

# Literacy Profile of Ontario's Deaf and Hard of Hearing Adults

Literacy and Basic Skills Section Workplace Preparation Branch Ministry of Education and Training

1998



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## **EXECUTIVE SUMMARY**

The objectives of this study are to provide a demographic profile of the Deaf and hard of hearing population living in Ontario and to assess their literacy skills, training needs, and barriers to training. The results of this study are based on the Ontario Literacy Survey of the Deaf and Hard of Hearing, a special survey commissioned by the Ontario Ministry of Education and Training. The survey was conducted by Statistics Canada in the fall of 1996 and it was modelled after the 1994 International Adult Literacy Survey (IALS).

### <u>Demography</u>

- 135,000 Ontarians or 2% of the provincial adult population age 16-65 are Deaf or hard of hearing: of this number, 36% have difficulty hearing a group; 39% have also difficulty hearing a person; and 25% are completely unable to hear.
- The surveyed population is considerably older than the total Ontario population. Of the
  total number of Deaf and hard of hearing individuals age 16 to 65, 45% were 55 or
  older; the corresponding percentage for the total Ontario population was 10%.
- Loss of hearing is often accompanied by various disabilities: 40% of Deaf and hard of hearing individuals age 16 to 65 reported eye trouble, a speech disability, or a learning disability (compared to 13% among all Ontarians). The incidence of a learning disability was highest among ages 16 to 45 (36%).
- Almost half of the Deaf and hard of hearing individuals have not completed high school.
   Loss of hearing as such does not appear to be a significant reason for not completing high school. Instead, the most common reason is financial; this rationale is equally true among both those with a loss of hearing and the population at large.
- Fewer Deaf and hard of hearing individuals received training in 1996 than the rest of the population (31% versus 37%). However, the percentage who wanted to take more training was greater among the Deaf and hard of hearing (34% versus 27%). Financial reasons and courses not offered were the two main barriers to further training.
- Deaf and hard of hearing individuals are less likely to be employed and earn less on the average than the rest of Ontarians. This finding reflects mostly their older age profile, as well as their relatively low level of education and, as will be shown later, low literacy levels.

### Literacy

• The literacy level of the Deaf and hard of hearing population falls below that of the rest of the Ontario population. In particular, 52% have a low level of skills (below level 3) in document literacy, compared to 38% among the general Ontario population. Literacy

ranges widely depending on the level of hearing loss: those with partial difficulty have a somewhat lower incidence of low literacy (33%), than the Ontario average while those completely unable to hear have a 71% incidence.

- The lower literacy of the Deaf and hard of hearing people is largely explained by their older age and lower level of education. However, even at the same level of education, loss of hearing is a negative factor, especially when it concerns achieving the top literacy level (level 4/5).
- Low levels of literacy are an important issue. Individuals with low literacy are less likely
  to be employed, have lower earnings, and tend to rely more on social assistance.
  These results are similar among the Deaf and hard of hearing and the general
  population.
- One-fifth of working Deaf and hard of hearing individuals rated their reading skills at work as moderate or poor. The rate increases to one-third among those unable to hear. Correspondingly, almost as high a percentage reported that inadequate reading skills limit their job opportunities.
- Close to one-quarter of all Deaf and hard of hearing people report moderate or poor reading skills in everyday life. An even higher percentage report moderate or poor skills in writing and math. Again, the results are more negative among those unable to hear, with 41% rating their reading skills as moderate or poor, while the corresponding rate for writing and math is around 50%.
- Reading government and business information is the most challenging literacy task for many of the Deaf and hard of hearing individuals. One-third of all Deaf and hard of hearing need help often (9%) or sometimes (23%). Among those unable to hear, almost one half need help often (19%) or sometimes (27%).
- 44% of Deaf and hard of hearing individuals never go to the cinema or the theatre; the
  rate increases to 62% among those unable to hear. Attendance at or participation in
  sports is also lower. However, for most other activities, like reading newspapers and
  books or participating in voluntary organizations, there are no significant differences
  between Deaf and hard of hearing individuals and the hearing population.

### A. Introduction

### 1. STUDY OBJECTIVES

The objectives of this study are to provide a demographic profile of the Deaf and hard of hearing population living in Ontario and to assess their literacy skills, training needs, and barriers to training. Among the more specific objectives of the study are to find out how literacy skills affect the employment status of Deaf and hard of hearing adults, how literacy skills link to the level hearing loss, age, gender, education and other sociodemographic characteristics, and how the need for literacy services and the expectations of the potential clientele may be estimated.

### 2. Source of Data

The results of this study are based on the Ontario Literacy Survey of the Deaf and Hard of Hearing, a special survey commissioned by the Ontario Ministry of Education and Training. The survey was conducted by Statistics Canada in the fall of 1996 and it was modelled after the 1994 International Adult Literacy Survey (IALS).

The survey sample was drawn from Ontario residents who were classified as Deaf or hard of hearing by the 1991 Health and Activity Limitations Survey (HALS). According to HALS, 331,000 Ontarians (or 4.4% of the adult population age 16 and over) were Deaf or hard of hearing in 1987. More than half of them were over the age 65. Our survey surveyed 536 of these individuals, age 16 to 70.

The level of hearing loss was confirmed before including participants in the survey. When a hearing aid completely eliminates the hearing problem, or the loss of hearing has lasted less than 6 months, such persons were not included in the survey.<sup>1</sup>

The survey interviewed 529 Deaf and hard of hearing individuals, age 16 to 70. Of this sample:

- 22 were age 25 or under;
- 393 were age 26 to 65; and
- 114 were age 66 to 70.

Analysis of literacy issues was restricted to 473 of the 529 respondents for whom it was possible to calculate a literacy score. Although the survey was conducted in both official languages, only six participants responded in French. As a result, no valid analysis could be made by language of respondent.

<sup>&</sup>lt;sup>1</sup> See Appendix A for more details on the Ontario Literacy Survey of Deaf and Hard of Hearing.

### 3. METHODOLOGY

The main focus of the study is on adult Ontarians, age 16 to 65. This focus is particularly appropriate for labour force and adult education issues. It also facilitates comparisons to comparable age groups available from the IALS results for Ontario.

Information on literacy and education for respondents age 66 to 70 is shown in Appendix B, Table 19b. The same table also shows the literacy profile of prelingual deaf. However, because of sample limitations, the latter statistics are subject to a wide margin of error.

The main challenge faced by the study was the small size of the sample. The challenge was compounded by the strong correlation between the level of hearing loss and the age of the individual. In our approach, we tried to strike a balance between two conflicting approaches:

- a) survey results based on broader but less homogeneous groups: in this case, the estimated statistics are more precise, but the results are less revealing since they average out important differences; and
- b) results based on more homogeneous groups: in this case, the estimated statistics are subject to a wider sampling error, but the results are more meaningful because they relate to individuals with more similar characteristics.<sup>2</sup>

### 4. REPORT OUTLINE

Part A consists of this outline. Part B looks at the characteristics of the Deaf and hard of hearing population in Ontario. Part B:

- estimates their number by level of hearing loss;
- looks at their age of the start of the hearing loss;
- examines the presence of various disabilities;
- profiles their education and reasons for not completing high school;
- looks at their lifelong training;
- probes their labour force activity; and
- looks at methods of communications.

<sup>&</sup>lt;sup>2</sup> The tables were designed so that the number of respondents per cell was at least 100. This cell size is associated with a margin of error of about 8.7 percentage points, 95% of the time. This means that when, for example, 50 out of 100 respondents report that they participated in training in the previous 12 months, the true incidence of training could range from 41.3% to 58.7%. The estimate of the margin of error reflects the survey design effect associated with the cluster sampling method of the survey.

Part C focuses on literacy. It includes the following:

- looks at the distribution of the surveyed population by level of literacy;
- examines the effect of education and age on literacy;
- demonstrates the presence of a positive payoff for the individual and society of literacy;
- reviews the respondents self-assessment of literacy skills at work and in everyday life; and
- looks at their need for help with literacy tasks and the types of activities they are engaged in away from work.

Appendix A provides details on the survey. Appendix B, entitled "Demographic and Literacy Profile of Ontario's Deaf and Hard of Hearing Adults -- Detailed Tables" provides detailed tables for the Deaf and hard of hearing population based on our survey. Appendix C provides corresponding tables for the total Ontario population based on the Ontario sample of the IALS public use microdata.

### B. BASIC CHARACTERISTICS

### 1. Population by Level of Hearing

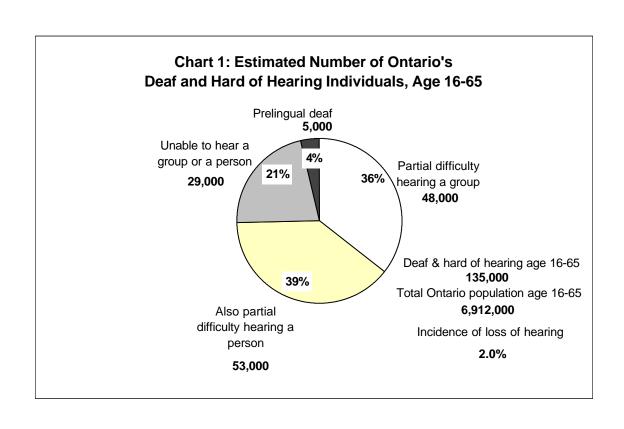
135,000 Ontarians, or 2% of the provincial population age 16-65, are Deaf or hard of hearing Of this population, 36% have difficulty hearing what is said in a group conversation; 39% have also difficulty hearing what is said in a conversation one other person; and 25% are completely unable to hear.

- The focus of this study is on Deaf and hard of hearing Ontarians age 16 to 65. According to the survey, the estimated number in 1996 was 135,000. This number represents 2% of the entire provincial population in the same age range.<sup>3</sup>
- Three levels of hearing loss were identified:
  - (a) partial difficulty hearing in a group situation (48,000); this difficulty was common to the entire survey sample;
  - (b) also partial difficulty hearing one person (53,000); this situation represents a more serious loss of hearing than the previous level; and
  - (c) complete inability to hear a person or a group (34,000); this represents the most serious level of hearing loss.

The last of the above three groups includes an estimated 5,000 individuals whose loss of hearing started before the age of 4. This figure is a rough estimate of the number of prelingual Deaf people (individuals who developed a serious loss of hearing before developing verbal communication skills). Although this group is of great interest from the policy point of view, sample size limitations precluded further analysis.

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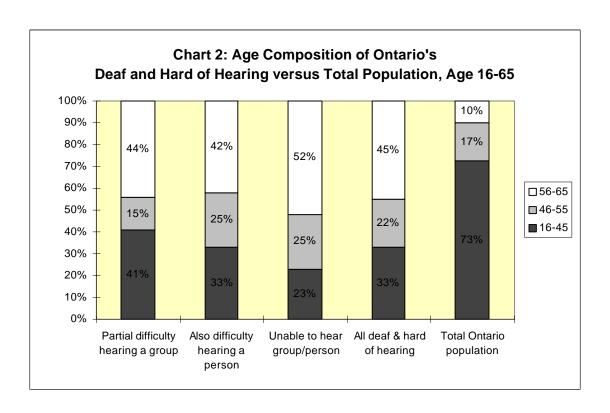
<sup>&</sup>lt;sup>3</sup> The 135,000 estimate of Deaf and hard of hearing individuals age 16 to 65 is close to the HALS estimate of approximately 150,000 individuals in the same age group.



### 2. AGE PROFILE

The surveyed population is considerably older than the total Ontario population. Of the total number of Deaf and hard of hearing individuals age 16 to 65, 45% were 55 or older; the corresponding percentage for the total Ontario population was 10%.

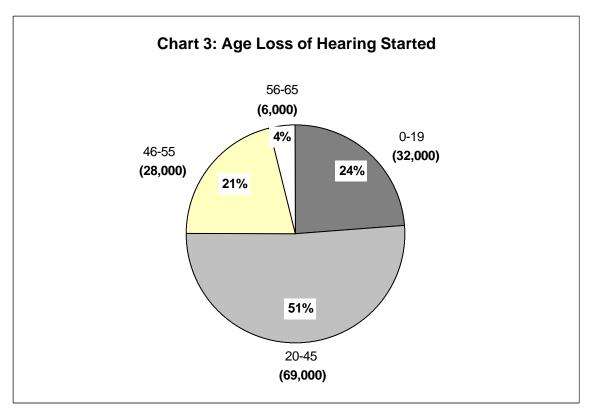
- The population of Deaf and hard of hearing is much older than the rest of the Ontario population. The percentage of older individuals (age 56-65) is even higher among those who are completely unable to hear (52%).
- The incidence of loss of hearing among the Ontario population increases with age -from 1% among ages 16 to 45, to 9% among ages 56 to 65.
- The consequences of loss of hearing differ with the level of loss of hearing. The latter was used as one of the key characteristics throughout our analysis.
- There is also strong correlation between age, level of education, labour force activity, and other important aspects. Therefore, age was also used as another key variable throughout our analysis.

