
Resource Manual
for
Physicians

Resource Manual

for Physicians

All possible measures are exerted to ensure the accuracy of the contents of this publication; however, it may contain typographical or printing errors. Users are cautioned against complete reliance upon the contents hereof without confirming the accuracy and currency of the information contained herein. The Crown in Right of Ontario, as represented by the Minister of Health and Long-Term Care, assumes no responsibility for any person's use of the material herein or any costs or damages associated with such use.

This resource manual may not be reproduced or altered without the permission of the Ministry of Health and Long-Term Care, Provider Services Branch, Kingston, Ontario.

Current as of January 2005

TABLE OF CONTENTS

Section 1. Physician Registration

Section Contents

1.1	Overview	1 - 2
1.2	Questions and Answers	1 - 3

Section 2. Provider Payments and Policy

Section Contents

2.1	Schedule of Benefits Overview	2 - 2
2.2	General Preamble.....	2 - 3
2.3	Schedule of Benefits Appendices	2 - 11
2.4	Questions and Answers	2 - 13

Section 3. Monitoring and Control

Section Contents

3.1	Overview	3 - 2
3.2	Processes	3 - 2
3.3	Options for Action	3 - 3
3.4	Recovery of Funds	3 - 5
3.5	Unauthorized Payment	3 - 5
3.6	Verification Letters	3 - 6

Section 4. Claims Submission

Section Contents

4.1	Overview	4 - 4
4.2	Methods to Submit Claims	4 - 4
4.3	Process to Register to Submit Claims	4 - 5
4.4	Submission of Claims	4 - 6
4.5	Reports	4 - 11
4.6	Reconciliation and Payment	4 - 13
4.7	Inquiries	4 - 13
4.8	Electronic Data Transfer	4 - 13

Section 4. Claims Submission (Continued)

4.9	Province/Territory Codes.....	4 - 15
4.10	Diskette Label Information.....	4 - 16
4.11	Rejection Conditions	4 - 17
4.12	Error Codes	4 - 24
4.13	Explanatory Codes	4 - 30
4.14	Specialty Codes	4 - 38
4.15	Diagnostic Codes	4 - 40
4.16	Questions and Answers	4 - 102

Section 5. Registration for Ontario Health Coverage

Section Contents

5.1	Client Registration Overview	5 - 2
5.2	Eligibility Overview	5 - 3
5.3	Health Cards.....	5 - 4
5.4	Health Card Validation	5 - 8
5.5	Health Number Release	5 - 11
5.6	Questions and Answers	5 - 12

Section 6. General Information

Section Contents

6.1	Overview.....	6 - 4
6.2	Acts (Legislation)	6 - 5
6.3	Alternate Payment Plans Programs.....	6 - 7
6.4	Ambulance Services Land and Air	6 - 12
6.5	Assistive Devices Program and Home Oxygen Program	6 - 17
6.6	Community Care Access Centres	6 - 21
6.7	Community Health Centres	6 - 23
6.8	Health Service Organization Program	6 - 25
6.9	Independent Health Facilities	6 - 27
6.10	Laboratory Services	6 - 29
6.11	Ontario Breast Screening Program	6 - 32
6.12	Ontario Drug Benefit Programs	6 - 33
6.13	Primary Care / Family Health Networks	6 - 37
6.14	Underserviced Area Program	6 - 39