

2007 Provincial Electronic Satisfaction Survey Information Sheet

The Ministry of Education is continuing to provide an electronic *Satisfaction Survey* system as a service to Districts and schools. This year, it is expected that all students and most staff will complete the survey electronically, and that schools will encourage parents to complete the survey electronically. The [electronic survey system](#) will:

- Reduce the number of paper surveys;
- Decrease the time to complete surveys and collect results; and
- Quicken the response time for reporting results.

An additional option is that Districts will be able to add a small number of questions to the end of the Provincial survey in order to acquire District-specific information.

Technical Requirements:

The web-based electronic survey system requires minimal technical requirements to operate:

- Internet Explorer, Netscape or Mozilla;
- 56K Bandwidth Minimum;
- 32 MB RAM (64MB Recommended); and
- 40 MB Hard Drive Space.

Technical Support

Leading up to and during the survey process, the electronic survey system provider (AWIS) will provide technical support to schools and districts at the following toll free number or email:

1-866-558-5339 (business hours M-F 7:30 a.m. to 5:00 p.m.)

dwilllock@awinfosys.com

How it works:

The electronic survey system was designed to be administered with minimum effort by participating schools.

Students

Last year it took 5-10 minutes for a class of students to complete the survey. Students will enter a randomly generated anonymous logon number that ensures they cannot be identified. French translations are available for students.

Staff

All school staff members are expected to participate (e.g. teachers, principals, administrative staff, teacher assistants, etc.). Staff can complete the secure survey by logging on with an anonymous logon number. French translations will be available for staff.

Parents

Parents can complete the secure survey by logging on with an anonymous logon number at any computer with Internet access. The Ministry recognizes that there may be increased difficulty in achieving a high participation rate by using the electronic survey system for parents; therefore paper is an option. Translations will be available in seventeen languages, in both paper and electronic formats.