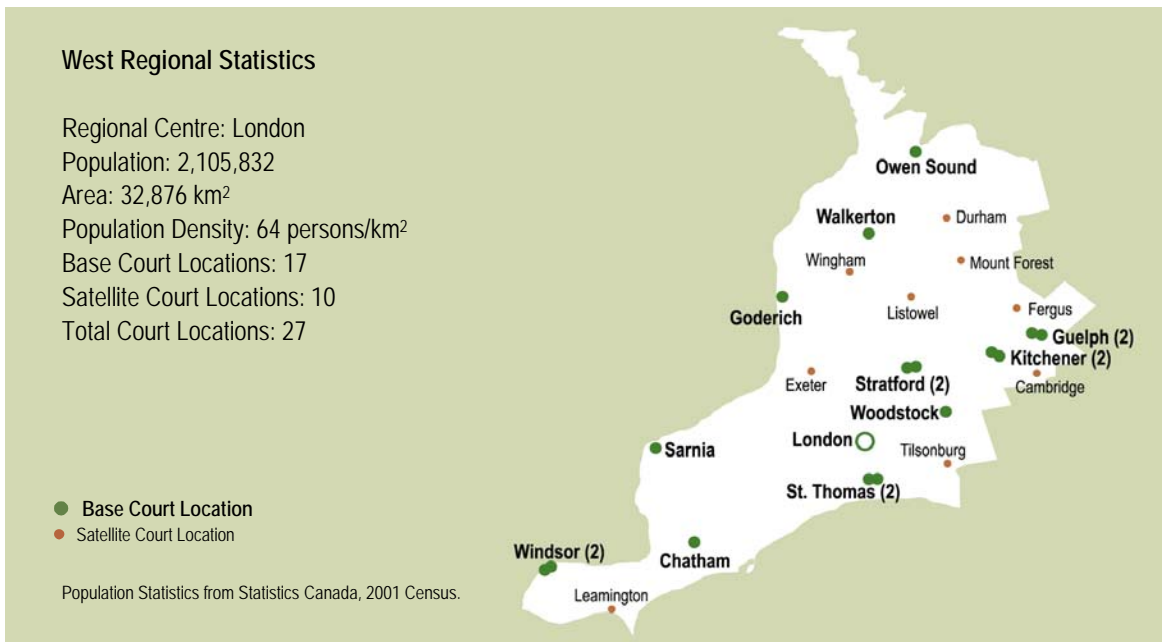
The West Region also houses Ontario's Central Jury Office, which is responsible for managing the selection of jury panels for courts across the province.

Video technology is used extensively in the majority of court locations in the West Region, especially at the London courthouse where Weekend and Statutory Holiday (WASH) court matters are handled for the entire region.

Substantial renovations were undertaken in 2004/05 at the Superior Court of Justice courthouse in Windsor to improve general public areas and create a new small claims courtroom.

Also in 2004/05, the Justice Delay Reduction Initiative (JDRI) was fully implemented in the Kitchener courts to enhance criminal court capacity. Best practices were implemented to make the administrative processes more efficient and effective.

New *Family Law Rules* and the new Divisional case-tracking system were fully implemented in all court locations within the West Region. With the new case-tracking system, the court will be better able to govern the timeframes associated with the new *Family Law Rules* and will be able to track the progress of cases through the system.



Corporate Support

The CSD corporate offices are located at 720 Bay Street in Toronto. The corporate offices include the offices of the Assistant Deputy Attorney General, the Corporate Planning Branch, the Criminal Policy and Programs Branch, the Civil/Family Policy and Programs Branch and the Business Solutions Branch.

The Corporate Planning Branch is responsible for:

- Strategic planning
- Financial and workforce planning
- Providing management information, including court activity statistics
- Facilities planning
- Establishing Divisional performance measures and monitoring compliance with operational policies and business standards
- Coordinating public communications
- Acting as a liaison with municipal partners on *Provincial Offences Act* matters
- Establishing policy project teams to respond to justice system challenges

The Criminal Policy & Programs Branch is responsible for:

- Developing, implementing and managing legislative, regulatory and administrative initiatives with respect to the criminal justice system
- Providing policy and program support to criminal court staff
- Providing legal support and advice to senior management on criminal court issues
- Providing support to initiatives from the Ministry's Criminal Law Division
- Supporting the appointment process for judges, justices of the peace, commissioners and notaries public

The Civil/Family Policy & Programs Branch is responsible for:

- Developing, implementing and managing legislative, regulatory and administrative initiatives with respect to the civil and family justice system
- Providing policy and program support to civil and family court staff
- Providing legal support and advice to senior management on civil and family court issues
- Developing, implementing, and managing civil justice reform strategies to reduce cost and delay in the civil justice system
- Managing family mediation and information services
- Participating on Federal/Provincial/Territorial Family Law Committees and the Family Rules Committee
- Negotiating and monitoring federal family justice funding

The Business Solutions Branch is responsible for:

- Developing, implementing and managing the CSD Strategic Information Technology Plan
- Developing, implementing, managing and supporting courts information technology systems
- Managing the acquisition of CSD information technology hardware and software
- Liaising with CSD branches and Justice Technology Services on new system requirements and enhancements to new systems

Corporate Directors

The Corporate Planning Branch, the Criminal Policy and Programs Branch, the Civil/Family Policy and Programs Branch and the Business Solutions Branch are managed by Corporate Directors who report to the Assistant Deputy Attorney General.



Director
Corporate Planning
Branch
Sandra Wain



Director
Criminal Policy
& Programs Branch
Tara Dier



Director
Civil/Family Policy
& Programs Branch
Ann Merritt



Director
Business
Solutions Branch
Chris Walpole



Photo collage (clockwise from top left): Kingston Superior Court of Justice, Haileybury consolidated courthouse, Sudbury Superior and Ontario Court of Justice, Parry Sound consolidated courthouse

Chapter 2

Introduction to Ontario's Courts

Ontario's *Courts of Justice Act* provides the legislative framework for the province's court structure. The Act establishes the jurisdiction of each of the province's three courts: the Court of Appeal for Ontario, the Superior Court of Justice and the Ontario Court of Justice.



Photo: The Court of Appeal for Ontario at Osgoode Hall, Toronto

The Court of Appeal for Ontario

The Court of Appeal for Ontario is the highest court of record in the province. The Court of Appeal hears:

- Criminal appeals of indictable offences
- Civil appeals of final decisions of the Superior Court of Justice
- Appeals involving young persons
- Some appeals of decisions of the Divisional Court
- Inmate appeals (heard in Kingston, Ontario)

The Court of Appeal sits in Toronto at Osgoode Hall. The court is composed of a federally appointed Chief Justice of Ontario, an Associate Chief Justice of Ontario and 21 other judges. The Court of Appeal sits with either one or three judges depending on the appeal. Decisions of the Court of Appeal may be further appealed to the Supreme Court of Canada.

The Superior Court of Justice

The Superior Court of Justice hears:

- Criminal prosecutions of indictable offences
- Some criminal prosecutions involving young persons
- Summary conviction appeals from the Ontario Court of Justice
- Bail reviews
- Civil suits (Civil suits under \$10,000 are dealt with in Small Claims Court, a branch of the Superior Court.)
- Family law disputes involving divorce or property claims, child and spousal support, and custody and access claims (Where the Family Court branch of the Superior Court of Justice exists, the Superior Court hears all family matters.)

The Superior Court of Justice sits in 49 permanent court locations in Ontario. The court is led by a Chief Justice, an Associate Chief Justice, and Regional Senior Justices who oversee scheduling and judicial issues in their regions. Most of the judicial locations in Ontario also have a Local Administrative Justice who oversees the judicial administrative issues at that specific location.

Divisional Court

The Divisional Court is a branch of the Superior Court of Justice. The court hears:

- Appeals and reviews of decisions by government agencies, tribunals and boards
- Some civil appeals under \$25,000

The Divisional Court sits in various locations throughout the province in panels of three judges. The court includes the Chief Justice of the Superior Court of Justice, the Associate Chief Justice of the Superior Court of Justice and other judges appointed from the Superior Court of Justice.

Family Court

In some areas, the Family Court branch of the Superior Court of Justice provides a single court for all family matters, including divorce, division of property, child protection, adoption, child and spousal support and child custody and access matters. Special services provided by the Family Court include Family Law Information Centres, Supervised Access Centres, Mediation Services and Parent Information Sessions.

The Family Court has been established in 17 municipalities across the province. Where the Family Court does not exist, jurisdiction over family law matters is divided between the Superior Court of Justice and the Ontario Court of Justice.

Small Claims Court

The Small Claims Court is a branch of the Superior Court of Justice. The court hears civil actions for claims up to \$10,000. While there are some permanently appointed Small Claims Court judges, the court is usually presided over by senior lawyers who are appointed to act as deputy judges.

The Ontario Court of Justice

All criminal cases are commenced in the Ontario Court of Justice, and over 95 percent of such cases are completed in this court. Ontario Court judges and justices of the peace sit in over 175 locations across the province. Judges of the Court hear:

- Criminal prosecutions of indictable and summary conviction offences
- Most criminal prosecutions involving young persons
- *Provincial Offences Act* appeals from decisions of justices of the peace
- Child protection applications, family law disputes involving custody, access and support, and adoption applications, in areas where the Family Court branch of the Superior Court of Justice does not exist

Justices of the Peace hear:

- Bail hearings
- Prosecutions of provincial offences

The court is led by a Chief Justice, an Associate Chief Justice, an Associate Chief Justice/Coordinator of Justices of the Peace, Regional Senior Justices and Regional Senior Justices of the Peace. Most of the judicial locations in Ontario also have a Local Administrative Justice who oversees the judicial aspects of the court at that specific location.

“The Superior Court would like to extend profound gratitude to all those who have shown their unstinting commitment and dedication in administering and delivering justice to the public.”

Chief Justice Smith, Opening of the Courts Speech, January 2005

THE JUDICIARY



Chief Justice of Ontario
The Honourable
R. ROY McMURTRY



Associate Chief Justice of Ontario
The Honourable
DENNIS R. O'CONNOR



Chief Justice of the Superior Court of Justice
The Honourable
HEATHER FORSTER SMITH



Associate Chief Justice of the Superior Court of Justice
The Honourable
J. DOUGLAS CUNNINGHAM



Chief Justice of the Ontario Court of Justice
The Honourable
BRIAN W. LENNOX



Associate Chief Justice of the Ontario Court of Justice
The Honourable
J. DAVID WAKE



Associate Chief Justice of the Ontario Court of Justice/
Coordinator of Justices of the Peace
The Honourable
DONALD A. EBBS

Judicial Complement (as of March 31, 2005)

| Court | Judicial Official | Complement |
|-----------------------------|--|------------|
| Court of Appeal for Ontario | Judges of the Court of Appeal for Ontario | 23 |
| Superior Court of Justice | Judges of the Superior Court of Justice | 287 |
| | Judges of the Small Claims Court (Full-time) | 2 |
| | Judges of the Small Claims Court (Part time) | 4 |
| | Deputy Judges of the Small Claims Court | 386 |
| | Traditional Masters (full-time) | 1 |
| | Traditional Masters (part time) | 4 |
| | Case Management Masters | 13 |
| Ontario Court of Justice | Judges of the Ontario Court of Justice (Full time) | 273 |
| | Judges of the Ontario Court of Justice (Part time) | 30 |
| | Justices of the Peace | 296 |

Chapter 3

2004/05 Operational Overview

The Criminal Courts

Backlog Reduction

To address delay in the most critically backlogged sites in Ontario, CSD, the Criminal Law Division, the Ontario Victim Services Secretariat, the judiciary, Legal Aid Ontario, the Police and Correctional Services began implementing the Justice Delay Reduction Initiative (JDRI) in 2003.

In 2004/05, CSD completed the hiring of over 116 new full-time court staff to support the 15 new Ontario Court of Justice judicial appointments created under the project. The Division continued an intensive review of administrative practices at the 10 JDRI sites, to ensure that criminal court administrative processes are consistent, efficient and effective. Best practices have been implemented and their impact is being closely monitored.

Blitz Courts

CSD also works with the Criminal Law Division and the judiciary to establish blitz courts across the province to reduce the backlog of criminal cases in the Ontario Court of Justice. Each participating court receives additional Crown attorneys and judges for up to six months. In 2004/05, improvements were seen in Barrie, Halton, Peterborough, Coburg, Lindsay and Brampton. Additional sites for 2005 may include North York, Scarborough and Ottawa.

Best Practices in Criminal Courts

In 2004/05, CSD focused on best practices in criminal courts. This issue was central to the Divisional Learning Event in May 2004, attended by court managers and senior staff from across the province. Speakers included Associate Chief Justice Wake, Deputy Attorney General Murray Segal and John McMahon, then the Assistant Deputy Attorney General for Criminal Law.

Criminal Case Management Protocol

A Criminal Case Management Protocol was approved by the 2004 Justice Summit and is now in the process of implementation. The protocol is a compendium of best practices intended "to promote efficient movement of cases through the court while preserving and promoting the rights of all persons charged with criminal offences to due process in a timely manner." (For more information on the Justice Summit, see page 20.)

Electronic Warrants

The Division is working collaboratively with the Court on the development of a proposal for a new electronic warrant process. This process could expedite access to a justice of the peace for search warrant purposes and would remove many of the cumbersome aspects of the current fax-based telewarrant process.

Justice of the Peace Reform

The Division is currently reviewing the appointment process for Justices of the Peace, to ensure that the best candidates with the best qualifications are appointed in a fair and transparent manner.

Training and Support for Criminal Court Staff

CSD continually develops staff support materials in response to new legislation and legislative amendments. In 2004/05, the Division prepared instructional materials for court staff in response to the new *Sex Offender Information Registration Act* and *Criminal Code* amendments regarding preliminary inquiries. The Division is also finalizing revised administrative procedure manuals for criminal court staff, which will be posted in 2005 on the Divisional Intranet site.

The Civil Courts

Changes to the Civil Rules

The Civil Rules Committee is a statutory committee composed of representatives from the judiciary, the bar and the Ministry of the Attorney General. The Committee has jurisdiction to make rules regarding procedures in all civil proceedings. In 2004/05, the Committee introduced a new venue rule prescribing where proceedings and interlocutory motions are heard and made Rule 75.1 permanent prescribing a system of mandatory mediation for estates, trusts and substitute decisions cases in Toronto and Ottawa.

Civil Case Management

Also in 2004/05, the Civil Rules Committee introduced Rule 78 governing civil case management in Toronto. Under case management, the court supervises the progress of cases to promote timely resolution.

Case management under Rule 77 has been in place in Ottawa and Toronto since 1997, and in Windsor since 2003. As of December 31, 2004, Toronto cases are now subject to the new Rule 78, under which case management procedures have been modified as follows:

- New mediation session timelines have been set. In general, mediation must occur within 90 days once the case is set down for trial.
- Case conferences can only occur in limited situations.
- The registrar will not automatically schedule a settlement conference. Parties must file a trial record to set the matter for trial.
- New processes for status notices and hearings have been developed.

Mandatory Mediation

Ontario's Mandatory Mediation Program is designed to help litigants settle their cases early in the litigation process, thereby saving them time and expense. As of January 2005, mandatory mediation has resulted in a full and partial settlement rate of 49 percent, exceeding the Ministry's target of 40 percent.

Small Claims Court

In 2004/05, the Small Claims Court Rules Subcommittee of the Civil Rules Committee completed its review of the *Small Claims Court Rules*. The Subcommittee also considered province-wide mandatory settlement conferences and automatic dismissal timelines. It is anticipated that the Subcommittee will submit its final proposal for new *Small Claims Court Rules* to the Civil Rules Committee in 2005 and that the new rules will come into effect in 2006.

National Conference on Civil Justice Reform

In May 2006, the Canadian Forum on Civil Justice will be hosting a national conference in Montreal titled *Into The Future: The Agenda for Civil Justice Reform*. The conference will provide a national update on civil justice reform initiatives, an opportunity to evaluate these initiatives and forums for discussing potential new reforms and barriers to change. Debra Paulseth, Assistant Deputy Attorney General, Court Services Division, is Chair of the Conference Committee and the Division is working to develop the conference program.



Photo: Ontario and Superior Court of Justice, Ottawa

The Family Courts

Expansion of the *Family Law Rules*

The Family Rules Committee is a statutory committee composed of representatives of the judiciary, the bar and the Ministry of the Attorney General, with jurisdiction to make rules regarding procedure in Ontario's family courts.

In 2004/05, the Committee supported the expansion of the *Family Law Rules* to all family law cases in the Superior Court of Justice. The expansion of the rules took effect on July 1, 2004, and has resulted in a single set of court rules for all trial level courts that hear family cases. The rules promote a consistent approach to family law cases across the province.

In order to implement the new rules, CSD developed instructional materials and delivered training sessions to court staff across the province. Divisional staff also developed educational materials, participated in province-wide training programs for the bar and law clerks and created user-friendly guides for members of the public involved in family disputes.

Expansion of Family Law Information Centres

Family Law Information Centres provide free public information, publications, videos and other resource materials on issues related to separation, divorce and other family matters. In 2004, CSD expanded the Centres province-wide to coincide with the expansion of the *Family Law Rules*. The majority of new sites are located in the northern regions.

Family Court Judicial Leadership

At the end of 2004, the Honourable Madam Justice Mary Lou Benotto resigned from her positions as Senior Judge of the Family Court and chair of the Family Rules Committee. Justice Benotto's strong and effective leadership and clear vision for the Family Court will be missed. The Honourable Mr. Justice David Aston has been appointed as Senior Judge of the Family Court, and the Honourable Madam Justice Janet Simmons of the Ontario Court of Appeal has been appointed as the chair of the Family Rules Committee.

Client Satisfaction with Services

Client satisfaction surveys for 2004/05 indicate a 99.75 percent satisfaction rate with family mediation services, a 100 percent satisfaction rate with parent information sessions and a 98.75 percent satisfaction rate with Family Law Information Centres.

Child Protection Backlog Steering Committee

The Child Protection Backlog Steering Committee was formed following the 2002 Justice Summit to address delays in child protection cases. (For more information on the Justice Summit, see page 20.)

In 2004/05, the Child Protection Backlog Steering Committee's Northern Issues Working Group completed its report on child protection issues in satellite and remote courts in Northern Ontario. Implementation of the recommendations, including increased use of video conferencing, is underway.

The Steering Committee also created two new working groups on child protection mediation and education. The Child Protection Mediation Working Group conducted research and prepared recommendations on the use of mediation in child protection cases to divert cases from the courts. The Education Working Group organized two conferences in spring 2004 on child protection issues for parents' counsel through the Law Society of Upper Canada. The conferences were held in Toronto to an audience of over 300 each, and were available province-wide through an interactive learning network. In the fall of 2004, the Education Working Group also held joint training sessions on child protection for Legal Aid Ontario supervisory duty counsel, Office of the Children's Lawyer panel lawyers and counsel from children's aid societies.

In September 2004, the Steering Committee was renamed the Family Courts Steering Committee and began focusing its efforts on the issue of assessments under section 54 of the *Child and Family Services Act*. An Assessments Working Group is being established to identify issues and develop recommendations on measures to reduce delay.

Chapter 4

2004/05 Corporate Initiatives

Access to Justice

Court Accessibility for Persons with Disabilities

During the 2005 Opening of Courts, Chief Justice McMurtry announced the creation of a joint committee, including members of the bench, bar and the Ministry of the Attorney General, to improve the accessibility of the justice system to persons with disabilities. The Court Services Division is an active participant on this committee and is committed to providing services that support accessible justice for all members of the public, regardless of disability.

In 2004/05, CSD improved the court address database on the Ministry of the Attorney General website, indicating barrier-free court locations and providing a contact number for court users to call at each location to receive assistance. The CSD Intranet system was upgraded and public forms, guides and brochures continued to be created in compliance with accessibility standards. The Ontario Realty Corporation developed and released new accessibility standards for government facilities, in consultation with persons living with disabilities. All current and future courthouse construction projects must comply with these standards and the standards must be considered for all lease renewals.

“The judiciary is determined to play its part and we look forward to working with the Ontario government and the bar in providing persons with disabilities better access to our justice facilities.”

Chief Justice McMurtry, Opening of Courts Speech, January 2005

Fee Waiver

As of January 28, 2005, economically disadvantaged litigants can apply for a fee waiver for court and enforcement fees. The fee waiver applies to fees payable under the *Administration of Justice Act* for civil, small claims and family court matters, appeals and the enforcement of court or tribunal orders. The new fee waiver ensures that low-income Ontarians are not denied access to justice due to their financial circumstances.

Video Conferencing

Northern Ontario's remote locations present many program delivery challenges. CSD has been using video technology to help meet these challenges and to ensure that court services are accessible. Video conferencing has been successfully used for bail remands, assessment hearings, sentencing hearings, child protection matters, case conferences and motions.

In 2004/05, the Division expanded the use of video conferencing by establishing linkages between the courts video network and a federal government/First Nations partnership using the high-speed Northern Ontario Network (KNET). This linkage allows individuals in remote and northern communities to participate in court hearings via video.

Jury Deliberation Rooms

CSD continues to renovate jury deliberation rooms in courthouses across the province, to provide improved accessibility services and an ergonomic and comfortable environment.

Courthouse Signage

CSD began replacing courthouse exterior signage to increase visibility. The new signs conform to CSD signage standards, Ontario Public Services visual identity requirements and government accessibility criteria. Where possible, the signs are illuminated.

Working with Our Justice Partners

Provincial Offences Support to Municipalities

The *Provincial Offences Act* (POA) governs non-*Criminal Code* offences, such as parking, traffic and liquor licence violations and offences under the *Ontario Health and Safety Act* and the *Environmental Protection Act*. Municipalities are responsible for administering POA offences and prosecuting selected POA offences. The province is responsible for prosecuting serious POA offences and for the quality of the justice system as a whole.

As part of its oversight and monitoring role, CSD conducts regularly scheduled audits of selected POA courts. In 2004/05, CSD audited 15 municipal POA courts across the province, including: Dryden, Fort Frances, Kawartha Lakes, Kenora, Kingston, London, L'Orignal, Napanee, Newmarket, Richmond Hill, Owen Sound, Peterborough, Sault Ste. Marie, St. Thomas and Woodstock.

CSD also reviews semi-annual financial and performance reports from all municipalities that administer POA courts. In 2004/05, the Division developed additional monitoring mechanisms in consultation with the municipal courts, including monthly reports of POA workload and financial data. The Division also established the POA Table with representation from the ministry, municipal courts and the judiciary to facilitate communication, collaboration and consultation.

Ontario Justice International

Ontario Justice International (OJI) is the Ministry of the Attorney General's international consulting service. By drawing upon the Ontario government's experience operating one of the largest justice systems in North America, OJI consults with foreign governments on the design and operation of impartial, accessible and efficient justice systems.

As part of OJI, CSD welcomed New Zealand's General Manager for Fine Collections for two days in January 2005. The visit focused on effective mechanisms for the enforcement of criminal fines, and was part of a larger international tour by New Zealand to learn best practices and understand the variables affecting collection rates.

Also in 2004/05, CSD met with international delegations from China, Jamaica and the Philippines, to provide information on the civil justice system in Ontario and to discuss Ontario's case management and mandatory mediation programs.

Justice Summit

The Deputy Attorney General and the Chief Justices of the Superior and Ontario Courts of Justice co-hosted annual Justice Summits in 2002, 2003 and 2004 to address growing backlogs in criminal and child protection cases.

As a result of these meetings, committees have been established to investigate and report on:

- Bail and remand issues
- Criminal case scheduling improvements
- Initiatives to address child protection backlogs

The committees have been central to the development of best practices to improve the efficiency of bail and remand, the Criminal Case Management Protocol (see page 16), recommendations to address child protection matters in remote northern locations, research on the use of mediation in child protection cases and training and educational conferences on child protection law (see page 18).

The Division will continue working within the Ministry and with the judiciary to support the ongoing work of these committees and host future Justice Summit meetings.

Customer Service

Client Satisfaction Survey

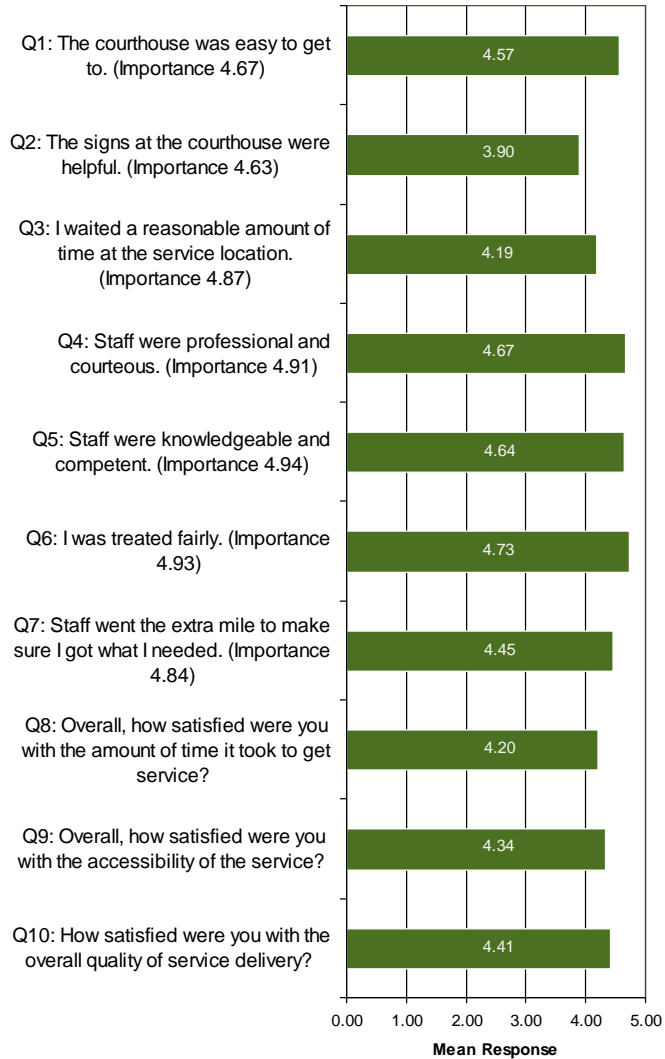
In 2004, CSD developed and implemented an annual client satisfaction survey for use in the courts across Ontario to fulfill one of the commitments under our Five-Year Plan.

The survey focused on client satisfaction with court counter services for the civil, family and Small Claims Court practice areas. It did not pertain to criminal court services.

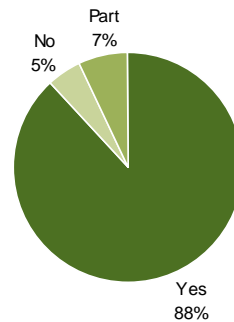
One large, one medium and one small court location were chosen from each of the seven CSD regions for participation in the survey (see note below for a list of locations).

The surveys were administered by interview after clients had accessed services at the court counters. For questions 1 through 7, clients were asked to rank their agreement with the statement, on a scale of 1 (strongly disagree) to 5 (strongly agree). Clients were also asked to rank the importance of each aspect of service delivery on a scale of 1 (not at all important) to 5 (very important). For questions 8 through 10, clients were asked to rank their satisfaction on a scale of 1 (very dissatisfied) to 5 (very satisfied). Clients were also asked if, in the end, they got what they needed.

In total, 3,667 surveys were collected from across the province. The survey results consistently indicated high levels of client satisfaction across the province for all practice areas and locations. Respondents ranked fair treatment, knowledgeable and competent staff and professional and courteous staff as the most important aspects of service delivery. These aspects also received the highest scores for client satisfaction.



Q11: In the end, did you get what you needed?



Note: Surveys were conducted in Thunder Bay, Kenora, Sudbury, North Bay, Gore Bay, Ottawa, Belleville, Perth, Newmarket, Oshawa, Lindsay, 393 University and 47 Sheppard in Toronto, Hamilton, Welland, Simcoe, London, Chatham and St. Thomas. There was no court location in the Northwest Region that qualified as large, and there was no court location in the Toronto Region that qualified as small.

Managing Court Facilities

Since 1996, Ontario has committed \$269M to the courts construction program, which focuses on the consolidation of Superior and Ontario Courts of Justice. New courthouses have been constructed in Brampton, Cornwall, Hamilton, Owen Sound, Toronto (Civil/Family), Welland, Windsor, Brockville and Chatham. The planned Pembroke court consolidation project remains a Ministry priority in the 2005/06 Infrastructure Plan.

