

Québec's Experience

# cyberlinks with citizens



Québec 



Around the world, in both the Northern and Southern Hemispheres, the focus today is on information and communication technology (ICT): multimedia, Internet, optic fibre connections, on-line government, e-commerce.

These buzzwords take on their full meaning in the new knowledge economy.

The arrival of new technologies constitutes a major challenge for industrialized and developing nations alike. To avoid creating a two-tier society of "info-rich" and "info-poor" citizens, we have to work together to reduce the digital divide.

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## Internet Access For All!

In a global digital context, how can we make sure that citizens in remote regions have the same access to information technology as people in major urban centres? How can developing nations democratize access to data highways? If you share Québec's concern about universal access to information and communication technology, the following Québec initiatives may provide you with food for thought:

L'Avenue Inc.  
(community Internet service)  
[www.lavenue.qc.ca/](http://www.lavenue.qc.ca/)

Connecting Families to the Internet program  
[www.autoroute.gouv.qc.ca/nouvelles/0071.htm](http://www.autoroute.gouv.qc.ca/nouvelles/0071.htm)

Connectivity for Québec's Communities program  
[www.meq.gouv.qc.ca/lancement/villagesbranches/VillageBranche\\_a.pdf](http://www.meq.gouv.qc.ca/lancement/villagesbranches/VillageBranche_a.pdf)

Connecting youth centres to the Internet  
[www.autoroute.gouv.qc.ca/fai/volets2000/maisons/prospsec1.htm](http://www.autoroute.gouv.qc.ca/fai/volets2000/maisons/prospsec1.htm)

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## Québec in the Age of Information and Communication

The Government of Québec has adopted an *Information Highway Policy* aimed at stimulating the development of data freeways, the availability of services and the creation of content adapted to Quebecers' language and culture.

Mirroring Quebecers' concerns in the new digital era, this *policy* focuses on five main objectives:

- Generalize the use of electronic highways
- Prepare the upcoming generation for the world of new technology
- Build a section of the worldwide information highway that corresponds to Québec's culture
- Speed up the transition to the new economy
- Bring government closer to citizens

The Government of Québec is also concerned about protecting personal information, as well as the legal security, functional equivalence and legal value of documents and the coherence of legal rules with respect to documents. With this in mind, it adopted the *Act respecting access to documents held by public bodies and the protection of personal information* in 1982 and, in 2001, the *Act to establish a legal framework for information technology*.

Québec information highway policy  
[www.autoroute.gouv.qc.ca/politique/str\\_pol.html](http://www.autoroute.gouv.qc.ca/politique/str_pol.html)

Act respecting access to documents held by public bodies and the protection of personal information (R.S.Q., chapter A-2.1)  
[www.cai.gouv.qc.ca/eng/biblio\\_en/bib\\_loi\\_en.htm](http://www.cai.gouv.qc.ca/eng/biblio_en/bib_loi_en.htm)

Act to establish a legal framework for information technology (R.S.Q., chapter C-1.1-A)  
[www.publicationsduquebec.gouv.qc.ca/home.php](http://www.publicationsduquebec.gouv.qc.ca/home.php)

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## Make way for Youth!

How can we make sure that young people get the most out of today's digital world? How can we help upcoming generations master information and communication technology? What about youth content on the Web? Québec has risen to these exciting challenges!



Petit Monde (family and childhood portal)  
[www.petitmonde.qc.ca](http://www.petitmonde.qc.ca)

"En mémoire de notre richesse"  
[www.enmemoiredenotrerichesse.com](http://www.enmemoiredenotrerichesse.com)

Maison des jeunes.net (youth centre network)  
[www.maisonsdejeunes.qc.ca](http://www.maisonsdejeunes.qc.ca)

World of Darwin  
[www.darwin.cyberscol.qc.ca/](http://www.darwin.cyberscol.qc.ca/)

Science for all  
[www.sciencepourtous.qc.ca/](http://www.sciencepourtous.qc.ca/)

Selection of books for pre-schoolers and elementary school students  
[www.livresouverts.qc.ca/](http://www.livresouverts.qc.ca/)

Vocational training on the Island of Montréal  
[www.clicfp.qc.ca/en/index.html](http://www.clicfp.qc.ca/en/index.html)

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## An Information Highway "made in Québec!"

In collaboration with civil society, the Government of Québec has made the information highway a showcase for Quebecers' cultural, language and artistic products. How? By focusing on digitization of Québec's cultural heritage, networking with local, regional and national cultural institutions, and emphasizing culturally diverse content. Curious? Click the following links to find out more:



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## Trade without borders

The Internet is an increasingly useful tool for contractors and industrialists around the world. It gives them access to an impressive array of possibilities: market expansion, on-line transactions, electronic data exchange, enhanced competition. In Québec, widespread use of e-commerce is already a reality!



