

PUBLIC LIBRARY SERVICES BRANCH



# BRITISH COLUMBIA PUBLIC LIBRARIES STATISTICS

2002



BRITISH  
COLUMBIA

Ministry of Community, Aboriginal  
and Women's Services



**BRITISH COLUMBIA  
PUBLIC LIBRARIES STATISTICS**

**2002**

**Compiled by the Public Library Services Branch  
Ministry of Community, Aboriginal and Women's Services  
Victoria, British Columbia  
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## INTRODUCTION

British Columbia Public Libraries Statistics is an annual publication of the Public Library Services Branch of the Ministry of Community, Aboriginal and Women's Services. It provides a compilation of statistical and financial data summarizing the activities of British Columbia public libraries for the calendar year. The statistics are also published on the Ministry of Community, Aboriginal and Women's Services web site at:

[http://www.mcaaws.gov.bc.ca/lgd/public\\_libraries/statistics/](http://www.mcaaws.gov.bc.ca/lgd/public_libraries/statistics/)

Since 1997, the statistics have been collected electronically, using a web-based survey that accepts data filed by all sixty-nine public libraries in the province. The validity of the statistics in this publication is subject to the accuracy of the data supplied in the online Annual Survey of Public Libraries. The questions and instructions from the web-based survey are appended.

Selected output and performance measures, ranked alphabetically by library name and numerically by population served, are included. For the purposes of this publication, the population of a public library service area is deemed to be the population of the area from which the public library receives local government tax support.

Figures appearing in italics are estimates derived from responses to a Typical Week Survey conducted during October 2002. An entry n.d. means no data was supplied by the library; n.a. means the entry does not apply to the library. Zero values are represented by a dash ( - ).

The annual compilation of public library statistics is an important accountability, planning, and performance measurement tool for library trustees, library staff and local government officials. The Public Library Services Branch is grateful for the support and cooperation of the public libraries of the province in providing the data for this publication. As always, the Branch will be pleased to receive comments and suggestions for improvements to the publication.

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## Errata Sheet

**Print edition pages 17, 27, 42 and 43:** The three columns titled: *Reference transactions*, *Electronic reference transactions*, and *Total reference transactions*, have errors in the data. Data collected during the Typical Week Survey in 2002 was not correct in the printed edition, and, for some libraries, this results in an understatement of the number of transactions. Libraries affected by this error are: Bowen Island, Burns Lake, Castlegar & District, Creston, Elkford, Fort St. John, Fraser Valley, Fraser Lake, Granisle, Greenwood, Houston, Hudson's Hope, Kaslo & District, McBride, Powell River District, Thompson-Nicola, and Tumbler Ridge. The figures are correct in the electronic version. *(November 12, 2003)*

**Print edition pages 1, 34 and 35:** The salary information on the Public Library Associations Expenditure pages has errors in the data. The salary information for Creston Public Library was incorrect and this resulted in errors for total salaries and total expenditures data for these pages and on the Summary and Comparison page. The figures are correct in the electronic versions. *(March 25, 2004).*

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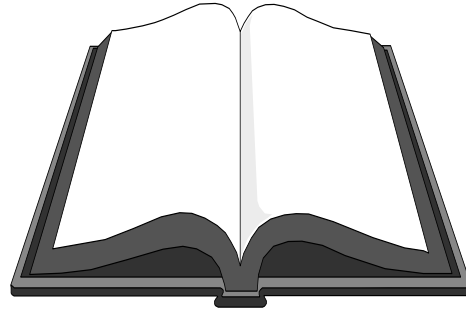




## BRITISH COLUMBIA PUBLIC LIBRARIES SUMMARY AND COMPARISON

	2002	2001	1992
Population of Province	4,095,934 (2001 estimate)	4,058,833 (2000 estimate)	3,284,539 (1991 census)
<b>Population Served ( % of Total)</b>	<b>4,015,171 (98.0%)</b>	<b>3,979,692 (98.1%)</b>	<b>3,210,238 (97.7%)</b>
Revenue from Local Support (% of Total)	\$123,815,668 (84.6%)	\$120,191,073 (82.8%)	\$78,675,085 (84.9%)
Revenue from Provincial Operating Grant (% of Total)	\$9,522,449 (6.5%)	\$8,944,175 (6.2%)	\$8,192,189 (8.8%)
Revenue from Other Provincial Grants (% of Total)	\$1,756,006 (1.2%)	\$1,958,059 (1.3%)	\$185,504 (0.2%)
Other Revenue (% of Total)	\$11,315,844 (7.7%)	\$13,996,588 (9.6%)	\$5,444,695 (5.9%)
<b>Total Revenue (per capita)</b>	<b>\$146,409,967 (\$36.46)</b>	<b>\$145,089,895 (\$36.46)</b>	<b>\$92,654,291 (\$28.86)</b>
Expenditure on Salaries (% of Total)	\$91,564,889 (63.6%)	\$88,202,204 (61.9%)	\$58,653,750 (64.1%)
Expenditure on Materials (% of Total)	\$20,030,987 (13.9%)	\$20,067,852 (14.1%)	\$13,854,315 (15.1%)
Expenditure on Facilities (% of Total)	\$13,471,981 (9.4%)	\$13,235,439 (9.3%)	\$8,385,720 (9.2%)
Other Expenditures (% of Total)	\$18,819,032 (13.1%)	\$20,936,640 (14.7%)	\$10,638,290 (11.6%)
<b>Total Expenditure (per capita)</b>	<b>\$143,886,889 (\$35.84)</b>	<b>\$142,442,136 (\$35.79)</b>	<b>\$91,531,075 (\$28.51)</b>
Collections, Print, Volumes Held (per capita)	10,734,913 (2.67)	10,372,058 (2.61)	8,403,301 (2.62)
Collections, Print, Volumes Added (per capita)	782,669 (0.19)	949,236 (0.23)	1,007,002 (0.31)
<b>Circulation, All Items (per capita)</b>	<b>49,390,138 (12.30)</b>	<b>47,798,176 (12.01)</b>	<b>34,284,114 (10.68)</b>
Total Expenditure Per Circulation	\$2.91	\$2.98	\$2.67
Professional Librarians (FTE)	448	443	349
<b>Total Library Staff (FTE)</b>	<b>2,014</b>	<b>2,023</b>	<b>1,647</b>
Service Points / Total Facilities Area (Sq. metres)	234 / 185,874	231 / 186,520	247 / 128,991
Total Hours of Service (All Service Points)	440,293	423,578	406,640





**SELECTED OUTPUT  
AND  
PERFORMANCE MEASURES  
FOR ALL LIBRARIES**

**SELECTED OUTPUT AND PERFORMANCE MEASURES**

**LIBRARIES RANKED ALPHABETICALLY BY NAME**

<i>Library</i>	<i>Population of service area</i>	<i>Print volumes per capita</i>	<i>Print titles per capita</i>	<i>Circulation per capita</i>	<i>Circulation per volume held</i>	<i>Circulation per hour open</i>	<i>Interlibrary loans borrowed per 1,000 circulation</i>	<i>Reference transactions per capita</i>	<i>Public Internet workstations per 1,000 population served</i>	<i>Average hours open per week, per service point</i>	<i>Average hours open per week, main service point</i>	<i>Full-time equivalent employees per 1,000 population served</i>	<i>Full-time equivalent employees per 10,000 circulation</i>	<i>Square metres per capita</i>
Alert Bay	547	15.03	n.d.	6.57	0.42	4.67	57.60	0.20	3.66	15.40	15.40	0.77	1.18	0.091
Beaver Valley	5,261	5.75	5.71	12.93	2.09	31.29	8.56	1.37	0.57	43.46	43.46	0.59	0.45	0.051
Bowen Island	3,271	4.15	4.14	10.71	2.42	19.82	3.65	0.72	0.61	35.36	35.36	0.44	0.41	0.064
Burnaby	193,646	2.99	1.73	19.69	4.90	293.12	0.42	1.27	0.36	65.03	72.96	0.61	0.31	0.048
Burns Lake	6,864	4.40	4.22	7.14	1.55	26.50	6.53	0.28	0.58	36.96	36.96	0.55	0.77	0.050
Cariboo	73,593	2.31	1.29	6.57	2.62	39.69	5.24	0.20	0.24	16.25	45.76	0.35	0.54	0.039
Castlegar & District	13,376	4.37	4.12	10.99	2.40	62.80	4.55	0.29	0.82	46.80	46.80	0.33	0.30	0.091
Chetwynd	5,289	n.d.	4.95	7.70	n.d.	16.03	19.24	0.61	n.d.	50.80	50.80	0.80	1.04	0.105
Coquitlam	113,515	2.04	1.11	9.73	4.01	197.23	0.16	0.67	0.22	56.00	56.00	0.47	0.48	0.032
Cranbrook	25,872	2.41	2.05	7.15	2.78	69.43	7.27	0.36	0.66	53.32	53.32	0.31	0.44	0.029
Creston	11,574	3.24	3.27	10.47	2.99	57.34	13.44	1.07	0.26	42.28	42.28	0.43	0.41	0.023
Dawson Creek	18,812	3.70	3.70	6.42	1.66	45.23	9.18	0.35	0.32	53.44	53.44	0.29	0.45	0.050
Elkford	2,877	8.67	8.50	6.83	0.77	10.21	n.d.	0.10	1.04	38.48	38.48	0.70	1.02	0.088
Fernie	8,350	4.05	3.32	7.95	1.87	36.98	10.58	1.15	0.72	35.88	35.88	0.27	0.34	0.097
Fort Nelson	6,246	5.32	5.30	8.15	1.43	22.75	6.88	1.01	0.64	44.72	44.72	0.57	0.70	0.105
Fort St. James	4,987	2.48	2.49	4.44	1.69	14.28	30.76	0.40	0.80	31.00	31.00	0.23	0.53	0.020
Fort St. John	28,583	2.33	2.25	5.03	2.07	57.10	6.50	0.08	0.21	50.32	50.32	0.26	0.52	0.025
Fraser Lake	3,416	4.32	4.32	4.12	0.91	17.16	69.29	0.40	1.17	16.42	16.42	0.60	1.46	0.084
Fraser Valley	610,664	1.88	0.37	9.89	4.78	115.03	1.22	0.67	0.40	45.68	0.00	0.33	0.34	0.034
Gibsons & District	9,302	3.46	3.18	16.77	4.57	74.30	7.89	0.86	0.54	42.00	42.00	0.60	0.36	0.070
Grand Forks & District	8,989	3.62	3.42	10.46	2.65	45.43	11.07	0.27	0.33	41.40	41.40	0.41	0.39	0.060
Granisle	419	28.95	22.59	9.04	0.30	5.82	35.91	0.12	2.39	13.01	13.01	1.70	1.89	0.284
Greater Victoria	286,352	2.92	1.05	14.30	4.26	186.19	1.27	1.18	0.34	55.00	60.00	0.56	0.39	0.040
Greenwood	992	9.09	6.52	5.74	0.61	5.22	20.19	1.21	3.02	21.84	21.84	0.44	0.76	0.113

**SELECTED OUTPUT AND PERFORMANCE MEASURES**  
**LIBRARIES RANKED ALPHABETICALLY BY NAME**

<i>Library</i>	<i>Population of service area</i>	<i>Print volumes per capita</i>	<i>Print titles per capita</i>	<i>Circulation per capita</i>	<i>Circulation per volume held</i>	<i>Circulation per hour open</i>	<i>Interlibrary loans borrowed per 1,000 circulation</i>	<i>Reference transactions per capita</i>	<i>Public Internet workstations per 1,000 population served</i>	<i>Average hours open per week, per service point</i>	<i>Average hours open per week, main service point</i>	<i>Full-time equivalent employees per 1,000 population served</i>	<i>Full-time equivalent employees per 10,000 circulation</i>	<i>Square metres per capita</i>
Hazleton District	5,240	5.33	4.57	4.78	0.87	13.99	6.43	1.48	0.57	35.80	35.80	0.45	0.93	0.063
Houston	4,173	5.75	5.38	9.41	1.59	21.11	28.19	0.62	1.20	37.20	37.20	0.48	0.51	0.119
Hudson's Hope	1,156	13.13	13.13	10.98	0.81	9.39	21.50	0.10	2.60	27.04	27.04	1.32	1.20	0.182
Invermere	8,298	1.62	1.62	2.70	1.61	12.49	65.53	0.05	0.24	35.88	35.88	0.23	0.87	0.029
Kaslo & District	2,015	5.24	5.23	10.40	1.90	18.74	29.55	0.25	0.99	22.36	22.36	0.00	0.00	0.092
Kimberley	8,881	3.57	3.58	7.28	1.91	35.44	10.30	0.71	0.90	36.48	36.48	0.45	0.62	0.051
Kitimat	11,538	3.68	3.28	8.23	2.08	33.48	6.72	0.64	0.26	56.76	57.00	0.54	0.66	0.078
Lillooet Area	4,665	5.03	4.92	7.55	1.37	15.09	19.57	0.11	1.29	15.55	30.16	0.69	0.92	0.089
Mackenzie	6,314	6.83	5.05	7.95	1.12	17.87	9.90	1.51	0.79	56.16	56.16	0.37	0.47	0.092
McBride	2,007	6.80	6.73	10.19	1.39	17.10	13.55	1.00	1.00	23.92	23.92	1.08	1.06	0.110
Midway	678	12.74	12.62	11.98	0.90	5.74	36.57	0.96	4.42	28.28	28.28	2.14	1.78	0.475
Nakusp	2,766	4.52	4.51	8.96	1.81	24.38	22.06	0.11	0.36	20.34	20.34	0.43	0.48	0.034
Nelson	9,853	5.55	4.87	12.86	2.19	54.74	12.88	1.50	0.61	46.30	46.30	0.74	0.57	0.114
New Westminster	54,207	3.54	n.d.	14.07	3.39	220.42	3.77	1.16	0.30	69.20	69.20	0.69	0.49	0.070
North Vancouver City	45,684	2.51	2.23	12.92	4.45	172.93	2.38	1.15	0.35	68.28	68.28	0.69	0.53	0.028
North Vancouver District	87,137	2.94	1.62	16.88	4.68	151.47	1.70	0.89	0.23	64.75	70.16	0.72	0.43	0.051
Okanagan	326,631	1.60	0.38	10.35	5.93	77.51	1.05	1.23	0.28	30.09	58.61	0.41	0.39	0.044
Pemberton & District	4,592	2.33	2.33	6.56	2.47	20.78	22.40	1.31	0.65	29.00	29.00	0.44	0.68	0.038
Pender Island	4,664	8.26	n.d.	5.14	0.61	10.06	27.76	0.01	1.29	11.91	24.96	0.00	0.00	0.111
Penticton	32,526	3.88	3.22	9.68	2.03	123.85	1.72	0.63	0.18	50.86	50.86	0.36	0.37	0.038
Port Moody	24,163	3.52	2.82	16.07	4.28	110.37	2.24	1.09	0.21	70.36	70.36	0.59	0.37	0.048
Pouce Coupe	931	n.d.	n.d.	9.35	n.d.	9.30	2.87	1.72	1.07	18.72	18.72	0.55	0.59	0.099
Powell River District	20,808	2.48	1.67	8.06	3.04	59.16	16.00	0.26	0.14	28.36	51.52	0.38	0.48	0.031
Prince George	95,113	1.75	1.22	9.14	4.71	147.31	3.71	0.69	0.22	59.04	64.54	0.49	0.53	0.036
Prince Rupert	19,122	3.67	3.37	7.17	1.33	47.82	11.77	0.17	0.94	57.38	57.38	0.46	0.63	0.049

