

BRITISH COLUMBIA GOVERNMENT

# STRATEGIC PLAN 2002/03 - 2004/05

*Restoring Hope & Prosperity*



BRITISH  
COLUMBIA

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## INTRODUCTION

Since forming the government in June we have focused on delivering key election commitments. Early delivery on our priority program has now set the scene for the development of a longer-term plan for British Columbia. Government has undertaken a core services review of the programs and services it delivers to develop a long-term strategic vision. This vision sees British Columbians as innovators, turning great ideas into great ventures. Our goal is for British Columbia to have the best performing economy and the highest quality of life in North America. Revitalizing economic prosperity is the key to improving our quality of life in British Columbia and sustaining our valued public services. This plan outlines how we will achieve our vision.

It describes:

- The core values that guide government — our beliefs and principles;
- Our goals, objectives and strategies — what we hope to accomplish and how; and
- Performance measures — how we will know whether we are achieving our goals and objectives.

The foundation of this plan is based on three overriding goals: economic growth, supportive social infrastructure and healthy communities and environment. Renewing our economy is unquestionably this government's top priority. It ultimately allows families to prosper and provides funds for government programs.

## PERFORMANCE MEASURES AND EVALUATIONS

We have committed to holding this government accountable for measuring the success of its programs. In developing this plan we have drawn from work across the province, and have used sets of evaluations and information that we monitor on a regular basis to assist in the development of key performance measures and indicators. In addition, we have established the British Columbia Progress Board to help define specific economic, social and environmental benchmarks and targets for the tax, regulatory, social and fiscal reforms that government will undertake, and to monitor its performance. This work will assist us in fulfilling the commitment to provide regular reports to British Columbians and the Legislature so that taxpayers can monitor our performance and progress, and hold government accountable

for its commitments. This information will be used to determine where follow-up efforts are necessary and additional work is warranted.

This is the first three-year Strategic Plan to be tabled by our government. Significant effort will be required to confirm the baseline data and to refine the benchmarks. Consequently, in most cases we are identifying anticipated directional improvements in performance measures rather than specific targets. We will work with the British Columbia Progress Board and the Provincial Health Officer to establish challenging targets which the government will strive to achieve, and will include specific targets in our next report.

## VISION

*British Columbia is a prosperous and just province, whose citizens achieve their potential and have confidence in the future.*

## CORE VALUES

- *Integrity: to make decisions in a manner that is consistent, professional, fair and balanced*
- *Fiscal Responsibility: to implement affordable public policies*
- *Accountability: to enhance efficiency, effectiveness and credibility of government*
- *Respect: to treat all citizens equitably, compassionately and respectfully*
- *Choice: afford citizens the opportunity to exercise self-determination*

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### LINK TO MINISTRY SERVICE PLANS

The Strategic Plan is the guiding document for government, outlining its goals for the economy, our social infrastructure and our physical environment. It is the umbrella plan for individual ministry service plans, which provide greater detail on performance measures and strategies.

