

COMMUNITY RECOVERY – CAPACITY AND NEEDS ASSESSMENT

Community Case File #:

PURPOSE:

The purpose of this assessment is to determine how the disaster impacted you and your family in order that the Community Recovery Organization (as established by the responsible Local Authority – municipality/regional district/First Nation) can coordinate or provide you with disaster assistance to support you in your recovery. The assessment will consider your recovery needs as a result of a disaster.

If at any time during the interview you decide not to provide the information requested or do not wish to proceed with the assessment, you may stop the process and your application will be closed immediately, with no further action taken. If you choose to only provide partial information, the determination of available assistance will be considered based on the information provided. If you do not consent to the information sharing below, you may be required to complete a full assessment with each agency/government on services or support you choose to seek.

GENERAL INFORMATION:

| Type of Disas | ster: <i>(please che</i> | ck one) | | | | | | |
|--|--------------------------|-----------|-----------|-----------|-------------|--|--|--|
| Flood | Earthquake | Give Fire | Landslide | 🗖 Tsunami | □ Other | | | |
| Date of Dama | age: | | Location: | | (community) | | | |
| Applicant's Language(s): Interpreter Required: No D Yes D | | | | | | | | |
| Date of Interview: Interviewer/Agency: | | | | | | | | |
| Location of Interview: Home Recovery Centre Other - Describe: | | | | | | | | |

RESTRICTION:

Concerned family and friends may inquire about you/your family because of the emergency. We would like to provide these people with some information about you. Do you have any concern of us disclosing the location and the contact information for you and your family members? No 🗌 Yes 🗌

AUTHORIZATION/CONSENT AND CERTIFICATION:



SECTION 1: HOUSEHOLD PROFILE

| Applicant's Last Name | | | First | Name | | | | Initial | |
|-------------------------|-------------|----------------|-----------|--------------|-------------------------|----------|-------------|------------------------------------|------------------------------|
| Nickname | | Age (years) | | | Gender | | | Employment Status (codes below) | |
| Address at time of the | e Disaste | r (Stre | et Addres | s/Lega | I Property [| Descrip | tion) | | |
| Apt# & Street Address | | | | Comr | nunity | | Provi | ince | Postal Code |
| Mailing Address (if Dif | ferent from | n Above | e) | | | | | | |
| | | | | Com | nunity | | Provi | ince | Postal Code |
| Current Address (if ap | plicable): | (check | one) 🗖 h | otel/mo | otel 🛛 fami | ly/frien | ds 🗆 o | ther | |
| Apt# & Street Address | | | | Comr | munity | | Provi | ince | Postal Code |
| New Post-Disaster Ad | ddress (if | Differe | nt) | <u>.</u> | | | | · | |
| Apt# & Street Address | | | | Community | | Provi | ince | Postal Code | |
| Contact Information: | | | | | | | | | |
| Current Phone: () | | | Work P | hone: | | | Cell/O (| ther P) | hone: |
| E-mail address: | | | | | Other: | | | | |
| Additional Household | d Member | <u>s livir</u> | ng at you | ur add | ress at ti | me of | DISAS | TER | |
| Last Name | First N | ame | Initial | Age (yrs) | Applican (spouse/ se | | | | oyment Status odes below) |
| | | | | | | | | | |
| | | | | | | | | | |
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Work Codes

| EM | Employed | RE | Retired | DI | Disabled | FT | Full Time |
|----|------------|----|---------|----|-----------|----|-----------|
| UN | Unemployed | ST | Student | DE | Dependent | PT | Part Time |