## SELECTED OUTPUT AND PERFORMANCE MEASURES

### LIBRARIES RANKED ALPHABETICALLY BY NAME

<i>Library</i>	<i>Population of service area</i>	<i>Print volumes per capita</i>	<i>Print titles per capita</i>	<i>Circulation per capita</i>	<i>Circulation per volume held</i>	<i>Circulation per hour open</i>	<i>Interlibrary loans borrowed per 1,000 circulation</i>	<i>Reference transactions per capita</i>	<i>Public Internet workstations per 1,000 population served</i>	<i>Average hours open per week, per service point</i>	<i>Average hours open per week, main service point</i>	<i>Full-time equivalent employees per 1,000 population served</i>	<i>Full-time equivalent employees per 10,000 circulation</i>	<i>Square metres per capita</i>
Richmond	166,810	2.31	0.95	19.95	7.45	301.15	0.60	1.15	0.70	73.67	79.56	0.49	0.24	0.036
Rossland	4,129	4.87	4.70	10.04	1.97	17.75	5.91	1.37	0.48	46.72	46.72	0.52	0.52	0.078
Salmo	2,593	5.40	5.23	9.04	1.51	20.48	25.52	0.22	0.77	22.88	22.88	0.46	0.51	0.062
Salt Spring Island	9,279	4.50	4.43	12.81	2.76	57.71	n.d.	n.d.	0.32	41.20	41.20	0.00	0.00	0.055
Sechelt	10,994	3.11	2.67	13.13	4.02	65.25	22.49	1.04	0.55	22.12	40.24	0.51	0.39	0.074
Smithers	8,819	3.08	2.55	6.67	2.08	25.90	8.86	0.22	0.45	45.42	45.42	0.26	0.39	0.042
Sparwood	5,151	6.11	5.82	8.15	1.29	18.85	9.36	0.08	0.97	44.56	44.56	0.43	0.53	0.084
Squamish	16,405	2.74	2.74	5.33	1.79	50.69	8.27	0.29	0.61	34.52	34.52	0.45	0.84	0.066
Stewart	696	20.52	n.d.	5.91	0.28	3.90	269.50	0.61	4.31	21.12	21.12	1.31	2.22	0.273
Surrey	344,845	1.35	0.39	10.92	6.68	150.22	0.90	1.51	0.23	62.67	69.00	0.31	0.28	0.028
Terrace	21,419	2.92	2.93	10.02	3.04	68.41	6.00	0.51	0.51	62.74	62.74	0.47	0.47	0.063
Thompson-Nicola	131,295	2.03	1.28	8.04	3.57	64.02	2.47	0.41	0.38	23.57	58.24	0.43	0.54	0.046
Trail & District	10,536	4.14	4.08	8.70	1.99	35.99	8.81	1.23	0.38	50.96	50.96	0.59	0.67	0.050
Tumbler Ridge	2,326	11.92	11.69	8.57	0.69	10.58	28.74	0.06	1.29	37.68	37.68	1.30	1.52	0.193
Valemount	2,173	6.49	6.46	13.69	1.94	16.20	33.99	0.85	1.84	36.72	36.72	1.16	0.85	0.066
Vancouver	573,243	3.78	1.46	16.05	3.08	179.43	0.46	1.79	0.61	46.61	55.48	0.85	0.53	0.078
Vancouver Island	415,477	3.04	0.54	10.71	3.38	76.94	1.88	0.63	0.39	31.27	0.00	0.42	0.39	0.031
Vanderhoof	8,356	1.69	1.68	4.37	2.48	22.27	31.03	0.06	0.48	32.76	32.76	0.23	0.52	0.025
West Vancouver	44,448	5.89	4.06	22.18	2.67	272.11	1.46	1.76	0.61	36.23	60.46	0.94	0.43	0.118
Whistler	10,218	3.45	3.37	11.11	2.93	43.98	5.91	1.97	0.49	51.60	51.60	0.50	0.45	0.024
<b>Total</b>	<b>4,015,171</b>													
<b>Average</b>		<b>2.68</b>	<b>1.22</b>	<b>12.30</b>	<b>4.30</b>	<b>139.29</b>	<b>2.51</b>	<b>1.03</b>	<b>0.41</b>	<b>47.43</b>	<b>60.12</b>	<b>0.50</b>	<b>0.42</b>	<b>0.046</b>

**SELECTED OUTPUT AND PERFORMANCE MEASURES**  
**LIBRARIES RANKED BY POPULATION SERVED**

<i>Library</i>	<i>Population of service area</i>	<i>Print volumes per capita</i>	<i>Print titles per capita</i>	<i>Circulation per capita</i>	<i>Circulation per volume held</i>	<i>Circulation per hour open</i>	<i>Interlibrary loans borrowed per 1,000 circulation</i>	<i>Reference transactions per capita</i>	<i>Public Internet workstations per 1,000 population served</i>	<i>Average hours open per week, per service point</i>	<i>Average hours open per week, main service point</i>	<i>Full-time equivalent employees per 1,000 population served</i>	<i>Full-time equivalent employees per 10,000 circulation</i>	<i>Square metres per capita</i>
Fraser Valley	610,664	1.88	0.37	9.89	4.78	115.03	1.22	0.67	0.40	45.68	0.00	0.33	0.34	0.034
Vancouver	573,243	3.78	1.46	16.05	3.08	179.43	0.46	1.79	0.61	46.61	55.48	0.85	0.53	0.078
Vancouver Island	415,477	3.04	0.54	10.71	3.38	76.94	1.88	0.63	0.39	31.27	0.00	0.42	0.39	0.031
Surrey	344,845	1.35	0.39	10.92	6.68	150.22	0.90	1.51	0.23	62.67	69.00	0.31	0.28	0.028
Okanagan	326,631	1.60	0.38	10.35	5.93	77.51	1.05	1.23	0.28	30.09	58.61	0.41	0.39	0.044
Greater Victoria	286,352	2.92	1.05	14.30	4.26	186.19	1.27	1.18	0.34	55.00	60.00	0.56	0.39	0.040
Burnaby	193,646	2.99	1.73	19.69	4.90	293.12	0.42	1.27	0.36	65.03	72.96	0.61	0.31	0.048
Richmond	166,810	2.31	0.95	19.95	7.45	301.15	0.60	1.15	0.70	73.67	79.56	0.49	0.24	0.036
Thompson-Nicola	131,295	2.03	1.28	8.04	3.57	64.02	2.47	0.41	0.38	23.57	58.24	0.43	0.54	0.046
Coquitlam	113,515	2.04	1.11	9.73	4.01	197.23	0.16	0.67	0.22	56.00	56.00	0.47	0.48	0.032
Prince George	95,113	1.75	1.22	9.14	4.71	147.31	3.71	0.69	0.22	59.04	64.54	0.49	0.53	0.036
North Vancouver District	87,137	2.94	1.62	16.88	4.68	151.47	1.70	0.89	0.23	64.75	70.16	0.72	0.43	0.051
Cariboo	73,593	2.31	1.29	6.57	2.62	39.69	5.24	0.20	0.24	16.25	45.76	0.35	0.54	0.039
New Westminster	54,207	3.54	n.d.	14.07	3.39	220.42	3.77	1.16	0.30	69.20	69.20	0.69	0.49	0.070
North Vancouver City	45,684	2.51	2.23	12.92	4.45	172.93	2.38	1.15	0.35	68.28	68.28	0.69	0.53	0.028
West Vancouver	44,448	5.89	4.06	22.18	2.67	272.11	1.46	1.76	0.61	36.23	60.46	0.94	0.43	0.118
Penticton	32,526	3.88	3.22	9.68	2.03	123.85	1.72	0.63	0.18	50.86	50.86	0.36	0.37	0.038
Fort St. John	28,583	2.33	2.25	5.03	2.07	57.10	6.50	0.08	0.21	50.32	50.32	0.26	0.52	0.025
Cranbrook	25,872	2.41	2.05	7.15	2.78	69.43	7.27	0.36	0.66	53.32	53.32	0.31	0.44	0.029
Port Moody	24,163	3.52	2.82	16.07	4.28	110.37	2.24	1.09	0.21	70.36	70.36	0.59	0.37	0.048
Terrace	21,419	2.92	2.93	10.02	3.04	68.41	6.00	0.51	0.51	62.74	62.74	0.47	0.47	0.063
Powell River District	20,808	2.48	1.67	8.06	3.04	59.16	16.00	0.26	0.14	28.36	51.52	0.38	0.48	0.031
Prince Rupert	19,122	3.67	3.37	7.17	1.33	47.82	11.77	0.17	0.94	57.38	57.38	0.46	0.63	0.049
Dawson Creek	18,812	3.70	3.70	6.42	1.66	45.23	9.18	0.35	0.32	53.44	53.44	0.29	0.45	0.050

**SELECTED OUTPUT AND PERFORMANCE MEASURES**  
**LIBRARIES RANKED BY POPULATION SERVED**

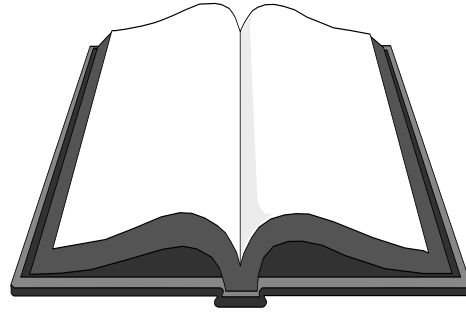
<i>Library</i>	<i>Population of service area</i>	<i>Print volumes per capita</i>	<i>Print titles per capita</i>	<i>Circulation per capita</i>	<i>Circulation per volume held</i>	<i>Circulation per hour open</i>	<i>Interlibrary loans borrowed per 1,000 circulation</i>	<i>Reference transactions per capita</i>	<i>Public Internet workstations per 1,000 population served</i>	<i>Average hours open per week, per service point</i>	<i>Average hours open per week, main service point</i>	<i>Full-time equivalent employees per 1,000 population served</i>	<i>Full-time equivalent employees per 10,000 circulation</i>	<i>Square metres per capita</i>
Squamish	16,405	2.74	2.74	5.33	1.79	50.69	8.27	0.29	0.61	34.52	34.52	0.45	0.84	0.066
Castlegar & District	13,376	4.37	4.12	10.99	2.40	62.80	4.55	0.29	0.82	46.80	46.80	0.33	0.30	0.091
Creston	11,574	3.24	3.27	10.47	2.99	57.34	13.44	1.07	0.26	42.28	42.28	0.43	0.41	0.023
Kitimat	11,538	3.68	3.28	8.23	2.08	33.48	6.72	0.64	0.26	56.76	57.00	0.54	0.66	0.078
Sechelt	10,994	3.11	2.67	13.13	4.02	65.25	22.49	1.04	0.55	22.12	40.24	0.51	0.39	0.074
Trail & District	10,536	4.14	4.08	8.70	1.99	35.99	8.81	1.23	0.38	50.96	50.96	0.59	0.67	0.050
Whistler	10,218	3.45	3.37	11.11	2.93	43.98	5.91	1.97	0.49	51.60	51.60	0.50	0.45	0.024
Nelson	9,853	5.55	4.87	12.86	2.19	54.74	12.88	1.50	0.61	46.30	46.30	0.74	0.57	0.114
Gibsons & District	9,302	3.46	3.18	16.77	4.57	74.30	7.89	0.86	0.54	42.00	42.00	0.60	0.36	0.070
Salt Spring Island	9,279	4.50	4.43	12.81	2.76	57.71	n.d.	n.d.	0.32	41.20	41.20	0.00	0.00	0.055
Grand Forks & District	8,989	3.62	3.42	10.46	2.65	45.43	11.07	0.27	0.33	41.40	41.40	0.41	0.39	0.060
Kimberley	8,881	3.57	3.58	7.28	1.91	35.44	10.30	0.71	0.90	36.48	36.48	0.45	0.62	0.051
Smithers	8,819	3.08	2.55	6.67	2.08	25.90	8.86	0.22	0.45	45.42	45.42	0.26	0.39	0.042
Vanderhoof	8,356	1.69	1.68	4.37	2.48	22.27	31.03	0.06	0.48	32.76	32.76	0.23	0.52	0.025
Fernie	8,350	4.05	3.32	7.95	1.87	36.98	10.58	1.15	0.72	35.88	35.88	0.27	0.34	0.097
Invermere	8,298	1.62	1.62	2.70	1.61	12.49	65.53	0.05	0.24	35.88	35.88	0.23	0.87	0.029
Burns Lake	6,864	4.40	4.22	7.14	1.55	26.50	6.53	0.28	0.58	36.96	36.96	0.55	0.77	0.050
Mackenzie	6,314	6.83	5.05	7.95	1.12	17.87	9.90	1.51	0.79	56.16	56.16	0.37	0.47	0.092
Fort Nelson	6,246	5.32	5.30	8.15	1.43	22.75	6.88	1.01	0.64	44.72	44.72	0.57	0.70	0.105
Chetwynd	5,289	n.d.	4.95	7.70	n.d.	16.03	19.24	0.61	n.d.	50.80	50.80	0.80	1.04	0.105
Beaver Valley	5,261	5.75	5.71	12.93	2.09	31.29	8.56	1.37	0.57	43.46	43.46	0.59	0.45	0.051
Hazelton District	5,240	5.33	4.57	4.78	0.87	13.99	6.43	1.48	0.57	35.80	35.80	0.45	0.93	0.063
Sparwood	5,151	6.11	5.82	8.15	1.29	18.85	9.36	0.08	0.97	44.56	44.56	0.43	0.53	0.084



**SELECTED OUTPUT AND PERFORMANCE MEASURES**  
**LIBRARIES RANKED BY POPULATION SERVED**

<i>Library</i>	<i>Population of service area</i>	<i>Print volumes per capita</i>	<i>Print titles per capita</i>	<i>Circulation per capita</i>	<i>Circulation per volume held</i>	<i>Circulation per hour open</i>	<i>Interlibrary loans borrowed per 1,000 circulation</i>	<i>Reference transactions per capita</i>	<i>Public Internet workstations per 1,000 population served</i>	<i>Average hours open per week, per service point</i>	<i>Average hours open per week, main service point</i>	<i>Full-time equivalent employees per 1,000 population served</i>	<i>Full-time equivalent employees per 10,000 circulation</i>	<i>Square metres per capita</i>
Pender Island	4,664	8.26	n.d.	5.14	0.61	10.06	27.76	0.01	1.29	11.91	24.96	0.00	0.00	0.111
Pemberton & District	4,592	2.33	2.33	6.56	2.47	20.78	22.40	1.31	0.65	29.00	29.00	0.44	0.68	0.038
Houston	4,173	5.75	5.38	9.41	1.59	21.11	28.19	0.62	1.20	37.20	37.20	0.48	0.51	0.119
Rossland	4,129	4.87	4.70	10.04	1.97	17.75	5.91	1.37	0.48	46.72	46.72	0.52	0.52	0.078
Fraser Lake	3,416	4.32	4.32	4.12	0.91	17.16	69.29	0.40	1.17	16.42	16.42	0.60	1.46	0.084
Bowen Island	3,271	4.15	4.14	10.71	2.42	19.82	3.65	0.72	0.61	35.36	35.36	0.44	0.41	0.064
Elkford	2,877	8.67	8.50	6.83	0.77	10.21	n.d.	0.10	1.04	38.48	38.48	0.70	1.02	0.088
Nakusp	2,766	4.52	4.51	8.96	1.81	24.38	22.06	0.11	0.36	20.34	20.34	0.43	0.48	0.034
Salmo	2,593	5.40	5.23	9.04	1.51	20.48	25.52	0.22	0.77	22.88	22.88	0.46	0.51	0.062
Tumbler Ridge	2,326	11.92	11.69	8.57	0.69	10.58	28.74	0.06	1.29	37.68	37.68	1.30	1.52	0.193
Valemount	2,173	6.49	6.46	13.69	1.94	16.20	33.99	0.85	1.84	36.72	36.72	1.16	0.85	0.066
Kaslo & District	2,015	5.24	5.23	10.40	1.90	18.74	29.55	0.25	0.99	22.36	22.36	0.00	0.00	0.092
McBride	2,007	6.80	6.73	10.19	1.39	17.10	13.55	1.00	1.00	23.92	23.92	1.08	1.06	0.110
Hudson's Hope	1,156	13.13	13.13	10.98	0.81	9.39	21.50	0.10	2.60	27.04	27.04	1.32	1.20	0.182
Greenwood	992	9.09	6.52	5.74	0.61	5.22	20.19	1.21	3.02	21.84	21.84	0.44	0.76	0.113
Pouce Coupe	931	n.d.	n.d.	9.35	n.d.	9.30	2.87	1.72	1.07	18.72	18.72	0.55	0.59	0.099
Stewart	696	20.52	n.d.	5.91	0.28	3.90	269.50	0.61	4.31	21.12	21.12	1.31	2.22	0.273
Midway	678	12.74	12.62	11.98	0.90	5.74	36.57	0.96	4.42	28.28	28.28	2.14	1.78	0.475
Alert Bay	547	15.03	n.d.	6.57	0.42	4.67	57.60	0.20	3.66	15.40	15.40	0.77	1.18	0.091
Granisle	419	28.95	22.59	9.04	0.30	5.82	35.91	0.12	2.39	13.01	13.01	1.70	1.89	0.284
<b>Total</b>	<b>4,015,171</b>													
<b>Average</b>		<b>2.68</b>	<b>1.22</b>	<b>12.30</b>	<b>4.30</b>	<b>139.29</b>	<b>2.51</b>	<b>1.03</b>	<b>0.41</b>	<b>47.43</b>	<b>60.12</b>	<b>0.50</b>	<b>0.42</b>	<b>0.046</b>