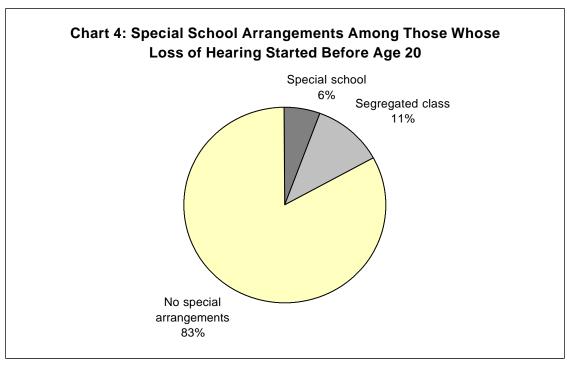


### 3. Age Hearing Loss Started

In one out of four cases, the loss of hearing started before the age of 20; among the latter group of individuals, only 17% had special schooling arrangements.

- In about 24% of the cases, the loss of hearing started before the age of 20. The percentage is roughly the same for all three levels of hearing loss, although precise estimates are not possible because of sample limitations.
- This group is of particular interest because it provides a possible estimate of the potential demand for special schooling arrangements for Deaf and hard of hearing individuals.
- Among those who first experienced a loss of hearing before age 20, about 17% attended a special school or a segregated class. This percentage more than doubles among those completely unable to hear.





### 4. Presence of Disabilities

Loss of hearing is often accompanied by various disabilities: 40% of Deaf and hard of hearing individuals age 16 to 65 reported eye trouble, a speech disability, or a learning disability (compared to 13% among all Ontarians). The incidence of a learning disability was highest among ages 16 to 45 (36%). The higher incidence suggests that loss of hearing often poses educational and training challenges.

- Deaf and hard of hearing individuals age 16 to 65 are three times more likely to have eye trouble, a speech disability, or a learning disability than all Ontarians in the same age group.
- The incidence of these three types of disability increases with the level of loss of hearing; for those completely unable to hear the incidence is 58%.
- The incidence of eye trouble is similar across age groups. However, those under age 45 are more likely to report a speech or learning disability than the rest of the Deaf and hard of hearing individuals.
- Particularly important from the literacy point of view is the high incidence of learning disabilities: 19% of Deaf and hard of hearing individuals reported a learning disability (compared to 4% among the general population). The incidence of a learning disability was highest among ages 16 to 45 (36%).

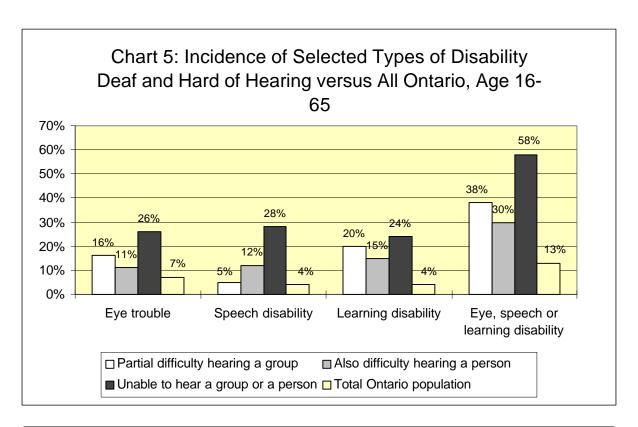


	Table 1: Incidence of Selected Types of Disability by Age						
		Eye	Speech	Learning	Any of the		
		trouble	disability	disability	three		
Dea	af and H ard of H earing						
	16-45	13%	23%	36%	60%		
	46-55	21%	11%	13%	33%		
	56-65	17%	8%	10%	28%		
	All ages	17%	14%	19%	40%		
Tot	al Ontario Population						
	16-45	7%	5%	4%	15%		
	46-55	3%	1%	4%	7%		
	56-65	14%	1%	1%	15%		
	All ages	7%	4%	4%	13%		

### 5. EDUCATION PROFILE

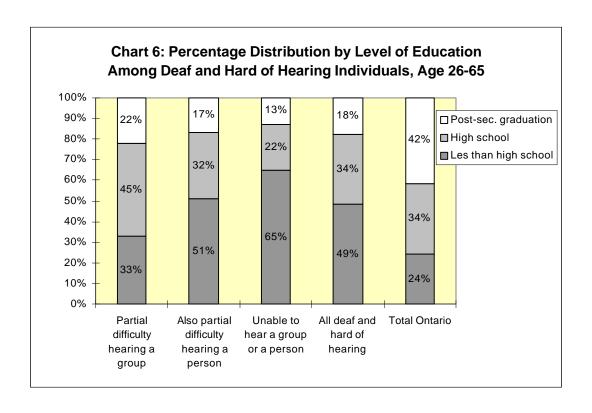
Almost half of the Deaf and hard of hearing individuals have not completed high school.

- The discussion of education focuses on ages 26 to 65. The reason for excluding younger ages is because many in this age group are still students and, consequently, their education profile is incomplete.<sup>4</sup>
- Almost half of Deaf and hard of hearing individuals age 26 to 65 (47%) have not completed high school. This percentage is double the rate among the general Ontario population (24%).
- Similarly, at the other end of the education spectrum, the percentage of Deaf and hard of hearing Ontarians with a post-secondary degree or certificate is less than half (17%) of the Ontario average (42%).
- It will be shown later that there are also significant differences in the level of literacy between Deaf and hard of hearing individuals and the rest of the Ontario population.
- To a large extent, the difference in levels of education between Deaf and hard of hearing and the total Ontario population is attributable to their different age profile. However, even within the same age group there are still noticeable differences in the level of education.
- Finally, the level of education is lower at higher levels of loss of hearing. Thus, for example, two-thirds of those completely unable to hear do not have high school graduation, compared to one-third among those with partial difficulty hearing a group.

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<sup>&</sup>lt;sup>4</sup> Of the total sample of 529 Deaf and hard of hearing individuals, 22 individuals were age 25 or under and were excluded from the education analysis.

	Table 2: Education Distribution by Age						
		Les than	High	Post-sec.	All		
		high school	school	degree	levels		
Dea	f and Hard of Hearing						
	26-45	15%	55%	31%	100%		
	46-55	43%	38%	19%	100%		
	56-65	73%	20%	7%	100%		
	All ages	47%	36%	17%	100%		
Tota	al Ontario Population						
	26-45	18%	37%	45%	100%		
	46-55	27%	33%	41%	100%		
	56-65	54%	20%	26%	100%		
	All ages	24%	34%	42%	100%		



### 6. REASONS FOR STOPPING EDUCATION

Loss of hearing as such does not appear to be a significant reason for not completing high school. Instead, the most common reason is financial; this result is equally true among both those with a loss of hearing and the population at large.

- Almost half of Deaf and hard of hearing individuals did not complete high school. However, virtually no one gave loss of hearing as a reason. The most common reason for both Deaf and hard of hearing individuals and the Ontario population at large was financial (40% and 37% respectively).
- Hearing loss is not a common reason for not completing high school; in three-quarters of the cases, the hearing loss started after age 19.
- Among those whose loss of hearing started before age 20, reasons given for why they
  did not mention the loss of hearing as a factor are: (a) the loss of hearing was not
  serious; (b) the loss of hearing was dealt adequately through special schooling
  arrangements; or (c) the loss of hearing was not reported as a reason because there
  was another, more important reason present.
- The statistics do show that financial reasons are the most common factor for dropping out of high school, both among the Deaf and hard of hearing, like the rest of the Ontario population.
- On the positive side, the drop-out rate has declined significantly over time. This decline
  is equally true among the Deaf and hard of hearing as well as among the rest of the
  population.

Table 3: Main Reason Stopped Schooling Before High School								
Ontario Population, Age	Ontario Population, Age 26-65							
	Hearing							
	impaired	population						
Had to work/ financial reasons	40%	37%						
Wanted to work/ wanted to learn a trade	34%	17%						
Other reasons	8%	14%						
Family/health reasons	11%	13%						
Did not like school/ did not do well in school	7%	19%						
Due to hearing problem	1%	0%						
Any Reason	100%	100%						

### 7. LIFELONG TRAINING

Fewer Deaf and hard of hearing individuals received training in 1996 than the rest of the population (31% versus 37%). However, the percentage who wanted to take more training was greater among the Deaf and hard of hearing (34% versus 27%). Financial reasons and required courses not offered were given as the main barriers to further training.

- Equally important to the formal level of education is the lifelong process of further learning though training or retraining and continuing adult education. Training, through the employer or through individual initiative, can be viewed as an essential process for maintaining and upgrading human capital and literacy levels.
- The survey asked respondents "during the past 12 months did you receive any training or education including courses, private lessons, correspondence courses, workshops, on-the-job training, apprenticeship training, arts, crafts, recreation courses, or any training or education?"
- While the definition is broad, for the most part respondents reported that training and education was through formal courses and programs. Also, in more than 90% of the cases, one of the reasons for taking training or education course was job or careerrelated.
- The incidence of training is lower among the Deaf and hard of hearing than the general population (31% versus 37%). In large part, their lower incidence of training is due to their older age profile.
- The desire for more education or training is relatively stronger among the Deaf and hard of hearing: 34% of this population (compared to 27% of the general population) reported that there was training or education that they wanted to take but did not. The rate was even higher among those unable to hear (43%).
- Hearing loss does not appear to be a barrier to training. Financial reasons and non-availability of required courses appear to be the most common reasons among the Deaf and hard of hearing for lack of training.

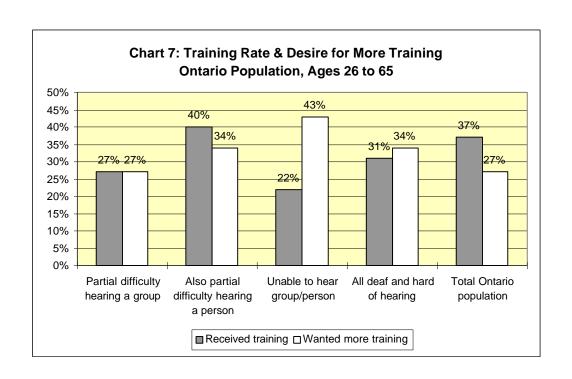


Table 4: Reasons Given for Not Taking More Training Among					
Those Who Wanted More Training: Onta	rio Population	Age 26-65			
	Deaf & hard	Total			
	of hearing	population			
Too expensive/lack of money	37%	12%			
Course not offered	27%	7%			
Too busy/lack of time	22%	71%			
Health reasons	15%	3%			
Too busy at work	10%	24%			
Course offered at incovenient time	4%	1%			
Family responsibilities	3%	12%			
Not accesible for deaf/hard of hearing	3%	n/a			
Other reasons	3%	4%			
Lack of qualifications	1%	0%			
Lack of employer support	0%	0%			
Language reasons	0%	0%			
N ( D )					

### 8. LABOUR FORCE PROFILE

Deaf and hard of hearing individuals are less likely to be employed and earn less on average than other Ontarians. This finding reflects mostly their older age profile and relatively lower level of education as well as their lower literacy levels.

- Deaf and hard of hearing individuals are less likely to be employed than the total Ontario population. However, the differences are due primarily to the age composition. The two younger age groups have a slightly higher employment rate than the corresponding ages in the total Ontario population. The lower rate among those age 56-65 may reflect the heavier concentration of Deaf and hard of hearing individuals at the upper bound of the age bracket.
- The percentage of employed Deaf and hard of hearing individuals who are working fulltime is similar to the Ontario average.
- The unemployment rate of Deaf and hard of hearing is lower than the Ontario average.
   This finding again reflects mostly the older age of the Deaf and hard of hearing individuals.
- The average Deaf or hard of hearing individual earns two-thirds of the Ontario average.
   This relation though differs significantly depending on age and level of education. For example, in the case of post-secondary graduates, Deaf and heard of hearing individuals outperform the Ontario average.
- Because we are dealing with a subset of a small sample, most of the statistics referring
  to the labour force characteristics of Deaf and hard of hearing are subject to a wide
  margin of error. This margin is particularly the case with respect to annual earnings.
  Therefore, the statistics in this section should be used as broad indicators, rather than
  as precise measures.

	Table 5			
Labour Force Profi	le by Key Cha	racteristics,	Age 16-65	
	Percentage	Percentage	Unemploy-	Average
	of population	of employed	ment	annual
	employed	working	rate	earnings
		full-time		
DEAF AND HARD OF HEARING				
Level of Hearing Loss				
Partial difficulty hearing a group	62%	71%	3%	\$24,096
Also difficulty hearing a person	55%	83%	2%	\$18,427
Unable to hear group/person	48%	84%	9%	\$21,860
Age				
16-45	72%	73%	11%	\$25,802
46-55	71%	86%	1%	\$25,525
56-65	37%	79%	1%	\$15,820
Education				
Less than high school	44%	81%	2%	\$17,194
High school diploma	60%	76%	7%	\$17,426
Post-secondary degree/diploma	81%	78%	4%	\$38,226
Literacy Level				
Level 1/2	37%	89%	6%	\$12,687
Level 3	75%	68%	3%	\$27,687
Level 4/5	56%	100%	5%	\$29,604
All Deaf and Hard of Hearing	56%	78%	4%	\$21,128
TOTAL ONTARIO POPULATION				
Age				
	670/	740/	00/	<b>PO7 450</b>
16-45	67%	74%	9%	\$27,450
46-55	68%	95%	5%	\$42,051
56-65 Education	52%	92%	0%	\$30,051
	4407	700/	0404	<b>#40.00</b>
Less than high school	41%	78%	21%	\$18,925
High school diploma	74%	84%	6%	\$29,879
Post-secondary degree/diploma	75%	74%	2%	\$34,704
Literacy Level	===:	2001	4.6.	000 115
Level 1/2	52%	86%	14%	\$28,116
Level 3	73%	73%	4%	\$28,788
Level 4/5	74%	79%	5%	\$33,586
All Ontarians	65%	79%	8%	\$30,184

### 9. METHODS OF COMMUNICATION

Even among those completely unable to hear a person or a group only a minority has a good or excellent ability to lip read (8%) or use sign language (12%).