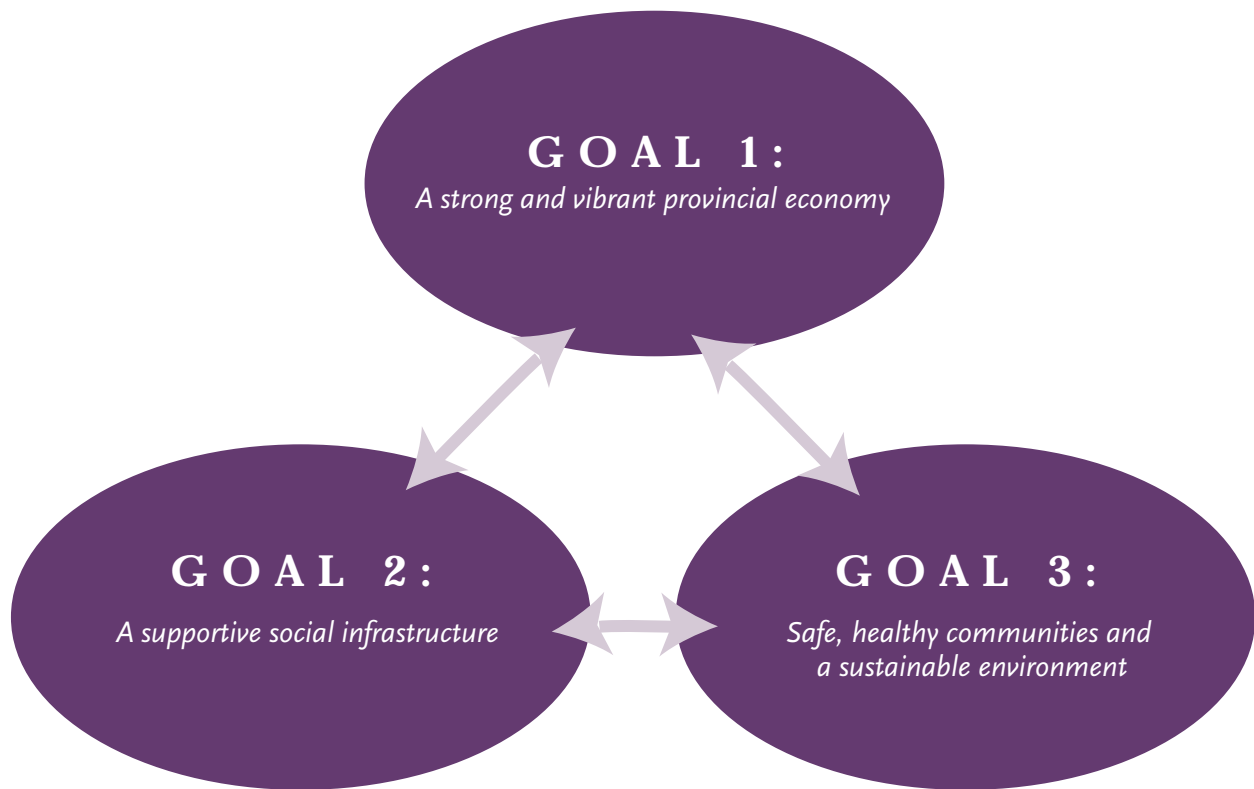
### THEMES UNDERLYING THE PLAN

Government will operate in an innovative, enterprising, results-oriented and accountable manner. In doing so, it will adopt the following managerial principles:

- High standards of accountability, consultation and ethics
- Focused and efficient delivery of government services
- Social and fiscal responsibility
- Open and transparent government
- An innovative and goal-oriented public service

## VISION

*British Columbia is a prosperous and just province, whose citizens achieve their potential and have confidence in the future.*



## MANAGEMENT THEMES FOR GOVERNMENT

*Government is innovative, enterprising, results-oriented and accountable.*

## LINKS TO THE NEW ERA VISION

*The New Era document, which outlined the government's 2001 election policy platform, contained many far-reaching policy objectives. Ten specific objectives were highlighted for the future. Those ten objectives link to the goals described in this Strategic Plan, as outlined below:*

### **GOAL 1: A STRONG AND VIBRANT PROVINCIAL ECONOMY**

- A thriving private sector economy that creates high-paying job opportunities.
- The fastest growing technology industry in Canada.
- Greater equity and equality for British Columbia in Canada.
- Responsible, accountable management of public resources and tax dollars.

### **GOAL 2: A SUPPORTIVE SOCIAL INFRASTRUCTURE**

- A top-notch education system for students of all ages.
- High-quality public health care services that meet all patients' needs, where they live and when they need it.
- Better services for children, families and First Nations.
- The most open, accountable and democratic government in Canada.

### **GOAL 3: SAFE, HEALTHY COMMUNITIES AND A SUSTAINABLE ENVIRONMENT**

- Safer streets and schools in every community.
- A leading edge forest industry that is globally recognized for its productivity and environmental stewardship.

