

PUBLIC LIBRARY SERVICES BRANCH



BRITISH COLUMBIA
PUBLIC LIBRARIES
STATISTICS

2004



BRITISH
COLUMBIA

Ministry of Education

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PUBLIC LIBRARIES STATISTICS

2004

**Compiled by the Public Library Services Branch
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INTRODUCTION

British Columbia Public Libraries Statistics is an annual publication of the Public Library Services Branch of the Ministry of Education. It provides a compilation of statistical and financial data summarizing the activities of British Columbia public libraries for the calendar year. The statistics are also published on the Ministry of Education web site at:

<http://www.bced.gov.bc.ca/pls/>

Since 1997, the statistics have been collected electronically, using a web-based survey that accepts data filed by all public libraries in the province. The validity of the statistics in this publication is subject to the accuracy of the data supplied in the online Annual Survey of Public Libraries. The questions and instructions from the web-based survey are appended.

Tables are ordered alphabetically by library name and numerically by population served. For the purposes of this publication, the population of a public library service area is the population of the area from which the public library receives local government tax support. The population of View Royal is served by two libraries, Greater Victoria Public Library and View Royal Public Library Association. Population for a service area is only reported once. Because the service population is related to operating grants, for the purposes of this document, the population (7,868) of View Royal is reported under Greater Victoria Public Library. All other data for View Royal Public Library Association are reported in the tables.

Figures appearing in italics are estimates derived from responses to a Typical Week Survey conducted during October 2004. The entry n.d. means no data was supplied by the library; n.a. means the entry does not apply to the library. Zero values are represented by a dash (-).

The annual compilation of public library statistics is an important accountability, planning, and performance measurement tool for library trustees, library staff and local government officials. The Public Library Services Branch is grateful for the support and cooperation of the public libraries of the province in providing the data for this publication. As always, the Branch will be pleased to receive comments and suggestions for improvements to the publication.

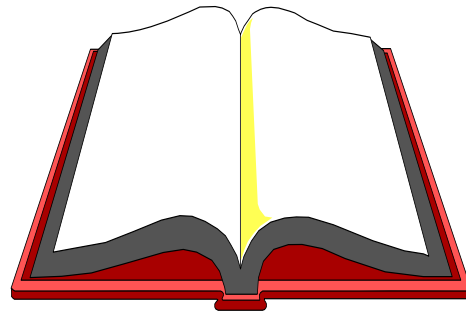
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BRITISH COLUMBIA PUBLIC LIBRARIES SUMMARY AND COMPARISON

	2004	2003	1994
Population of Province	4,196,383 (2003 estimate)	4,146,580 (2002 estimate)	3,573,900 (1993 estimate)
Population Served (% of Total)	4,081,419 (97.3%)	4,071,176 (98.2%)	3,446,296 (96.4%)
Revenue from Local Support (% of Total)	\$135,573,850 (84.8%)	\$130,054,424 (84.7%)	\$88,835,741 (84.8%)
Revenue from Provincial Operating Grant (% of Total)	\$9,705,311 (6.1%)	\$9,869,268 (6.4%)	\$8,235,485 (7.9%)
Revenue from Other Grants (% of Total)	\$1,812,150 (1.1%)	\$1,505,791 (1.0%)	\$248,728 (0.2%)
Other Revenue (% of Total)	\$12,723,442 (8.0%)	\$12,124,196 (7.9%)	\$7,450,067 (7.1%)
Total Revenue (per capita)	\$159,814,752 (\$39.16)	\$153,553,679 (\$37.72)	\$104,770,021 (\$30.40)
Expenditure on Salaries (% of Total)	\$101,259,178 (64.6%)	\$97,256,279 (64.3%)	\$67,204,492 (64.5%)
Expenditure on Materials (% of Total)	\$21,826,126 (13.9%)	\$19,951,439 (13.2%)	\$14,594,053 (14.0%)
Expenditure on Facilities (% of Total)	\$14,880,093 (9.5%)	\$13,824,499 (9.1%)	\$8,726,123 (8.4%)
Other Expenditures (% of Total)	\$18,891,247 (12.0%)	\$20,112,611 (13.3%)	\$13,647,472 (13.1%)
Total Expenditure (per capita)	\$156,856,644 (\$38.43)	\$151,144,828 (\$37.13)	\$104,172,140 (\$30.23)
Collections, Print, Volumes Held (per capita)	11,292,067 (2.77)	11,149,555 (2.74)	9,089,086 (2.64)
Collections, Print, Volumes Added (per capita)	926,568 (0.23)	859,489 (0.21)	1,028,675 (0.30)
Circulation, All Items (per capita)	51,616,837 (12.65)	50,212,431 (12.33)	38,142,899 (11.07)
Total Expenditure Per Circulation	\$3.04	\$3.01	\$2.73
Professional Librarians (FTE)	462	443	363
Total Library Staff (FTE)	2,079	2,023	1,788
Service Points / Total Facilities Area (Sq. metres)	238 / 190,721	235 / 188,509	246 / 135,716
Total Hours of Service (All Service Points)	458,512	462,350	397,350



ALL LIBRARIES

ALPHABETICAL BY LIBRARY NAME

PER CAPITA MEASURES – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Print volumes per capita</i>	<i>Print titles per capita</i>	<i>Circulation per capita</i>	<i>Circulation per volume held</i>	<i>Circulation per hour open</i>	<i>Interlibrary loans borrowed per 1,000 circulation</i>	<i>Reference transactions per capita</i>	<i>Public Internet workstations per 1,000 population served</i>	<i>Average hours open per week, per service point</i>	<i>Average hours open per week, main service point</i>	<i>Full-time equivalent employees per 1,000 population served</i>	<i>Full-time equivalent employees per 10,000 circulation</i>	<i>Resident borrowers as % of population served</i>	<i>Square metres per capita</i>
Alert Bay (A)	1,326	6.22	6.22	2.16	0.33	4.23	47.52	0.08	1.51	13.52	13.52	0.27	1.23	22.85	0.038
Beaver Valley (A)	5,166	5.89	5.86	12.62	1.97	30.00	6.81	1.31	0.58	43.46	43.46	0.61	0.48	52.57	0.052
Bowen Island (A)	3,244	4.72	4.72	11.86	2.35	19.60	3.64	0.72	0.62	39.27	39.27	0.47	0.40	72.47	0.064
Burnaby (M)	205,261	2.78	1.42	19.15	5.06	301.02	0.36	1.14	0.36	65.28	73.10	0.58	0.31	48.15	0.045
Burns Lake (A)	6,922	4.27	4.34	8.18	1.83	30.39	5.24	0.35	0.72	37.28	37.28	0.52	0.63	20.44	0.049
Cariboo (I)	67,673	2.88	1.63	6.80	2.15	38.06	5.85	0.26	0.52	16.13	44.94	0.37	0.55	72.97	0.042
Castlegar & District (A)	13,117	4.30	4.31	11.95	2.58	70.43	4.69	0.36	0.76	44.50	44.50	0.35	0.30	57.07	0.093
Chetwynd (A)	4,901	6.36	5.96	9.61	1.45	17.42	13.90	0.65	1.43	54.08	54.08	1.08	1.12	43.87	0.113
Coquitlam (M)	122,709	1.65	0.91	9.82	4.85	215.17	1.41	0.58	0.17	56.00	56.00	0.44	0.45	42.68	0.030
Cranbrook (M)	25,249	2.66	2.32	7.98	2.79	69.42	8.45	0.39	0.63	58.04	58.04	0.33	0.41	42.88	0.029
Creston (A)	12,599	2.45	2.45	10.08	3.71	60.08	11.56	1.40	0.32	42.28	42.28	0.47	0.46	39.97	0.026
Dawson Creek (M)	18,046	4.07	4.07	6.82	1.60	46.04	8.29	0.50	0.33	53.44	53.44	0.33	0.48	74.09	0.052
Elkford (A)	2,671	9.48	9.29	7.47	0.77	11.63	29.37	0.21	1.50	34.32	34.32	0.64	0.86	63.38	0.094
Fernie (A)	7,680	4.46	3.68	9.26	1.94	31.44	10.57	1.03	0.78	45.24	45.24	0.33	0.36	54.01	0.105
Fort Nelson (A)	5,815	6.41	6.25	8.43	1.22	21.93	8.34	0.89	0.69	44.72	44.72	0.62	0.73	54.96	0.113
Fort St. James (A)	4,855	2.60	2.61	4.12	1.48	12.90	37.70	0.93	0.82	31.00	31.00	0.36	0.89	26.71	0.020
Fort St. John (A)	28,180	2.35	2.35	5.45	2.21	61.04	7.89	0.23	0.25	50.32	50.32	0.30	0.54	65.60	0.026
Fraser Lake (A)	3,375	5.15	5.15	5.51	1.02	13.76	48.48	0.50	1.19	27.04	27.04	0.56	1.02	22.25	0.085
Fraser Valley (R)	638,758	1.96	0.31	9.66	4.49	111.55	1.20	0.24	0.35	48.09	n.a.	0.34	0.35	57.43	0.033
Gibsons & District (A)	10,469	3.60	3.32	16.90	4.40	82.27	11.14	1.01	0.57	43.00	43.20	0.57	0.34	58.09	0.062
Grand Forks & District (A)	8,810	4.18	2.80	9.85	2.18	41.92	13.76	0.26	0.68	41.40	41.40	0.44	0.44	64.90	0.061
Granisle (A)	349	35.82	26.26	10.53	0.24	3.83	53.62	n.d.	8.60	19.19	19.19	2.37	2.26	47.56	0.341
Greater Victoria (M)	289,243	2.99	1.11	16.21	4.82	209.67	1.25	1.01	0.53	55.92	63.32	0.57	0.35	49.49	0.040
Greenwood (A)	912	10.21	9.90	5.55	0.52	4.60	44.23	0.27	3.29	22.04	22.04	0.48	0.87	35.64	0.123
Hazelton District (A)	5,157	5.60	5.02	4.13	0.71	12.19	8.41	2.29	0.78	34.92	34.92	0.42	1.02	57.79	0.064
Houston (A)	3,551	7.36	6.75	10.25	1.34	18.69	22.48	0.57	1.69	38.94	38.94	0.58	0.56	37.26	0.139
Hudson's Hope (A)	1,073	13.97	13.92	13.08	0.90	10.73	20.67	0.19	1.86	26.16	26.16	1.50	1.15	60.02	0.196
Invermere (M)	8,416	1.62	1.62	3.18	1.89	14.92	64.30	0.05	0.36	35.88	35.88	0.23	0.73	24.75	0.028
Kaslo & District (A)	1,976	5.19	5.19	10.23	1.87	17.61	31.55	n.d.	1.01	22.96	22.96	0.33	0.33	70.75	0.094
Kimberley (M)	8,534	3.78	3.78	6.35	1.55	27.83	12.48	0.23	0.59	38.92	38.92	0.38	0.60	39.36	0.053
Kitimat (A)	10,432	4.57	3.93	8.70	1.75	31.26	7.05	0.66	0.38	58.04	58.04	0.63	0.72	61.69	0.086
Lillooet Area (A)	4,406	5.72	3.55	5.72	0.88	10.63	30.85	0.08	1.36	15.79	30.48	0.69	1.20	64.53	0.107
Mackenzie (M)	5,453	8.06	6.10	8.30	0.98	16.11	8.73	0.61	0.92	56.16	56.16	0.43	0.52	75.72	0.107
McBride (A)	1,950	6.20	6.13	8.82	1.28	14.38	17.91	0.72	3.59	23.92	23.92	1.11	1.26	52.67	0.113
Midway (A)	644	12.84	12.73	8.67	0.62	4.13	41.91	0.62	4.66	27.04	27.04	1.68	1.94	80.28	0.500
Nakusp (A)	2,734	5.02	4.94	9.81	1.76	26.48	19.68	0.27	0.73	20.26	20.26	0.41	0.42	58.12	0.034