- Most Deaf and hard of hearing individuals are able to hear over the telephone. Even among those unable to hear a person or a group, 63% can hear without an aid, while 26% can hear with an aid; only 12% are not able to hear at all.
- The two most common aid devices used by Deaf and hard of hearing individuals are
  a hearing aid and a volume control telephone. Other aids or services, used primarily
  by those completely unable to hear a person or a group, are close caption decoders,
  T.D.D/T.T.Y. telephone systems, oral or sign language interpreters, a flashing visual
  alarm and a message relay service.
- About 4% of all Deaf and hard of hearing individuals belong to a Deaf organization; the percentage rises to 14% among those completely unable to hear.
- The most common organization is the Canadian Hearing Society (over 4,000 members), followed by the Ontario Association of the Deaf (796 members) and the Canadian Hard of Hearing Association (631 members).

	Table 6						
	How Deaf and Hard of Heari	ng Individual	s Communic	ate, Ages 16-	65		
		Partial	Partial	Unable	All deaf		
		difficulty	difficulty	to hear a	and hard of		
		hearing a	hearing a	person or	hearing		
		group	person	a group	individuals		
	sle to been even the talenhans?			J I			
AL	ble to hear over the telephone?	920/	78%	620/	760/		
	Yes, with an aid	83% 17%		63% 26%	76%		
	Yes, with an aid		18% 4%		20%		
	No, not able	0%	4%	12%	4%		
W	hich aids or services do you use?						
	A hearing aid	20%	25%	49%	29%		
	A volume control phone	22%	29%	26%	25%		
	A close caption decoder	1%	4%	14%	5%		
	T.D.D/T.T.Y.	0%	0%	13%	4%		
	Oral or sign language inerpreter	0%	0%	13%	4%		
	A flashing/visual alarm	1%	1%	12%	4%		
	An amplification system	0%	5%	6%	3%		
	A mesage relay service	0%	0%	12%	3%		
	A computer to communicate	0%	1%	1%	0%		
Do	you use sign language?						
	Excellent	0%	0%	8%	2%		
	Good	0%	1%	4%	1%		
	Moderate	0%	2%	0%	1%		
	Poor	11%	4%	3%	6%		
	Not at all	89%	93%	85%	89%		
Ca	nn you lip read?						
	Excellent	1%	2%	3%	2%		
	Good	5%	8%	5%	6%		
	Moderate	20%	7%	18%	15%		
	Poor	10%	3%	4%	6%		
	Not at all	64%	79%	70%	71%		
ΑI	I deaf and hard of hearing	100%	100%	100%	100%		

# C. LITERACY

### 1. IMPORTANCE OF LITERACY

Education has long been recognized in the economic literature as a key determinant of earnings and financial self-sufficiency. Consequently, it has also been recognised that unequal access to education is a contributing factor to income inequality and poverty.

However, the importance of literacy as an outcome indicator has been virtually ignored in the economic literature, primarily because of the absence of literacy data. Instead, the term illiteracy, when raised in the literature, typically refers to the more narrow aspect of an inability to read and write or a low level of education (less than grade 9).

Lack of data has made it difficult in the past to assess fully the impact of literacy on such factors as: the quality of education, workplace training, continuing education, and the use of the literacy "muscle" at work or in everyday life. Also, lack of data on literacy has made it difficult to assess the implications of low literacy on employment opportunities, level of income, and participation in society.

The survey provides a unique opportunity for assessing the level of literacy of Deaf and hard of hearing individuals in Ontario, to assess whether the level of hearing loss has an effect on literacy and assess their literacy needs.

The IALS, after which this survey was modelled, was the first international, co-operative effort at measuring literacy, as well other related information, such as education and training. The IALS identified three types of literacy: document, prose, and quantitative literacy (Box 2).

For each type of literacy, five levels were defined: 1, 2, 3, and 4/5 (the two top literacy levels were collapsed into one for statistical reasons). Researchers often define literacy below level 3 as low literacy. This definition was also followed in this study.

Finally, for cost and logistic reasons, the survey only assessed document literacy. However, since it has been found that document literacy correlates closely with the other two types of literacy, this is not a major limitation of the survey.

### Box 2

### **Definition of Literacy**

Three types of literacy were tested by the IALS:

- (a) <u>prose literacy</u> refers to the knowledge and skills needed to understand and use information from texts including editorials, news stories, poems and fiction;
- (b) <u>document literacy</u> refers to the knowledge and skills required to locate and use information contained in various formats, including job applications, payroll forms, transportation schedules, maps, tables, and graphics; and
- (c) <u>quantitative literacy</u> refers to the knowledge and skills required to apply arithmetic operations, either alone or sequentially, to numbers embedded in printed materials, such as balancing a checkbook, figuring out a tip, completing an order form, or determining the amount of interest on a loan from an advertisement.

In each of the three literacy domains, a <u>scale</u> from 0 to 500 was constructed, upon which tasks of varying difficulty were placed. The range of scores corresponding to each level are as follows: level 1 (0-225); level 2 (226-275); level 3 (276-325); level 4 (326-375); and level 5 (376-500).

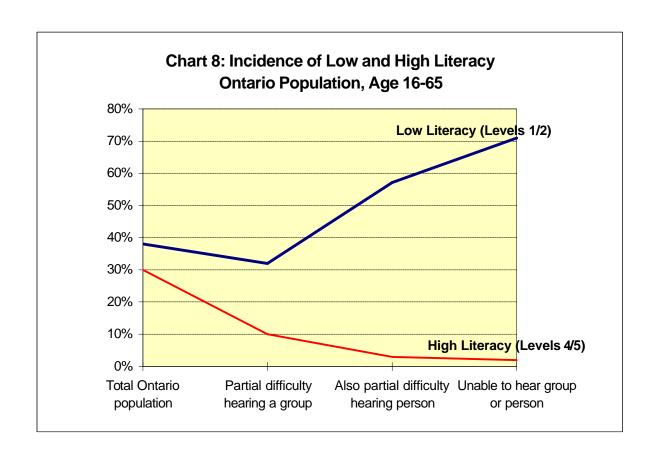
The Ontario Literacy Survey of the Deaf and Hard of Hearing measured only document literacy. This was done for both methodological and logistical reasons. However, because of the close correlation between the three types of literacy (over 80%), the exclusive focus on document literacy does not impose a major limitation to the findings of this study.

### 2. LITERACY PROFILE

The literacy level of Deaf and hard of hearing is below that of the rest of the Ontario population. In particular, 52% have low literacy (below level 3), compared to 38% among the general Ontario population. Literacy ranges widely depending on the level of hearing loss: those with partial difficulty have a somewhat lower incidence of low literacy than the Ontario average (33%), while those completely unable to hear have a 71% incidence.

- The literacy levels of the Deaf and hard of hearing individuals is lower than the general population. In particular, the incidence of low literacy (levels 1 and 2) is much higher (52%) than the Ontario average (38%).
- The level of hearing loss appears to have a significant effect on literacy. For example, the incidence of low literacy among those completely unable to hear is 71%, more than double the rate among those with partial difficulty hearing a group (33%).
- The difference in literacy levels is particularly large at the upper range of the literacy scale (levels 4 and 5). Only 5% of the Deaf and hard of hearing individuals are at that level, compared to 30% among the general population.

Table 7: Distribution by Literacy Level								
Ontario Population, Age 16-65								
Level 1 Level 2 Level 3 Level 4/5								
Deaf and Hard of Hearing								
Partial difficulty hearing a group	15%	17%	58%	10%	100%			
Also partial difficulty hearing a person	24%	33%	40%	3%	100%			
Unable to hear a group or a person	40%	31%	27%	2%	100%			
All deaf and hard of hearing	25%	27%	43%	5%	100%			
Total Ontario Population	17%	21%	32%	30%	100%			



### 3. THE EFFECT OF AGE AND EDUCATION ON LITERACY

The lower literacy of the Deaf and hard of hearing individuals is to a large extent explained by their older age and lower level of education. However, even at the same level of education, loss of hearing is a negative factor, especially when it concerns achieving the top literacy level (level 4/5).

- By far, the most important determinant of literacy is the level of education. Both among the Deaf and hard of hearing individuals and the general population, the incidence of low literacy (levels 1 and 2) drop significantly at higher levels of education.
- Age also appears to have a negative effect on literacy, although this factor is mostly attributable to the lower level of education of the older population.
- The level of hearing loss appears to have a negative impact on literacy that goes beyond the potential impact of their older age or lower education, however. In particular:
  - (a) When comparisons are made within similar age groups, the Deaf and hard of hearing individuals still have relatively lower literacy levels. The difference is most pronounced at the high end of the literacy scale: relative to the rest of the population and regardless of age, the Deaf and hard of hearing individuals are more likely to be in the middle literacy range (level 3) than the top (levels 4/5).
  - (b) The same general result holds when literacy comparisons are made within the same level of education. The incidence of low literacy (levels 1 and 2) within each level of education are similar regardless of presence of hearing loss or not. However, there are significant differences in the incidence of high literacy (levels 4/5) between the Deaf and hard of hearing individuals and the general population.
- The data suggest that loss of hearing has a negative effect on literacy. This effect cannot be fully explained by their associated older age or lower education. The effect appears most pronounced at the upper range of the literacy scale: it tends to confine individuals to level 3 and make it difficult to move into the top literacy level (levels 4/5).

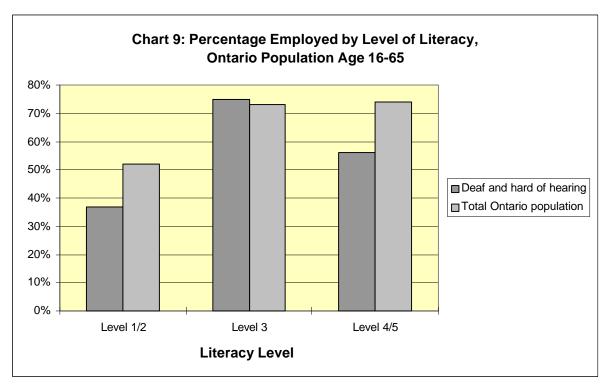
Table 8: Literacy Level by Age								
	Level 1	Level 2	Level 3	Level 4/5	All			
Deaf and Hard of Hearing								
16-45	12%	24%	53%	11%	100%			
46-55	23%	37%	40%	0%	100%			
56-65	35%	24%	38%	3%	100%			
All ages	25%	27%	43%	5%	100%			
Total Ontario Population								
16-45	13%	18%	38%	32%	100%			
46-55	19%	36%	14%	30%	100%			
56-65	44%	22%	20%	14%	100%			
All ages	17%	21%	32%	30%	100%			

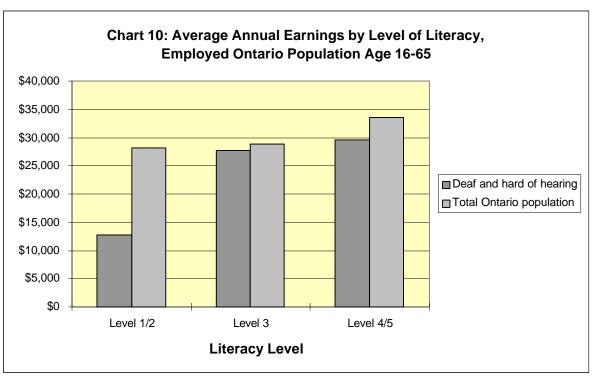
Table 9: Literacy Level by Education								
	Level 1	Level 2	Level 3	Level 4/5	All			
Deaf and Hard of Hearing								
Less than high school	43%	35%	20%	2%	100%			
High school	12%	25%	57%	5%	100%			
Post secondary degree	0%	11%	76%	13%	100%			
All education levels	25%	27%	43%	5%	100%			
Total Ontario Population								
Less than high school	41%	31%	18%	10%	100%			
High school	14%	25%	37%	25%	100%			
Post secondary degree	5%	10%	38%	47%	100%			
All education levels	17%	21%	32%	30%	100%			

### 4. THE ECONOMIC PAY-OFF OF LITERACY

Low literacy is an important issue. Individuals with low literacy are less likely to be employed, have lower earnings, and tend to rely more on social assistance. These results are similar among the Deaf and hard of hearing and the general population.

- There are economic benefits associated with higher literacy, both from the individual's and society's point of view.
- From the individual's point of view, those with higher literacy levels are more likely to be active in the labour force and less likely to experience unemployment.
- Moreover, the level of earnings rises with the level of literacy. The earnings differential by level of literacy is particularly high among Deaf and hard of hearing individuals: those with high literacy (levels 4/5) earn on average three times as much as those with low literacy (levels 1/2).
- From society's point of view, analysis of the national IALS data shows that reliance on unemployment insurance and social assistance declines at higher levels of literacy.





### 5. SELF-ASSESSMENT OF LITERACY SKILLS AT WORK

One-fifth of working Deaf and hard of hearing individuals rated their reading skills at work as moderate or poor. The rate increases to one-third among those unable to hear. Correspondingly, almost as high a percentage reports that this factor limits their job opportunities.