The Division works in partnership with the Ministry's Facilities Management Branch to manage courthouse facilities across the province. The Facilities Management Branch is responsible for major infrastructure planning and controllership, leasing administration and coordination services, including project planning, tendering, design and construction. Since 2002, CSD has managed courthouse renovation projects under \$50,000. CSD facilitates consultation with the judiciary, Crowns, police and other courthouse users during project planning and implementation, to ensure that the needs of stakeholders are addressed.

New Courthouses

Durham: On March 31, 2005, the Ontario Realty Corporation issued a new Request for Qualifications to identify potential bidders to construct a consolidated courthouse in Durham by using an alternative financing model. The courthouse will consist of 38 judicial hearing rooms, will be approximately 350,000 square feet and is expected to be completed by winter 2008/09.

Pembroke: The Ontario and Superior Courts of Justice in Pembroke will be consolidated and moved into a newly constructed courthouse consisting of six courtrooms. The estimated cost of this project is \$23M and it is expected to be completed by summer 2007. In December 2004, the Pembroke Ontario Court of Justice was relocated to an interim site on Agnes Street. The estimated cost for the interim building is \$2.2M.

Brockville: The government invested \$15.1M to consolidate the Ontario Court of Justice with the historic Superior Court of Justice courthouse. The renovated and expanded five-courtroom heritage courthouse began operations on August 23, 2004.

Investment in Existing Courthouses

Justice Delay Reduction Initiative: As part of the Ministry's Justice Delay Reduction Initiative (JDRI) to reduce the number of criminal cases in the Ontario courts, the Ministry invested \$12.0M in 2004/05 to provide additional space in various court locations. The additional space will include new courtrooms, holding cells and facilities to accommodate the judiciary, Crowns, support staff, victim services, duty counsel and court administration staff.

Orangeville: The expansion of the Orangeville courthouse within the adjacent county building is underway to accommodate caseload growth and changes in program delivery. The Ministry has identified this facility as a priority project for infrastructure funding, involving the acquisition of over 7,500 square feet to build two additional courtrooms and ancillary space. By the end of construction, the Ministry expects to have invested a total of \$6.55M, plus an additional \$730,000 that was invested in 2004/05 as part of the JDRI initiative. Estimated completion is for fall 2005/06.

Holding Cell Initiative: In order to comply with the *Youth Criminal Justice Act* and to address overcrowding and health and safety issues, the Ministry invested \$2.5M in 2004/05 to improve holding cells and related areas for in-custody persons in courthouses across the province. The Ministry intends to continue improvements to holding cells in 2005/06.

Ongoing Repair and Rehabilitation

In addition to these projects, the Ministry allocated \$8.6M in 2004/05 for the ongoing repair and rehabilitation of facilities to manage health, safety and security issues.

Modernizing Service Delivery

Civil/Family Court Case Tracking System

CSD has developed an automated court case tracking system to more effectively manage civil, family, Small Claims Court, Divisional Court and Superior Court criminal cases. The system provides extensive user-friendly features including electronic scheduling and time standard tracking. Version 1 was rolled-out to the final 55 sites this year, completing implementation province-wide to 83 total sites.

WRITS System

The WRITS System is used in 49 enforcement offices across the province to maintain an index of writs of execution, in accordance with the *Executions Act*. The system captures data pertaining to the creation, updating, withdrawal and re-filing of writs.

In 2004/05, with a private sector partner, the WRITS System was redeveloped to be accessible via the Internet. Pilot testing was successfully completed in three enforcement offices. Implementation is planned for 2005/06.

Estates System

The Estates System is a web-enabled application that allows estates office staff to enter and retrieve local estates court data and electronically submit applications. The Estates System is used in each of the 49 Superior Court of Justice locations across the province.

In 2004/05, a public access module of the application was developed and tested in the Toronto Region. This enhancement is expected to improve customer service by allowing the public to easily perform name searches without waiting in line. Implementation is planned for 2005/06.

Planning for the Future

Court Services Five-Year Plan

Following the initial development of a Five-Year Plan in 2002/03, CSD continues to focus on public service and innovation. CSD is in the process of establishing measures by which to judge its success in achieving its goals in consultation with staff, our justice sector partners, the judiciary and court users. See Appendix A of this report for the updated 2004/05 edition of the CSD Five-Year Plan.

Understanding Trends through Management Information

CSD statistics, collected by court staff across the province, comprise the largest source of statistical data used by the Ministry of the Attorney General. CSD continues to develop its management information systems to improve the accuracy and scope of court statistics and to support planning, decision-making and performance reporting. See Appendix B of this report for court statistics over the past five years.

The Division continues to work with the judiciary, court users and staff to explore and explain statistical trends in court activity. CSD has developed a new standard statistical report to increase the accessibility of court statistics and the transparency of the justice system. CSD plans to post the reports quarterly on the Ministry of the Attorney General Internet site.



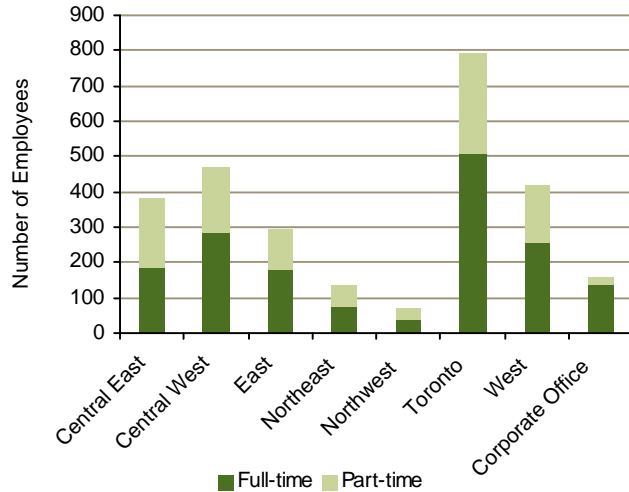
Chapter 5 Report on Resources

Human Resources by Region*

As at March 31, 2005

| | Full-time | Part-time | Total |
|--------------------|--------------|--------------|--------------|
| Central East | 188 | 194 | 382 |
| Central West | 282 | 189 | 471 |
| East | 182 | 114 | 296 |
| Northeast | 79 | 59 | 138 |
| Northwest | 37 | 36 | 73 |
| Toronto | 509 | 284 | 793 |
| West | 259 | 163 | 427 |
| Corporate Office | 139 | 21 | 160 |
| Grand Total | 1,536 | 1,039 | 2,575 |

* Note: Human resources do not include judiciary or judicial support staff.



Revenue by Region

For the fiscal year ending March 31, 2005

| | Central East | Central West | East | Northeast | Northwest | Toronto | West | Total |
|----------------------|-------------------|-------------------|-------------------|------------------|------------------|-------------------|-------------------|--------------------|
| Fees | 10,710,884 | 14,710,594 | 6,602,235 | 2,693,465 | 1,066,357 | 21,072,228 | 10,940,105 | 67,795,868 |
| Sales | 61,750 | 84,809 | 38,063 | 15,528 | 6,148 | 121,484 | 63,071 | 390,853 |
| Fines | 4,110,629 | 6,123,130 | 4,211,019 | 1,762,917 | 775,550 | 3,689,448 | 6,342,673 | 27,015,366 |
| Reimbursements* | 3,386,596 | 2,460,001 | 1,494,408 | 717,565 | 355,663 | 4,881,003 | 2,304,008 | 15,599,244 |
| Miscellaneous | 205,543 | 282,298 | 126,698 | 51,688 | 20,464 | 404,379 | 209,942 | 1,301,012 |
| Government of Canada | 1,793,471 | 2,463,197 | 1,105,503 | 451,004 | 178,555 | 3,528,413 | 1,831,852 | 11,351,995 |
| Total | 20,268,873 | 26,124,029 | 13,577,926 | 5,692,167 | 2,402,737 | 33,696,955 | 21,691,651 | 123,454,338 |

* Reimbursements from municipalities for services related to POA

Statement of Expenditure

For years ending March 31, 2005, 2004, 2003, 2002 and 2001.

| | 2004/05 | 2003/04 | 2002/03 | 2001/02 | 2000/01 |
|---|----------------------|----------------------|----------------------|----------------------|----------------------|
| OPERATING | | | | | |
| Administration of Justice | | | | | |
| These costs relate to scheduling court cases, maintaining court records and files, collecting fines and fees, enforcing civil orders, providing justice information to the public, providing courtroom support and facilitating the delivery of other justice services. | | | | | |
| Salaries and Wages | 126,592,330 | 119,572,256 | 115,936,979 | 106,578,528 | 106,353,355 |
| Employee Benefits | 19,081,359 | 17,214,813 | 24,263,650 | 19,927,339 | 20,191,671 |
| Transportation and Communication | 11,642,312 | 7,474,780 | 9,287,613 | 10,593,787 | 8,417,883 |
| Services | 35,196,282 | 38,508,554 | 34,987,409 | 34,175,841 | 40,542,429 |
| Supplies and Equipment | 17,098,734 | 19,029,278 | 10,324,333 | 10,153,350 | 11,561,171 |
| Transfer Payments (to the County and District Law Libraries, the Grant-Frontenac Family Referral Service and the Chief Justice of Ontario Conferences and Seminars) | 0 | 253,700 | 118,146 | 172,269 | 64,673 |
| | 209,611,018 | 202,053,381 | 194,918,130 | 181,601,114 | 187,131,182 |
| Judicial Services | | | | | |
| These costs include the remuneration of Ontario Court judges and justices of the peace and Superior Court quasi-judicial officials, and the provision of judicial administrative support for the Ontario and Superior Courts of Justice and the Court of Appeal. | | | | | |
| Salaries and Wages | 111,253,887 | 82,431,797 | 78,006,915 | 82,045,775 | 66,057,299 |
| Judicial and Employee Benefits | 6,920,331 | 6,119,733 | 18,778,633 | 18,474,129 | 17,703,681 |
| Transportation and Communication | 4,946,714 | 4,314,487 | 3,957,845 | 3,412,052 | 3,071,425 |
| Services | 6,661,385 | 4,711,682 | 5,164,147 | 4,467,310 | 4,590,871 |
| Supplies and Equipment | 770,770 | 486,210 | 721,348 | 769,982 | 3,232,495 |
| Transfer Payments (to the National Judicial Institute, the Judges' Library, the Chief Justice of Ontario Conference and Seminars and the Justice of the Peace Association) | 151,950 | 158,551 | 158,551 | 135,464 | 135,464 |
| | 130,705,036 | 98,222,460 | 106,787,439 | 109,304,712 | 94,791,235 |
| Bad Debt Expense* | 7,839,448 | 6,828,000 | | | |
| TOTAL OPERATING | \$348,155,502 | \$307,103,841 | \$301,705,569 | \$290,905,826 | \$281,922,417 |
| OPERATING ALLOCATION | \$353,640,900 | \$314,564,100 | \$306,003,900 | \$305,548,800 | \$290,257,500 |
| CAPITAL | | | | | |
| Court Construction | | | | | |
| Acquisition/Construction of Physical Assets | 4,372,083 | 10,648,623 | 34,859,844 | 30,509,263 | 25,343,066 |
| TOTAL CAPITAL | \$4,372,083 | \$10,648,623 | \$34,859,844 | \$30,509,263 | \$25,343,066 |
| CAPITAL ALLOCATION | \$4,821,100 | \$13,000,000 | \$34,861,000 | \$33,313,400 | \$55,507,300 |

* In accordance with accrual reporting, a bad debt expense amount was established in 03/04.

Note: The Ministry of the Attorney General has begun financial reporting on an accrual basis. The data presented in the Statement of Expenditures above for 2004/05 and 2003/04 reflects the new accrual system, while the data for 2000/01, 2001/02 and 2002/03 reflects the previous cash basis accounting system.

**Appendix A:
Court Services Division Five-Year Plan**

2004/05—2008/09

Mission and Business Goals

Mission

The Court Services Division mission is to provide a modern and professional court service that supports accessible, fair, timely and effective justice services.

Business Goals

Timely and Efficient Case Processing

- Court office resources and fully staffed, fully functional courtrooms are available as needed.
- Courtroom technology supports efficient case processing.
- Electronic case tracking permits continuous monitoring of case volumes, case flow and dispositions.
- Court filing and data entry are consistent, accurate and up-to-date at all court offices.
- Mediation services are available to promote early resolution of civil and domestic family cases.
- Court rules and procedures promote timely resolution of cases and reduce unnecessary appearances and costs.
- The Division works collaboratively with the judiciary, the bar and justice sector partners to eliminate case backlogs.

Accessible Services

- Barriers to court are identified and reduced or eliminated.
- Information services are easily available to the public.
- Self-help information to support unrepresented litigants is provided to enable access to Family Court and Small Claims Court.
- Technology enables improved access to court information, files and schedules and remote court appearances by parties and witnesses.
- Access to court documents, files and databases is governed by a legal and policy framework.
- An effective communications strategy is in place to inform court users of changes in policies and practices.

Consistent High-Quality Services

- A professional, trained court workforce provides consistent, knowledgeable, courteous services at court counters and offices, high quality courtroom and administrative support to the judiciary and effective enforcement services.
- Specialized court services are provided where appropriate.
- Electronic links between information systems support justice sector goals.
- The Division has effective partnerships with the business communities and other external agencies for the delivery of some services.
- The Division participates in projects to provide justice services and expertise to the international community.
- Head Office and regional staff collaborate on the development and implementation of new programs and policies.
- Collaborative working relationships exist with municipalities, the judiciary and the bar, Justice Sector partners, other ministries, agencies and other Ministry of the Attorney General divisions.
- The Division has a Federal/ Provincial/ Territorial strategy in place.
- The Division has links with external agencies to identify emerging issues and best practices and to improve the analysis of court data.
- Efficient file and record management practices are in place at all court offices.
- Jury process and accommodations encourage participation in juries.
- The Division participates in broader legislative and policy reviews aimed at improving court services and processes.
- Enforcement services are effective and timely.

Accountable and Effective Decision-Making

- The Division's Five-Year Plan provides multi-year strategic direction on Divisional priorities.
- Client satisfaction with services is continuously monitored through public complaints protocols and client satisfaction surveys.
- The Division meets all Quality Service Standards.
- The Division has quality assurance standards and practices in place.
- Local practices and programs, pilot programs, and test pilots are evaluated and assessed for province-wide application.
- Provincial support, monitoring and oversight ensures that municipal courts deliver Provincial Offences Act court services in accordance with legal requirements, Ministry standards and the terms of the POA Transfer Agreement.
- An Operational Plan is published at the beginning of each fiscal year to assess upcoming challenges, risks, and the financial outlook, and to identify and track program commitments throughout the year.
- Management information reports are available to the Division, MAG, the judiciary and the public, to support ongoing program reviews and the analysis of case processing trends, resource allocation decisions, client satisfaction with services.
- An Annual Report is published at the end of each fiscal year to report on case trends, Divisional achievements, and other developments affecting the courts.
- All programs are regularly evaluated.

Efficient Resource Management

- Resource models provide an objective basis for assessing courtroom and court office staffing needs, the judicial and justice of the peace complement for the Ontario Court of Justice, regional allocations and private/public costs of litigation.
- Divisional finances are managed according to Management Board standards and policies, and are tracked monthly to ensure the Division operates within its allocation.
- Operational and financial risks are identified early and are effectively managed.
- Strategies are in place to review fees on a regular basis, and to generate new fee revenue where appropriate.
- Policies are in place to support effective collection of unpaid fines and estreated bail.
- The Division works with the Facilities Management Branch to effectively manage court facilities and to develop a multi-year infrastructure strategy plan for future courthouse projects.
- The Division maintains an effective document management system.

Meeting our Goals

Performance Measures

The Division has been working in consultation with the judiciary and court users to develop measures by which to judge its success in meeting its goals. Measures developed to date are:

Timely and Efficient Case Processing

- Percent of customers whose default judgments were issued within 5 business days (civil and SCC). (Monthly audit instituted December 1, 2004. Results to be reported in 2005/06.)
- Percent of customers whose certificates of appointment of estate trustee were issued within 15 business days. (Monthly audit instituted December 1, 2004. Results to be reported in 2005/06.)
- 40% of civil cases settled (full and partial) through the mediation process. (50% full and partial settlement rate achieved.)
- 60% of family cases settled (full and partial) through the mediation process. (79% full and partial settlement rate achieved.)

Consistent, High Quality Services

- Percent of customers satisfied with the counter services (civil, SCC and family). (Survey implemented in 19 representative locations, collecting 3,667 responses. Positive results indicate high levels of satisfaction.)
- Percent of customers with single filings whose maximum waiting time for counter service is 20 minutes or less (civil, SCC and family). (Quarterly audit instituted December 1, 2004. Results to be reported in 2005/06.)
- 80% of customers satisfied with Family Mediation Services. (Satisfaction rate over 80%.)
- Comply 100% with telephone standards: staff answer telephone calls by 3rd ring; forward phones to voicemail when not available; return all calls within one business day; and do not redirect calls more than once. (Standards met.)
- Comply 100% with correspondence standards: staff reply to all correspondence within 15 business days. (Standards met.)

The Division initially intended to develop measures for each of its key goals. This approach mirrored that previously taken by the US National Center for State Courts (NCSC), an international leader in court innovation. The NCSC developed over 60 measures that were tested and demonstrated in 12 state courts. However, the results of the pilot projects were unsatisfactory. Many of the courts found that there were far too many indicators and that they were, consequently, unable to implement them. The NCSC therefore terminated the program.

NCSC Courtools

NCSC has now developed 10 Courtools by which to assess performance.

1. **Access and Fairness:** Ratings of court users on the court's accessibility and its treatment of customers in terms of fairness, equality and respect.
2. **Time to Disposition:** Percent of cases resolved within established timeframes.
3. **Age of Active Pending Caseload:** Percent of cases pending for longer than established standard.
4. **Clearance Rates:** The number of outgoing cases as a percentage of the number of incoming cases. Trial Date Certainty: number of trials held on first date they are scheduled.
5. **Trial Date Certainty:** The average number of times cases scheduled for trials are rescheduled before they are heard.
6. **Reliability and Integrity of Case Files:** Percent of files that can be retrieved within established time standards and that meet established standards for completeness.
7. **Collection of Monetary Penalties:** Percent of total fines, fees, restitution and costs payments collected and distributed within established timelines.
8. **Jury Yield and Utilization:** Percent of total prospective jurors selected and utilized.
9. **Court Workforce Strength:** Rates knowledge, understanding, commitment, motivation and preparedness of court employees against established benchmarks.
10. **Cost per case:** Used as comparison within and between courts; rather than measurement, is a diagnostic tool.

CSD is reviewing the Courtools and the experience of the NCSC to determine whether our approach to developing measures should be re-thought.

Meeting our goals will also require that the Division put new and better services and processes in place. These improvements, to be implemented over the course of the Five-Year Plan, and our progress to date, are set out on the following pages.

Priority Division Initiatives

Business Goal #1: Timely and Efficient Case Processing

| Goal | Initiative | Implementation | | | | |
|---|---|----------------|-------|-------|-------|-------|
| | | 04/05 | 05/06 | 06/07 | 07/08 | 08/09 |
| Courtroom technology supports efficient case processing | Evaluate model electronic courtroom to explore the use of in-court technology | | | | | |
| | Provide mobile courtroom technology equipment and develop courtroom technology policy to support local responses to requests from litigants | | | | | |
| Electronic case tracking permits continuous monitoring of case volumes, case flow and dispositions | Implement a new case tracking system for Superior Court of Justice cases and Ontario Court of Justice family cases (FRANK successfully implemented at 83 court sites.) | ✓ | | | | |
| | Implement enhancements to FRANK (Planning and development underway.) | ✓ | | | | |
| | Implement enhancements to criminal case tracking system (ICON) | | | | | |
| | Implement new WRITS application in partnership with Teranet to integrate existing systems and to enhance user access and reporting capacity | | | | | |
| | Establish a single case tracking system | | | | | |
| Court filing and data entry are consistent, accurate and up-to-date at all court offices | Develop training programs and staff manuals for major data entry systems (Completed.) | ✓ | | | | |
| Court rules and procedures promote timely resolution of cases and reduce unnecessary appearances and costs | Participate in the expansion of the <i>Family Law Rules</i> to the Superior Court of Justice (Completed. Manuals and guides provided to court staff.) | ✓ | | | | |
| | Participate in Toronto Region's Case Management Implementation Review Committee; support implementation of recommendations (Completed – practice direction issued.) | ✓ | | | | |
| | Support implementation of recommendations of Discovery Task Force (Phase 1 discovery rule amendments completed.) | ✓ | | | | |
| | Participate in review of Small Claims Court Rules (Proposals developed for new rules will be considered by the Civil Rules Committee.) | ✓ | | | | |
| | Participate in implementation of amended Small Claims Court Rules (Division is participating.) | ✓ | | | | |
| | Consult with judiciary and the bar on appropriate Court Services Division standards (Meeting held in February 2005 and advice incorporated in Five-Year Plan.) | ✓ | | | | |
| The Division works collaboratively with the judiciary, the bar and justice sector partners to eliminate case backlogs | In collaboration with partner Divisions and the judiciary; implement Justice Delay Reduction Initiative in ten sites: Toronto (3), Brampton, Orangeville, Kitchener, Ottawa, Oshawa, Cornwall, Newmarket (Implementation underway.) | ✓ | | | | |
| | Establish standard data definitions for criminal case data collection | | | | | |
| | Participate in Family Courts Steering Committee and Working Groups (Chaired and participated in the Steering Committee and participated in working groups.) | ✓ | | | | |
| | Work with the judiciary to establish pilot Court and Community Liaison Committees in six locations in the province (Five of the six pilot committees have been established.) | ✓ | | | | |
| | Support establishment of backlog reduction courts (Established in Brampton, North York and Scarborough, and further courts to be determined.) | ✓ | | | | |

✓ = Checkmark indicates that the fiscal year commitment on the initiative has been met. In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the 2004/05 phase of the initiative has been completed. Shaded areas indicate the number of years in the project timeline.

COURT SERVICES DIVISION FIVE-YEAR PLAN

| Business Goal #2: Accessible Services | | | | | | |
|---|---|----------------|-------|-------|-------|-------|
| Goal | Initiative | Implementation | | | | |
| | | 04/05 | 05/06 | 06/07 | 07/08 | 08/09 |
| Barriers to services provided by the Court Services Division are identified and reduced or eliminated | Assess impact of current fee schedule and any proposed fee increases on public access (Fee waiver mechanism implemented. Family court fees harmonized.) | ✓ | | | | |
| | Participate in the Chief Justice's Disability Committee | | | | | |
| Information services are easily available to the public. Self-help information to support unrepresented litigants is provided to enable access to Family Court and Small Claims Court. • Continue to provide and advertise availability of public education materials | Advertise availability of public education materials at courthouses, on the Ministry's web site and in public locations (Signage distributed to public libraries, Government Information Centres and courthouses to advertise availability of education materials on the web site.) | ✓ | | | | |
| | Establish Small Claims Courts public information sessions/centres and develop Internet materials (Law students assist Toronto litigants in filling out forms. Self-help information and forms available on Ministry web site.) | ✓ | | | | |
| | Family Law Information services available in all court sites (Services were expanded to all Family Court sites.) | ✓ | | | | |
| | Develop a new Courts web site, with the offices of the Chief Justices, to provide public access to court decisions, court forms etc. (Proposed web site prototype under review.) | ✓ | | | | |
| | Develop standard information for family litigants across the province (Developing a video for family litigants with the Superior Court of Justice.) | ✓ | | | | |
| Technology enables improved access to court information, files and schedules and remote appearances by parties and witnesses • Post current court services information on the Ministry Internet site (e.g. information on estate matters, the jury selection process, court locations, guides and booklets and the legal appointment process) • Ensure that technology provided to the judiciary and to staff is modern, efficient, secure, private and managed in a responsive and confidential way | Update court address database and post new family and SCC forms, guides and booklets on Ministry web site (Completed.) | ✓ | | | | |
| | Develop interim web site containing POA information for municipal court managers (Completed.) | ✓ | | | | |
| | Develop "Life Events" information packages for the Ministry web site (Monitored use of Separation and Divorce package. Development of "Going to Court" package underway.) | ✓ | | | | |
| | Link operational systems to enable posting of scheduling information on courthouse display boards | | | | | |
| | Provide electronic access to all court counter services, e.g. filing of documents, payment of fines and fees and access to court files and schedules | | | | | |
| | Provide remote access to interpreter services by northern courts (Pilot work complete.) | ✓ | | | | |
| | Use technology to permit more remote appearances, particularly in northern locations (Video equipment installed in three court locations to enable connections to remote "fly-in" communities for family matters.) | ✓ | | | | |
| | Provide remote access to solicitor/client assessments (Pilot project in Northern locations commenced.) | ✓ | | | | |
| | Expand availability of telewarrants to <i>Provincial Offences Act</i> matters (Policy approval received.) | ✓ | | | | |
| | Evaluate the use of remote appearances in the model electronic courtroom including the impact on courtroom procedures | | | | | |
| Access to court documents, files and databases is governed by a legal and policy framework | Establish a policy and legal framework to balance the public right of access to court information and services with the right to confidentiality and privacy | | | | | |
| An effective communications strategy is in place to inform court users of changes in policies and practices | Assess potential for electronic channels of communication and more effective use of local bench and bar committees, rules committees, Law Society Channels, etc. | | | | | |

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COURT SERVICES DIVISION FIVE-YEAR PLAN

| Business Goal #3: Consistent, High-Quality Services | | | | | | |
|--|---|----------------|-------|-------|-------|-------|
| Goal | Initiative | Implementation | | | | |
| | | 04/05 | 05/06 | 06/07 | 07/08 | 08/09 |
| <p>A professional, trained court workforce provides consistent, accountable, knowledgeable, courteous services at court counters and in court offices, high quality courtroom and administrative support to the judiciary and effective enforcement services.</p> <ul style="list-style-type: none"> Support court staff through consistently updated policies, electronic manuals, electronic forms, intranet, etc Provide training to respond to changes in practices, rules, procedures, legislation and technology and ensure regional capacity for ongoing program-related training Provide enhanced training on financial management to financial officers and managers to enhance controls over expenditures in accordance with the report of the Ontario Provincial Auditor Provide staff development programs Review courtroom and court office staffing needs and find solutions to high staff turnover rate Establish performance plans for all staff that reflect the Division's goals and conduct annual performance reviews | Enhance regional training capacity (Completed.) | ✓ | | | | |
| | Monthly meetings are held with Divisional financial staff to review financial status and communicate Divisional and corporate procedural and policy changes (Meetings established.) | ✓ | | | | |
| | Provide updated staff manuals (Underway.) | ✓ | | | | |
| | Review and update Division policies including emergency plans (Emergency Response and Business Continuity Planning Guide developed and posted on the Division's Intranet site. Developing corporate emergency response plan.) | ✓ | | | | |
| | Initiate Revitalized Workforce Project (Underway.) | ✓ | | | | |
| | Assess training needs of enforcement officers (New policies and procedures, including training plans, have been developed and will be implemented this year.) | ✓ | | | | |
| | Work with universities and community colleges to establish certificate, degree and graduate degree programs for staff and managers and executive development programs (Work with a university and a community college is underway.) | ✓ | | | | |
| | Assess training needs of front-line staff and develop policies and procedures for training | | | | | |
| | Explore feasibility of distance learning for staff and managers | | | | | |
| | Identify and implement recruitment processes to ensure that future skill and resource needs are met | | | | | |
| <p>Specialized court services are provided where appropriate</p> | Participate in implementation of the Northern Issues Working Group Report (Completed.) | ✓ | | | | |
| | Assess the effectiveness of criminal courts that offer specialized services at some locations, including the Aboriginal Court, Drug Treatment Court and Mental Health Courts, in consultation with the judiciary (Mental Health Courts survey completed.) | ✓ | | | | |
| | Work with other jurisdictions to explore the effectiveness of new models for specialized courts, e.g. community courts, to identify the feasibility of expanding specialized courts in Ontario | | | | | |
| <p>Electronic links between information systems support stronger, safer communities</p> | Establish criminal justice information links with Crowns, police services, Corrections | | | | | |
| <p>Collaborative working relationships exist with municipalities, the judiciary and the bar, Justice Sector partners, other ministries, agencies, and other Ministry of the Attorney General divisions and public service unions/ associations</p> <ul style="list-style-type: none"> Forums include Justice Summit, local Bench and Bar Committees, Operational Policy Tables and other regular meetings Meet with Court Goals Advisory Panels annually to review standards and best practices | Explore options for court administration that would support a more efficient and accessible court system, provide the judiciary with greater control over the administration of the courts and respond to the recommendations of the Provincial Auditor (Underway.) | ✓ | | | | |
| | Establish regular meetings with the judiciary and the bar to ensure central and local communication | ✓ | | | | |

