# 2003/04 SATISFACTION SURVEY 

TECHNICAL REPORT

Ministry of Education

Information Department

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## Part 1 - Overview

The British Columbia Ministry of Education established the Provincial Satisfaction Survey as part of ongoing efforts to make the education system more accountable, and to increase the existing information that districts and schools use to evaluate and improve their performance. The Satisfaction Surveys were designed to provide schools, districts, and the public with measures of student, parent, and staff satisfaction in areas such as achievement, human and social development, and safety.

Seven questionnaires were finalized for the 2003/04 provincial satisfaction survey - one for each respondent group including grades $3,4,7,10,12$, parents and staff; copies of the final questionnaires can be found in Appendix II (Appendix I contains the instructions to administrators of the survey). Results of the satisfaction surveys were reported on three levels: the provincial, district, and school levels (complete reports can be found on the Ministry of Education website at www.bced.gov.bc.ca/sat survey/).

The purpose of this report is to document the technical characteristics of the 2003/04 Provincial Satisfaction Survey.

## Part 2 - Changes Made to the 2003/04 Satisfaction Survey

Four questions on the student surveys and three questions on the parent survey relating to human and social development were removed:

- The questions examined leadership, caring for the environment, learning about other cultures, and getting along with others.
- A new instrument examining students' attitudes and awareness of citizenship and social responsibility has been developed, and the concepts are covered in that instrument.

An additional question related to self-esteem was removed from the student and staff questionnaires:

- "Can you do just about anything you really set your mind to/Can students at your school do just about anything they really set their mind to?"
- The question tended to be broadly interpreted by respondents, when its intent was to measure self-esteem. It was not well received in the field and the data from this question are of doubtful value.

One new question related to the area of safety was added to all surveys:

- "Do you know how your school expects children to behave/Do you know what your school's expectations are for student behavior?" (Students)
- "Does your child's school provide clear expectations for student behavior in the school?" (Parents)
- "Does your school provide clear expectations for student behavior in the school?" (Staff)

Two new questions related to healthy living and participation in extra-curricular activities were added to the student and parent questionnaires:

- "At school, are you/is your child learning about healthy food and exercise/learning about how to stay healthy?"
- "At school, do you/does your child participate in activities outside of class hours (e.g. clubs, dance, sports teams, music)?"

One new question related to the development of literacy skills was added to the staff survey instrument:

- "Are you satisfied with the development of students' reading and writing skills at your school?"

One question on the parent survey related to reporting was reworded:

- "Does your school tell you how your child is doing?" was reworded to read:
- "Does your child's report card provide clear information about his/her progress?"


## Part 3 - Response Rates

In total, 404,310 individual surveys were distributed and 214,630 surveys were completed, returned, and included in the analysis. Provincial participation rates ${ }^{1}$ ranged from $13 \%$ for secondary parents to $90 \%$ for grade $3 / 4^{2}$ students (see Table 1). The average participation rate across all respondent groups for the province was $53 \%$.

[^0]Table 1: Survey Response Rates

| Respondent Group | Number Distributed | Number Received | Participation Rates |
| :--- | :---: | :---: | :---: |
| Grade 3/4 | 43,534 | 39,266 | $90 \%$ |
| Grade 7 | 45,310 | 40,426 | $89 \%$ |
| Grade 10 | 48,251 | 35,926 | $74 \%$ |
| Grade 12 | 45,762 | 28,498 | $62 \%$ |
| Elementary Parents | 88,916 | 49,061 | $55 \%$ |
| Secondary Parents | 96,115 | 12,852 | $13 \%$ |
| Staff | 36,422 | 8,601 | $24 \%$ |
| TOTAL | $\mathbf{4 0 4 , 3 1 0}$ | $\mathbf{2 1 4 , 6 3 0}$ | $\mathbf{5 3 \%}$ |

## Part 4 - Technical Characteristics

## 4.1 - Reliability

The internal consistency of questionnaires or tests is an index of the extent to which the items hold together in the sense that if a participant responds in one way to a particular item, they would also tend to respond similarly to other items in the instrument. Internal consistency, or reliability, can be estimated by determining the correlations among survey responses (see Table 3). The conventional index of reliability is termed alpha ( $\alpha$ ) and can vary in value from a minimum of 0.0 to a maximum of 1.0 .

Table 3: Internal Consistency Estimates ${ }^{\text {a }}$ for Survey Questionnaires

| Respondent Group | $\alpha$ | $\mathrm{N}_{\text {respondents }}$ | $\mathrm{N}_{\text {items }}$ |
| :--- | :---: | :---: | :---: |
| Grade 3/4 | 0.79 | 36,032 | 17 |
| Grade 7 | 0.86 | 37,348 | 18 |
| Grade 10 | 0.88 | 32,974 | 21 |
| Grade 12 | 0.87 | 26,362 | 21 |
| Elementary Parents | 0.89 | 41,404 | 23 |
| Secondary Parents | 0.91 | 10,576 | 25 |
| Staff | 0.93 | 6,659 | 24 |

${ }^{\text {a }}$ Cronbach's alpha $-\alpha$
In classical test theory, it is characteristic that alpha is related to the number of items in an instrument, and this is the case with these data with the 17 -item Grade $3 / 4$ instruments having slightly lower alphas than the lengthier questionnaires.