- A high percentage of working respondents rated their literacy skills low. This view was
  particularly prominent among those unable to hear. Among the later group, close to one
  quarter rated their reading, writing, and math skills as poor, while an additional 10%
  rated them as moderate.
- At the same time, a high percentage of respondents reported that their low literacy skills limit their job opportunities. This belief was particularly the case among those unable to hear. Among the later group, about one-fifth reported that their low skills greatly or somewhat limited their job opportunities.
- The self-assessment results reinforce the literacy test results. Both pieces of evidence demonstrate a high incidence of low literacy among the Deaf and hard of hearing, particularly among those unable to hear.

Table 10: Self-Assessment of Literacy Skills at Work				
Ontario Deaf and Hard of	Hearing Pe	ople, Empl	oyed, Age 1	6-65)
	Difficulty	Difficulty	Unable to	
	hearing a	hearing a	hear	All
	group	person		
Reading skills				
Excellent	38%	58%	36%	45%
Good	49%	24%	32%	36%
Moderate	12%	11%	10%	11%
Poor	0%	7%	23%	8%
Do reading skills limit job				
opportunities?				
Greatly limiting	0%	5%	7%	3%
Somewhat limiting	4%	16%	22%	12%
Not at all limiting	96%	80%	72%	84%
Writing skills				
Excellent	28%	44%	22%	33%
Good	39%	37%	46%	40%
Moderate	22%	6%	13%	14%
Poor	11%	13%	19%	13%
Do writing skills limit job				
opportunities?				
Greatly limiting	0%	6%	1%	3%
Somewhat limiting	10%	9%	17%	11%
Not at all limiting	90%	85%	82%	86%
Math skills				
Excellent	38%	51%	34%	42%
Good	58%	33%	32%	44%
Moderate	4%	10%	12%	8%
Poor	0%	5%	22%	6%
Do math skills limit job				
opportunities?				
Greatly limiting	0%	1%	1%	1%
Somewhat limiting	3%	8%	18%	8%
Not at all limiting	97%	91%	81%	91%
All	100%	100%	100%	100%

#### 6. Self-Assessment of Literacy Skills in Everyday Life

Close to one-quarter of all Deaf and hard of hearing report moderate or poor reading skills in everyday life, and an even higher percentage report moderate or poor skills in writing and math. Again, the results are more negative among those unable to hear, with 41% rating their reading skills as moderate or poor, while the corresponding rate for writing and math is around 50%.

- The self-assessment of reading, writing, and math skills among all Deaf and hard of hearing presents an even more negative picture than the self-assessment of these skills at work by those currently employed.
- Overall, one-fifth of Deaf and hard of hearing are somewhat or very dissatisfied with their reading and writing skills. The percentage increases to one-third among those unable to hear.
- Clearly, the survey results demonstrate that the Deaf and hard of hearing population, particularly those unable to hear, have low literacy levels, both based on their test results and their own self-assessment. In both cases, the results are lower than to the Ontario average.

Table 11: Self-Assessment of the Literacy Skills in Everyday Life				
(Ontario Deaf and I	Hard of Hea	ring People	, Age 16-65	)
	Difficulty	Difficulty	Unable to	
	hearing a	hearing a	hear	All
	group	person		
Reading skills				
Excellent	37%	47%	28%	39%
Good	48%	34%	31%	39%
Moderate	13%	11%	24%	15%
Poor	2%	7%	17%	8%
Writing skills				
Excellent	31%	38%	19%	31%
Good	42%	29%	29%	34%
Moderate	18%	21%	31%	23%
Poor	10%	11%	21%	13%
Math skills				
Excellent	44%	32%	25%	34%
Good	46%	45%	28%	41%
Moderate	8%	15%	28%	16%
Poor	2%	8%	19%	9%
Satisfied with reading/math				
skills?				
Very satisfied	60%	49%	45%	52%
Somewhat satisfied	27%	33%	21%	28%
Somewhat dissatisfied	11%	10%	23%	14%
Very dissatisfied	2%	7%	11%	6%
All	100%	100%	100%	100%

#### 7. **N**EED FOR HELP WITH LITERACY TASKS

Reading government and business information is the most challenging literacy task for many Deaf and hard of hearing individuals. One-third of all Deaf and hard of hearing need help often (9%) or sometimes (23%). Among those unable to hear, almost one-half need help often (19%) or sometimes (27%).

- Many Deaf and hard of hearing individuals often or sometimes need help with reading, writing, or math tasks. Help was most often required in reading government or business information. The second most challenging task was filling out forms.
- Other tasks, such as reading newspapers, reading instructions on medical bottles or packages, or doing basic math are less likely to require help often, although the percentage of those who require help sometimes, mostly among those unable to hear, is high.

Table 12: Need for Help with Literacy Tasks				
(Ontario Deaf and I	Hard of Hea	ring People	, Age 16-65)	
	Difficulty	Difficulty	Unable to	
	hearing a	hearing a	hear	All
	group	person		
Help reading newspapers				
Often	2%	3%	5%	3%
Sometimes	4%	7%	18%	9%
Never	94%	91%	76%	88%
Help reading information				
from government/institutions				
Often	6%	5%	19%	9%
Sometimes	25%	18%	27%	23%
Never	69%	77%	54%	68%
Help filling out forms				
Often	2%	5%	22%	8%
Sometimes	11%	11%	10%	11%
Never	88%	84%	68%	81%
Help reading instructions				
on medical bottles				
Often	5%	10%	1%	6%
Sometimes	2%	4%	18%	7%
Never	93%	86%	80%	87%
Help reading instructions				
on packages				
Often	4%	5%	3%	4%
Sometimes	2%	5%	17%	7%
Never	94%	90%	80%	89%
Help reading instructions				
on packages				
Often	2%	3%	5%	3%
Sometimes	2%	8%	30%	12%
Never	96%	89%	65%	86%
Help writing notes /letters				
Often	2%	8%	10%	7%
Sometimes	14%	6%	10%	10%
Never	84%	86%	80%	84%
All	100%	100%	100%	100%

#### 8. ACTIVITIES AWAY FROM WORK

44% of Deaf and hard of hearing individuals never go to the movies or to a play; the rate increases to 62% among those unable to hear. Attendance at or participation in sports is also lower. However, for most other activities, like reading newspapers and books or participating in voluntary organisations, there are no significant differences between Deaf and hard of hearing individuals and the hearing Ontario population.

- The loss of hearing affects daily activities, particularly when hearing is essential -- as is the case with movies, plays, or concerts. Participation rates are lower than the Ontario average and they also decline with the level of hearing loss.
- Loss of hearing appears to be less of a problem in attending or participating in sports, and even less so with such activities as using public libraries or volunteering.
- Reading and writing in general is somewhat less frequent among the Deaf and hard of hearing. This difference may not necessarily be connected directly to the loss of hearing, but it may be related to their lower literacy levels.

Table 13: Non-Work Related Activities				
(Ontario Deaf and Ha	ard of Hea	ring People,	Age 16-65)	
	hearing a group	hearing a person	hear	All
Daily/weekly	5%		3%	6%
	6%	18%		16%
Several times a year		19%	17%	
Never	44%		54%	51%
Daily/weekly		3%	0%	
Every month	22%		2%	13%
	39%	43%		40%
Never		42%	62%	
Attend/take part in sports				
	23%	30%		26%
Every month		1%	6%	
Several times a year	28%		20%	22%
	42%	51%		48%
Write letters				
Daily/weekly	12%		19%	16%
	19%	15%		19%
Several times a year		29%	12%	
Never	56%		44%	45%
Daily/weekly		26%	12%	
Every month	9%		29%	13%
•	15%	14%		12%
Never		53%	57%	
Read newspapers/magazines				
	88%	88%		88%
Every month		7%	3%	
Several times a year	2%		1%	3%
,	2%	2%		4%
Read books				
Daily/weekly	47%		46%	49%
-	13%	10%		14%
Several times a year		14%	16%	
Never	24%		17%	21%
	100%	100%		100%

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# A A S BACKGROUND

The first national survey assessing literacy skills of Canadians was conducted in The design of the survey of Literacy Skills Used in Daily Activities (LSUDA) became a 1994 in several countries, including Canada.

The

estimates of the literacy skills of selected target populations living in Ontario. IALS is not to provide such estimates, so separate surveys, comparable to IALS, had to be considered.

objective of the Ontario Literacy Survey of the Deaf and Hard of Hearing is the development survey also measures perceived literacy skills, training needs, and barriers to training.

MET and the literacy agencies serving be able to use survey results to find out:

- low literacy skills are affecting the employment status of Deaf and hard of hearing adults;
   how literacy skills are linked to the level of hearing loss, age, sex, education and other
- both the need for literacy services and the expectations of the potential clientele.

a diagnosis of the situation will be useful for those designing appropriate literacy instruction and other literacy-related programs.

The frame file for this survey was the 1991 Health and Activity Limitation Survey Respondents to this survey who had indicated a hearing problem (a "yes" answer to group conversation, or, if there were no answers to both of these questions, they indicated they had a problem hearing over the telephone). Persons with these characteristics

persons on the HALS file in these categories, all were selected for the Ontario Survey.

After

no longer Deaf) were identified as such using the Background Questionnaire (BQ) status About 22% of the frame was deemed out-of-scope. This rather large percentage of that was used in the HALS survey. Response and non-response records were also

identified. Those records which did not have sufficient data for assigning a literacy score were coded as non-response.

Of the total 1,112 initially sampled records, 529 records were response records, 334 were non-response and 249 were out-of-scope. The overall response rate is calculated as follows:

• 529 response records/ (1,112 total sample - 249 out-of-scope) = 61.1%

The first part of the weighting system matched the HALS frame with the data captured file. The HALS weight was taken for the out-of-scope and response records. An adjustment was then made so that the weights on the Ontario Survey records matched HALS population totals by age and gender. A check was also done to ensure that the distribution of years of education for the HALS frame was similar to that obtained from the newly weighted file. It was not possible to adjust the weights according to the number of years of education because of the large number of records missing a value for this field.

To obtain weights for the hearing impaired only, persons who had answered "yes" to questions A1 (difficulty hearing in a conversation with one person) or A2 (difficulty hearing in a group conversation) were kept. There were 529 such records, providing a population estimate of roughly 166,000 hearing impaired persons in Ontario.

### Age of the Respondent

It is possible to administer the IALS assessment to adults age 16 and over, but collection involving older adults suffers from lower response rates which in turn introduces bias and increases costs. To avoid these problems, the target population was limited to those 16 to 70 years of age.

#### Residence of Respondent

Another important dimension in defining the target population is the distinction made between those who live in institutions and those who do not. According to the 1991 HALS, there were 285,000 adults (15-69 years old) with partial or complete hearing loss living in Ontario households and 4,155 living in institutions. Their living conditions and literacy needs are so different from the household residents, that ideally separate estimates should be produced for this sub-population. However, the HALS database has only 66 records of Deaf and hard of hearing individuals residing in Ontario institutions. Therefore, for operational and methodological reasons, individuals in institutions were not surveyed.

#### Other Exclusions

For operational or methodological reasons, the following groups of individuals were excluded from the surveyed population:

• individuals with severe visual loss (primarily because severe visual loss has a direct bearing on literacy);

- persons living on living in institutions (primarily for operational reasons); and
- the survey was conducted in both official languages, only six respondents were Francophone. As a result no valid analysis could be made by language of

#### Data Collection

As

informing them about the upcoming telephone call from a Statistics Canada interviewer. the interviewer called to obtain appointments for personal interviews and to ask if the assistance

sign language interpretation was used in nine cases. In many instances, the telephone and addresses were outdated and interviewers had to trace respondents who had moved since the 1991 HALS interview.

administering the literacy test, the interviewers completed a background questionnaire,

data on literacy practices, and self-evaluation of literacy skills. Respondents with serious loss were asked to read the questions themselves and point to the answers. The first

correctly at least two of the six questions were asked to complete the main part of the test. The tests did not require verbal explanations as written instructions were provided.

correctly at least two of the six questions were asked to complete the main part of the test. The tests did not require verbal explanations, as written instructions were provided. Interviews typically lasted one hour.

first questions of the background questionnaire were identical to the HALS questions

any bias, all the respondents proceeded with the survey, independently of the result of this Later, the questionnaires of those who did not meet the criteria of being Deaf, deafened, or hard of hearing

who worked on this survey had IALS experience. All the interviewers studied a detailed

# Response to the Survey

The

according to the 1991 HALS survey were at that time Deaf or hard of hearing. Of the above

536 individuals met the survey criteria and responded to the survey;
 346 individuals could not be traced, were in poor health condition or, in 88 cases,

• 304 did not meet the survey criteria (did not have a hearing impairment or resided outside Ontario or in an institution).

#### Literacy Scores

The answers to the test were scored according to the IALS scoring guidelines by two independent scorers, according to the IALS scoring guidelines. Not all the respondents who participated in the survey completed all the literacy tasks. In those cases, the missing scores were imputed when possible. Overall:

- 409 individuals answered enough cognitive items to determine their literacy score with no need for imputations;
- 64 individuals did not answer enough cognitive items. However, it was established from the background information and failing scores that they had low literacy skills. They were assigned the mean score for literacy level 1.
- 56 individuals were not assigned any score because they did not answer enough cognitive items for reasons other than low literacy.

