



INTRODUCTION

Distribution Centre Victoria (DCV) is a full service supply facility that provides a range of Office Supplies to government and government funded agencies. The DCV is an assured source of supply for quality products with satisfaction guaranteed. Our purchasing agents are constantly monitoring the marketplace for more effective and less expensive products. Distribution Centre Victoria also provides logistical support such as inventory management and distribution to many other government programs including:

- Open Schools
- Government Publications
- Ministry of Health (forms & pamphlets)
- Ministry of WLAP, Pesticide Management Program
- Ministry of Forests, Recreation Maps Program
- Many other programs such as the BC Forest Service, Provincial Employee Recognition Program and the Ministry of Attorney General Corrections Branch have used the services of DCV for assistance with their Visual Identity Programs.

The DCV is an agency of Procurement & Supply Services, which includes the following programs within the Ministry of Management Services:

- BC Mail Plus
- Product Distribution Centre (in Coquitlam)
- Government Publication Services
- Intellectual Property Program
- Queen's Printer
- Warehousing & Asset Investment Recovery
- Purchasing Services Branch

Customers are encouraged to access other cost-saving opportunities with Procurement & Supply Services (P&SS) on the "BC Solutions" website: www.bcsolutions.gov.bc.ca

As with other branches of P&SS the DCV is a cost-recovery operation, which means that annual expenditures are not supported by taxpayers but must be offset by revenue.

Electronic Ordering

The DCV is committed to providing quality products in an efficient, cost-effective and timely manner. To facilitate this, an on-line catalogue and shopping cart system was developed, giving customers 24-hour ordering access to all DCV products.

DCV Customer Service can assist you with setting up an electronic ordering account and authorization. Call 250.952.4460 for assistance.

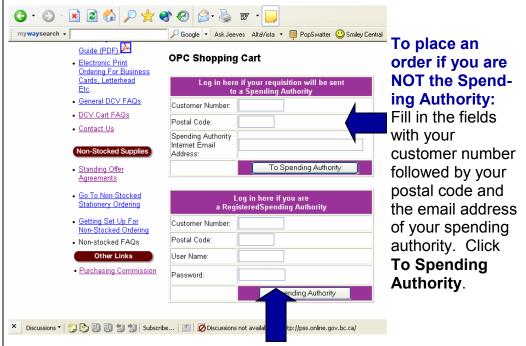
LOCATING AND SIGNING ON

You will want to keep the information below handy for when you are logging in to the shopping cart. If you are a spending authority you will want to keep your "User Name" and "Password" somewhere else for security reasons.

Website Address	http://pss.online.gov.bc.ca/dcv
Customer Number	
Postal Code	
Spending Authority Email	

Direct your browser (Internet Explorer, Netscape Navigator) to http://pss.online.gov.bc.ca/dcv

Note that this page also has links to Non-stocked Master Standing Offer Agreements (MSOs) and other useful information.



To place an order as a Spending Authority:

Fill in the fields with your customer number followed by your postal code, your user name and password. Click **Spending Authority**.

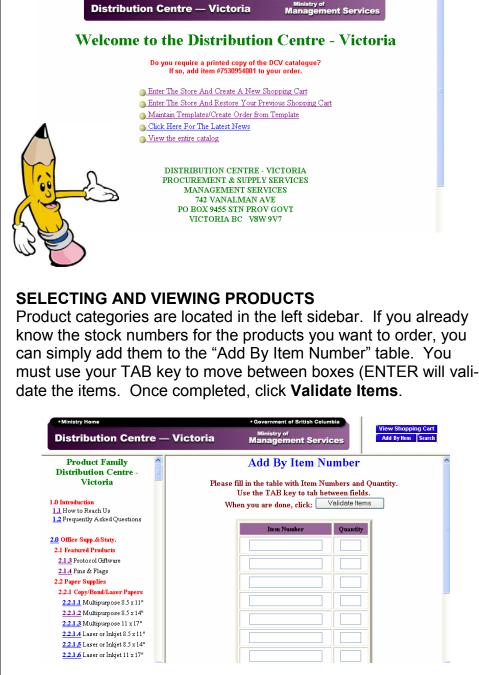
/ Don't forget to save our web address in your favorites!



NAVIGATING THE LINKS

New Shopping Cart"

Make sure this screen shows the correct shipping location for your office.



If this is your first order, click on "Enter the Store And Create A

Government of British Columbia

If stock numbers you have entered are not on the shopping cart, or are typed incorrectly, they will appear in red below the correct codes. Single click on "Add to Order" to continue. You may continue to Add by Item once the first ten products are validated. The DCV cart has colour photos of almost all our products. If you do not know the product codes or wish to shop by browsing through the products, click on any category number (blue, underlined) to view product ranges.