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COURT SERVICES DIVISION FIVE-YEAR PLAN

| Business Goal #3: Consistent, High-Quality Services (continued) | | | | | | |
|--|---|----------------|-------|-------|-------|-------|
| Goal | Initiative | Implementation | | | | |
| | | 04/05 | 05/06 | 06/07 | 07/08 | 08/09 |
| The Division has a Federal/Provincial/Territorial strategy in place <ul style="list-style-type: none"> • Monitor the impact of federal legislative policy and program changes on court workload and procedures • The Division participates in the Federal/Provincial/Territorial justice forum, e.g. the Family Justice Coordinating Committee of Senior Officials | Implement Bill C15A (<i>Criminal Code</i> amendments) and the <i>Youth Criminal Justice Act</i> (Completed.) | ✓ | | | | |
| | Finalize <i>Contraventions Act</i> negotiations with federal government | ✓ | | | | |
| | Develop a strategy to respond to federal proposals relating to contribution funding and Unified Family Court expansion | ✓ | | | | |
| | Develop a Divisional Federal/Provincial/Territorial strategy to manage the impact of federal legislation and policies on Ontario's courts (Consultation conducted on Canadian Centre for Justice Statistics strategic plan to assess needs of judiciary and court users.) | ✓ | | | | |
| | Explore the feasibility of a Canadian equivalent to the American "National Center for State Courts" | | | | | |
| The Division has links with external agencies to identify emerging issues and best practices and to improve the analysis of court data <ul style="list-style-type: none"> • Build on relationship with the Association of Canadian Court Administrators, the Canadian Centre for Justice Statistics and the National Center for State Courts • Establish partnerships with universities, law schools and other research agencies | Develop a plan to establish research partnerships (Underway.) | | | | | |
| | Consider providing court data for research purposes, advertising the Division's research interests and making Divisional data and research reports available for a fee | | | | | |
| | Explore potential for working with others to establish a faculty of law in northern Ontario in collaboration with a northern university | | | | | |
| Efficient file and record management practices are in place at all court offices | Develop and implement file integrity quality assurance measures | ✓ | | | | |
| Jury selection process and accommodations encourage participation in juries | Implement upgrades to all jury deliberation rooms | | | | | |
| | Survey jurors and potential jurors to determine satisfaction with process and accommodations and barriers to jury participation | | | | | |
| | Develop and implement plan to improve jury processes and accommodations | | | | | |
| The Division participates in broader legislative and policy reviews aimed at improving the court process | Review Justice of the Peace system, including qualifications for appointment and ensuring fairness and transparency in the appointment process (On target.) | ✓ | | | | |
| | Evaluate the Family Court in consultation with the judiciary | ✓ | | | | |
| | Meet Attorney General's obligation to engage in <i>Provincial Offences Act</i> streamlining exercise with municipalities | | | | | |
| Enforcement services are effective and timely <ul style="list-style-type: none"> • Standards, policies and procedures are regularly reviewed and updated | Publish and distribute a new manual for enforcement officers | | | | | |
| | Develop new standards, policies and procedures for enforcement services | | | | | |
| | Provide enforcement officers with new equipment and training | | | | | |
| High quality court reporting and interpreter services are available as needed | Establish core competencies and develop training content (Completed.) Transcript tracking processes are in place (Completed.) | ✓ | | | | |
| | Develop and implement a plan to enhance the provision of interpreter services | | | | | |

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COURT SERVICES DIVISION FIVE-YEAR PLAN

| Business Goal #4: Effective and Accountable Decision-Making | | | | | | |
|---|---|---|-------|-------|-------|-------|
| Goal | Initiative | Implementation | | | | |
| | | 04/05 | 05/06 | 06/07 | 07/08 | 08/09 |
| <p>The Division's Five-Year Plan provides multi-year strategic direction on Divisional priorities.</p> <ul style="list-style-type: none"> Plan is updated annually in consultation with judiciary and court users | System measures are established and incorporated in the Five Year Plan. Results are tracked and reported regularly to central agencies and the public (Approach to system measures and proposed new measures is under review.) | ✓ | | | | |
| | Client satisfaction with services is continuously monitored through public complaints protocols and client satisfaction surveys | Design complaints protocol and ensure timely resolution of public complaints (Completed.) | ✓ | | | |
| <p>The Division has Quality Assurance standards and practices in place</p> | Regularly monitor all court services and programs through client satisfaction surveys (Survey of counter services implemented in 19 representative locations, collecting 3,667 responses. Positive results indicate high levels of satisfaction.) | ✓ | | | | |
| | Improve consistency and integrity of collection and reporting of court activity data (Data definitions and approved practices for FRANK application developed and provided to all users and managers.) | ✓ | | | | |
| | Implement standard account financial reporting for all regions and head office (Standard monthly financial reporting templates are in place.) | ✓ | | | | |
| | Executive Table Chairs lead in the development of quality assurance measures and implementation plans (Underway.) | ✓ | | | | |
| <p>Localized practices and programs, pilot projects and test pilots are evaluated and assessed for province-wide application</p> | Review quality assurance standards for court interpreter services | | | | | |
| | Participate in implementation of best practices for child protection cases (Division participates in the Family Courts Steering Committee, which oversees implementation.) | ✓ | | | | |
| <p>Provincial support, monitoring and oversight ensure that municipal courts deliver <i>Provincial Offences Act</i> court services in accordance with legal requirements, Ministry standards and the terms of the POA Transfer Agreement.</p> <ul style="list-style-type: none"> Compliance with standards and requirements regularly monitored through court activity and financial reports and annual on-site audits | As part of the Justice Delay Reduction Initiative, develop, implement and evaluate best practices for court and administrative staff (Ongoing.) | ✓ | | | | |
| | Establish Table with representatives of municipal court administrators to address operational policy issues, the need for more effective communication of Ministry policies and financial oversight and technology requirements (POA Unit restructured, POA Table established, over 20 information bulletins issued to municipal POA partners.) | ✓ | | | | |

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Business Goal #4: Effective and Accountable Decision-Making (continued)

| Goal | Initiative | Implementation | | | | |
|---|--|----------------|-------|-------|-------|-------|
| | | 04/05 | 05/06 | 06/07 | 07/08 | 08/09 |
| <p>Management information reports are regularly made available to the Division, MAG, the judiciary and the public to support ongoing program reviews and the analysis of case processing trends, decisions, client satisfaction with services and accountability to the public for the operation of the courts</p> <ul style="list-style-type: none"> • Reports will be reviewed annually in consultation with the judiciary and court users • Division will continue to respond to ad hoc data requests | Reach provincial agreement on data definitions needed to establish baseline data (Data definitions developed for key criminal baseline data e.g. bail hearings and reasons for adjournment.) | ✓ | | | | |
| | Develop new standard statistical reports for criminal practice area (Four new reports developed.) | ✓ | | | | |
| | Establish provincial statistical database (Criminal data in place, incorporation of civil and family data underway.) | ✓ | | | | |
| | Enhance criminal data collection, reporting and analysis to identify and resolve the causes of criminal case backlogs (Measures to enhance scope of data collection for criminal practice area are under way. Data analysis ongoing with judiciary and court users.) | ✓ | | | | |
| | Develop new standard reports for family, civil, Small Claims Court, Superior Court of Justice criminal and <i>Provincial Offences Act</i> matters (Prototypes for new reports developed.) | ✓ | | | | |
| | Train staff in the collection of data, the use of databases and reading and interpretation of data reports (Staff training program for use of Cognos cubes under development. Data report training for Regional staff underway.) | ✓ | | | | |
| | Work with representatives of the judiciary and other court users, and develop research partnerships, to enhance data analysis capacity (Underway.) | ✓ | | | | |
| | Link court activity statistical data to other data to support workload and resource forecasting (Financial, staffing and workload data is being incorporated into Divisional database. Analysis of relationship between staff resources and workload underway.) | ✓ | | | | |
| | Post statistical data reports on the Ministry's Internet site | | | | | |
| | Develop a non-statistical research database for research on social, economic, demographic and justice trends and best practices | | | | | |
| | Commission an external study to explore reasons for case backlogs and compare court locations within Ontario and with other jurisdictions | | | | | |
| | Move from delivery of data to establishment of integrated, analytical management information system to support decision-making | | | | | |

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COURT SERVICES DIVISION FIVE-YEAR PLAN

| Business Goal #5: Efficient Resource Management | | | | | | |
|--|--|----------------|-------|-------|-------|-------|
| Goal | Initiative | Implementation | | | | |
| | | 04/05 | 05/06 | 06/07 | 07/08 | 08/09 |
| Resource models provide an objective basis for assessing courtroom and court office staffing needs, the judicial and justice of the peace complement for the Ontario Court of Justice, regional allocations and private/public costs of litigation | Complete operational review of Regional Head Offices | ✓ | | | | |
| | Establish and implement standard monthly reporting tools (In place.) | ✓ | | | | |
| | With the Ontario Court of Justice and the National Center for State Courts, develop a Justice of the Peace complement model (Ongoing.) | ✓ | | | | |
| | Develop Divisional staffing model (International approaches to staffing models have been explored, workload indicators are being established and development of small court model is underway.) | ✓ | | | | |
| | Develop model to assess private/public costs of litigation | | | | | |
| Strategies are in place to review fees on a regular basis, and to generate new fee revenue where appropriate | Develop fee strategy (Fee waiver mechanism implemented. Family Court fees harmonized.) | ✓ | | | | |
| Policies are in place to support effective collection of unpaid fines and estreated bail <ul style="list-style-type: none"> Regularly transmit defaulted fine information to Collections Management Track the amount of defaulted fines and estreated bail collected | Develop and implement a plan for the collection of unpaid <i>Criminal Code</i> fines, POA fines and estreated bails | | | | | |
| The Division works with the Facilities Management Branch to effectively manage court facilities and to develop a multi-year strategic facilities plan for future courthouse projects <ul style="list-style-type: none"> Develop multi-year infrastructure strategy for major capital and asset management Ongoing tracking and strategic planning Work with Facilities Management Branch to develop annual infrastructure plans and the MAG asset management plan | Contribute to the justice sector capital review (Asset infrastructure and asset management plans and work are in progress.) | ✓ | | | | |
| | Develop a framework to ensure that court facilities are designed in a way that meets current and future needs, court facilities provide open, accessible and timely services to the public and consistent and effective courthouse planning processes are in place province-wide | | | | | |
| | Explore the potential for partnerships in courthouse development that will foster community development and support best practices in land use planning | | | | | |
| | Post archival information on the Ministry's Internet site about architecture, history and features of heritage courthouses | | | | | |
| The Division maintains an effective document management system | Create an electronic filing system and protocol to ensure safe storage and efficient retrieval of Division information | | | | | |

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Appendix B:
Five-Year Trends in the Courts

Statistical Data
2000/01 – 2004/05

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Appendix Glossary

| | |
|--------------|---|
| ICON | The Integrated Courts Offences Network (ICON) is an operational system that tracks criminal charges filed at the Ontario Court of Justice. |
| CISS | The Courts Input Statistics System (CISS) is a desktop computer system that reports monthly on court activities in the Superior Court of Justice and family cases in the Ontario Court of Justice. |
| Criminal | Criminal data includes all offences under the <i>Criminal Code of Canada</i> , <i>Controlled Drugs and Substances Act / Narcotics Control Act / Food and Drug Act</i> and other federal offences by adults and young persons. Ontario Court of Justice criminal data is collected by charge, whereas Superior Court of Justice criminal data is collected by indictment. On average, over the last five years, there were approximately 3.6 charges on each Superior Court of Justice indictment. |
| Civil | Civil data includes proceedings for all <i>Motor Vehicle Act</i> , <i>Construction Lien Act</i> and estates proceedings and other civil proceedings in the Superior Court of Justice. It excludes small claims and family matters. |
| Small Claims | Small Claims data includes all cases which fall within the jurisdiction of the Small Claims Court (i.e. civil claims of \$10,000 or less, excluding claims under the <i>Construction Lien Act</i> and any other matter within the exclusive jurisdiction of the Superior Court of Justice). |
| Family | Family data includes all <i>Family Law Act</i> , <i>Children's Law Reform Act</i> , <i>Divorce Act</i> , <i>Child and Family Services Act</i> , <i>Reciprocal Enforcement of Support Orders Act</i> and other family cases. |

Civil Overview by Region

| Region | Fiscal Year | Proceedings Received ^{(1) (2)} | Events Heard ^{(3) (4)} | Courtroom Operating Hours ⁽⁵⁾ |
|--------------|-------------|---|---------------------------------|--|
| Central East | 2000/2001 | 10,849 | 6,081 | 4,049 |
| | 2001/2002 | 12,310 | 5,858 | 3,886 |
| | 2002/2003 | 13,059 | 4,737 | 3,800 |
| | 2003/2004 | 13,470 | 5,212 | 4,228 |
| | 2004/2005 | 13,002 | 4,916 | 4,869 |
| Central West | 2000/2001 | 19,503 | 16,780 | 8,824 |
| | 2001/2002 | 18,262 | 17,091 | 9,516 |
| | 2002/2003 | 17,822 | 15,942 | 9,560 |
| | 2003/2004 | 19,454 | 14,765 | 10,531 |
| | 2004/2005 | 21,361 | 13,287 | 9,813 |
| East | 2000/2001 | 8,860 | 11,217 | 8,296 |
| | 2001/2002 | 8,959 | 11,462 | 7,488 |
| | 2002/2003 | 8,962 | 11,368 | 6,644 |
| | 2003/2004 | 9,326 | 10,958 | 6,282 |
| | 2004/2005 | 9,264 | 9,880 | 6,720 |
| Northeast | 2000/2001 | 3,683 | 3,071 | 2,842 |
| | 2001/2002 | 3,905 | 2,757 | 2,944 |
| | 2002/2003 | 3,905 | 3,027 | 2,519 |
| | 2003/2004 | 3,356 | 2,320 | 2,630 |
| | 2004/2005 | 3,076 | 1,758 | 1,894 |
| Northwest | 2000/2001 | 1,215 | 1,014 | 989 |
| | 2001/2002 | 1,254 | 1,237 | 1,125 |
| | 2002/2003 | 1,758 | 1,193 | 1,404 |
| | 2003/2004 | 1,297 | 964 | 1,106 |
| | 2004/2005 | 1,456 | 629 | 1,014 |
| Toronto | 2000/2001 | 28,107 | 38,360 | 31,921 |
| | 2001/2002 | 27,419 | 40,361 | 32,090 |
| | 2002/2003 | 33,926 | 58,383 | 29,048 |
| | 2003/2004 | 34,594 | 70,916 | 33,323 |
| | 2004/2005 | 33,374 | 68,531 | 30,453 |
| West | 2000/2001 | 11,807 | 16,817 | 8,731 |
| | 2001/2002 | 11,468 | 13,697 | 8,398 |
| | 2002/2003 | 11,733 | 12,614 | 7,981 |
| | 2003/2004 | 12,122 | 14,379 | 7,610 |
| | 2004/2005 | 11,682 | 13,663 | 7,881 |
| Ontario | 2000/2001 | 84,024 | 93,340 | 65,652 |
| | 2001/2002 | 83,577 | 92,463 | 65,446 |
| | 2002/2003 | 91,165 | 107,264 | 60,957 |
| | 2003/2004 | 93,619 | 119,514 | 65,711 |
| | 2004/2005 | 93,215 | 112,664 | 62,643 |

- (1) Includes statements of claim, notices of action, applications, and Divisional Court appeals and applications for judicial review. Data does not include Small Claims Court or family proceedings.
- (2) Beginning in the 2002/03 fiscal year, new proceedings received include bankruptcy and commercial data for the Toronto Region. In the Toronto Region in 2004/05 there were 8,863 bankruptcy and commercial proceedings received.
- (3) Includes trials, pre-trials, settlement conferences, motions, case conferences, assessment hearings, status hearings, references before Masters, passing of accounts and appeal hearings.
- (4) Beginning in the 2002/03 fiscal year, events heard include bankruptcy and commercial data for the Toronto Region and civil case conferencing events in Toronto, Ottawa and Windsor. In 2004/05 there were 10,527 bankruptcy and commercial events heard in the Toronto Region, and 16,928 civil case conferencing events in Toronto, Ottawa and Windsor.
- (5) Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.

SOURCE: CISS

Civil Proceedings Received ⁽¹⁾

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|---------------------------|------------------|---------------|---------------|---------------|---------------|---------------|----------------------------|------------------------------|
| Central East | Barrie | 2,112 | 2,041 | 2,196 | 2,066 | 2,046 | -66 | -3% |
| | Bracebridge | 376 | 348 | 345 | 244 | 283 | -93 | -25% |
| | Cobourg | 326 | 313 | 290 | 340 | 342 | 16 | 5% |
| | Lindsay | 307 | 310 | 323 | 374 | 421 | 114 | 37% |
| | Newmarket | 3,303 | 4,466 | 4,961 | 5,282 | 5,800 | 2,497 | 76% |
| | Peterborough | 561 | 572 | 652 | 629 | 716 | 155 | 28% |
| | Whitby | 3,864 | 4,260 | 4,292 | 4,535 | 3,394 | -470 | -12% |
| Central East Total | | 10,849 | 12,310 | 13,059 | 13,470 | 13,002 | 2,153 | 20% |
| Central West | Brampton | 5,840 | 5,385 | 5,123 | 6,295 | 6,997 | 1,157 | 20% |
| | Brantford | 2,773 | 2,904 | 2,674 | 2,849 | 875 | -1,898 | -68% |
| | Cayuga | 248 | 203 | 186 | 128 | 135 | -113 | -46% |
| | Hamilton | 4,248 | 3,847 | 4,040 | 4,096 | 6,611 | 2,363 | 56% |
| | Milton | 3,681 | 2,954 | 2,660 | 3,233 | 4,068 | 387 | 11% |
| | Orangeville | 503 | 627 | 744 | 425 | 379 | -124 | -25% |
| | Simcoe | 281 | 313 | 220 | 363 | 270 | -11 | -4% |
| | St. Catharines | 1,032 | 1,102 | 1,163 | 1,352 | 1,493 | 461 | 45% |
| | Welland | 897 | 927 | 1,012 | 713 | 533 | -364 | -41% |
| Central West Total | | 19,503 | 18,262 | 17,822 | 19,454 | 21,361 | 1,858 | 10% |
| East | Belleville | 534 | 498 | 667 | 645 | 611 | 77 | 14% |
| | Brockville | 345 | 354 | 377 | 365 | 368 | 23 | 7% |
| | Cornwall | 304 | 289 | 295 | 293 | 324 | 20 | 7% |
| | Kingston | 739 | 830 | 888 | 982 | 913 | 174 | 24% |
| | L'Orignal | 561 | 556 | 562 | 379 | 259 | -302 | -54% |
| | Napanee | 126 | 110 | 162 | 207 | 333 | 207 | 164% |
| | Ottawa | 5,547 | 5,497 | 5,233 | 5,709 | 5,763 | 216 | 4% |
| | Pembroke | 391 | 454 | 388 | 404 | 393 | 2 | 1% |
| | Perth | 224 | 296 | 287 | 299 | 261 | 37 | 17% |
| | Picton | 89 | 75 | 103 | 43 | 39 | -50 | -56% |
| East Total | | 8,860 | 8,959 | 8,962 | 9,326 | 9,264 | 404 | 5% |
| Northeast | Cochrane | 589 | 493 | 528 | 556 | 407 | -182 | -31% |
| | Gore Bay | 61 | 50 | 47 | 34 | 40 | -21 | -34% |
| | Haileybury | 153 | 235 | 194 | 176 | 164 | 11 | 7% |
| | North Bay | 457 | 498 | 414 | 473 | 393 | -64 | -14% |
| | Parry Sound | 203 | 160 | 210 | 206 | 224 | 21 | 10% |
| | Sault Ste. Marie | 1,022 | 876 | 605 | 563 | 506 | -516 | -50% |
| | Sudbury | 1,198 | 1,593 | 1,900 | 1,348 | 1,342 | 144 | 12% |
| | Timmins | 0 | 0 | 7 | 0 | 0 | 0 | 0% |
| Northeast Total | | 3,683 | 3,905 | 3,905 | 3,356 | 3,076 | -607 | -16% |
| Northwest | Fort Frances | 98 | 96 | 104 | 66 | 73 | -25 | -26% |
| | Kenora | 240 | 304 | 291 | 331 | 306 | 66 | 28% |
| | Thunder Bay | 877 | 854 | 1,363 | 900 | 1,077 | 200 | 23% |
| Northwest Total | | 1,215 | 1,254 | 1,758 | 1,297 | 1,456 | 241 | 20% |

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|--------------------------------------|-----------------------------------|---------------|---------------|---------------|---------------|---------------|----------------------------|------------------------------|
| Toronto | Toronto Superior Court Of Justice | 28,107 | 27,419 | 33,926 | 34,594 | 33,374 | 5,267 | 19% |
| Toronto Total | | 28,107 | 27,419 | 33,926 | 34,594 | 33,374 | 5,267 | 19% |
| West | Chatham | 516 | 482 | 571 | 648 | 504 | -12 | -2% |
| | Goderich | 308 | 350 | 250 | 238 | 226 | -82 | -27% |
| | Guelph | 794 | 777 | 732 | 813 | 747 | -47 | -6% |
| | Kitchener | 1,920 | 1,722 | 1,878 | 2,235 | 2,272 | 352 | 18% |
| | London | 3,560 | 3,315 | 2,828 | 2,830 | 2,654 | -906 | -25% |
| | Owen Sound | 413 | 446 | 414 | 500 | 436 | 23 | 6% |
| | Sarnia | 683 | 636 | 674 | 627 | 575 | -108 | -16% |
| | St. Thomas | 232 | 267 | 402 | 462 | 432 | 200 | 86% |
| | Stratford | 290 | 287 | 318 | 330 | 300 | 10 | 3% |
| | Walkerton | 286 | 262 | 333 | 310 | 299 | 13 | 5% |
| | Windsor | 2,467 | 2,529 | 2,634 | 2,326 | 2,574 | 107 | 4% |
| | Woodstock | 338 | 395 | 699 | 803 | 663 | 325 | 96% |
| West Total | | 11,807 | 11,468 | 11,733 | 12,122 | 11,682 | -125 | -1% |
| Ontario Total ^{2, 3} | | 84,024 | 83,577 | 91,165 | 93,619 | 93,215 | 9,191 | 11% |

- (1) Includes statements of claim, notices of action, applications and Divisional Court appeals and applications for judicial review. Data does not include Small Claims Court proceedings or family proceedings.
- (2) Beginning in the 2002/03 fiscal year, new proceedings received include bankruptcy and commercial data for the Toronto Region.
- (3) Over the past five years, the number of new proceedings in Ontario increased 11%. This was due to the first-time inclusion in 2002/03 of bankruptcy and commercial data for the Toronto Region. Excluding those cases, new proceedings have remained relatively stable.

SOURCE: CISS

Civil Events Heard ⁽¹⁾

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|---------------------------|------------------|---------------|---------------|---------------|---------------|---------------|----------------------------|------------------------------|
| Central East | Barrie | 1,858 | 2,086 | 1,230 | 710 | 668 | -1,190 | -64% |
| | Bracebridge | 360 | 258 | 203 | 70 | 125 | -235 | -65% |
| | Cobourg | 141 | 133 | 236 | 173 | 189 | 48 | 34% |
| | Lindsay | 224 | 126 | 207 | 203 | 194 | -30 | -13% |
| | Newmarket | 2,261 | 2,078 | 2,048 | 3,321 | 2,839 | 1,213 | 54% |
| | Peterborough | 486 | 456 | 304 | 148 | 119 | -367 | -76% |
| | Whitby | 751 | 721 | 509 | 587 | 782 | 31 | 4% |
| Central East Total | | 6,081 | 5,858 | 4,737 | 5,212 | 4,916 | -530 | -9% |
| Central West | Brampton | 5,537 | 5,383 | 6,053 | 5,044 | 5,576 | 39 | 1% |
| | Brantford | 1,920 | 2,143 | 1,644 | 856 | 488 | -1,432 | -75% |
| | Cayuga | 105 | 108 | 113 | 138 | 134 | 29 | 28% |
| | Hamilton | 5,355 | 5,870 | 4,806 | 5,697 | 4,130 | -1,225 | -23% |
| | Milton | 1,874 | 1,444 | 1,426 | 1,366 | 1,520 | -354 | -19% |
| | Orangeville | 184 | 164 | 10 | 134 | 78 | -106 | -58% |
| | Simcoe | 317 | 478 | 247 | 234 | 183 | -134 | -42% |
| | St. Catharines | 1,159 | 1,137 | 991 | 610 | 563 | -596 | -51% |
| | Welland | 329 | 364 | 652 | 686 | 615 | 286 | 87% |
| Central West Total | | 16,780 | 17,091 | 15,942 | 14,765 | 13,287 | -3,493 | -21% |
| East | Belleville | 828 | 851 | 824 | 849 | 556 | -272 | -33% |
| | Brockville | 277 | 326 | 386 | 391 | 295 | 18 | 7% |
| | Cornwall | 175 | 188 | 266 | 160 | 211 | 36 | 21% |
| | Kingston | 674 | 676 | 731 | 776 | 789 | 115 | 17% |
| | L'Orignal | 381 | 222 | 213 | 186 | 204 | -177 | -46% |
| | Napanee | 80 | 67 | 56 | 73 | 90 | 10 | 13% |
| | Ottawa | 8,340 | 8,598 | 8,495 | 8,213 | 7,409 | -931 | -11% |
| | Pembroke | 292 | 311 | 163 | 203 | 247 | -45 | -15% |
| | Perth | 103 | 123 | 162 | 59 | 25 | -78 | -76% |
| | Picton | 67 | 100 | 72 | 48 | 54 | -13 | -19% |
| East Total | | 11,217 | 11,462 | 11,368 | 10,958 | 9,880 | -1,337 | -12% |
| Northeast | Cochrane | 284 | 204 | 187 | 194 | 116 | -168 | -59% |
| | Gore Bay | 28 | 21 | 15 | 19 | 10 | -18 | -64% |
| | Haileybury | 184 | 152 | 177 | 190 | 140 | -44 | -24% |
| | North Bay | 672 | 646 | 636 | 586 | 284 | -388 | -58% |
| | Parry Sound | 54 | 75 | 78 | 99 | 100 | 46 | 85% |
| | Sault Ste. Marie | 876 | 721 | 725 | 548 | 447 | -429 | -49% |
| | Sudbury | 830 | 844 | 1,114 | 588 | 530 | -300 | -36% |
| | Timmins | 143 | 94 | 95 | 96 | 131 | -12 | -8% |
| Northeast Total | | 3,071 | 2,757 | 3,027 | 2,320 | 1,758 | -1,313 | -43% |
| Northwest | Fort Frances | 89 | 93 | 73 | 42 | 42 | -47 | -53% |
| | Kenora | 245 | 227 | 260 | 226 | 181 | -64 | -26% |
| | Thunder Bay | 680 | 917 | 860 | 696 | 406 | -274 | -40% |
| Northwest Total | | 1,014 | 1,237 | 1,193 | 964 | 629 | -385 | -38% |

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|--------------------------------------|-----------------------------------|---------------|---------------|----------------|----------------|----------------|----------------------------|------------------------------|
| Toronto | Toronto Superior Court Of Justice | 38,360 | 40,361 | 58,383 | 70,916 | 68,531 | 30,171 | 79% |
| Toronto Total | | 38,360 | 40,361 | 58,383 | 70,916 | 68,531 | 30,171 | 79% |
| West | Chatham | 406 | 428 | 442 | 448 | 468 | 62 | 15% |
| | Goderich | 159 | 210 | 32 | 8 | 53 | -106 | -67% |
| | Guelph | 333 | 441 | 400 | 363 | 375 | 42 | 13% |
| | Kitchener | 3,789 | 1,718 | 1,427 | 1,436 | 1,121 | -2,668 | -70% |
| | London | 2,028 | 1,947 | 2,471 | 2,045 | 2,349 | 321 | 16% |
| | Owen Sound | 283 | 156 | 205 | 297 | 244 | -39 | -14% |
| | Sarnia | 689 | 654 | 496 | 513 | 438 | -251 | -36% |
| | St. Thomas | 281 | 232 | 232 | 195 | 156 | -125 | -44% |
| | Stratford | 94 | 180 | 81 | 62 | 70 | -24 | -26% |
| | Walkerton | 123 | 128 | 157 | 130 | 110 | -13 | -11% |
| | Windsor | 8,188 | 7,185 | 6,478 | 8,728 | 8,158 | -30 | 0% |
| | Woodstock | 444 | 418 | 193 | 154 | 121 | -323 | -73% |
| West Total | | 16,817 | 13,697 | 12,614 | 14,379 | 13,663 | -3,154 | -19% |
| Ontario Total ^{2, 3} | | 93,340 | 92,463 | 107,264 | 119,514 | 112,664 | 19,959 | 21% |

- (1) Includes trials, pre-trials, settlement conferences, motions, case conferences, assessment hearings, status hearings, references before Masters, passing of accounts and appeal hearings.
- (2) Beginning in the 2002/03 fiscal year, events heard include bankruptcy and commercial data for the Toronto Region and civil case conferencing events in Toronto, Ottawa and Windsor.
- (3) The number of reported events heard in Ontario increased 21% during the past five years. Excluding newly reported Toronto bankruptcy and commercial cases, and case conferencing events in Toronto, Ottawa and Windsor, events heard decreased 8%.