These commitments are reflected in the government's Strategic Plan.

# GOALS, OBJECTIVES, KEY MEASURES AND STRATEGIES

*In keeping with government's vision and values, three strategic goals and a number of strategic objectives have been identified for the next three years. The goals and objectives are sometimes interdependent and need to be jointly considered to identify opportunities for greater efficiencies. Moreover, all of these goals and objectives will be undertaken in the context of government's two most pressing issues — restoring our economy and our fiscal situation to positions of strength while maintaining our commitment to health and education.*

As the implementation of a measurement framework for government is a new process, some measures are in the developmental stage and may be general in nature. In some cases performance measure targets are still being developed, and will be refined over time. We have selected measures that represent the strategic direction of government, and have largely drawn from the British Columbia Progress Board, as well as from the Provincial Health

Officer and other sources. The Progress Board has used a ten-year performance target horizon rather than the three-year period covered by this Plan. It will take some time to integrate the longer-term performance targets into the government Strategic Plan framework; therefore, we have only set general targets in this Plan. Specific targets for most measures will be included in the government's 2003/04 - 2005/06 Strategic Plan.

## GOAL 1. A STRONG AND VIBRANT PROVINCIAL ECONOMY

British Columbia has had a long history of prosperity and leadership. However, the last decade was one of decline for the province, where British Columbia fell far short of being the leading economic performer in Canada. We want to regain our position of strength, and within the next decade return this province

to an unparalleled economic success story. When we survey the economic landscape in the years to come, British Columbians will have much to be proud of, and much to look forward to. Our citizens will have confidence in the provincial economy, its social infrastructure and in themselves to achieve their full potential.

### OBJECTIVES AND KEY MEASURES

The objectives and key measures to achieve this goal are as follows:

#### A. BRITISH COLUMBIA WILL HAVE A SKILLED WORKFORCE

**MEASURE:** Percentage of the labour force with a **post-secondary certificate or diploma**.

**TARGET:** Increase the percentage of the workforce with a post-secondary certificate or diploma from the 2001 baseline of 32.4%.

**MEASURE:** Percentage of British Columbia's workforce comprising **persons employed in natural and applied science related occupations**.

**TARGET:** Increase the percentage of the workforce in natural and applied science related occupations from the 2000 baseline of 6.3%.

#### B. BRITISH COLUMBIA WILL HAVE A PROSPEROUS ECONOMY

**MEASURE:** **Real Gross Domestic Product (GDP) per capita** is a key measure of overall economic activity, expressed in terms of economic output (new goods and services produced) per person.

**TARGET:** Increase real GDP per capita from the 2000 baseline of \$30,664.

**MEASURE:** Real GDP per hour worked in the business sector indicates overall **efficiency of our labour efforts**.

**TARGET:** Increase the value of goods and services produced per hour worked from the 2000 baseline of \$30.72 / hr.

**MEASURE:** Total amount of gross **fixed business investment** as a percentage of provincial GDP.

**TARGET:** Improve upon British Columbia's gross fixed business investment from the 2000 baseline of 17.2% of provincial GDP.



## OBJECTIVES AND KEY MEASURES

### C. BRITISH COLUMBIA WILL HAVE EMPLOYMENT OPPORTUNITIES

**MEASURE:** **Percentage of employed persons** in the 15 to 64 age cohort.

**TARGET:** Provide conditions to improve the employment to population ratio from the 2000 baseline of 70.2%.

**MEASURE:** **Real personal disposable income per capita** represents total income minus taxes paid to all levels of government (i.e. income taxes, property taxes, contributions to social security, etc.) and various fees such as medical insurance premiums, expressed on a per person basis.