In the example below, the user has clicked on section 2.6.4 Kraft Wrapping Paper.

• Ministry Home		 Government of British Colur 	nbia			0h
Distribution Centre -	— Victor	ia Ministry of Management Servi	ces			v Shopping Cart By Item Search
2.6.1.1 Standard Envelopes 2.6.1.2 Interdept Envelopes 2.6.1.3 Coin Envelopes	2.6.4 K	raft Wrapping Paper Addit	Order	Í		
2.6.2 Special Envelopes 2.6.3 Shipping Bags	lien.# ≩↓	Description	Stob	Price		M Quantity
2.6.4 Kraft Wrapping Paper 2.6.5 Cartons & Mail Tubes	8135011001	PAPER, WRAPPING, KRAFT, 18" WIDTH, 40 WEIGHT, (8313) 900 FT/RO		20.82 R0	C	
2.6.6 Diskette Mailers 2.6.7 Shipping Tags	8135011002	PAPER, WRAPPING, KRAFT, 24" WID TH, 40 WEIGHT, (8315) 900 FT/RO		26.34 R0	Ö	
2.6.8 Twine 2.6.9 Misc Shipping Supply 2.7 Hardware	8135011003	PAPER, WRAPPING, KRAFT, 30" WID TH, 40 WEIGHT, (8316) 900 FT/RO PAPER, WRAPPING, KRAFT, 36" WID TH, 40		33.00 R0 39.00		
2.7.1 Misc Cleaning Supply 2.7.2 Hardware Products	8135011004	WEIGHT, (317) 900 FT/RO		R0	ġ	
2.8 Office Equip. Supply 2.8.1 Disk/Data Cart. Supp		Add to Order				
2.8.2 Dictation Supplies 2.8.3 Videocassette Tapes		Copyright © 1997-2004: Queen's Printer, Victoria.	British Cob	mbia C	anada	
2.8.5 Printer Ribbons 2.8.6 Toner Cartridges		<u>-</u> , -				

The camera icon indicates that a photograph of the product is available. Clicking on the camera icon will give you the photo.



Clicking the back button on the browser will return the user to the pervious screen (shown on the top of this page).

ADDING TO THE SHOPPING CART

Note that the

Unit of Issue

comes after the price.

In this case

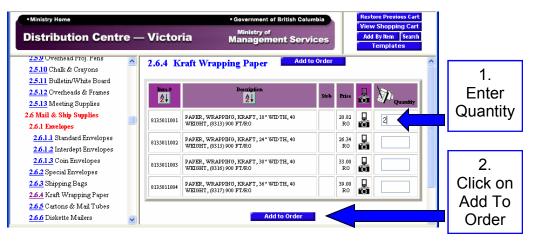
you will

see that the

paper is sold

by the roll.

The next step is to add the desired product to your shopping cart. Click on the "Add To Order" button once your quantity is determined.



Once an item is added to the order, you are presented with the current shopping cart contents.

•Ministry Heme Distribution Centry	e —	- Victo	• Government of British Columb Ministry of Management Service		Vie	store Previ ew Shoppi Id By Item Templat	ng Cart Search	
259 Overhead Proj. Pens 25.10 Chalk & Crayons 25.11 Bulletin/White Board 25.12 Overheads & Frames			Your Order Currently Co	ontai	ins:]	<
2.5.13 Meeting Supplies			Title: Deb's Order					
2.6 Mail & Ship Supplies	a	Product#	Product	Stob	Qty	Unit Price	Tetal	=
2.6.1 Envelopes	-					TILE		
2.6.1.1 Standard Envelopes		8135011001	PAPER, WRAPPING, KRAFT, 18" WIDTH, 40 WEIGHT, (8313) 900 FT/RO		2	\$20.82	\$41.64	
2.6.1.2 Interdept Envelopes			To	tal am	ount for th	is order *	\$41.64	
2.6.1.3 Coin Envelopes 2.6.2 Special Envelopes		Reme	mber to click on Modify Order afte	er you	ı make a	ny chan	ges	
2.6.3 Shipping Bags			To change a quantity or Employee code, modify i	it then	click Modi	fv Order.		
2.6.4 Kraft Wrapping Paper			To delete a product, make the quantity 0 then clic					
2.6.5 Cartons & Mail Tubes			To change the title, enter new text and click Modi					
2.6.6 Diskette Mailers	~		Order By Item Cancel	Order				~

