

**For Immediate Release  
Office of the Ombudsman  
PR05-004**

Oct. 13, 2005

### **Ombudsman Opens Mobile Intake Office in Nanaimo**

VICTORIA – Acting Provincial Ombudsman Howard Kushner today announced that a mobile intake clinic will be held in Nanaimo on October 17, 2005. The clinic will allow the public to meet with the Ombudsman’s staff in person.

“Last year we introduced the mobile intake clinic initiative in the Lower Mainland area and it has been very successful,” Kushner said. “We want to build on that success and expand our commitment to accessibility and service to the mid-Island as well.”

The Office of the Ombudsman receives inquiries and complaints about public agencies in this province and can conduct impartial and confidential investigations to determine if an authority is being fair to the people it serves.

Member of the public who would like more information, or would like to meet with the Ombudsman’s staff, can telephone the toll-free number at 1-800-567-3247 to make an appointment. A schedule with times and locations for all the mobile intake clinics is available on the web at [www.ombudsman.bc.ca](http://www.ombudsman.bc.ca)

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