PER CAPITA MEASURES – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Print volumes per capita</i>	<i>Print titles per capita</i>	<i>Circulation per capita</i>	<i>Circulation per volume held</i>	<i>Circulation per hour open</i>	<i>Interlibrary loans borrowed per 1,000 circulation</i>	<i>Reference transactions per capita</i>	<i>Public Internet workstations per 1,000 population served</i>	<i>Average hours open per week, per service point</i>	<i>Average hours open per week, main service point</i>	<i>Full-time equivalent employees per 1,000 population served</i>	<i>Full-time equivalent employees per 10,000 circulation</i>	<i>Resident borrowers as % of population served</i>	<i>Square metres per capita</i>
Nelson (M)	9,630	6.56	5.92	13.24	1.89	55.43	11.68	1.21	0.62	46.02	46.02	0.69	0.52	74.72	0.117
New Westminster (M)	59,426	3.67	3.28	13.10	3.14	215.37	3.80	1.04	0.25	72.28	72.28	0.59	0.45	75.10	0.064
North Vancouver City (M)	48,494	2.28	1.91	12.67	4.68	182.42	3.44	1.56	0.37	67.38	67.38	0.61	0.48	51.26	0.026
North Vancouver District (M)	87,453	2.93	1.63	19.13	5.29	171.04	1.69	0.78	0.24	65.21	71.00	0.71	0.37	51.91	0.050
Okanagan (R)	326,070	1.76	0.39	10.53	5.46	82.68	1.19	1.44	0.33	28.64	58.61	0.42	0.40	64.23	0.045
Pemberton & District (A)	4,816	3.03	2.96	7.98	2.36	22.24	16.81	1.87	0.62	34.56	34.56	0.51	0.64	50.37	0.036
Pender Island (A)	4,664	7.24	7.24	7.97	1.04	15.09	25.28	n.d.	2.36	9.85	23.88	-	-	59.84	0.128
Penticton (M)	32,530	3.75	3.45	9.39	2.02	108.61	2.17	0.64	0.18	56.25	56.25	0.35	0.37	53.26	0.038
Port Moody (M)	26,690	3.14	2.59	16.95	4.97	127.13	1.80	0.91	0.30	71.16	71.16	0.54	0.32	64.01	0.043
Pouce Coupe (M)	850	17.78	17.69	9.20	0.51	4.12	2.56	n.d.	2.35	37.94	37.94	1.39	1.51	48.00	0.108
Powell River District (M)	20,132	2.57	1.73	8.35	3.01	63.87	13.77	0.24	0.25	26.31	48.46	0.45	0.54	55.36	0.026
Prince George (M)	89,214	1.82	1.45	9.43	4.58	142.49	4.38	0.86	0.24	59.04	64.54	0.51	0.54	58.85	0.039
Prince Rupert (M)	16,874	4.36	3.98	7.49	1.45	44.07	14.00	0.17	1.13	57.38	57.38	0.51	0.69	53.13	0.055
Richmond (M)	174,201	2.25	0.81	20.57	7.81	277.98	0.46	1.09	0.73	64.44	76.13	0.48	0.23	67.36	0.037
Rosland (A)	4,031	5.38	5.20	9.69	1.72	16.60	8.35	0.88	0.50	47.04	47.04	0.58	0.60	88.17	0.080
Salmo (A)	2,496	6.46	6.28	9.93	1.35	21.67	20.78	0.36	0.80	22.88	22.88	0.55	0.55	59.58	0.064
Salt Spring Island (A)	9,279	4.78	4.73	12.77	2.56	60.58	12.47	n.d.	0.65	39.12	39.12	0.01	0.01	51.73	0.055
Sechelt (A)	11,664	3.20	2.80	13.85	4.07	73.04	21.05	1.14	0.60	22.11	42.32	0.47	0.34	61.13	0.069
Smithers (M)	8,186	3.14	3.06	8.85	2.65	38.56	12.31	0.32	0.73	37.58	37.58	0.35	0.40	34.40	0.046
Spanwood (A)	4,873	6.53	6.26	5.75	0.84	12.58	16.06	0.05	0.82	44.56	44.56	0.48	0.83	71.76	0.089
Squamish (M)	15,687	3.01	3.00	5.93	1.80	44.40	9.75	0.24	0.51	41.88	41.88	0.48	0.80	64.92	0.069
Stewart (A)	701	21.64	21.64	6.07	0.27	2.83	25.63	0.54	4.28	30.08	30.08	1.37	2.26	62.05	0.271
Surrey (M)	390,288	1.39	0.38	9.70	5.83	132.81	1.08	1.53	0.39	63.37	69.69	0.35	0.36	46.41	0.030
Terrace (A)	19,917	3.26	2.90	10.73	2.89	68.13	5.58	0.52	0.60	62.74	62.74	0.45	0.42	39.97	0.068
Thompson-Nicola (I)	124,455	2.02	1.32	8.07	3.57	55.66	2.71	0.48	0.41	25.78	58.24	0.47	0.59	74.82	0.051
Trail & District (M)	11,261	4.14	4.14	7.84	1.73	34.66	9.66	1.13	0.36	50.96	50.96	0.55	0.70	54.30	0.046
Tumbler Ridge (A)	2,459	12.59	12.59	6.66	0.50	8.87	56.55	0.17	3.25	36.94	36.94	1.23	1.85	46.03	0.183
Valemount (A)	2,055	6.82	6.80	12.46	1.65	15.96	37.33	0.75	1.95	32.10	32.10	1.10	0.88	61.51	0.070
Vancouver (M)	569,730	4.18	1.40	16.87	2.96	179.79	0.51	2.01	0.81	48.61	64.06	0.86	0.51	52.03	0.079
Vancouver Island (R)	399,155	3.07	0.57	11.69	3.61	77.85	1.44	0.76	0.45	32.41	n.a.	0.44	0.38	52.16	0.034
Vanderhoof (A)	8,011	1.94	1.92	4.84	2.45	22.51	23.89	0.09	0.37	34.43	34.43	0.25	0.51	27.44	0.077
View Royal (A)		1.93	1.92	1.27	0.64	6.86	10.91	0.01	0.25	29.12	29.12	-	-	24.76	0.014
West Vancouver (M)	44,741	5.91	4.12	22.89	2.71	272.82	1.37	1.62	0.60	37.54	63.04	0.96	0.42	85.26	0.117
Whistler (M)	9,730	4.05	3.63	14.31	3.16	53.77	5.33	1.28	0.51	51.80	51.80	0.69	0.48	49.72	0.026
Total	4,081,419														
Average		2.77	1.24	12.65	4.29	141.13	2.56	1.02	0.48	48.60	46.66	0.51	0.41	55.48	0.047