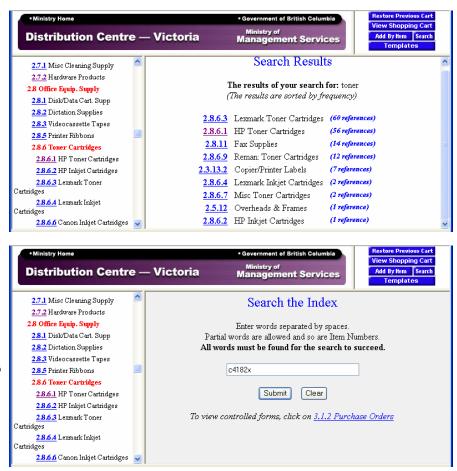
Order quantities may be adjusted at this point if you wish. Select **"Modify Order"** to save any changes.

SEARCHING FOR PRODUCTS

If you are unsure of a product location on the sidebar, or unsure of a description, the DCV Catalogue offers a **Search** function. You access it by clicking on the **Search** button near the top right hand corner of the screen. A user searches for a toner in this example.

• Ministry Home		Government of British Columbia Restore Previous Cart View Shopping Cart
Distribution Centre	- •	Miniatory of
2.7.1 Misc Cleaning Supply 2.7.2 Hardware Products		Search the Index
2.8 Office Equip. Supply		Enter words separated by spaces.
2.8.1 Disk/Data Cart. Supp		Partial words are allowed and so are Item Numbers.
2.8.2 Dictation Supplies		All words must be found for the search to succeed.
2.8.3 Videocassette Tapes		
2.8.5 Printer Ribbons		toner
2.8.6 Toner Cartridges		
2.8.6.1 HP Toner Cartridges		Submit Clear
2.8.6.2 HP Inkjet Cartridges		
2.8.6.3 Lexmark Toner		To view controlled forms, click on <u>3.1.2 Purchase Orders</u>
Cartridges		
2.8.6.4 Lexmark Inkjet Cartridges		
2.8.6.6 Canon Inkjet Cartridges	~	

Search results are displayed according to product categories, sorted by the number of references within each category. Clicking on the product category will show the related products.



In some cases, particularly toner cartridges you can also search for an item by using the manufacturers number as they have done in the bottom example on this page

Selecting a category from your search return or from the table of contents on the left reveals all the items available. Clicking the Sort by Item or Sort by Description at the top of each column will allow you to search the items in that category by which ever of the two options you choose.

•Ministry Home Distribution Centre —	Victor	• Government of British Colum Ministry of Management Servio			Viev	ore Previous Cart & Shopping Cart By Item Search Templates	Ĭ
2.7.1 Misc Cleaning Supply 2.7.2 Hardware Products	2.8.6.1	HP Toner Cartridges Add to	Orde				•
2.8 Office Equip. Supply 2.8.1 Disk/Data Cart. Supp	Iten.# ⊉↓		Stob	Price		M Quantity	
2.8.2 Dictation Supplies 2.8.3 Videocassette Tapes 2.8.5 Printer Ribbons	6850001028	TONER CARTRIDGE, HEWLETT PACKARD, 8100/8150, C4182X,		232.49 EA			
28.6 Toner Cartridges 28.6.1 HP Toner Cartridges	6850001030	TONER CARTRIDGE, HEWLETT PACKARD, C3903A, LASER JET SP/SMD/6P/6MP,		102.97 EA	Ö		
2.8.6.2 HP Inkjet Cartridges	6850001031	TONER CARTRIDGE, HEWLETT PACKARD, C3906A, LASER JET, 5L/6L/3100		77.12 EA			
28.6.3 Lexmark Toner Cartridges 28.6.4 Lexmark Inkjet	6850001032	TONER CARTRIDGE, HEWLETT PACKARD, C4092A, LASER JET, 1100/1100A, ULTRAPRECISE, MAX CAPACITY		72.95 EA	Ö		
Cartridges 2.8.6.6 Canon Inkjet Cartridges	6850001033	TONER CARTRIDGE, HEWLETT PACKARD, C4096A, LASER JET 2100, 2200 SERIES, ULTRAPRECISE		123.73 EA	D O		~

Using the browser's Find function helps to narrow down the search for an item within a category (CTRL F or Edit:Find on the top toolbar):