**MUNICIPAL LIBRARIES**

**MUNICIPAL LIBRARIES  
REVENUE**

<i>Library</i>	<i>Population of service area</i>	<i>Municipal support (\$)</i>	<i>Regional district support (\$)</i>	<i>Local government support per capita (\$)</i>	<i>Provincial PLSB grants (\$)</i>	<i>Project grants (\$)</i>	<i>Library generated revenue (\$)</i>	<i>Donations and fundraising (\$)</i>	<i>Other revenue (\$)</i>	<i>Total revenue (\$)</i>	<i>Transfers from reserve (\$)</i>
Burnaby	193,646	6,399,935	-	33.05	407,960	28,288	684,695	1,822	509,690	<b>8,032,390</b>	-
Coquitlam	113,515	3,058,058	-	26.94	238,333	32,241	173,731	21,580	11,263	<b>3,535,206</b>	-
Cranbrook	25,872	325,885	83,917	15.84	70,653	4,739	27,288	4,995	1,328	<b>518,805</b>	-
Dawson Creek	18,812	252,760	-	13.44	47,777	6,496	13,510	3,714	202	<b>324,460</b>	-
Greater Victoria	286,352	8,368,647	-	29.23	576,248	55,536	617,293	137,421	208,263	<b>9,963,408</b>	58,764
Invermere	8,298	34,060	26,234	7.27	36,106	1,008	5,039	18,302	3,910	<b>124,659</b>	-
Kimberley	8,881	113,471	29,961	16.15	36,969	2,800	12,922	3,144	5	<b>199,272</b>	-
Mackenzie	6,314	218,597	640	34.72	22,641	7,298	1,658	4,100	-	<b>254,934</b>	8,322
Nelson	9,853	427,309	-	43.37	38,808	24,648	72,906	9,916	1,274	<b>574,861</b>	-
New Westminster	54,207	2,339,576	-	43.16	122,696	5,000	112,478	-	-	<b>2,579,750</b>	207,468
North Vancouver City	45,684	1,946,934	-	42.62	102,728	2,000	73,647	3,270	11,717	<b>2,140,296</b>	58,528
North Vancouver District	87,137	3,627,817	-	41.63	179,396	22,705	240,571	15,860	-	<b>4,086,349</b>	39,646
Penticton	32,526	797,435	-	24.52	88,763	-	87,557	18,950	-	<b>992,705</b>	52,472
Port Moody	24,163	931,206	-	38.54	75,366	-	72,768	22,052	-	<b>1,101,392</b>	1,700
Pouce Coupe	931	26,522	-	28.49	3,000	1,440	894	-	116	<b>31,972</b>	-
Prince George	95,113	2,641,389	95,700	28.78	197,698	11,381	155,445	106,824	13,709	<b>3,222,146</b>	-
Prince Rupert	19,122	515,000	6,722	27.28	74,106	4,114	35,514	8,001	-	<b>643,457</b>	62,605
Richmond	166,810	5,171,000	-	31.00	323,514	58,696	676,311	76,659	n.a.	<b>6,306,180</b>	n.a.
Smithers	8,819	105,780	20,434	14.31	25,575	1,594	10,405	2,045	947	<b>166,780</b>	7,000
Surrey	344,845	6,991,112	-	20.27	674,274	163,094	548,243	23,901	59,000	<b>8,459,624</b>	74,128
Trail & District	10,536	5,000	332,022	31.99	33,415	14,534	8,958	7,350	-	<b>401,279</b>	-
Vancouver	573,243	30,097,782	-	52.50	1,260,123	749,692	2,241,300	369,639	189,110	<b>34,907,646</b>	1,240,712
West Vancouver	44,448	2,405,493	n.a.	54.12	94,790	-	227,097	120,111	-	<b>2,847,491</b>	-
Whistler	10,218	283,183	2,500	27.96	36,341	30,404	29,237	39,141	4,445	<b>425,251</b>	-
<b>Total</b>	<b>2,189,345</b>	<b>77,083,951</b>	<b>598,130</b>		<b>4,767,280</b>	<b>1,227,708</b>	<b>6,129,467</b>	<b>1,018,798</b>	<b>1,014,979</b>	<b>91,840,312</b>	<b>1,811,345</b>
<b>Average</b>				<b>35.48</b>							

**MUNICIPAL LIBRARIES  
EXPENDITURE**

<i>Library</i>	<i>Population of service area</i>	<i>Salaries and benefits (\$)</i>	<i>Library materials (\$)</i>	<i>Electronic information (\$)</i>	<i>Library materials &amp; electronic information expenditure per capita (\$)</i>	<i>Computers and connectivity (\$)</i>	<i>Facilities (\$)</i>	<i>Capital expenditure (\$)</i>	<i>Other expenditure (\$)</i>	<i>Total expenditure (\$)</i>	<i>Transfers to reserve (\$)</i>
Burnaby	193,646	5,334,812	1,356,197	42,719	7.22	52,505	465,153	-	297,979	<b>7,549,365</b>	10,000
Coquitlam	113,515	2,408,861	419,490	13,000	3.81	163,273	166,448	98,121	212,991	<b>3,482,184</b>	44,261
Cranbrook	25,872	344,788	34,683	2,618	1.44	15,789	84,597	554	36,464	<b>519,493</b>	-
Dawson Creek	18,812	192,490	45,149	-	2.40	12,883	53,954	40,698	9,950	<b>355,124</b>	-
Greater Victoria	286,352	6,510,744	1,832,456	35,515	6.52	150,763	429,346	272,698	659,564	<b>9,891,086</b>	-
Invermere	8,298	67,232	10,406	-	1.25	9,533	21,825	-	9,666	<b>118,662</b>	-
Kimberley	8,881	137,077	-	1,577	0.18	5,203	-	5,031	3,277	<b>152,165</b>	8,687
Mackenzie	6,314	148,211	38,341	-	6.07	2,984	41,978	14,100	8,503	<b>254,117</b>	-
Nelson	9,853	362,740	48,792	1,266	5.08	7,454	93,243	24,150	39,418	<b>577,063</b>	10,000
New Westminster	54,207	1,697,017	346,913	10,425	6.59	89,450	201,948	310,290	131,175	<b>2,787,218</b>	148,474
North Vancouver City	45,684	1,455,683	291,772	16,904	6.76	94,126	149,253	-	174,977	<b>2,182,715</b>	58,528
North Vancouver District	87,137	2,912,246	546,944	26,446	6.58	112,288	150,120	45,120	213,418	<b>4,006,582</b>	49,302
Penticton	32,526	568,690	170,946	7,119	5.47	36,484	153,035	42,478	57,284	<b>1,036,036</b>	-
Port Moody	24,163	792,452	120,324	8,472	5.33	56,443	8,747	26,715	88,239	<b>1,101,392</b>	15,000
Pouce Coupe	931	17,181	3,884	-	4.17	-	6,387	540	1,377	<b>29,369</b>	-
Prince George	95,113	1,859,614	341,484	13,746	3.73	134,905	555,742	-	154,029	<b>3,059,520</b>	-
Prince Rupert	19,122	504,398	82,562	4,425	4.55	10,016	17,438	34,115	57,533	<b>710,487</b>	-
Richmond	166,810	3,970,688	1,064,224	60,033	6.74	153,971	300,131	39,119	486,745	<b>6,074,911</b>	160,000
Smithers	8,819	88,167	26,287	-	2.98	1,324	13,009	17,527	10,963	<b>157,278</b>	-
Surrey	344,845	5,736,252	1,145,268	137,244	3.72	177,266	842,699	-	275,520	<b>8,314,249</b>	219,503
Trail & District	10,536	284,336	45,040	569	4.33	4,299	37,000	8,084	21,556	<b>400,884</b>	-
Vancouver	573,243	23,516,628	4,403,010	278,183	8.17	385,213	3,449,440	400,187	2,481,218	<b>34,913,879</b>	1,287,983
West Vancouver	44,448	1,971,000	365,877	16,803	8.61	117,402	145,560	26,834	204,015	<b>2,847,491</b>	-
Whistler	10,218	229,801	70,953	2,194	7.16	28,944	9,064	57,469	30,078	<b>428,503</b>	41,047
<b>Total</b>	<b>2,189,345</b>	<b>61,111,108</b>	<b>12,811,003</b>	<b>679,259</b>		<b>1,822,519</b>	<b>7,396,117</b>	<b>1,463,830</b>	<b>5,665,939</b>	<b>90,949,774</b>	<b>2,052,785</b>
<b>Average</b>					<b>6.16</b>						

**MUNICIPAL LIBRARIES  
COLLECTIONS (1)**

<i>Library</i>	<i>Population of service area</i>	<i>Catalogued print volumes added</i>	<i>Catalogued print volumes held</i>	<i>Uncatalogued paperback volumes held</i>	<i>Total print volumes held</i>	<i>Total print titles held</i>	<i>Periodicals, subscriptions held</i>	<i>Periodicals, titles held</i>	<i>Licensed database subscriptions - in library</i>	<i>Licensed database subscriptions - out of library</i>	<i>Total library materials (includes non-print), volumes held</i>	<i>Total library materials (includes non-print), titles held</i>
Burnaby	193,646	29,689	470,865	108,493	579,358	334,726	1,054	989	13	3	777,578	384,732
Coquitlam	113,515	14,077	191,351	39,788	231,139	125,813	353	258	2	1	275,323	134,475
Cranbrook	25,872	4,166	62,160	279	62,439	53,164	218	204	1	1	66,684	57,438
Dawson Creek	18,812	6,629	69,636	n.a.	69,636	69,636	88	88	1	1	72,622	72,710
Greater Victoria	286,352	54,014	699,124	136,558	835,682	300,637	2,302	881	23	16	961,664	344,630
Invermere	8,298	733	13,409	-	13,409	13,409	21	21	-	-	13,902	13,430
Kimberley	8,881	1,539	30,182	1,500	31,682	31,794	95	95	3	1	33,914	31,905
Mackenzie	6,314	1,388	32,060	11,080	43,140	31,916	90	90	20	1	44,903	32,086
Nelson	9,853	3,376	54,650	-	54,650	48,000	111	111	3	2	57,911	50,976
New Westminster	54,207	15,168	191,736	-	191,736	n.d.	574	574	5	5	224,972	n.d.
North Vancouver City	45,684	19,291	114,720	-	114,720	101,858	225	192	7	5	132,541	114,271
North Vancouver District	87,137	25,929	256,207	-	256,207	141,045	582	361	7	6	314,400	171,726
Penticton	32,526	2,254	126,050	-	126,050	104,586	236	n.d.	4	-	154,833	n.d.
Port Moody	24,163	5,634	70,092	15,045	85,137	68,069	166	166	18	10	90,649	68,480
Pouce Coupe	931	156	10,560	n.d.	n.d.	n.d.	11	n.d.	n.a.	n.a.	n.d.	n.d.
Prince George	95,113	12,390	118,167	47,844	166,011	116,440	1,146	1,146	8	7	184,756	136,337
Prince Rupert	19,122	4,897	69,926	263	70,189	64,528	127	109	2	-	102,768	64,803
Richmond	166,810	44,563	350,157	35,614	385,771	158,000	519	317	18	16	446,424	169,190
Smithers	8,819	1,112	24,460	2,674	27,134	22,521	83	83	1	1	28,320	22,604
Surrey	344,845	46,435	333,204	131,799	465,003	135,972	2,058	822	12	10	563,859	171,543
Trail & District	10,536	2,075	43,661	-	43,661	42,999	70	2,876	1	1	46,049	48,263
Vancouver	573,243	124,506	1,696,699	472,803	2,169,502	838,497	12,783	8,135	58	49	2,984,084	915,241
West Vancouver	44,448	12,393	230,813	31,041	261,854	180,362	413	400	10	8	368,621	202,382
Whistler	10,218	3,434	35,286	-	35,286	34,480	89	89	3	3	38,739	34,569
<b>Total</b>	<b>2,189,345</b>	<b>435,848</b>	<b>5,295,175</b>	<b>1,034,781</b>	<b>6,319,396</b>	<b>3,018,452</b>	<b>23,414</b>	<b>18,007</b>	<b>220</b>	<b>147</b>	<b>7,985,516</b>	<b>3,241,791</b>

## MUNICIPAL LIBRARIES

### COLLECTIONS (2)

<i>Library</i>	<i>Population of service area</i>	<i>Talking books, volumes held</i>	<i>Videos and DVDs held</i>	<i>Microforms held</i>	<i>CD-ROMs held</i>	<i>Total audio-visual materials, volumes held</i>	<i>Total library materials (includes non-print), volumes held</i>	<i>Total library materials (includes non-print), titles held</i>
Burnaby	193,646	16,104	28,263	135,996	574	61,650	777,578	384,732
Coquitlam	113,515	3,777	3,181	26,878	5	17,301	275,323	134,475
Cranbrook	25,872	1,503	1,613	-	13	4,232	66,684	57,438
Dawson Creek	18,812	1,113	817	123	6	2,857	72,622	72,710
Greater Victoria	286,352	20,370	27,995	46,473	2,648	76,861	961,664	344,630
Invermere	8,298	-	218	-	-	493	13,902	13,430
Kimberley	8,881	761	692	-	14	2,218	33,914	31,905
Mackenzie	6,314	827	906	-	30	1,733	44,903	32,086
Nelson	9,853	821	1,142	255	20	2,986	57,911	50,976
New Westminster	54,207	2,649	6,496	9,032	324	23,880	224,972	n.d.
North Vancouver City	45,684	4,165	4,576	5,600	606	11,615	132,541	114,271
North Vancouver District	87,137	5,773	25,576	12,838	872	44,483	314,400	171,726
Penticton	32,526	1,753	1,627	25,403	-	3,380	154,833	n.d.
Port Moody	24,163	860	2,783	-	375	5,137	90,649	68,480
Pouce Coupe	931	59	162	-	n.a.	221	n.d.	n.d.
Prince George	95,113	3,235	4,851	6,333	-	12,412	184,756	136,337
Prince Rupert	19,122	1,469	1,757	28,328	166	4,085	102,768	64,803
Richmond	166,810	3,279	17,708	25,300	3,952	31,401	446,424	169,190
Smithers	8,819	382	586	n.a.	n.a.	1,186	28,320	22,604
Surrey	344,845	18,868	20,736	35,394	2,515	60,947	563,859	171,543
Trail & District	10,536	-	1,043	188	65	2,135	46,049	48,263
Vancouver	573,243	43,879	72,139	673,592	3,886	137,104	2,984,084	915,241
West Vancouver	44,448	2,139	8,062	86,060	588	20,119	368,621	202,382
Whistler	10,218	947	1,736	-	-	3,453	38,739	34,569
<b>Total</b>	<b>2,189,345</b>	<b>134,733</b>	<b>234,665</b>	<b>1,117,793</b>	<b>16,659</b>	<b>531,889</b>	<b>7,985,516</b>	<b>3,241,791</b>

## MUNICIPAL LIBRARIES REGISTRATION AND CIRCULATION

<i>Library</i>	<i>Population of service area</i>	<i>Resident borrowers registered at end of year</i>	<i>Non-resident borrowers registered at end of year</i>	<i>InterLINK non-resident borrowers registered at end of year</i>	<i>Total borrowers registered at end of year</i>	<i>Circulation, all items</i>	<i>Annual in person visits</i>	<i>Items lent on interlibrary loan</i>	<i>Items lent on interlibrary loan - % of requests received</i>	<i>Items borrowed on interlibrary loan</i>	<i>Items borrowed on interlibrary loan - per 1,000 circulation</i>
Burnaby	193,646	99,749	25	57,678	157,452	3,811,978	2,028,474	5,142	63	1,588	0.42
Coquitlam	113,515	61,192	252	16,961	78,405	1,104,485	413,950	3,557	n.d.	174	0.16
Cranbrook	25,872	10,160	605	n.a.	10,765	185,089	112,250	1,200	85	1,346	7.27
Dawson Creek	18,812	11,789	49	n.a.	11,838	120,858	n.d.	579	69	1,109	9.18
Greater Victoria	286,352	140,916	1,169	n.a.	142,085	4,096,231	2,279,936	1,911	45	5,200	1.27
Invermere	8,298	1,833	151	n.a.	1,984	22,403	18,200	516	61	1,468	65.53
Kimberley	8,881	7,509	178	n.a.	7,687	64,640	51,376	896	n.d.	666	10.30
Mackenzie	6,314	3,868	n.d.	n.a.	n.d.	50,178	84,144	n.a.	-	497	9.90
Nelson	9,853	8,386	780	n.a.	9,166	126,718	110,848	438	60	1,632	12.88
New Westminster	54,207	38,069	-	18,123	56,192	762,663	610,071	2,330	n.d.	2,872	3.77
North Vancouver City	45,684	24,430	19	14,472	38,921	590,400	304,800	1,148	41	1,408	2.38
North Vancouver District	87,137	46,653	180	8,174	55,007	1,471,121	991,030	3,678	45	2,497	1.70
Penticton	32,526	16,394	1,171	n.a.	17,565	314,935	216,472	620	n.d.	543	1.72
Port Moody	24,163	14,926	437	13,537	28,900	388,273	218,868	1,984	66	870	2.24
Pouce Coupe	931	452	312	n.a.	764	8,701	4,483	n.a.	n.a.	25	2.87
Prince George	95,113	61,662	108	n.a.	61,770	869,726	378,650	3,023	n.d.	3,228	3.71
Prince Rupert	19,122	8,996	82	n.a.	9,078	137,185	131,664	1,194	100	1,615	11.77
Richmond	166,810	109,342	98	27,827	137,267	3,327,695	1,658,146	2,158	n.d.	2,003	0.60
Smithers	8,819	1,908	416	n.a.	2,324	58,825	30,784	n.a.	n.a.	521	8.86
Surrey	344,845	192,535	1,198	30,270	224,003	3,765,387	2,504,619	2,603	n.d.	3,398	0.90
Trail & District	10,536	5,150	10	n.a.	5,160	91,696	58,562	802	100	808	8.81
Vancouver	573,243	346,571	682	96,553	443,806	9,200,161	6,050,649	11,627	42	4,269	0.46
West Vancouver	44,448	34,258	544	15,246	50,048	985,868	514,539	2,660	63	1,443	1.46
Whistler	10,218	6,371	20	901	7,292	113,478	137,000	1,795	68	671	5.91
<b>Total</b>	<b>2,189,345</b>	<b>1,253,119</b>	<b>8,486</b>	<b>299,742</b>	<b>1,557,479</b>	<b>31,668,694</b>	<b>18,909,515</b>	<b>49,861</b>		<b>39,851</b>	
<b>Average</b>									<b>50</b>		<b>1.72</b>