## 4.2 - Validity

A principal components analysis (PCA) was used to determine whether the survey instruments could be empirically identified as measuring a common "satisfaction" factor. The unrotated PCA resulted in fairly significant dominant factors with a significant proportion of the variance ( $24.94 \%$ to $38.80 \%$ ) accounted for by a single factor (see Table 5). The scree plots revealed a single dominant factor in all cases. Additionally, most or all of the items in each of the surveys loaded significantly on factor one, providing some evidence that they are measuring a single construct. ${ }^{3}$

Table 5: Principal Components Analysis (Unrotated Solution)

|  | \% Variation Accounted by Factor One |
| :--- | :---: |
| Grade 3/4 Students | $24.94 \%$ |
| Grade 7 Students | $31.63 \%$ |
| Grade 10 Students | $31.51 \%$ |
| Grade 12 Students | $31.12 \%$ |
| Elementary Parents | $34.52 \%$ |
| Secondary Parents | $35.29 \%$ |
| Staff | $38.80 \%$ |

## 4.3 - Item Mean Scores

The questionnaires were analyzed using conventional item analysis and the results are summarized in this section. The full output of the analysis for each item by respondent group is provided in Appendix III.

Tables 6, 7, and 8 list the item mean scores for each respondent group. The item mean score is the average value of all responses made to that particular item. The maximum value is 5; the respondent interprets this as representing a positive view of satisfaction. The closer the item mean score is to 5 , the more positive the response tendency for that group. A value of 3 could be considered as the midpoint of the scale.

[^1]Table 6: Item Mean Scores - Student Questionnaires

| Item $^{\text {a }}$ | Mean Score |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Grade 3/4 | Grade 7 | Grade 10 | Grade 12 |
| 1. Do you like school? | 3.98 | 3.45 | 3.10 | 3.21 |
| 2. Do you like what you are learning? | 4.00 | 3.46 | 3.25 | 3.32 |
| 3. Do you try your best at school? | 4.60 | 4.21 | 3.77 | 3.75 |
| 4. Do staff treat all students fairly? | 4.21 | 3.69 | 3.28 | 3.35 |
| 5. Do teachers help with homework? | 4.36 | 4.31 | 3.85 | 3.91 |
| 6. Are you learning good health habits? | 3.53 | 3.35 | 2.92 | 2.54 |
| 7. Are you getting better at reading? | 4.50 | 4.06 | 3.46 | 3.36 |
| 8. Are you getting better at writing? | 4.28 | 4.05 | 3.62 | 3.63 |
| 9. Are you getting better at math? | 4.39 | 4.04 | 3.51 | 3.18 |
| 10. Do you use computers? | 4.24 | 3.73 | 3.01 | 2.92 |
| 11. Do you get exercise? | 4.41 | 4.35 | 3.84 | 2.66 |
| 12. Do you learn to respect differences? | 4.55 | 4.37 | 4.23 | 4.28 |
| 13. Do you participate in outside activities? | 3.75 | 3.74 | 3.03 | 2.99 |
| 14. Do you feel safe at school? | 4.43 | 4.14 | 3.83 | 4.03 |
| 15. Are you bullied, teased, or picked on? ${ }^{\mathbf{b}}$ | 4.07 | 4.10 | 4.18 | 4.35 |
| 16. Know expectations for student behavior? | 4.55 | 4.32 | 3.83 | 3.88 |
| 17. Do teachers care about you? | 4.60 | 4.06 | 3.23 | 3.39 |
| 18. Satisfied with program choices? | N/A | N/A | 3.33 | 3.27 |
| 19. Know the school's goals for learning? ${ }^{\mathbf{b}}$ | N/A | 3.88 | 3.04 | 2.87 |
| 20. Satisfied with work preparation? | N/A | N/A | 3.41 | 3.08 |
| 21. Satisfied with post-sec preparation? | N/A | N/A | 3.60 | 3.42 |

${ }^{\text {a. }}$ Items are paraphrased. See Appendix II for complete survey questionnaires.
b. This item was reverse-scaled in that a score of 5 means At no time, a score of 1 means All of the time.

Table 7: Item Mean Scores - Parent Questionnaires

| Item $^{\text {a }}$ | Mean Score |  |
| :--- | :---: | :---: |
|  | Elementary Parents | Secondary Parents |
| 2. Satisfied with child's learning? | 4.01 | 3.81 |
| 3. Do staff treat all students fairly? | 4.05 | 3.75 |
| 4. Child learning good health habits? | 4.12 | 3.77 |
| 5. Satisfied with reading skills? | 3.78 | 3.35 |
| 6. Satisfied with writing skills? | 4.00 | 3.77 |
| 7. Satisfied with math skills? | 3.77 | 3.63 |
| 8. Does your child use computers at school? | 3.86 | 3.57 |
| 9. Does your child get exercise at school? | 3.74 | 3.54 |
| 10. Child learns to respect differences? | 4.20 | 3.53 |
| 11. Child participates in outside activities? | 4.02 | 3.75 |
| 12. Does your child feel safe at school? | 3.34 | 3.12 |
| 13. Is your child bullied, teased, picked on? ${ }^{\text {b }}$ | 4.34 | 4.13 |
| 14. Are expectations for behavior clear? | 4.01 | 4.21 |
| 15. Consistent enforcement of rules? | 4.34 | 4.07 |
| 16. Do teachers care about your child? | 4.07 | 3.75 |
| 17. Do you feel welcome at the school? | 4.29 | 3.76 |
| 18. Satisfied with report cards? | 4.43 | 4.07 |
| 19. Involved in decisions that affect child? | 4.24 | 3.89 |
| 20. Involved in school planning activities? | 3.45 | 3.15 |
| 21. Do you volunteer at your child's school? | 3.70 | 3.31 |
| 22. Satisfied with program choices? | 2.60 | 2.00 |
| 23. Know the schools' goals for learning? | 3.86 | 3.65 |
| 24. Satisfied with work preparation? | 3.53 | 3.10 |
| 25. Satisfied with post-sec preparation? | N/A | 3.33 |