SOURCE: CISS

Ontario Court of Justice Criminal Overview by Region

| Region | Fiscal Year | Charges Received ⁽¹⁾ | Charges Disposed ⁽¹⁾ | Charges Pending ⁽²⁾ | Events Heard ⁽³⁾ | Courtroom Operating Hours ⁽⁴⁾ |
|--------------|-------------|---------------------------------|---------------------------------|--------------------------------|-----------------------------|--|
| Central East | 2000/2001 | 84,640 | 77,800 | 36,158 | 559,272 | 39,428 |
| | 2001/2002 | 89,875 | 87,551 | 38,205 | 604,767 | 41,679 |
| | 2002/2003 | 91,075 | 90,387 | 38,386 | 656,620 | 44,464 |
| | 2003/2004 | 90,857 | 88,615 | 39,269 | 687,928 | 45,370 |
| | 2004/2005 | 94,996 | 87,594 | 46,777 | 805,602 | 49,316 |
| Central West | 2000/2001 | 93,841 | 89,958 | 38,622 | 638,881 | 45,052 |
| | 2001/2002 | 98,747 | 95,664 | 41,556 | 703,231 | 48,844 |
| | 2002/2003 | 100,815 | 97,556 | 43,377 | 753,153 | 52,820 |
| | 2003/2004 | 95,533 | 94,591 | 45,815 | 762,003 | 50,404 |
| | 2004/2005 | 98,155 | 98,684 | 46,470 | 796,352 | 52,937 |
| East | 2000/2001 | 60,898 | 56,841 | 28,084 | 420,189 | 29,379 |
| | 2001/2002 | 66,582 | 61,852 | 31,152 | 472,111 | 30,155 |
| | 2002/2003 | 71,678 | 68,343 | 33,708 | 542,798 | 29,501 |
| | 2003/2004 | 73,282 | 75,234 | 31,418 | 550,545 | 31,554 |
| | 2004/2005 | 78,677 | 76,564 | 34,477 | 608,145 | 32,201 |
| Northeast | 2000/2001 | 36,357 | 35,018 | 12,009 | 196,334 | 13,506 |
| | 2001/2002 | 37,607 | 36,881 | 12,322 | 210,425 | 13,441 |
| | 2002/2003 | 41,450 | 39,440 | 13,177 | 239,205 | 14,053 |
| | 2003/2004 | 40,350 | 40,447 | 13,354 | 256,238 | 14,650 |
| | 2004/2005 | 40,767 | 39,866 | 14,582 | 276,158 | 14,886 |
| Northwest | 2000/2001 | 20,746 | 19,881 | 6,161 | 101,222 | 6,453 |
| | 2001/2002 | 21,151 | 20,437 | 6,172 | 107,207 | 6,518 |
| | 2002/2003 | 21,866 | 20,994 | 6,743 | 120,718 | 6,943 |
| | 2003/2004 | 19,105 | 20,599 | 5,541 | 111,222 | 6,505 |
| | 2004/2005 | 19,783 | 19,419 | 6,107 | 114,346 | 6,510 |
| Toronto | 2000/2001 | 122,177 | 107,668 | 64,203 | 1,057,472 | 61,926 |
| | 2001/2002 | 122,936 | 117,223 | 64,847 | 1,126,930 | 63,482 |
| | 2002/2003 | 129,871 | 122,119 | 67,817 | 1,182,686 | 66,693 |
| | 2003/2004 | 128,333 | 126,838 | 64,886 | 1,334,746 | 69,499 |
| | 2004/2005 | 133,169 | 130,054 | 67,792 | 1,417,631 | 72,056 |
| West | 2000/2001 | 84,304 | 80,223 | 29,334 | 501,775 | 42,080 |
| | 2001/2002 | 87,926 | 83,944 | 32,479 | 551,742 | 42,306 |
| | 2002/2003 | 89,792 | 89,798 | 32,063 | 601,171 | 43,084 |
| | 2003/2004 | 85,991 | 88,501 | 29,823 | 623,624 | 42,713 |
| | 2004/2005 | 90,823 | 87,391 | 33,782 | 678,436 | 43,339 |
| Ontario | 2000/2001 | 502,963 | 467,389 | 214,571 | 3,475,145 | 237,824 |
| | 2001/2002 | 524,824 | 503,552 | 226,733 | 3,776,413 | 246,424 |
| | 2002/2003 | 546,547 | 528,637 | 235,271 | 4,096,351 | 257,559 |
| | 2003/2004 | 533,451 | 534,825 | 230,106 | 4,326,306 | 260,694 |
| | 2004/2005 | 556,370 | 539,572 | 249,987 | 4,696,670 | 271,245 |

- (1) Criminal proceedings received and disposed are individual criminal charges. There may be multiple charges laid against an accused in a single 'case'. The are approximately two charges per case.
- (2) Charges pending are active charges that have a future court date scheduled as of the last day of the month. For example, where a bench warrant is issued against a person, no future court dates are scheduled until the bench warrant is executed. These charges are therefore treated as "inactive proceedings" and are excluded from the total number of pending charges.
- (3) Criminal events heard in the Ontario Court of Justice are collected for each charge that was before the court. For example, if a person has been charged with two offences, the courts database shows two events for each court appearance. Events heard include trials, pre-trials, motion hearings, bail hearings, preliminary hearings and other hearings. A person-based appearance definition is currently being developed that will allow more accurate reporting of court events.
- (4) Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.

SOURCE: ICON

Ontario Court of Justice Criminal Charges Received ⁽¹⁾

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|---------------------------|------------------|---------------|---------------|----------------|---------------|---------------|----------------------------|------------------------------|
| Central East | Barrie | 16,684 | 17,492 | 17,902 | 17,561 | 19,168 | 2,484 | 15% |
| | Bracebridge | 3,303 | 3,225 | 3,438 | 3,007 | 3,533 | 230 | 7% |
| | Cobourg | 3,117 | 3,897 | 4,095 | 3,485 | 3,778 | 661 | 21% |
| | Lindsay | 5,437 | 5,806 | 6,882 | 6,236 | 5,693 | 256 | 5% |
| | Newmarket | 24,949 | 23,870 | 24,148 | 24,687 | 26,001 | 1,052 | 4% |
| | Orillia | 2,381 | 2,485 | 2,694 | 2,923 | 2,340 | -41 | -2% |
| | Oshawa | 22,744 | 25,889 | 24,910 | 26,468 | 27,475 | 4,731 | 21% |
| | Peterborough | 6,025 | 7,211 | 7,006 | 6,490 | 7,008 | 983 | 16% |
| Central East Total | | 84,640 | 89,875 | 91,075 | 90,857 | 94,996 | 10,356 | 12% |
| Central West | Brampton | 34,676 | 38,300 | 41,618 | 35,931 | 38,189 | 3,513 | 10% |
| | Brantford | 8,480 | 8,305 | 7,517 | 7,795 | 8,220 | -260 | -3% |
| | Cayuga | 1,571 | 1,698 | 1,509 | 1,584 | 1,594 | 23 | 1% |
| | Hamilton | 21,496 | 21,210 | 20,828 | 20,876 | 19,975 | -1,521 | -7% |
| | Milton | 7,829 | 9,481 | 8,921 | 9,442 | 8,919 | 1,090 | 14% |
| | Orangeville | 4,322 | 4,785 | 4,497 | 4,605 | 4,402 | 80 | 2% |
| | Simcoe | 2,779 | 2,330 | 2,772 | 2,493 | 2,847 | 68 | 2% |
| | St. Catharines | 9,864 | 9,992 | 10,694 | 10,429 | 11,715 | 1,851 | 19% |
| | Welland | 2,824 | 2,646 | 2,459 | 2,378 | 2,294 | -530 | -19% |
| Central West Total | | 93,841 | 98,747 | 100,815 | 95,533 | 98,155 | 4,314 | 5% |
| East | Belleville | 6,582 | 7,298 | 7,887 | 6,683 | 7,146 | 564 | 9% |
| | Brockville | 4,232 | 4,362 | 5,290 | 4,395 | 4,741 | 509 | 12% |
| | Cornwall | 6,088 | 5,769 | 6,583 | 7,394 | 7,905 | 1,817 | 30% |
| | Kingston | 7,347 | 8,073 | 7,973 | 6,761 | 7,593 | 246 | 3% |
| | L'Orignal | 2,133 | 2,344 | 2,365 | 2,566 | 2,619 | 486 | 23% |
| | Napanee | 1,757 | 2,291 | 2,298 | 1,897 | 2,283 | 526 | 30% |
| | Ottawa | 25,041 | 28,435 | 30,247 | 34,290 | 37,301 | 12,260 | 49% |
| | Pembroke | 3,944 | 3,870 | 4,173 | 4,580 | 4,336 | 392 | 10% |
| | Perth | 3,043 | 2,963 | 3,462 | 3,696 | 3,992 | 949 | 31% |
| Picton | 731 | 1,177 | 1,400 | 1,020 | 761 | 30 | 4% | |
| East Total | | 60,898 | 66,582 | 71,678 | 73,282 | 78,677 | 17,779 | 29% |
| Northeast | Cochrane | 2,412 | 2,403 | 2,670 | 2,573 | 2,311 | -101 | -4% |
| | Elliot Lake | 1,178 | 966 | 1,285 | 1,019 | 772 | -406 | -34% |
| | Espanola | 507 | 599 | 571 | 695 | 663 | 156 | 31% |
| | Gore Bay | 1,429 | 1,462 | 1,376 | 1,239 | 1,476 | 47 | 3% |
| | Haileybury | 1,905 | 1,868 | 2,144 | 2,079 | 1,940 | 35 | 2% |
| | Kirkland Lake | 386 | 465 | 463 | 409 | 384 | -2 | -1% |
| | North Bay | 5,278 | 5,680 | 6,096 | 5,911 | 5,820 | 542 | 10% |
| | Parry Sound | 2,254 | 2,700 | 2,322 | 2,336 | 2,441 | 187 | 8% |
| | Sault Ste. Marie | 7,059 | 6,874 | 7,810 | 7,827 | 7,587 | 528 | 7% |
| | Sudbury | 9,588 | 10,396 | 11,491 | 11,670 | 12,502 | 2,914 | 30% |
| Timmins | 4,361 | 4,194 | 5,222 | 4,592 | 4,871 | 510 | 12% | |
| Northeast Total | | 36,357 | 37,607 | 41,450 | 40,350 | 40,767 | 4,410 | 12% |
| Northwest | Dryden | 3,523 | 3,337 | 3,591 | 3,210 | 3,351 | -172 | -5% |
| | Fort Frances | 1,464 | 1,647 | 1,467 | 1,138 | 1,289 | -175 | -12% |
| | Kenora | 5,016 | 4,481 | 4,947 | 4,600 | 4,354 | -662 | -13% |
| | Thunder Bay | 10,743 | 11,686 | 11,861 | 10,157 | 10,789 | 46 | 0% |
| Northwest Total | | 20,746 | 21,151 | 21,866 | 19,105 | 19,783 | -963 | -5% |

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|----------------------|------------------------|----------------|----------------|----------------|----------------|----------------|----------------------------|------------------------------|
| Toronto | 1000 Finch Avenue West | 23,773 | 24,142 | 26,068 | 22,769 | 20,612 | -3161 | -13% |
| | 1911 Eglinton Avenue | 19,504 | 20,133 | 21,942 | 21,038 | 22,733 | 3,229 | 17% |
| | 2201 Finch Avenue West | 17,155 | 17,398 | 18,974 | 22,374 | 22,531 | 5,376 | 31% |
| | 311 Jarvis Street | 5,649 | 5,721 | 5,834 | 5,520 | 5,696 | 47 | 1% |
| | College Park | 17,790 | 19,733 | 19,377 | 19,370 | 22,147 | 4357 | 24% |
| | Old City Hall | 38,306 | 35,809 | 37,676 | 37,262 | 39,450 | 1144 | 3% |
| Toronto Total | | 122,177 | 122,936 | 129,871 | 128,333 | 133,169 | 10,992 | 9% |
| West | Chatham | 5,867 | 5,607 | 5,385 | 5,739 | 4,931 | -936 | -16% |
| | Goderich | 1,723 | 1,511 | 1,903 | 1,596 | 1,780 | 57 | 3% |
| | Guelph | 5,451 | 6,009 | 5,727 | 5,691 | 6,345 | 894 | 16% |
| | Kitchener | 16,852 | 19,258 | 19,416 | 18,179 | 20,647 | 3795 | 23% |
| | London | 17,063 | 17,690 | 18,202 | 16,103 | 17,843 | 780 | 5% |
| | Owen Sound | 3,306 | 3,368 | 3,794 | 3,482 | 3,375 | 69 | 2% |
| | Sarnia | 6,250 | 6,141 | 6,901 | 6,546 | 6,324 | 74 | 1% |
| | St. Thomas | 3,662 | 3,453 | 3,808 | 3,460 | 3,224 | -438 | -12% |
| | Stratford | 3,045 | 2,570 | 2,919 | 2,695 | 2,653 | -392 | -13% |
| | Walkerton | 2,465 | 2,403 | 2,547 | 2,057 | 2,129 | -336 | -14% |
| | Windsor | 14,996 | 16,206 | 15,490 | 16,523 | 17,090 | 2,094 | 14% |
| Woodstock | 3,624 | 3,710 | 3,700 | 3,920 | 4,482 | 858 | 24% | |
| West Total | | 84,304 | 87,926 | 89,792 | 85,991 | 90,823 | 6,519 | 8% |
| Ontario Total | | 502,963 | 524,824 | 546,547 | 533,451 | 556,370 | 53,407 | 11% |

(1) Criminal proceedings received are individual criminal charges. There may be multiple charges laid against an accused in a single 'case'.
The are approximately two charges per case.

SOURCE: ICON

Ontario Court of Justice Criminal Charges Disposed (1)

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|---------------------------|------------------|---------------|---------------|---------------|---------------|---------------|----------------------------|------------------------------|
| Central East | Barrie | 15,479 | 16,668 | 17,186 | 16,373 | 16,341 | 862 | 6% |
| | Bracebridge | 3,605 | 3,149 | 3,194 | 3,273 | 3,361 | -244 | -7% |
| | Cobourg | 3,537 | 3,392 | 3,931 | 3,612 | 3,790 | 253 | 7% |
| | Lindsay | 4,996 | 5,423 | 6,514 | 5,856 | 6,281 | 1,285 | 26% |
| | Newmarket | 20,363 | 25,513 | 24,577 | 24,546 | 22,674 | 2,311 | 11% |
| | Orillia | 2,510 | 2,402 | 2,879 | 2,673 | 3,188 | 678 | 27% |
| | Oshawa | 21,475 | 24,558 | 25,378 | 25,958 | 25,746 | 4,271 | 20% |
| | Peterborough | 5,835 | 6,446 | 6,728 | 6,324 | 6,213 | 378 | 6% |
| Central East Total | | 77,800 | 87,551 | 90,387 | 88,615 | 87,594 | 9,794 | 13% |
| Central West | Brampton | 30,207 | 34,382 | 38,415 | 35,647 | 38,948 | 8,741 | 29% |
| | Brantford | 7,710 | 8,332 | 7,704 | 7,450 | 8,079 | 369 | 5% |
| | Cayuga | 1,687 | 1,779 | 1,656 | 1,453 | 1,563 | -124 | -7% |
| | Hamilton | 23,403 | 22,889 | 21,062 | 21,218 | 20,018 | -3,385 | -14% |
| | Milton | 7,775 | 8,081 | 9,052 | 8,126 | 9,962 | 2,187 | 28% |
| | Orangeville | 4,075 | 4,605 | 4,292 | 4,588 | 4,662 | 587 | 14% |
| | Simcoe | 2,486 | 2,400 | 2,697 | 2,718 | 2,610 | 124 | 5% |
| | St. Catharines | 9,667 | 10,420 | 10,356 | 10,906 | 10,769 | 1,102 | 11% |
| | Welland | 2,948 | 2,776 | 2,322 | 2,485 | 2,073 | -875 | -30% |
| Central West Total | | 89,958 | 95,664 | 97,556 | 94,591 | 98,684 | 8,726 | 10% |
| East | Belleville | 6,085 | 7,251 | 7,928 | 7,037 | 7,130 | 1,045 | 17% |
| | Brockville | 3,712 | 4,444 | 4,578 | 4,864 | 4,316 | 604 | 16% |
| | Cornwall | 5,944 | 5,755 | 6,496 | 6,491 | 7,781 | 1,837 | 31% |
| | Kingston | 6,156 | 7,496 | 8,196 | 8,249 | 6,989 | 833 | 14% |
| | L'Orignal | 2,544 | 2,217 | 2,506 | 2,535 | 2,413 | -131 | -5% |
| | Napanee | 1,572 | 2,186 | 2,110 | 2,180 | 2,333 | 761 | 48% |
| | Ottawa | 22,885 | 24,714 | 27,842 | 34,329 | 36,286 | 13,401 | 59% |
| | Pembroke | 4,093 | 3,752 | 4,199 | 4,598 | 4,228 | 135 | 3% |
| | Perth | 3,070 | 2,960 | 3,134 | 3,902 | 4,049 | 979 | 32% |
| | Pictou | 780 | 1,077 | 1,354 | 1,049 | 1,039 | 259 | 33% |
| East Total | | 56,841 | 61,852 | 68,343 | 75,234 | 76,564 | 19,723 | 35% |
| Northeast | Cochrane | 2,469 | 2,483 | 2,610 | 2,506 | 2,389 | -80 | -3% |
| | Elliot Lake | 1,056 | 1,230 | 1,105 | 1,338 | 879 | -177 | -17% |
| | Espanola | 476 | 483 | 613 | 480 | 632 | 156 | 33% |
| | Gore Bay | 1,247 | 1,504 | 1,407 | 1,269 | 1,446 | 199 | 16% |
| | Haileybury | 1,703 | 1,622 | 1,953 | 2,117 | 1,944 | 241 | 14% |
| | Kirkland Lake | 420 | 396 | 483 | 421 | 387 | -33 | -8% |
| | North Bay | 5,525 | 5,815 | 5,711 | 5,849 | 5,873 | 348 | 6% |
| | Parry Sound | 1,958 | 2,509 | 2,407 | 2,203 | 2,023 | 65 | 3% |
| | Sault Ste. Marie | 7,375 | 6,806 | 7,446 | 7,988 | 7,416 | 41 | 1% |
| | Sudbury | 8,701 | 9,872 | 11,077 | 11,555 | 12,143 | 3,442 | 40% |
| | Timmins | 4,088 | 4,161 | 4,628 | 4,721 | 4,734 | 646 | 16% |
| Northeast Total | | 35,018 | 36,881 | 39,440 | 40,447 | 39,866 | 4,848 | 14% |
| Northwest | Dryden | 3,138 | 3,128 | 3,435 | 3,538 | 2,976 | -162 | -5% |
| | Fort Frances | 1,423 | 1,490 | 1,506 | 1,239 | 1,211 | -212 | -15% |
| | Kenora | 5,040 | 4,501 | 4,853 | 4,735 | 4,663 | -377 | -7% |
| | Thunder Bay | 10,280 | 11,318 | 11,200 | 11,087 | 10,569 | 289 | 3% |
| Northwest Total | | 19,881 | 20,437 | 20,994 | 20,599 | 19,419 | -462 | -2% |

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|----------------------|------------------------|----------------|----------------|----------------|----------------|----------------|----------------------------|------------------------------|
| Toronto | 1000 Finch Avenue West | 19,312 | 22,784 | 25,002 | 22,813 | 24,702 | 5,390 | 28% |
| | 1911 Eglinton Avenue | 16,580 | 19,030 | 21,081 | 20,256 | 22,397 | 5,817 | 35% |
| | 2201 Finch Avenue West | 15,917 | 15,864 | 16,802 | 21,575 | 21,461 | 5,544 | 35% |
| | 311 Jarvis Street | 5,090 | 5,115 | 5,550 | 5,107 | 5,779 | 689 | 14% |
| | College Park | 17,429 | 18,098 | 18,735 | 20,354 | 19,048 | 1,619 | 9% |
| | Old City Hall | 33,340 | 36,332 | 34,949 | 36,733 | 36,667 | 3,327 | 10% |
| Toronto Total | | 107,668 | 117,223 | 122,119 | 126,838 | 130,054 | 22,386 | 21% |
| West | Chatham | 5,998 | 5,334 | 5,167 | 5,729 | 4,907 | -1,091 | -18% |
| | Goderich | 1,743 | 1,546 | 1,747 | 1,542 | 1,937 | 194 | 11% |
| | Guelph | 5,031 | 5,800 | 5,450 | 6,115 | 5,985 | 954 | 19% |
| | Kitchener | 16,909 | 17,527 | 20,314 | 18,903 | 20,559 | 3,650 | 22% |
| | London | 16,227 | 16,515 | 17,156 | 17,628 | 17,634 | 1,407 | 9% |
| | Owen Sound | 3,219 | 3,628 | 3,633 | 3,639 | 3,234 | 15 | 0% |
| | Sarnia | 5,569 | 6,357 | 6,641 | 6,906 | 6,145 | 576 | 10% |
| | St. Thomas | 3,455 | 3,667 | 3,725 | 3,550 | 2,931 | -524 | -15% |
| | Stratford | 3,020 | 2,727 | 2,704 | 2,694 | 2,619 | -401 | -13% |
| | Walkerton | 2,193 | 2,284 | 2,582 | 2,269 | 2,100 | -93 | -4% |
| | Windsor | 12,799 | 15,004 | 17,005 | 15,904 | 15,395 | 2,596 | 20% |
| Woodstock | 4,060 | 3,555 | 3,674 | 3,622 | 3,945 | -115 | -3% | |
| West Total | | 80,223 | 83,944 | 89,798 | 88,501 | 87,391 | 7,168 | 9% |
| Ontario Total | | 467,389 | 503,552 | 528,637 | 534,825 | 539,572 | 72,183 | 15% |

(1) Criminal proceedings disposed are individual criminal charges. There may be multiple charges laid against an accused in a single 'case'. The are approximately two charges per case.

SOURCE: ICON

Ontario Court of Justice Criminal Charges Pending ⁽¹⁾

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|---------------------------|------------------|---------------|---------------|---------------|---------------|---------------|----------------------------|------------------------------|
| Central East | Barrie | 6,361 | 7,238 | 7,783 | 7,707 | 9,397 | 3,036 | 48% |
| | Bracebridge | 748 | 791 | 986 | 820 | 1,150 | 402 | 54% |
| | Cobourg | 898 | 1,369 | 1,414 | 1,402 | 1,523 | 625 | 70% |
| | Lindsay | 2,245 | 2,578 | 2,924 | 3,179 | 2,844 | 599 | 27% |
| | Newmarket | 14,137 | 12,378 | 11,724 | 10,557 | 14,734 | 597 | 4% |
| | Orillia | 530 | 713 | 737 | 1,136 | 973 | 443 | 84% |
| | Oshawa | 9,433 | 10,905 | 10,328 | 11,583 | 12,079 | 2,646 | 28% |
| | Peterborough | 1,806 | 2,233 | 2,490 | 2,885 | 4,077 | 2,271 | 126% |
| Central East Total | | 36,158 | 38,205 | 38,386 | 39,269 | 46,777 | 10,619 | 29% |
| Central West | Brampton | 16,075 | 19,584 | 20,300 | 20,681 | 20,543 | 4,468 | 28% |
| | Brantford | 3,124 | 3,006 | 2,779 | 3,265 | 3,511 | 387 | 12% |
| | Cayuga | 521 | 548 | 425 | 561 | 609 | 88 | 17% |
| | Hamilton | 7,432 | 6,473 | 6,801 | 7,577 | 7,717 | 285 | 4% |
| | Milton | 2,997 | 4,010 | 4,391 | 5,432 | 4,608 | 1,611 | 54% |
| | Orangeville | 1,721 | 1,883 | 2,006 | 1,943 | 1,609 | -112 | -7% |
| | Simcoe | 1,096 | 1,032 | 1,072 | 890 | 1,133 | 37 | 3% |
| | St. Catharines | 4,457 | 4,059 | 4,502 | 4,503 | 5,710 | 1,253 | 28% |
| | Welland | 1,199 | 961 | 1,101 | 963 | 1,030 | -169 | -14% |
| Central West Total | | 38,622 | 41,556 | 43,377 | 45,815 | 46,470 | 7,848 | 20% |
| East | Belleville | 2,981 | 2,837 | 2,632 | 2,293 | 2,225 | -756 | -25% |
| | Brockville | 1,702 | 1,534 | 2,028 | 1,748 | 2,024 | 322 | 19% |
| | Cornwall | 3,248 | 3,162 | 3,115 | 3,678 | 3,986 | 738 | 23% |
| | Kingston | 3,800 | 4,028 | 3,799 | 2,725 | 3,137 | -663 | -17% |
| | L'Orignal | 777 | 949 | 802 | 770 | 1,076 | 299 | 38% |
| | Napanee | 674 | 754 | 952 | 663 | 668 | -6 | -1% |
| | Ottawa | 12,005 | 14,778 | 17,055 | 16,692 | 18,229 | 6,224 | 52% |
| | Pembroke | 1,398 | 1,629 | 1,614 | 1,425 | 1,587 | 189 | 14% |
| | Perth | 1,246 | 1,162 | 1,347 | 1,195 | 1,200 | -46 | -4% |
| | Pictou | 253 | 319 | 364 | 229 | 345 | 92 | 36% |
| East Total | | 28,084 | 31,152 | 33,708 | 31,418 | 34,477 | 6,393 | 23% |
| Northeast | Cochrane | 880 | 807 | 695 | 528 | 588 | -292 | -33% |
| | Elliot Lake | 550 | 256 | 456 | 303 | 377 | -173 | -31% |
| | Espanola | 137 | 268 | 191 | 324 | 350 | 213 | 155% |
| | Gore Bay | 483 | 487 | 427 | 476 | 463 | -20 | -4% |
| | Haileybury | 485 | 660 | 701 | 638 | 679 | 194 | 40% |
| | Kirkland Lake | 87 | 140 | 128 | 70 | 110 | 23 | 26% |
| | North Bay | 1,543 | 1,515 | 1,728 | 2,116 | 1,925 | 382 | 25% |
| | Parry Sound | 854 | 971 | 869 | 1,025 | 1,405 | 551 | 65% |
| | Sault Ste. Marie | 2,389 | 2,346 | 2,411 | 2,334 | 2,742 | 353 | 15% |
| | Sudbury | 3,376 | 3,741 | 4,144 | 4,102 | 4,354 | 978 | 29% |
| | Timmins | 1,225 | 1,131 | 1,427 | 1,438 | 1,589 | 364 | 30% |
| Northeast Total | | 12,009 | 12,322 | 13,177 | 13,354 | 14,582 | 2,573 | 21% |
| Northwest | Dryden | 771 | 753 | 904 | 641 | 862 | 91 | 12% |
| | Fort Frances | 264 | 418 | 320 | 241 | 333 | 69 | 26% |
| | Kenora | 1,842 | 1,620 | 1,610 | 1,224 | 1,434 | -408 | -22% |
| | Thunder Bay | 3,284 | 3,381 | 3,909 | 3,435 | 3,478 | 194 | 6% |
| Northwest Total | | 6,161 | 6,172 | 6,743 | 5,541 | 6,107 | -54 | -1% |

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|----------------------|------------------------|----------------|----------------|----------------|----------------|----------------|----------------------------|------------------------------|
| Toronto | 1000 Finch Avenue West | 13,059 | 13,688 | 14,432 | 13,642 | 11,472 | -1,587 | -12% |
| | 1911 Eglinton Avenue | 9,178 | 9,907 | 10,097 | 11,005 | 12,077 | 2,899 | 32% |
| | 2201 Finch Avenue West | 8,204 | 8,296 | 9,829 | 10,676 | 12,018 | 3,814 | 46% |
| | 311 Jarvis Street | 2,175 | 2,351 | 2,608 | 3,046 | 2,646 | 471 | 22% |
| | College Park | 9,471 | 10,009 | 10,353 | 8,967 | 9,536 | 65 | 1% |
| | Old City Hall | 22,116 | 20,596 | 20,498 | 17,550 | 20,043 | -2,073 | -9% |
| Toronto Total | | 64,203 | 64,847 | 67,817 | 64,886 | 67,792 | 3,589 | 6% |
| West | Chatham | 1,375 | 1,655 | 1,865 | 1,873 | 1,560 | 185 | 13% |
| | Goderich | 481 | 493 | 570 | 600 | 584 | 103 | 21% |
| | Guelph | 1,773 | 2,000 | 2,199 | 1,846 | 2,184 | 411 | 23% |
| | Kitchener | 6,519 | 7,733 | 6,653 | 5,657 | 5,932 | -587 | -9% |
| | London | 5,993 | 7,219 | 8,310 | 7,325 | 7,855 | 1,862 | 31% |
| | Owen Sound | 900 | 752 | 1,060 | 1,009 | 1,123 | 223 | 25% |
| | Sarnia | 2,293 | 2,141 | 2,232 | 1,896 | 2,053 | -240 | -10% |
| | St. Thomas | 1,169 | 921 | 1,088 | 964 | 1,256 | 87 | 7% |
| | Stratford | 574 | 446 | 658 | 632 | 722 | 148 | 26% |
| | Walkerton | 811 | 915 | 815 | 638 | 834 | 23 | 3% |
| | Windsor | 6,288 | 6,984 | 5,304 | 5,702 | 7,534 | 1,246 | 20% |
| | Woodstock | 1,158 | 1,220 | 1,309 | 1,681 | 2,145 | 987 | 85% |
| West Total | | 29,334 | 32,479 | 32,063 | 29,823 | 33,782 | 4,448 | 15% |
| Ontario Total | | 214,571 | 226,733 | 235,271 | 230,106 | 249,987 | 35,416 | 17% |

- (1) Charges pending are active charges that have a future court date scheduled as of the last day of the month. For example, where a bench warrant is issued against a person, no future court dates are scheduled until the bench warrant is executed. These charges are therefore treated as "inactive proceedings" and are excluded from the total number of pending charges.