REVENUE – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Municipal support (\$)</i>	<i>Regional district support (\$)</i>	<i>Local government support per capita (\$)</i>	<i>Provincial PLSB grants (\$)</i>	<i>Project grants (\$)</i>	<i>Library generated revenue (\$)</i>	<i>Donations and fundraising (\$)</i>	<i>Other revenue (\$)</i>	<i>Total revenue (\$)</i>	<i>Transfers from reserve (\$)</i>
Alert Bay (A)	1,326	6,400	-	4.83	4,243	2,354	539	1,000	50	14,586	-
Beaver Valley (A)	5,166	-	162,145	31.39	18,632	6,860	5,898	-	566	194,101	-
Bowen Island (A)	3,244	116,000	-	35.76	10,747	3,257	8,402	1,876	-	140,282	-
Burnaby (M)	205,261	6,524,043	-	31.78	431,789	34,991	769,444	8,343	1,064,245	8,832,855	-
Burns Lake (A)	6,922	-	111,548	16.12	24,481	9,346	12,612	18,269	-	176,256	-
Cariboo (I)	67,673	-	1,890,297	27.93	238,283	3,696	38,692	1,898	111,082	2,283,948	-
Castlegar & District (A)	13,117	181,800	121,012	23.09	38,411	22,234	14,448	30,380	1,538	409,823	21,348
Chetwynd (A)	4,901	-	270,000	55.09	17,521	15,980	5,773	25,971	1,472	336,717	4,546
Coquitlam (M)	122,709	3,204,321	-	26.11	256,984	24,971	156,311	70,823	44,551	3,757,961	-
Cranbrook (M)	25,249	296,265	86,875	15.17	72,129	3,365	29,694	4,399	1,136	493,863	-
Creston (A)	12,599	-	224,773	17.84	39,949	10,979	11,827	4,308	3,518	295,354	-
Dawson Creek (M)	18,046	283,000	-	15.68	51,046	1,150	13,648	4,248	320	353,412	-
Elkford (A)	2,671	68,608	9,744	29.33	11,540	3,200	4,318	1,589	1,836	100,836	-
Fernie (A)	7,680	143,140	27,229	22.18	26,955	9,840	21,623	17,258	-	246,045	-
Fort Nelson (A)	5,815	-	201,440	34.64	21,053	3,600	12,616	-	-	238,709	-
Fort St. James (A)	4,855	67,607	11,917	16.38	17,661	-	5,157	5,080	647	108,069	-
Fort St. John (A)	28,180	316,000	76,000	13.91	78,769	7,976	23,095	14,158	3,542	519,540	-
Fraser Lake (A)	3,375	41,500	6,930	14.35	10,800	4,539	1,873	1,117	-	66,759	-
Fraser Valley (R)	638,758	13,667,263	156,106	21.64	1,320,737	92,499	689,233	74,466	102,587	16,102,891	89,426
Gibsons & District (A)	10,469	-	390,900	37.34	37,561	2,823	24,917	27,762	374	484,337	-
Grand Forks & District (A)	8,810	-	248,886	28.25	30,818	4,810	12,563	3,966	1,251	302,294	-
Granisle (A)	349	29,000	-	83.09	4,258	3,400	938	1,872	846	40,314	-
Greater Victoria (M)	289,243	9,145,730	-	31.62	608,838	39,306	727,448	180,277	252,527	10,954,126	-
Greenwood (A)	912	5,000	3,800	9.65	3,187	16,881	2,533	3,506	34	34,941	-
Hazleton District (A)	5,157	2,500	79,239	15.85	18,495	5,903	2,887	1,264	2,934	113,222	3,000
Houston (A)	3,551	81,700	-	23.01	15,796	9,816	6,138	3,711	769	117,929	-
Hudson's Hope (A)	1,073	73,718	-	68.70	5,902	6,484	976	1,461	1,833	90,374	-
Invermere (M)	8,416	34,000	27,160	7.27	28,245	4,304	7,292	25,545	2,293	128,839	-
Kaslo & District (A)	1,976	250	21,381	10.95	6,323	6,570	2,621	4,317	435	41,898	-
Kimberley (M)	8,534	114,315	31,017	17.03	30,338	4,027	14,863	986	37	195,583	-
Kitimat (A)	10,432	493,057	-	47.26	36,103	11,917	17,440	1,771	-	560,288	-
Lillooet Area (A)	4,406	-	142,000	32.23	17,354	15,593	2,533	7,019	5,124	189,623	-
Mackenzie (M)	5,453	220,869	640	40.62	18,311	7,727	1,413	-	-	248,960	5,839
McBride (A)	1,950	-	92,800	47.59	7,535	11,026	5,314	33	-	116,708	-
Midway (A)	644	7,500	1,800	14.44	3,000	8,160	2,203	10,856	4,801	38,320	-
Nakusp (A)	2,734	-	53,167	19.45	10,275	1,280	3,095	3,758	2,038	73,613	-

REVENUE – ALPHABETICAL BY LIBRARY NAME

Library (Type)	Population of service area	Municipal support (\$)	Regional district support (\$)	Local government support per capita (\$)	Provincial PLSB grants (\$)	Project grants (\$)	Library generated revenue (\$)	Donations and fundraising (\$)	Other revenue (\$)	Total revenue (\$)	Transfers from reserve (\$)
Nelson (M)	9,630	434,850	-	45.16	34,265	17,776	65,781	14,318	2,176	569,166	-
New Westminster (M)	59,426	2,651,124	-	44.61	129,022	3,903	119,077	-	-	2,903,126	-
North Vancouver City (M)	48,494	2,108,775	-	43.49	102,923	2,232	88,882	3,470	10,752	2,317,034	12,156
North Vancouver District (M)	87,453	3,827,842	-	43.77	188,021	14,518	277,589	21,095	-	4,329,065	-
Okanagan (R)	326,070	7,139,015	2,561,707	29.75	875,213	6,410	342,820	33,349	19,431	10,977,945	345,579
Pemberton & District (A)	4,816	-	109,000	22.63	17,085	1,500	7,036	7,135	827	142,583	6,044
Pender Island (A)	4,664	-	70,150	15.04	17,026	9,130	14,592	9,799	645	121,342	-
Penticton (M)	32,530	830,833	-	25.54	91,448	-	92,301	8,928	3,595	1,027,105	57,329
Port Moody (M)	26,690	986,570	-	36.96	73,614	-	67,140	25,903	-	1,153,227	26,683
Pouce Coupe (M)	850	30,050	-	35.35	3,000	1,960	528	186	115	35,838	-
Powell River District (M)	20,132	341,000	147,525	24.27	56,628	2,760	37,297	50	2,358	587,618	-
Prince George (M)	89,214	2,699,438	98,210	31.36	207,647	11,338	146,578	85,132	11,343	3,259,686	-
Prince Rupert (M)	16,874	500,000	-	29.63	50,010	18,122	42,428	5,603	250	616,413	-
Richmond (M)	174,201	5,891,100	-	33.82	357,880	71,084	528,693	112,103	-	6,960,860	-
Rossland (A)	4,031	-	113,890	28.25	14,367	2,744	3,902	2,068	315	137,286	11,647
Salmo (A)	2,496	20,450	24,995	18.21	11,335	13,186	5,100	4,005	1,600	80,671	-
Salt Spring Island (A)	9,279	-	75,000	8.08	31,321	-	23,772	13,719	3,660	147,472	-
Sechelt (A)	11,664	329,500	98,100	36.66	43,677	2,422	23,126	4,963	1,273	503,061	11,216
Smithers (M)	8,186	113,000	23,481	16.67	28,597	15,055	12,660	8,589	886	202,268	10,751
Sparwood (A)	4,873	114,207	18,548	27.24	17,531	1,260	7,043	4,745	2,463	165,797	-
Squamish (M)	15,687	485,865	7,000	31.42	46,933	25,111	25,138	8,801	1,120	599,968	-
Stewart (A)	701	35,000	-	49.93	8,039	-	1,235	32	351	44,657	8,547
Surrey (M)	390,288	8,989,000	-	23.03	790,707	59,894	573,381	63,650	-	10,476,632	-
Terrace (A)	19,917	497,850	-	25.00	60,064	10,963	37,722	4,517	782	611,898	-
Thompson-Nicola (I)	124,455	-	6,118,667	49.16	337,456	29,335	103,605	9,124	12,576	6,610,762	-
Trail & District (M)	11,261	-	365,892	32.49	39,712	4,577	7,469	9,127	6,595	433,372	-
Tumbler Ridge (A)	2,459	107,500	-	43.72	9,580	16,720	2,305	3,181	4	139,289	-
Valemount (A)	2,055	-	92,100	44.82	9,390	6,592	5,253	-	505	113,841	-
Vancouver (M)	569,730	32,433,413	-	56.93	1,184,909	915,497	2,391,052	531,361	257,228	37,713,460	1,334,686
Vancouver Island (R)	399,155	8,206,350	4,097,522	30.82	1,129,200	105,601	496,764	11,709	378,538	14,425,684	882,793
Vanderhoof (A)	8,011	87,165	19,142	13.27	28,266	8,774	5,455	2,699	4,003	155,503	20,298
View Royal (A)	-	6,000	-	0.76	-	2,012	634	87	70	8,803	-
West Vancouver (M)	44,741	2,750,779	-	61.48	99,298	6,560	245,589	92,405	-	3,194,631	-
Whistler (M)	9,730	341,153	2,700	35.34	37,076	4,251	32,011	219,476	8,646	645,313	-
Totals	4,081,419	117,081,415	18,492,435		9,705,311	1,812,150	8,494,334	1,884,616	2,344,492	159,814,752	2,851,888
Average				33.22							

EXPENDITURE – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Salaries and benefits (\$)</i>	<i>Library materials (\$)</i>	<i>Electronic information (\$)</i>	<i>Library materials & electronic information expenditure per capita (\$)</i>	<i>Computers and connectivity (\$)</i>	<i>Facilities (\$)</i>	<i>Capital expenditure (\$)</i>	<i>Other expenditure (\$)</i>	<i>Total expenditure (\$)</i>	<i>Transfers to reserve (\$)</i>
Alert Bay (A)	1,326	9,266	3,788	-	2.86	767	532	-	523	14,876	-
Beaver Valley (A)	5,166	117,898	21,262	758	4.26	3,622	14,044	15,410	8,885	181,879	-
Bowen Island (A)	3,244	64,054	23,313	1,834	7.75	7,094	21,992	-	15,307	133,594	6,688
Burnaby (M)	205,261	5,947,923	1,338,956	50,377	6.77	64,058	494,099	-	414,720	8,310,133	20,000
Burns Lake (A)	6,922	87,677	34,796	-	5.03	4,703	22,048	5,367	-	154,591	10,000
Cariboo (I)	67,673	1,146,221	219,549	11,407	3.41	94,607	186,855	34,220	259,677	1,952,536	267,500
Castlegar & District (A)	13,117	261,419	66,364	2,336	5.24	4,720	16,984	23,352	33,818	408,993	22,178
Chetwynd (A)	4,901	184,232	39,261	630	8.14	56,238	46,850	17,794	12,382	357,388	13,929
Coquitlam (M)	122,709	2,620,018	404,073	30,000	3.54	153,283	116,986	70,169	269,750	3,664,279	93,498
Cranbrook (M)	25,249	335,552	66,849	2,428	2.74	29,570	25,159	4,769	28,380	492,707	-
Creston (A)	12,599	192,647	46,707	1,686	3.84	13,438	10,024	1,294	4,367	270,163	11,982
Dawson Creek (M)	18,046	224,893	41,500	-	2.30	21,360	66,059	15,176	8,318	377,305	2,744
Elkford (A)	2,671	60,949	15,764	-	5.90	2,350	-	588	-	79,651	-
Fernie (A)	7,680	140,120	38,447	425	5.06	6,249	8,965	22,406	23,068	239,680	-
Fort Nelson (A)	5,815	134,928	33,605	272	5.83	8,651	27,000	3,500	30,753	238,709	-
Fort St. James (A)	4,855	56,584	8,000	-	1.65	735	9,579	-	5,538	80,436	-
Fort St. John (A)	28,180	276,483	95,686	4,522	3.56	17,075	69,986	38,796	42,424	544,972	-
Fraser Lake (A)	3,375	51,446	9,587	1,713	3.35	2,045	1,666	4,384	8,932	79,773	-
Fraser Valley (R)	638,758	10,904,168	2,255,725	184,290	3.82	619,300	218,962	504,771	2,073,051	16,760,267	65,000
Gibsons & District (A)	10,469	278,884	59,907	-	5.72	3,932	26,756	30,065	36,856	436,400	-
Grand Forks & District (A)	8,810	180,942	29,245	-	3.32	3,721	27,491	4,144	17,265	262,808	37,876
Granisle (A)	349	19,580	7,388	-	21.17	900	-	-	5,924	33,793	-
Greater Victoria (M)	289,243	7,174,950	1,862,960	-	6.44	169,403	491,445	240,576	864,158	10,803,492	51,167
Greenwood (A)	912	17,688	5,438	48	6.02	1,644	2,263	1,827	2,844	31,751	-
Hazelton District (A)	5,157	70,410	13,785	268	2.73	8,947	9,007	4,163	11,412	117,992	-
Houston (A)	3,551	74,346	16,989	331	4.88	2,802	10,684	228	12,595	117,974	-
Hudson's Hope (A)	1,073	54,451	13,345	61	12.49	1,518	7,096	2,748	9,152	88,371	-
Invermere (M)	8,416	70,279	15,255	-	1.81	10,031	14,246	-	12,570	122,382	-
Kaslo & District (A)	1,976	19,236	6,400	-	3.24	5,341	2,608	4,471	1,520	39,575	-
Kimberley (M)	8,534	105,883	29,485	2,532	3.75	1,937	-	1,566	25,242	166,645	-
Kitimat (A)	10,432	339,028	62,707	1,171	6.12	14,317	114,568	-	28,080	559,871	-
Lillooet Area (A)	4,406	110,143	24,282	17	5.52	7,392	22,606	1,192	13,512	179,144	-
Mackenzie (M)	5,453	176,651	31,852	-	5.84	13,659	31,399	2,951	23,357	279,869	-
McBride (A)	1,950	76,977	12,254	-	6.28	3,711	8,261	2,931	12,574	116,708	2,931
Midway (A)	644	30,894	1,550	35	2.46	2,286	1,824	434	4,663	41,686	-
Nakusp (A)	2,734	42,520	16,477	139	6.08	3,370	3,000	1,637	6,649	73,793	3,583