a. Items are paraphrased. See Appendix II for complete survey questionnaires.
b. This item was reverse-scaled in that a score of 5 means At no time, a score of 1 means All of the time.

Table 8: Item Mean Scores - Staff Questionnaires

| Item $^{\text {a }}$ | Mean Score |
| :--- | :---: |
| 1. Are you satisfied with student learning? | 3.79 |
| 2. Satisfied with students' reading and writing skills? | 3.74 |
| 3. Satisfied with use of computers? | 3.74 |
| 4. Satisfied with human and social development? | 3.86 |
| 5. Do you expect your students to do well? | 4.48 |
| 6. Do your students learn to respect differences? | 4.70 |
| 7. Is your school a safe place to work and learn? | 4.52 |
| 8. Are rules consistently enforced? | 4.12 |
| 9. Do you care about your students? | 4.63 |
| 10. Do you work hard for good relations with parents? | 4.41 |
| 11. Does your school have a positive climate? | 4.39 |
| 12. School have a welcoming physical condition? | 4.15 |
| 13. Provide regular and systematic evaluations? | 4.51 |
| 14. Parents involved in decisions that affect their child? | 4.06 |
| 15. Parents involved in school planning activities? | 4.28 |
| 16. Opportunities for parents to volunteer? | 4.41 |
| 17. Do you have opportunities to provide input? | 4.01 |
| 18. Use assessment information in instruction? | 4.10 |
| 19. Collaborate to plan lessons? | 3.87 |
| 20. Opportunities for ongoing prof. development? | 4.28 |
| 21. Satisfaction with program choices? | 4.09 |
| 22. Do you strive to improve your teaching? | 4.36 |
| 23. School has clear and focused goals? | 4.41 |

a. Items are paraphrased. See Appendix II for complete survey questionnaires.

## 4.4 - Overall Item Means

The overall item means on each questionnaire ranged from 3.3991 to 4.2605 out of a possible 5. Table 2 presents the overall item means across all items on each survey instrument.

Table 2: Overall Item Mean by Survey

| Respondent Group | Mean |
| :--- | :---: |
| Grade 3/4 | 4.2605 |
| Grade 7 | 3.9614 |
| Grade 10 | 3.4918 |
| Grade 12 | 3.3991 |
| Elementary Parents | 3.9005 |
| Secondary Parents | 3.5795 |
| Staff | 4.2294 |

## Appendix I. Instructions

## 2004 Satisfaction Survey: General Instructions for Schools

The Satisfaction Survey is for students in grade 4, 7, 10, and 12, their parents, and staff. Schools with no Grade 4 students will administer the survey to Grade 3 students, their parents, and staff. Please encourage the fullest possible participation in the survey." Your local PAC can help you achieve this goal.

## A. Electronic Administration (January 12 to February 27, 2004):

- The Ministry has contracted the services of A. Willock Information Systems (AWIS) to provide an electronic survey system to schools. If your district/school opted for electronic surveying, your district office should have received administration instructions from AWIS.
- Randomly generated logon PINs (personal identification numbers) for survey participants, should have been provided to you by your district as well.
- Students, parents, and staff can complete the survey by going to the website (www.bced.gov.bc.ca/sat_survey/) and logging on with the PIN provided.
- It is recommended that students complete the survey in a computer lab. Staff and parents can complete surveys on their own time. Please see the administration manual provided by AWIS for more detail.
- In the interest of confidentiality, someone other than students' regular teacher should administer surveys (for example, a lab instructor).
- Students should not collaborate with others or discuss their responses during survey administration.


## B. Paper-based Administration (January 26 to February 13, 2004):

If your school is completing paper surveys, please keep the box the survey materials came in. You will need to package and return the completed surveys to BC Mail Plus using the courier return waybill that was supplied to you with the survey materials. If you are short of paper surveys, please photocopy as required. Do not staple or attach anything to the paper survey forms, as this will disrupt the scanning process. Please return paper surveys by

## February 20, 2004.

## Parent Surveys:

- Parent surveys are to be sent home with students in Grades 4, 7, 10, and 12.
- Schools with no Grade 4 students will send the survey home with Grade 3 students.
- Parents must complete the survey and return it to the school by February 13, 2004.
- Translations for parents are available in 14 languages on the Internet at: www.bced.gov.bc.ca/sat_survey/

Student Surveys:

- Surveys are to be completed by all Grade $4,7,10$, and 12 students. Schools with no Grade 4 students will administer the survey to Grade 3 students.
- It should take approximately 5 to 10 minutes for students to complete the survey. Students should not collaborate with others or discuss their responses during administration of the survey.
- Survey questions may need to be read to the Grade 3 or 4 students (and higher grades at the discretion of administrators).
- In the interest of confidentiality, someone other than students' regular teacher should administer the surveys. At a minimum a student should collect the completed surveys.