SOURCE: ICON

Ontario Court of Justice Criminal Events Heard ⁽¹⁾

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|---------------------------|------------------|----------------|----------------|----------------|----------------|----------------|----------------------------|------------------------------|
| Central East | Barrie | 101,810 | 104,960 | 117,853 | 117,646 | 136,935 | 35,125 | 35% |
| | Bracebridge | 16,725 | 14,516 | 14,747 | 17,112 | 17,820 | 1,095 | 7% |
| | Cobourg | 18,276 | 22,261 | 25,399 | 23,686 | 26,755 | 8,479 | 46% |
| | Lindsay | 36,846 | 40,317 | 48,802 | 47,187 | 50,935 | 14,089 | 38% |
| | Newmarket | 173,255 | 175,911 | 184,598 | 188,578 | 221,046 | 47,791 | 28% |
| | Orillia | 11,905 | 12,720 | 14,053 | 15,656 | 14,046 | 2,141 | 18% |
| | Oshawa | 153,585 | 180,135 | 194,387 | 218,656 | 260,556 | 106,971 | 70% |
| | Peterborough | 46,870 | 53,947 | 56,781 | 59,407 | 77,509 | 30,639 | 65% |
| Central East Total | | 559,272 | 604,767 | 656,620 | 687,928 | 805,602 | 246,330 | 44% |
| Central West | Brampton | 248,684 | 296,214 | 323,994 | 307,517 | 341,164 | 92,480 | 37% |
| | Brantford | 54,592 | 55,460 | 52,301 | 55,344 | 55,679 | 1,087 | 2% |
| | Cayuga | 9,081 | 10,153 | 8,443 | 8,873 | 9,520 | 439 | 5% |
| | Hamilton | 152,324 | 151,127 | 156,354 | 170,477 | 163,790 | 11,466 | 8% |
| | Milton | 45,356 | 57,601 | 63,746 | 68,205 | 69,716 | 24,360 | 54% |
| | Orangeville | 25,333 | 26,967 | 28,433 | 28,156 | 28,240 | 2,907 | 11% |
| | Simcoe | 15,983 | 15,676 | 17,063 | 18,750 | 16,934 | 951 | 6% |
| | St. Catharines | 66,149 | 70,897 | 84,564 | 86,022 | 92,315 | 26,166 | 40% |
| | Welland | 21,379 | 19,136 | 18,255 | 18,659 | 18,994 | -2,385 | -11% |
| Central West Total | | 638,881 | 703,231 | 753,153 | 762,003 | 796,352 | 157,471 | 25% |
| East | Belleville | 47,850 | 49,400 | 53,590 | 51,419 | 51,416 | 3,566 | 7% |
| | Brockville | 24,737 | 24,868 | 32,712 | 27,481 | 31,196 | 6,459 | 26% |
| | Cornwall | 45,693 | 38,955 | 42,748 | 47,729 | 62,887 | 17,194 | 38% |
| | Kingston | 57,601 | 73,003 | 76,549 | 65,267 | 63,056 | 5,455 | 9% |
| | L'Orignal | 10,947 | 10,854 | 10,884 | 12,263 | 11,700 | 753 | 7% |
| | Napanee | 10,596 | 14,250 | 14,711 | 11,980 | 12,961 | 2,365 | 22% |
| | Ottawa | 170,545 | 212,028 | 255,628 | 275,101 | 308,636 | 138,091 | 81% |
| | Pembroke | 23,431 | 23,337 | 24,297 | 26,256 | 28,259 | 4,828 | 21% |
| | Perth | 24,195 | 20,622 | 24,652 | 27,490 | 31,966 | 7,771 | 32% |
| | Picton | 4,594 | 4,794 | 7,027 | 5,559 | 6,068 | 1,474 | 32% |
| East Total | | 420,189 | 472,111 | 542,798 | 550,545 | 608,145 | 187,956 | 45% |
| Northeast | Cochrane | 11,068 | 11,358 | 11,874 | 11,063 | 11,024 | -44 | 0% |
| | Elliot Lake | 5,095 | 4,747 | 5,941 | 5,870 | 3,879 | -1,216 | -24% |
| | Espanola | 2,026 | 2,693 | 3,117 | 3,928 | 3,300 | 1,274 | 63% |
| | Gore Bay | 7,335 | 7,213 | 6,986 | 7,096 | 9,099 | 1,764 | 24% |
| | Haileybury | 9,076 | 8,750 | 13,290 | 13,781 | 12,251 | 3,175 | 35% |
| | Kirkland Lake | 1,584 | 1,867 | 1,945 | 2,193 | 2,292 | 708 | 45% |
| | North Bay | 37,503 | 39,535 | 38,731 | 43,706 | 49,756 | 12,253 | 33% |
| | Parry Sound | 11,608 | 13,407 | 13,278 | 13,459 | 15,046 | 3,438 | 30% |
| | Sault Ste. Marie | 36,246 | 36,884 | 42,201 | 47,174 | 54,265 | 18,019 | 50% |
| | Sudbury | 58,395 | 66,753 | 79,411 | 85,129 | 88,783 | 30,388 | 52% |
| | Timmins | 16,398 | 17,218 | 22,431 | 22,839 | 26,463 | 10,065 | 61% |
| Northeast Total | | 196,334 | 210,425 | 239,205 | 256,238 | 276,158 | 79,824 | 41% |
| Northwest | Dryden | 13,132 | 13,400 | 15,795 | 14,410 | 13,311 | 179 | 1% |
| | Fort Frances | 5,561 | 6,349 | 6,604 | 5,156 | 5,782 | 221 | 4% |
| | Kenora | 23,257 | 23,173 | 24,346 | 24,512 | 27,356 | 4,099 | 18% |
| | Thunder Bay | 59,272 | 64,285 | 73,973 | 67,144 | 67,897 | 8,625 | 15% |
| Northwest Total | | 101,222 | 107,207 | 120,718 | 111,222 | 114,346 | 13,124 | 13% |

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|----------------------|------------------------|------------------|------------------|------------------|------------------|------------------|----------------------------|------------------------------|
| Toronto | 1000 Finch Avenue West | 182,389 | 199,579 | 222,352 | 222,889 | 217,743 | 35,354 | 19% |
| | 1911 Eglinton Avenue | 134,837 | 154,095 | 175,098 | 197,702 | 222,512 | 87,675 | 65% |
| | 2201 Finch Avenue West | 128,545 | 146,585 | 152,029 | 202,394 | 219,525 | 90,980 | 71% |
| | 311 Jarvis Street | 40,513 | 44,134 | 49,563 | 47,238 | 56,095 | 15,582 | 38% |
| | College Park | 165,809 | 175,955 | 186,632 | 204,682 | 231,937 | 66,128 | 40% |
| | Old City Hall | 405,379 | 406,582 | 397,012 | 459,841 | 469,819 | 64,440 | 16% |
| Toronto Total | | 1,057,472 | 1,126,930 | 1,182,686 | 1,334,746 | 1,417,631 | 360,159 | 34% |
| West | Chatham | 31,405 | 31,075 | 31,978 | 43,174 | 32,983 | 1,578 | 5% |
| | Goderich | 7,086 | 6,029 | 8,076 | 7,343 | 8,245 | 1,159 | 16% |
| | Guelph | 29,587 | 34,957 | 33,788 | 34,235 | 39,145 | 9,558 | 32% |
| | Kitchener | 105,329 | 114,627 | 124,784 | 115,224 | 137,794 | 32,465 | 31% |
| | London | 114,184 | 133,791 | 151,828 | 159,660 | 165,628 | 51,444 | 45% |
| | Owen Sound | 15,722 | 15,133 | 16,792 | 18,154 | 17,704 | 1,982 | 13% |
| | Sarnia | 37,066 | 37,719 | 40,966 | 41,880 | 40,878 | 3,812 | 10% |
| | St. Thomas | 20,087 | 19,132 | 25,781 | 25,327 | 23,076 | 2,989 | 15% |
| | Stratford | 11,715 | 10,091 | 12,155 | 12,865 | 13,074 | 1,359 | 12% |
| | Walkerton | 11,616 | 13,317 | 13,615 | 11,107 | 12,790 | 1,174 | 10% |
| | Windsor | 97,618 | 115,890 | 117,790 | 122,826 | 143,695 | 46,077 | 47% |
| | Woodstock | 20,360 | 19,981 | 23,618 | 31,829 | 43,424 | 23,064 | 113% |
| West Total | | 501,775 | 551,742 | 601,171 | 623,624 | 678,436 | 176,661 | 35% |
| Ontario Total | | 3,475,145 | 3,776,413 | 4,096,351 | 4,326,306 | 4,696,670 | 1,221,525 | 35% |

- (1) Criminal events heard in the Ontario Court of Justice are collected for each charge that was before the court. For example, if a person has been charged with two offences, the courts data base shows two events for each court appearance. Events heard include trials, pre trials, motion hearings, bail hearings, preliminary hearings and other hearings. A person-based appearance definition is currently being developed that will allow more accurate reporting of court events.

SOURCE: ICON

Superior Court of Justice Criminal Overview by Region

| Region | Fiscal Year | Indictments & Appeals Received ⁽¹⁾ | Indictments & Appeals Disposed ⁽²⁾ | Indictments & Appeals Pending ⁽³⁾ | Events Heard ⁽⁴⁾ | Courtroom Operating Hours ⁽⁵⁾ |
|--------------|-------------|---|---|--|-----------------------------|--|
| Central East | 2000/2001 | 526 | 600 | 461 | 1,348 | 6,645 |
| | 2001/2002 | 460 | 550 | 389 | 1,504 | 6,007 |
| | 2002/2003 | 598 | 502 | 462 | 1,720 | 7,017 |
| | 2003/2004 | 608 | 597 | 480 | 2,217 | 7,120 |
| | 2004/2005 | 654 | 624 | 523 | 1,900 | 7,444 |
| Central West | 2000/2001 | 874 | 934 | 539 | 3,833 | 9,899 |
| | 2001/2002 | 872 | 862 | 561 | 4,211 | 8,788 |
| | 2002/2003 | 910 | 869 | 631 | 4,412 | 9,697 |
| | 2003/2004 | 821 | 841 | 598 | 4,712 | 9,964 |
| | 2004/2005 | 970 | 848 | 708 | 4,816 | 10,883 |
| East | 2000/2001 | 832 | 761 | 678 | 2,494 | 6,463 |
| | 2001/2002 | 684 | 758 | 617 | 2,650 | 6,750 |
| | 2002/2003 | 752 | 794 | 560 | 2,787 | 5,610 |
| | 2003/2004 | 903 | 782 | 657 | 2,218 | 4,759 |
| | 2004/2005 | 911 | 930 | 612 | 2,471 | 5,524 |
| Northeast | 2000/2001 | 369 | 347 | 223 | 861 | 2,303 |
| | 2001/2002 | 387 | 364 | 238 | 889 | 2,206 |
| | 2002/2003 | 403 | 388 | 242 | 897 | 2,440 |
| | 2003/2004 | 405 | 429 | 218 | 1,180 | 2,331 |
| | 2004/2005 | 342 | 338 | 217 | 910 | 2,248 |
| Northwest | 2000/2001 | 142 | 143 | 76 | 549 | 749 |
| | 2001/2002 | 176 | 128 | 76 | 554 | 953 |
| | 2002/2003 | 122 | 128 | 73 | 622 | 836 |
| | 2003/2004 | 122 | 136 | 70 | 429 | 799 |
| | 2004/2005 | 118 | 94 | 94 | 351 | 591 |
| Toronto | 2000/2001 | 1,174 | 1,377 | 845 | 7,281 | 15,498 |
| | 2001/2002 | 1,179 | 1,162 | 883 | 7,945 | 14,539 |
| | 2002/2003 | 1,217 | 1,039 | 1,147 | 5,863 | 15,269 |
| | 2003/2004 | 1,386 | 1,182 | 1,384 | 5,245 | 16,045 |
| | 2004/2005 | 1,157 | 1,147 | 1,370 | 5,225 | 16,328 |
| West | 2000/2001 | 851 | 724 | 686 | 2,600 | 6,779 |
| | 2001/2002 | 876 | 921 | 650 | 2,925 | 6,506 |
| | 2002/2003 | 864 | 772 | 736 | 2,494 | 5,706 |
| | 2003/2004 | 801 | 780 | 753 | 2,940 | 7,415 |
| | 2004/2005 | 782 | 770 | 767 | 3,353 | 6,687 |
| Ontario | 2000/2001 | 4,768 | 4,886 | 3,508 | 18,966 | 48,335 |
| | 2001/2002 | 4,634 | 4,745 | 3,414 | 20,678 | 45,750 |
| | 2002/2003 | 4,866 | 4,492 | 3,851 | 18,795 | 46,574 |
| | 2003/2004 | 5,046 | 4,747 | 4,160 | 18,941 | 48,433 |
| | 2004/2005 | 4,934 | 4,751 | 4,291 | 19,026 | 49,706 |

- (1) New criminal proceedings include indictments and appeals. Bench warrants executed or re-elections from jury trials/non-jury trials are not included.
- (2) Criminal proceedings disposed include indictments and appeals. Bench warrants executed or re-elections from jury trials/non-jury trials are not included.
- (3) Criminal proceedings pending include indictments and appeals. Charges with a bench warrant outstanding are not included.
- (4) Events heard include trials, pre-trials, motion hearings, bail hearings, appeal hearings and other hearings heard for indictments and appeals before the court.
- (5) Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.

SOURCE: CISS

Superior Court of Justice Criminal Indictments and Appeals Received ⁽¹⁾

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|---------------------------|------------------|------------|------------|------------|------------|------------|----------------------------|------------------------------|
| Central East | Barrie | 173 | 118 | 166 | 188 | 221 | 48 | 28% |
| | Bracebridge | 29 | 29 | 17 | 23 | 24 | -5 | -17% |
| | Cobourg | 20 | 9 | 25 | 20 | 28 | 8 | 40% |
| | Lindsay | 26 | 28 | 37 | 34 | 52 | 26 | 100% |
| | Newmarket | 97 | 138 | 177 | 163 | 159 | 62 | 64% |
| | Peterborough | 38 | 28 | 28 | 28 | 28 | -10 | -26% |
| | Whitby | 143 | 110 | 148 | 152 | 142 | -1 | -1% |
| Central East Total | | 526 | 460 | 598 | 608 | 654 | 128 | 24% |
| Central West | Brampton | 282 | 327 | 431 | 340 | 494 | 212 | 75% |
| | Brantford | 32 | 20 | 24 | 10 | 11 | -21 | -66% |
| | Cayuga | 22 | 14 | 16 | 19 | 13 | -9 | -41% |
| | Hamilton | 142 | 203 | 167 | 161 | 204 | 62 | 44% |
| | Milton | 117 | 74 | 70 | 83 | 88 | -29 | -25% |
| | Orangeville | 27 | 39 | 37 | 35 | 39 | 12 | 44% |
| | Simcoe | 24 | 12 | 7 | 19 | 8 | -16 | -67% |
| | St. Catharines | 95 | 69 | 48 | 51 | 29 | -66 | -69% |
| | Welland | 133 | 114 | 110 | 103 | 84 | -49 | -37% |
| Central West Total | | 874 | 872 | 910 | 821 | 970 | 96 | 11% |
| East | Belleville | 70 | 70 | 57 | 71 | 56 | -14 | -20% |
| | Brockville | 20 | 20 | 21 | 20 | 24 | 4 | 20% |
| | Cornwall | 86 | 88 | 74 | 71 | 103 | 17 | 20% |
| | Kingston | 117 | 143 | 106 | 148 | 163 | 46 | 39% |
| | L'Orignal | 46 | 49 | 77 | 66 | 56 | 10 | 22% |
| | Napanee | 30 | 26 | 26 | 45 | 36 | 6 | 20% |
| | Ottawa | 361 | 218 | 317 | 397 | 389 | 28 | 8% |
| | Pembroke | 62 | 32 | 37 | 37 | 38 | -24 | -39% |
| | Perth | 30 | 29 | 26 | 20 | 25 | -5 | -17% |
| | Picton | 10 | 9 | 11 | 28 | 21 | 11 | 110% |
| East Total | | 832 | 684 | 752 | 903 | 911 | 79 | 10% |
| Northeast | Cochrane | 15 | 30 | 52 | 34 | 25 | 10 | 67% |
| | Gore Bay | 18 | 15 | 18 | 13 | 27 | 9 | 50% |
| | Haileybury | 18 | 32 | 35 | 21 | 11 | -7 | -39% |
| | North Bay | 75 | 80 | 77 | 71 | 57 | -18 | -24% |
| | Parry Sound | 16 | 13 | 14 | 16 | 17 | 1 | 6% |
| | Sault Ste. Marie | 118 | 66 | 70 | 76 | 68 | -50 | -42% |
| | Sudbury | 85 | 122 | 104 | 136 | 112 | 27 | 32% |
| | Timmins | 24 | 29 | 33 | 38 | 25 | 1 | 4% |
| Northeast Total | | 369 | 387 | 403 | 405 | 342 | -27 | -7% |
| Northwest | Fort Frances | 6 | 20 | 11 | 3 | 3 | -3 | -50% |
| | Kenora | 38 | 86 | 31 | 43 | 58 | 20 | 53% |
| | Thunder Bay | 98 | 70 | 80 | 76 | 57 | -41 | -42% |
| Northwest Total | | 142 | 176 | 122 | 122 | 118 | -24 | -17% |

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|----------------------|-----------------------------------|--------------|--------------|--------------|--------------|--------------|----------------------------|------------------------------|
| Toronto | Toronto Superior Court Of Justice | 1,174 | 1,179 | 1,217 | 1,386 | 1,157 | -17 | -1% |
| Toronto Total | | 1,174 | 1,179 | 1,217 | 1,386 | 1,157 | -17 | -1% |
| West | Chatham | 28 | 23 | 29 | 39 | 23 | -5 | -18% |
| | Goderich | 37 | 38 | 44 | 14 | 37 | 0 | 0% |
| | Guelph | 72 | 62 | 60 | 75 | 65 | -7 | -10% |
| | Kitchener | 125 | 92 | 82 | 92 | 90 | -35 | -28% |
| | London | 271 | 296 | 314 | 269 | 194 | -77 | -28% |
| | Owen Sound | 17 | 27 | 16 | 15 | 5 | -12 | -71% |
| | Sarnia | 52 | 52 | 51 | 50 | 56 | 4 | 8% |
| | St. Thomas | 53 | 45 | 49 | 44 | 41 | -12 | -23% |
| | Stratford | 19 | 20 | 19 | 20 | 34 | 15 | 79% |
| | Walkerton | 11 | 13 | 19 | 23 | 10 | -1 | -9% |
| | Windsor | 121 | 167 | 154 | 141 | 194 | 73 | 60% |
| | Woodstock | 45 | 41 | 27 | 19 | 33 | -12 | -27% |
| West Total | | 851 | 876 | 864 | 801 | 782 | -69 | -8% |
| Ontario Total | | 4,768 | 4,634 | 4,866 | 5,046 | 4,934 | 166 | 3% |

(1) New criminal proceedings include indictments and appeals. Bench warrants executed or re-elections from jury trials/non-jury trials are not included.

SOURCE: ICON

Superior Court of Justice Criminal Indictments and Appeals Disposed ⁽¹⁾

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|---------------------------|------------------|------------|------------|------------|------------|------------|----------------------------|------------------------------|
| Central East | Barrie | 162 | 162 | 137 | 171 | 210 | 48 | 30% |
| | Bracebridge | 24 | 32 | 13 | 17 | 19 | -5 | -21% |
| | Cobourg | 26 | 22 | 16 | 17 | 26 | 0 | 0% |
| | Lindsay | 22 | 30 | 29 | 50 | 53 | 31 | 141% |
| | Newmarket | 135 | 159 | 146 | 174 | 151 | 16 | 12% |
| | Peterborough | 60 | 24 | 28 | 11 | 37 | -23 | -38% |
| | Whitby | 171 | 121 | 133 | 157 | 128 | -43 | -25% |
| Central East Total | | 600 | 550 | 502 | 597 | 624 | 24 | 4% |
| Central West | Brampton | 313 | 304 | 322 | 358 | 394 | 81 | 26% |
| | Brantford | 40 | 16 | 22 | 19 | 9 | -31 | -78% |
| | Cayuga | 17 | 21 | 13 | 15 | 7 | -10 | -59% |
| | Hamilton | 183 | 176 | 189 | 171 | 188 | 5 | 3% |
| | Milton | 110 | 83 | 79 | 73 | 79 | -31 | -28% |
| | Orangeville | 22 | 28 | 36 | 42 | 43 | 21 | 95% |
| | Simcoe | 21 | 10 | 9 | 12 | 10 | -11 | -52% |
| | St. Catharines | 77 | 104 | 70 | 55 | 36 | -41 | -53% |
| | Welland | 151 | 120 | 129 | 96 | 82 | -69 | -46% |
| Central West Total | | 934 | 862 | 869 | 841 | 848 | -86 | -9% |
| East | Belleville | 51 | 82 | 53 | 76 | 68 | 17 | 33% |
| | Brockville | 10 | 15 | 32 | 15 | 17 | 7 | 70% |
| | Cornwall | 69 | 94 | 107 | 66 | 83 | 14 | 20% |
| | Kingston | 120 | 112 | 133 | 133 | 168 | 48 | 40% |
| | L'Orignal | 42 | 67 | 50 | 71 | 66 | 24 | 57% |
| | Napanee | 32 | 31 | 25 | 39 | 38 | 6 | 19% |
| | Ottawa | 338 | 277 | 327 | 317 | 389 | 51 | 15% |
| | Pembroke | 63 | 47 | 38 | 31 | 45 | -18 | -29% |
| | Perth | 24 | 23 | 21 | 22 | 26 | 2 | 8% |
| | Picton | 12 | 10 | 8 | 12 | 30 | 18 | 150% |
| East Total | | 761 | 758 | 794 | 782 | 930 | 169 | 22% |
| Northeast | Cochrane | 20 | 25 | 44 | 30 | 25 | 5 | 25% |
| | Gore Bay | 18 | 15 | 13 | 18 | 16 | -2 | -11% |
| | Haileybury | 19 | 23 | 24 | 27 | 13 | -6 | -32% |
| | North Bay | 70 | 87 | 61 | 90 | 54 | -16 | -23% |
| | Parry Sound | 18 | 21 | 13 | 13 | 15 | -3 | -17% |
| | Sault Ste. Marie | 85 | 80 | 64 | 79 | 57 | -28 | -33% |
| | Sudbury | 86 | 91 | 129 | 133 | 130 | 44 | 51% |
| | Timmins | 31 | 22 | 40 | 39 | 28 | -3 | -10% |
| Northeast Total | | 347 | 364 | 388 | 429 | 338 | -9 | -3% |
| Northwest | Fort Frances | 8 | 19 | 10 | 3 | 5 | -3 | -38% |
| | Kenora | 36 | 39 | 47 | 53 | 41 | 5 | 14% |
| | Thunder Bay | 99 | 70 | 71 | 80 | 48 | -51 | -52% |
| Northwest Total | | 143 | 128 | 128 | 136 | 94 | -49 | -34% |

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|----------------------|-----------------------------------|--------------|--------------|--------------|--------------|--------------|----------------------------|------------------------------|
| Toronto | Toronto Superior Court Of Justice | 1,377 | 1,162 | 1,039 | 1,182 | 1,147 | -230 | -17% |
| Toronto Total | | 1,377 | 1,162 | 1,039 | 1,182 | 1,147 | -230 | -17% |
| West | Chatham | 43 | 41 | 23 | 40 | 22 | -21 | -49% |
| | Goderich | 29 | 44 | 35 | 19 | 47 | 18 | 62% |
| | Guelph | 61 | 61 | 60 | 68 | 68 | 7 | 11% |
| | Kitchener | 120 | 105 | 89 | 100 | 97 | -23 | -19% |
| | London | 166 | 341 | 216 | 229 | 225 | 59 | 36% |
| | Owen Sound | 16 | 21 | 17 | 12 | 8 | -8 | -50% |
| | Sarnia | 37 | 64 | 44 | 46 | 55 | 18 | 49% |
| | St. Thomas | 48 | 43 | 56 | 55 | 34 | -14 | -29% |
| | Stratford | 18 | 23 | 15 | 25 | 31 | 13 | 72% |
| | Walkerton | 6 | 17 | 14 | 28 | 10 | 4 | 67% |
| | Windsor | 124 | 115 | 169 | 139 | 144 | 20 | 16% |
| | Woodstock | 56 | 46 | 34 | 19 | 29 | -27 | -48% |
| West Total | | 724 | 921 | 772 | 780 | 770 | 46 | 6% |
| Ontario Total | | 4,886 | 4,745 | 4,492 | 4,747 | 4,751 | -135 | -3% |

(1) Criminal proceedings disposed include indictments and appeals. Bench warrants executed or re-elections from jury trials/non-jury trials are not included.