**TARGET:** Growth of British Columbians' real personal disposable income from the 2000 baseline of \$19,029 per person.

### D. GOVERNMENT WILL BE AFFORDABLE AND FISCALLY RESPONSIBLE

**MEASURE:** Balance the **provincial government budget**.

**TARGET:** The provincial budget will be balanced beginning in 2004/05.

**MEASURE:** **Taxpayer supported debt** in relation to the size of the GDP.

**TARGET:** Annually reduce the debt burden beginning in 2004/05.

**MEASURE:** **Provincial government expenditure** as a percentage of GDP.

**TARGET:** Reduce the level of provincial government expenditure from the 2001/02 forecast of 19.4% of GDP.

## GOVERNMENT STRATEGIES AND ACCOUNTABILITY

STRATEGY: INNOVATION AND ECONOMIC GROWTH	ACCOUNTABILITY
Establish Leadership Chairs	Advanced Education
Establish one stop shopping for permitting/licensing	All Ministries
Reduce government red tape	Competition, Science & Enterprise; All Ministries
Develop a coordinated marketing approach for the province	Competition, Science & Enterprise
Work with the private sector to remove barriers to business	Competition, Science & Enterprise

STRATEGY: INNOVATION AND ECONOMIC GROWTH CONTINUED	ACCOUNTABILITY
Eliminate business subsidies	Competition, Science & Enterprise
Support a culture of innovation that transfers science and technology from the research stage through to development and the commercial marketplace	Competition, Science & Enterprise; Advanced Education
Implement policies to ensure private sector investment	Competition, Science & Enterprise; All Ministries
Develop and implement a long-term plan of economic renewal	Competition, Science & Enterprise; All Ministries
Maintain a competitive tax regime	Finance
Develop a program for reforming labour-management relations in British Columbia	Skills Development & Labour
Make the Workers' Compensation Board more accountable, responsive and cost effective	Skills Development & Labour

STRATEGY: MANAGEMENT OF GOVERNMENT	ACCOUNTABILITY
All ministries will meet their budget and service plan targets	All Ministries
Streamline the province's fees and licences	Competition, Science & Enterprise
Reform the province's Crown corporations so that they focus on public services, efficiency and effective service delivery	Crown Agencies Secretariat; All Ministries
Streamline the capital approval process and sponsor the use of public private partnerships	Finance; Premier's Office
Adopt Generally Accepted Accounting Principles	Finance
Incorporating the results of the Fiscal Review Panel, develop a three-year fiscal plan which eliminates the structural deficit and balances the budget by 2004/05	Finance
Introduce a cost saving shared service administrative model for government	Management Services; All Ministries
Encourage innovation and an entrepreneurial attitude in the professional public service	Management Services; All Ministries
Review the <i>Freedom of Information and Protection of Privacy Act</i> to increase openness in government and to reduce compliance costs	Management Services
Increase recoveries of revenues owed to government and streamline accounts receivable collections	Provincial Revenue

## GOAL 2. A SUPPORTIVE SOCIAL INFRASTRUCTURE

There is a fundamental relationship between a vibrant economy and healthy social institutions. Our economy will only be strong if our social infrastructure supports a healthy population and a skilled workforce. Healthy economies provide the funds for the social and environmental services required by the public.

Over the next three years we will facilitate the governmental and institutional reforms needed to build and sustain high-performing health, education and social welfare systems. Our systems of justice must be accessible, efficient, fair and affordable. We will ensure our public institutions provide citizens with services that are responsive to individual choice, cost-effectiveness and service quality.

### OBJECTIVES AND KEY MEASURES

The objectives and key measures to achieve this goal are as follows:

#### A. BRITISH COLUMBIANS WILL BE HEALTHY

**MEASURE: Potential years of life lost** measures the rate of lost potential years of life per 1,000 population from all causes of premature death.

**TARGET:** Decrease the potential years of life lost from the 1995-2000 average of 53.3 per 1,000 population.

**MEASURE: Low birth weight** is a measurement of a percentage of all live births weighing below 2,500 grams.

**TARGET:** Decrease the percentage of all live births weighing below 2,500 grams from the 2000 baseline of 5.1%.

#### B. BRITISH COLUMBIA WILL HAVE EXCEPTIONAL EDUCATIONAL INSTITUTIONS

**MEASURE: University completion** measures the percentage of the population, aged 25 to 54, who have completed a university education.