**MUNICIPAL LIBRARIES  
REFERENCE AND PROGRAMMING**

<i>Library</i>	<i>Population of service area</i>	<i>Reference transactions</i>	<i>Electronic reference transactions</i>	<i>Total reference transactions</i>	<i>Adult programs</i>	<i>Children's/young adult programs</i>	<i>Summer reading program registrations</i>	<i>Total program attendance</i>
Burnaby	193,646	245,448	2,318	247,766	n.a.	859	6,611	28,703
Coquitlam	113,515	76,613	120	76,733	48	615	1,851	23,924
Cranbrook	25,872	9,262	11	9,273	8	93	375	1,459
Dawson Creek	18,812	6,664	49	6,713	21	109	554	5,304
Greater Victoria	286,352	337,402	146	337,548	1,316	2,422	3,004	30,355
Invermere	8,298	450	75	525	8	3	47	827
Kimberley	8,881	6,336	30	6,366	2	96	148	2,194
Mackenzie	6,314	9,504	40	9,544	n.a.	120	120	2,500
Nelson	9,853	14,796	35	14,831	40	157	93	3,637
New Westminster	54,207	63,136	1,500	64,636	81	345	1,150	12,325
North Vancouver City	45,684	52,668	150	52,818	45	814	900	23,204
North Vancouver District	87,137	77,214	121	77,335	169	448	4,867	19,749
Penticton	32,526	20,606	n.d.	20,606	17	177	203	5,186
Port Moody	24,163	26,233	28	26,261	29	129	985	8,133
Pouce Coupe	931	1,600	3	1,603	3	3	110	560
Prince George	95,113	65,932	n.d.	65,932	993	1,016	1,325	18,786
Prince Rupert	19,122	3,285	52	3,337	n.a.	128	82	1,748
Richmond	166,810	191,698	619	192,317	480	1,725	4,987	67,456
Smithers	8,819	1,969	n.d.	1,969	3	36	100	1,077
Surrey	344,845	520,322	933	521,255	1,124	794	9,061	72,479
Trail & District	10,536	12,910	20	12,930	28	45	174	3,089
Vancouver	573,243	1,027,346	9,128	1,036,474	1,403	3,502	9,099	164,005
West Vancouver	44,448	78,072	79	78,151	163	309	1,344	15,232
Whistler	10,218	20,157	30	20,187	5	146	155	1,814
<b>Total</b>	<b>2,189,345</b>	<b>2,869,623</b>	<b>15,487</b>	<b>2,885,110</b>	<b>5,986</b>	<b>14,091</b>	<b>47,345</b>	<b>513,746</b>

## MUNICIPAL LIBRARIES

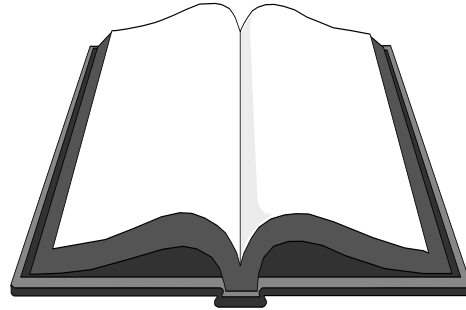
### STAFF

<i>Library</i>	<i>Population of service area</i>	<i>Full-time employees</i>	<i>Part-time employees</i>	<i>Total employees</i>	<i>Professional librarians, FTE</i>	<i>Library technicians, FTE</i>	<i>Community librarians, FTE</i>	<i>Other staff, FTE</i>	<i>Total employees, FTE</i>	<i>Volunteers</i>	<i>Volunteers, FTE</i>
Burnaby	193,646	62	162	224	27.91	-	-	89.76	117.67	-	-
Coquitlam	113,515	33	57	90	13.95	-	-	39.28	53.23	10	n.d.
Cranbrook	25,872	3	9	12	1.42	0.68	1.80	4.25	8.14	45	0.69
Dawson Creek	18,812	1	9	10	-	-	-	5.48	5.48	-	-
Greater Victoria	286,352	92	169	261	37.00	1.00	-	122.00	160.00	40	n.d.
Invermere	8,298	-	n.d.	n.d.	-	-	1.94	-	1.94	10	0.49
Kimberley	8,881	1	6	7	-	-	1.76	2.28	4.04	16	1.65
Mackenzie	6,314	1	7	8	-	-	2.36	-	2.36	6	0.38
Nelson	9,853	1	10	11	0.67	0.34	3.06	3.20	7.27	41	0.42
New Westminster	54,207	20	46	66	14.64	-	-	22.86	37.50	-	-
North Vancouver City	45,684	19	20	39	8.88	1.00	-	21.44	31.32	-	-
North Vancouver District	87,137	32	74	106	24.74	1.00	-	36.99	62.73	-	-
Penticton	32,526	9	9	18	4.20	2.10	-	5.30	11.60	7	0.06
Port Moody	24,163	12	7	19	5.00	1.00	1.00	7.37	14.37	-	-
Pouce Coupe	931	-	n.d.	n.d.	-	-	-	0.51	0.51	n.d.	0.55
Prince George	95,113	26	36	62	6.26	0.30	-	39.90	46.46	174	1.17
Prince Rupert	19,122	8	7	15	4.19	1.00	-	3.51	8.70	-	-
Richmond	166,810	59	36	95	27.20	4.80	-	49.44	81.44	-	-
Smithers	8,819	1	4	5	-	0.67	0.13	1.47	2.27	28	1.00
Surrey	344,845	61	90	151	25.80	25.00	0.80	54.90	106.50	46	0.47
Trail & District	10,536	5	8	13	1.00	1.00	-	4.18	6.18	-	-
Vancouver	573,243	409	384	793	119.70	14.01	-	351.55	485.26	-	-
West Vancouver	44,448	21	48	69	11.65	3.41	-	26.87	41.93	n.d.	2.53
Whistler	10,218	3	7	10	1.03	1.06	1.07	1.92	5.08	8	0.55
<b>Total</b>	<b>2,189,345</b>	<b>879</b>	<b>1,205</b>	<b>2,084</b>	<b>335.25</b>	<b>58.37</b>	<b>13.92</b>	<b>894.47</b>	<b>1,302.00</b>	<b>431</b>	<b>9.96</b>

**MUNICIPAL LIBRARIES  
FACILITIES AND ACCESS**

<i>Library</i>	<i>Population of service area</i>	<i>Public service outlets</i>	<i>Other facilities</i>	<i>Total space (square metres)</i>	<i>Annual hours open, main library</i>	<i>Annual hours open, all outlets</i>	<i>Annual days open, main library</i>	<i>Annual days open, all outlets</i>	<i>Public Internet access computers</i>	<i>Total public computers</i>	<i>Square metres per capita</i>
Burnaby	193,646	4	-	9,207	3,648	13,005	347	1,298	70	109	0.048
Coquitlam	113,515	2	-	3,627	2,800	5,600	325	650	25	33	0.032
Cranbrook	25,872	1	-	744	2,666	2,666	284	284	17	21	0.029
Dawson Creek	18,812	1	-	939	2,672	2,672	356	356	6	10	0.050
Greater Victoria	286,352	8	-	11,509	3,000	22,000	301	2,538	98	181	0.040
Invermere	8,298	1	-	238	1,794	1,794	255	255	2	3	0.029
Kimberley	8,881	1	-	450	1,824	1,824	289	289	8	11	0.051
Mackenzie	6,314	1	-	582	2,808	2,808	350	350	5	15	0.092
Nelson	9,853	1	-	1,125	2,315	2,315	301	301	6	9	0.114
New Westminster	54,207	1	-	3,800	3,460	3,460	346	346	16	30	0.070
North Vancouver City	45,684	1	-	1,260	3,414	3,414	345	345	16	26	0.028
North Vancouver District	87,137	3	-	4,415	3,508	9,712	326	930	20	47	0.051
Penticton	32,526	1	-	1,242	2,543	2,543	329	329	6	13	0.038
Port Moody	24,163	1	-	1,161	3,518	3,518	325	325	5	16	0.048
Pouce Coupe	931	1	-	92	936	936	208	208	1	2	0.099
Prince George	95,113	2	-	3,441	3,227	5,904	334	635	21	41	0.036
Prince Rupert	19,122	1	-	935	2,869	2,869	338	338	18	23	0.049
Richmond	166,810	3	-	6,028	3,978	11,050	353	1,059	117	127	0.036
Smithers	8,819	1	-	373	2,271	2,271	288	288	4	4	0.042
Surrey	344,845	8	1	9,715	3,450	25,066	327	2,474	78	147	0.028
Trail & District	10,536	1	-	522	2,548	2,548	312	312	4	6	0.050
Vancouver	573,243	22	-	44,918	2,774	51,274	312	5,740	347	586	0.078
West Vancouver	44,448	2	-	5,256	3,023	3,623	341	543	27	47	0.118
Whistler	10,218	1	-	250	2,580	2,580	298	298	5	7	0.024
<b>Total</b>	<b>2,189,345</b>	<b>69</b>	<b>1</b>	<b>111,829</b>	<b>67,626</b>	<b>185,452</b>	<b>7,590</b>	<b>20,491</b>	<b>922</b>	<b>1,514</b>	
<b>Average</b>											<b>0.051</b>





**REGIONAL LIBRARY DISTRICTS  
AND  
INTEGRATED PUBLIC LIBRARY SYSTEMS**

**REGIONAL LIBRARY DISTRICTS AND INTEGRATED PUBLIC LIBRARY SYSTEMS  
REVENUE**

<i>Library</i>	<i>Population of service area</i>	<i>Municipal support (\$)</i>	<i>Regional district support (\$)</i>	<i>Local government support per capita (\$)</i>	<i>Provincial PLSB grants (\$)</i>	<i>Project grants (\$)</i>	<i>Library generated revenue (\$)</i>	<i>Donations and fundraising (\$)</i>	<i>Other revenue (\$)</i>	<i>Total revenue (\$)</i>	<i>Transfers from reserve (\$)</i>
Cariboo	73,593	-	1,818,822	24.71	247,693	79,200	44,569	7,790	131,499	<b>2,329,573</b>	-
Fraser Valley	610,664	12,604,529	155,777	20.90	1,258,368	98,294	718,049	96,392	85,935	<b>15,017,344</b>	105,000
Okanagan	326,631	6,504,528	2,377,163	27.19	827,045	67,725	380,601	26,195	30,803	<b>10,214,060</b>	246,212
Thompson-Nicola	131,295	-	4,878,427	37.16	360,343	24,300	105,477	10,460	5,335	<b>5,384,342</b>	-
Vancouver Island	415,477	7,612,278	4,087,624	28.16	1,110,997	5,000	665,363	40,036	59,649	<b>13,580,947</b>	601,749
<b>Total</b>	<b>1,557,660</b>	<b>26,721,335</b>	<b>13,317,813</b>		<b>3,804,446</b>	<b>274,519</b>	<b>1,914,059</b>	<b>180,873</b>	<b>313,221</b>	<b>46,526,267</b>	<b>952,961</b>
<b>Average</b>				<b>25.70</b>							

Note:  
 The Cariboo Regional District Library and the Thompson-Nicola Regional District Library System are Integrated Public Library Systems.  
 The Fraser Valley Regional Library, Okanagan Regional Library and Vancouver Island Regional Library are Regional Library Districts.

**REGIONAL LIBRARY DISTRICTS AND INTEGRATED PUBLIC LIBRARY SYSTEMS  
EXPENDITURE**

<i>Library</i>	<i>Population of service area</i>	<i>Salaries and benefits (\$)</i>	<i>Library materials (\$)</i>	<i>Electronic information (\$)</i>	<i>Library materials &amp; electronic information expenditure per capita (\$)</i>	<i>Computers and connectivity (\$)</i>	<i>Facilities (\$)</i>	<i>Capital expenditure (\$)</i>	<i>Other expenditure (\$)</i>	<i>Total expenditure (\$)</i>	<i>Transfers to reserve (\$)</i>
Cariboo	73,593	1,087,352	175,894	1,575	2.41	79,249	169,342	98,937	260,616	<b>1,872,965</b>	334,000
Fraser Valley	610,664	9,429,904	2,347,058	138,420	4.07	745,221	174,271	546,312	1,927,769	<b>15,308,955</b>	351,714
Okanagan	326,631	5,311,651	1,410,582	137,570	4.74	501,177	2,056,294	218,828	611,043	<b>10,247,145</b>	164,590
Thompson-Nicola	131,295	2,604,836	558,351	29,107	4.47	213,297	700,527	100,883	190,899	<b>4,397,900</b>	-
Vancouver Island	415,477	7,473,558	1,578,057	95,000	4.03	683,762	2,121,144	139,848	1,251,679	<b>13,343,048</b>	853,670
<b>Total</b>	<b>1,557,660</b>	<b>25,907,301</b>	<b>6,069,942</b>	<b>401,672</b>		<b>2,222,706</b>	<b>5,221,578</b>	<b>1,104,808</b>	<b>4,242,006</b>	<b>45,170,013</b>	<b>1,703,974</b>
<b>Average</b>					<b>4.15</b>						

**REGIONAL LIBRARY DISTRICTS AND INTEGRATED PUBLIC LIBRARY SYSTEMS  
COLLECTIONS (1)**

<i>Library</i>	<i>Population of service area</i>	<i>Catalogued print volumes added</i>	<i>Catalogued print volumes held</i>	<i>Uncatalogued paperback volumes held</i>	<i>Total print volumes held</i>	<i>Total print titles held</i>	<i>Periodicals, subscriptions held</i>	<i>Periodicals, titles held</i>	<i>Licensed database subscriptions - in library</i>	<i>Licensed database subscriptions - out of library</i>	<i>Total library materials (includes non-print), volumes held</i>	<i>Total library materials (includes non-print), titles held</i>
Cariboo	73,593	12,352	169,766	-	169,766	94,971	413	188	-	1	184,695	102,278
Fraser Valley	610,664	77,540	1,012,617	133,051	1,145,668	226,411	2,961	474	17	12	1,264,009	262,234
Okanagan	326,631	76,227	519,105	4,000	523,105	124,600	1,853	438	7	7	570,729	172,662
Thompson-Nicola	131,295	37,629	262,090	4,793	266,883	167,526	661	309	4	3	295,548	172,587
Vancouver Island	415,477	67,150	860,455	401,240	1,261,695	223,415	2,905	611	2	20	1,315,592	236,461
<b>Total</b>	<b>1,557,660</b>	<b>270,898</b>	<b>2,824,033</b>	<b>543,084</b>	<b>3,367,117</b>	<b>836,923</b>	<b>8,793</b>	<b>2,020</b>	<b>30</b>	<b>43</b>	<b>3,630,573</b>	<b>946,222</b>