## Staff Surveys:

- Please ask each staff member to complete the survey.
- Please ask CUPE and BCTF staff to return their surveys to a staff representative.
- The staff representative may wish to seal the returned surveys in a manila envelope and place it in the return box provided (this is the same box to be used for parent and student surveys).

For more information about the Satisfaction Survey, please visit our website at www.bced.gov.bc.ca/sat_survey. If you have any questions or need assistance, please contact:

| A. Willock Information Systems <br> (E-survey technical support) | Debbie Willock: 1-866-558-5339 (toll free); dwillock@awinfosys.com |
| :--- | :--- |
| Ministry of Education | Alex Mann: 250-356-2581; alex.mann@gems2.gov.bc.ca <br> Marie Ann Maruca: 250-356-1103; marieann.maruca@gems5.gov.bc.ca <br> Nancy Walt: 250-356-0519; nancy.walt@gems4.gov.bc.ca |

## Instructions for Administering Surveys with Students

The Satisfaction Surveys consist of 19 to 23 questions, depending on the grade level. The surveys take about 5 to 10 minutes to complete. Thank you for helping your students to complete these surveys.

In the interest of confidentiality, someone other than students' regular teachers should administer the surveys. For paper surveys, a student representative could collect the completed surveys and give them to a staff member to return to the box in the office. During the survey administration, students should not collaborate or discuss their responses with other students.

Instructions for Students in Grade 3 and 4 (and higher at the discretion of school staff):
For paper surveys, please ensure each student has a pencil. Students should use pencils so they can easily change a response. A ruler or straight edge may help them to align each question with the correct response dots.

For either electronic or paper surveys, you may decide to read each question out loud to students while they follow along and select their answers on the survey. After each question, please check that everyone is in the right place. Review the rating scale as often as necessary.

## Example Script:

Can anyone tell me what a survey is? A survey is a group of questions to find out what you think. It's NOT like a test because there are no right or wrong answers. When answering this survey, I want you to look only at your own paper. The best answer is how YOU feel. It is really important that you think about the questions and give honest answers.

Now I would like you to look at the survey. Let's talk about the choices you have. To the right of each question you'll see a set of dots that you can fill in to answer each question. Look for the sets of words "All of the time", "Many times", "Some times", "Few times", and "At no time" at the top of the survey. Do you see them? The answer dots are lined up underneath each set of words.

There is also a shaded bar with each set of words. Above "All of the time" is a fully shaded bar, sort of like a full glass of juice. This would be the response you would choose for something that you have done every day at school this year. As you move from left to right, the bar becomes emptier, so that the bar above "At no time" is completely empty. This is the answer you would choose for something you have never done at school this year. When you answer a question, you shade in one of the dots beside that question.

Let's think of an example. How about "Do you eat carrots?" Well, I don't eat carrots every day (so I wouldn't choose "All of the time"), but I might eat carrots, either in a salad or cooked, every other week. I usually have some carrots in the fridge. So I would choose the dot to the right of the question for "Some times".

- If you eat carrots every day, what dot would you fill in? (All of the time)
- If you eat carrots a few times a week, what dot would you fill in? (Many times)
- If you eat carrots a few times a month, what dot would you fill in? (Some times)
- If you eat carrots a few times a year, what dot would you fill in? (Few times)
- If you never eat carrots, what dot would you fill in? (At no time)

Please think about this school year only when you answer the questions, and fill in only one answer for each question. Do you have any questions?

So now we are ready. Let's begin.

## Instructions for Parents

Dear Parent or Guardian:

## Re: 2004 Provincial Satisfaction Survey

The Provincial Satisfaction Survey provides schools, school districts, and the Ministry of Education with information to improve student achievement. Last year, $57 \%$ of elementary parents and $16 \%$ of secondary parents participated in the survey. This year we hope to increase parent participation. Your participation is important because the information collected will help schools, school districts, and the Ministry of Education set goals and priorities for future school years.

The Ministry of Education is surveying:

- students in Grades 4*, 7, 10, and 12
- parents of students in these grades
- staff

Please fill out one survey for each of your children in Grades $4^{*}, 7,10$, and 12. Seal the survey in the envelope provided, and return it to your child's school NO LATER THAN February 13, 2004.

The survey is available in other languages on the Internet at: www.bced.gov.bc.ca/sat_survey

Thank you for participating in the 2004 Provincial Satisfaction Survey. If you have questions or need further assistance, please contact your child's school.

[^2]
## Appendix II. Survey Instruments

2004 STUDENT SURVEY - GRADE 3

- With a pencil (do not use ink), fill in the circle that matches your answer.
- If you make a mistake, please erase it completely and fill in the correct circle.