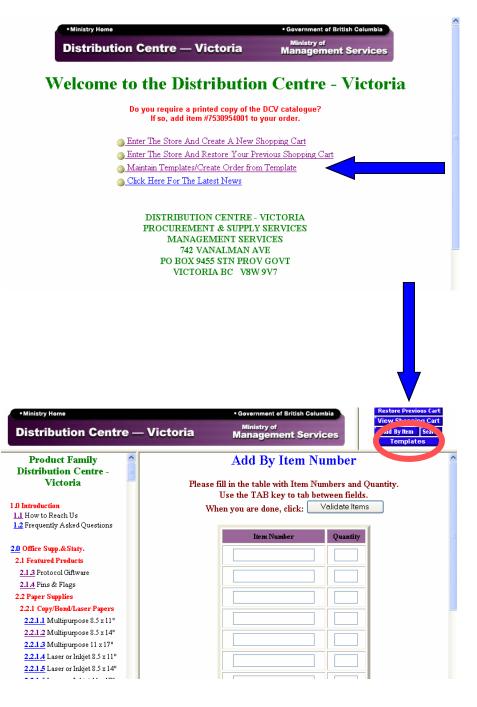
	Ministry Home Distribution Centre —	Victoria	Government of British Colum Ministry of Management Servio	ces		Viev	ore Previous Cart / Shopping Cart By Item Search Femplates	
	2.7.1 Misc Cleaning Supply	2.8.6.1 HP Tone	er Cartridges Add to	Order				
	8 Office Equip. Supply 2.8.1 Disk/Data Cart. Supp	lten.# A↓	Description A	Stob	Price		M Quantity	
	2.8.2 Dictation Supplies 2.8.3 Videocassette Tapes 2.8.5 Printer Ribbons	6850001028 T NER CAR 8 0/8150, 2	TRIDGE, HE LETT PACKARD,		232.49 EA	Ö		
	Find	TONER CAR	R JET SP/SMP/6P/6MP,		102.97 EA	Ö		
	Find what: c4182x	Eind Next	RIDGE, HEWLETT PACKARD, R JET, 51./61./3100		77.12 EA			
Cartri	□ Match whole word only □ Direction □ Match case □ ↓ ○	Down Cancel	RIDGE, HEWLETT PACKARD, R JET, 1100/1100A, UL TRAPRECISE, Y		72.95 EA	Ö		
Cartri	2.8.0.0 Cation miger Cannudges	ULTRAPREC	RDGE, HEWLETT PACKARD, R JET 2100, 2200 SERIES, ISE		123.73 EA	Ċ		~

Shopping at Distribution Centre Victoria saves your program time and money that you can put towards fulfilling your program mandates.

Did you know that all you have to do is call Customer Service at 250.952.4460 if you want to be walked through the new Order Template function or if you require any assistance at all.

CREATING AN ORDER TEMPLATE

The secure shopping cart offers an order template function which allows spending authorities to create a set list of products that users can generate an order from. Basically it is your very own "favorites" list. Users may access templates either when entering the cart or from the templates button in the top right frame.



This will be great for toner cartridges. You can make up a template for just the ones your office uses and not need to search through the catalogue each time you require one.

The template screen shows any available template for your customer account (number). Templates are stored for each separate customer.

•Ministry Home Distribution Centre	e — Victoria	Minis	iment of British Columbia stry of gement Service		View Shopping C Add By Item Sea Restore Previous C Templates
3.3.4 Prov Criminal Court 3.3.5 Prov Family Court 3.3.6 Prov Juvenile Court		Cu	rrent Templa	tes	
3.3.7 Prov Small Claim New 3.3.8 Prov Small Claim Old 3.3.9 Prov Traffic Court 3.3.10 Report & Record 3.3.11 Sheriffs 3.3.12 Supreme Crt of BC 3.3.13 Crown Counsel Forms 3.4 Min of Water Land & Air	To create a new template, c To edit an existing templat To submit an order using a column. To permanently remove a t To delete the template, clic	e, click Edit . n existing t emplate, cli	emplate, click Create in t ck Delete . You will be pro	he Create Or	der From Template
otection <u>3.4.1</u> Hazardous Waste Forms	Name	Item Count	Create Order From Template	Edit	Delete
3.5 Child & Family Suppt 3.6 MHR forms	Deb's often required protocol items	2	Create	Edit	Delete
3.8 Liquor Distribution 3.9 BC Gaming 3.10 Forests	Deb's offion used office supplies	7	Create	Edit	Delete
3.10.1 Forest Practices 3.10.2 Forest Fin/Admin	Create New				

To create a new template, select "Create New". An additional template shows up in the window (see below). Now select Edit for that template.