EXPENDITURE – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Salaries and benefits (\$)</i>	<i>Library materials (\$)</i>	<i>Electronic information (\$)</i>	<i>Library materials & electronic information expenditure per capita (\$)</i>	<i>Computers and connectivity (\$)</i>	<i>Facilities (\$)</i>	<i>Capital expenditure (\$)</i>	<i>Other expenditure (\$)</i>	<i>Total expenditure (\$)</i>	<i>Transfers to reserve (\$)</i>
Nelson (M)	9,630	358,128	48,359	1,241	5.15	7,010	98,670	18,231	15,788	547,427	14,000
New Westminster (M)	59,426	1,867,949	301,891	7,200	5.20	84,575	301,421	37,068	303,022	2,903,126	-
North Vancouver City (M)	48,494	1,621,307	213,498	26,340	4.95	78,201	149,253	-	222,877	2,311,476	42,712
North Vancouver District (M)	87,453	3,154,421	573,888	16,915	6.76	132,169	169,542	36,416	232,624	4,315,975	35,098
Okanagan (R)	326,070	5,647,628	1,609,824	91,228	5.22	528,664	2,242,896	260,052	438,377	10,818,669	511,582
Pemberton & District (A)	4,816	83,159	20,231	466	4.30	3,898	5,600	5,443	17,493	136,290	6,293
Pender Island (A)	4,664	6,071	18,523	-	3.97	7,852	26,040	30,183	5,820	94,489	-
Penticton (M)	32,530	588,354	165,204	7,666	5.31	37,968	159,000	5,124	45,918	1,009,234	57,329
Port Moody (M)	26,690	831,355	140,016	11,600	5.68	54,201	14,783	36,645	45,271	1,133,871	22,000
Pouce Coupe (M)	850	23,757	3,853	-	4.53	6,900	6,013	3,956	1,364	45,844	-
Powell River District (M)	20,132	404,411	69,581	6,427	3.78	11,996	27,933	7,398	24,786	552,533	37,590
Prince George (M)	89,214	1,911,751	374,016	36,077	4.60	112,466	559,836	35,138	208,312	3,237,596	-
Prince Rupert (M)	16,874	437,585	73,574	2,171	4.49	10,715	40,718	3,806	29,933	598,502	16,057
Richmond (M)	174,201	4,716,414	1,107,965	87,905	6.86	165,524	383,170	16,366	744,139	7,221,483	-
Rossland (A)	4,031	82,756	17,779	188	4.46	4,061	15,349	9,721	11,686	141,540	-
Salmo (A)	2,496	49,118	9,793	131	3.98	3,741	7,826	700	5,363	76,672	800
Salt Spring Island (A)	9,279	6,611	47,369	987	5.21	14,261	48,747	-	14,648	132,623	-
Sechelt (A)	11,664	240,850	60,238	2,004	5.34	1,763	151,092	11,488	24,651	492,086	11,152
Smithers (M)	8,186	109,351	37,900	729	4.72	3,654	14,921	1,772	16,246	184,573	16,605
Sparwood (A)	4,873	73,892	23,221	1,371	5.05	2,459	28,569	4,997	32,212	166,721	-
Squamish (M)	15,687	368,684	98,632	5,816	6.66	2,861	80,362	13,957	26,834	597,146	-
Stewart (A)	701	30,083	10,798	103	15.55	6,173	-	4,384	13,552	65,094	-
Surrey (M)	390,288	7,217,135	1,506,946	153,440	4.25	154,185	1,040,786	-	320,104	10,392,596	273,024
Terrace (A)	19,917	379,956	78,893	10,625	4.49	12,171	45,417	20,308	65,030	612,400	-
Thompson-Nicola (I)	124,455	2,905,439	499,665	29,029	4.25	214,651	716,212	366,422	232,375	4,963,793	-
Trail & District (M)	11,261	301,101	43,134	2,202	4.03	5,244	38,373	15,843	18,940	424,835	-
Tumbler Ridge (A)	2,459	92,245	8,552	533	3.69	9,752	898	2,180	10,351	124,512	-
Valemount (A)	2,055	60,869	15,679	-	7.63	4,694	11,990	-	11,143	104,375	-
Vancouver (M)	569,730	25,513,621	3,877,199	630,517	7.91	400,860	3,888,486	285,095	2,597,033	37,192,811	2,126,419
Vancouver Island (R)	399,155	7,901,023	1,808,776	104,349	4.79	599,062	2,299,478	168,630	1,737,896	14,619,214	699,715
Vanderhoof (A)	8,011	75,841	17,286	411	2.21	2,749	19,142	57,574	23,950	196,952	42,109
View Royal (A)	-	-	7,116	-	0.90	1,249	3,027	917	3,955	16,263	-
West Vancouver (M)	44,741	2,271,372	343,292	29,701	8.34	110,120	141,337	104,595	194,214	3,194,631	-
Whistler (M)	9,730	267,600	53,991	2,239	5.78	11,339	12,162	25,032	44,741	417,104	229,717
Total	4,081,419	101,259,178	20,259,234	1,566,892		4,171,964	14,880,093	2,650,369	12,068,914	156,856,644	4,751,279
Average					5.35						

COLLECTIONS (1) – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Catalogued print volumes added</i>	<i>Catalogued print volumes held</i>	<i>Uncatalogued paperback volumes held</i>	<i>Total print volumes held</i>	<i>Total print titles held</i>	<i>Periodicals, subscriptions held</i>	<i>Periodicals, titles held</i>	<i>Licensed database subscriptions - in library</i>	<i>Licensed database subscriptions - out of library</i>	<i>Total library materials (includes non-print), volumes held</i>	<i>Total library materials (includes non-print), titles held</i>
Alert Bay (A)	1,326	383	7,002	1,250	8,252	8,250	3	3	1	-	8,724	8,258
Beaver Valley (A)	5,166	1,714	30,447	-	30,447	30,250	95	95	3	2	33,007	30,377
Bowen Island (A)	3,244	1,385	15,320	-	15,320	15,298	30	30	6	6	16,347	15,329
Burnaby (M)	205,261	32,586	473,511	96,624	570,135	290,890	998	934	10	7	775,989	344,153
Burns Lake (A)	6,922	3,842	29,579	-	29,579	30,051	39	39	1	-	31,014	31,525
Cariboo (I)	67,673	13,847	194,591	-	194,591	110,419	367	344	1	4	214,406	119,752
Castlegar & District (A)	13,117	4,784	56,360	-	56,360	56,560	101	101	6	3	60,852	61,312
Chetwynd (A)	4,901	2,432	31,175	-	31,175	29,214	62	62	1	1	32,383	30,484
Coquitlam (M)	122,709	13,208	165,233	36,630	201,863	111,544	446	319	9	4	248,334	126,905
Cranbrook (M)	25,249	6,765	67,213	-	67,213	58,678	207	193	3	3	72,231	63,256
Creston (A)	12,599	2,719	30,854	-	30,854	30,854	97	97	2	5	34,255	30,953
Dawson Creek (M)	18,046	5,085	73,470	-	73,470	73,470	96	96	1	1	76,997	77,444
Elkford (A)	2,671	922	24,822	500	25,322	24,822	46	46	2	2	26,014	24,912
Fernie (A)	7,680	1,451	31,280	3,000	34,280	28,298	72	72	1	1	36,613	28,380
Fort Nelson (A)	5,815	3,850	37,250	-	37,250	36,346	36	36	1	1	40,061	39,173
Fort St. James (A)	4,855	629	12,622	-	12,622	12,670	25	25	1	-	13,518	12,708
Fort St. John (A)	28,180	5,213	66,213	-	66,213	66,113	139	139	3	3	69,385	69,424
Fraser Lake (A)	3,375	1,444	17,390	-	17,390	17,390	60	60	1	1	18,307	18,367
Fraser Valley (R)	638,758	179,913	1,132,085	118,836	1,250,921	200,918	3,245	548	19	18	1,372,683	241,218
Gibsons & District (A)	10,469	4,061	37,723	-	37,723	34,796	68	68	1	2	40,201	37,342
Grand Forks & District (A)	8,810	2,734	36,788	-	36,788	24,690	108	108	2	1	39,846	24,800
Granisle (A)	349	210	9,500	3,000	12,500	9,166	34	34	1	-	15,238	9,649
Greater Victoria (M)	289,243	49,680	686,107	179,344	865,451	321,397	2,266	837	12	8	973,709	368,341
Greenwood (A)	912	410	9,310	-	9,310	9,032	25	25	1	1	9,685	9,422
Hazelton District (A)	5,157	1,118	28,795	59	28,854	25,903	85	85	1	1	29,794	26,001
Houston (A)	3,551	1,550	26,132	-	26,132	23,980	56	56	2	1	27,183	25,036
Hudson's Hope (A)	1,073	1,181	14,993	-	14,993	14,935	20	23	1	1	15,580	14,958
Invermere (M)	8,416	1,462	13,620	-	13,620	13,620	22	22	1	-	14,190	13,642
Kaslo & District (A)	1,976	980	10,257	-	10,257	10,257	20	20	1	-	10,825	10,277
Kimberley (M)	8,534	1,315	31,030	1,250	32,280	32,280	76	76	5	1	34,845	34,921
Kitimat (A)	10,432	5,138	46,365	1,351	47,716	41,011	141	148	3	-	51,724	44,721
Lillooet Area (A)	4,406	2,620	16,066	9,158	25,224	15,654	56	78	1	1	28,467	18,970
Mackenzie (M)	5,453	1,698	32,884	11,080	43,964	33,238	90	90	1	2	46,317	33,408
McBride (A)	1,950	1,085	12,099	-	12,099	11,960	34	34	1	-	13,421	13,286
Midway (A)	644	875	8,255	16	8,271	8,199	12	12	3	1	9,072	8,211
Nakusp (A)	2,734	991	13,731	-	13,731	13,500	35	35	1	1	15,209	13,579