# APPENDIX B - TABLES: ONTARIO LITERACY SURVEY OF THE DEAF AND HARD OF HEARING

Table 1a: Sample Size by Level of Hearing Loss (Ontario Deaf and Hard of Hearing People, Total Sample)

+	+			++
	· ·	OF HEARING		ALL
	Partial	Partial	Unable	
	difficulty	difficulty	to hear a	
	hearing a	hearing a	person or	
	group	person		
AGE				 
16-25	9	11	2	22
26-45	40	63	28	131
46-55	28	42	30	100
56-65	54	69	39	162
66-70	42	49	23	114
  PRELINGUAL DEAF (BY AGE 3)				
No	173	234	100	507
Yes	0	0	22	22
  ALL	173	234	122	529

1996 Ontario Literacy Survey of the Deaf and Hard of Hearing

Table 1b: Population Estimate by Level of Hearing Loss (Ontario Deaf and Hard of Hearing People, Total Sample)

+	+			++
	LEVEL OF HEARING LOSS			ALL
	+	+	+	+
	Partial	Partial	Unable	
	difficulty	difficulty	to hear a	
	hearing a	hearing a	person or	
	group	person	a group	
+	+ 	+ 	+ 	++ 
16-25	3,109	3,698	90	6,897
26-45	16,728	13,401	7,722	37,851
46-55	7,255	13,396	8,641	29,292
56-65	21,213	22,068	17,910	61,192
66-70	7,754	14,016	4,633	26,403
				į į
PRELINGUAL DEAF (BY AGE 3)				
No	56,058	66,579	34,042	156,680
Yes	0	0	4,954	4,954
ALL	56,058	66,579	38,996	161,634
+	+		+	++

Table 2: Percentage Distribution by Age Hearing Loss Started (Ontario Deaf and Hard of Hearing People, Age 16-65)

+	+			++
	LEVEL OF HEARING LOSS			ALL
	Partial difficulty hearing a group	Partial difficulty hearing a person	Unable to hear a	
AGE HEARING LOSS STARTED	21%   21%   47%   30%   2%	24% 54% 15% 7%	27% 54% 17% 2%	23%     23%     51%     21%     4%
ALL	100%	100%	100%	100%   

Table 3: Percentage Incidence of Eye, Speech or Learning Disabilities (Ontario Deaf and Hard of Hearing People, Age 16-65)

+	+	·	+	++
	DID YOU	DID YOU	DID YOU	EYE,
İ	EVER HAVE	EVER HAVE	EVER HAVE	SPEECH OR
İ	EYE/VISUAL	A SPEECH	A LEARNING	LEARNING
İ	TROUBLE	DISABILITY	DISABILITY	DISABILITY
+	++	+	+	++
LEVEL OF HEARING LOSS				
Partial difficulty hearing a				į į
group	16%	5%	20%	38%
Partial difficulty hearing a				
person	11%	12%	15%	30%
Unable to hear a person or a				
group	26%	28%	24%	58%
AGE				
16-45	13%	23%	36%	60%
46-55	21%	11%	13%	33%
56-65	17%	8%	10%	28%
				l İ
ALL	17%	14%	19%	40%
+	· 	+	+	++

4: Percentage Distribution by Demographic Characteristics (Ontario Deaf and Hard of Hearing People, Age 16-65)

+	+			++
	LEVEL	OF HEARING		ALL
	Partial	Partial	Unable	
	ı	difficulty	l	i
		hearing a	!	i i
İ	_	_	a group	
+	+ 		+ 	++ 
16-45	41%	33%	23%	33%
46-55	15%	25%	25%	22%
56-65	44%	42%	52%	45%
  SEX OF RESPONDENT.				 
Male	61%	59%	51%	58%
Female	39%	41%	49%	42%
  BROAD LEVEL OF EDUCATION				
Less than high school	32%	50%	65%	47%
High school diploma	47%	34%	22%	36%
Post-sec. degree	22%	16%	13%	17%
  WERE YOU BORN IN CANADA?				 
Yes	80%	68%	82%	76%
No	20%	32%	18%	24%
HOW MANY PEOPLE LIVE IN THIS HOUSEHOLD	   		 	 
1 member	6%	14%	5%	   9%
2 members	41%	39%	60%	45%
3+members	53%	47%	35%	46%
  ALL	   100%	100%	   100%	

Table 5a: Percentage Distribution by Level of Education (Ontario Deaf and Hard of Hearing People, Age 26-65)

	BROAD LEVEL OF EDUCATION			+   ALL
	Less    than high     school	High	  Post-sec.   degree	
LEVEL OF HEARING LOSS				
Partial difficulty hearing a group  Partial difficulty hearing a	   32%   	47%	   22% 	100%
person	50%	34%	16%	100%
group	65%	22%	13%	100%
  AGE				
26-45	15%	55%	31%	100%
46-55	43%	38%	19%	100%
56-65	73%   	20%	7% 	100%
ALL	47%	36%	17%	100%

Table 5b: Average Years of Schooling (Ontario Deaf and Hard of Hearing People, Age 26-65)

++	+
	YEARS OF
į	EDUCATION
++	·+
LEVEL OF HEARING LOSS	
Partial difficulty hearing a group	12.0
Partial difficulty hearing a person	10.5
Unable to hear a person or a group	10.1
AGE	
26-45	13.4
46-55	11.0
56-65	9.4
BROAD LEVEL OF EDUCATION	
Less than high school	8.1
High school diploma	12.9
Post-sec. degree	15.2
ALL	10.9
++	+

Table 6: Percentage Distribution by Special Schooling Arrangements For Those Who First Experienced Hearing Loss Before Age 20 (Ontario Deaf and Hard of Hearing People, Age 16-65)

++	+
AGE HEARING LOSS STARTED   0-19	   100% 
ATTENDED SPECIAL SCHOOL	İ
Yes	6%
No	94%
	ļ
WAS IN A SEGREGATED CLASS	
Yes	12%
No	888
	ļ
SPECIAL SCHOOL OR SEGREGATED	ļ
CLASS	
Yes	16%
No	84%
ALL	100%
++	+

Table 7: Percentage Distribution by Main Reason Did Not Complete High School (Ontario Deaf and Hard of Hearing People, Age 26-65)

+	++
MAIN REASON YOU STOPPED YOUR SCHOOLING	
Wanted to work/Had enough education	34%
Had work/Financial reasons	40%
Family/Health reasons	11%
Did not like school/ did not do well	7%
Other reasons	8%
Because of loss of hearing	1%
ALL	
+	++

Table 8a: Percentage Distribution by Education & Training in Previous 12 mths (Ontario Deaf and Hard of Hearing People, Age 26-65)

+	+			+
	1	OF HEARING		ALL   •
	Partial difficulty hearing a	Partial difficulty hearing a person	Unable to hear a person or	
PAST YEAR DID YOU RECEIVE ANY   TRAINING	   	   	+   	 
Yes	27%	40%	22%	31%
No	73%	60%	78%	69%
DID TAKE THIS TRAINING FOR JOB PURPOSE	   		   	
Yes	25%	38%	19%	28%
No	75%	62%	81%	72%
DID TAKE THIS TRAINING FOR PERSONAL	 		   	
Yes	21%	19%	12%	18%
No	79%	81%	88%	82%
ANY TRAINING THAT YOU WANTED BUT DID NOT	   	   	   	 
Yes	27%	34%	43%	34%
No	73%	66%	57%	66%
ALL	   100% +	   100% +	   100% +	   100%   ++

Table 8b: Percentage Distribution by Education & Training in Previous 12 mths (Ontario Deaf and Hard of Hearing People, Age 26-65 Who Are Employed)

+	+			+
	LEVEL	OF HEARING		ALL
	Partial difficulty hearing a		Unable to hear a person or	
PAST YEAR DID YOU RECEIVE ANY   TRAINING	   			   
Yes	33%	66%	36%	47%
No	67%	34%	64%	53%
DID TAKE THIS TRAINING FOR JOB PURPOSE	   			 
Yes	33%	63%	33%	45%
No	67% 	37%	67%	55%
  DID TAKE THIS TRAINING FOR   PERSONAL	   			 
Yes	24%	31%	19%	25%
No	76% 	69%	81%	75%
  ANY TRAINING THAT YOU WANTED   BUT DID NOT	   			 
Yes	35%	49%	54%	45%
No	65%	51%	46%	55%
  ALL +		100%	100%	   100%

(Ontario Deaf and Hard of Hearing People, Age 26-65)

+	+
Yes	
REASONS NO TRAINTOO BUSY AT WORK   Yes	10%
REASONS NO TRAINCOURSE NOT OFFERED	
No	73%
Yes    No	
REASONS NO TRAINTOO EXPENSIVE   Yes	37%
REASONS NO TRAINLACK OF QUALIFICATION	
No	99%
Yes    No	!
REASONS NO TRAINCOURSE UNREASON TIME   Yes	4%
REASON NO TRAINLANGUAGE REASON	
REASONS NO TRAINHEALTH REASONS	
No	85%
Yes    No	3%   97%
REASONS NO TRAINOTHER   Yes	3%
  ALL	100%

Table 10: Labour Force Profile (Ontario Deaf and Hard of Hearing People, Age 16-65)

+	+			++
	LEVEI	OF HEARING	LOSS	ALL
	Partial	Partial	Unable to	i i
	difficulty	difficulty	hear a	
	hearing a	hearing a	person or a	ĺ
	group	person	group	
WHAT IS YOUR CURRENT WORK			+ 	 
SITUATION?				ĺ
Employed	62%	55%	48%	56%
Retired	24%	17%	25%	21%
Unemployed/looking for				ĺ
work	2%	1%	7%	3%
student(including Work				
Programs)	3%	7%	2%	4%
homemaker	3%	11%	7%	7%
other	6%	9%	11%	9%
  WORK MOSTLY FULL-TIME OR   PART-TIME			   	
Missing info/not applic	34%	36%	43%	37%
Full -Time	46%	48%	44%	46%
Part-Time	20%	15%	13%	16%
HOW MUCH PERSONAL INCOME FROM WAGES			 	
No income	30%	42%	47%	40%
Under \$30,000	39%	33%	19%	31%
\$30,000 plus	32%	25%	34%	30%
  ALL	100%	100%	   100% 	   100%   
EARN	\$24,096	\$18,427	   \$21,860	\$21,128

Table 11: Labour Force Profile by Key Characteristics (Ontario Deaf and Hard of Hearing People, Age 16-65)

	PCT OF	EMPLOYED WORKING	PCT OF   LABOUR	EARN
			UNEMPLOYED	
Partial difficulty hearing a   group	: :	71%		\$24,096
person Unable to hear a person or a		83%	2%   	\$18,427   
  AGE				
46-55   56-65	71%     37%	86% 79%	1%     1%	\$25,525   \$15,820
SEX OF RESPONDENT.	   62%	85%		\$26,197
BROAD LEVEL OF EDUCATION				
High school diploma Post-sec. degree	60%     81%	76% 78%	7%     4%	\$17,426   \$38,226
DOCUMENT LITERACY LEVEL   LEVEL 1/2	   37%	89%	   6%	\$12,687
Level 4/5	56%   	100%	5%   	\$29,604   
Yes	60%     42%	76% 90%	3%     9%	\$21,881   \$18,462
HOW MANY PEOPLE LIVE IN THIS HOUSEHOLD				
2 members	42%     72%	83% 75%	1%     6%	\$17,413   \$26,049
ALL	56%   ++	78%	4%   ++	\$21,128

Table 12: Percentage Distribution by Family Income Level (Ontario Deaf and Hard of Hearing People, Age 16-65)

+	+   LEVEL	LEVEL OF HEARING LOSS					
	Partial	Partial   Partial   Unable Pifficulty difficulty to hear a					
	hearing a group	hearing a person	person or a group				
FAMILY INCOME	+ 	+ 	+ 	++ 			
Under \$20,000	18%	16%	24%	19%			
\$20,000-\$39,999	!	35%	13%	23%			
\$40,000 plus	68%	49%	62%	58%			
  ALL	   100% +	   100% +	   100% +	   100%   			

Table 13: Percentage Reporting Various Sources of Income (Ontario Deaf and Hard of Hearing People, Age 16-65)

+	+			+
ĺ.	1	OF HEARING		ALL
	Partial  difficulty  hearing a	Partial difficulty hearing a person	Unable to hear a person or	
PERSONALINCOME FROM WAGES	79%	63%	57%	67%
PERSONALWORKERS COMP./VOC.	     13% 	     20%	19%	     17%   
PERSONALFAMILY ALLOWANCE,   U.I.C	   27% 	   12%   	14%	18%
PERSONALCPP/QPP OLD AGE PENSIONS	   34% 	27%	38%	32%
PERSONALINCOME FROM   INTEREST	52%	18%	36%	35%
PERSONALINCOME ANY OTHER   SOURCES	   10% +	6%	1%	6%

Table 14: Are you able to hear what is being said over a telephone? (Ontario Deaf and Hard of Hearing People, Age 16-65)

<u>+</u>				
	ALL			
	difficulty hearing a	Partial  difficulty  hearing a   person	to hear a	
ARE YOU ABLE TO HEAR OVER A				
TELEPHONE?				
Yes, with an aid	17%	18%	26%	20%
Yes, without an aid	83%	78%	63%	76%
No, not able	0%	4%	12%	4%
  ALL	   100% +	   100% +	   100% +	   100%   ++