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## STUDENT SURVEY - GRADE 4

- With a pencil (do not use ink), fill in the circle that matches your answer.
- If you make a mistake, please erase it completely and fill in the correct circle.

| 1. Do you like school? | $\bigcirc$ | O | 0 | $\bigcirc$ | $\bigcirc$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 2. Do you like what you are learning at school? | $\bigcirc$ | $\bigcirc$ | 0 | $\bigcirc$ | $\bigcirc$ |
| 3. Do you try to do your best at school? | $\bigcirc$ | $\bigcirc$ | O | $\bigcirc$ | $\bigcirc$ |
| 4. Do adults in the school treat all students fairly? | $\bigcirc$ | $\bigcirc$ | O | $\bigcirc$ | $\bigcirc$ |
| 5. Do your teachers help you with your schoolwork when you need it? | $\bigcirc$ | $\bigcirc$ | O | $\bigcirc$ | $\bigcirc$ |
| 6. At school, are you learning about healthy food and exercise? | $\bigcirc$ | $\bigcirc$ | O | $\bigcirc$ | $\bigcirc$ |
| 7. Are you getting better at reading? | $\bigcirc$ | $\bigcirc$ | 0 | $\bigcirc$ | $\bigcirc$ |
| 8. Are you getting better at writing sentences or stories? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 9. Are you getting better at math? | $\bigcirc$ | $\bigcirc$ | 0 | O | $\bigcirc$ |
| 10. At school, are you getting better at using computers? | $\bigcirc$ | $\bigcirc$ | O | $\bigcirc$ | $\bigcirc$ |
| 11. At school, do you get exercise (for example, physical activity or sports)? | $\bigcirc$ | O | O | O | $\bigcirc$ |
| 12. At school, do you respect people who are different from you (for example, think, act, or look different)? | $\bigcirc$ | $\bigcirc$ | O | $\bigcirc$ | $\bigcirc$ |
| 13. At school, do you participate in activities outside of class hours (for example, clubs, dance, sports teams, music)? | $\bigcirc$ | $\bigcirc$ | O | $\bigcirc$ | $\bigcirc$ |
| 14. Do you feel safe at school? | $\bigcirc$ | O | O | $\bigcirc$ | $\bigcirc$ |
| 15. At school, are you bullied, teased, or picked on? | $\bigcirc$ | O | O | $\bigcirc$ | $\bigcirc$ |
| 16. Do you know how your school expects students to behave? | $\bigcirc$ | O | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 17. Do your teachers care about you? | $\bigcirc$ | $\bigcirc$ | 0 | $\bigcirc$ | $\bigcirc$ |
| 18. Are you a boy or a girl? | O Boy |  | O Girl |  |  |
| 19. Are you of Aboriginal ancestry (First Nations, Inuit, Métis)? | $\bigcirc \mathrm{Yes}$ |  |  | $\bigcirc$ No |  |

[^3]
## STUDENT SURVEY - GRADE 7

- With a pencil (do not use ink), fill in the circle that matches your answer.
- If you make a mistake, please erase it completely and fill in the correct circle.

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## STUDENT SURVEY - GRADE 10

- With a pencil (do not use ink), fill in the circle that matches your answer.
- If you make a mistake, please erase it completely and fill in the correct circle.

1. Do you like school?
2. Are you satisfied with what you are learning at school?
3. Do you try to do your best at school?
4. Does staff treat all students fairly at school?
5. Do your teachers help you with your schoolwork when you need it?

| 6. At school, are you learning about how to stay healthy? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 7. Are you getting better at reading? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | O | $\bigcirc$ |
| 8. Are you getting better at writing? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 9 9. Are you getting better at mathematics? | O | $\bigcirc$ | $\bigcirc$ | O | $\bigcirc$ |
| 10. At school, are you getting better at using computers? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | O | $\bigcirc$ |
| 11. At school, do you get exercise (for example, physical activity or sports)? | O | $\bigcirc$ | O | O | $\bigcirc$ |
| 12. At school, do you respect people who are different from you (for example, think, act, or look different)? | O | O | O | O | O |
| 13. At school, do you participate in activities outside of class hours (for example, clubs, dance, sports teams, music)? | O | O | O | $\bigcirc$ | O |
| 14. Do you feel safe at school? | O | $\bigcirc$ | O | $\bigcirc$ | $\bigcirc$ |
| 15. At school, are you bullied, teased, or picked on? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 16. Do you know what your school's expectations are for student behaviour? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | O | $\bigcirc$ |
| 17. Do your teachers care about you? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 18. Are you satisfied with the program choices available to you at school? | O | $\bigcirc$ | $\bigcirc$ | O | $\bigcirc$ |
| 19. Are you aware of the school goals for improving student learning? | O | O | $\bigcirc$ | O | O |
| 20. Are you satisfied that school is preparing you for a job in the future? | O | O | O | O | O |
| 21. Are you satisfied that school is preparing you for post-secondary education (for example, college, university, trade school)? | O | O | O | O | O |
| 22. Are you male or female? | O Male |  |  | O Female |  |
| 23. Are you of Aboriginal ancestry (First Nations, Inuit, Métis)? | $\bigcirc$ Yes |  |  | $\bigcirc$ No |  |

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## STUDENT SURVEY - GRADE 12

- With a pencil (do not use ink), fill in the circle that matches your answer.
- If you make a mistake, please erase it completely and fill in the correct circle.