COLLECTIONS (1) – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Catalogued print volumes added</i>	<i>Catalogued print volumes held</i>	<i>Uncatalogued paperback volumes held</i>	<i>Total print volumes held</i>	<i>Total print titles held</i>	<i>Periodicals, subscriptions held</i>	<i>Periodicals, titles held</i>	<i>Licensed database subscriptions - in library</i>	<i>Licensed database subscriptions - out of library</i>	<i>Total library materials (includes non-print) volumes held</i>	<i>Total library materials (includes non-print), titles held</i>
Nelson (M)	9,630	3,662	63,203	-	63,203	57,030	110	110	3	2	67,430	61,367
New Westminster (M)	59,426	14,703	217,897	-	217,897	195,000	650	640	9	9	248,240	196,060
North Vancouver City (M)	48,494	22,490	110,754	-	110,754	92,696	263	243	11	6	131,265	102,457
North Vancouver District (M)	87,453	25,756	256,031	-	256,031	142,370	595	412	14	10	316,014	175,060
Okanagan (R)	326,070	95,029	573,123	-	573,123	125,591	1,673	440	13	10	628,694	148,659
Pemberton & District (A)	4,816	1,515	14,587	25	14,612	14,253	24	24	1	1	16,281	15,946
Pender Island (A)	4,664	6,541	33,772	-	33,772	33,772	23	23	1	-	35,596	35,622
Penticton (M)	32,530	465	122,102	-	122,102	112,157	237	237	2	-	151,347	141,689
Port Moody (M)	26,690	4,905	69,040	14,659	83,699	69,040	164	164	20	18	91,030	69,527
Pouce Coupe (M)	850	214	15,039	74	15,113	15,033	11	11	1	-	15,334	15,044
Powell River District (M)	20,132	1,851	44,064	7,589	51,653	34,752	138	172	2	2	55,857	39,128
Prince George (M)	89,214	11,211	118,434	43,712	162,146	129,645	284	312	8	7	183,836	144,527
Prince Rupert (M)	16,874	8,020	73,239	392	73,631	67,181	141	172	2	1	87,252	71,334
Richmond (M)	174,201	75,354	341,945	50,372	392,317	140,778	580	320	52	18	458,794	156,656
Rossland (A)	4,031	816	21,024	654	21,678	20,979	54	76	1	1	22,719	22,093
Salmo (A)	2,496	1,075	16,121	-	16,121	15,671	49	49	1	1	18,371	15,720
Salt Spring Island (A)	9,279	3,185	44,345	-	44,345	43,926	46	46	1	1	46,369	43,982
Sechelt (A)	11,664	3,379	37,347	-	37,347	32,717	109	109	4	3	39,661	35,122
Smithers (M)	8,186	2,968	25,735	-	25,735	25,017	88	88	2	2	27,383	25,105
Sparwood (A)	4,873	1,260	31,000	800	31,800	30,500	55	60	2	2	33,270	30,580
Squamish (M)	15,687	3,899	47,159	-	47,159	47,100	107	107	4	2	51,712	47,207
Stewart (A)	701	166	15,170	-	15,170	15,170	31	31	2	2	15,704	15,214
Surrey (M)	390,288	28,607	400,703	140,431	541,134	146,796	2,106	805	24	18	649,070	147,601
Terrace (A)	19,917	5,523	64,919	-	64,919	57,800	165	164	7	2	73,894	65,316
Thompson-Nicola (I)	124,455	38,921	247,755	4,023	251,778	163,698	731	331	5	4	281,445	168,610
Trail & District (M)	11,261	2,620	46,617	-	46,617	46,617	53	53	3	3	51,056	51,156
Tumbler Ridge (A)	2,459	1,111	30,970	-	30,970	30,970	28	32	2	-	32,697	31,073
Valemount (A)	2,055	1,599	14,021	-	14,021	13,976	45	45	1	-	15,523	15,523
Vancouver (M)	569,730	126,340	1,714,773	668,148	2,382,921	795,902	6,541	4,122	84	73	3,242,524	804,105
Vancouver Island (R)	399,155	56,085	812,601	410,996	1,223,597	229,500	2,897	608	14	11	1,293,171	293,895
Vanderhoof (A)	8,011	1,335	15,547	-	15,547	15,350	35	35	1	1	15,803	15,641
View Royal (A)		782	15,197	-	15,197	15,127	1	1	-	-	15,596	15,527
West Vancouver (M)	44,741	13,038	235,854	28,490	264,344	184,323	379	368	13	11	377,887	208,337
Whistler (M)	9,730	2,863	39,444	-	39,444	35,339	89	89	4	3	44,113	40,097
Total	4,081,419	926,568	9,459,604	1,832,463	11,292,067	5,071,429	27,814	15,489	424	307	13,391,364	5,545,474

COLLECTIONS (2) – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Talking books, volumes held</i>	<i>Videos and DVDs held</i>	<i>Microforms held</i>	<i>CD-ROMs held</i>	<i>Total audio-visual materials, volumes held</i>	<i>Total library materials (includes non-print), volumes held</i>	<i>Total library materials (includes non-print), titles held</i>
Alert Bay (A)	1,326	352	115	-	5	467	8,724	8,258
Beaver Valley (A)	5,166	616	1,409	-	33	2,527	33,007	30,377
Bowen Island (A)	3,244	248	707	-	1	1,026	16,347	15,329
Burnaby (M)	205,261	15,341	29,855	142,236	545	63,073	775,989	344,153
Burns Lake (A)	6,922	8	737	-	68	1,367	31,014	31,525
Cariboo (I)	67,673	10,632	8,014	-	-	19,815	214,406	119,752
Castlegar & District (A)	13,117	1,660	2,012	-	159	4,333	60,852	61,312
Chetwynd (A)	4,901	567	639	-	2	1,206	32,383	30,484
Coquitlam (M)	122,709	3,671	9,042	27,093	9	19,369	248,334	126,905
Cranbrook (M)	25,249	1,669	2,105	-	33	4,985	72,231	63,256
Creston (A)	12,599	835	2,031	-	2	3,399	34,255	30,953
Dawson Creek (M)	18,046	1,291	1,168	130	12	3,385	76,997	77,444
Elkford (A)	2,671	379	206	-	44	648	26,014	24,912
Fernie (A)	7,680	620	391	68	17	2,248	36,613	28,380
Fort Nelson (A)	5,815	827	1,393	-	61	2,750	40,061	39,173
Fort St. James (A)	4,855	386	271	-	12	884	13,518	12,708
Fort St. John (A)	28,180	891	1,774	33	80	3,059	69,385	69,424
Fraser Lake (A)	3,375	318	514	-	60	857	18,307	18,367
Fraser Valley (R)	638,758	34,220	56,648	12	1,346	120,404	1,372,683	241,218
Gibsons & District (A)	10,469	585	1,328	-	45	2,433	40,201	37,342
Grand Forks & District (A)	8,810	1,038	2,004	-	2	3,056	39,846	24,800
Granisle (A)	349	250	162	2,326	-	412	15,238	9,649
Greater Victoria (M)	289,243	24,040	39,143	12,733	2,734	92,791	973,709	368,341
Greenwood (A)	912	70	263	-	-	375	9,685	9,422
Hazelton District (A)	5,157	418	498	-	13	927	29,794	26,001
Houston (A)	3,551	414	588	-	49	1,002	27,183	25,036
Hudson's Hope (A)	1,073	132	439	-	-	587	15,580	14,958
Invermere (M)	8,416	-	213	-	-	570	14,190	13,642
Kaslo & District (A)	1,976	211	357	-	-	568	10,825	10,277
Kimberley (M)	8,534	1,045	674	-	-	2,565	34,845	34,921
Kitimat (A)	10,432	927	1,711	449	150	3,409	51,724	44,721
Lillooet Area (A)	4,406	212	1,930	-	58	3,185	28,467	18,970
Mackenzie (M)	5,453	1,046	1,277	-	30	2,323	46,317	33,408
McBride (A)	1,950	390	655	-	55	1,267	13,421	13,286
Midway (A)	644	301	500	-	-	801	9,072	8,211
Nakusp (A)	2,734	436	986	-	46	1,432	15,209	13,579