Table 15: Which of the following aids or services do you now use? (Ontario Deaf and Hard of Hearing People, Age 16-65)

ttttt								
į		LEVEL +	OF HEARING		ALL			
		Partial  difficulty  hearing a		Unable to hear a person or				
+  DO 	YOU NOW USEA HEARING AID?	+     20% 	     25%	+     49% 	+     29%   			
DO	YOU NOW USEA T.D.D./T.T.Y	   0% 	0%	   13% 	   4%   			
DO 	YOU NOW USEA CLOSE CAPTION DECODER?	   1% 	4%	   14% 	   5%   			
DO	YOU NOW USEAN AMPLIFICATION SYSTEM	   0% 	5%	   6% 	   3%   			
DO	YOU NOW USEORAL INTERPRETER/SIGN	   0% 	0%	   13% 	4%			
DO	YOU NOW USEFLASHING/VISUAL ALARM	   1% 	1%	   12% 	4%			
DO	YOU NOW USEA VOLUME CONTROL PHONE	   22% 	29%	   26% 	25%			
DO	YOU NOW USECOMPUTER TO COMMUNICATE	     0%	1%	 	   0%   			
!	YOU NOW USEA MESSAGE RELAY SERVICE	     0%	0%	     12% 	   3%   			
	YOU NOW USEOTHER (SPECIFY)?	1	3% 	     5% +	   3%   ++			

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Table 16: Modes of Communication Used by the Deaf and Hard of Hearing People (Ontario Deaf and Hard of Hearing People, Age 16-65)

+	+			++
	1	OF HEARING		ALL
	Partial  difficulty  hearing a	Partial  difficulty  hearing a   person	Unable to hear a person or	
USE SIGN LANGUAGE SUCH AS ASL	+ 	+ 	+ 	++ 
Yes	11%   89%	7% 93%	15% 85%	11%     89%
  RATE YOUR ABILITY TO SIGN	 			
Not applicable	89%	93%	85%	89%
Excellent	0%	0%	8%	2%
Good	0%	1%	4%	1%
Moderate	0%	2%	0%	1%
Poor	11%	4%	3%	6%
No opinion	0%	0%	0%	0%
CAN YOU LIP READ OR SPEECH   READ	   	   		
Yes	36%	21%	30%	29%
No	64%	79%	70%	71%
  RATE YOUR ABILITY TO LIP   READ/SPEECH	 			
Not applicable	64%	79%	70%	71%
Excellent	1%	2%	3%	2%
Good	5%	8%	5%	6%
Moderate		7%	18%	15%
Poor	10%	3%	4%	6%
  ALL		   100% +	   100% +	   100%   +

Table 17: Estimate of Membership in an Organization for the Deaf and Hard of Hearing People (Ontario Deaf and Hard of Hearing People, Age 16-65)

LEVEL OF HEARING LOSS	+	+			++
Partial   Partial   Unable   difficulty   difficulty   to hear a   hearing a   hearing a   person or   group   person   a group		I			l l
No.		Partial difficulty hearing a	Partial difficulty hearing a	Unable to hear a person or	
No.	MEMBER OF ANY DEAF ORGANIZATIONS	+ 	+ 	+ 	++ 
No	No	47,845	!	!	
DEAF	No	!	!	!	!
No.	DEAF	!	!	!	
ASSOCIATION No	No	! '	!	!	! '!
CANADIAN HEARING SOCIETY   No	!	   	   	   	
No.	No	48,305	52,563	34,363	135,231
ASSOCIATION	No	!	!		
ASSOCIATION   No	ASSOCIATION No	!	!	!	!
NATIONAL FRATERNAL SOCIETY FOR	ASSOCIATION				
No	  NATIONAL FRATERNAL SOCIETY FOR	40,3U3     	32,503   	34,303   	135,231   
No		48,305	   52,563	34,363	135,231
	No			:	:
OTHER ORGANISATIONS	!	     48,305	     52,563	     34,363	   135,231   
ALL	ALL	48,305	52,563	34,363	135,231

Table 18a: Population Estimate by Literacy Level (Ontario Deaf and Hard of Hearing People, Age 16-65)

	I	DOCUMENT LITERACY LEVEL					
	Level 1	Level 2	Level 3	Level 4/5			
LEVEL OF HEARING LOSS   Partial difficulty					 		
hearing a group Partial difficulty	7,199	8,117	26,927	4,586	46,829		
hearing a person Unable to hear pers.	11,752	16,452	19,759	1,407	49,370   		
or a group	12,418	9,598	8,200	655	30,871   		
AGE					i i		
16-45	5,353	10,217	22,688	4,671	42,929		
46-55	6,288	10,093	10,844	0	27,225		
56-65	19,728	13,858	21,354	1,977	56,916   		
BROAD LEVEL OF EDUCAT.					i i		
Less than high schl.	24,860	19,974	11,373	1,417	57,625		
High school diploma.	5,637	11,728	26,670	2,443	46,478		
Post-sec. degree	0	2,424	16,798	2,787	22,009   		
ALL	31,369	34,168	54,887	6,647	127,071		

Table 18b: Percentage Distribution by Literacy Level (Ontario Deaf and Hard of Hearing People, Age 16-65)

	I	ALL			
	Level 1	Level 2	Level 3	Level 4/5	
LEVEL OF HEARING LOSS					
Partial difficulty					
hearing a group	15%	17%	58%	10%	100%
hearing a person	24%	33%	40%	3%	100%
Unable to hear pers.					
or a group	40%	31%	27%	2%	100%
  AGE					
16-45	12%	24%	53%	11%	100%
46-55	23%	37%	40%	0%	100%
56-65	35%	24%	38%	3%	100%
BROAD LEVEL OF EDUCAT.					
Less than high schl.	43%	35%	20%	2%	100%
High school diploma.	12%	25%	57%	5%	100%
Post-sec. degree	0%	11%	76%	13%	100%
  ALL	25%	27%	43%	5%	100%

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Table 19a: Literacy and Years of Schooling by Selected Characteristics (Ontario Deaf and Hard of Hearing People, Age 16-65)

	SCORE	DOCUMENT LITERACY BELOW LEVEL 3	YEARS OF     EDUCATION   
LEVEL OF HEARING LOSS			++
Partial difficulty hearing a			
group	276	33%	12.1
Partial difficulty hearing a			
person	258	57%	10.6
Unable to hear a person or a			
group	242	71%	10.7
AGE			
16-45	279	36%	13.2
46-55	253	60%	11.1
56-65	251	59%	9.7
İ			į į
BROAD LEVEL OF EDUCATION			
Less than high school	236	78%	8.5
High school diploma	275	37%	12.8
Post-sec. degree	298	11%	15.2
İ			į į
ALL	261	52%	11.2
++			++

Table 19b: Literacy and Years of Schooling
Results for Prelingual Deaf and Individuals up to Age 70
(Ontario Deaf and Hard of Hearing People, Age 16-70)

+		·	
	SCORE	DOCUMENT LITERACY BELOW LEVEL 3	YEARS OF    EDUCATION   
LEVEL OF HEARING LOSS     Partial difficulty hearing a			   
group  Partial difficulty hearing a	271	38%	11.9   
person	245	64%	10.2   
group  Prelingual deaf (deaf by age	242	71%	10.1   
3)	208	89%	13.4   
AGE			j j
16-45	279	36%	13.2
46-55	253	60%	11.1
56-65	251	59%	9.7
66-70	205	85%	9.2
ALL	252	57%	10.9

By Literacy Level and Selected Characteristics (Ontario Deaf and Hard of Hearing People, Age 16-65)

	PCT OF	EMPLOYED   WORKING
LEVEL OF HEARING LOSS	++ 	
group   Partial difficulty hearing a	!	71%
Unable to hear a person or a group	!!	81%
DOCUMENT LITERACY LEVEL   Level 1	   24%	92%
Level 3	! !	68%   100%
BROAD LEVEL OF EDUCATION   Less than high school	   41%	78%
Post-sec. degree	80%   	77%   
16-45   46-55	71%     69%	72%   85%
  ALL	   54%	77%

Table 21: Document Literacy Tasks at Work

How often do you read or use information from each of the following as part of your main job?

(Ontario Deaf and Hard of Hearing People, Employed, Age 16-65)

<u>+</u>	LEVEL OF HEARING LOSS					
	Partial difficulty	Partial  difficulty  hearing a   person	Unable to hear a			
READ MAIN JOBLETTERS/MEMOS						
Every day	I .	68%	60%	53%		
A few times a week	!	8%	23%	9%		
Once a week  Less than once a week	!	14%   6%	6%   7%	8%     13%		
Rarely or never	I	5%	5%	17%		
  READ MAIN JOBREPORTS, ARTICL	 					
Every day	31%	42%	32%	36%		
A few times a week	!	21%	13%	13%		
Once a week	!	17%	8%	10%		
Less than once a week	!	8%	9%	7%		
Rarely or never	53% 	11% 	38% 	34%   		
READ MAIN JOBMANUALS/REFER.   BOOKS	 					
Every day	:	46%	21%	33%		
A few times a week	9%	19%	10%	13%		
Once a week	!	3%	7%	6%		
Less than once a week  Rarely or never	27%   29%	11%   20%	5%   56%	16%     32%		
  READ MAIN JOBDIAGRAMS OR   SCHEMATICS	   	 	 	   		
Every day	18%	25%	14%	20%		
A few times a week	2%	12%	8%	7%		
Once a week	0%	11%	7%	6%		
Less than once a week	!	9%	4%	15%		
Rarely or never	52% 	43% 	67% 	52% 		
READ MAIN JOBBILLS, SPREAD-SHEETS	 			 		
Every day	37%	36%	24%	34%		
A few times a week	1%	6%	5%	4%		
Once a week	9%	15%	18%	13%		
Less than once a week  Rarely or never	30%	8%   26%	0%   52%	15%		
Karery of Hever	23% 	36% 	53% 	35%   		
READ MAIN JOBDIR./INSTR. MEDICINES	 	 	 	 		
Every day	8%	29%	33%	22%		
A few times a week	8%	5%	1%	6%		
Once a week  Less than once a week	7%   16%	9% 1 9%	23%   3%	11%   10%		
Rarely or never	16%   61%	8%   48%	3%   39%	10%   51%		
   ALL	   100%	100%	100%	   100%		

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Table 22: Prose Literacy Tasks at Work

How often do you write or fill out each of the following
as a part of your main job?

(Ontario Deaf and Hard of Hearing People, Employed, Age 16-65)

+	+			++
	1	OF HEARING	LOSS	ALL
	Partial  difficulty	Partial  difficulty  hearing a	Unable to hear a	     
İ	group	person	a group	j j
+  WRITE MAIN JOBLETTERS OR   MEMOS	+   	+   	+   	+   
Every day	   24%	   44%	   33%	
A few times a week	2%	5%	29%	9%
Once a week	6%	14%	18%	12%
Less than once a week	13%	7%	1%	8%
Rarely or never	55%	30%	20%	38%
  WRITE MAIN JOBFORMS,   INVOICES	   	   	   	   
Every day	20%	43%	24%	30%
A few times a week	12%	18%	6%	13%
Once a week	5%	1%	18%	6%
Less than once a week	26%	6%	6%	14%
Rarely or never	37%	32%	47%	37%
  WRITE MAIN JOBREPORTS,   ARTICLES	   		   	 
Every day	29%	32%	33%	31%
A few times a week	2%	18%	3%	8%
Once a week	7%	6%	24%	11%
Less than once a week	18%	20%	1%	15%
Rarely or never	44%	25%	40%	36%
  WRITE MAIN JOBTECH.   SPECIFICATIONS	   		   	 
Every day	16%	16%	17%	16%
A few times a week	15%	5%	1%	8%
Once a week	0%	3%	1%	1%
Less than once a week	6%	8%	1%	5%
Rarely or never	64%	68%	81%	69%
  ALL	   100%	   100%	100%	   100%

Table 23: Quantitative Literacy Tasks at Work
In your main job how often do you use arithmetic or mathematics?
(Ontario Deaf and Hard of Hearing People, Employed, Age 16-65):AGE ADJUSTED

+	+			++			
	LEVEL OF HEARING LOSS						
	Partial	Partial	Unable				
	difficulty	difficulty	to hear a				
	hearing a	hearing a	person or				
	group	person	a group				
MAIN JOB USE MATH MEASURE   OBJECTS	   	   	   	 			
Every day	53%	66%	60%	59%			
A few times a week	3%	10%	1%	5%			
Once a week	11%	1%	0%	5%			
Less than once a week	18%	4%	27%	15%			
Never	14%	19%	12%	16%			
  MAIN JOB USE MATH CALCULATE   PRICES	   						
Every day	20%	33%	14%	24%			
A few times a week	4%	9%	11%	7%			
Once a week	2%	2%	0%	2%			
Less than once a week	26%	13%	10%	18%			
Never	48%	43%	65%	50%			
  ALL	   100%	   100%	   100%				

Table 24: Self-Assessment of Literacy Skills at Work (Ontario Deaf and Hard of Hearing People, Employed, Age 16-65)