SOURCE: ICON

Superior Court of Justice Criminal Indictments and Appeals Pending ⁽¹⁾

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|---------------------------|------------------|------------|------------|------------|------------|------------|----------------------------|------------------------------|
| Central East | Barrie | 109 | 97 | 105 | 124 | 135 | 26 | 24% |
| | Bracebridge | 19 | 11 | 12 | 20 | 24 | 5 | 26% |
| | Cobourg | 20 | 7 | 17 | 19 | 21 | 1 | 5% |
| | Lindsay | 37 | 36 | 43 | 27 | 44 | 7 | 19% |
| | Newmarket | 142 | 114 | 145 | 134 | 142 | 0 | 0% |
| | Peterborough | 23 | 27 | 27 | 44 | 37 | 14 | 61% |
| | Whitby | 111 | 97 | 113 | 112 | 120 | 9 | 8% |
| Central East Total | | 461 | 389 | 462 | 480 | 523 | 62 | 13% |
| Central West | Brampton | 155 | 178 | 268 | 245 | 337 | 182 | 117% |
| | Brantford | 10 | 14 | 16 | 7 | 9 | -1 | -10% |
| | Cayuga | 11 | 4 | 7 | 11 | 17 | 6 | 55% |
| | Hamilton | 59 | 85 | 136 | 123 | 139 | 80 | 136% |
| | Milton | 72 | 63 | 54 | 61 | 70 | -2 | -3% |
| | Orangeville | 15 | 28 | 29 | 22 | 18 | 3 | 20% |
| | Simcoe | 8 | 12 | 10 | 18 | 16 | 8 | 100% |
| | St. Catharines | 84 | 58 | 36 | 32 | 25 | -59 | -70% |
| | Welland | 125 | 119 | 75 | 79 | 77 | -48 | -38% |
| Central West Total | | 539 | 561 | 631 | 598 | 708 | 169 | 31% |
| East | Belleville | 50 | 36 | 41 | 36 | 23 | -27 | -54% |
| | Brockville | 19 | 24 | 13 | 18 | 25 | 6 | 32% |
| | Cornwall | 95 | 87 | 51 | 59 | 78 | -17 | -18% |
| | Kingston | 76 | 114 | 83 | 96 | 84 | 8 | 11% |
| | L'Orignal | 53 | 34 | 61 | 53 | 42 | -11 | -21% |
| | Napanee | 18 | 13 | 14 | 20 | 18 | 0 | 0% |
| | Ottawa | 295 | 254 | 237 | 299 | 289 | -6 | -2% |
| | Pembroke | 47 | 30 | 29 | 34 | 24 | -23 | -49% |
| | Perth | 18 | 19 | 23 | 20 | 19 | 1 | 6% |
| | Picton | 7 | 6 | 8 | 22 | 10 | 3 | 43% |
| East Total | | 678 | 617 | 560 | 657 | 612 | -66 | -10% |
| Northeast | Cochrane | 6 | 11 | 17 | 20 | 19 | 13 | 217% |
| | Gore Bay | 10 | 10 | 14 | 10 | 21 | 11 | 110% |
| | Haileybury | 5 | 10 | 17 | 11 | 9 | 4 | 80% |
| | North Bay | 42 | 33 | 47 | 31 | 33 | -9 | -21% |
| | Parry Sound | 14 | 7 | 6 | 11 | 14 | 0 | 0% |
| | Sault Ste. Marie | 57 | 39 | 45 | 38 | 46 | -11 | -19% |
| | Sudbury | 78 | 110 | 84 | 88 | 69 | -9 | -12% |
| | Timmins | 11 | 18 | 12 | 9 | 6 | -5 | -45% |
| Northeast Total | | 223 | 238 | 242 | 218 | 217 | -6 | -3% |
| Northwest | Fort Frances | 3 | 3 | 4 | 5 | 2 | -1 | -33% |
| | Kenora | 18 | 25 | 13 | 13 | 32 | 14 | 78% |
| | Thunder Bay | 55 | 48 | 56 | 52 | 60 | 5 | 9% |
| Northwest Total | | 76 | 76 | 73 | 70 | 94 | 18 | 24% |

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|----------------------|-----------------------------------|--------------|--------------|--------------|--------------|--------------|----------------------------|------------------------------|
| Toronto | Toronto Superior Court Of Justice | 845 | 883 | 1,147 | 1,384 | 1,370 | 525 | 62% |
| Toronto Total | | 845 | 883 | 1,147 | 1,384 | 1,370 | 525 | 62% |
| West | Chatham | 36 | 17 | 23 | 22 | 24 | -12 | -33% |
| | Goderich | 24 | 16 | 29 | 30 | 22 | -2 | -8% |
| | Guelph | 28 | 26 | 29 | 30 | 26 | -2 | -7% |
| | Kitchener | 81 | 79 | 72 | 65 | 60 | -21 | -26% |
| | London | 303 | 259 | 356 | 394 | 361 | 58 | 19% |
| | Owen Sound | 10 | 12 | 5 | 6 | 2 | -8 | -80% |
| | Sarnia | 40 | 30 | 36 | 40 | 38 | -2 | -5% |
| | St. Thomas | 53 | 54 | 46 | 36 | 44 | -9 | -17% |
| | Stratford | 12 | 10 | 14 | 9 | 12 | 0 | 0% |
| | Walkerton | 9 | 8 | 13 | 6 | 6 | -3 | -33% |
| | Windsor | 64 | 118 | 100 | 102 | 156 | 92 | 144% |
| | Woodstock | 26 | 21 | 13 | 13 | 16 | -10 | -38% |
| West Total | | 686 | 650 | 736 | 753 | 767 | 81 | 12% |
| Ontario Total | | 3,508 | 3,414 | 3,851 | 4,160 | 4,291 | 783 | 22% |

(1) Criminal proceedings pending include indictments and appeals. Charges with a bench warrant outstanding are not included..

SOURCE: ICON

Superior Court of Justice Criminal Indictments and Appeals Events Heard ⁽¹⁾

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|---------------------------|------------------|--------------|--------------|--------------|--------------|--------------|----------------------------|------------------------------|
| Central East | Barrie | 396 | 425 | 714 | 838 | 672 | 276 | 70% |
| | Bracebridge | 54 | 67 | 32 | 35 | 69 | 15 | 28% |
| | Cobourg | 41 | 34 | 39 | 37 | 36 | -5 | -12% |
| | Lindsay | 59 | 63 | 78 | 165 | 95 | 36 | 61% |
| | Newmarket | 385 | 468 | 424 | 543 | 428 | 43 | 11% |
| | Peterborough | 64 | 34 | 33 | 76 | 117 | 53 | 83% |
| | Whitby | 349 | 413 | 400 | 523 | 483 | 134 | 38% |
| Central East Total | | 1,348 | 1,504 | 1,720 | 2,217 | 1,900 | 552 | 41% |
| Central West | Brampton | 2,203 | 2,636 | 2,818 | 3,294 | 3,428 | 1,225 | 56% |
| | Brantford | 124 | 75 | 101 | 90 | 83 | -41 | -33% |
| | Cayuga | 32 | 37 | 37 | 42 | 43 | 11 | 34% |
| | Hamilton | 351 | 372 | 383 | 337 | 399 | 48 | 14% |
| | Milton | 443 | 419 | 370 | 335 | 277 | -166 | -37% |
| | Orangeville | 36 | 31 | 39 | 48 | 48 | 12 | 33% |
| | Simcoe | 56 | 48 | 25 | 42 | 16 | -40 | -71% |
| | St. Catharines | 264 | 257 | 209 | 180 | 167 | -97 | -37% |
| | Welland | 324 | 336 | 430 | 344 | 355 | 31 | 10% |
| Central West Total | | 3,833 | 4,211 | 4,412 | 4,712 | 4,816 | 983 | 26% |
| East | Belleville | 337 | 440 | 413 | 344 | 289 | -48 | -14% |
| | Brockville | 62 | 63 | 103 | 73 | 74 | 12 | 19% |
| | Cornwall | 294 | 352 | 334 | 251 | 347 | 53 | 18% |
| | Kingston | 271 | 257 | 307 | 275 | 362 | 91 | 34% |
| | L'Orignal | 595 | 626 | 621 | 481 | 392 | -203 | -34% |
| | Napanee | 64 | 63 | 68 | 121 | 200 | 136 | 213% |
| | Ottawa | 592 | 585 | 738 | 480 | 593 | 1 | 0% |
| | Pembroke | 189 | 153 | 95 | 98 | 113 | -76 | -40% |
| | Perth | 59 | 68 | 65 | 27 | 29 | -30 | -51% |
| | Picton | 31 | 43 | 43 | 68 | 72 | 41 | 132% |
| East Total | | 2,494 | 2,650 | 2,787 | 2,218 | 2,471 | -23 | -1% |
| Northeast | Cochrane | 37 | 38 | 90 | 63 | 53 | 16 | 43% |
| | Gore Bay | 32 | 32 | 42 | 40 | 55 | 23 | 72% |
| | Haileybury | 47 | 67 | 45 | 70 | 43 | -4 | -9% |
| | North Bay | 133 | 166 | 151 | 328 | 171 | 38 | 29% |
| | Parry Sound | 37 | 42 | 21 | 28 | 36 | -1 | -3% |
| | Sault Ste. Marie | 289 | 244 | 208 | 249 | 185 | -104 | -36% |
| | Sudbury | 233 | 255 | 265 | 322 | 318 | 85 | 36% |
| | Timmins | 53 | 45 | 75 | 80 | 49 | -4 | -8% |
| Northeast Total | | 861 | 889 | 897 | 1,180 | 910 | 49 | 6% |
| Northwest | Fort Frances | 10 | 35 | 32 | 9 | 9 | -1 | -10% |
| | Kenora | 167 | 99 | 121 | 142 | 103 | -64 | -38% |
| | Thunder Bay | 372 | 420 | 469 | 278 | 239 | -133 | -36% |
| Northwest Total | | 549 | 554 | 622 | 429 | 351 | -198 | -36% |

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|----------------------|-----------------------------------|---------------|---------------|---------------|---------------|---------------|----------------------------|------------------------------|
| Toronto | Toronto Superior Court Of Justice | 7,281 | 7,945 | 5,863 | 5,245 | 5,225 | -2,056 | -28% |
| Toronto Total | | 7,281 | 7,945 | 5,863 | 5,245 | 5,225 | -2,056 | -28% |
| West | Chatham | 97 | 84 | 74 | 101 | 76 | -21 | -22% |
| | Goderich | 74 | 91 | 77 | 53 | 85 | 11 | 15% |
| | Guelph | 178 | 189 | 136 | 199 | 277 | 99 | 56% |
| | Kitchener | 476 | 495 | 443 | 539 | 559 | 83 | 17% |
| | London | 585 | 883 | 537 | 707 | 687 | 102 | 17% |
| | Owen Sound | 53 | 65 | 48 | 34 | 20 | -33 | -62% |
| | Sarnia | 145 | 231 | 105 | 152 | 160 | 15 | 10% |
| | St. Thomas | 93 | 56 | 65 | 65 | 51 | -42 | -45% |
| | Stratford | 42 | 38 | 19 | 31 | 40 | -2 | -5% |
| | Walkerton | 39 | 54 | 92 | 91 | 61 | 22 | 56% |
| | Windsor | 757 | 693 | 863 | 949 | 1307 | 550 | 73% |
| | Woodstock | 61 | 46 | 35 | 19 | 30 | -31 | -51% |
| West Total | | 2,600 | 2,925 | 2,494 | 2,940 | 3,353 | 753 | 29% |
| Ontario Total | | 18,966 | 20,678 | 18,795 | 18,941 | 19,026 | 60 | 0% |

(1) Events heard include trials, pre-trials, motion hearings, bail hearings, appeal hearings and other hearings heard for indictments and appeals before the court.

SOURCE: ICON

Family Overview by Region ⁽¹⁾⁽²⁾ Superior Court of Justice and Ontario Court of Justice

| Region | Fiscal Year | Proceedings Received ⁽³⁾ | Events Heard ⁽⁴⁾ | Courtroom Operating Hours ⁽⁵⁾ |
|--------------------------|-------------|-------------------------------------|-----------------------------|--|
| Central East | 2000/2001 | 13,232 | 28,746 | 13,980 |
| | 2001/2002 | 12,426 | 28,763 | 14,867 |
| | 2002/2003 | 11,555 | 24,114 | 14,460 |
| | 2003/2004 | 12,792 | 23,471 | 15,427 |
| | 2004/2005 | 13,998 | 23,330 | 16,352 |
| Central West | 2000/2001 | 15,221 | 19,374 | 13,661 |
| | 2001/2002 | 14,586 | 21,825 | 14,289 |
| | 2002/2003 | 14,932 | 21,005 | 14,371 |
| | 2003/2004 | 15,528 | 22,155 | 14,792 |
| | 2004/2005 | 17,010 | 26,130 | 17,505 |
| East ⁽⁶⁾ | 2000/2001 | 16,342 | 13,708 | 12,014 |
| | 2001/2002 | 16,342 | 16,498 | 12,615 |
| | 2002/2003 | 16,342 | 17,643 | 11,720 |
| | 2003/2004 | 15,292 | 18,272 | 11,320 |
| | 2004/2005 | 15,866 | 20,003 | 12,215 |
| Northeast | 2000/2001 | 5,980 | 8,730 | 5,367 |
| | 2001/2002 | 6,573 | 8,691 | 5,600 |
| | 2002/2003 | 6,920 | 10,425 | 5,411 |
| | 2003/2004 | 6,796 | 10,096 | 5,000 |
| | 2004/2005 | 5,553 | 8,503 | 5,489 |
| Northwest ⁽⁷⁾ | 2000/2001 | 2,341 | 2,395 | 1,588 |
| | 2001/2002 | 2,163 | 3,179 | 1,773 |
| | 2002/2003 | 2,907 | 3,463 | 1,570 |
| | 2003/2004 | 1,940 | 2,943 | 1,809 |
| | 2004/2005 | 1,916 | 3,281 | 2,177 |
| Toronto | 2000/2001 | 21,159 | 19,745 | 14,495 |
| | 2001/2002 | 20,488 | 18,724 | 13,668 |
| | 2002/2003 | 20,572 | 21,693 | 13,423 |
| | 2003/2004 | 22,616 | 21,014 | 13,328 |
| | 2004/2005 | 19,975 | 19,211 | 13,008 |
| West | 2000/2001 | 16,111 | 20,570 | 13,993 |
| | 2001/2002 | 16,572 | 26,622 | 15,081 |
| | 2002/2003 | 16,284 | 28,464 | 13,827 |
| | 2003/2004 | 16,724 | 29,600 | 13,838 |
| | 2004/2005 | 16,231 | 26,683 | 14,155 |
| Ontario | 2000/2001 | 90,386 | 113,268 | 75,099 |
| | 2001/2002 | 89,150 | 124,302 | 77,893 |
| | 2002/2003 | 89,512 | 126,807 | 74,782 |
| | 2003/2004 | 91,688 | 127,551 | 75,515 |
| | 2004/2005 | 90,549 | 127,141 | 80,902 |

(1) As of July 2004, all family law matters in the Superior Court of Justice became subject to the *Family Law Rules*.

(2) Includes data for cases in the Ontario Court of Justice and the Superior Court of Justice.

(3) Includes applications, petitions and statements of claim filed in the Superior Court of Justice and applications filed in the Ontario Court of Justice.

(4) Includes trials, pre-trials, settlement conferences, trial management conferences, motions, case conferences and first court dates.

(5) Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.

(6) New family proceedings in the East Region were collected in a manner inconsistent with previous years from April 2001 through October 2003. Data from 2000/01 was therefore used for the East Region new proceedings for these months.

(7) New family proceedings in the Northwest Region Ontario Court of Justice have been revised for the past five fiscal years to correct coding errors. The revised data show a lower number of new proceedings than previously reported.

SOURCE: CISS

Family Proceedings Received ⁽¹⁾⁽²⁾ Superior Court of Justice and Ontario Court of Justice

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|---------------------------|------------------|---------------|---------------|---------------|---------------|---------------|----------------------------|------------------------------|
| Central East | Barrie | 3,239 | 3,016 | 2,819 | 3,083 | 3,116 | -123 | -4% |
| | Bracebridge | 634 | 547 | 540 | 534 | 499 | -135 | -21% |
| | Cobourg | 695 | 679 | 620 | 697 | 679 | -16 | -2% |
| | Lindsay | 546 | 541 | 555 | 628 | 700 | 154 | 28% |
| | Newmarket | 2,453 | 2,142 | 2,051 | 2,321 | 3,311 | 858 | 35% |
| | Oshawa | 4,597 | 4,666 | 3,902 | 4,729 | 4,817 | 220 | 5% |
| | Peterborough | 1,013 | 834 | 757 | 800 | 876 | -137 | -14% |
| Whitby | 55 | 1 | 311 | 0 | 0 | -55 | -100% | |
| Central East Total | | 13,232 | 12,426 | 11,555 | 12,792 | 13,998 | 766 | 6% |
| Central West | Brampton | 4,618 | 4,354 | 4,071 | 4,363 | 5,712 | 1,094 | 24% |
| | Brantford | 875 | 953 | 910 | 1,334 | 1,124 | 249 | 28% |
| | Cayuga | 214 | 242 | 273 | 323 | 415 | 201 | 94% |
| | Hamilton | 3,309 | 3,171 | 3,275 | 3,303 | 3,851 | 542 | 16% |
| | Milton | 1,878 | 1,620 | 1,724 | 1,919 | 1,575 | -303 | -16% |
| | Niagara Falls | 1,112 | 1,225 | 1,375 | 1,358 | 1,388 | 276 | 25% |
| | Orangeville | 421 | 490 | 486 | 473 | 482 | 61 | 14% |
| | Simcoe | 509 | 487 | 611 | 531 | 471 | -38 | -7% |
| | St. Catharines | 1,523 | 1,266 | 1,401 | 1,179 | 1,354 | -169 | -11% |
| | Welland | 762 | 778 | 806 | 745 | 638 | -124 | -16% |
| Central West Total | | 15,221 | 14,586 | 14,932 | 15,528 | 17,010 | 1,789 | 12% |
| East ⁽³⁾ | Belleville | 1,836 | 1,836 | 1,836 | 2,176 | 2,565 | 729 | 40% |
| | Brockville | 2,683 | 2,683 | 2,683 | 1,079 | 625 | -2,058 | -77% |
| | Cornwall | 837 | 837 | 837 | 818 | 801 | -36 | -4% |
| | Kingston | 1,714 | 1,714 | 1,714 | 1,643 | 1,402 | -312 | -18% |
| | L'Orignal | 1,101 | 1,101 | 1,101 | 871 | 648 | -453 | -41% |
| | Napanee | 262 | 262 | 262 | 316 | 340 | 78 | 30% |
| | Ottawa | 6,084 | 6,084 | 6,084 | 6,453 | 7,578 | 1,494 | 25% |
| | Pembroke | 983 | 983 | 983 | 1,044 | 950 | -33 | -3% |
| | Perth | 644 | 644 | 644 | 670 | 621 | -23 | -4% |
| | Picton | 198 | 198 | 198 | 222 | 336 | 138 | 70% |
| East Total | | 16,342 | 16,342 | 16,342 | 15,292 | 15,866 | -476 | -3% |
| Northeast | Cochrane | 526 | 676 | 660 | 596 | 564 | 38 | 7% |
| | Elliot Lake | 102 | 88 | 114 | 92 | 76 | -26 | -25% |
| | Espanola | 37 | 35 | 26 | 47 | 41 | 4 | 11% |
| | Gore Bay | 241 | 296 | 334 | 223 | 261 | 20 | 8% |
| | Haileybury | 101 | 104 | 102 | 116 | 98 | -3 | -3% |
| | Kirkland Lake | 243 | 267 | 260 | 231 | 142 | -101 | -42% |
| | North Bay | 816 | 807 | 1,048 | 1,094 | 891 | 75 | 9% |
| | Parry Sound | 319 | 313 | 272 | 236 | 218 | -101 | -32% |
| | Sault Ste. Marie | 708 | 675 | 878 | 1,013 | 659 | -49 | -7% |
| | Sudbury | 1,973 | 2,323 | 2,479 | 2,183 | 1,948 | -25 | -1% |
| Timmins | 914 | 989 | 747 | 965 | 655 | -259 | -28% | |
| Northeast Total | | 5,980 | 6,573 | 6,920 | 6,796 | 5,553 | -427 | -7% |
| Northwest ⁽⁴⁾ | Dryden | 222 | 235 | 263 | 264 | 254 | 32 | 14% |
| | Fort Frances | 172 | 117 | 196 | 90 | 141 | -31 | -18% |
| | Kenora | 526 | 458 | 506 | 403 | 350 | -176 | -33% |
| | Longlac | 0 | 0 | 0 | 98 | 0 | 0 | 0% |
| | Red Lake | 53 | 63 | 24 | 31 | 21 | -32 | -60% |
| | Thunder Bay | 1,368 | 1,290 | 1,918 | 1,054 | 1,150 | -218 | -16% |
| Northwest Total | | 2,341 | 2,163 | 2,907 | 1,940 | 1,916 | -425 | -18% |

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|----------------------|-----------------------------------|---------------|---------------|---------------|---------------|---------------|----------------------------|------------------------------|
| Toronto | 1911 Eglinton Avenue | 3,371 | 2,897 | 2,501 | 3,205 | 2,316 | -1,055 | -31% |
| | 2201 Finch Avenue West | 2,071 | 940 | 0 | 0 | 0 | -2,071 | -100% |
| | 311 Jarvis Street | 3,032 | 2,942 | 2,768 | 3,075 | 2,865 | -167 | -6% |
| | 47 Sheppard Avenue East | 2,634 | 3,429 | 3,632 | 4,656 | 3,958 | 1,324 | 50% |
| | Toronto Superior Court Of Justice | 10,051 | 10,280 | 11,671 | 11,680 | 10,836 | 785 | 8% |
| Toronto Total | | 21,159 | 20,488 | 20,572 | 22,616 | 19,975 | -1,184 | -6% |
| West | Chatham | 977 | 948 | 938 | 966 | 978 | 1 | 0% |
| | Goderich | 507 | 441 | 415 | 300 | 306 | -201 | -40% |
| | Guelph | 1,059 | 1,103 | 1,020 | 1,098 | 1,058 | -1 | 0% |
| | Kitchener | 2,894 | 3,820 | 3,889 | 3,994 | 3,010 | 116 | 4% |
| | London | 4,132 | 3,577 | 2,860 | 3,004 | 3,989 | -143 | -3% |
| | Owen Sound | 597 | 756 | 767 | 683 | 633 | 36 | 6% |
| | Sarnia | 1,206 | 873 | 932 | 984 | 1,024 | -182 | -15% |
| | St. Thomas | 765 | 938 | 922 | 904 | 788 | 23 | 3% |
| | Stratford | 564 | 597 | 582 | 792 | 662 | 98 | 17% |
| | Walkerton | 447 | 381 | 399 | 368 | 415 | -32 | -7% |
| | Windsor | 2,329 | 2,355 | 2,719 | 2,721 | 2,478 | 149 | 6% |
| Woodstock | 634 | 783 | 841 | 910 | 890 | 256 | 40% | |
| West Total | | 16,111 | 16,572 | 16,284 | 16,724 | 16,231 | 120 | 1% |
| Ontario Total | | 90,386 | 89,150 | 89,512 | 91,688 | 90,549 | 163 | 0% |

- (1) As of July 2004, all family law matters in the Superior Court of Justice became subject to the *Family Law Rules*.
- (2) Includes data for cases in the Ontario Court of Justice and the Superior Court of Justice. This activity includes applications, petitions and statements of claim filed in the Superior Court of Justice and applications filed in the Ontario Court of Justice.
- (3) New family proceedings in the East Region were collected in a manner inconsistent with previous years from April 2001 through October 2003. Data from 2000/01 was therefore used for the East Region new proceedings for these months.
- (4) New family proceedings in the Northwest Region Ontario Court of Justice have been revised for the past five fiscal years to correct coding errors. The revised data show a lower number of new proceedings than previously reported.

SOURCE: CISS

Family Events Heard ⁽¹⁾⁽²⁾ Superior Court of Justice and Ontario Court of Justice

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|---------------------------|------------------|---------------|---------------|---------------|---------------|---------------|----------------------------|------------------------------|
| Central East | Barrie | 6,589 | 6,130 | 5,081 | 3,790 | 3,935 | -2,654 | -40% |
| | Bracebridge | 852 | 1,098 | 968 | 876 | 774 | -78 | -9% |
| | Cobourg | 942 | 1,110 | 862 | 1,144 | 1,256 | 314 | 33% |
| | Lindsay | 1,352 | 812 | 418 | 530 | 681 | -671 | -50% |
| | Newmarket | 5,490 | 6,872 | 5,433 | 5,086 | 5,614 | 124 | 2% |
| | Oshawa | 12,179 | 12,092 | 10,576 | 11,207 | 10,393 | -1,786 | -15% |
| | Peterborough | 1,318 | 649 | 770 | 810 | 565 | -753 | -57% |
| Whitby | 24 | 0 | 6 | 28 | 112 | 88 | 367% | |
| Central East Total | | 28,746 | 28,763 | 24,114 | 23,471 | 23,330 | -5,416 | -19% |
| Central West | Brampton | 4,833 | 5,620 | 6,014 | 6,823 | 8,206 | 3,373 | 70% |
| | Brantford | 2,145 | 2,629 | 2,790 | 1,636 | 1,628 | -517 | -24% |
| | Cayuga | 463 | 403 | 612 | 712 | 528 | 65 | 14% |
| | Hamilton | 6,423 | 7,307 | 5,364 | 6,288 | 9,146 | 2,723 | 42% |
| | Milton | 2,483 | 2,261 | 2,271 | 2,795 | 2,830 | 347 | 14% |
| | Niagara Falls | 181 | 196 | 227 | 241 | 429 | 248 | 137% |
| | Orangeville | 277 | 282 | 164 | 461 | 180 | -97 | -35% |
| | Simcoe | 691 | 766 | 606 | 655 | 637 | -54 | -8% |
| | St. Catharines | 929 | 1,500 | 1,791 | 1,357 | 1,445 | 516 | 56% |
| | Welland | 949 | 861 | 1,166 | 1,187 | 1,101 | 152 | 16% |
| Central West Total | | 19,374 | 21,825 | 21,005 | 22,155 | 26,130 | 6,756 | 35% |
| East | Belleville | 1,788 | 1,859 | 1,851 | 1,921 | 1,208 | -580 | -32% |
| | Brockville | 873 | 949 | 1,037 | 1,015 | 907 | 34 | 4% |
| | Cornwall | 1,012 | 1,185 | 1,190 | 1,123 | 1,340 | 328 | 32% |
| | Kingston | 1,539 | 1,511 | 1,869 | 1,705 | 1,570 | 31 | 2% |
| | L'Orignal | 599 | 925 | 1,105 | 1,506 | 941 | 342 | 57% |
| | Napanee | 278 | 309 | 379 | 329 | 352 | 74 | 27% |
| | Ottawa | 6,486 | 8,281 | 8,715 | 8,780 | 11,631 | 5,145 | 79% |
| | Pembroke | 649 | 796 | 977 | 1,092 | 1,359 | 710 | 109% |
| | Perth | 374 | 553 | 342 | 649 | 532 | 158 | 42% |
| | Picton | 110 | 130 | 178 | 152 | 163 | 53 | 48% |
| East Total | | 13,708 | 16,498 | 17,643 | 18,272 | 20,003 | 6,295 | 46% |
| Northeast | Cochrane | 595 | 715 | 579 | 500 | 501 | -94 | -16% |
| | Elliot Lake | 15 | 40 | 1 | 55 | 53 | 38 | 253% |
| | Espanola | 4 | 2 | 5 | 5 | 10 | 6 | 150% |
| | Gore Bay | 82 | 89 | 80 | 113 | 85 | 3 | 4% |
| | Haileybury | 196 | 155 | 227 | 229 | 194 | -2 | -1% |
| | Kirkland Lake | 66 | 66 | 27 | 35 | 59 | -7 | -11% |
| | North Bay | 1,140 | 1,231 | 1,327 | 1,314 | 1,500 | 360 | 32% |
| | Parry Sound | 275 | 404 | 356 | 311 | 223 | -52 | -19% |
| | Sault Ste. Marie | 1,932 | 1,681 | 1,457 | 1,572 | 1,379 | -553 | -29% |
| | Sudbury | 2,842 | 2,788 | 4,797 | 4,160 | 2,193 | -649 | -23% |
| Timmins | 1,583 | 1,520 | 1,569 | 1,802 | 2,306 | 723 | 46% | |
| Northeast Total | | 8,730 | 8,691 | 10,425 | 10,096 | 8,503 | -227 | -3% |
| Northwest | Dryden | 112 | 105 | 159 | 235 | 214 | 102 | 91% |
| | Fort Frances | 210 | 171 | 261 | 191 | 351 | 141 | 67% |
| | Geraldton | 1 | 0 | 1 | 0 | 0 | -1 | -100% |
| | Kenora | 363 | 475 | 661 | 422 | 346 | -17 | -5% |
| | Longlac | 0 | 0 | 0 | 1 | 0 | 0 | 0% |
| | Marathon | 0 | 2 | 1 | 1 | 0 | 0 | 0% |
| | Red Lake | 36 | 16 | 11 | 13 | 4 | -32 | -89% |
| Thunder Bay | 1,673 | 2,410 | 2,369 | 2,080 | 2,366 | 693 | 41% | |
| Northwest Total | | 2,395 | 3,179 | 3,463 | 2,943 | 3,281 | 886 | 37% |

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|----------------------|-----------------------------------|----------------|----------------|----------------|----------------|----------------|----------------------------|------------------------------|
| Toronto | 1911 Eglinton Avenue | 991 | 782 | 865 | 703 | 651 | -340 | -34% |
| | 2201 Finch Avenue West | 2,100 | 569 | 0 | 0 | 0 | -2,100 | -100% |
| | 311 Jarvis Street | 7,605 | 6,454 | 5,097 | 5,076 | 4,056 | -3,549 | -47% |
| | 47 Sheppard Avenue East | 962 | 1,344 | 1,577 | 2,228 | 1,175 | 213 | 22% |
| | Toronto Superior Court Of Justice | 8,087 | 9,575 | 14,154 | 13,007 | 13,329 | 5,242 | 65% |
| Toronto Total | | 19,745 | 18,724 | 21,693 | 21,014 | 19,211 | -534 | -3% |
| West | Chatham | 1,099 | 1,594 | 1,646 | 1,821 | 2,235 | 1,136 | 103% |
| | Goderich | 580 | 640 | 441 | 382 | 643 | 63 | 11% |
| | Guelph | 1,063 | 1,217 | 1,220 | 1,152 | 1,261 | 198 | 19% |
| | Kitchener | 4,605 | 7,667 | 6,878 | 7,039 | 5,590 | 985 | 21% |
| | London | 1,863 | 2,261 | 3,072 | 3,703 | 2,992 | 1,129 | 61% |
| | Owen Sound | 1,160 | 1,379 | 1,505 | 1,187 | 1,054 | -106 | -9% |
| | Sarnia | 1,693 | 1,838 | 2,138 | 2,606 | 2,938 | 1,245 | 74% |
| | St. Thomas | 901 | 778 | 993 | 929 | 978 | 77 | 9% |
| | Stratford | 456 | 582 | 461 | 350 | 486 | 30 | 7% |
| | Walkerton | 578 | 525 | 549 | 593 | 605 | 27 | 5% |
| | Windsor | 6,139 | 7,633 | 8,586 | 8,571 | 6,170 | 31 | 1% |
| | Woodstock | 433 | 508 | 975 | 1,267 | 1,731 | 1,298 | 300% |
| West Total | | 20,570 | 26,622 | 28,464 | 29,600 | 26,683 | 6,113 | 30% |
| Ontario Total | | 113,268 | 124,302 | 126,807 | 127,551 | 127,141 | 13,873 | 12% |

(1) As of July 2004, all family law matters in the Superior Court of Justice became subject to the *Family Law Rules*.