COLLECTIONS (2) – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Talking books, volumes held</i>	<i>Videos and DVDs held</i>	<i>Microforms held</i>	<i>CD-ROMs held</i>	<i>Total audio-visual materials, volumes held</i>	<i>Total library materials (includes non-print), volumes held</i>	<i>Total library materials (includes non-print), titles held</i>
Nelson (M)	9,630	1,178	1,188	816	33	3,378	67,430	61,367
New Westminster (M)	59,426	2,906	7,469	2,025	420	27,898	248,240	196,060
North Vancouver City (M)	48,494	4,609	6,231	5,600	602	14,309	131,265	102,457
North Vancouver District (M)	87,453	5,804	29,732	11,654	886	47,443	316,014	175,060
Okanagan (R)	326,070	17,775	15,293	1,855	-	53,716	628,694	148,659
Pemberton & District (A)	4,816	-	1,068	-	26	1,643	16,281	15,946
Pender Island (A)	4,664	500	1,315	-	1	1,823	35,596	35,622
Penticton (M)	32,530	1,914	1,844	25,487	-	3,758	151,347	141,689
Port Moody (M)	26,690	944	4,219	-	538	6,793	91,030	69,527
Pouce Coupe (M)	850	59	162	-	-	221	15,334	15,044
Powell River District (M)	20,132	849	2,239	-	53	4,151	55,857	39,128
Prince George (M)	89,214	4,261	5,222	7,145	-	14,545	183,836	144,527
Prince Rupert (M)	16,874	1,511	1,821	9,082	131	4,408	87,252	71,334
Richmond (M)	174,201	5,820	21,920	25,399	2,621	38,457	458,794	156,656
Rosland (A)	4,031	210	612	-	-	1,041	22,719	22,093
Salmo (A)	2,496	611	1,149	-	-	2,250	18,371	15,720
Salt Spring Island (A)	9,279	1,155	847	-	10	2,014	46,369	43,982
Sechelt (A)	11,664	630	1,136	18	-	2,296	39,661	35,122
Smithers (M)	8,186	708	635	-	-	1,648	27,383	25,105
Sparwood (A)	4,873	450	800	-	20	1,450	33,270	30,580
Squamish (M)	15,687	-	2,073	1,459	-	3,094	51,712	47,207
Stewart (A)	701	-	332	-	5	529	15,704	15,214
Surrey (M)	390,288	19,771	24,069	36,189	2,846	68,901	649,070	147,601
Terrace (A)	19,917	2,535	3,805	1,200	102	7,673	73,894	65,316
Thompson-Nicola (I)	124,455	11,586	13,405	554	-	29,113	281,445	168,610
Trail & District (M)	11,261	385	1,784	255	47	4,137	51,056	51,156
Tumbler Ridge (A)	2,459	211	893	-	-	1,727	32,697	31,073
Valemount (A)	2,055	150	1,003	-	16	1,486	15,523	15,523
Vancouver (M)	569,730	46,328	82,629	697,202	9,244	153,157	3,242,524	804,105
Vancouver Island (R)	399,155	17,804	35,590	6,522	475	62,577	1,293,171	293,895
Vanderhoof (A)	8,011	85	168	-	-	256	15,803	15,641
View Royal (A)		145	209	-	8	391	15,596	15,527
West Vancouver (M)	44,741	6,425	9,278	86,587	596	26,360	377,887	208,337
Whistler (M)	9,730	1,262	2,332	-	-	4,669	44,113	40,097
Total	4,081,419	264,627	454,231	1,104,129	24,351	970,817	13,391,364	5,545,474

REGISTRATION AND CIRCULATION – ALPHABETICAL BY LIBRARY NAME

Library (Type)	Population of service area	Resident borrowers registered at end of year	Non-resident borrowers registered at end of year	InterLINK non-resident borrowers registered at end of year	Total borrowers registered at end of year	Circulation, all items	Annual in person visits	Items lent on interlibrary loan	Items lent on interlibrary loan - % of requests received	Items borrowed on interlibrary loan	Items borrowed on interlibrary loan - per 1,000 circulation
Alert Bay (A)	1,326	303	-	n.a.	303	2,862	3,482	n.a.	n.a.	136	47.52
Beaver Valley (A)	5,166	2,716	2	n.a.	2,718	65,183	20,944	842	79	444	6.81
Bowen Island (A)	3,244	2,351	6	177	2,534	38,481	27,000	322	17	140	3.64
Burnaby (M)	205,261	98,839	72	54,595	153,506	3,929,797	2,026,616	6,648	55	1,425	0.36
Burns Lake (A)	6,922	1,415	2	n.a.	1,417	56,648	20,800	735	63	297	5.24
Cariboo (I)	67,673	49,384	-	n.a.	49,384	460,439	266,561	1,337	58	2,694	5.85
Castlegar & District (A)	13,117	7,486	225	n.a.	7,711	156,698	83,300	880	85	735	4.69
Chetwynd (A)	4,901	2,150	45	n.a.	2,195	47,117	41,496	660	52	655	13.90
Coquitlam (M)	122,709	52,371	445	12,606	65,422	1,204,976	1,028,850	3,191	67	1,699	1.41
Cranbrook (M)	25,249	10,828	641	n.a.	11,469	201,449	n.d.	1,320	62	1,703	8.45
Creston (A)	12,599	5,036	4	n.a.	5,040	127,003	78,191	999	60	1,468	11.56
Dawson Creek (M)	18,046	13,371	38	n.a.	13,409	123,014	n.d.	431	66	1,020	8.29
Elkford (A)	2,671	1,693	-	n.a.	1,693	19,955	8,300	826	96	586	29.37
Fernie (A)	7,680	4,148	1,048	n.a.	5,196	71,119	48,760	849	59	752	10.57
Fort Nelson (A)	5,815	3,196	204	n.a.	3,400	49,032	31,876	451	30	409	8.34
Fort St. James (A)	4,855	1,297	676	n.a.	1,973	20,000	11,600	665	56	754	37.70
Fort St. John (A)	28,180	18,487	27	n.a.	18,514	153,568	219,900	632	34	1,211	7.89
Fraser Lake (A)	3,375	751	-	n.a.	751	18,606	8,550	260	64	902	48.48
Fraser Valley (R)	638,758	366,841	968	36,836	404,645	6,168,763	3,464,624	3,932	63	7,429	1.20
Gibsons & District (A)	10,469	6,081	-	529	6,610	176,879	n.d.	1,441	47	1,971	11.14
Grand Forks & District (A)	8,810	5,718	13	n.a.	5,731	86,769	70,381	842	71	1,194	13.76
Granisle (A)	349	166	21	n.a.	187	3,674	2,564	n.a.	n.a.	197	53.62
Greater Victoria (M)	289,243	143,133	1,291	n.a.	144,424	4,689,399	2,544,296	2,322	43	5,885	1.25
Greenwood (A)	912	325	3	n.a.	328	5,064	4,300	n.a.	n.a.	224	44.23
Hazleton District (A)	5,157	2,980	1	n.a.	2,981	21,284	20,500	698	100	179	8.41
Houston (A)	3,551	1,323	180	n.a.	1,503	36,386	26,600	812	64	818	22.48
Hudson's Hope (A)	1,073	644	-	n.a.	644	14,030	4,916	423	69	290	20.67
Invermere (M)	8,416	2,083	207	n.a.	2,290	26,766	n.d.	734	56	1,721	64.30
Kaslo & District (A)	1,976	1,398	17	n.a.	1,415	20,220	13,900	n.a.	n.a.	638	31.55
Kimberley (M)	8,534	3,359	6	n.a.	3,365	54,159	20,000	906	71	676	12.48
Kitimat (A)	10,432	6,435	27	n.a.	6,462	90,726	93,861	712	68	640	7.05
Lillooet Area (A)	4,406	2,843	6	n.a.	2,849	25,184	19,620	691	40	777	30.85
Mackenzie (M)	5,453	4,129	-	n.a.	4,129	45,243	44,252	n.a.	n.a.	395	8.73
McBride (A)	1,950	1,027	2	n.a.	1,029	17,196	7,000	232	23	308	17.91
Midway (A)	644	517	444	n.a.	961	5,583	n.d.	n.a.	n.a.	234	41.91
Nakusp (A)	2,734	1,589	194	n.a.	1,783	26,827	11,400	857	64	528	19.68