**REGIONAL LIBRARY DISTRICTS AND INTEGRATED PUBLIC LIBRARY SYSTEMS  
COLLECTIONS (2)**

<i>Library</i>	<i>Population of service area</i>	<i>Talking books, volumes held</i>	<i>Videos and DVDs held</i>	<i>Microforms held</i>	<i>CD-ROMs held</i>	<i>Total audio-visual materials, volumes held</i>	<i>Total library materials (includes non-print), volumes held</i>	<i>Total library materials (includes non-print), titles held</i>
Cariboo	73,593	7,687	6,766	-	-	14,929	184,695	102,278
Fraser Valley	610,664	35,398	50,498	28	1,350	116,963	1,264,009	262,234
Okanagan	326,631	21,199	13,637	1,842	-	45,782	570,729	172,662
Thompson-Nicola	131,295	11,305	13,033	539	-	28,126	295,548	172,587
Vancouver Island	415,477	16,532	26,897	6,432	75	47,390	1,315,592	236,461
<b>Total</b>	<b>1,557,660</b>	<b>92,121</b>	<b>110,831</b>	<b>8,841</b>	<b>1,425</b>	<b>253,190</b>	<b>3,630,573</b>	<b>946,222</b>

**REGIONAL LIBRARY DISTRICTS AND INTEGRATED PUBLIC LIBRARY SYSTEMS**  
**REGISTRATION AND CIRCULATION**

<i>Library</i>	<i>Population of service area</i>	<i>Resident borrowers registered at end of year</i>	<i>Non-resident borrowers registered at end of year</i>	<i>InterLINK non-resident borrowers registered at end of year</i>	<i>Total borrowers registered at end of year</i>	<i>Circulation, all items</i>	<i>Annual in person visits</i>	<i>Items lent on interlibrary loan</i>	<i>Items lent on interlibrary loan - % of requests received</i>	<i>Items borrowed on interlibrary loan</i>	<i>Items borrowed on interlibrary loan - per 1,000</i>
Cariboo	73,593	39,338	n.a.	n.a.	39,338	483,680	269,301	1,318	n.d.	2,536	5.24
Fraser Valley	610,664	374,064	777	35,397	410,238	6,042,099	3,264,293	4,178	60	7,346	1.22
Okanagan	326,631	212,282	947	n.a.	213,229	3,381,598	673,050	3,173	51	3,540	1.05
Thompson-Nicola	131,295	83,493	n.d.	n.a.	n.d.	1,056,191	537,335	2,497	79	2,609	2.47
Vancouver Island	415,477	183,300	2,490	n.a.	185,790	4,451,172	5,881,350	1,328	51	8,367	1.88
<b>Total</b>	<b>1,557,660</b>	<b>892,477</b>	<b>4,214</b>	<b>35,397</b>	<b>848,595</b>	<b>15,414,740</b>	<b>10,625,329</b>	<b>12,494</b>		<b>24,398</b>	
<b>Average</b>									<b>57</b>		<b>1.65</b>

**REGIONAL LIBRARY DISTRICTS AND INTEGRATED PUBLIC LIBRARY SYSTEMS  
REFERENCE AND PROGRAMING**

<i>Library</i>	<i>Population of service area</i>	<i>Reference transactions</i>	<i>Electronic reference transactions</i>	<i>Total reference transactions</i>	<i>Adult programs</i>	<i>Children's/young adult programs</i>	<i>Summer reading program registrations</i>	<i>Total program attendance</i>
Cariboo	73,593	14,762	n.d.	14,762	43	434	520	7,622
Fraser Valley	610,664	406,158	5,200	411,358	1,660	2,126	10,183	100,091
Okanagan	326,631	400,200	n.d.	400,200	180	1,200	7,167	59,005
Thompson-Nicola	131,295	53,831	3,500	57,331	236	473	1,893	13,125
Vancouver Island	415,477	260,573	728	261,301	103	1,166	4,629	21,469
<b>Total</b>	<b>1,557,660</b>	<b>1,135,524</b>	<b>9,428</b>	<b>1,144,952</b>	<b>2,222</b>	<b>5,399</b>	<b>24,392</b>	<b>201,312</b>

## REGIONAL LIBRARY DISTRICTS AND INTEGRATED PUBLIC LIBRARY SYSTEMS

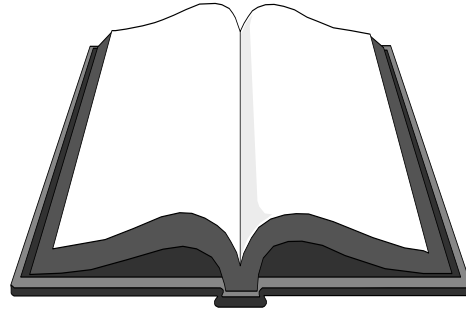
### STAFF

<i>Library</i>	<i>Population of service area</i>	<i>Full-time employees</i>	<i>Part-time employees</i>	<i>Total employees</i>	<i>Professional librarians, FTE</i>	<i>Library technicians, FTE</i>	<i>Community librarians, FTE</i>	<i>Other staff, FTE</i>	<i>Total employees, FTE</i>	<i>Volunteers</i>	<i>Volunteers, FTE</i>
Cariboo	73,593	12	33	45	3.00	5.00	0.23	17.79	26.01	18	0.54
Fraser Valley	610,664	96	251	347	41.75	2.60	10.41	149.68	204.44	n.d.	n.d.
Okanagan	326,631	61	136	197	17.24	2.00	20.36	93.07	132.66	n.d.	0.85
Thompson-Nicola	131,295	37	76	113	7.00	3.00	-	46.84	56.84	-	-
Vancouver Island	415,477	72	239	311	30.82	3.83	-	138.77	173.42	8	0.79
<b>Total</b>	<b>1,557,660</b>	<b>278</b>	<b>735</b>	<b>1,013</b>	<b>99.81</b>	<b>16.43</b>	<b>31.00</b>	<b>446.15</b>	<b>593.38</b>	<b>26</b>	<b>2.18</b>

**REGIONAL LIBRARY DISTRICTS AND INTEGRATED PUBLIC LIBRARY SYSTEMS  
FACILITIES AND ACCESS**

<i>Library</i>	<i>Population of service area</i>	<i>Public service outlets</i>	<i>Other facilities</i>	<i>Total space (square metres)</i>	<i>Annual hours open, main library</i>	<i>Annual hours open, all outlets</i>	<i>Annual days open, main library</i>	<i>Annual days open, all outlets</i>	<i>Public Internet access computers</i>	<i>Total public computers</i>	<i>Square metres per capita</i>
Cariboo	73,593	15	1	2,869	2,288	12,187	249	2,159	18	39	0.039
Fraser Valley	610,664	23	1	20,914	n.a.	52,528	n.a.	n.d.	246	333	0.034
Okanagan	326,631	29	1	14,222	2,931	43,631	330	6,350	92	158	0.044
Thompson-Nicola	131,295	14	1	6,040	2,912	16,497	338	2,990	50	90	0.046
Vancouver Island	415,477	37	1	12,676	n.a.	57,850	n.a.	7,966	164	174	0.031
<b>Total</b>	<b>1,557,660</b>	<b>118</b>	<b>5</b>	<b>56,721</b>	<b>8,131</b>	<b>182,693</b>	<b>917</b>	<b>19,465</b>	<b>570</b>	<b>794</b>	
<b>Average</b>											<b>0.036</b>





**PUBLIC LIBRARY ASSOCIATIONS**

**PUBLIC LIBRARY ASSOCIATIONS  
REVENUE**

<i>Library</i>	<i>Population of service area</i>	<i>Municipal support (\$)</i>	<i>Regional district support (\$)</i>	<i>Local government support per capita (\$)</i>	<i>Provincial PLSB grants (\$)</i>	<i>Project grants (\$)</i>	<i>Library generated revenue (\$)</i>	<i>Donations and fundraising (\$)</i>	<i>Other revenue (\$)</i>	<i>Total revenue (\$)</i>	<i>Transfers from reserve (\$)</i>
Alert Bay	547	5,000	-	9.14	3,475	-	578	3,510	20	<b>12,583</b>	-
Beaver Valley	5,261	-	137,705	26.17	21,700	3,601	5,492	-	2,407	<b>170,905</b>	-
Bowen Island	3,271	108,000	-	33.02	9,901	2,690	7,016	1,033	-	<b>128,640</b>	-
Burns Lake	6,864	-	106,400	15.50	21,980	11,767	7,377	8,780	-	<b>156,304</b>	-
Castlegar & District	13,376	173,000	113,223	21.40	46,192	5,270	18,383	14,400	6,242	<b>376,708</b>	17,643
Chetwynd	5,289	-	235,520	44.53	19,668	24,644	7,032	17,920	1,480	<b>306,264</b>	-
Creston	11,574	-	203,997	17.63	48,641	6,040	13,653	5,158	638	<b>278,127</b>	9,088
Elkford	2,877	66,659	9,412	26.44	10,896	5,000	4,199	5,024	1,984	<b>103,173</b>	-
Fernie	8,350	108,140	26,302	16.10	35,071	8,120	16,712	16,341	-	<b>210,686</b>	-
Fort Nelson	6,246	-	189,500	30.34	18,113	-	11,827	-	1,225	<b>220,665</b>	-
Fort St. James	4,987	57,930	11,000	13.82	18,143	300	-	3,080	426	<b>90,879</b>	840
Fort St. John	28,583	310,000	56,000	12.80	77,159	5,256	23,763	7,000	3,685	<b>482,863</b>	-
Fraser Lake	3,416	41,500	8,195	14.55	14,236	8,927	2,192	600	352	<b>76,001</b>	-
Gibsons & District	9,302	-	295,995	31.82	34,970	2,809	24,692	847	-	<b>359,313</b>	-
Grand Forks & District	8,989	-	252,500	28.09	32,878	6,080	9,737	5,957	1,167	<b>308,319</b>	4,000
Granisle	419	26,592	-	63.47	4,258	1,519	1,180	286	762	<b>34,597</b>	-
Greenwood	992	5,000	3,585	8.65	3,187	11,378	2,290	2,670	141	<b>28,252</b>	n.a.
Hazelton District	5,240	2,500	79,286	15.61	30,392	15,494	6,046	2,121	982	<b>136,821</b>	-
Houston	4,173	79,325	-	19.01	27,179	8,866	4,155	931	2,309	<b>122,766</b>	-
Hudson's Hope	1,156	68,783	-	59.50	8,423	-	3,604	1,946	1,245	<b>84,001</b>	-
Kaslo & District	2,015	300	19,468	9.81	5,844	2,600	2,165	2,964	404	<b>33,745</b>	-



**PUBLIC LIBRARY ASSOCIATIONS  
REVENUE**

<i>Library</i>	<i>Population of service area</i>	<i>Municipal support (\$)</i>	<i>Regional district support (\$)</i>	<i>Local government support per capita (\$)</i>	<i>Provincial PLSB grants (\$)</i>	<i>Project grants (\$)</i>	<i>Library generated revenue (\$)</i>	<i>Donations and fundraising (\$)</i>	<i>Other revenue (\$)</i>	<i>Total revenue (\$)</i>	<i>Transfers from reserve (\$)</i>
Kitimat	11,538	481,742	-	41.75	39,793	8,771	16,618	4,699	-	<b>551,623</b>	-
Lillooet Area	4,665	-	142,000	30.44	21,241	14,647	5,497	1,863	7,107	<b>192,355</b>	-
McBride	2,007	-	86,800	43.25	11,786	5,305	3,263	38	18	<b>107,209</b>	2,192
Midway	678	6,500	585	10.45	7,330	18,000	7,689	4,459	824	<b>45,387</b>	n.a.
Nakusp	2,766	-	48,210	17.43	8,021	-	3,209	6,073	3,394	<b>68,906</b>	-
Pemberton & District	4,592	-	92,225	20.08	14,862	1,500	6,069	9,854	6,469	<b>130,979</b>	-
Pender Island	4,664	-	31,367	6.73	13,526	500	11,751	35,527	1,963	<b>94,634</b>	-
Powell River District	20,808	322,000	142,225	22.31	52,276	2,744	27,426	2,000	4,796	<b>553,467</b>	5,000
Rossland	4,129	-	98,883	23.95	13,415	-	3,406	5,028	131	<b>120,863</b>	8,443
Salmo	2,593	19,814	23,260	16.61	15,349	24,461	5,525	5,233	1,206	<b>94,848</b>	-
Salt Spring Island	9,279	-	54,000	5.82	27,239	-	13,808	25,607	5,685	<b>126,339</b>	-
Sechelt	10,994	356,350	21,000	34.32	41,664	2,152	21,275	6,563	2,220	<b>451,224</b>	-
Sparwood	5,151	109,000	16,758	24.41	19,268	6,260	5,242	5,336	5,254	<b>167,118</b>	-
Squamish	16,405	422,741	7,000	26.20	51,073	12,000	20,752	23,961	8,466	<b>545,993</b>	-
Stewart	696	43,000	-	61.78	5,669	-	1,718	122	330	<b>50,839</b>	2,052
Terrace	21,419	357,440	140,410	23.24	63,352	11,620	38,656	4,990	1,907	<b>618,375</b>	-
Tumbler Ridge	2,326	90,000	-	38.69	13,063	8,062	2,190	3,574	205	<b>117,093</b>	-
Valemount	2,173	-	83,340	38.35	12,463	5,000	3,812	1,803	199	<b>106,617</b>	-
Vanderhoof	8,356	77,830	19,142	11.61	27,027	2,396	3,724	3,504	44,283	<b>177,906</b>	12,918
<b>Total</b>	<b>268,166</b>	<b>3,339,146</b>	<b>2,755,293</b>		<b>950,723</b>	<b>253,778</b>	<b>373,722</b>	<b>250,800</b>	<b>119,925</b>	<b>8,043,388</b>	<b>62,176</b>
<b>Average</b>				<b>22.73</b>							

**PUBLIC LIBRARY ASSOCIATIONS  
EXPENDITURE**

<i>Library</i>	<i>Population of service area</i>	<i>Salaries and benefits (\$)</i>	<i>Library materials (\$)</i>	<i>Electronic information (\$)</i>	<i>Library materials &amp; electronic information expenditure per cap</i>	<i>Computers and connectivity (\$)</i>	<i>Facilities (\$)</i>	<i>Capital expenditure (\$)</i>	<i>Other expenditure (\$)</i>	<i>Total expenditure (\$)</i>	<i>Transfers to reserve (\$)</i>
Alert Bay	547	9,840	2,780	-	5.08	544	350	-	342	<b>13,856</b>	-
Beaver Valley	5,261	114,191	20,568	400	3.99	4,834	12,434	-	10,187	<b>162,614</b>	8,000
Bowen Island	3,271	60,747	14,738	482	4.65	6,109	24,379	-	9,949	<b>116,404</b>	-
Burns Lake	6,864	84,758	30,010	217	4.40	10,034	6,995	4,093	12,900	<b>149,007</b>	-
Castlegar & District	13,376	259,356	67,306	1,562	5.15	11,881	14,184	1,527	28,250	<b>384,065</b>	17,643
Chetwynd	5,289	149,576	37,257	620	7.16	11,807	21,465	18,188	32,557	<b>271,470</b>	28,313
Creston	11,574	174,148	40,555	1,678	3.65	15,995	20,094	10,562	13,663	<b>276,695</b>	6,138
Elkford	2,877	60,379	15,093	-	5.25	1,268	-	1,297	2,526	<b>80,563</b>	-
Fernie	8,350	125,971	29,616	-	3.55	9,859	8,330	15,447	15,555	<b>204,778</b>	50,000
Fort Nelson	6,246	126,745	32,052	-	5.13	3,347	27,000	3,000	21,663	<b>213,807</b>	-
Fort St. James	4,987	47,095	7,170	-	1.44	4,587	7,131	-	4,073	<b>70,056</b>	-
Fort St. John	28,583	257,687	93,321	5,245	3.45	8,912	49,201	16,374	43,493	<b>474,233</b>	-
Fraser Lake	3,416	40,732	9,610	-	2.81	-	1,500	-	-	<b>51,843</b>	-
Gibsons & District	9,302	239,401	51,288	n.a.	5.51	4,016	20,680	5,000	30,481	<b>350,866</b>	-
Grand Forks & District	8,989	201,237	37,440	485	4.22	8,964	30,564	11,457	15,462	<b>305,609</b>	6,709
Granisle	419	16,341	10,564	-	25.21	1,823	-	10,610	6,812	<b>46,151</b>	-
Greenwood	992	12,277	8,485	n.a.	8.55	683	2,464	340	2,563	<b>26,813</b>	n.a.
Hazelton District	5,240	75,547	17,877	-	3.41	8,912	8,705	46	13,889	<b>124,976</b>	-
Houston	4,173	82,326	16,043	324	3.92	3,290	9,912	2,184	8,717	<b>122,795</b>	-
Hudson's Hope	1,156	47,447	12,094	-	10.46	1,437	4,777	4,690	4,690	<b>75,135</b>	-
Kaslo & District	2,015	18,354	9,736	-	4.83	1,292	1,878	1,643	5,289	<b>38,193</b>	-