(2) Includes data for cases in the Ontario Court of Justice and the Superior Court of Justice. This activity includes trials, pre-trials, settlement conferences, trial management conferences, motions, case conferences and first court dates.

SOURCE: CISS

Ontario Court of Justice Family Overview by Region

| Region | Fiscal Year | Proceedings Received ⁽¹⁾ | Events Heard ⁽²⁾ | Courtroom Operating Hours ⁽³⁾ |
|-----------------------------|-------------|-------------------------------------|-----------------------------|--|
| Central East ⁽⁴⁾ | 2000/2001 | | | 62 |
| | 2001/2002 | | | 73 |
| | 2002/2003 | | | 98 |
| | 2003/2004 | | | 62 |
| | 2004/2005 | | | 50 |
| Central West ⁽⁴⁾ | 2000/2001 | 4,884 | 2,940 | 6,526 |
| | 2001/2002 | 4,475 | 3,256 | 7,007 |
| | 2002/2003 | 4,536 | 3,253 | 7,010 |
| | 2003/2004 | 5,012 | 4,332 | 7,402 |
| | 2004/2005 | 4,986 | 4,264 | 7,664 |
| East ^{(4) (5)} | 2000/2001 | 2,115 | 396 | 1,422 |
| | 2001/2002 | 2,115 | 492 | 1,829 |
| | 2002/2003 | 2,115 | 620 | 1,637 |
| | 2003/2004 | 2,567 | 575 | 1,663 |
| | 2004/2005 | 3,063 | 793 | 1,599 |
| Northeast | 2000/2001 | 3,982 | 4,452 | 4,177 |
| | 2001/2002 | 4,244 | 4,930 | 4,701 |
| | 2002/2003 | 4,275 | 6,397 | 4,600 |
| | 2003/2004 | 4,572 | 6,936 | 4,145 |
| | 2004/2005 | 3,772 | 5,477 | 4,043 |
| Northwest ⁽⁶⁾ | 2000/2001 | 1,625 | 1,417 | 1,443 |
| | 2001/2002 | 1,583 | 2,051 | 1,567 |
| | 2002/2003 | 1,597 | 2,131 | 1,416 |
| | 2003/2004 | 1,280 | 1,863 | 1,616 |
| | 2004/2005 | 1,287 | 2,199 | 1,727 |
| Toronto | 2000/2001 | 11,108 | 11,658 | 8,350 |
| | 2001/2002 | 10,208 | 9,149 | 8,047 |
| | 2002/2003 | 8,901 | 7,539 | 8,867 |
| | 2003/2004 | 10,936 | 8,007 | 8,404 |
| | 2004/2005 | 9,139 | 5,882 | 8,128 |
| West | 2000/2001 | 6,901 | 7,822 | 8,063 |
| | 2001/2002 | 7,725 | 11,445 | 9,092 |
| | 2002/2003 | 7,921 | 11,201 | 8,677 |
| | 2003/2004 | 8,381 | 12,291 | 8,909 |
| | 2004/2005 | 7,149 | 12,318 | 8,681 |
| Ontario | 2000/2001 | 30,615 | 28,685 | 30,042 |
| | 2001/2002 | 30,350 | 31,323 | 32,316 |
| | 2002/2003 | 29,345 | 31,141 | 32,306 |
| | 2003/2004 | 32,748 | 34,004 | 32,201 |
| | 2004/2005 | 29,396 | 30,933 | 31,893 |

(1) Includes applications filed.

(2) Includes pre-trial hearings and motions heard.

(3) Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.

(4) In November 1999, the Family Court branch of the Superior Court of Justice was expanded to some locations in the East Region and to all locations in the Central East Region. These courts now have jurisdiction to hear matters previously heard in the Ontario Court of Justice.

(5) New family proceedings in the East Region were collected in a manner inconsistent with previous years from April 2001 through October 2003. Data from 2000/01 was therefore used for the East Region new proceedings for these months.

(6) New family proceedings in the Northwest Region Ontario Court of Justice have been revised for the past five fiscal years to correct coding errors. The revised data show a lower number of new proceedings than previously reported.

SOURCE: CISS

Ontario Court of Justice Family Proceedings Received ⁽¹⁾

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|---------------------------|---|---|--|---|--|--|--|---|
| Central East | Bracebridge ⁽²⁾ Cobourg ⁽²⁾ Lindsay ⁽²⁾ Newmarket ⁽²⁾ Oshawa ⁽²⁾ Peterborough ⁽²⁾ | | | | | | | |
| Central East Total | | | | | | | | |
| Central West | Brampton Brantford Cayuga Milton Niagara Falls Orangeville Simcoe St. Catharines ⁽²⁾ | 1,933 435 56 734 1,112 307 307 | 1,527 532 108 553 1,225 315 215 | 1,406 470 126 570 1,375 318 271 | 1,475 729 193 655 1,358 303 299 | 1,721 729 155 388 1,388 302 303 | -212 294 99 -346 276 -5 -4 | -11% 68% 177% -47% 25% -2% -1% |
| Central West Total | | 4,884 | 4,475 | 4,536 | 5,012 | 4,986 | 102 | 2% |
| East ⁽³⁾ | Belleville Brockville ⁽²⁾ Cornwall ⁽²⁾ L'Orignal ⁽²⁾ Ottawa ⁽²⁾ Pembroke Perth ⁽²⁾ Picton | 1,280 | 1,280 | 1,280 | 1,667 | 2,151 | 871 | 68% |
| East Total | | 2,115 | 2,115 | 2,115 | 2,567 | 3,063 | 948 | 45% |
| Northeast | Cochrane Elliot Lake Espanola Gore Bay Kirkland Lake North Bay Parry Sound Sault Ste. Marie Sudbury Timmins | 280 102 37 229 243 503 256 290 1,133 909 | 365 88 35 280 267 555 258 296 1,111 989 | 407 114 26 319 260 787 212 342 1,066 742 | 356 92 47 204 231 903 157 418 1,199 965 | 377 76 41 247 142 669 133 342 1,090 655 | 97 -26 4 18 -101 166 -123 52 -43 -254 | 35% -25% 11% 8% -42% 33% -48% 18% -4% -28% |
| Northeast Total | | 3,982 | 4,244 | 4,275 | 4,572 | 3,772 | -210 | -5% |
| Northwest ⁽⁴⁾ | Dryden Fort Frances Kenora Longlac Red Lake Thunder Bay | 222 108 421 0 53 821 | 235 55 352 0 63 878 | 263 117 382 0 24 811 | 264 40 294 98 31 553 | 254 56 221 0 21 735 | 32 -52 -200 0 -32 -86 | 14% -48% -48% 0% -60% -10% |
| Northwest Total | | 1,625 | 1,583 | 1,597 | 1,280 | 1,287 | -338 | -21% |

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|----------------------|-------------------------|---------------|---------------|---------------|---------------|---------------|----------------------------|------------------------------|
| Toronto | 1911 Eglinton Avenue | 3,371 | 2,897 | 2,501 | 3,205 | 2,316 | -1,055 | -31% |
| | 2201 Finch Avenue West | 2,071 | 940 | 0 | 0 | 0 | -2,071 | -100% |
| | 311 Jarvis Street | 3,032 | 2,942 | 2,768 | 3,075 | 2,865 | -167 | -6% |
| | 47 Sheppard Avenue East | 2,634 | 3,429 | 3,632 | 4,656 | 3,958 | 1,324 | 50% |
| Toronto Total | | 11,108 | 10,208 | 8,901 | 10,936 | 9,139 | -1,969 | -18% |
| West | Chatham | 642 | 647 | 650 | 677 | 691 | 49 | 8% |
| | Goderich | 368 | 297 | 307 | 198 | 180 | -188 | -51% |
| | Guelph | 617 | 639 | 563 | 640 | 495 | -122 | -20% |
| | Kitchener | 1,780 | 2,589 | 2,541 | 2,573 | 1,876 | 96 | 5% |
| | Owen Sound | 342 | 509 | 534 | 464 | 435 | 93 | 27% |
| | Sarnia | 816 | 436 | 564 | 684 | 615 | -201 | -25% |
| | St. Thomas | 490 | 625 | 578 | 533 | 473 | -17 | -3% |
| | Stratford | 389 | 396 | 385 | 586 | 465 | 76 | 20% |
| | Walkerton | 282 | 219 | 258 | 218 | 259 | -23 | -8% |
| | Windsor | 837 | 894 | 1,052 | 1,289 | 1,131 | 294 | 35% |
| Woodstock | 338 | 474 | 489 | 519 | 529 | 191 | 57% | |
| West Total | | 6,901 | 7,725 | 7,921 | 8,381 | 7,149 | 248 | 4% |
| Ontario Total | | 30,615 | 30,350 | 29,345 | 32,748 | 29,396 | -1,219 | -4% |

- (1) Includes applications filed.
- (2) In November 1999, these courts became Family Court branch locations. As a result, proceedings that would have been processed in the Ontario Court of Justice were processed in the Family Court branch.
- (3) New family proceedings in the East Region were collected in a manner inconsistent with previous years from April 2001 through October 2003. Data from 2000/01 was therefore used for the East Region new proceedings for these months.
- (4) New family proceedings in the Northwest Region Ontario Court of Justice have been revised for the past five fiscal years to correct coding errors. The revised data show a lower number of new proceedings than previously reported.

SOURCE: CISS

Ontario Court of Justice Family Events Heard ⁽¹⁾

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|---------------------------|---|---|---|--|---|---|--|---|
| Central East | Bracebridge ⁽²⁾ Cobourg ⁽²⁾ Lindsay ⁽²⁾ Newmarket ⁽²⁾ Oshawa ⁽²⁾ Peterborough ⁽²⁾ | | | | | | | |
| Central East Total | | | | | | | | |
| Central West | Brampton Brantford Cayuga Milton Niagara Falls Orangeville Simcoe St. Catharines ⁽²⁾ | 1,199 618 69 648 181 19 206 | 1,216 1,066 38 491 196 53 196 | 934 1,426 10 465 227 60 131 | 1,763 1,266 50 664 241 180 168 | 1,801 1,204 36 640 429 48 106 | 602 586 -33 -8 248 29 -100 | 50% 95% -48% -1% 137% 153% -49% |
| Central West Total | | 2,940 | 3,256 | 3,253 | 4,332 | 4,264 | 1,324 | 45% |
| East | Belleville Brockville ⁽²⁾ Cornwall ⁽²⁾ L'Orignal ⁽²⁾ Ottawa ⁽²⁾ Pembroke Perth ⁽²⁾ Picton | 102 246 48 | 151 311 30 | 183 405 32 | 114 461 0 | 8 768 17 | -94 522 -31 | -92% 212% -65% |
| East Total | | 396 | 492 | 620 | 575 | 793 | 397 | 100% |
| Northeast | Cochrane Elliot Lake Espanola Gore Bay Kirkland Lake North Bay Parry Sound Sault Ste. Marie Sudbury Timmins | 128 15 4 47 66 478 165 566 1,403 1,580 | 146 40 2 72 66 636 287 535 1,627 1,519 | 131 1 5 66 27 659 235 515 3,189 1,569 | 117 55 5 93 35 795 181 546 3,338 1,771 | 213 53 10 61 59 1061 118 447 1,258 2,197 | 85 38 6 14 -7 583 -47 -119 -145 617 | 66% 253% 150% 30% -11% 122% -28% -21% -10% 39% |
| Northeast Total | | 4,452 | 4,930 | 6,397 | 6,936 | 5,477 | 1,025 | 23% |
| Northwest | Dryden Fort Frances Geraldton Kenora Longlac Marathon Red Lake Thunder Bay | 112 54 1 217 0 0 36 997 | 105 32 0 314 0 2 16 1,582 | 159 91 1 330 0 1 11 1,538 | 235 56 0 220 1 1 13 1,337 | 214 79 0 136 0 0 4 1,766 | 102 25 -1 -81 0 0 -32 769 | 91% 46% -100% -37% 0% 0% -89% 77% |
| Northwest Total | | 1,417 | 2,051 | 2,131 | 1,863 | 2,199 | 782 | 55% |

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|----------------------|-------------------------|---------------|---------------|---------------|---------------|---------------|----------------------------|------------------------------|
| Toronto | 1911 Eglinton Avenue | 991 | 782 | 865 | 703 | 651 | -340 | -34% |
| | 2201 Finch Avenue West | 2,100 | 569 | 0 | 0 | 0 | -2,100 | -100% |
| | 311 Jarvis Street | 7,605 | 6,454 | 5,097 | 5,076 | 4,056 | -3,549 | -47% |
| | 47 Sheppard Avenue East | 962 | 1,344 | 1,577 | 2,228 | 1,175 | 213 | 22% |
| Toronto Total | | 11,658 | 9,149 | 7,539 | 8,007 | 5,882 | -5,776 | -50% |
| West | Chatham | 603 | 1,060 | 1,130 | 1,250 | 1,549 | 946 | 157% |
| | Goderich | 368 | 403 | 366 | 276 | 451 | 83 | 23% |
| | Guelph | 494 | 597 | 435 | 474 | 500 | 6 | 1% |
| | Kitchener | 1,320 | 4,317 | 3,390 | 3,548 | 2,985 | 1,665 | 126% |
| | Owen Sound | 582 | 793 | 992 | 669 | 587 | 5 | 1% |
| | Sarnia | 876 | 921 | 1,211 | 1,715 | 1,833 | 957 | 109% |
| | St. Thomas | 300 | 332 | 381 | 296 | 322 | 22 | 7% |
| | Stratford | 239 | 327 | 210 | 90 | 184 | -55 | -23% |
| | Walkerton | 338 | 281 | 227 | 256 | 262 | -76 | -22% |
| | Windsor | 2,700 | 2,404 | 2,541 | 3,208 | 2,916 | 216 | 8% |
| Woodstock | 2 | 10 | 318 | 509 | 729 | 727 | 36350% | |
| West Total | | 7,822 | 11,445 | 11,201 | 12,291 | 12,318 | 4,496 | 57% |
| Ontario Total | | 28,685 | 31,323 | 31,141 | 34,004 | 30,933 | 2,248 | 8% |

(1) Includes pre-trial hearings and motions heard.

(2) In November 1999, these courts became Family Court branch locations. As a result, proceedings that would have been processed in the Ontario Court of Justice were processed in the Family Court branch.

SOURCE: CISS

Superior Court of Justice Family Overview by Region ⁽¹⁾

| Region | Fiscal Year | Proceedings Received ⁽²⁾ | Events Heard ⁽³⁾ | Courtroom Operating Hours ⁽⁴⁾ |
|-----------------------------|-------------|-------------------------------------|-----------------------------|--|
| Central East ⁽⁵⁾ | 2000/2001 | 13,232 | 28,746 | 13,918 |
| | 2001/2002 | 12,426 | 28,763 | 14,794 |
| | 2002/2003 | 11,555 | 24,114 | 14,363 |
| | 2003/2004 | 12,792 | 23,471 | 15,365 |
| | 2004/2005 | 13,998 | 23,330 | 16,303 |
| Central West ⁽⁵⁾ | 2000/2001 | 10,337 | 16,434 | 7,135 |
| | 2001/2002 | 10,111 | 18,569 | 7,282 |
| | 2002/2003 | 10,396 | 17,752 | 7,362 |
| | 2003/2004 | 10,516 | 17,823 | 7,390 |
| | 2004/2005 | 12,024 | 21,866 | 9,841 |
| East ^{(5) (6)} | 2000/2001 | 14,227 | 13,312 | 10,592 |
| | 2001/2002 | 14,227 | 16,006 | 10,786 |
| | 2002/2003 | 14,227 | 17,023 | 10,082 |
| | 2003/2004 | 12,725 | 17,697 | 9,657 |
| | 2004/2005 | 12,803 | 19,210 | 10,615 |
| Northeast | 2000/2001 | 1,998 | 4,278 | 1,190 |
| | 2001/2002 | 2,329 | 3,761 | 899 |
| | 2002/2003 | 2,645 | 4,028 | 811 |
| | 2003/2004 | 2,224 | 3,160 | 855 |
| | 2004/2005 | 1,781 | 3,026 | 1,446 |
| Northwest | 2000/2001 | 716 | 978 | 145 |
| | 2001/2002 | 580 | 1,128 | 205 |
| | 2002/2003 | 1,310 | 1,332 | 153 |
| | 2003/2004 | 660 | 1,080 | 193 |
| | 2004/2005 | 629 | 1,082 | 450 |
| Toronto | 2000/2001 | 10,051 | 8,087 | 6,146 |
| | 2001/2002 | 10,280 | 9,575 | 5,621 |
| | 2002/2003 | 11,671 | 14,154 | 4,556 |
| | 2003/2004 | 11,680 | 13,007 | 4,924 |
| | 2004/2005 | 10,836 | 13,329 | 4,879 |
| West | 2000/2001 | 9,210 | 12,748 | 5,930 |
| | 2001/2002 | 8,847 | 15,177 | 5,988 |
| | 2002/2003 | 8,363 | 17,263 | 5,150 |
| | 2003/2004 | 8,343 | 17,309 | 4,930 |
| | 2004/2005 | 9,082 | 14,365 | 5,474 |
| Ontario | 2000/2001 | 59,771 | 84,583 | 45,056 |
| | 2001/2002 | 58,800 | 92,979 | 45,577 |
| | 2002/2003 | 60,167 | 95,666 | 42,476 |
| | 2003/2004 | 58,940 | 93,547 | 43,314 |
| | 2004/2005 | 61,153 | 96,208 | 49,008 |

(1) As of July 2004, all family law matters in the Superior Court of Justice became subject to the *Family Law Rules*.

(2) Includes application, petitions and statements of claim filed with the Superior Court of Justice.

(3) Includes trials, pre-trials, settlement conferences, trial management conferences, motions, case conferences and first court dates heard.

(4) Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.

(5) In November 1999, the Family Court branch of the Superior Court of Justice was expanded to some locations in the East Region and to all locations in the Central East Region. These courts now have jurisdiction to hear matters previously heard in the Ontario Court of Justice.

(6) New family proceedings in the East Region were collected in a manner inconsistent with previous years from April 2001 through October 2003. Data from 2000/01 was therefore used for the East Region new proceedings for these months.

SOURCE: CISS

Superior Court of Justice Family Proceedings Received ⁽¹⁾⁽²⁾

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|---------------------------|-------------------------------|---------------|---------------|---------------|---------------|---------------|----------------------------|------------------------------|
| Central East | Barrie | 3,239 | 3,016 | 2,819 | 3,083 | 3,116 | -123 | -4% |
| | Bracebridge ⁽³⁾ | 634 | 547 | 540 | 534 | 499 | -135 | -21% |
| | Cobourg ⁽³⁾ | 695 | 679 | 620 | 697 | 679 | -16 | -2% |
| | Lindsay ⁽³⁾ | 546 | 541 | 555 | 628 | 700 | 154 | 28% |
| | Newmarket ⁽³⁾ | 2,453 | 2,142 | 2,051 | 2,321 | 3,311 | 858 | 35% |
| | Oshawa ⁽³⁾ | 4,597 | 4,666 | 3,902 | 4,729 | 4,817 | 220 | 5% |
| | Peterborough ⁽³⁾ | 1,013 | 834 | 757 | 800 | 876 | -137 | -14% |
| Whitby | 55 | 1 | 311 | 0 | 0 | -55 | -100% | |
| Central East Total | | 13,232 | 12,426 | 11,555 | 12,792 | 13,998 | 766 | 6% |
| Central West | Brampton | 2,685 | 2,827 | 2,665 | 2,888 | 3,991 | 1,306 | 49% |
| | Brantford | 440 | 421 | 440 | 605 | 395 | -45 | -10% |
| | Cayuga | 158 | 134 | 147 | 130 | 260 | 102 | 65% |
| | Hamilton | 3,309 | 3,171 | 3,275 | 3,303 | 3,851 | 542 | 16% |
| | Milton | 1,144 | 1,067 | 1,154 | 1,264 | 1,187 | 43 | 4% |
| | Orangeville | 114 | 175 | 168 | 170 | 180 | 66 | 58% |
| | Simcoe | 202 | 272 | 340 | 232 | 168 | -34 | -17% |
| | St. Catharines ⁽³⁾ | 1,523 | 1,266 | 1,401 | 1,179 | 1,354 | -169 | -11% |
| Welland | 762 | 778 | 806 | 745 | 638 | -124 | -16% | |
| Central West Total | | 10,337 | 10,111 | 10,396 | 10,516 | 12,024 | 1,687 | 16% |
| East ⁽⁴⁾ | Belleville | 556 | 556 | 556 | 509 | 414 | -142 | -26% |
| | Brockville ⁽³⁾ | 2,683 | 2,683 | 2,683 | 1,079 | 625 | -2,058 | -77% |
| | Cornwall ⁽³⁾ | 837 | 837 | 837 | 818 | 801 | -36 | -4% |
| | Kingston | 1,714 | 1,714 | 1,714 | 1,643 | 1,402 | -312 | -18% |
| | L'Orignal ⁽³⁾ | 1,101 | 1,101 | 1,101 | 871 | 648 | -453 | -41% |
| | Napanee | 262 | 262 | 262 | 316 | 340 | 78 | 30% |
| | Ottawa ⁽³⁾ | 6,084 | 6,084 | 6,084 | 6,453 | 7,578 | 1,494 | 25% |
| | Pembroke | 320 | 320 | 320 | 299 | 286 | -34 | -11% |
| | Perth ⁽³⁾ | 644 | 644 | 644 | 670 | 621 | -23 | -4% |
| Picton | 26 | 26 | 26 | 67 | 88 | 62 | 238% | |
| East Total | | 14,227 | 14,227 | 14,227 | 12,725 | 12,803 | -1,424 | -10% |
| Northeast | Cochrane | 246 | 311 | 253 | 240 | 187 | -59 | -24% |
| | Gore Bay | 12 | 16 | 15 | 19 | 14 | 2 | 17% |
| | Haileybury | 101 | 104 | 102 | 116 | 98 | -3 | -3% |
| | North Bay | 313 | 252 | 261 | 191 | 222 | -91 | -29% |
| | Parry Sound | 63 | 55 | 60 | 79 | 85 | 22 | 35% |
| | Sault Ste. Marie | 418 | 379 | 536 | 595 | 317 | -101 | -24% |
| | Sudbury | 840 | 1,212 | 1,413 | 984 | 858 | 18 | 2% |
| Timmins | 5 | 0 | 5 | 0 | 0 | -5 | -100% | |
| Northeast Total | | 1,998 | 2,329 | 2,645 | 2,224 | 1,781 | -217 | -11% |
| Northwest | Fort Frances | 64 | 62 | 79 | 50 | 85 | 21 | 33% |
| | Kenora | 105 | 106 | 124 | 109 | 129 | 24 | 23% |
| | Thunder Bay | 547 | 412 | 1,107 | 501 | 415 | -132 | -24% |
| Northwest Total | | 716 | 580 | 1,310 | 660 | 629 | -87 | -12% |

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|----------------------|-----------------------------------|---------------|---------------|---------------|---------------|---------------|----------------------------|------------------------------|
| Toronto | Toronto Superior Court Of Justice | 10,051 | 10,280 | 11,671 | 11,680 | 10,836 | 785 | 8% |
| Toronto Total | | 10,051 | 10,280 | 11,671 | 11,680 | 10,836 | 785 | 8% |
| West | Chatham | 335 | 301 | 288 | 289 | 287 | -48 | -14% |
| | Goderich | 139 | 144 | 108 | 102 | 126 | -13 | -9% |
| | Guelph | 442 | 464 | 457 | 458 | 563 | 121 | 27% |
| | Kitchener | 1,114 | 1,231 | 1,348 | 1,421 | 1,134 | 20 | 2% |
| | London | 4,132 | 3,577 | 2,860 | 3,004 | 3,989 | -143 | -3% |
| | Owen Sound | 255 | 247 | 233 | 219 | 198 | -57 | -22% |
| | Sarnia | 390 | 437 | 368 | 300 | 409 | 19 | 5% |
| | St. Thomas | 275 | 313 | 344 | 371 | 315 | 40 | 15% |
| | Stratford | 175 | 201 | 197 | 206 | 197 | 22 | 13% |
| | Walkerton | 165 | 162 | 141 | 150 | 156 | -9 | -5% |
| | Windsor | 1,492 | 1,461 | 1,667 | 1,432 | 1,347 | -145 | -10% |
| | Woodstock | 296 | 309 | 352 | 391 | 361 | 65 | 22% |
| West Total | | 9,210 | 8,847 | 8,363 | 8,343 | 9,082 | -128 | -1% |
| Ontario Total | | 59,771 | 58,800 | 60,167 | 58,940 | 61,153 | 1,382 | 2% |

- (1) As of July 2004, all family law matters in the Superior Court of Justice became subject to the *Family Law Rules*.
- (2) This activity includes application, petitions and statements of claim filed with the Superior Court of Justice.
- (3) In November 1999, the Family Court branch of the Superior Court of Justice was expanded to some locations in the East Region and to all locations in the Central East Region. These courts now have jurisdiction to hear matters previously heard in the Ontario Court of Justice.
- (4) New family proceedings in the East Region were collected in a manner inconsistent with previous years from April 2001 through October 2003. Data from 2000/01 was therefore used for the East Region new proceedings for these months.