					* Templates			
3.3.4 Prov Criminal Court		[~] urre	nt Templa	tes				
335 Prov Family Court 336 Prov Juvenile Court		curre	are rempia					
3.3.7 Prov Small Claim New								
3.3.8 Prov Small Claim Old		To create a new template, click Create New . To add items to the new template, click Edit .						
3.3.9 Prov Traffic Court	To edit an existing template, click To submit an order using an exis		ate, click Create in t	he Create O	rder From Template			
3.3.10 Report & Record	column.				-			
3.3.11 Sheriffs	To permanently remove a templa				nfirm the deletion.			
3.3.12 Supreme Crt of BC	To delete the template, click OK.	To cancel	the deletion, click C	ancel.				
3.3.13 Crown Counsel Forms								
<mark>.4</mark> Min of Water Land & Air ction								
3.4.1 Hazardous Waste Forms	Name	Item Count	Create Order	Edit	Delete			
5 Child & Family Suppt		Count	From Template					
.6 MHR forms	Deb's often required protocol items	2	Create	Edit	Delete			
	Deb's office		-					
8 Liquor Distribution	supplies	7	Create	Edit	Delete			
- •	supplies							
 <u>B</u> Liquor Distribution <u>9</u> BC Gaming 10 Forests 								
9 BC Gaming 10 Forests 3.10.1 Forest Practices	Please change template title before saving (maximum 80	0	Create	Edit	Delete			
9 BC Gaming 10 Forests	Please change template title	0	Create	Edit	Delete			
9 BC Gaming 10 Forests 3.10.1 Forest Practices	Please change template title before saving (maximum 80	0	Create		[®] Delete			
9 BC Gaming 10 Forests 3.10.1 Forest Practices	Please change template title before saving (maximum 80	0	Create	Edit	Delete			



Users are taken to the order screen, but instead of creating an order, items are added to the template.

•Ministry Home Distribution Centre -	– Victoria	Government of British Columbia Ministry of Management Services	View Shopping Cart Add By Item Search Restore Previous Cart Templates
3.3.4 Prov Criminal Court 3.3.6 Prov Family Court 3.3.6 Prov Juvenile Court 3.3.7 Prov Small Claim New 3.3.8 Prov Small Claim Old	Please fill U	By Item Number to 7 I in the table with Item Number se the TAB key to tab between n you are done, click: Valide	Femplate ^
3.3.9 Prov Traffic Court 3.3.10 Report & Record 3.3.11 Sheriffs 3.3.12 Supreme Crt of BC 3.3.13 Crown Counsel Forms 3.4 Min of Water Land & Air Protection 3.4.1 Hazardous Waste Forms		Item Number	
3.5 Child & Family Suppt 3.6 MHR forms 3.8 Liquor Distribution 3.9 BC Gaming 3.10 Forests 3.10.1 Forest Practices 3.10.2 Forest Fin/Admin			

As you browse or search for an item to add to the template, you are given the option of adding the product.



Please don't put dated products like calendars and diaries in your template as they (and their item #) change every year. Each time you tick an item and select "Add To Template", the cart displays the templates current contents. Once the desired items are added to your template, select save and assign a title. Template items my also be sorted by item number or alphabetically.

•Ministry Home Distribution Centre —	Ministry of	Search	
	- VICTORIA Management Services		
2.6.1.1 Envelopes 2.6.1.2 Interdept Envelopes 2.6.1.3 Coin Envelopes	Current Template		^
2.6.4 Kraft Wrapping Paper 2.6.5 Cartons & Mail Tubes 2.6.6 Diskette Mailers	 To change the title, enter new text and click Save. To delete a product, check the appropriate checkbox in the Delete column and click Save. To create a new template, click Create New. To permanently remove a template, click Delete. You will be prompted to confirm the dele delete the template, click OK. To cancel the deletion, click Cancel. To return to the list of all templates, click Templates List.)
2.6.9 Misc Shipping Supply 2.7 Hardware 2.7.1 Misc Cleaning Supply	Save Delete Create New Templates List Title: Please change template title before saving (maximum 80 characters	s)	=
2.7.2 Hardware Products 2.8 Office Equip. Supply	Product # Product <u> 2↓</u> <u> 2↓</u>	ѕтов	U
2.8.1 Disk/Data Cart. Supp 2.8.2 Dictation Supplies 2.8.3 Videocassette Tapes 2.8.5 Printer Ribbons	7530123002 ENVELOPES, KRAFT, COIN, #3.5, OPEN END, 3" X 4.5", (3078), 1000/BOX Save Delete Create New Templates List		

CREATING AN ORDER FROM A TEMPLATE

Once you have created a template, cart users may create active orders. From the template screen, identify the desired template and click the Create button.