REGISTRATION AND CIRCULATION – ALPHABETICAL BY LIBRARY NAME

Library (Type)	Population of service area	Resident borrowers registered at end of year	Non-resident borrowers registered at end of year	InterLINK non-resident borrowers registered at end of year	Total borrowers registered at end of year	Circulation, all items	Annual in person visits	Items lent on interlibrary loan	Items lent on interlibrary loan - % of requests received	Items borrowed on interlibrary loan	Items borrowed on interlibrary loan - per 1,000 circulation
Nelson (M)	9,630	7,196	880	n.a.	8,076	127,533	109,349	578	68	1,489	11.68
New Westminster (M)	59,426	44,628	148	22,139	66,915	778,349	626,964	2,459	54	2,957	3.80
North Vancouver City (M)	48,494	24,859	48	14,922	39,829	614,584	372,828	1,532	39	2,116	3.44
North Vancouver District (M)	87,453	45,398	131	8,207	53,736	1,673,105	816,678	2,925	36	2,828	1.69
Okanagan (R)	326,070	209,444	8,500	n.a.	217,944	3,433,212	n.d.	2,355	39	4,095	1.19
Pemberton & District (A)	4,816	2,426	-	88	2,514	38,436	23,700	353	55	646	16.81
Pender Island (A)	4,664	2,791	n.d.	n.a.	2,791	37,150	22,400	938	62	939	25.28
Penticton (M)	32,530	17,325	1,322	n.a.	18,647	305,459	212,711	599	90	663	2.17
Port Moody (M)	26,690	17,085	183	15,448	32,716	452,318	268,303	1,793	49	814	1.80
Pouce Coupe (M)	850	408	27	n.a.	435	7,823	4,500	n.a.	n.a.	20	2.56
Powell River District (M)	20,132	11,146	7	n.a.	11,153	168,034	119,939	465	55	2,314	13.77
Prince George (M)	89,214	52,499	-	n.a.	52,499	841,236	380,600	3,040	51	3,688	4.38
Prince Rupert (M)	16,874	8,965	44	n.a.	9,009	126,427	119,475	1,269	61	1,770	14.00
Richmond (M)	174,201	117,339	236	30,309	147,884	3,582,503	1,791,753	1,643	35	1,664	0.46
Rosland (A)	4,031	3,554	-	n.a.	3,554	39,046	n.d.	517	52	326	8.35
Salmo (A)	2,496	1,487	-	n.a.	1,487	24,789	15,450	984	74	515	20.78
Salt Spring Island (A)	9,279	4,800	4	n.a.	4,804	118,486	n.d.	1,047	66	1,477	12.47
Sechelt (A)	11,664	7,130	63	861	8,054	161,498	90,000	2,009	58	3,400	21.05
Smithers (M)	8,186	2,816	665	n.a.	3,481	72,451	42,840	709	48	892	12.31
Sparwood (A)	4,873	3,497	224	n.a.	3,721	28,020	11,200	562	44	450	16.06
Squamish (M)	15,687	10,184	64	277	10,525	92,979	82,433	1,355	74	907	9.75
Stewart (A)	701	435	2	n.a.	437	4,252	2,762	991	81	109	25.63
Surrey (M)	390,288	181,149	3,350	28,364	212,863	3,787,306	2,314,637	1,948	42	4,094	1.08
Terrace (A)	19,917	7,961	164	n.a.	8,125	213,716	183,893	956	54	1,193	5.58
Thompson-Nicola (I)	124,455	93,123	n.d.	n.a.	93,123	1,004,297	546,371	2,088	41	2,725	2.71
Trail & District (M)	11,261	6,115	7	n.a.	6,122	88,321	50,816	926	71	853	9.66
Tumbler Ridge (A)	2,459	1,132	4	n.a.	1,136	16,375	24,612	513	73	926	56.55
Valemount (A)	2,055	1,264	104	n.a.	1,368	25,611	12,400	940	82	956	37.33
Vancouver (M)	569,730	296,441	4,586	72,585	373,612	9,613,892	6,598,419	13,068	43	4,926	0.51
Vancouver Island (R)	399,155	208,201	458	n.a.	208,659	4,667,338	n.d.	1,494	61	6,718	1.44
Vanderhoof (A)	8,011	2,198	67	n.a.	2,265	38,757	n.d.	612	46	926	23.89
View Royal (A)		1,948	-	n.a.	1,948	9,990	4,350	n.a.	n.a.	109	10.91
West Vancouver (M)	44,741	38,148	473	19,312	57,933	1,024,171	517,997	3,010	63	1,403	1.37
Whistler (M)	9,730	4,838	146	554	5,538	139,274	166,316	1,426	50	742	5.33
Total	4,081,419	2,264,343	28,722	317,809	2,610,874	51,616,837	25,808,136	90,754		100,784	
Average									51		2.56

REFERENCE AND PROGRAMMING – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Reference transactions</i>	<i>Electronic reference transactions</i>	<i>Total reference transactions</i>	<i>Adult programs</i>	<i>Children's/young adult programs</i>	<i>Summer reading program registrations</i>	<i>Total program attendance</i>
Alert Bay (A)	1,326	110	n.d.	110	-	-	-	-
Beaver Valley (A)	5,166	6,775	2	6,777	26	100	100	1,705
Bowen Island (A)	3,244	2,341	n.d.	2,341	2	29	131	893
Burnaby (M)	205,261	233,508	2,716	236,224	7	838	7,450	38,185
Burns Lake (A)	6,922	2,427	15	2,442	-	157	122	1,706
Cariboo (I)	67,673	17,311	n.d.	17,311	33	373	584	6,221
Castlegar & District (A)	13,117	4,714	13	4,727	3	143	205	2,910
Chetwynd (A)	4,901	3,207	n.d.	3,207	35	12	165	4,396
Coquitlam (M)	122,709	71,136	119	71,255	147	684	4,104	26,014
Cranbrook (M)	25,249	9,952	23	9,975	7	142	389	5,114
Creston (A)	12,599	17,699	31	17,730	14	29	75	1,350
Dawson Creek (M)	18,046	9,037	73	9,110	47	228	512	10,500
Elkford (A)	2,671	550	400	950	-	-	-	-
Fernie (A)	7,680	7,943	530	8,473	-	150	18	940
Fort Nelson (A)	5,815	5,200	10	5,210	-	3	140	650
Fort St. James (A)	4,855	4,500	n.d.	4,500	4	70	27	582
Fort St. John (A)	28,180	6,450	n.d.	6,450	20	233	400	6,563
Fraser Lake (A)	3,375	1,700	200	1,900	21	42	54	682
Fraser Valley (R)	638,758	153,700	1,050	154,750	1,264	2,717	11,068	126,929
Gibsons & District (A)	10,469	10,544	n.d.	10,544	15	58	180	2,240
Grand Forks & District (A)	8,810	2,254	27	2,281	16	72	130	760
Granisle (A)	349	n.d.	n.d.	n.d.	-	1	24	24
Greater Victoria (M)	289,243	291,122	789	291,911	855	2,440	2,806	36,827
Greenwood (A)	912	250	n.d.	250	-	15	22	82
Hazelton District (A)	5,157	11,809	400	12,209	4	19	36	846
Houston (A)	3,551	2,028	n.d.	2,028	41	211	149	3,517
Hudson's Hope (A)	1,073	205	6	211	8	108	51	1,236
Invermere (M)	8,416	450	35	485	4	3	45	425
Kaslo & District (A)	1,976	n.d.	n.d.	n.d.	-	5	26	208
Kimberley (M)	8,534	2,000	n.d.	2,000	1	4	25	1,084
Kitimat (A)	10,432	6,893	1,868	8,761	98	182	221	4,129
Lillooet Area (A)	4,406	371	45	416	5	7	65	996
Mackenzie (M)	5,453	3,304	38	3,342	-	100	113	1,170
McBride (A)	1,950	1,400	n.d.	1,400	1	2	106	815
Midway (A)	644	397	8	405	-	1	18	162
Nakusp (A)	2,734	750	n.d.	750	10	52	55	685

REFERENCE AND PROGRAMMING – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Reference transactions</i>	<i>Electronic reference transactions</i>	<i>Total reference transactions</i>	<i>Adult programs</i>	<i>Children's/young adult programs</i>	<i>Summer reading program registrations</i>	<i>Total program attendance</i>
Nelson (M)	9,630	11,635	60	11,695	18	151	144	3,957
New Westminster (M)	59,426	61,899	2,000	63,899	84	400	1,270	13,472
North Vancouver City (M)	48,494	75,672	n.d.	75,672	78	606	983	22,744
North Vancouver District (M)	87,453	67,929	139	68,068	152	561	4,748	28,985
Okanagan (R)	326,070	470,250	n.d.	470,250	208	2,530	4,618	58,164
Pemberton & District (A)	4,816	9,000	10,550	19,550	3	5	55	925
Pender Island (A)	4,664	n.d.	n.d.	n.d.	2	48	160	444
Penticton (M)	32,530	20,913	n.d.	20,913	11	202	153	5,245
Port Moody (M)	26,690	24,314	362	24,676	28	130	1,025	7,376
Pouce Coupe (M)	850	n.d.	n.d.	n.d.	-	4	82	102
Powell River District (M)	20,132	4,768	11	4,779	52	62	120	2,306
Prince George (M)	89,214	77,080	100	77,180	32	285	1,160	6,881
Prince Rupert (M)	16,874	2,790	16	2,806	1	125	100	1,506
Richmond (M)	174,201	189,266	427	189,693	605	2,274	4,600	93,381
Rossland (A)	4,031	3,563	n.d.	3,563	2	119	123	1,281
Salmo (A)	2,496	889	n.d.	889	1	38	52	928
Salt Spring Island (A)	9,279	n.d.	n.d.	n.d.	5	5	22	365
Sechelt (A)	11,664	13,321	36	13,357	30	51	83	1,511
Smithers (M)	8,186	2,652	37	2,689	22	50	93	1,296
Sparwood (A)	4,873	260	3	263	1	2	70	604
Squamish (M)	15,687	3,786	n.d.	3,786	73	257	237	5,799
Stewart (A)	701	380	n.d.	380	-	45	30	210
Surrey (M)	390,288	595,894	2,006	597,900	1,065	1,718	11,909	90,649
Terrace (A)	19,917	10,345	200	10,545	23	264	285	5,386
Thompson-Nicola (I)	124,455	60,028	2,050	62,078	200	459	1,827	13,236
Trail & District (M)	11,261	12,723	30	12,753	24	48	97	2,047
Tumbler Ridge (A)	2,459	428	36	464	23	25	182	4,440
Valemount (A)	2,055	1,550	n.d.	1,550	-	2	32	203
Vancouver (M)	569,730	1,144,221	16,945	1,161,166	1,200	4,617	9,676	191,094
Vancouver Island (R)	399,155	301,473	1,583	303,056	1,032	1,151	5,385	20,526
Vanderhoof (A)	8,011	728	12	740	12	50	62	543
View Royal (A)		50	n.d.	50	-	-	-	-
West Vancouver (M)	44,741	72,584	31	72,615	353	383	1,475	18,240
Whistler (M)	9,730	12,500	70	12,570	4	143	152	3,586
Total	4,081,419	4,144,928	45,102	4,190,030	8,032	26,040	80,626	897,978