	+   LEVEL	OF HEARING	LOSS	+   ALL
-		Partial   Partial  difficulty  hearing a   person	to hear a person or	
MAIN JOB RATE READING SKILL IN	+ 	+ 	+ 	++ 
ENGLISH				
Excellent		58%	36%	45%
Good	49%	24%	32%	36%
Moderate	12%	11%	10%	11%
Poor	0% 	7% 	23% 	8%
READING SKILL IN ENGLISH LIMIT   JOB OPPS	   			
Greatly limiting	0%	5%	7%	3%
Somewhat limiting	4%	16%	22%	12%
Not at all limiting	96%	80%	72%	84%
  MAIN JOB RATE WRITING SKILL IN   ENGLISH	   	   		
Excellent	28%	44%	22%	33%
Good	39%	37%	46%	40%
Moderate	22%	6%	13%	14%
Poor	11%	13%	19%	13%
WRITING SKILL IN ENGLISH LIMIT JOB OPPS	   	   		
Greatly limiting	0%	6%	1%	3%
Somewhat limiting	10%	9%	17%	11%
Not at all limiting	90%	85%	82%	86%
  MAIN JOB RATE MATH SKILL IN   ENGLISH	   			
Excellent	38%	51%	34%	42%
Good	58%	33%	32%	44%
Moderate	4%	10%	12%	8%
Poor	0%	5%	22%	6%
  MATH SKILL IN ENGLISH LIMIT   JOB OPPS	   			
Greatly limiting		1%	1%	1%
Somewhat limiting		8%	18%	8%
Not at all limiting	97%	91%	81%	91%
  ALL	   100% +	   100% +	   100% 	   100%   

Table 25: Reading and Writing in General (Ontario Deaf and Hard of Hearing People, Age 16-65)

	1	OF HEARING		ALL
	Partial difficulty	Partial difficulty	Unable    to hear a	
   +	group	hearing a   person	person or	
HOW OFTEN USE A PUBLIC LIBRARY	     1%	'     1%	 	1%
Daily Weekly		16   6%		1% 5%
Every month	:	0%   18%		16%
Several times a year	1	10%   19%	20%     17%	27%
Never	!	56%	54%	51%
HOW OFTEN ATTEND A MOVIE, PLAY		 		
Weekly	6%	3%	0%	3%
Every month	22%	11%	2%	13%
Several times a year	i	43%	36%	40%
Never	33%	42% 	62%	44%
HOW OFTEN ATTEND/ TAKE PART IN   SPORT		 		
Daily	3%	3%	10%	5%
Weekly	20%	27%	12%	21%
Every month	6%	1%	6%	4%
Several times a year	28%	19%	20%	22%
Never	42%	51%	52%	48%
HOW OFTEN WRITE LETTERS ETC.		 		
Daily	!	11%	3%	7%
Weekly	•	9%	16%	9%
Every month		15%	26%	19%
Several times a year	:	29%	12%	19%
Never	56%	37% 	44%   	45%
HOW OFTEN VOLUNTEER FOR ORGANISATION		 		
Daily	3%	9%	5%	6%
Weekly	!	17%	7%	11%
Every month	!	7%	29%	13%
Several times a year	!	14%	3%	12%
Never	66% 	53% 	57%   	59%
HOW OFTEN DO YOUREAD NEWSPAPER/MAG.		   		
Daily	69%	61%	64%	65%
Weekly	•	27%	23%	23%
Every month	8%	7%	3%	6%
Several times a year		4%	1%	3%
Never	2%	2% 	9%   	4%
HOW OFTEN DO YOUREAD BOOKS				
Daily	!	41%	26%	36%
Weekly	1	13%	20%	13%
Every month	13%	10%	22%	14%
·	1			
Several times a year  Never	:	14%   22%	16%     17%	15% 21%

ALL	100%	100%	100%	100%
_		_		_
T				

Table 26: Sources of Information (Ontario Deaf and Hard of Hearing People, Age 16-65)

+	ı	OF HEARING		ALL
	Partial difficulty	Partial difficulty hearing a	Unable to hear a	
WATCH TELEVISION WITH CAPTIONS   All or most of the time   About half of the time   Less than half of the time   Hardly ever	1%   0%   0%	1% 1% 1% 97%	14% 0% 2% 84%	5%   1%   1%   94%
YOUR HOMEDAILY NEWSPAPER Yes	   66%   34%	60% 40%	69% 31%	64%   36%
YOUR HOMEWEEKLY NEWSPAPERS/ MAGAZINES Yes	 	72% 28%	74% 26%	77%   23%
YOUR HOMEMORE THAN 25 BOOKS Yes	 	78% 22%	76% 24%	81%   19%
YOUR HOMEA (MULTI-VOL.)  ENCYCLOPEDIA  Yes	     63%   37%	59% 41%	57% 43%	60%   40%
YOUR HOMEA DICTIONARY Yes	97% 3%	90% 10%	86% 14%	92%   8%
ALL	100% +	100% +	100%	100%

Table 27: Need for Help with Literacy Tasks (Ontario Deaf and Hard of Hearing People, Age 16-65)

	+ 	OF HEARING	LOSS	++   ALL
	' +	+	+	+
	Partial	l		
		difficulty		
	group	hearing a person		
+	group +	person +	a group +	 ++
HELPREADING NEWSPAPER				
ARTICLES				
Often	!	3%	5%	3%
Sometimes	!	7%	18%	9%
Never	94%	91% 	76%	88%
  HELPREAD INFO FROM	 	 		
GOV./BUS. INSTUT.	j			i i
Often	6%	5%	19%	9%
Sometimes	25%	18%	27%	23%
Never	69%	77%	54%	68%
  HELPFILLING OUT FORMS	 	 		
Often	2%	5%	22%	   8%
Sometimes	11%	11%	10%	11%
Never	88%	84%	68%	81%
  HELPREAD INSTRUCTIONS ON   MED. BOTTLE	   			
Often	5%	10%	1%	6%
Sometimes	2%	4%	18%	7%
Never	93%	86%	80%	87%
  HELPREAD INSTRUCTIONS ON   PACKAGES	   	   		
Often	4%	5%	3%	4%
Sometimes	2%	5%	17%	7%
Never	94%	90%	80%	89%
HELPDOING BASIC MATH	 			
Often	।   2%	।   3%	   5%	
Sometimes	2%	8%	30%	12%
Never	96%	89%	65%	86%
LIELD AND THE INC. A DEPTH OF				
HELPWRITING NOTES & LETTERS   Often	   2%	   8%	   10%	   7%
Sometimes	14%	6%	10%	/*     10%
Never	84%	0%   86%	80%	84%
ALL	100%	100%	100%	100%

Table 28: Self-Assessment of the Literacy Skills in Everyday Life (Ontario Deaf and Hard of Hearing People, Age 16-65)

+	+			++
	1	OF HEARING	LOSS	ALL
	Partial	Partial  difficulty	Unable	
	_	hearing a	!	
	group		a group	
+	910up +	PCIBON	a group +	 ++
RATE ENGLISH READING SKILLS DAILY LIFE	 	 	 	
Excellent	37%	47%	28%	39%
Good	48%	34%	31%	39%
Moderate	13%	11%	24%	15%
Poor	2%	7%	17%	8%
	İ		İ	j j
RATE ENGLISH WRITING SKILLS DAILY LIFE	<u> </u> 		<u> </u> 	 
Excellent	31%	38%	19%	31%
Good	42%	29%	29%	34%
Moderate	18%	21%	31%	23%
Poor	10%	11%	21%	13%
RATE MATH SKILLS DAILY LIFE				
Excellent	44%	32%	25%	34%
Good	46%	45%	28%	41%
Moderate	8%	15%	28%	16%
Poor	2%	8%	19%	9%
SATISFIED READ/WRITE ENGLISH				
very satisfied?	60%	49%	45%	52%
somewhat satisfied?	27%	33%	21%	28%
somewhat dissatisfied?	!	10%	23%	14%
very dissatisfied?	2%	7%	11%	6%
  ALL	   100%	   100%	   100%	   100%
AUII	1 100%	1 1000	I TOO2	. TOO2

•			

## APPENDIX C-TABLES: INTERNATIONAL ADULT LITERACY SURVEY, ONTARIO SAMPLE

Table 2: Presence of Selected Types of Disability (Total Ontario, Age 16-65)

+	+	+	+	++
	DO YOU	DID YOU	DID YOU	EYE,
	HAVE	EVER HAVE	HAVE A	SPEECH, OR
	EYE/VISUAL	A SPEECH	LEARNING	LEARNING
	TROUBLE	DISABILITY	DISABILITY	DISABILITY
+	·	+	+	++
AGE				
16-45	7%	5%	4%	15%
46-55	3%	1%	4%	7%
56-65	14%	1%	1%	15%
				ĺ
ALL	7%	4%	4%	13%
+		+	+	++

1994 IALS -- Ontario Sample

Table 4: Percentage Distribution by Demographic Characteristics (Ontario Population, Age 16-65)

+	
AGE	i
16-45	72.6%
46-55	17.4%
56-65	9.9%
SEX	
MALE	49.3%
FEMALE	50.7%
EDUCATION	
Less than high school	25.6%
High school diploma	36.2%
Post-secondary degree	38.2%
WERE YOU BORN IN CANADA?	
YES	70.0%
NO	30.0%
ALL	100.0%
+	++

Table 5a: Percentage Distribution by Level of Education (Ontario Population, Age 26-65)

	+   	EDUCATION		++   ALL
	Less   than high   school	High   school   diploma	  Post-secon  dary   degree	
AGE	+ 		 	 
26-45	17.8	37.5	44.8	100.0
46-55	26.6	32.5	40.9	100.0
56-65	53.6 	20.3	26.1	100.0
ALL	24.1 +	34.3	41.6	100.0

Table 5b: Average Years of Schooling (Ontario Population, Age 26-65)

+	+
	YEARS OF   FORMAL   EDUCATION
AGE	
26-45	14.0
46-55	
56-65	10.8
  SEX   MALE	13.1
FEMALE	13.7
EDUCATION	
Less than high school	
High school diploma    Post-secondary degree	
Fost-secondary degree	10.9
WERE YOU BORN IN CANADA?	
YES	13.3
NO	13.6
ALL	13.4

Table 7: Reasons Stopped Schooling Before Completing High School Percentage Distribution Among those who did not Complete High School (Ontario Population, Age 26-65)

+	+
MAIN REASON YOU STOPPTED SCHOOLING	
WANTED TO WORK/LEARN A TRADE/ENOUGH EDUCATION	17%
HAD TO WORK/FINANCIAL REASONS	37%
FAMILY REASONS	13%
DID NOT LIKE/DO WELL IN SCHOOL/BOREDOM	19%
SCHOOL NOT AVAILABLE/ACCESSIBLE	1%
OTHER REASONS	13%
ALL	100%
+	+

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Table 8a: Percentage Distribution by Education & Training in Previous 12 mths (Ontario Population, Age 26-65)

+	++
HAVE YOU RECEIVED ANY TRAINING OR ED	
YES	37%
NO	63%
	ĺ
COULDN'T TAKE TRAIN/ED YOU WANTED (REC)	
YES	27%
NO	73%
NOT STATED	0%
ALL	100%
+	++

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Table 8b: Percentage Distribution by Education & Training in Previous 12 mths (Ontario Population, Age 26-65 Who Are Employed)

+	+
HAVE YOU RECEIVED ANY TRAINING OR ED	
YES	39%
NO	61%
COULDN'T TAKE TRAIN/ED YOU WANTED (REC)	
YES	32%
NO	68%
ALL	100%
+	+

1994 IALS -- Ontario Sample

Table 9: Reasons Did Not Take More Training (Ontario Population, Age 26-65)

++	+
TOO BUSY IN GENERAL	1
YES	71% İ
NO	
	2,0
TOO BUSY AT WORK	i
YES	24%
NO	!
	700
COURSE NOT OFFERED	ł
YES	7%
!	:
NO	93%
	-
FAMILY RESPONSIBILITIES	100
YES	:
NO	88%
	ļ
TOO EXPENSIVE-NOT MONEY	ļ
YES	
NO	888
	ļ
LACK OF QUALIFICATIONS	
YES	0%
NO	100%
	1
LACK OF EMPLOYER SUPPORT	
YES	0%
NO	100%
į	į
COURSE OFFERED AT INCONVENIENT TIME	į
YES	1%
NO	99%
į į	į
LANGUAGE REASONS	
YES	0%
NO	
	1
   HEALTH REASONS	
YES	3%
NO	97%
140	2/30
OTHER REASONS	
YES	4%
NO	96%
	1000
ALL	100%
++	+

Table 10: Labour Force Profile (Ontario Population, Age 16-65)

+	+
CURRENT WORK SITUATION	
EMPLOYED	65%
RETIRED	4%
UNEMPLOYED/LOOKING FOR WORK	5%
STUDENT (INCLUDING WORK PROGRAMS)	10%
HOMEMAKER	11%
OTHER	4%
WORKED FULL OR PART TIME	
INFO MISSING/NOT APPLIC	35%
Full-Time	52%
Part-Time	14%
INCOME FROM WAGES	
No wage income	26%
Less than 30,000	37%
30,000 or more	36%
ALL	100%
ANNUAL EARNINGS	\$30,184
+	+

Table 11: Labour Force Profile by Key Characteristics (Ontario Population, Age 16-65)