**TARGET:** Increase the percentage of university graduates in the 25-54 cohort from the 2000 baseline of 27.7%.

**MEASURE:** Number of **secondary school graduates** per 1,000 population aged 18 years (at July each year).

**TARGET:** Increase the number of secondary school graduates from the 1999 baseline of 736 per 1,000 population.

### C. BRITISH COLUMBIA WILL HAVE A FAIR AND EFFICIENT SYSTEM OF JUSTICE

**MEASURE:** Mean **number of appearances to complete a criminal case** in Provincial Court.

**TARGET:** Reduce the number of appearances to complete a criminal case in Provincial Court from the 2000/01 baseline of 5.6.

**MEASURE:** Proportion of **small claims cases settled through out-of-court mediation** in the Small Claims mediation program.

**TARGET:** Increase the percentage of small claims settled through dispute resolution from the 2000/01 baseline of 56%.

### D. BRITISH COLUMBIANS WILL BE SELF-SUFFICIENT

**MEASURE:** Number of people under 65 years requiring **income assistance**.

**TARGET:** Decrease the number of people under 65 years requiring income assistance from the 2000 baseline of 262,000.

**MEASURE:** Percentage of senior citizens requiring the **maximum Guaranteed Income Supplement**.

**TARGET:** Decrease the percentage of senior citizens requiring the maximum Guaranteed Income Supplement from the 1999 baseline of 32%.

## GOVERNMENT STRATEGIES AND ACCOUNTABILITY

STRATEGY: EDUCATION AND FAMILY SERVICES	ACCOUNTABILITY
Create more choice for students by enhancing online learning, expanding credit transferability between institutions and considering the potential for pursuing degrees from a wider variety of institutions, both public and private	Advanced Education
Rationalize student financial aid programs by combining them into a more coherent, integrated and understandable program and by working towards reducing student loan default rates	Advanced Education
Review tuition policy and develop an approach that balances the appropriate costs of education among government, students and families	Advanced Education
Revise the post-secondary funding formula so that it focuses on results rather than solely on inputs	Advanced Education
Reduce the proportion of children in care while ensuring they are protected	Children & Family Development
Establish a legacy fund for Early Childhood Development	Children & Family Development
Work with the community to develop and implement a new governance and service delivery structure for adult community living services	Children & Family Development

## GOVERNMENT STRATEGIES AND ACCOUNTABILITY

STRATEGY: EDUCATION AND FAMILY SERVICES CONTINUED	ACCOUNTABILITY
Work in partnership with families and communities to create a model that will better meet the needs of children by increasing a family's capacity to care for its children through family development programs	Children & Family Development
Develop an understandable, transparent, comprehensive, population-based funding formula for school districts and independent schools	Education
Increase flexibility and choice in public schooling	Education
Shift the focus of the education system to student achievement and to clear, measurable performance outcomes	Education
Develop accountability contracts with school districts, including the reporting of outcomes, and give school boards increased flexibility	Education

STRATEGY: JUSTICE AND SAFETY	ACCOUNTABILITY
Expand the early use of alternative dispute resolution processes for civil disputes	Attorney General
Undertake a consultation process to review civil liability issues	Attorney General
Increase the use of technology to streamline processes and facilitate access to justice	Attorney General
Review adjudicative agencies and implement a program to improve efficiency and effectiveness	Attorney General
Revise provincial safety standard regulations to self-regulation, compliance and outcome-based codes and standards	Community, Aboriginal & Women's Services
Consolidate consumer protection regulations	Public Safety & Solicitor General
Ensure the development of socially responsible and safe industry practices	Skills Development & Labour
Develop fair and balanced employment standards that allow mutually beneficial relationships between workers and employers	Skills Development & Labour; Competition, Science & Enterprise