Ministry Home			ment of British Columbia		View Shoppin Add By Item
Distribution Centr	re — Victoria		stry of gement Service	s	Restore Previou Template
2.6.1.1 Standard Envelopes 2.6.1.2 Interdept Envelopes 2.6.1.3 Coin Envelopes 2.6.2 Special Envelopes 2.6.3 Shipping Bags 2.6.4 Kraft Wrapping Paper 2.6.5 Cartons & Mail Tubes 2.6.6 Diskette Mailers 2.6.7 Shipping Tags 2.6.8 Twine	To create a new template To edit an existing templ To submit an order using column. To permanently remove a To delete the template, ch	, click Create ate, click Edit , ; an existing t 1 template, cli	emplate, click Create in th ck Delete . You will be pro	e new templat ne Create Or ompted to cos	rder From Temp
1 <u>69</u> Misc Shipping Supply 7 Hardware 1.7.1 Misc Cleaning Supply	Name	Item Count	Create Order From Template	Edit	Delete
2.7.2 Hardware Products 8 Office Equip. Supply	Deb's often required protocol items	2	Create	Edit	Delete
2.8.1 Disk/Data Cart. Supp 2.8.2 Dictation Supplies	Deb's offion used office supplies	7	Create	Edit	Delete
	Envelopes	1	Create	Edit	Delete

You are shown all current template contents. Simply fill in the quantity field for any desired items and click the "**Modify Order**" button.

If you have ideas for new products you think we should carry call us at 250.952.4460

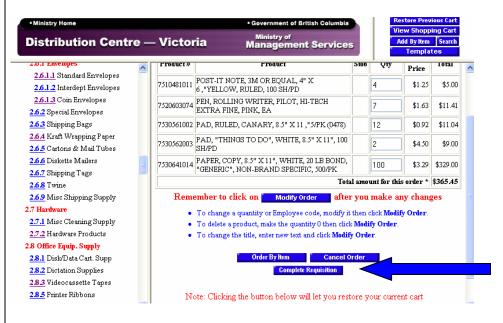
•Ministry Home Distribution Centre –	– Victoi	ria	Government of British Columbia Ministry of Management Services		Viev Add	ore Previo v Shoppin By Item Template	g Cart Search
2.0.1 Envelopes ^ 2.6.1.1 Standard Envelopes ^ 2.6.1.2 Interdept Envelopes ^			Your Order Currently Con	tains	5:		
2.6.1.3 Coin Envelopes 2.6.2 Special Envelopes	Title: Deb's often used office supplies						
2.6.4 Kraft Wrapping Paper	Product#		Product	Stob	Qty	Unit Price	Total
2.6.5 Cartons & Mail Tubes	7510481011	POST-IT I RULED, 1	NOTE, 3M OR EQUAL, 4" X 6 ,"YELLOW, 00 SH/PD		4	\$1.25	\$0.00
2.6.6 Diskette Mailers 2.6.7 Shipping Tags	7520603073	PEN, ROL FINE, PUI	LING WRITER, PILOT, HI-TECH EXTRA RPLE, EA		0	\$1.63	\$0.00
2.6.8 Twine 2.6.9 Misc Shipping Supply	7520603074	PEN, ROL FINE, PIN	LING WRITER, PILOT, HI-TECH EXTRA K, EA		7	\$1.63	\$0.00
.7 Hardware	7520603075		LING WRITER, PILOT, HI-TECH EXTRA RQUOISE, EA		0	\$1.63	\$0.00
2.7.1 Misc Cleaning Supply 2.7.2 Hardware Products	7530561002	PAD, RUI	LED, CANARY, 8.5" X 11 ,"5/PK (0478)		12	\$0.92	\$0.00
.8 Office Equip. Supply 2.8.1 Disk/Data Cart. Supp	7530562003	PAD, "TH SH/PD	IINGS TO DO", WHITE, 8.5" X 11", 100		2	\$4.50	\$0.00
2.8.2 Dictation Supplies	7530641014		OPY, 8.5" X 11", WHITE, 20 LB BOND, C", NON-BRAND SPECIFIC, 500/PK		100	\$3.29	\$0.00
2.8.3 Videocassette Tapes			Tot	al amo	unt for th	is order *	\$0.0(

The system will then display the orders contents. Additional items may be added by browsing through the categories, using the search function or adding by item.