SECTION 2: HOUSEHOLD CAPACITY ASSESSMENT

A. HOUSEHOLD IMPACT ASSESSMENT:

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| clothi | ne cost of your recovery have an impact on your access to baing, shelter)? describe: | | | d, ∕es ◘ |
|-----------------|--|-----------|----------|-------------|
| li yes | describe: | | | |
| (e.g., | ne cost of your recovery affect your ability to meet monthly fin mortgage, rent, vehicle payments, student loans)? describe debts: | | | Yes 🗖 |
| Was t If yes | here a loss of income to your household as a result of the dis | saster? N | o 🗖 | Yes 🗖 |
| | Cause of Income Loss: Employer was evacuated I was laid off by employer as a result of the disaster I am self-employed and the business was impacted b I had to stop work to protect: home business I I was injured during the disaster I was injured while officially volunteering during the d Other (please describe): | farm 🗖 | family 🗖 |] |
| | Period of Income Loss: How many workdays were you not paid for? | | | |
| | Number of hours typically worked in a day Dates of the income loss:to | | | |
| | Documentation on income loss provided? | No 🗖 | Yes 🗖 | |
| | Are you eligible for or in receipt of Employment Insurance? If yes, commencement date: | No 🗖 | Yes 🗖 | |
| | Are you eligible for or in receipt of other assistance? If yes, explain: (e.g., social assistance/insurance) | No 🗖 | Yes 🗖 | |

2. HOUSEHOLD CAPACITY ASSESSMENT (Continued)

B. CAPACITY ASSESSMENT - FINANCIAL

| Did your household income change as a result of the disaster? No \Box Yes \Box |
|--|
| If yes, has the lost income returned to normal? No \square Yes \square |
| If no, when is it estimated to return to normal? |
| What was the pre-disaster income of the household? Actual \$OR |
| □<\$25,000 □\$25,001-\$50,000 □\$50,001-\$75,000 □\$75,001-\$100,000 □>\$100,001 |
| What is your current household income? Actual \$OR |
| □<\$25,000 □\$25,001-\$50,000 □\$50,001-\$75,000 □\$75,001-\$100,000 □>\$100,001 |
| Documentation on pre-disaster household income provided? No D Yes D |
| Can your household contribute to the costs of rebuilding/replacing your home and belongings? Financially No Yes Labour No Yes I If yes, describe: |
| Does your household have access to other funds to assist in your recovery (e.g., borrowing capacity, RRSPs, bonds, personal insurance, employment insurance)? No |
| If yes, Type of Other Funds: Amount: \$ |
| Expected commencement date, if applicable: |
| |
| C. CAPACITY ASSESSMENT – OTHER: |
| Describe what other ways your household can help yourselves or others with recovery? |
| Special Skills: Special Trades: |
| Special Training: |
| Equipment: Tools: |
| Personal Interests: |

Other: _____

SECTION 3: RECOVERY NEEDS

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A. EVACUATION (Disaster Response):

| 1. Were you evacuated from your home? | No 🗖 | Yes 🛛 |
|---|------------|-------|
| If yes, what dates were you out of your home? From | То | |
| 2. Are you currently evacuated from your home? | No 🗖 | Yes 🗖 |
| 3. Are you receiving Emergency Social Services (ESS) sup If yes, ESS File #: | port? No 🗖 | Yes 🗖 |
| Provide Details: | | |
| | | |

B. IMMEDIATE RECOVERY NEEDS:

What are the household's recovery priorities, using the below codes?

Recovery Priority Codes:

- 1 = immediate or emergency need
- 2 = need is urgent but not an emergency
- 4 = need is uncertain; act if desirable

3 = needed within a month

5 = act whenever there is time or resources

| 1. HEALTH: | 2. HOUSING: | 3. OTHER: |
|---|--|--|
| Medical Counseling Special Needs | Temporary Permanent Clean-up Rebuild/Construct Household Needs | Food Clothing Transportation Child Care Animal/Pet Care Schooling Employment/Livelihood Farm/Ranch Business |

Detailed information is to be provided in the following sections as pertinent to each household's specific needs.

| COMMUNITY RECOVERY – |
|-------------------------------|
| Capacity and Needs Assessment |

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3.B.1 IMMEDIATE RECOVERY NEEDS – HEALTH

YES I If yes, **ARE YOU SEEKING HEALTH ASSISTANCE?** No 🗆

a) Do you have Medical Insurance? **No Yes** If yes, provide the following, if known:

Care Card # _____ **BC Medical Services Plan:** Group # ___

No 🛛 Yes 🗖 Are all members of the identified household covered: If no, identify members covered: _

AND/OR Name of Insurance Company:

Policy #: ___ Are all members of the identified household covered: If no, identify members covered: _

b) Medical Assistance:

| Family doctor's name: | Doctor's telephone # | ¥ | | |
|---|----------------------|------|-------|--|
| Do you need help in finding a doctor closer to where y If yes, provide the new location | ou are now living? | No 🗖 | Yes 🗖 | |

c) <u>Health Service:</u>

(complete as many as applicable)

| Were you receiving regular services from a Health Authority prior to t (e.g., Home Nursing, Home Support, Mental Health, Physiotherapy, Occupational Therapy, Speech 8 | | |
|--|-----------|---------------------------------------|
| | No 🗖 | Yes 🗖 |
| If yes, describe: | | |
| | | |
| ii) Do you have a child with special needs in your home? | No 🗖 | Yes 🗖 |
| If yes, describe: | | |
| | | |
| iii) Do you have an adult with special needs in your home? | No 🗖 | Yes 🗖 |
| If yes, describe: | | |
| Can you provide documentation? | No 🗖 | Yes 🗖 |
| iv) Do you or someone in your household require supportive counseling? | | |
| (e.g., services to people with a mental illness/psychological services/emotional support/spiritual support | | · · · · · · · · · · · · · · · · · · · |
| | No 🗖 | Yes 🗖 |
| If yes, describe: | | |
| | | |
| v) Will any adaptations, home modifications, or assistive devices ne | ed replac | ing? |
| (e.g., ramps, wheelchairs, walkers, bathroom bars, raised furniture, car modifications) | | |
| | No 🗖 | Yes 🗖 |
| If yes, describe: | | |
| | | |
| vi) Describe other health needs (e.g., medication, dentures, eyeglasses): | | |
| | | |
| | | |



Group #:

Yes 🗖

No 🗖

3.B.2 IMMEDIATE RECOVERY NEEDS - HOUSING (PRESENT/FUTURE)

DO YOU REQUIRE ASSISTANCE WITH HOUSING? NO D YES I If yes,

a) Do you have renter/home owner INSURANCE to cover your loss? No D Unsure D

| Yes, Completely Yes, Partially If yes, prov | ide the following, if known: | | | | | |
|---|------------------------------|--|--|--|--|--|
| Name of Insurance Company: | Policy #: | | | | | |
| Agent's Name: | Agent's Phone: | | | | | |
| If partial coverage , please describe: | | | | | | |
| For this disaster, have you received emergency financial assistance from your insurance company? No Yes If yes, the amount: \$ What did it cover? | | | | | | |
| What is not covered under your rental/homeowner insurance? | | | | | | |

b) Housing Assistance

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| Is assistance required in finding temporary rental accommodation? | No 🗖 | Yes 🗖 |
|--|------|-------|
| Is alternative housing needed pending repair/replacement of permanent residence? | No 🗖 | Yes 🗖 |
| Because of the disaster, do you require financial assistance with housing? | No 🗖 | Yes 🗖 |
| Additional Information: | | |
| | | |

| c) Information on Applicant's Residence | | |
|--|--------|-------|
| Is the damaged or destroyed dwelling your primary residence? | No 🗖 | Yes 🗖 |
| Do you own the land the dwelling is built on? | No 🗖 | Yes 🗖 |
| Do you own or rent the dwelling? Own D Rent D | | |
| If you rent, does the landlord supply the furnishings? | No 🗖 | Yes 🗖 |
| What is the monthly rent/mortgage payment? \$; and monthly utility cos | ts? \$ | |
| Type of Dwelling: | | |
| House 🗖 Mobile home 🗖 Apartment 🗖 Suite 🗖 Condo 🗖 Dup | olex 🗖 | |
| Other 🗖 - Describe: | | |
| | | |