**PUBLIC LIBRARY ASSOCIATIONS  
EXPENDITURE**

<i>Library</i>	<i>Population of service area</i>	<i>Salaries and benefits (\$)</i>	<i>Library materials (\$)</i>	<i>Electronic information (\$)</i>	<i>Library materials &amp; electronic information expenditure per cap</i>	<i>Computers and connectivity (\$)</i>	<i>Facilities (\$)</i>	<i>Capital expenditure (\$)</i>	<i>Other expenditure (\$)</i>	<i>Total expenditure (\$)</i>	<i>Transfers to reserve (\$)</i>
Kitimat	11,538	312,401	67,711	-	5.87	16,869	115,713	32,500	26,348	<b>571,542</b>	n.a.
Lillooet Area	4,665	108,891	23,340	828	5.18	13,157	19,165	5,928	21,808	<b>193,117</b>	-
McBride	2,007	67,528	13,587	63	6.80	3,172	9,173	3,927	9,716	<b>107,166</b>	-
Midway	678	29,696	3,613	45	5.40	1,147	667	2,668	3,382	<b>41,218</b>	n.a.
Nakusp	2,766	36,686	11,405	152	4.18	2,356	3,000	3,803	7,515	<b>64,917</b>	2,830
Pemberton & District	4,592	68,959	15,953	450	3.57	6,164	2,737	16,251	17,089	<b>127,603</b>	5,392
Pender Island	4,664	-	11,275	-	2.42	6,562	19,330	5,345	9,797	<b>52,309</b>	5,035
Powell River District	20,808	372,565	58,231	-	2.80	5,802	32,868	5,192	26,592	<b>501,250</b>	46,322
Rossland	4,129	67,402	17,228	227	4.23	3,325	14,105	7,661	8,920	<b>118,868</b>	10,131
Salmo	2,593	52,848	9,178	154	3.60	2,739	6,404	15,077	8,740	<b>95,140</b>	800
Salt Spring Island	9,279	-	56,537	2,000	6.31	25,365	18,716	19,702	4,564	<b>126,884</b>	-
Sechelt	10,994	228,531	53,480	2,005	5.05	5,707	154,076	5,021	23,652	<b>472,472</b>	-
Sparwood	5,151	71,256	21,287	200	4.17	2,472	35,852	5,000	31,051	<b>167,118</b>	1,250
Squamish	16,405	295,293	78,649	1,792	4.90	7,058	78,294	2,195	79,855	<b>543,136</b>	-
Stewart	696	26,904	12,475	58	18.01	2,757	-	-	5,104	<b>47,299</b>	5,442
Terrace	21,419	406,630	87,893	13,165	4.72	10,298	45,234	54,563	32,659	<b>650,442</b>	-
Tumbler Ridge	2,326	81,832	9,746	-	4.19	5,425	680	774	12,701	<b>111,158</b>	-
Valemount	2,173	55,840	15,137	115	7.02	6,291	7,086	3,214	7,866	<b>95,550</b>	-
Vanderhoof	8,356	59,063	19,714	-	2.36	2,161	19,142	8,981	10,925	<b>119,987</b>	30,794
<b>Total</b>	<b>268,166</b>	<b>4,546,480</b>	<b>1,150,042</b>	<b>32,268</b>		<b>248,423</b>	<b>854,286</b>	<b>304,260</b>	<b>631,344</b>	<b>7,767,102</b>	<b>224,799</b>
<b>Average</b>					<b>4.41</b>						

**PUBLIC LIBRARY ASSOCIATIONS  
COLLECTIONS (1)**

<i>Library</i>	<i>Population of service area</i>	<i>Catalogued print volumes added</i>	<i>Catalogued print volumes held</i>	<i>Uncatalogued paperback volumes held</i>	<i>Total print volumes held</i>	<i>Total print titles held</i>	<i>Periodicals, subscriptions held</i>	<i>Periodicals, titles held</i>	<i>Licensed database subscriptions - in library</i>	<i>Licensed database subscriptions - out of library</i>	<i>Total library materials (includes non-print) volumes held</i>	<i>Total library materials (includes non-print), titles held</i>
Alert Bay	547	2,960	6,773	1,450	8,223	n.d.	n.d.	n.d.	-	n.a.	8,631	n.d.
Beaver Valley	5,261	1,349	30,256	-	30,256	30,042	89	n.d.	2	1	32,534	n.d.
Bowen Island	3,271	843	13,568	-	13,568	13,536	32	32	5	4	14,505	13,568
Burns Lake	6,864	3,575	30,222	-	30,222	28,956	40	588	2	-	31,593	30,873
Castlegar & District	13,376	2,959	58,434	-	58,434	55,162	122	121	4	2	61,336	57,881
Chetwynd	5,289	3,003	27,673	n.d.	n.d.	26,156	60	60	2	1	n.d.	27,243
Creston	11,574	3,724	37,478	-	37,478	37,854	85	85	4	2	40,587	41,080
Elkford	2,877	1,007	24,450	500	24,950	24,450	44	44	1	-	25,659	24,566
Fernie	8,350	1,375	30,844	3,000	33,844	27,701	71	71	1	-	35,450	29,368
Fort Nelson	6,246	2,386	33,205	-	33,205	33,105	n.d.	32	1	1	35,618	33,175
Fort St. James	4,987	814	12,359	-	12,359	12,400	25	25	1	-	13,128	12,434
Fort St. John	28,583	n.d.	66,703	-	66,703	64,294	116	116	4	4	69,332	67,038
Fraser Lake	3,416	1,603	14,765	-	14,765	14,765	50	50	1	-	15,397	14,866
Gibsons & District	9,302	3,532	32,187	-	32,187	29,567	68	68	-	-	34,145	29,706
Grand Forks & District	8,989	3,808	32,537	-	32,537	30,774	100	100	2	1	35,434	30,891
Granisle	419	401	9,130	3,000	12,130	9,464	39	39	1	-	12,495	9,503
Greenwood	992	250	6,810	2,207	9,017	6,466	25	25	2	1	9,373	6,837
Hazleton District	5,240	1,685	27,868	62	27,930	23,923	92	92	2	-	28,911	24,992
Houston	4,173	1,639	23,988	-	23,988	22,453	53	53	2	2	24,692	23,210
Hudson's Hope	1,156	1,243	15,178	-	15,178	15,178	20	24	1	1	15,588	15,212
Kaslo & District	2,015	816	10,549	-	10,549	10,533	16	16	-	-	11,021	10,549

**PUBLIC LIBRARY ASSOCIATIONS  
COLLECTIONS (1)**

<i>Library</i>	<i>Population of service area</i>	<i>Catalogued print volumes added</i>	<i>Catalogued print volumes held</i>	<i>Uncatalogued paperback volumes held</i>	<i>Total print volumes held</i>	<i>Total print titles held</i>	<i>Periodicals, subscriptions held</i>	<i>Periodicals, titles held</i>	<i>Licensed database subscriptions - in library</i>	<i>Licensed database subscriptions - out of library</i>	<i>Total library materials (includes non-print) volumes held</i>	<i>Total library materials (includes non-print), titles held</i>
Kitimat	11,538	3,229	42,180	314	42,494	37,874	146	144	-	-	45,650	40,732
Lillooet Area	4,665	1,801	16,241	7,202	23,443	22,933	43	60	2	-	25,742	25,210
McBride	2,007	1,498	13,657	-	13,657	13,504	26	230	1	-	14,686	13,755
Midway	678	516	3,628	5,013	8,641	8,553	12	86	2	1	8,984	8,639
Nakusp	2,766	1,045	12,506	-	12,506	12,476	36	36	1	-	13,725	12,552
Pemberton & District	4,592	1,251	10,691	25	10,716	10,691	20	550	1	1	12,223	12,728
Pender Island	4,664	3,804	35,486	3,057	38,543	n.d.	13	13	-	-	39,451	n.d.
Powell River District	20,808	1,496	44,435	7,227	51,662	34,800	165	170	2	1	55,209	38,507
Rossland	4,129	765	19,434	685	20,119	19,394	64	75	1	1	21,077	20,415
Salmo	2,593	1,160	14,011	-	14,011	13,551	50	50	1	1	15,498	13,601
Salt Spring Island	9,279	3,833	41,745	-	41,745	41,144	42	42	3	1	43,030	41,200
Sechelt	10,994	3,910	34,222	-	34,222	29,386	109	109	4	3	35,945	31,218
Sparwood	5,151	1,000	30,750	700	31,450	30,000	62	360	1	-	32,675	30,380
Squamish	16,405	3,290	44,992	-	44,992	44,992	102	102	4	1	48,876	45,094
Stewart	696	n.d.	14,284	-	14,284	n.d.	20	20	2	-	14,704	n.d.
Terrace	21,419	5,589	62,270	200	62,470	62,658	195	194	5	1	70,551	69,352
Tumbler Ridge	2,326	735	27,716	-	27,716	27,180	27	25	1	1	29,031	27,267
Valemount	2,173	602	14,108	-	14,108	14,028	43	43	1	1	15,308	15,271
Vanderhoof	8,356	1,427	14,098	-	14,098	14,054	29	234	1	1	14,688	14,288
<b>Total</b>	<b>268,166</b>	<b>75,923</b>	<b>1,041,431</b>	<b>34,642</b>	<b>1,048,400</b>	<b>953,997</b>	<b>2,351</b>	<b>4,184</b>	<b>71</b>	<b>34</b>	<b>1,112,482</b>	<b>963,201</b>

**PUBLIC LIBRARY ASSOCIATIONS  
COLLECTIONS (2)**

<i>Library</i>	<i>Population of service area</i>	<i>Talking books, volumes held</i>	<i>Videos and DVDs held</i>	<i>Microforms held</i>	<i>CD-ROMs held</i>	<i>Total audio-visual materials, volumes held</i>	<i>Total library materials (includes non-print), volumes held</i>	<i>Total library materials (includes non-print), titles held</i>
Alert Bay	547	288	115	-	5	403	8,631	n.d.
Beaver Valley	5,261	430	1,310	-	20	2,258	32,534	n.d.
Bowen Island	3,271	-	655	-	-	937	14,505	13,568
Burns Lake	6,864	-	551	-	105	1,266	31,593	30,873
Castlegar & District	13,376	960	1,516	-	88	2,814	61,336	57,881
Chetwynd	5,289	n.d.	n.d.	n.d.	2	n.d.	n.d.	27,243
Creston	11,574	655	1,462	-	10	3,099	40,587	41,080
Elkford	2,877	385	176	-	72	637	25,659	24,566
Fernie	8,350	389	355	68	15	1,523	35,450	29,368
Fort Nelson	6,246	719	1,188	-	58	2,355	35,618	33,175
Fort St. James	4,987	258	251	-	8	761	13,128	12,434
Fort St. John	28,583	717	1,337	33	94	2,502	69,332	67,038
Fraser Lake	3,416	129	445	-	51	581	15,397	14,866
Gibsons & District	9,302	496	968	-	78	1,880	34,145	29,706
Grand Forks & District	8,989	942	1,921	-	17	2,880	35,434	30,891
Granisle	419	218	147	-	-	365	12,495	9,503
Greenwood	992	105	249	n.a.	2	354	9,373	6,837
Hazleton District	5,240	494	455	-	16	965	28,911	24,992
Houston	4,173	259	387	-	58	646	24,692	23,210
Hudson's Hope	1,156	119	260	-	10	400	15,588	15,212
Kaslo & District	2,015	151	321	-	-	472	11,021	10,549

**PUBLIC LIBRARY ASSOCIATIONS  
COLLECTIONS (2)**

<i>Library</i>	<i>Population of service area</i>	<i>Talking books, volumes held</i>	<i>Videos and DVDs held</i>	<i>Microforms held</i>	<i>CD-ROMs held</i>	<i>Total audio-visual materials, volumes held</i>	<i>Total library materials (includes non-print), volumes held</i>	<i>Total library materials (includes non-print), titles held</i>
Kitimat	11,538	681	1,257	444	158	2,554	45,650	40,732
Lillooet Area	4,665	149	1,413	-	47	2,252	25,742	25,210
McBride	2,007	271	580	-	52	977	14,686	13,755
Midway	678	75	268	n.a.	n.a.	343	8,984	8,639
Nakusp	2,766	378	785	-	40	1,179	13,725	12,552
Pemberton & District	4,592	-	953	-	41	1,466	12,223	12,728
Pender Island	4,664	148	755	-	5	903	39,451	n.d.
Powell River District	20,808	559	1,929	-	50	3,497	55,209	38,507
Rossland	4,129	175	577	-	10	948	21,077	20,415
Salmo	2,593	310	853	-	-	1,487	15,498	13,601
Salt Spring Island	9,279	760	510	-	14	1,271	43,030	41,200
Sechelt	10,994	521	774	18	1	1,704	35,945	31,218
Sparwood	5,151	275	750	-	20	1,205	32,675	30,380
Squamish	16,405	-	1,654	1,459	-	2,425	48,876	45,094
Stewart	696	-	224	-	1	419	14,704	n.d.
Terrace	21,419	2,148	3,174	1,500	-	6,581	70,551	69,352
Tumbler Ridge	2,326	220	805	-	76	1,239	29,031	27,267
Valemount	2,173	112	830	-	22	1,178	15,308	15,271
Vanderhoof	8,356	86	209	-	-	590	14,688	14,288
<b>Total</b>	<b>268,166</b>	<b>14,582</b>	<b>32,369</b>	<b>3,522</b>	<b>1,246</b>	<b>59,316</b>	<b>1,112,482</b>	<b>963,201</b>

**PUBLIC LIBRARY ASSOCIATIONS  
REGISTRATION AND CIRCULATION**

<i>Library</i>	<i>Population of service area</i>	<i>Resident borrowers registered at end of year</i>	<i>Non-resident borrowers registered at end of year</i>	<i>InterLINK non-resident borrowers registered at end of year</i>	<i>Total borrowers registered at end of year</i>	<i>Circulation, all items</i>	<i>Annual in person visits</i>	<i>Items lent on interlibrary loan</i>	<i>Items lent on interlibrary loan - % of requests received</i>	<i>Items borrowed on interlibrary loan</i>	<i>Items borrowed on interlibrary loan - per 1,000 circulation</i>
Alert Bay	547	340	-	n.a.	340	3,594	2,668	n.a.	n.a.	207	57.60
Beaver Valley	5,261	3,141	9	n.a.	3,150	68,001	23,253	624	74	582	8.56
Bowen Island	3,271	2,839	5	186	3,030	35,048	23,150	258	21	128	3.65
Burns Lake	6,864	1,655	-	n.a.	1,655	48,981	12,900	701	67	320	6.53
Castlegar & District	13,376	7,655	125	n.a.	7,780	146,952	75,650	730	82	668	4.55
Chetwynd	5,289	2,512	48	n.a.	2,560	40,705	34,081	469	83	783	19.24
Creston	11,574	2,754	-	n.a.	2,754	121,207	69,580	781	86	1,629	13.44
Elkford	2,877	n.d.	-	n.a.	n.d.	19,645	3,000	875	100	n.d.	n.d.
Fernie	8,350	4,540	600	n.a.	5,140	66,349	31,150	642	90	702	10.58
Fort Nelson	6,246	2,681	183	n.a.	2,864	50,878	21,217	550	47	350	6.88
Fort St. James	4,987	1,347	515	n.a.	1,862	22,139	14,800	632	88	681	30.76
Fort St. John	28,583	15,666	27	n.a.	15,693	143,670	221,550	408	n.d.	934	6.50
Fraser Lake	3,416	634	2	n.a.	636	14,086	14,150	n.a.	n.a.	976	69.29
Gibsons & District	9,302	4,898	918	416	6,232	156,031	n.d.	1,231	62	1,231	7.89
Grand Forks & District	8,989	6,542	14	n.a.	6,556	94,047	73,184	706	n.d.	1,041	11.07
Granisle	419	230	13	n.a.	243	3,787	1,976	n.a.	n.a.	136	35.91
Greenwood	992	583	8	n.a.	591	5,696	4,400	n.a.	n.a.	115	20.19
Hazelton District	5,240	2,752	8	n.a.	2,760	25,047	22,250	399	77	161	6.43
Houston	4,173	1,030	186	n.a.	1,216	39,271	25,350	768	54	1,107	28.19
Hudson's Hope	1,156	632	-	n.a.	632	12,695	4,865	524	76	273	21.50
Kaslo & District	2,015	1,271	47	n.a.	1,318	20,946	12,250	n.a.	n.a.	619	29.55