STRATEGY: HEALTH AND HUMAN RESOURCES	ACCOUNTABILITY
Create a health system that is based on three goals: high quality patient-centred care; improved health and wellness for British Columbians; and, sustainable, affordable public health care	Health Planning; Health Services
Shift the system from fragmented management, lack of clear accountability and little focus on patient outcomes to a planned, well-managed system that responds to patient needs and is accountable to the public for results	Health Planning; Health Services
Continue to pressure federal government to restore health funding	Health Planning; Health Services; Intergovernmental Relations; Finance
Develop and implement multi-year plans for human resources, health care facilities and medical equipment	Health Planning; Health Services; Advanced Education
Institute performance management contracts so health authorities can be more patient-centred, effective, efficient and responsible	Health Services
Plan and proceed with patient care improvements in the areas of prevention, chronic care, primary care, mental health and community care	Health Services
Phase in a population needs-based funding formula to achieve equitable distribution of health dollars	Health Services
Establish a Leadership Council of health system leaders to help set the direction and implement changes to improve the health care system for British Columbians	Health Services
Establish the Provincial Health Services Authority to reduce variability in access to specialized services across patient groups and place of residence	Health Services
Establish a new and cost-effective strategy to provide 5,000 new intermediate and long-term care beds over the next five years	Health Services
Implement a planning framework for mental health and intermediate, long-term and home care	Health Services
Develop an information management strategy, focusing on health information for the general population and on data standards for regional health authorities	Health Services
Within the current budget allocation ensure early action on mental health services	Health Services
Implement new income assistance principles and guidelines that support clients' efforts to find sustainable employment and assist individuals and families in need	Human Resources
Redesign employment programs to move employable clients quickly into the labour market through job search, job placement and labour market specific skills training programs	Human Resources
Develop performance-based management policies which streamline service delivery, increase accountability within the ministry, strengthen contractual relationships with third parties and provide a more efficient appeal system	Human Resources

### GOAL 3. SAFE, HEALTHY COMMUNITIES AND A SUSTAINABLE ENVIRONMENT

Sustained economic competitiveness depends upon us maximizing the benefits from our natural resources, maintaining the quality of our environment, and enhancing the health of our communities.

British Columbia is known for its spectacular scenery and natural environment. At the same time, our land base and natural resources underpin the economy and our local communities and, through resource revenues, contribute to our supportive social infrastructure. Government will maximize the value of these public assets by

balancing protection of the physical environment with sustainable economic activity in our natural resource sector.

The health of our communities is equally important to our economic prosperity, our individual well-being and the sustainability of our physical environment. Government will promote communities in which diversity is valued and British Columbians have a sense of personal and public safety. In addition, the provincial government is committed to increasing local autonomy.

#### OBJECTIVES AND KEY MEASURES

The objectives and key measures to achieve this goal are as follows:

##### A. BRITISH COLUMBIA WILL HAVE SAFE COMMUNITIES

**MEASURE: Personal and property crime** measures the number of personal and property crimes known to police per 100,000 population.

**TARGET:** Decrease the number of personal and property crimes from the 2000 baseline of 7,619 per 100,000 population.

**MEASURE: Domestic violence** is measured by the number of reported incidents of domestic violence per 1,000 population.

**TARGET:** Decrease domestic violence from the 1999 baseline of 2.44 per 1,000 population.

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##### B. LOCAL GOVERNMENTS WILL HAVE INCREASED AUTONOMY

**MEASURE: Increased autonomy** measures the capacity of local governments to make decisions and to fund the services within their jurisdiction.

**TARGET:** To be determined pending consultation with the Community Charter Council.

**C. BRITISH COLUMBIA WILL HAVE A HEALTHY PHYSICAL ENVIRONMENT**

**MEASURE: Air quality** measures the amount of fine particulates in the air under 10 microns per cubic metre of air (PM<sub>10</sub>).