SOURCE: CISS

Superior Court of Justice Family Events Heard ⁽¹⁾⁽²⁾

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|---------------------------|-------------------------------|---------------|---------------|---------------|---------------|---------------|----------------------------|------------------------------|
| Central East | Barrie | 6,589 | 6,130 | 5,081 | 3,790 | 3,935 | -2,654 | -40% |
| | Bracebridge ⁽³⁾ | 852 | 1,098 | 968 | 876 | 774 | -78 | -9% |
| | Cobourg ⁽³⁾ | 942 | 1,110 | 862 | 1,144 | 1,256 | 314 | 33% |
| | Lindsay ⁽³⁾ | 1,352 | 812 | 418 | 530 | 681 | -671 | -50% |
| | Newmarket ⁽³⁾ | 5,490 | 6,872 | 5,433 | 5,086 | 5,614 | 124 | 2% |
| | Oshawa ⁽³⁾ | 12,179 | 12,092 | 10,576 | 11,207 | 10,393 | -1,786 | -15% |
| | Peterborough ⁽³⁾ | 1,318 | 649 | 770 | 810 | 565 | -753 | -57% |
| Whitby | 24 | 0 | 6 | 28 | 112 | 88 | 367% | |
| Central East Total | | 28,746 | 28,763 | 24,114 | 23,471 | 23,330 | -5,416 | -19% |
| Central West | Brampton | 3,634 | 4,404 | 5,080 | 5,060 | 6,405 | 2,771 | 76% |
| | Brantford | 1,527 | 1,563 | 1,364 | 370 | 424 | -1,103 | -72% |
| | Cayuga | 394 | 365 | 602 | 662 | 492 | 98 | 25% |
| | Hamilton | 6,423 | 7,307 | 5,364 | 6,288 | 9,146 | 2,723 | 42% |
| | Milton | 1,835 | 1,770 | 1,806 | 2,131 | 2,190 | 355 | 19% |
| | Orangeville | 258 | 229 | 104 | 281 | 132 | -126 | -49% |
| | Simcoe | 485 | 570 | 475 | 487 | 531 | 46 | 9% |
| | St. Catharines ⁽³⁾ | 929 | 1,500 | 1,791 | 1,357 | 1,445 | 516 | 56% |
| | Welland | 949 | 861 | 1,166 | 1,187 | 1,101 | 152 | 16% |
| Central West Total | | 16,434 | 18,569 | 17,752 | 17,823 | 21,866 | 5,432 | 33% |
| East | Belleville | 1,686 | 1,708 | 1,668 | 1,807 | 1,200 | -486 | -29% |
| | Brockville ⁽³⁾ | 873 | 949 | 1,037 | 1,015 | 907 | 34 | 4% |
| | Cornwall ⁽³⁾ | 1,012 | 1,185 | 1,190 | 1,123 | 1,340 | 328 | 32% |
| | Kingston | 1,539 | 1,511 | 1,869 | 1,705 | 1,570 | 31 | 2% |
| | L'Orignal ⁽³⁾ | 599 | 925 | 1,105 | 1,506 | 941 | 342 | 57% |
| | Napanee | 278 | 309 | 379 | 329 | 352 | 74 | 27% |
| | Ottawa ⁽³⁾ | 6,486 | 8,281 | 8,715 | 8,780 | 11,631 | 5,145 | 79% |
| | Pembroke | 403 | 485 | 572 | 631 | 591 | 188 | 47% |
| | Perth ⁽³⁾ | 374 | 553 | 342 | 649 | 532 | 158 | 42% |
| | Picton | 62 | 100 | 146 | 152 | 146 | 84 | 135% |
| East Total | | 13,312 | 16,006 | 17,023 | 17,697 | 19,210 | 5,898 | 44% |
| Northeast | Cochrane | 467 | 569 | 448 | 383 | 288 | -179 | -38% |
| | Gore Bay | 35 | 17 | 14 | 20 | 24 | -11 | -31% |
| | Haileybury | 196 | 155 | 227 | 229 | 194 | -2 | -1% |
| | North Bay | 662 | 595 | 668 | 519 | 439 | -223 | -34% |
| | Parry Sound | 110 | 117 | 121 | 130 | 105 | -5 | -5% |
| | Sault Ste. Marie | 1,366 | 1,146 | 942 | 1,026 | 932 | -434 | -32% |
| | Sudbury | 1,439 | 1,161 | 1,608 | 822 | 935 | -504 | -35% |
| | Timmins | 3 | 1 | 0 | 31 | 109 | 106 | 3533% |
| Northeast Total | | 4,278 | 3,761 | 4,028 | 3,160 | 3,026 | -1,252 | -29% |
| Northwest | Fort Frances | 156 | 139 | 170 | 135 | 272 | 116 | 74% |
| | Kenora | 146 | 161 | 331 | 202 | 210 | 64 | 44% |
| | Thunder Bay | 676 | 828 | 831 | 743 | 600 | -76 | -11% |
| Northwest Total | | 978 | 1,128 | 1,332 | 1,080 | 1,082 | 104 | 11% |

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|----------------------|-----------------------------------|---------------|---------------|---------------|---------------|---------------|----------------------------|------------------------------|
| Toronto | Toronto Superior Court Of Justice | 8,087 | 9,575 | 14,154 | 13,007 | 13,329 | 5,242 | 65% |
| Toronto Total | | 8,087 | 9,575 | 14,154 | 13,007 | 13,329 | 5,242 | 65% |
| West | Chatham | 496 | 534 | 516 | 571 | 686 | 190 | 38% |
| | Goderich | 212 | 237 | 75 | 106 | 192 | -20 | -9% |
| | Guelph | 569 | 620 | 785 | 678 | 761 | 192 | 34% |
| | Kitchener | 3,285 | 3,350 | 3,488 | 3,491 | 2,605 | -680 | -21% |
| | London | 1,863 | 2,261 | 3,072 | 3,703 | 2,992 | 1,129 | 61% |
| | Owen Sound | 578 | 586 | 513 | 518 | 467 | -111 | -19% |
| | Sarnia | 817 | 917 | 927 | 891 | 1105 | 288 | 35% |
| | St. Thomas | 601 | 446 | 612 | 633 | 656 | 55 | 9% |
| | Stratford | 217 | 255 | 251 | 260 | 302 | 85 | 39% |
| | Walkerton | 240 | 244 | 322 | 337 | 343 | 103 | 43% |
| | Windsor | 3,439 | 5,229 | 6,045 | 5,363 | 3,254 | -185 | -5% |
| | Woodstock | 431 | 498 | 657 | 758 | 1002 | 571 | 132% |
| West Total | | 12,748 | 15,177 | 17,263 | 17,309 | 14,365 | 1,617 | 13% |
| Ontario Total | | 84,583 | 92,979 | 95,666 | 93,547 | 96,208 | 11,625 | 14% |

- (1) As of July 2004, all family law matters in the Superior Court of Justice became subject to the *Family Law Rules*.
- (2) This activity includes trials, pre-trials, settlement conferences, trial management conferences, motions, case conferences and first court dates heard.
- (3) In November 1999, the Family Court branch of the Superior Court of Justice was expanded to some locations in the East Region and to all locations in the Central East Region. These courts now have jurisdiction to hear matters previously heard in the Ontario Court of Justice.

SOURCE: CISS

Small Claims Court Overview by Region ⁽¹⁾

| Region | Fiscal Year | Claims Filed ⁽²⁾ | Events Heard ⁽³⁾ | Courtroom Operating Hours ⁽⁴⁾ |
|--------------|-------------|-----------------------------|-----------------------------|--|
| Central East | 2000/2001 | 11,425 | 7,927 | 4,372 |
| | 2001/2002 | 12,846 | 9,386 | 4,482 |
| | 2002/2003 | 12,356 | 8,990 | 4,262 |
| | 2003/2004 | 13,010 | 9,230 | 4,358 |
| | 2004/2005 | 12,832 | 10,227 | 4,922 |
| Central West | 2000/2001 | 13,577 | 9,168 | 4,834 |
| | 2001/2002 | 16,189 | 9,823 | 4,615 |
| | 2002/2003 | 15,739 | 10,423 | 4,655 |
| | 2003/2004 | 15,524 | 11,710 | 4,863 |
| | 2004/2005 | 15,486 | 12,529 | 5,011 |
| East | 2000/2001 | 9,874 | 5,678 | 2,842 |
| | 2001/2002 | 9,576 | 6,090 | 3,153 |
| | 2002/2003 | 8,954 | 5,744 | 3,023 |
| | 2003/2004 | 9,493 | 5,880 | 3,257 |
| | 2004/2005 | 9,005 | 5,890 | 3,332 |
| Northeast | 2000/2001 | 4,307 | 2,612 | 1,481 |
| | 2001/2002 | 4,147 | 2,293 | 1,477 |
| | 2002/2003 | 3,996 | 2,272 | 1,531 |
| | 2003/2004 | 4,132 | 2,519 | 1,499 |
| | 2004/2005 | 4,028 | 2,414 | 1,595 |
| Northwest | 2000/2001 | 2,915 | 745 | 501 |
| | 2001/2002 | 2,019 | 719 | 474 |
| | 2002/2003 | 2,374 | 765 | 633 |
| | 2003/2004 | 2,622 | 669 | 532 |
| | 2004/2005 | 2,247 | 774 | 624 |
| Toronto | 2000/2001 | 15,172 | 7,513 | 9,045 |
| | 2001/2002 | 17,502 | 14,089 | 9,586 |
| | 2002/2003 | 17,465 | 13,069 | 10,675 |
| | 2003/2004 | 17,850 | 14,277 | 10,295 |
| | 2004/2005 | 17,270 | 15,099 | 11,128 |
| West | 2000/2001 | 13,192 | 6,933 | 3,597 |
| | 2001/2002 | 15,187 | 7,379 | 3,779 |
| | 2002/2003 | 14,906 | 7,769 | 3,994 |
| | 2003/2004 | 15,047 | 8,884 | 3,657 |
| | 2004/2005 | 14,874 | 9,836 | 3,724 |
| Ontario | 2000/2001 | 70,462 | 40,576 | 26,672 |
| | 2001/2002 | 77,466 | 49,779 | 27,566 |
| | 2002/2003 | 75,790 | 49,032 | 28,773 |
| | 2003/2004 | 77,678 | 53,169 | 28,461 |
| | 2004/2005 | 75,742 | 56,769 | 30,336 |

(1) Effective April 1, 2001, the monetary jurisdiction of the Small Claims Court was increased from \$6,000 to \$10,000.

(2) Includes statements of claim filed. Certificates of judgment for restitution order matters or certificates of judgment from other jurisdictions are not included.

(3) Includes trials, pre-trials, motion hearings, judgment debtor examinations, hearings on warrants of committal and hearings about terms of payment.

(4) Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for court staff or judicial officers.

SOURCE: CISS

Small Claims Court Claims Filed ⁽¹⁾⁽²⁾

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|---------------------------|------------------|---------------|---------------|---------------|---------------|---------------|----------------------------|------------------------------|
| Central East | Barrie | 1,781 | 2,224 | 2,111 | 2,360 | 2,550 | 769 | 43% |
| | Bracebridge | 498 | 573 | 441 | 485 | 412 | -86 | -17% |
| | Cobourg | 788 | 692 | 807 | 590 | 502 | -286 | -36% |
| | Lindsay | 473 | 507 | 547 | 639 | 532 | 59 | 12% |
| | Newmarket | 905 | 1,086 | 1,048 | 1,334 | 1,204 | 299 | 33% |
| | Orillia | 403 | 383 | 452 | 464 | 491 | 88 | 22% |
| | Oshawa | 867 | 0 | 0 | 0 | 0 | -867 | -100% |
| | Peterborough | 702 | 762 | 751 | 682 | 726 | 24 | 3% |
| | Richmond Hill | 2,948 | 3,778 | 3,564 | 3,818 | 3,903 | 955 | 32% |
| Whitby | 2,060 | 2,841 | 2,635 | 2,638 | 2,512 | 452 | 22% | |
| Central East Total | | 11,425 | 12,846 | 12,356 | 13,010 | 12,832 | 1,407 | 12% |
| Central West | Brampton | 4,607 | 6,444 | 6,091 | 6,407 | 5,780 | 1,173 | 25% |
| | Brantford | 745 | 971 | 944 | 900 | 740 | -5 | -1% |
| | Burlington | 701 | 834 | 833 | 828 | 909 | 208 | 30% |
| | Cayuga | 160 | 180 | 167 | 152 | 157 | -3 | -2% |
| | Hamilton | 2,473 | 2,916 | 3,080 | 2,893 | 3,457 | 984 | 40% |
| | Milton | 365 | 478 | 441 | 472 | 524 | 159 | 44% |
| | Mississauga | 696 | 0 | 0 | 0 | 0 | -696 | -100% |
| | Niagara Falls | 573 | 0 | 0 | 0 | 0 | -573 | -100% |
| | Oakville | 689 | 857 | 735 | 700 | 620 | -69 | -10% |
| | Orangeville | 281 | 309 | 285 | 278 | 334 | 53 | 19% |
| | Simcoe | 284 | 293 | 243 | 302 | 274 | -10 | -4% |
| | St. Catharines | 1,386 | 1,972 | 1,939 | 1,567 | 1,788 | 402 | 29% |
| | Welland | 617 | 935 | 981 | 1,025 | 903 | 286 | 46% |
| Central West Total | | 13,577 | 16,189 | 15,739 | 15,524 | 15,486 | 1,909 | 14% |
| East | Alexandria | 76 | 89 | 79 | 83 | 105 | 29 | 38% |
| | Belleville | 973 | 944 | 888 | 888 | 777 | -196 | -20% |
| | Brockville | 584 | 564 | 475 | 559 | 617 | 33 | 6% |
| | Cornwall | 645 | 536 | 618 | 648 | 541 | -104 | -16% |
| | Iroquois | 68 | 83 | 62 | 59 | 69 | 1 | 1% |
| | Kalader | 8 | 15 | 0 | 1 | 0 | -8 | -100% |
| | Kingston | 870 | 900 | 779 | 719 | 650 | -220 | -25% |
| | L'original | 609 | 643 | 521 | 1,133 | 566 | -43 | -7% |
| | Napanee | 168 | 157 | 137 | 190 | 326 | 158 | 94% |
| | Ottawa | 3,960 | 4,471 | 4,292 | 4,257 | 4,172 | 212 | 5% |
| | Pembroke | 350 | 348 | 328 | 263 | 450 | 100 | 29% |
| | Perth | 657 | 528 | 483 | 450 | 449 | -208 | -32% |
| | Picton | 712 | 104 | 90 | 103 | 117 | -595 | -84% |
| | Renfrew | 193 | 193 | 201 | 140 | 166 | -27 | -14% |
| | Sharbot Lake | 1 | 1 | 1 | 0 | 0 | -1 | -100% |
| East Total | | 9,874 | 9,576 | 8,954 | 9,493 | 9,005 | -869 | -9% |
| Northeast | Burks Falls | 90 | 112 | 70 | 103 | 92 | 2 | 2% |
| | Cochrane | 145 | 147 | 133 | 128 | 96 | -49 | -34% |
| | Elliot Lake | 71 | 125 | 102 | 113 | 90 | 19 | 27% |
| | Englehart | 35 | 39 | 38 | 39 | 42 | 7 | 20% |
| | Gore Bay | 48 | 50 | 71 | 67 | 53 | 5 | 10% |
| | Haileybury | 75 | 89 | 86 | 112 | 97 | 22 | 29% |
| | Kapuskasing | 225 | 199 | 198 | 188 | 194 | -31 | -14% |
| | Kirkland Lake | 193 | 201 | 146 | 138 | 120 | -73 | -38% |
| | North Bay | 661 | 648 | 807 | 791 | 707 | 46 | 7% |
| | Parry Sound | 296 | 73 | 75 | 85 | 81 | -215 | -73% |
| | Sault Ste. Marie | 746 | 759 | 665 | 660 | 613 | -133 | -18% |
| | Sturgeon Falls | 75 | 103 | 108 | 75 | 77 | 2 | 3% |
| | Sudbury | 1,075 | 1,061 | 1,040 | 1,091 | 1,304 | 229 | 21% |
| | Timmins | 572 | 541 | 457 | 542 | 462 | -110 | -19% |
| Northeast Total | | 4,307 | 4,147 | 3,996 | 4,132 | 4,028 | -279 | -6% |
| Northwest | Dryden | 225 | 190 | 215 | 228 | 220 | -5 | -2% |
| | Fort Frances | 162 | 115 | 151 | 203 | 144 | -18 | -11% |
| | Geraldton | 137 | 108 | 144 | 122 | 89 | -48 | -35% |
| | Kenora | 180 | 160 | 145 | 197 | 149 | -31 | -17% |
| | Nipigon | 111 | 90 | 85 | 77 | 80 | -31 | -28% |
| | Red Lake | 56 | 43 | 37 | 45 | 38 | -18 | -32% |
| | Thunder Bay | 2,044 | 1,313 | 1,597 | 1,750 | 1,527 | -517 | -25% |
| Northwest Total | | 2,915 | 2,019 | 2,374 | 2,622 | 2,247 | -668 | -23% |

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|----------------------|-------------------------|---------------|---------------|---------------|---------------|---------------|----------------------------|------------------------------|
| Toronto | 47 Sheppard Avenue East | 14,532 | 17,502 | 17,465 | 17,850 | 17,270 | 2,738 | 19% |
| | College Park | 640 | 0 | 0 | 0 | 0 | -640 | -100% |
| Toronto Total | | 15,172 | 17,502 | 17,465 | 17,850 | 17,270 | 2,098 | 14% |
| West | Cambridge | 394 | 967 | 1,060 | 1,105 | 1,020 | 626 | 159% |
| | Chatham | 892 | 898 | 976 | 869 | 726 | -166 | -19% |
| | Goderich | 343 | 317 | 289 | 316 | 334 | -9 | -3% |
| | Guelph | 886 | 960 | 954 | 928 | 898 | 12 | 1% |
| | Kitchener | 2,065 | 2,298 | 2,280 | 2,083 | 2,008 | -57 | -3% |
| | London | 2,593 | 3,187 | 2,828 | 2,580 | 3,191 | 598 | 23% |
| | Owen Sound | 530 | 495 | 558 | 514 | 450 | -80 | -15% |
| | Sarnia | 790 | 869 | 677 | 786 | 758 | -32 | -4% |
| | St. Thomas | 484 | 739 | 797 | 662 | 713 | 229 | 47% |
| | Stratford | 504 | 524 | 447 | 484 | 441 | -63 | -13% |
| | Walkerton | 299 | 313 | 276 | 316 | 404 | 105 | 35% |
| | Windsor | 2,730 | 2,859 | 3,130 | 3,624 | 3,256 | 526 | 19% |
| Woodstock | 682 | 761 | 634 | 780 | 675 | -7 | -1% | |
| West Total | | 13,192 | 15,187 | 14,906 | 15,047 | 14,874 | 1,682 | 13% |
| Ontario Total | | 70,462 | 77,466 | 75,790 | 77,678 | 75,742 | 5,280 | 7% |

(1) Effective April 1, 2001, the monetary jurisdiction of the Small Claims Court was increased from \$6,000 to \$10,000.

(2) New proceedings include statements of claim filed. Does not include certificates of judgment for restitution orders or certificates of judgment from other jurisdictions.

SOURCE: CISS

Small Claims Court Events Heard ⁽¹⁾⁽²⁾

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|---------------------------|------------------|--------------|--------------|---------------|---------------|---------------|----------------------------|------------------------------|
| Central East | Barrie | 1,120 | 1,377 | 1,610 | 1,442 | 1,432 | 312 | 28% |
| | Bracebridge | 219 | 233 | 256 | 241 | 358 | 139 | 63% |
| | Cobourg | 304 | 441 | 507 | 378 | 343 | 39 | 13% |
| | Lindsay | 312 | 332 | 330 | 381 | 341 | 29 | 9% |
| | Newmarket | 571 | 697 | 299 | 761 | 707 | 136 | 24% |
| | Orillia | 184 | 248 | 266 | 291 | 308 | 124 | 67% |
| | Oshawa | 462 | 0 | 0 | 0 | 0 | -462 | -100% |
| | Peterborough | 345 | 357 | 454 | 369 | 391 | 46 | 13% |
| | Richmond Hill | 3,047 | 3,918 | 3,768 | 3,746 | 4,722 | 1,675 | 55% |
| Whitby | 1,363 | 1,783 | 1,500 | 1,621 | 1,625 | 262 | 19% | |
| Central East Total | | 7,927 | 9,386 | 8,990 | 9,230 | 10,227 | 2,300 | 29% |
| Central West | Brampton | 3,213 | 3,719 | 4,642 | 5,164 | 5,425 | 2,212 | 69% |
| | Brantford | 411 | 412 | 354 | 338 | 222 | -189 | -46% |
| | Burlington | 436 | 537 | 635 | 671 | 730 | 294 | 67% |
| | Cayuga | 88 | 108 | 101 | 122 | 129 | 41 | 47% |
| | Hamilton | 1,527 | 1,847 | 1,829 | 2,108 | 2,472 | 945 | 62% |
| | Milton | 231 | 216 | 245 | 257 | 341 | 110 | 48% |
| | Mississauga | 564 | 0 | 0 | 0 | 0 | -564 | -100% |
| | Niagara Falls | 390 | 0 | 0 | 0 | 0 | -390 | -100% |
| | Oakville | 515 | 531 | 360 | 789 | 738 | 223 | 43% |
| | Orangeville | 175 | 223 | 195 | 232 | 236 | 61 | 35% |
| | Simcoe | 129 | 193 | 122 | 173 | 154 | 25 | 19% |
| | St. Catharines | 1,088 | 1,589 | 1,371 | 1,278 | 1,480 | 392 | 36% |
| | Welland | 401 | 448 | 569 | 578 | 602 | 201 | 50% |
| Central West Total | | 9,168 | 9,823 | 10,423 | 11,710 | 12,529 | 3,361 | 37% |
| East | Alexandria | 61 | 66 | 71 | 73 | 61 | 0 | 0% |
| | Bancroft | 28 | 43 | 11 | 0 | 0 | -28 | -100% |
| | Belleville | 597 | 680 | 711 | 828 | 703 | 106 | 18% |
| | Brockville | 292 | 285 | 347 | 400 | 358 | 66 | 23% |
| | Cornwall | 205 | 237 | 216 | 209 | 220 | 15 | 7% |
| | Iroquois | 14 | 53 | 31 | 17 | 17 | 3 | 21% |
| | Kalader | 4 | 2 | 4 | 0 | 0 | -4 | -100% |
| | Kingston | 649 | 933 | 458 | 439 | 424 | -225 | -35% |
| | L'Orignal | 316 | 350 | 357 | 354 | 369 | 53 | 17% |
| | Napanee | 142 | 107 | 124 | 164 | 302 | 160 | 113% |
| | Ottawa | 2,591 | 2,584 | 2,703 | 2,675 | 2,754 | 163 | 6% |
| | Pembroke | 244 | 205 | 167 | 210 | 163 | -81 | -33% |
| | Perth | 332 | 288 | 303 | 298 | 302 | -30 | -9% |
| | Picton | 128 | 140 | 112 | 132 | 141 | 13 | 10% |
| | Renfrew | 75 | 106 | 129 | 81 | 76 | 1 | 1% |
| Sharbot Lake | 0 | 11 | 0 | 0 | 0 | 0 | 0% | |
| East Total | | 5,678 | 6,090 | 5,744 | 5,880 | 5,890 | 212 | 4% |
| Northeast | Burks Falls | 63 | 40 | 43 | 67 | 53 | -10 | -16% |
| | Cochrane | 46 | 89 | 69 | 93 | 66 | 20 | 43% |
| | Elliot Lake | 86 | 85 | 83 | 60 | 52 | -34 | -40% |
| | Englehart | 16 | 11 | 15 | 25 | 12 | -4 | -25% |
| | Gore Bay | 25 | 23 | 18 | 28 | 23 | -2 | -8% |
| | Haileybury | 46 | 38 | 54 | 39 | 49 | 3 | 7% |
| | Kapuskasing | 85 | 75 | 93 | 71 | 105 | 20 | 24% |
| | Kirkland Lake | 109 | 91 | 72 | 52 | 52 | -57 | -52% |
| | North Bay | 636 | 395 | 513 | 461 | 406 | -230 | -36% |
| | Parry Sound | 45 | 34 | 59 | 49 | 67 | 22 | 49% |
| | Sault Ste. Marie | 287 | 258 | 220 | 189 | 203 | -84 | -29% |
| | Sturgeon Falls | 13 | 20 | 24 | 51 | 41 | 28 | 215% |
| | Sudbury | 796 | 783 | 710 | 949 | 869 | 73 | 9% |
| Timmins | 359 | 351 | 299 | 385 | 416 | 57 | 16% | |
| Northeast Total | | 2,612 | 2,293 | 2,272 | 2,519 | 2,414 | -198 | -8% |
| Northwest | Dryden | 48 | 59 | 89 | 52 | 58 | 10 | 21% |
| | Fort Frances | 29 | 40 | 51 | 33 | 34 | 5 | 17% |
| | Geraldton | 8 | 14 | 16 | 11 | 13 | 5 | 63% |
| | Kenora | 45 | 78 | 65 | 40 | 45 | 0 | 0% |
| | Nipigon | 31 | 16 | 12 | 12 | 15 | -16 | -52% |
| | Red Lake | 9 | 2 | 4 | 8 | 2 | -7 | -78% |
| Thunder Bay | 575 | 510 | 528 | 513 | 607 | 32 | 6% | |
| Northwest Total | | 745 | 719 | 765 | 669 | 774 | 29 | 4% |

| Region | Location | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 | Change from 00/01 to 04/05 | % Change from 00/01 to 04/05 |
|----------------------|-------------------------|---------------|---------------|---------------|---------------|---------------|----------------------------|------------------------------|
| Toronto | 47 Sheppard Avenue East | 7,162 | 14,089 | 13,069 | 14,277 | 15,099 | 7,937 | 111% |
| | College Park | 351 | 0 | 0 | 0 | 0 | -351 | -100% |
| Toronto Total | | 7,513 | 14,089 | 13,069 | 14,277 | 15,099 | 7,586 | 101% |
| West | Cambridge | 270 | 249 | 261 | 315 | 684 | 414 | 153% |
| | Chatham | 351 | 343 | 367 | 449 | 467 | 116 | 33% |
| | Goderich | 199 | 137 | 147 | 177 | 148 | -51 | -26% |
| | Guelph | 551 | 501 | 467 | 689 | 1,046 | 495 | 90% |
| | Kitchener | 1,335 | 1,629 | 1,447 | 1,501 | 1,313 | -22 | -2% |
| | London | 1,360 | 1,296 | 1,663 | 2,000 | 2,381 | 1,021 | 75% |
| | Owen Sound | 221 | 302 | 319 | 281 | 270 | 49 | 22% |
| | Sarnia | 227 | 317 | 304 | 350 | 369 | 142 | 63% |
| | St. Thomas | 239 | 329 | 461 | 554 | 627 | 388 | 162% |
| | Stratford | 307 | 237 | 185 | 231 | 231 | -76 | -25% |
| | Walkerton | 224 | 217 | 272 | 236 | 286 | 62 | 28% |
| | Windsor | 1,469 | 1,525 | 1,505 | 1,747 | 1,538 | 69 | 5% |
| Woodstock | 180 | 297 | 371 | 354 | 476 | 296 | 164% | |
| West Total | | 6,933 | 7,379 | 7,769 | 8,884 | 9,836 | 2,903 | 42% |
| Ontario Total | | 40,576 | 49,779 | 49,032 | 53,169 | 56,769 | 16,193 | 40% |

(1) Effective April 1, 2001, the monetary jurisdiction of the Small Claims Court was increased from \$6,000 to \$10,000.

(2) Events heard include trials, pre-trials, motion hearings, judgment debtor examinations, hearings on warrants of committal and hearings about terms of payment.

SOURCE: CISS

Court of Appeal for Ontario Criminal Appeals

| | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 |
|-------------------------------|-------|-------|-------|-------|-------|
| Appeals Pending as of Apr. 1 | 1,737 | 1,484 | 1,193 | 1,158 | 1,075 |
| Appeals Added | 1,126 | 899 | 885 | 868 | 859 |
| Appeals Disposed | 1,379 | 1,190 | 920 | 951 | 856 |
| Appeals Pending as of Mar. 31 | 1,484 | 1,193 | 1,158 | 1,075 | 1,078 |

Source: Court of Appeal for Ontario

Court of Appeal for Ontario Civil Appeals

| | 00/01 | 01/02 | 02/03 | 03/04 | 04/05 |
|-------------------------------|-------|-------|-------|-------|-------|
| Appeals Pending as of Apr. 1 | 965 | 836 | 891 | 825 | 855 |
| Appeals Added | 961 | 1,017 | 920 | 918 | 827 |
| Appeals Disposed | 1,090 | 962 | 986 | 888 | 909 |
| Appeals Pending as of Mar. 31 | 836 | 891 | 825 | 855 | 773 |

Source: Court of Appeal for Ontario