**PUBLIC LIBRARY ASSOCIATIONS  
REGISTRATION AND CIRCULATION**

<i>Library</i>	<i>Population of service area</i>	<i>Resident borrowers registered at end of year</i>	<i>Non-resident borrowers registered at end of year</i>	<i>InterLINK non-resident borrowers registered at end of year</i>	<i>Total borrowers registered at end of year</i>	<i>Circulation, all items</i>	<i>Annual in person visits</i>	<i>Items lent on interlibrary loan</i>	<i>Items lent on interlibrary loan - % of requests received</i>	<i>Items borrowed on interlibrary loan</i>	<i>Items borrowed on interlibrary loan - per 1,000 circulation</i>
Kitimat	11,538	9,042	-	n.a.	9,042	95,008	73,695	699	63	638	6.72
Lillooet Area	4,665	2,624	6	n.a.	2,630	35,199	23,618	752	58	689	19.57
McBride	2,007	1,238	4	n.a.	1,242	20,449	8,600	417	87	277	13.55
Midway	678	448	349	n.a.	797	8,121	4,300	n.a.	n.a.	297	36.57
Nakusp	2,766	1,290	140	n.a.	1,430	24,793	12,000	501	80	547	22.06
Pemberton & District	4,592	2,143	-	61	2,204	30,135	14,150	n.a.	-	675	22.40
Pender Island	4,664	1,593	n.d.	n.a.	n.d.	23,959	16,950	821	70	665	27.76
Powell River District	20,808	13,851	n.d.	n.a.	n.d.	167,774	128,925	596	22	2,684	16.00
Rossland	4,129	3,417	7	n.a.	3,424	41,473	29,588	442	88	245	5.91
Salmo	2,593	1,446	-	n.a.	1,446	23,432	14,800	993	n.d.	598	25.52
Salt Spring Island	9,279	4,562	10	n.a.	4,572	118,874	n.d.	1,096	n.d.	n.d.	n.d.
Sechelt	10,994	7,012	40	875	7,927	144,331	82,550	1,718	64	3,246	22.49
Sparwood	5,151	2,745	243	n.a.	2,988	42,000	17,800	498	43	393	9.36
Squamish	16,405	7,288	62	142	7,492	87,496	71,538	726	69	724	8.27
Stewart	696	560	2	n.a.	562	4,115	4,238	1,022	n.d.	1,109	269.50
Terrace	21,419	8,383	153	n.a.	8,536	214,609	180,217	904	73	1,287	6.00
Tumbler Ridge	2,326	1,346	13	n.a.	1,359	19,934	24,952	492	n.d.	573	28.74
Valemount	2,173	1,174	95	n.a.	1,269	29,748	15,900	1,015	72	1,011	33.99
Vanderhoof	8,356	1,616	52	n.a.	1,668	36,479	15,496	801	97	1,132	31.03
<b>Total</b>	<b>268,166</b>	<b>135,480</b>	<b>3,884</b>	<b>1,680</b>	<b>125,600</b>	<b>2,306,704</b>	<b>1,430,741</b>	<b>23,791</b>		<b>29,433</b>	
<b>Average</b>									<b>67</b>		<b>14.40</b>

**PUBLIC LIBRARY ASSOCIATIONS  
REFERENCE AND PROGRAMMING**

<i>Library</i>	<i>Population of service area</i>	<i>Reference transactions</i>	<i>Electronic reference transactions</i>	<i>Total reference transactions</i>	<i>Adult programs</i>	<i>Children's/young adult programs</i>	<i>Summer reading program registrations</i>	<i>Total program attendance</i>
Alert Bay	547	110	n.d.	110	n.a.	n.a.	n.a.	n.a.
Beaver Valley	5,261	7,208	2	7,210	21	113	112	1,934
Bowen Island	3,271	2,369	n.d.	2,369	n.a.	26	61	244
Burns Lake	6,864	1,951	n.d.	1,951	n.d.	84	166	n.d.
Castlegar & District	13,376	3,901	100	4,001	6	112	200	2,577
Chetwynd	5,289	3,224	n.d.	3,224	8	8	238	3,098
Creston	11,574	12,339	150	12,489	54	69	72	1,259
Elkford	2,877	300	n.d.	300	n.d.	n.d.	n.d.	n.a.
Fernie	8,350	9,600	425	10,025	n.a.	150	25	1,200
Fort Nelson	6,246	6,292	n.d.	6,292	n.a.	5	154	685
Fort St. James	4,987	2,000	n.d.	2,000	2	65	35	737
Fort St. John	28,583	2,250	300	2,550	18	184	367	5,271
Fraser Lake	3,416	1,350	n.d.	1,350	17	49	58	645
Gibsons & District	9,302	7,986	n.d.	7,986	17	56	108	1,680
Grand Forks & District	8,989	2,409	0	2,409	7	59	150	944
Granisle	419	50	0	50	n.a.	1	9	9
Greenwood	992	1,200	n.d.	1,200	2	33	20	241
Hazleton District	5,240	7,763	n.d.	7,763	7	44	118	1,359
Houston	4,173	2,600	150	2,750	42	180	146	2,310
Hudson's Hope	1,156	119	n.d.	119	6	114	84	1,238
Kaslo & District	2,015	500	n.d.	500	n.a.	4	20	200

**PUBLIC LIBRARY ASSOCIATIONS  
REFERENCE AND PROGRAMMING**

<i>Library</i>	<i>Population of service area</i>	<i>Reference transactions</i>	<i>Electronic reference transactions</i>	<i>Total reference transactions</i>	<i>Adult programs</i>	<i>Children's/young adult programs</i>	<i>Summer reading program registrations</i>	<i>Total program attendance</i>
Kitimat	11,538	7,392	0	7,392	22	174	303	4,495
Lillooet Area	4,665	528	44	572	6	21	52	651
McBride	2,007	2,000	n.d.	2,000	1	2	65	132
Midway	678	652	0	652	n.a.	230	43	1,962
Nakusp	2,766	300	0	300	15	48	87	680
Pemberton & District	4,592	6,000	n.d.	6,000	7	5	50	690
Pender Island	4,664	45	0	45	n.a.	60	154	584
Powell River District	20,808	5,399	100	5,499	61	61	85	2,350
Rossland	4,129	5,672	0	5,672	3	114	80	1,267
Salmo	2,593	569	n.d.	569	2	53	59	1,023
Salt Spring Island	9,279	n.d.	n.d.	n.d.	1	3	29	219
Sechelt	10,994	11,466	50	11,516	35	45	89	2,043
Sparwood	5,151	400	n.d.	400	n.a.	2	105	1,185
Squamish	16,405	4,693	0	4,693	293	213	215	3,362
Stewart	696	422	n.d.	422	12	34	10	282
Terrace	21,419	10,932	25	10,957	2	256	297	4,309
Tumbler Ridge	2,326	146	n.d.	146	36	156	93	5,198
Valemount	2,173	1,850	n.d.	1,850	1	2	13	184
Vanderhoof	8,356	520	12	532	3	59	62	733
<b>Total</b>	<b>268,166</b>	<b>134,507</b>	<b>1,358</b>	<b>135,865</b>	<b>707</b>	<b>2,894</b>	<b>4,034</b>	<b>56,980</b>

**PUBLIC LIBRARY ASSOCIATIONS**

**STAFF**

<i>Library</i>	<i>Population of service area</i>	<i>Full-time employees</i>	<i>Part-time employees</i>	<i>Total employees</i>	<i>Professional librarians, FTE</i>	<i>Library technicians, FTE</i>	<i>Community librarians, FTE</i>	<i>Other staff, FTE</i>	<i>Total employees, FTE</i>	<i>Volunteers</i>	<i>Volunteers, FTE</i>
Alert Bay	547	-	1	1	-	-	0.42	-	0.42	1	0.28
Beaver Valley	5,261	1	8	9	-	-	2.77	0.32	3.09	16	0.49
Bowen Island	3,271	1	1	2	1.00	0.44	-	-	1.44	23	1.22
Burns Lake	6,864	3	3	6	-	-	2.43	1.35	3.78	28	0.47
Castlegar & District	13,376	1	7	8	-	-	3.20	1.17	4.37	42	2.75
Chetwynd	5,289	3	2	5	-	-	-	4.21	4.21	1	n.d.
Creston	11,574	2	6	8	1.00	-	-	4.01	5.01	24	0.93
Elkford	2,877	1	n.d.	n.d.	-	-	1.71	0.29	2.00	-	-
Fernie	8,350	1	5	6	-	-	2.29	-	2.29	20	2.20
Fort Nelson	6,246	3	3	6	-	-	1.00	2.57	3.57	-	-
Fort St. James	4,987	-	3	3	-	-	0.83	0.34	1.17	4	0.23
Fort St. John	28,583	3	13	16	1.00	-	0.71	5.79	7.50	14	0.94
Fraser Lake	3,416	-	5	5	-	-	0.87	1.19	2.06	11	0.60
Gibsons & District	9,302	1	7	8	2.60	-	-	3.00	5.60	38	0.88
Grand Forks & District	8,989	2	4	6	0.90	-	-	2.77	3.68	17	1.11
Granisle	419	-	4	4	-	-	-	0.71	0.71	-	-
Greenwood	992	-	2	2	-	-	0.34	0.09	0.43	13	0.25
Hazleton District	5,240	-	6	6	-	-	-	2.34	2.34	32	0.85
Houston	4,173	1	3	4	1.07	-	-	0.93	2.00	15	0.23
Hudson's Hope	1,156	-	3	3	-	-	0.91	0.61	1.53	2	0.06
Kaslo & District	2,015	-	-	-	-	-	-	-	-	16	0.77

## PUBLIC LIBRARY ASSOCIATIONS

### STAFF

<i>Library</i>	<i>Population of service area</i>	<i>Full-time employees</i>	<i>Part-time employees</i>	<i>Total employees</i>	<i>Professional librarians, FTE</i>	<i>Library technicians, FTE</i>	<i>Community librarians, FTE</i>	<i>Other staff, FTE</i>	<i>Total employees, FTE</i>	<i>Volunteers</i>	<i>Volunteers, FTE</i>
Kitimat	11,538	4	5	9	1.83	1.00	-	3.40	6.24	18	0.23
Lillooet Area	4,665	-	9	9	-	-	1.04	2.19	3.23	19	0.31
McBride	2,007	-	4	4	-	-	0.69	1.49	2.17	2	0.13
Midway	678	-	1	1	-	-	0.85	0.60	1.45	5	0.25
Nakusp	2,766	-	6	6	-	-	0.40	0.80	1.20	7	0.44
Pemberton & District	4,592	-	3	3	-	-	0.91	1.13	2.04	1	0.02
Pender Island	4,664	-	-	-	-	-	-	-	-	143	3.93
Powell River District	20,808	6	5	11	0.42	1.75	-	5.84	8.00	10	0.30
Rossland	4,129	1	4	5	-	1.00	0.75	0.42	2.16	20	1.54
Salmo	2,593	-	2	2	-	-	0.86	0.34	1.20	11	0.69
Salt Spring Island	9,279	-	-	-	-	-	-	-	-	140	9.67
Sechelt	10,994	3	5	8	1.07	2.14	-	2.43	5.64	48	2.20
Sparwood	5,151	1	4	5	-	-	1.76	0.47	2.22	5	0.14
Squamish	16,405	2	10	12	1.00	-	1.00	5.33	7.33	25	0.97
Stewart	696	-	2	2	-	-	0.91	-	0.91	3	0.14
Terrace	21,419	2	15	17	1.00	-	1.76	7.24	10.00	-	-
Tumbler Ridge	2,326	1	5	6	-	0.16	1.01	1.85	3.03	12	n.d.
Valemount	2,173	-	4	4	-	-	-	2.52	2.52	2	0.07
Vanderhoof	8,356	1	2	3	-	-	1.09	0.80	1.89	10	0.51
<b>Total</b>	<b>268,166</b>	<b>44</b>	<b>172</b>	<b>215</b>	<b>12.90</b>	<b>6.50</b>	<b>30.50</b>	<b>68.54</b>	<b>118.42</b>	<b>798</b>	<b>35.81</b>

**PUBLIC LIBRARY ASSOCIATIONS  
FACILITIES AND ACCESS**

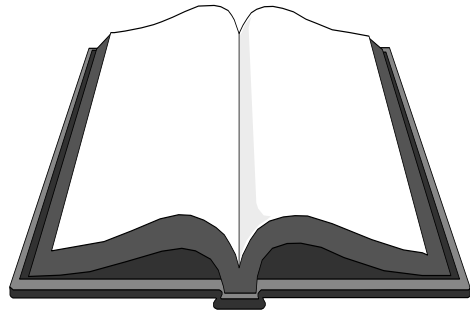
<i>Library</i>	<i>Population of service area</i>	<i>Public service outlets</i>	<i>Other facilities</i>	<i>Total space (square metres)</i>	<i>Annual hours open, main library</i>	<i>Annual hours open, all outlets</i>	<i>Annual days open, main library</i>	<i>Annual days open, all outlets</i>	<i>Public Internet access computers</i>	<i>Total public computers</i>	<i>Square metres per capita</i>
Alert Bay	547	1	-	50	770	770	200	200	2	2	0.091
Beaver Valley	5,261	1	-	270	2,173	2,173	320	320	3	5	0.051
Bowen Island	3,271	1	-	209	1,768	1,768	252	252	2	4	0.064
Burns Lake	6,864	1	-	342	1,848	1,848	297	297	4	5	0.050
Castlegar & District	13,376	1	-	1,222	2,340	2,340	303	303	11	15	0.091
Chetwynd	5,289	1	-	555	2,540	2,540	321	321	n.d.	n.d.	0.105
Creston	11,574	1	-	266	2,114	2,114	258	258	3	6	0.023
Elkford	2,877	1	-	252	1,924	1,924	328	328	3	6	0.088
Fernie	8,350	1	-	810	1,794	1,794	134	134	6	8	0.097
Fort Nelson	6,246	1	-	655	2,236	2,236	349	349	4	10	0.105
Fort St. James	4,987	1	-	99	1,550	1,550	250	250	4	6	0.020
Fort St. John	28,583	1	-	720	2,516	2,516	297	297	6	11	0.025
Fraser Lake	3,416	1	-	288	821	821	258	258	4	5	0.084
Gibsons & District	9,302	1	-	648	2,100	2,100	261	261	5	10	0.070
Grand Forks & District	8,989	1	-	540	2,070	2,070	252	252	3	6	0.060
Granisle	419	1	-	119	651	651	199	199	1	1	0.284
Greenwood	992	1	-	112	1,092	1,092	187	187	3	3	0.113
Hazelton District	5,240	1	-	329	1,790	1,790	302	302	3	5	0.063
Houston	4,173	1	-	495	1,860	1,860	262	262	5	8	0.119
Hudson's Hope	1,156	1	-	210	1,352	1,352	260	260	3	5	0.182
Kaslo & District	2,015	1	-	186	1,118	1,118	156	156	2	2	0.092

**PUBLIC LIBRARY ASSOCIATIONS  
FACILITIES AND ACCESS**

<i>Library</i>	<i>Population of service area</i>	<i>Public service outlets</i>	<i>Other facilities</i>	<i>Total space (square metres)</i>	<i>Annual hours open, main library</i>	<i>Annual hours open, all outlets</i>	<i>Annual days open, main library</i>	<i>Annual days open, all outlets</i>	<i>Public Internet access computers</i>	<i>Total public computers</i>	<i>Square metres per capita</i>
Kitimat	11,538	1	-	900	2,850	2,838	336	336	3	8	0.078
Lillooet Area	4,665	3	-	417	1,508	2,332	257	513	6	9	0.089
McBride	2,007	1	-	220	1,196	1,196	208	208	2	3	0.110
Midway	678	1	-	322	1,414	1,414	202	202	3	3	0.475
Nakusp	2,766	1	-	93	1,017	1,017	246	246	1	2	0.034
Pemberton & District	4,592	1	-	174	1,450	1,450	255	255	3	4	0.038
Pender Island	4,664	4	-	517	1,248	2,382	204	550	6	9	0.111
Powell River District	20,808	2	-	650	2,576	2,836	274	378	3	6	0.031
Rossland	4,129	1	-	321	2,336	2,336	335	335	2	5	0.078
Salmo	2,593	1	-	160	1,144	1,144	260	260	2	4	0.062
Salt Spring Island	9,279	1	-	506	2,060	2,060	302	302	3	6	0.055
Sechelt	10,994	2	-	810	2,012	2,212	299	395	6	9	0.074
Sparwood	5,151	1	-	434	2,228	2,228	284	284	5	7	0.084
Squamish	16,405	1	-	1,080	1,726	1,726	271	271	10	15	0.066
Stewart	696	1	-	190	1,056	1,056	208	208	3	4	0.273
Terrace	21,419	1	-	1,350	3,137	3,137	344	344	11	16	0.063
Tumbler Ridge	2,326	1	-	450	1,884	1,884	302	302	3	6	0.193
Valemount	2,173	1	-	144	1,836	1,836	255	255	4	5	0.066
Vanderhoof	8,356	1	-	209	1,638	1,638	250	250	4	5	0.025
<b>Total</b>	<b>268,166</b>	<b>47</b>	<b>-</b>	<b>17,324</b>	<b>70,743</b>	<b>73,149</b>	<b>10,538</b>	<b>11,340</b>	<b>157</b>	<b>249</b>	
<b>Average</b>											<b>0.065</b>