Check (🗸) One

3.B.2 IMMEDIATE RECOVERY NEEDS - HOUSING (Continued)

| d) Primary Residen | ce Damage Classification | | | Applicable Box |
|-----------------------|--|---------------------------------------|-------------|----------------|
| Destroyed | Home is beyond repair | | | |
| Major Damage | Family will have to move out while | e repairs are | made | |
| Minor Damage | Family can live in the home while | repairs are n | nade | |
| No Damage | Home was not effected by the disa | Home was not effected by the disaster | | |
| Condition Unknown | Not able to assess damage at this time | | | |
| e) Damage to Prima | ary Residence | Check | () Applica | ble Box |
| Smoke Damage | | Total 🗖 | Partial 🗖 | None |
| Water Damage | | Total 🗖 | Partial 🗖 | None |
| Other Structural Dama | age | | No 🗖 Ye | es 🗖 |
| Other Non-Structural | Damage | | No 🗖 Y | es 🗖 |
| Describe the damage/ | loss: | | | |
| | | | | |

Do you require assistance with clean-up and debris removal? No

f) Construction Need (home owners only):

Check (🗸) all that apply

Yes 🗖

| Minor RepairMaterials/Supplies | Major RepairEquipment/Tools | Total RebuildLabour | Temporary Repair Advice/Estimate |
|---|--|--|---|
| Brief Explanation: | | | |
| | | | |

g) Loss/Damage of Structure and Appliances (if owned)

Check (✓) all that apply

| Str | ucture | Appliances | Other |
|--|---|---|--|
| ☐ Total Loss (if dwe | elling was destroyed) | Oil: Hot Water Tank Furnace | Oil Tank |
| Roof Doors/Windows Floors/Flooring | Foundation Basement Chimney | Gas: Hot Water Tank Furnace Stove Washer Dryer | Wood Stove Pellet Stove |
| Walls/Ceilings Electrical | Outbuildings Septic System | Electric: Hot Water Tank Furnace Stove Refrigerator | Freezer Air Conditioner Other: explain |
| Plumbing | ☐ Water Well | ☐ Washer ☐ Dryer | |



3.B.2 IMMEDIATE RECOVERY NEEDS - HOUSING (Continued)

h) Loss/Damage of Owned Household Items:

| Household Item | | ck (✔) able Box | Additional Information |
|-------------------------|------|--------------------|---|
| Kitchen | | | |
| Furniture | No 🗖 | Yes 🗖 | |
| Small Appliances | No 🗖 | Yes 🗖 | |
| Cooking/Eating Utensils | No 🗖 | Yes 🗖 | |
| Other | No 🗖 | Yes 🗖 | |
| Bath Room | | | |
| Towels | No 🗖 | Yes 🗖 | |
| Small Appliances | No 🗖 | Yes 🗖 | |
| Other | No 🗖 | Yes 🗖 | |
| Living Room | | | |
| Furniture | No 🗖 | Yes 🗖 | |
| Electronics | No 🗖 | Yes 🗖 | |
| Other | No 🗖 | Yes 🗖 | |
| Bedroom - # of rooms = | (onl | | ble family members occupying them their usual place of sleep) |
| Furniture | No 🗖 | Yes 🗖 | |
| Bedding/Pillows | No 🗖 | Yes 🗖 | |
| Small Appliances | No 🗖 | Yes 🗖 | |
| Electronics | No 🗖 | Yes 🗖 | |
| Other | No 🗖 | Yes 🗖 | |
| Infant/Children's Needs | | | |
| Furniture | No 🗖 | Yes 🗖 | |
| Small Appliances | No 🗖 | Yes 🗖 | |
| Toys | No 🗖 | Yes 🗖 | |
| Car Seat | No 🗖 | Yes 🗖 | |