Québec food network  
[www.carrefouralimentaire.com/Anglais/Accueil/Accueil.asp](http://www.carrefouralimentaire.com/Anglais/Accueil/Accueil.asp)

Corporation des maîtres électriciens du Québec (electricity, lighting and electrical engineering portal)  
[www.cmeq.org](http://www.cmeq.org)

Innovanor (St. Lawrence north shore service industry e-marketplace)  
[www.innovanor.com/en/](http://www.innovanor.com/en/)

Federation of Québec outfitters (virtual exhibition of outfitting and adventure)  
[www.fpq.com/menuan.html](http://www.fpq.com/menuan.html)

AgroClic (Québec agriculture portal)  
[www.agroclit.com/agroclit/accueil/homepage.jsp](http://www.agroclit.com/agroclit/accueil/homepage.jsp)

Québec industrial subcontractors network  
[www.stiq.com/francais/index.cfm](http://www.stiq.com/francais/index.cfm)



Rideau (performers network)  
[www.rideau-inc.qc.ca/](http://www.rideau-inc.qc.ca/)

Info-Muse network  
[www.smq.qc.ca/publicsspec/smq/services/infomuse/index.phtml](http://www.smq.qc.ca/publicsspec/smq/services/infomuse/index.phtml)

On-line terminology dictionary  
[www.granddictionnaire.com/](http://www.granddictionnaire.com/)

French-language publication bank  
[www.btlf.qc.ca/](http://www.btlf.qc.ca/)

Cinémathèque québécoise  
[www.cinematheque.qc.ca/cinematheque/welcome.html](http://www.cinematheque.qc.ca/cinematheque/welcome.html)

Érudit (e-publishing of Québec's scientific heritage)  
[www.erudit.org/](http://www.erudit.org/)

Atlas of Québec  
[www.atlasduquebec.qc.ca/](http://www.atlasduquebec.qc.ca/)

Sécretariat à la politique linguistique (Québec language policy secretariat)  
[www.spl.gouv.qc.ca](http://www.spl.gouv.qc.ca)

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## **citizens.com**

Citizens, be they industrial contractors, students, professionals or creators, are at the heart of the shift to new technology. If you are intrigued by Québec's focus on services for citizens, the following sites are for you:

Arrondissement.com (portal to Montréal boroughs)

[www.arrondissement.com/](http://www.arrondissement.com/)

City of Bromont

[www.bromont.net/index\\_ie\\_new1\\_e.htm](http://www.bromont.net/index_ie_new1_e.htm)

NetFile Québec (e-filing of tax returns)

[www.revenu.gouv.qc.ca/eng/ministere/actualite/nf2002/in-136\\_59/impotnet.asp](http://www.revenu.gouv.qc.ca/eng/ministere/actualite/nf2002/in-136_59/impotnet.asp)

Communautique (virtual resource and networking centre)

[www.communautique.qc.ca/](http://www.communautique.qc.ca/)

Copibec (on-line copyright system for authors)

[www.copibec.qc.ca/?action=pr\\_accueil&langue=a](http://www.copibec.qc.ca/?action=pr_accueil&langue=a)

RISQ (Québec scientific information network)

[www.risq.qc.ca/?LANG=EN](http://www.risq.qc.ca/?LANG=EN)



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## **Information Highway: A Cutting-Edge Learning Tool!**

The information highway provides students, teachers and parents with access to a vast pool of educational resources, content, services and learning tools.

Educational network

[www.telequebec.tv/se](http://www.telequebec.tv/se)

RÉCIT (resource network for the development of student competencies through the integration of technology)

[www.recit.qc.ca/english/index.htm](http://www.recit.qc.ca/english/index.htm)

Direction des ressources didactiques (didactic resource branch)

[www.meq.gouv.qc.ca/drd/tic.html](http://www.meq.gouv.qc.ca/drd/tic.html)

Infobourg (educational press agency)

[www.infobourg.com/](http://www.infobourg.com/)

Vocational and technical education network

[www.inforoutefpt.org/](http://www.inforoutefpt.org/)

NTIC (ICT portal \_ computers for the education sector)

[www.ntic.org](http://www.ntic.org)

CCMD (collegiate didactic material development centre)

[www.ccdmd.qc.ca](http://www.ccdmd.qc.ca)

ITC integration and new university teaching methods

[www.profetic.org](http://www.profetic.org)

Digital education network

[www.numerique.educ-III.org/](http://www.numerique.educ-III.org/)

Téléuniversité du Québec (distance university)

[www.teluq.quebec.ca/](http://www.teluq.quebec.ca/)

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## **Tele-health services**

Universal access to high-quality healthcare services knows no borders, be they geographical, social or cultural! Québec has launched a provincial tele-health program.

Tele-consultations with a virtual nurse

[www.infirmiere.net/](http://www.infirmiere.net/)

Réseau québécois de télésanté élargi (Québec tele-health network)

[www.rqte.qc.ca/](http://www.rqte.qc.ca/)

Îles-de-la-Madeleine telemedicine

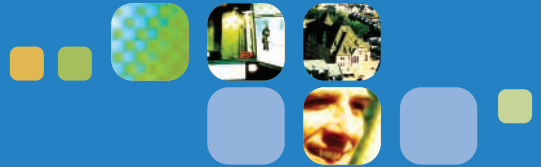
[www.rqte.qc.ca/fr/idlm/index.asp](http://www.rqte.qc.ca/fr/idlm/index.asp)

Association des diététistes au Québec (Québec dieticians association)

[www.innocuite.org/](http://www.innocuite.org/)

Centre de référence francophone en nutrition humaine (francophone human nutrition reference centre)

[www.extenso.org/](http://www.extenso.org/)



**Relations  
internationales**

**Québec** 

## **More Information**

Direction de l'autoroute de l'information  
(Québec information highway branch)  
[www.autoroute.gouv.qc.ca](http://www.autoroute.gouv.qc.ca)

Québec Department of International Relations  
[www.mri.gouv.qc.ca](http://www.mri.gouv.qc.ca)