**LIBRARY FEDERATION**



**LIBRARY FEDERATION**  
**InterLINK FEDERATED PUBLIC LIBRARY SYSTEM**

**MEMBER LIBRARIES**

Bowen Island	Burnaby	Coquitlam	Fraser Valley Regional	Gibsons & District
New Westminster	North Vancouver City	North Vancouver District	Pemberton	Port Moody
Richmond	Sechelt	Squamish	Surrey	Vancouver
West Vancouver	Whistler			

**INCOME**

Provincial Operating Grant	Member Library Contributions	Other Income	Total Income
\$413,685	\$446,500	\$122,520	\$982,705

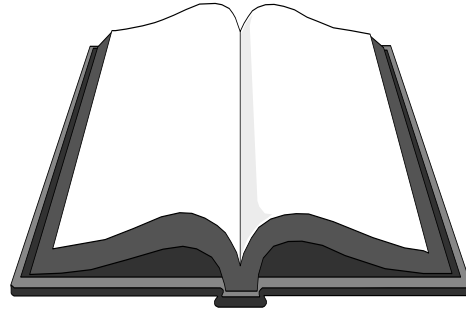
**EXPENDITURE**

Salaries	Materials	Facility	Transfers to Member Libraries	Other	Total Expenditure
\$187,933	\$88,754	-	\$613,804	\$109,588	\$1,000,079

**OPERATIONS**

Non-Resident Circulation by Member Libraries	Audiobook Titles Held by Member Libraries	Audiobook Volumes Held by Member Libraries	Audiobook Borrowers Registered by Member Libraries	Audiobook Circulation by Member Libraries	Staff (FTE)
4,087,313	15,177	48,719	2,509	110,091	3.7





## **APPENDICES**

## APPENDIX A

### NEW PUBLIC LIBRARY BUILDINGS AND RENOVATIONS

<i>Library</i>	<i>Address of facility</i>	<i>Nature of project</i>	<i>Area (square metres)</i>	<i>Facility owner</i>	<i>Description</i>	<i>Cost of project</i>	<i>Method of financing</i>	<i>Architect / developer / contractor</i>
Bowen Island	430 Bowen Island Trunk Rd	Renovation	209	Greater Vancouver Regional District	Renovation of branch facility	\$ 45,000	Grant	Don Nicolson / Hoppenrath Woodcraft and Designing
Fraser Valley: Langley	#100 - 22071 - 48th Ave	New Facility	768.4	Leased by the Township of Langley	Additional branch facility	n.d.	n.d.	n.d.
Gibsons & District	n.d.	Renovation	n.d.	n.d.	Enclosed parkade	\$ 11,000	Operating budget	n.d.
Greater Victoria: Brentwood Bay	1209 Clarke Rd	New Facility	436	District of Central Saanich	Additional branch facility	n.d.	District of Central Saanich	n.d.
Hazelton District	4255 Government St	Renovation	n.d.	Corporation of the Village of Hazelton	Renovation of branch facility	n.d.	Donation	n.d.
Kaslo & District	413 4th St	Renovation	n.d.	Village of Kaslo	Renovation of branch facility	\$ 1,643	Operating budget and fund raising	n.d.
Kitimat	940 Wakashan Ave	Renovation	n.d.	District of Kitimat	Renovation of branch facility	\$ 27,500	District of Kitimat	Lapointe Engineering Ltd.
McBride	261 Dominion St	New Facility	313.3	Regional District of Fraser-Fort George	Expansion of branch facility	\$ 12,500	Library reserve	n.a.
Pemberton & District	Cottonwood St	Renovation	n.d.	n.d.	Renovation of branch facility	\$ 13,000	Operating budget and fund raising	n.d.

## NEW PUBLIC LIBRARY BUILDINGS AND RENOVATIONS

<i>Library</i>	<i>Address of facility</i>	<i>Nature of project</i>	<i>Area (square metres)</i>	<i>Facility owner</i>	<i>Description</i>	<i>Cost of project</i>	<i>Method of financing</i>	<i>Architect / developer / contractor</i>
Pender Island: Mayne Island	488 Naylor Rd	Renovation	23	Capital Regional District	Renovation of branch facility	\$ -	CRD owned and financed	n.a.
Pender Island: Galiano Island	2540 Sturdies Bay Rd	Renovation	22	466818 BC Ltd.	Renovation of branch facility	\$ -	Operating budget and fund raising	n.a.
Surrey	10347 - 135th St	Renovation	n.d.	City of Surrey	Renovation of branch facility	\$ 150,000	City of Surrey - capital budget	n.d.
Terrace	4610 Park Ave	Renovation	n.d.	n.d.	Renovation of branch facility	\$ 35,813	n.d.	n.d.
Thompson-Nicola: Lytton	121 4th St	New Facility	97.02	Thompson-Nicola Regional District	Replacement of branch facility	\$ 501,637	Lease	Trevor Own Architect / Dalgleish Construction Management Ltd.
Vancouver Island: Queen Charlotte	138 Bay St	Renovation	30.69	Community Council Society	Expansion of branch facility	n.d.	n.d.	n.d.





## APPENDIX B

### ANNUAL SURVEY OF PUBLIC LIBRARIES

The table below contains the questions from the online Annual Survey of Public Libraries, together with the instructions provided to libraries.

QUESTION	INSTRUCTIONS
Revenue	
Municipal support (\$)	Report all revenue from grants and contributions paid directly to the library board by the municipality or municipalities served by the library. Do not include the value of in-kind services provided by a municipality or library costs paid directly by a municipality.
Regional district support (\$)	Report all revenue from grants and contributions paid directly to the library board by the regional district or regional districts served by the library. Do not include the value of in-kind services provided by a regional district or costs paid directly by a regional district. Cariboo and Thompson-Nicola Regional Districts: report the annual regional district contribution for provision of library service.
Library generated revenue (\$)	Report all revenue generated by the library, including overdue fines, non-resident fees, income from service contracts and reciprocal use agreements, photocopying charges, room and equipment rentals, sales of library assets and income from library programs and events, etc. Revenue from fundraising should be included at "Donations and Fundraising". InterLINK members: report compensation for net provision of library services within InterLINK here.
Donations and fundraising (\$)	Report solicited and unsolicited donations of money by individuals and organizations, including Friends of the Library. Include revenue from library fundraising. Do not include in-kind gifts and donations.
Transfers from reserve (\$)	Report revenue received by transfers from library reserve funds (restricted accounts) established in a previous year.
Other revenue (\$)	Report any revenue that does not fall into any of the above categories. Report bank interest and income from investments here.
Expenditure	
Salaries and benefits (\$)	Report total expenditure on wages and benefits for all library employees.
Library materials (\$)	Report total expenditures for the purchase, lease or subscription of library materials acquired in the following categories: print, audio-visual, microform and CD-ROM. Report expenditures on cataloguing, processing or binding of library materials under "Other Expenditure".
Electronic information (\$)	Report total expenditures on licensed online electronic databases and online subscription services.
Computers and connectivity (\$)	Report expenditures related to the operation of library computers and computer systems, provision of Internet access and the total cost of library telecommunications. Include hardware and software maintenance costs, Internet access costs and Internet service provider fees. Include the cost of all telecommunications, i.e., telephone (voice) and fax. Report expenditure on the acquisition of library software for public use here. Report capital costs related to the acquisition of computer systems hardware and software and telecommunications equipment under "Capital Expenditure."
Facilities (\$)	Report library board expenditures related to the operation and maintenance of all buildings or parts of buildings occupied by the library, including lease or rent cost and the cost to the library of heat, electricity, insurance, janitorial, repairs and maintenance.
Capital expenditure (\$)	Report capital expenditures on buildings, library computer and telecommunications systems, furniture and equipment.

QUESTION	INSTRUCTIONS
Transfers to reserve (\$)	Report transfers to library reserve funds (restricted accounts) for expenditure in a future year.
Other expenditure (\$)	Report any expenditures that do not fall into any of the above categories. Include costs related to the acquisition, cataloguing and processing of library materials here, unless these costs cannot be separated out from the cost of library materials.
Collections (1)	
Catalogued print volumes added	Report the number of catalogued volumes of print materials available for public use that were added during the year.
Catalogued print volumes held	Report the number of catalogued volumes of print materials available for public use that were held at the end of the year.
Uncatalogued paperback volumes held	Report the number of uncatalogued volumes of paperbacks available for public use held at the end of the year.
Total print titles held	Report the number of titles of catalogued print materials held at the end of the year.
Periodicals, subscriptions held	Report the number of periodical and newspaper subscriptions received at the end of the year.
Periodicals, titles held	Report the number of titles of periodicals and newspapers being received at the end of the year.
Licenced database subsscriptions - in library	Report the number of licensed on-line database and subscriptions available for public use in the library at the end of the year.
Licenced database subscriptions - out of library	Report the number of licensed on-line databases and subscriptions available for remote use at the end of the year.
Collections (2)	
Microforms held	Report the total number of sheets of microfiche and reels of microfilm held at the end of the year.
CD-ROMs held	Report the number of CD-ROMs, acquired by purchase or by subscription, available for use by the public at the end of the year. Exclude CD-ROMs used by library staff only.
Total library materials, titles held	Report the number of titles of catalogued print and audio-visual materials, microforms and CD-ROMS held at the end of the year.
Registration and Circulation	
Resident borrowers registered at end of year	Report the number of borrower cards issued to residents that are in force at the end of the year and that have been used during the past three years.
Non-resident borrowers registered at end of year	Report the number of borrower cards issued to non-residents that are in force at the end of the year. InterLINK members: include only non-residents living outside the InterLINK service area.
InterLINK non-resident borrowers registered at end of year	InterLINK members only (others enter n.a.): Report the number of borrower cards issued to non-residents living within the InterLINK service area that are in force at the end of the year and that have been used during the past three years.
Circulation, all items	Report of the number of items, in all formats, from the library's collection that have been lent for use outside of the library during the year. Include the number of items checked-out and the number of items renewed. Include circulation for all library service points. Include the circulation of interlibrary loan items received from other libraries. Include the initial circulation of rotating or bulk loan materials to a deposit collection. Exclude interlibrary loans to other libraries.
Annual in person visits	This number is either the measured number of in person visits, or if that number is not available, an estimate which is the annual equivalent of the number of in person visits during the typical week survey.
Items lent on interlibrary loan	PLSB will calculate the number of items lent to other libraries on interlibrary loan during the year from interlibrary loan monthly statistical returns.

QUESTION	INSTRUCTIONS
Items borrowed on interlibrary loan	Report the total number of items borrowed from other libraries on interlibrary loan during the year.
Reference and Programming	
Reference transactions	Report the number of reference requests.
Electronic reference transactions	Report the number of reference requests received by library staff via email or via the library website.
Adult programs	Report number of adult programs held during the year.
Children's/young adult programs	Report number of children's and young adult programs held during the year.
Summer reading program registrations	If the library conducted a summer reading program, report the number of children registered in the program.
Staff	
Part-time employees	Report the number of persons employed by the library who are working on a part-time basis, defined as working less than 35 hours per week.
Professional librarians, FTE	FTE (full time equivalent) is calculated on the basis of 1,820 hours per year.
Library technicians, FTE	FTE (full time equivalent) is calculated on the basis of 1,820 hours per year.
Community librarians, FTE	FTE (full time equivalent) is calculated on the basis of 1,820 hours per year.
Other staff, FTE	FTE (full time equivalent) is calculated on the basis of 1,820 hours per year.
Total employees, FTE	FTE (full time equivalent) is calculated on the basis of 1,820 hours per year.
Volunteers	Report the number of persons working as volunteers for the library, excluding members of the library board.
Volunteers, FTE	FTE (full time equivalent) is calculated on the basis of 1,820 hours per year.
Facilities and Access	
Public service outlets	Report the number of service points occupied by the library. Do not count locations at which there is either no permanent collection of library materials or no staff.
Other facilities	Report the number of other facilities occupied by the library but not used to provide service to the public, e.g., administration office, technical services warehouse.
Total space (square metres)	Report the total area of all occupied service points and other facilities in square metres.
Annual hours open, main library	Report the total number of the actual hours open of the main library for the year. For a multi-branch library, the main library is the designated central library or the library with the largest collection.
Annual hours open, all outlets	Report the total number of the actual hours open of all service points, including the main library, for the year.
Annual days open, main library	Report the total number of actual days that the main library was open for the year.
Annual days open, all outlets	Report the total number of actual days open of all service points, including the main library, for the year.
Name of facility	If more than one facility was built/renovated in the year, please include all facilities in each answer.
Facility owner	Provide the name of the owner of the facility.
Method of financing	Indicate how the project was financed, e.g., borrowing, capital reserve, current operating budget, donations, fundraising etc.



## GLOSSARY

**Average** (Various): population weighted average of the column values. The average is calculated by summing the product of the measure and population served over all libraries, and dividing this total by the total population served.

**Capital Expenditure** (Expenditure): capital expenditure is that which results in the acquisition of, or addition to, fixed assets. Capital expenditure may include purchase and preparation of building sites, buildings, extensions, furnishings and equipment. Use the definition of fixed asset.

**Circulation** (Registration and Circulation): units of library materials charged out for patron use irrespective of length of time items are on loan. Include renewals.

**Community Librarian** (Staff): a person who has received the Public Library Services Branch Community Library Training Program certificate.

**FTE** (Staff): FTE (full time equivalent) is calculated on the basis of 1,820 hours per year.

**Integrated Public Library System**: a public library, continued under section 60 of the *Library Act*, that is a regional district service for participating municipalities and electoral areas in the Cariboo and Thompson-Nicola Regional Districts.

**Interlibrary Loan** (Registration and Circulation): the loan of an item from the collection of one library or the supply of a photocopy of an item to another library. Interlibrary loan does not include loans between branches of the same library system.

**Library technician** (Staff): a graduate of a recognized library technician program.

**Municipal Library**: a public library, established under Part 2 of the *Library Act*, that is managed by a corporate library board appointed by the municipal council and supported from the municipality's annual budget.

**n.a.:** not applicable

**n.d.:** no data available

**PLSB:** Public Library Services Branch, Ministry of Community, Aboriginal and Women's Services

**Professional librarian** (Staff): a graduate of an American Library Association accredited library school, or person with an equivalent qualification.

**Provincial Average** (Selected Output and Performance Measures): population weighted average of the column values. The provincial average is calculated by summing the product of the measure and population served over all libraries, and dividing this total by the total population served.

**Program:** any planned event which introduces those attending to any of the broad range of library services or activities, or which directly provides information through the presentation of talks, films, dramas, etc. Programs need not take place in the library, but the library must be the primary contributor of resources in the planning and presentation. Include book talks, tours, but do not include library exhibits, contests run by the library, or library participation in parades or fairs. Do not include meetings sponsored by other groups using library meeting rooms.

**Public Library Association:** a public library, continued under Part 4 of the *Library Act*, that is managed by a library board elected by members of the Association.

**Reference Transaction:** a request made by a library user that involves the knowledge, use, recommendation, interpretation or instruction in the use of one or more information sources or bibliographic tools by a member of the library staff. Include requests made in person, by telephone, by regular mail or by FAX. Report email reference requests under "Electronic Reference Transactions."

**Regional Library District:** a public library, established under Part 3 of the *Library Act*, that is managed by a library board, composed of representatives of municipal councils and regional district boards, that has the authority to apportion and charge the cost of library service to its member municipalities and regional districts.

**Restricted Circulation Talking Book** (Collections): a talking book that may only be lent to persons with a disability which prevents them from reading printed books.

**Service Point:** service point includes a main library, branch library or bookmobile, at which a direct service for users is provided in physically self-contained quarters. Do not count as bookmobiles any library vehicles used for purposes other than providing library.

**Title:** publication which forms a separate bibliographic whole, whether issued in one or several volumes or parts. A 25 volume encyclopedia would be one title with 25 volumes. A 25 copy holding of a first edition novel would be one title and 25 volumes.

**Video** (Collections): material on which images are stored (recorded), with or without sound, and that can be reproduced (played back) mechanically or electronically.

**Volume** (Collections): a single physical unit of library material distinguished from other physical units by a separate binding, encasement or other clear distinction. Include books, government documents, maps, etc.

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