PCT OF   EMPLOYED   PCT OF   ANNUAL   POPULATION   WORKING   LABOUR   EARNINGS   EMPLOYED   FULL-TIME   FORCE   UNEMPLOYED   UNEMPLOYED	+	+	<b></b>	++	+
EMPLOYED   FULL-TIME   FORCE   UNEMPLOYED		PCT OF	EMPLOYED	PCT OF	ANNUAL
AGE		POPULATION	WORKING	LABOUR I	EARNINGS
AGE		EMPLOYED	FULL-TIME	FORCE	
AGE					i
16-45	+	 +	 	++	ا +
16-45	LAGE	I			i
46-55.		। । 679	   719	1 02 1	¢27 /50
56-65				1 - 1	the state of the s
SEX				1 - 1	
MALE	50-05	546 	926 	06	\$30,051
MALE	Lanz				
FEMALE			0.50		425 214
EDUCATION	!			! !	
Less than high school	FEMALE	5.7%	59%	10%	\$23,411
Less than high school		 			ļ
High school diploma	1	   110.	70%	1 010	410 00F
Post-secondary degree				!	
DOCUMENT LEVEL	• -			! !	the state of the s
LEVEL 1/2	Post-secondary degree	75%	'/4%	2%	\$34,704
LEVEL 1/2	  DOCUMENT   EVEL	 			
LEVEL 3	1	 	। । ०८७	1 1/19 1	් රටට 116
LEVEL 4/5				!	
WERE YOU BORN IN CANADA?				! !	
YES	LEVEL 4/5	1 74%	1 79%	5%	\$33,586
YES	WERE YOU BORN IN CANADA?	 			
NO	1	।   69%	l   81%		\$30 037
	! ==~	!		!	
ALL	100	30%   	/46 	146	ρου,ο//   
1 1 1	ALL	1   65%	1   79%		\$30,184
++	+	+	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		

Table 18b: Document Literacy Level (Ontario Population, Age 16-65)

	DOCUMENT LEVEL			ALL	
	LEVEL 1	LEVEL 2	LEVEL 3	LEVEL	
AGE					
16-45	13%	18%	38%	32%	100%
46-55	19%	36%	14%	30%	100%
56-65	44%	22%	20%	14%	100%
  EDUCATION		 			
Less than high schl.	41%	31%	18%	10%	100%
High school diploma.	14%	25%	37%	25%	100%
Post-secondary degr.	5%	10%	38%	47%	100%
  ALL	17%	21%	32%	30%	100%

Table 19a: Document Literacy Score, Low Document Literacy, & Years of Schooling (Ontario Population, Age 16-65)

	DOCUMENT LITERACY SCORE	LITERACY BELOW LEVEL 3	++   YEARS OF     FORMAL    EDUCATION
AGE			i i
16-45	299	31%	13.9
46-55	272	55%	12.9
56-65	218	66%	13.5
EDUCATION			
Less than high school.	228	72%	9.2
High school diploma	291	38%	12.7
Post-secondary degree.	321	15%	16.7
ALL	286	38%	13.7
+		+	++

Table 20: Percentage Employed and Employed Full-Time
By Literacy Level and Selected Characteristics
(Ontario Population, Age 16-65)

+	+	++
	PCT OF	EMPLOYED
İ	POPULATION	WORKING
İ	EMPLOYED	FULL-TIME
+	+	++
DOCUMENT LEVEL		
LEVEL 1	51%	90%
LEVEL 2	53%	83%
LEVEL 3	73%	73%
LEVEL 4/5	74%	79%
EDUCATION		
Less than high school	41%	78%
High school diploma	74%	84%
Post-secondary degree	75%	74%
		į
AGE		ĺ
16-45	67%	74%
46-55	68%	95%
56-65	52%	92%
		i i
ALL	65%	79%
+	+	++

Table 21: Document Literacy Tasks at Work

How often do you read or use information from each of the following as part of your main job?

(Ontario Population, Age 16-65)

+	+
DID YOU USE LETTERS OR MEMOS AT WORK	
EVERY DAY	53%
A FEW TIMES A WEEK	
ONCE A WEEK.	:
LESS THAN ONCE A WEEK	
RARELY/NEVER	
KAKELI/NEVEK	±20
USE OF REPORTS/PERIODICALS/ETC AT WORK	
EVERY DAY	46%
A FEW TIMES A WEEK.	
ONCE A WEEK.	
LESS THAN ONCE A WEEK	
RARELY/NEVER	
RARELY/NEVER	406   
LIGE OF MANUAL CAPERDENCE POOKS AT MORE	
USE OF MANUALS/REFERENCE BOOKS AT WORK	240
EVERY DAY	- · ·
A FEW TIMES A WEEK	
ONCE A WEEK	
LESS THAN ONCE A WEEK	
RARELY/NEVER	27%
USE OF DIAGRAMS OR SCHEMATICS AT WORK	
EVERY DAY	20%
A FEW TIMES A WEEK	8%
ONCE A WEEK	5%
LESS THAN ONCE A WEEK	17%
RARELY/NEVER	49%
	į
USE OF BILLS/INVOICES/ETC. AT WORK	İ
EVERY DAY	40%
A FEW TIMES A WEEK	9%
ONCE A WEEK	8%
LESS THAN ONCE A WEEK	
RARELY/NEVER	:
KAKELI/NEVEK	J=0
USE OF MATERIAL NOT IN E AT WORK	
EVERY DAY	   9왕
!	
A FEW TIMES A WEEK	
ONCE A WEEK	
LESS THAN ONCE A WEEK	
RARELY/NEVER	85%
ALL	
+	

## Table 22: Prose Literacy Tasks at Work How often do you write or fill out each of the following as a part of your main job? (Ontario Population, Age 16-65)

+	+
DO YOU WRITE LETTERS OR MEMOS AT WORK	!
EVERY DAY	34%
A FEW TIMES A WEEK	12%
ONCE A WEEK	10%
LESS THAN ONCE A WEEK	18%
RARELY/NEVER	27%
DO YOU WRITE FORMS/BILLS/ETC. AT WORK	
EVERY DAY	31%
A FEW TIMES A WEEK	7%
ONCE A WEEK	10%
LESS THAN ONCE A WEEK	11%
RARELY/NEVER	41%
DO YOU WRITE REPORTS OR ARTICLES AT WORK	
EVERY DAY	23%
A FEW TIMES A WEEK	8%
ONCE A WEEK	
LESS THAN ONCE A WEEK	!
RARELY/NEVER	=
	1.0
DO YOU WRITE ESTIMATES/ETC. AT WORK	
EVERY DAY	12%
A FEW TIMES A WEEK	9%
ONCE A WEEK	!
LESS THAN ONCE A WEEK	!
RARELY/NEVER	* * !
NAKELI/NEVEK	0/%
ALL	100%

Table 23: Quantitative Literacy Tasks at Work
In your main job how often do you use arithmetic or mathematics?

(Ontario Population, Age 16-65)

USE OF ARITH./MATH (SIZE/WEIGHT) AT WORK	+   41%
A FEW TIMES A WEEK	10%
ONCE A WEEK	3%
LESS THAN ONCE A WEEK	13%
NEVER	33%
USE OF ARITH./MATH (COST/ETC) AT WORK	
EVERY DAY	34%
A FEW TIMES A WEEK	8%
ONCE A WEEK	7%
LESS THAN ONCE A WEEK	17%
NEVER	34%
ALL	100%
+	+

Table 24: Self-Assessment of Literacy Skills at Work (Ontario Population, Age 16-65)

++	+
READING SKILLS IN (E/F) FOR WORK	
EXCELLENT	66%
GOOD	28%
MODERATE	4%
POOR	2%
READING SKILLS (E/F) LIMIT JOB OPTIONS	
GREATLY LIMITING	1%
SOMEWHAT LIMITING	7%
NOT AT ALL LIMITING	92%
WRITING SKILLS IN (E/F) FOR JOB	ļ
EXCELLENT	55%
GOOD	35%
MODERATE	5%
POOR	5%
WRITING IN (E/F) LIMITING JOB OPPORTUN.	10
GREATLY LIMITING	1%
SOMEWHAT LIMITING	5%
NOT AT ALL LIMITING	94%
DAME MARK CYTILG FOR MAIN TOR	
RATE MATH SKILLS FOR MAIN JOB	400
EXCELLENT	49%
GOOD	40%
MODERATE	10%
POOR	1%
MARKI CHILL CLIMITATING TOD ODDODRINITATING	
MATH SKILLS LIMITING JOB OPPORTUNITIES	10
GREATLY LIMITING	1%
SOMEWHAT LIMITING	5%
NOT AT ALL LIMITING	94%
777	100%
ALL	100%

1994 IALS Ont	tario Sample	

Table 25: Reading and Writing in General (Ontario Population, Age 16-65)

+	
DAILY	2%
WEEKLY.	12%
MONTHLY	16%
YEARLY	26%
NEVER	43%
NEVER	13.0
DO YOU GO TO A MOVIE/PLAY/CONCERT	
DAILY	0%
WEEKLY	9%
MONTHLY	34%
YEARLY	39%
NEVER	19%
DO YOU ATTEND/TAKE PART IN SPORTS	
DAILY	
WEEKLY	22%
MONTHLY	12%
!	26%
YEARLY	
NEVER	32%
DO YOU WRITE LETTERS	
DAILY	7%
WEEKLY	15%
MONTHLY	19%
YEARLY	25%
NEVER	34%
DAILY	3%
WEEKLY.	10%
MONTHLY	12%
YEARLY	20%
NEVER	56%
DO YOU READ NEWSPAPERS OR MAGAZINES	
DAILY	62%
WEEKLY	27%
MONTHLY	5%
YEARLY	4%
NEVER	2%
Lucii opport do vor della poorta	
HOW OFTEN DO YOU READ BOOKS?	4.6.3
DAILY	42%
WEEKLY	14%
MONTHLY	13%
YEARLY	15%
NEVER	16%
  ALL	100%
111111111111111111111111111111111111111	T O O .0

Table 26: Sources of Information
 (Ontario Population, Age 16-65)

+	++
TIME SPENT EACH DAY WATCHING TV/VIDEOS	1
NOT ON A DAILY BASIS	12%
1 HOUR OR LESS PER DAY	! ' !
1 TO 2 HOURS PER DAY	! !
MORE THAN 2 HOURS BUT LESS THAN FIVE	: :
5 OR MORE HOURS PER DAY	!
DO NOT HAVE A TELEVISION OR VIDEOS	!
DO NOT HAVE A TELEVISION OR VIDEOS	0%
DO VOIL HAVE A DATEV MEMOD. IN VOID HOME	
DO YOU HAVE A DAILY NEWSP. IN YOUR HOME	   67%
YES	!
NO	33%
	!
DO YOU HAVE: WEEKLY NEWSP./MAG AT HOME	
YES	76%
NO	24%
DO YOU HAVE MORE THAN 25 BOOKS AT HOME	
YES	86%
NO	14%
	i i
DO YOU HAVE: MULTI-VOL. ENCYC. AT HOME	i i
YES	55%
NO.	!
	1 1 1
I   DO YOU HAVE A DICTIONNARY AT HOME	
YES	   93%
	!
NO	/6
	1000
ALL	100%

Table 27: Need for Help with Literacy Tasks (Ontario Population, Age 16-65)

++-	+
NEED HELP TO READ NEWSPAPER ARTICLES.	
OFTEN	4%
SOMETIMES	4%
NEVER	91%
NOT STATED	1%
i i	İ
NEED HELP READING GOVERNMENT INFO/ETC.	İ
OFTEN	5% I
SOMETIMES	11%
NEVER	84%
NOT STATED	1%
HELP NEEDED TO FILLING OUT FORMS	i
OFTEN	4%
SOMETIMES.	8%
NEVER	87%
NOT STATED.	1%
NOT STATED	Τ.0
OFTEN	4%
SOMETIMES	5%
	!
NEVER.	90%
NOT STATED	1%
HELP NEEDED TO READ INSTRUC.(PACK.GDS)	7 e.
OFTEN	2%
SOMETIMES	6%
NEVER	91%
NOT STATED	1%
HELP NEEDED TO DO BASIC MATH/ARITHM.	
OFTEN	2%
SOMETIMES	3%
NEVER	94%
NOT STATED	1%
	ļ
HELP NEEDED WRITING NOTES/LETTERS	ļ
OFTEN	2%
SOMETIMES	7%
NEVER	90%
NOT STATED	1%
ALL	100%

Table 28: Self-Assessment of the Literacy Skills in Everyday Life (Ontario Population, Age 16-65)

+	++
RATE YOUR E READING SKILLS: DAILY LIFE	
EXCELLENT	61%
GOOD	27%
MODERATE	1
POOR	7%
NO OPINION	0%
RATE YOUR WRITING SKILLS: DAILY LIFE	
EXCELLENT	52%
GOOD.	32%
MODERATE	
POOR	
NO OPINION.	
NO OF INTOIN	1 1
  RATE YOUR MATH SKILLS: DAILY LIFE	
EXCELLENT	48%
GOOD	
MODERATE	
POOR	= * !
NO OPINION	1%
  SATISFACTION WITH READ./WRIT. SKILLS	
VERY SATISFIED	64%
SOMEWHAT SATISFIED.	
SOMEWHAT DISSATISFIED	5%
VERY DISSATISFIED	
NO OPINION	0%
NO OPINION	U6   
ALL	100%