**TARGET:** Maintain or improve Vancouver's 2000 baseline air quality rating of 2<sup>nd</sup> amongst metropolitan areas in Canada.

**MEASURE: Wastewater treatment** measures the percentage of the population served by secondary or better wastewater facilities.

**TARGET:** Improve upon the 1999 baseline of 63% of British Columbia's population served by secondary or better wastewater facilities.

**D. BRITISH COLUMBIA WILL HAVE SUSTAINABLE NATURAL RESOURCES**

**MEASURE: Renewable energy** measures the production of energy from renewable sources.

**TARGET:** Increase in renewable energy production from the 1999 baseline of 10%.

**MEASURE: Species at risk** measures the percentage of known native species that are threatened or endangered in the province.

**TARGET:** Improve on the province's 2000 baseline of 14.2% for species of birds, mammals, reptiles, amphibians, freshwater fish, ferns and orchids at risk.

**GOVERNMENT STRATEGIES AND ACCOUNTABILITY**

STRATEGY: LAND USE	ACCOUNTABILITY
Streamline the aquaculture system in British Columbia	Agriculture, Food & Fisheries
Develop a market-based timber pricing regime and tenure reform package which will include fair value for the province's timber resource	Forests
Establish a working forest land base	Sustainable Resource Management
Complete land use plans for the remaining priority areas of the province	Sustainable Resource Management
Reform the management of the Agricultural Land Reserve Commission to better reflect local input	Sustainable Resource Management
Create streamlined, user-friendly approval processes for access to Crown land and water resources that generate a fair return to the province	Sustainable Resource Management
Implement a Living Rivers Strategy	Sustainable Resource Management; Agriculture, Food & Fisheries; Water, Land & Air Protection
Rationalize the numerous land and resource inventory information systems to create a central source of integrated information that can be accessed by users both within and outside government	Sustainable Resource Management; Forests; Energy & Mines; Water, Land & Air Protection; Agriculture, Food & Fisheries



STRATEGY: ENVIRONMENTAL PROTECTION AND SAFETY	ACCOUNTABILITY
Strengthen government's capacity to deal with food safety and quality (including animal, fish and plant health)	Agriculture, Food & Fisheries
Develop a made in British Columbia plan to address issues associated with greenhouse gases	Water, Land & Air Protection; Energy & Mines; Sustainable Resource Management
Examine opportunities to modernize the current forest regulatory regime to focus on outcome based regulating	Forests
Implement a streamlined, science based, results-oriented regulatory framework to protect human health and the environment	Sustainable Resource Management; Forests; Energy & Mines; Water, Land & Air Protection; Agriculture, Food & Fisheries

STRATEGY: RESOURCE MANAGEMENT	ACCOUNTABILITY
Negotiate with the federal government a new national farm insurance program and greater control over fisheries management and revenues	Agriculture, Food & Fisheries; Intergovernmental Relations
Develop an energy policy that balances economic opportunities, conservation considerations and a safe secure energy supply for British Columbians	Energy & Mines
Determine the future direction for offshore oil	Energy & Mines; Water, Land & Air Protection
Develop a plan to make the Small Business Forest Enterprise Program more effective, and put it on a commercial footing	Forests