Distribution Centre	— Victor	Government of British Columbia Ministry of Management Services			Restore Previous Car View Shopping Car Add By Item Searc Templates			
2.6.1.1 Standard Envelopes 2.6.1.2 Interdept Envelopes		Your Order Currently Contains:						
2.6.1.3 Coin Envelopes 2.6.2 Special Envelopes		Title: Deb's often used office supplies						
2.6.3 Shipping Bags 2.6.4 Kraft Wrapping Paper	Product #		Product	Stob	Qty	Unit Price	Total	
2.6.5 Cartons & Mail Tubes	7510481011	6, "YELLOW, RULED, 100 SH/PD			4	\$1.25	\$5.0	
2.6.6 Diskette Mailers 2.6.7 Shipping Tags	7520603074				7	\$1.63	\$11.4	
2.6.8 Twine	7530561002				12	\$0.92	\$11.0	
2 <u>.6.9</u> Misc Shipping Supply 7 Hardware	7530562003	PAD, "TH SH/PD	IINGS TO DO", WHITE, 8.5" X 11", 100		2	\$4.50	\$9.0	
2.7.1 Misc Cleaning Supply 2.7.2 Hardware Products	7530641014		OPY, 8.5" X 11", WHITE, 20 LB BOND, C", NON-BRAND SPECIFIC, 500/PK		100	\$3.29	\$329.0	
8 Office Equip. Supply		Total amount for this order * \$365.						
2.8.1 Disk/Data Cart. Supp 2.8.2 Dictation Supplies 2.8.3 Videocassette Tapes 2.8.5 Printer Ribbons	:	To chang To delete	click on Modify Order after e a quantity or Employee code, modify it a product, make the quantity 0 then clici e the title, enter new text and click Modif	: then k Mod i	ify Order.		ges	

SUBMITTING AN ORDER

Once all selections are made and added to the order the user is ready for check out. Click on the **"Complete Requisition**" button.



The user is presented with the Complete Requisition screen. The Customer Reference Number must be unique, but may be changed by the user. There is an added feature of making a note to a spending authority who will receive this in the e-mail confirmation text (this is not seen by DCV staff as your order comes right in to our system for processing so please do not use it for putting in things like delivery instructions). Once completed, click **Continue**.

•Ministry Home Distribution Centre -	Mistaria M	inistry of Add	ore Previous Cart Y Shopping Cart By Item Search Templates
Product Family Distribution Centre - Victoria	Please note: Fie	lds marked with * indicate a required field	
1.0 Introduction 1.1 How to Reach Us 1.2 Frequently Asked Questions	Vote Fiscal Year Client Responsibility	2005 (e.g. 2005) • 067	
2.0 Office Supp.&Staty. 2.1 Featured Products	Service Line	35018	
2.1.3 Protocol Giftware 2.1.4 Pins & Flags 2.2 Paper Supplies	STOB [*] Project		
2.1. Copy/Bond/Laser Papers 2.2.1.1 Multipurpose 8.5 x 11" 2.2.1.2 Multipurpose 8.5 x 14" 2.2.1.3 Multipurpose 11 x 17" 2.2.1.4 Laser or Inkjet 8.5 x 11" 2.2.1.5 Laser or Inkjet 8.5 x 14"	Customer Number Postal Code Spending Authority Email Notes To Spending Author	38679 v8w 9v7 debbie.owen@gems1.gov.bc.ca	
2.2.1.6 Laser or Inkjet 11 x 17"			~

When you are entering your account coding make sure that you use the appropriate "O" for your coding (either the letter O or the number zero). The next screen will verify order and account information prior to submission to the Spending Authority.

This is a good place to take a print copy of your order before sending it.

