

WHO'S WHO IN OIL AND GAS

B.C. Utilities Commission (BCUC)

General Enquiry: 1 800 663-1385
www.bcuc.com

- The BCUC is an independent agency regulating B.C.'s natural gas and electricity utility companies.
- Ensures customers receive safe and reliable energy services.
- Approves construction of new utility facilities.
- Establishes tolls and conditions of service for energy utilities and intraprovincial oil pipelines.



Call us if you have questions on:

- How your natural gas rates are set.

Mediation and Arbitration Board

General Enquiry: 250-787-3403
www.em.gov.bc.ca/subwebs/m&aboard

- Mediates or arbitrates disputes between private landowners and subsurface tenure holders arising from access to the surface of privately owned lands.



Call us if you have questions on:

- How the Board's mediation or arbitration process works.

Provincial Emergency Program (PEP)

Report an Emergency: 1-800-663-3456
www.pep.bc.ca

- Responds in the unlikely event of a major oil and gas-related incident by combining the expertise of government, industry, and community organizations.
- The province supports local government when responding to large scale emergencies or during emerging public safety situations.



Call us if you have questions on:

- How to report an emergency.
- How to be sure you and your family are prepared in case of an emergency.
- How to be safe outdoors.
- How emergencies are managed in British Columbia.
- What the oil and gas hazards are in B.C.
- How to become a public safety lifeline volunteer.



BRITISH COLUMBIA
The Best Place on Earth
www.gov.bc.ca/empr

WHO'S WHO IN OIL AND GAS



Several key agencies are directly involved with the development of oil and gas resources.

This is who they are, what they do, and how to get in contact with them.



Ministry of
Energy, Mines
and Petroleum Resources

WHO'S WHO IN OIL AND GAS

Ministry of Energy, Mines and Petroleum Resources

General Enquiry: 1 800 663-7867
www.gov.bc.ca/empr

- Accountable for environmentally and socially responsible oil and gas management and development.
- Creates policy and fiscal framework for oil and gas development in B.C.
- Issues tenures providing access to Crown resources.



Call us if you have questions on:

- The status of petroleum and natural gas tenure below the surface of your property.
- What the Ministry has been doing to promote B.C. based businesses and increase jobs in the province.
- The status of First Nations consultations on tenures.
- The improvement of local infrastructure and roads as a result of oil and gas activity levels.
- What the current developments and community engagement are.

Oil and Gas Commission (OGC)

Report an Incident: 1 800 663-3456
www.ogc.gov.bc.ca

- The OGC is a Crown Agency regulating oil and gas exploration and development.
- Ensures provincial standards for responsible resource development.
- Inspects oil and gas activities to ensure compliance with regulations.
- Responds to complaints and emergencies.



Call us if you have questions on:

- What regulations the oil and gas industry must follow.
- Whether an activity of an oil and gas company conforms to regulations.
- Who I should call in the case of an oil and gas field related emergency.

Ministry of Environment

Environmental Emergencies: 1 800 663-3456
www.gov.bc.ca/env

- Ensures B.C. is a world leader in sustainable environmental management, with the best air and water quality, and the best fisheries management.
- Regulates discharges from oil and gas facilities through permits and the Oil and Gas Waste Regulation.



- Regulates management of hazardous wastes through the Hazardous Waste Regulation.

Call us if you have questions on:

- How to deal with hazardous wastes
- How to report oil and gas polluters.
- How the Ministry of the Environment assesses your water quality.
- What you can do to improve our air quality.

Environmental Assessment Office (EAO)

General Enquiry: 250 356-7441
www.eao.gov.bc.ca

- The EAO is a neutral provincial agency that coordinates assessment of the impacts of major development proposals in B.C.
- Environmental, economic, social, heritage and health effects are all considered in the assessment process.
- Makes recommendations to either grant or refuse an Environmental Assessment certificate.



Call us if you have questions on:

- How the Environmental Assessment process evaluates the impacts of a project during its life.
- If an oil and gas project is in the Environmental Assessment review process.
- What are the opportunities for the public to be involved during the Environmental Assessment of a proposed oil and gas project.