1. Do you like school?

| 2. Are you satisfied with what you are learning at school? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 3. Do you try to do your best at school? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 4. Does staff treat all students fairly at school? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 5. Do your teachers help you with your schoolwork when you need it? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 6. At school, are you learning about how to stay healthy? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 7. Are you getting better at reading? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 8. Are you getting better at writing? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 9. Are you getting better at mathematics? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 10. At school, are you getting better at using computers? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 11. At school, do you get exercise (for example, physical activity or sports)? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 12. At school, do you respect people who are different from you (for example, think, act, or look different)? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 13. At school, do you participate in activities outside of class hours (for example, clubs, dance, sports teams, music)? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 14. Do you feel safe at school? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 15. At school, are you bullied, teased, or picked on? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 16. Do you know what your school's expectations are for student behaviour? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 17. Do your teachers care about you? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 18. Are you satisfied with the program choices available to you at school? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 19. Are you aware of the school goals for improving student learning? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 20. Are you satisfied that school is preparing you for a job in the future? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 21. Are you satisfied that school is preparing you for post-secondary education (for example, college, university, trade school)? | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ | $\bigcirc$ |
| 22. Are you male or female? | $\bigcirc$ Male |  |  | $\bigcirc$ Female |  |
| 23. Are you of Aboriginal ancestry (First Nations, Inuit, Métis)? | $\bigcirc$ Yes |  |  | $\bigcirc$ No |  |

© Thank you for sharing your views! ©

## PARENT SURVEY

With a black or blue pen, please fill in the circle -'that corresponds to your answer.


## SCHOOL STAFF SURVEY

With a black or blue pen, please fill in the circle that corresponds to your answer. Some questions do not apply to some categories of staff. Please leave blank any questions that do not apply.


## Appendix III. Item Analyses

## Grade 3/4 Student Survey

Survey Statistics

| Average Mean | Alpha | Items | N Cases |
| ---: | ---: | ---: | ---: |
| 4.2605 | .79 | 17 | 36,032 |

Item Descriptive Statistics

| Item | N | Mean | Std. <br> Deviation | Variance | Item- <br> Scale R |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Do you like school? | 39185 | 3.9840 | .98275 | .966 | .601 |
| Satisfaction with learning at <br> school | 39115 | 4.0037 | .92146 | .849 | .605 |
| Trying ones best at school | 38978 | 4.5960 | .66017 | .436 | .426 |
| Do adults in the school treat all <br> students fairly? | 38983 | 4.2149 | .95130 | .905 | .555 |
| Teachers help with schoolwork <br> when needed | 39013 | 4.3603 | .89021 | .792 | .511 |
| Learning about good health <br> habits | 38937 | 3.5277 | 1.20255 | 1.446 | .484 |
| Satisfaction with reading <br> development | 38968 | 4.5016 | .82394 | .679 | .495 |
| Satisfaction with writing <br> development | 38955 | 4.2761 | .88549 | .784 | .526 |
| Satisfaction with mathematics <br> development | 38905 | 4.3947 | .89672 | .804 | .480 |
| Student use of computers | 38755 | 4.2435 | 1.09041 | 1.189 | .428 |
| Students get physical exercise | 38948 | 4.4148 | .81994 | .672 | .467 |
| Learning to respect personal <br> differences | 38888 | 4.5477 | .74683 | .558 | .456 |
| Participation in activities outside <br> of class time | 38861 | 3.7494 | 1.34721 | 1.815 | .396 |
| Feeling of safety at school | 38837 | 4.4255 | .91777 | .842 | .544 |
| Bullied, teased, or picked on at <br> school | 38684 | 4.0659 | 1.18036 | 1.393 | .295 |
| School expectations for student <br> behaviour | 38699 | 4.5451 | .79980 | .640 | .462 |
| Teachers caring about students | 38621 | 4.5974 | .78563 | .617 | .559 |

## Grade 7 Student Survey

## Survey Statistics

| Average Mean | Alpha | Items | N Cases |
| ---: | ---: | ---: | ---: |
| 3.9614 | .86 | 18 | 37,348 |

Item Descriptive Statistics

| Item | N | Mean | Std. Deviation | Variance | ItemScale R |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Do you like school? | 40375 | 3.4474 | . 96678 | . 935 | . 626 |
| Satisfaction with learning at school | 40309 | 3.4600 | . 89842 | . 807 | . 643 |
| Trying ones best at school | 40136 | 4.2071 | . 79632 | . 634 | . 500 |
| Do adults in the school treat all students fairly? | 40136 | 3.6879 | 1.09178 | 1.192 | . 617 |
| Teachers help with schoolwork when needed | 40277 | 4.3118 | . 88745 | . 788 | . 591 |
| Learning about good health habits | 40157 | 3.3529 | 1.12260 | 1.260 | . 538 |
| Satisfaction with reading development | 40236 | 4.0555 | 1.05654 | 1.116 | . 619 |
| Satisfaction with writing development | 40210 | 4.0533 | . 97518 | . 951 | . 632 |
| Satisfaction with mathematics development | 40152 | 4.0385 | 1.03002 | 1.061 | . 542 |
| Student use of computers | 40054 | 3.7293 | 1.32529 | 1.756 | . 491 |
| Students get physical exercise | 40224 | 4.3537 | . 83852 | . 703 | . 499 |
| Learning to respect personal differences | 40195 | 4.3693 | . 80156 | . 642 | . 468 |
| Participation in activities outside of class time | 40112 | 3.7403 | 1.30988 | 1.716 | . 393 |
| Feeling of safety at school | 40109 | 4.1392 | 1.02396 | 1.049 | . 606 |
| Bullied, teased, or picked on at school | 40021 | 4.1045 | 1.13880 | 1.297 | . 263 |
| School expectations for student behaviour | 39937 | 4.3219 | . 89195 | . 796 | . 573 |
| Teachers caring about students | 39976 | 4.0604 | 1.05949 | 1.123 | . 676 |
| Clear and focused goals for student learning at school | 39722 | 3.8847 | 1.12428 | 1.264 | . 614 |