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Ministry Home	Government of British Columbia View Shopping Cart						
Distribution Centre -	Minister of						
Product Family Distribution Centre - Victoria	2. Submit Order Now						
1.0 Introduction	Product#	Product	Stob	Qty	Unit Price	Total	
1.1 How to Reach Us 1.2 Frequently Asked Questions	7510481011	POST-IT NOTE, 3M OR EQUAL, 4" X 6 , "YELLOW, RULED, 100 SH/PD		4	\$1.25	\$5.00	
2.0 Office Supp.&Staty.	7520603074	PEN, ROLLING WRITER, PILOT, HI-TECH EXTRA FINE, PINK, EA		7	\$1.63	\$11.41	
2.1 Featured Products	7530561002	PAD, RULED, CANARY, 8.5" X 11 , "5/PK (0478)		12	\$0.92	\$11.04	
2.1.3 Protocol Giftware 2.1.4 Pins & Flags	7530562003	PAD, "THINGS TO DO", WHITE, 8.5" X 11", 100 SH/PD		2	\$4.50	\$9.00	
2.2 Paper Supplies	7530641014	PAPER, COPY, 8.5" X 11", WHITE, 20 LB BOND, "GENERIC", NON-BRAND SPECIFIC, 500/PK		100	\$3.29	\$329.00	
2.2.1 Copy/Bond/Laser Papers	Total Amount For This Order \$34						
2.2.1.5 Laser or Inkjet 8.5 x 14" 2.2.1.6 Laser or Inkjet 11 x 17"		our E-mail Address: debbie.owen@gems1 omer Reference No.: 040531141837	. gov	. b c .	ca		
Victoria =	Responsibility: 32p01 Service Line: 35018 STOB: 6508						
<u>1.1</u> How to Reach Us <u>1.2</u> Frequently Asked Questions	Project: 3200000 SHIP TO:						
2.0 Office Supp.&Staty.		Customer Number 386 DISTRIBUTION CENTRE		істо	RIA		
2.1 Featured Products		Address: 742 VANALMAN AVE					
2.1.3 Protocol Giftware 2.1.4 Pins & Flags		PO BOX 9455 STN PRO	A CO.	VT			
2.2 Paper Supplies		City: VICTORIA Province: BC					
2.2.1 Copy/Bond/Laser Papers		Postal Code: V8W 9V7					
2.2.1.1 Multipurpose 8.5 x 11"	Cust	tomer Cost Centre:					
2.2.1.2 Multipurpose 8.5 x 14"		Email recipient: debbie.owen@gems1.c	ov.b	c.ca	L		
2.2.1.3 Multipurpose 11 x 17"							
2.2.1.4 Laser or Inkjet 8.5 x 11" 2.2.1.5 Laser or Inkjet 8.5 x 14"		This will submit your on-line ord	ler no	ow.			
2.2.1.6 Laser or Inkjet 11 x 17"		Submit Order Now					

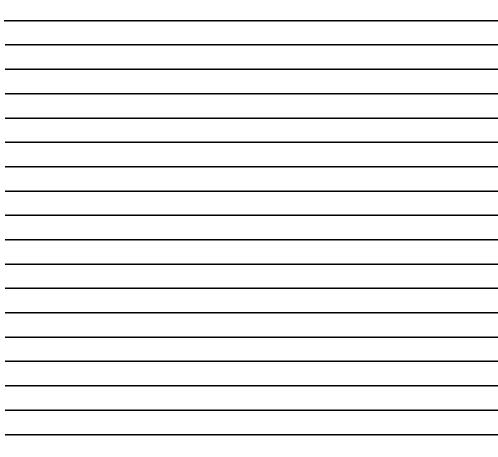
Click Submit Order Now to send the order to the registered Spending Authority for approval. The user will receive email confirmation once the order has been forwarded by the Spending Authority. If the order was created by a Spending Authority, the order will be processed directly.



The final screen during the order session thanks you for your order .



NOTES:





OPC SHOPPING CART FAQs

My Spending Authority is away and I really need to order paper, how do I do that?

You can print your order off and fax it to the Office Products Center at 250 952-4442. We will be happy to enter your order manually from our end. We realize these things happen from time to time and it is our role to get you what you need when you need it.

How do I know what the unit of issue is?

The unit of issue is to the right of the price (in the price box). Any information in the description is for information only. Example: In the description for a pen it may say 12/pak but the unit of issue could be "each" or "pak".

How do I add to my order once I have sent it to my Spending Authority?

First, don't let your Spending Authority forward the order on to us. After that, you would have to create a new order for the additional items you need. If your Spending Authority has not forwarded the order then log in to the cart and click on "enter the store and restore your previous shopping cart". Then click on "view shopping cart" in the top right hand corner. You should see your previous order there. You can continue ordering and adding on to this order.

Can I change the delivery address to my order?

The delivery address is related to your customer number. If your office is moving, please contact our Customer Service Team at 250 952-4460 and we will update the address for your customer number. If you wish to send and order to another government office but pay for it yourself, you can do so by using their customer number and putting in your account coding at the end. If you want to send an order to an address that is not part of government you would have to fax us the order so we can over ride the system. The reason for this is to protect you. No one can order something using your customer number without it going to you. If that happened you would know there was a problem if you received something you didn't order.

When I order large quantities of paper (over 100 paks) how come I don't see the price change?

The shopping cart doesn't have the ability to show multiple priced for the same item. You will notice that when you get your confirmation back that the price has been adjusted to reflect the bulk discount.

How can I get my order upgraded to RUSH?

All electronic orders are treated as a RUSH, however, if you want to ensure that you get your order either the same day or next day you can call OPC Customer Service at 250 952-4460 with the order number from your confirmation.

How often is the shopping cart updated?

Presently, the shopping cart is updated nightly.