3.B.3 IMMEDIATE RECOVERY NEEDS - OTHER

| a) FOC | OD: | | | | |
|--------------|---|--|--|--|--|
| Are you | seeking assistance with food? No 🛛 Yes 🗆 | | | | |
| ld # # | /as the household food lost in the disaster? No □ Yes □ lentify need for assistance with groceries/special food, for: Adults #Teens (13-18 yrs) #School Children (6 yrs+) Pre-school Children (3-5 yrs) #Toddlers/Infants (0-2 yrs) escribe food needs: | | | | |
| b) CLC | OTHING: | | | | |
| Are you | I seeking assistance with clothing? No \Box Yes \Box | | | | |
| If yes: W | /as your clothing lost in the disaster? No \Box Yes \Box | | | | |
| | Was clothing provided to you after you were evacuated? No \Box Yes \Box If yes, what was provided and to whom? | | | | |
| # | dentify need for clothing and/or special requirements (e.g., winter outerwear), for: Adults # Teens (13-18 yrs) # School Children (6 yrs+) Pre-school Children (3-5 yrs) # Toddlers/Infants (0-2 yrs) escribe clothing needs: | | | | |
| | | | | | |
| Do you | ANSPORTATION: require assistance with transportation? No I Yes I rescribe what kind of assistance do you require: | | | | |
| | | | | | |



COMMUNITY RECOVERY – Capacity and Needs Assessment

3.B.3 IMMEDIATE RECOVERY NEEDS - OTHER (CONTINUED)

| d) C | HILD CARE: |
|---------|---|
| Do yo | ou require assistance with child care? No \Box Yes \Box |
| If yes: | Did you have child care before the disaster? No Yes Identify need for child care: # Toddlers/Infants (0-2 years old) |
| e) A | NIMAL/PET CARE: |
| - | ou require assistance with animal / pet care? No Yes Identify type of animals (e.g., livestock) and how many: |
| | Identify type of pets (e.g., dogs, cats, birds) and how many: |
| | Describe special needs of animals/pets, if appropriate: |
| | CHOOLING: |
| - | Was the community school affected by the disaster? No I Yes I Describe schooling needs (e.g., access to new school, books, school fees, equipment): |
| g) E | MPLOYMENT/LIVELIHOOD: |
| Do yo | ou require assistance to gain employment? No \Box Yes \Box |
| If yes: | Was your place of employment affected by the disaster? No 🗆 Yes 🗆 If yes, how: How many members of the household were affected: Describe needs required to return to work (e.g., work clothes/uniforms, supplies, tools) |



3.B.3 IMMEDIATE RECOVERY NEEDS - OTHER (CONTINUED)

| h) FARM/RANCH BUSINESS: |
|---|
| IIJ I ARW/RANCH DUSINESS. |
| Did you suffer a loss to a farm/ranch business? No \Box Yes \Box |
| Do you qualify for the Farm Tax Credit from Canada Revenue Agency? No D Yes D |
| Please describe your loss in terms of: |
| Income due to crop or equipment loss: |
| Income due to livestock injured or destroyed in the disaster: |
| |
| Feed for livestock, damaged fencing, unusable grazing areas, equipment loss: |
| Other losses related to farm or ranch income: |

SECTION 4: RECOVERY PLANS

A. Current Status of the Household:

Check () One

| | Appropriate Box |
|--|-----------------|
| Completely Recovered | |
| Mostly Recovered –still have some problems | |
| Partially Recovered – still have a lot of work to do | |
| Not Begun – just like the day of the disaster. | |
| Getting Worse – more problems since disaster. | |

B. Recovery Plans:

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| Clean-up to date: | |
|--|--|
| | |
| Repairs to date: | |
| | |
| Have you received any assistance or supplies to date? No \Box Yes \Box | |
| If yes, describe: | |
| | |
| | |
| Short-term (0 – 90 days) recovery plans: | |
| | |
| Long-term (90+ days) recovery plans: | |
| | |
| | |
| | |



SECTION 5: INTERVIEWERS' COMMENTS

| Date | Comments | Interviewer's Name (print) |
|------|----------|----------------------------|
| | | |
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| G | | |
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SECTION 6: RECOMMENDED ASSISTANCE

To be completed as assigned by the Community Recovery Organization.

Referrals:

| Date | Agency Referred to | For What | Referred by (print) |
|------|--------------------|----------|---------------------|
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