## Grade 10 Student Survey

Survey Statistics

| Average Mean | Alpha | Items | N Cases |
| ---: | ---: | ---: | ---: |
| 3.4918 | .88 | 21 | 32,974 |

Item Descriptive Statistics

| Item | N | Mean | Std. Deviation | Variance | ItemScale R |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Do you like school? | 35863 | 3.1031 | . 93920 | . 882 | . 572 |
| Satisfaction with learning at school | 35813 | 3.2476 | . 89772 | . 806 | . 627 |
| Trying ones best at school | 35667 | 3.7653 | . 92739 | . 860 | . 493 |
| Do adults in the school treat all students fairly? | 35714 | 3.2789 | 1.06444 | 1.133 | . 599 |
| Teachers help with schoolwork when needed | 35822 | 3.8517 | . 97780 | . 956 | . 593 |
| Learning about good health habits | 35779 | 2.9230 | 1.10059 | 1.211 | . 539 |
| Satisfaction with reading development | 35752 | 3.4585 | 1.19180 | 1.420 | . 607 |
| Satisfaction with writing development | 35718 | 3.6193 | 1.07200 | 1.149 | . 629 |
| Satisfaction with mathematics development | 35667 | 3.5126 | 1.17387 | 1.378 | . 538 |
| Student use of computers | 35636 | 3.0134 | 1.37361 | 1.887 | . 472 |
| Students get physical exercise | 35724 | 3.8444 | 1.07986 | 1.166 | . 463 |
| Learning to respect personal differences | 35724 | 4.2314 | . 94297 | . 889 | . 461 |
| Participation in activities outside of class time | 35705 | 3.0349 | 1.47600 | 2.179 | . 379 |
| Feeling of safety at school | 35624 | 3.8251 | 1.12443 | 1.264 | . 540 |
| Bullied, teased, or picked on at school | 35599 | 4.1804 | 1.10776 | 1.227 | . 241 |
| School expectations for student behaviour | 35600 | 3.8335 | 1.10737 | 1.226 | . 565 |
| Teachers caring about students | 35541 | 3.2338 | 1.09788 | 1.205 | . 677 |
| Satisfaction with program choices at school | 35542 | 3.3338 | 1.12285 | 1.261 | . 613 |
| Clear and focused goals for student learning at school | 35616 | 3.0391 | 1.21523 | 1.477 | . 609 |
| School preparation of students for future jobs | 35611 | 3.4063 | 1.17667 | 1.385 | . 648 |
| School preparation of students for post-secondary education | 35529 | 3.6032 | 1.10280 | 1.216 | . 661 |

## Grade 12 Student Survey

## Survey Statistics

| Average Mean | Alpha | Items | N Cases |
| ---: | ---: | ---: | ---: |
| 3.3991 | .87 | 21 | 26,362 |

Item Descriptive Statistics

| Item | N | Mean | Std. <br> Deviation | Variance |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Scale R |  |  |  |  |

## Elementary Parent Survey

## Survey Statistics

| Average Mean | Alpha | Items | N Cases |
| ---: | ---: | ---: | ---: |
| 3.9005 | .89 | 23 | 41,404 |

## Item Descriptive Statistics

| Item | N | Mean | Std. <br> Deviation | Variance | Scale R |
| :--- | ---: | ---: | ---: | ---: | ---: |

## Secondary Parent Survey

## Survey Statistics

| Average Mean | Alpha | Items | N Cases |
| ---: | ---: | ---: | ---: |
| 3.5795 | .91 | 25 | 10,576 |