STRATEGY: COMMUNITY SERVICES AND INFRASTRUCTURE	ACCOUNTABILITY
Establish workable relationships with First Nations communities	All Ministries
Develop and implement community capacity building programs	All Ministries
Address causes of crime through targeted, coordinated and consultative initiatives	Attorney General
Conduct a referendum on principles for Treaty negotiations	Attorney General
Develop and implement a Community Charter	Community, Aboriginal & Women's Services
Rationalize regulation of the construction/housing industry and develop a plan to address the leaky condominium situation	Community, Aboriginal & Women's Services
Implement active schools, active communities and organized sport strategies	Community, Aboriginal & Women's Services; Education
Focus social housing policy and services on the needs of clients, offering greater flexibility and choice	Community, Aboriginal & Women's Services; Children & Family Development; Human Resources; Health Planning
Involve the private sector in financing highway projects so that new infrastructure can be delivered without the government having to bear the full cost	Transportation
Give communities more say in transportation planning priorities by establishing regional transportation committees that will determine priorities	Transportation
Develop a new plain language <i>Residential Tenancy Act</i>	Public Safety & Solicitor General
Aggressively support the 2010 Olympic Bid	Community, Aboriginal & Women's Services; Intergovernmental Relations; Transportation; Competition, Science & Enterprise; Water, Land & Air Protection; Sustainable Resource Management
Hold a Provincial Congress to improve relations across all levels of government	Intergovernmental Relations

# SUMMARY OF GOALS, OBJECTIVES AND KEY MEASURES

*The Strategic Plan is the guiding document for government, outlining its goals for the economy, our social infrastructure and our physical environment. It is the umbrella plan for individual ministry service plans, which provide greater detail on performance measures and strategies.*

GOALS	OBJECTIVES	KEY MEASURES
A strong and vibrant provincial economy	British Columbia will have a skilled workforce	<ul style="list-style-type: none"> <li>■ Percentage of labour force with post secondary certificate or diploma</li> <li>■ Percentage of workforce employed in natural and applied science related occupations</li> </ul>
	British Columbia will have a prosperous economy	<ul style="list-style-type: none"> <li>■ Real GDP per capita</li> <li>■ Real GDP per hour worked</li> <li>■ Gross fixed business investment</li> </ul>
	British Columbia will have employment opportunities	<ul style="list-style-type: none"> <li>■ Employment to population ratio</li> <li>■ Real personal disposable income per capita</li> </ul>
	Government will be affordable and fiscally responsible	<ul style="list-style-type: none"> <li>■ Balanced budget</li> <li>■ Taxpayer supported debt</li> <li>■ Provincial government expenditure as percentage of GDP</li> </ul>
A supportive social infrastructure	British Columbians will be healthy	<ul style="list-style-type: none"> <li>■ Potential years of life lost</li> <li>■ Low birth weight</li> </ul>
	British Columbia will have exceptional educational institutions	<ul style="list-style-type: none"> <li>■ Percentage of population completing university</li> <li>■ Number of secondary school graduates</li> </ul>
	British Columbia will have a fair and efficient system of justice	<ul style="list-style-type: none"> <li>■ Appearances per criminal case</li> <li>■ Small claims settled through dispute resolution</li> </ul>
	British Columbians will be self-sufficient	<ul style="list-style-type: none"> <li>■ Percentage of population on income assistance</li> <li>■ Percentage of seniors receiving maximum Guaranteed Income Supplement</li> </ul>
Safe, healthy communities and a sustainable environment	British Columbia will have safe communities	<ul style="list-style-type: none"> <li>■ Personal and property crime rate</li> <li>■ Domestic violence</li> </ul>
	Local governments will have increased autonomy	<ul style="list-style-type: none"> <li>■ Autonomous local governments</li> </ul>
	British Columbia will have a healthy physical environment	<ul style="list-style-type: none"> <li>■ Air quality</li> <li>■ Wastewater treatment</li> </ul>
	British Columbia will have sustainable natural resources	<ul style="list-style-type: none"> <li>■ Renewable energy</li> <li>■ Species at risk</li> </ul>

# NOTES

*The strategies government will be undertaking to address some of our province's most difficult challenges are provided in outline in this document. Further details are included in ministry Service Plans, which are being tabled with the 2002/03 budget and this 2002/03-2004/05 Strategic Plan. Ministry Service Plans can be accessed on the government website at: <http://www.gov.bc.ca/>.*

*We welcome your views, comments and ideas on the contents of this Strategic Plan.*

*Please send your comments to:*

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*You may also e-mail your comments to: [premier@gov.bc.ca](mailto:premier@gov.bc.ca).*