## Item Descriptive Statistics

| Item | N | Mean | Std. Deviation | Variance | ItemScale R |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Satisfaction with learning at school | 12767 | 3.8078 | . 77534 | . 601 | . 684 |
| Do adults in the school treat all students fairly? | 12738 | 3.7452 | . 89580 | . 802 | . 648 |
| Teachers help with schoolwork when needed | 12724 | 3.7700 | . 92334 | . 853 | . 633 |
| Learning about good health habits | 12582 | 3.3490 | 1.04172 | 1.085 | . 568 |
| Satisfaction with reading development | 12719 | 3.7714 | 1.03852 | 1.079 | . 617 |
| Satisfaction with writing development | 12751 | 3.6298 | 1.04835 | 1.099 | .627 |
| Satisfaction with mathematics development | 12708 | 3.5667 | 1.09803 | 1.206 | . 594 |
| Student use of computers | 12598 | 3.5447 | 1.12080 | 1.256 | . 532 |
| Students get physical exercise | 12711 | 3.5255 | 1.25164 | 1.567 | 405 |
| Learning to respect personal differences | 12542 | 3.7453 | . 92690 | . 859 | 651 |
| Participation in activities outside of class time | 12736 | 3.1178 | 1.39547 | 1.947 | . 393 |
| Feeling of safety at school | 12684 | 4.1299 | . 89704 | . 805 | . 574 |
| Bullied, teased, or picked on at school | 12656 | 4.2100 | 1.02831 | 1.057 | . 277 |
| School expectations for student behaviour | 12693 | 4.0723 | . 91988 | . 846 | . 589 |
| Consistent enforcement of behaviour rules | 12487 | 3.7490 | . 96310 | . 928 | . 620 |
| Teachers caring about students | 12673 | 3.7555 | . 92398 | . 854 | . 716 |
| Parents feeling of welcome at school | 12689 | 4.0708 | . 97738 | . 955 | . 665 |
| Satisfaction with report cards | 12703 | 3.8914 | . 97795 | . 956 | . 609 |
| Parent involvement in decisions at the school that affect their child | 12638 | 3.1481 | 1.20656 | 1.456 | . 594 |
| Parents given opportunity to be involved in the school-planning activities | 12617 | 3.3055 | 1.25210 | 1.568 | . 543 |
| Parent volunteering at school | 12689 | 1.9976 | 1.14244 | 1.305 | . 255 |
| Satisfaction with program choices at school | 12609 | 3.6479 | . 99205 | . 984 | . 633 |
| Clear and focused goals for student learning at school | 12596 | 3.0958 | 1.24827 | 1.558 | . 585 |
| School preparation of students for future jobs | 12581 | 3.3264 | 1.13465 | 1.287 | . 696 |
| School preparation of students for postsecondary education | 12575 | 3.5136 | 1.11661 | 1.247 | . 717 |

## Staff Survey

## Survey Statistics

| Average Mean | Alpha | Items | N Cases |
| ---: | ---: | ---: | ---: |
| 4.2294 | .93 | 24 | 6,659 |

## Item Descriptive Statistics

| Item | N | Mean | Std. <br> Deviation | Variance | Item- <br> Scale R |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Satisfaction with learning at school | 7979 | 3.7946 | .63415 | .402 | .540 |
| Staff satisfaction with student <br> development of reading \& writing skills | 7913 | 3.7409 | .69547 | .484 | .579 |
| Student use of computers | 7754 | 3.7405 | .86522 | .749 | .394 |
| Satisfaction with human and social <br> development of students | 8230 | 3.8574 | .74982 | .562 | .635 |
| Expectation that students do well | 8336 | 4.4821 | .71469 | .511 | .635 |
| Learning to respect personal differences | 8446 | 4.7046 | .55401 | .307 | .603 |
| School a safe place to work and learn | 8486 | 4.5243 | .64578 | .417 | .631 |
| School expectations for student <br> behaviour | 8460 | 4.4255 | .80474 | .648 | .688 |
| Consistent enforcement of behaviour <br> rules | 8433 | 4.1229 | .87547 | .766 | .707 |
| Teachers caring about students | 8458 | 4.6292 | .56933 | .324 | .669 |
| Staff members work hard to maintain <br> good relations with parents | 8324 | 4.4053 | .66570 | .443 | .665 |
| Positive school climate | 8481 | 4.3917 | .72333 | .523 | .729 |
| Welcoming physical condition of school | 8461 | 4.1549 | .92444 | .855 | .513 |
| Regular and systematic student <br> evaluation | 8033 | 4.5135 | .62573 | .392 | .628 |
| Parent involvement in decisions at the <br> school that affect their child | 8134 | 4.0601 | .71790 | .515 | .620 |
| Parents given opportunity to be involved <br> in the school-planning activities | 8137 | 4.2781 | .72932 | .532 | .624 |
| Parent volunteering at school | 8260 | 4.4088 | .77420 | .599 | .589 |
| Opportunities for input in school <br> decision-making | 8304 | 4.0084 | .95417 | .910 | .596 |
| Use of assessment information to plan <br> for instruction | 7619 | 4.1038 | .74823 | .560 | .691 |
| Teacher collaboration to plan for <br> instruction | 7778 | 3.8699 | .78467 | .616 | .591 |
| Ongoing professional development at <br> this school | 8188 | 4.2802 | .78128 | .610 | .624 |
| Satisfaction with program choices at <br> school | 8137 | 4.0877 | .75513 | .570 | .649 |
| Continual striving to improve quality of <br> instruction | 8021 | 4.3619 | .67076 | .450 | .658 |
| Clear and focused goals for student <br> learning at school | 8063 | 4.4088 | .81938 | .671 | .578 |


[^0]:    ${ }^{1}$ Participation rates are based on public standard and non-standard schools and, therefore, differ slightly from those published in the provincial report.
    ${ }^{2}$ Data for grades three and four were combined for most analyses.

[^1]:    ${ }^{3}$ For a more detailed description of the measures used to assess validity, please refer to the 2002 Satisfaction Survey Technical Report, which can be found at www.bced.gov.bc.ca/sat survey.

[^2]:    * Grade 3 students and their parents will complete the survey if the school does not have a Grade 4 class.

[^3]:    Thank you for sharing your views! ©