STAFF – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Full-time employees</i>	<i>Part-time employees</i>	<i>Total employees</i>	<i>Professional librarians, FTE</i>	<i>Library technicians, FTE</i>	<i>Community librarians, FTE</i>	<i>Other staff, FTE</i>	<i>Total employees, FTE</i>	<i>Volunteers</i>	<i>Volunteers, FTE</i>
Alert Bay (A)	1,326	-	2	2	-	-	0.35	-	0.35	1	0.28
Beaver Valley (A)	5,166	1	4	5	-	-	2.69	0.47	3.15	10	0.31
Bowen Island (A)	3,244	1	2	3	1.00	0.44	-	0.08	1.52	26	1.30
Burnaby (M)	205,261	64	161	225	28.50	-	-	91.55	120.05	-	-
Burns Lake (A)	6,922	3	3	6	-	-	1.80	1.77	3.57	31	0.70
Cariboo (I)	67,673	13	33	46	3.00	5.00	-	17.11	25.11	29	0.46
Castlegar & District (A)	13,117	4	3	7	-	-	3.63	1.00	4.63	40	2.73
Chetwynd (A)	4,901	3	6	9	-	-	-	5.30	5.30	1	0.23
Coquitlam (M)	122,709	34	57	91	15.62	0.39	-	38.02	54.03	6	n.d.
Cranbrook (M)	25,249	4	8	12	1.51	0.37	1.91	4.50	8.30	22	0.44
Creston (A)	12,599	2	7	9	1.00	-	-	4.86	5.86	33	1.00
Dawson Creek (M)	18,046	1	9	10	-	-	-	5.92	5.92	-	-
Elkford (A)	2,671	1	1	2	-	-	1.71	-	1.71	-	-
Fernie (A)	7,680	1	5	6	-	-	2.57	-	2.57	20	2.09
Fort Nelson (A)	5,815	3	3	6	-	-	1.00	2.58	3.58	-	-
Fort St. James (A)	4,855	-	3	3	-	-	0.80	0.97	1.77	3	0.19
Fort St. John (A)	28,180	1	14	15	-	-	0.71	7.60	8.31	5	0.80
Fraser Lake (A)	3,375	-	3	3	-	-	-	1.90	1.90	14	0.37
Fraser Valley (R)	638,758	97	286	383	40.81	62.91	-	111.28	215.00	-	-
Gibsons & District (A)	10,469	1	8	9	2.69	-	-	3.27	5.96	38	0.88
Grand Forks & District (A)	8,810	3	3	6	0.76	-	0.65	2.45	3.85	16	1.08
Granisle (A)	349	-	5	5	-	-	-	0.83	0.83	-	-
Greater Victoria (M)	289,243	93	192	285	36.49	4.51	-	124.97	165.98	32	n.d.
Greenwood (A)	912	-	2	2	-	-	0.36	0.07	0.44	11	0.22
Hazleton District (A)	5,157	-	6	6	-	-	0.86	1.32	2.18	26	0.67
Houston (A)	3,551	1	2	3	1.07	-	0.49	0.49	2.04	3	0.12
Hudson's Hope (A)	1,073	-	3	3	-	-	0.91	0.70	1.61	3	0.05
Invermere (M)	8,416	1	1	2	-	-	1.94	-	1.94	10	0.49
Kaslo & District (A)	1,976	-	2	2	-	-	0.66	-	0.66	24	0.61
Kimberley (M)	8,534	-	6	6	0.86	-	0.69	1.70	3.24	11	0.51
Kitimat (A)	10,432	5	4	9	1.00	1.00	-	4.53	6.53	29	0.22
Lillooet Area (A)	4,406	-	9	9	-	-	1.64	1.39	3.02	28	0.20
Mackenzie (M)	5,453	2	4	6	-	-	2.36	-	2.36	3	0.11
McBride (A)	1,950	-	4	4	-	-	0.69	1.49	2.17	2	0.03
Midway (A)	644	-	1	1	-	-	0.85	0.50	1.35	8	0.06
Nakusp (A)	2,734	-	5	5	-	-	0.43	0.69	1.13	10	0.30

STAFF – ALPHABETICAL BY LIBRARY NAME

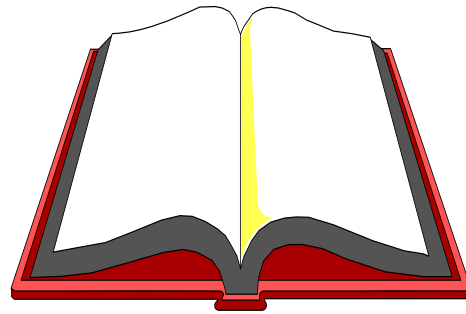
<i>Library (Type)</i>	<i>Population of service area</i>	<i>Full-time employees</i>	<i>Part-time employees</i>	<i>Total employees</i>	<i>Professional librarians, FTE</i>	<i>Library technicians, FTE</i>	<i>Community librarians, FTE</i>	<i>Other staff, FTE</i>	<i>Total employees, FTE</i>	<i>Volunteers</i>	<i>Volunteers, FTE</i>
Nelson (M)	9,630	1	10	11	1.17	0.46	3.09	1.92	6.63	50	0.51
New Westminster (M)	59,426	21	47	68	14.68	-	-	20.55	35.23	-	-
North Vancouver City (M)	48,494	21	18	39	8.93	1.00	-	19.77	29.70	-	-
North Vancouver District (M)	87,453	31	83	114	23.98	1.00	-	37.10	62.08	-	-
Okanagan (R)	326,070	62	169	231	16.32	2.00	20.51	98.11	136.94	n.d.	1.46
Pemberton & District (A)	4,816	-	4	4	-	-	1.71	0.74	2.46	3	0.08
Pender Island (A)	4,664	-	-	-	-	-	-	-	-	147	4.76
Penticton (M)	32,530	9	9	18	2.55	3.55	-	5.30	11.40	6	0.06
Port Moody (M)	26,690	12	7	19	5.00	1.51	1.00	6.97	14.49	-	-
Pouce Coupe (M)	850	-	2	2	-	-	-	1.18	1.18	-	-
Powell River District (M)	20,132	7	5	12	0.59	1.00	0.88	6.54	9.01	10	-
Prince George (M)	89,214	25	28	53	5.18	1.07	-	39.46	45.71	113	0.65
Prince Rupert (M)	16,874	7	8	15	2.07	1.00	-	5.60	8.67	-	-
Richmond (M)	174,201	52	40	92	28.40	3.60	-	51.28	83.28	-	-
Rosland (A)	4,031	1	5	6	-	1.00	0.65	0.68	2.33	11	0.88
Salmo (A)	2,496	-	3	3	-	-	0.86	0.51	1.37	12	0.69
Salt Spring Island (A)	9,279	-	1	1	0.13	-	-	-	0.13	135	9.56
Sechelt (A)	11,664	3	6	9	1.09	2.00	-	2.38	5.47	39	1.70
Smithers (M)	8,186	1	5	6	-	-	1.00	1.90	2.90	23	0.91
Sparwood (A)	4,873	1	3	4	-	-	1.76	0.57	2.33	5	0.16
Squamish (M)	15,687	2	14	16	1.00	-	1.00	5.47	7.47	22	0.48
Stewart (A)	701	-	1	1	-	-	0.91	0.05	0.96	3	0.17
Surrey (M)	390,288	80	145	225	35.70	34.50	0.80	66.00	137.00	74	0.72
Terrace (A)	19,917	2	15	17	1.00	-	2.08	5.80	8.88	-	-
Thompson-Nicola (I)	124,455	36	77	113	8.00	3.00	-	48.03	59.03	n.d.	n.d.
Trail & District (M)	11,261	5	9	14	1.00	1.00	-	4.18	6.18	-	-
Tumbler Ridge (A)	2,459	1	5	6	-	1.08	1.57	0.38	3.03	23	1.10
Valemount (A)	2,055	-	6	6	-	-	0.71	1.55	2.26	2	0.08
Vancouver (M)	569,730	458	350	808	124.67	14.76	-	348.86	488.29	-	-
Vancouver Island (R)	399,155	79	277	356	32.20	1.50	-	141.57	175.27	8	0.79
Vanderhoof (A)	8,011	1	3	4	-	-	1.07	0.90	1.97	10	0.56
View Royal (A)	-	-	-	-	-	-	-	-	-	38	3.43
West Vancouver (M)	44,741	19	49	68	12.80	2.82	-	27.21	42.83	57	2.09
Whistler (M)	9,730	3	18	21	1.07	0.86	1.94	2.86	6.73	5	0.40
Total	4,081,419	1,279	2,289	3,568	461.87	153.33	71.25	1,392.70	2,079.15	1,291	47.71

FACILITIES AND ACCESS – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Public service outlets</i>	<i>Other facilities</i>	<i>Total space (square metres)</i>	<i>Annual hours open, main library</i>	<i>Annual hours open, all outlets</i>	<i>Annual days open, main library</i>	<i>Annual days open, all outlets</i>	<i>Public Internet access computers</i>	<i>Total public computers</i>	<i>Square metres per capita</i>
Alert Bay (A)	1,326	1	-	50	676	676	215	215	2	2	0.038
Beaver Valley (A)	5,166	1	-	270	2,173	2,173	320	320	3	4	0.052
Bowen Island (A)	3,244	1	-	209	1,964	1,964	256	256	2	4	0.064
Burnaby (M)	205,261	4	-	9,207	3,655	13,055	348	1,300	74	121	0.045
Burns Lake (A)	6,922	1	-	342	1,864	1,864	299	299	5	7	0.049
Cariboo (I)	67,673	15	1	2,869	2,247	12,097	255	2,221	35	56	0.042
Castlegar & District (A)	13,117	1	-	1,222	2,225	2,225	293	293	10	14	0.093
Chetwynd (A)	4,901	1	-	555	2,704	2,704	321	321	7	9	0.113
Coquitlam (M)	122,709	2	-	3,627	2,800	5,600	325	650	21	39	0.030
Cranbrook (M)	25,249	1	-	744	2,902	2,902	298	298	16	20	0.029
Creston (A)	12,599	1	-	330	2,114	2,114	259	259	4	7	0.026
Dawson Creek (M)	18,046	1	-	939	2,672	2,672	334	334	6	10	0.052
Elkford (A)	2,671	1	-	252	1,716	1,716	328	328	4	7	0.094
Fernie (A)	7,680	1	-	810	2,262	2,262	286	286	6	8	0.105
Fort Nelson (A)	5,815	1	-	655	2,236	2,236	349	349	4	10	0.113
Fort St. James (A)	4,855	1	-	99	1,550	1,550	252	252	4	6	0.020
Fort St. John (A)	28,180	1	-	720	2,516	2,516	293	293	7	13	0.026
Fraser Lake (A)	3,375	1	-	288	1,352	1,352	255	255	4	5	0.085
Fraser Valley (R)	638,758	23	1	20,914	n.a.	55,303	n.a.	n.d.	223	335	0.033
Gibsons & District (A)	10,469	1	-	648	2,160	2,150	256	256	6	11	0.062
Grand Forks & District (A)	8,810	1	-	540	2,070	2,070	246	246	6	8	0.061
Granisle (A)	349	1	-	119	960	960	251	251	3	3	0.341
Greater Victoria (M)	289,243	8	-	11,509	3,166	22,366	331	2,502	153	240	0.040
Greenwood (A)	912	1	-	112	1,102	1,102	191	191	3	3	0.123
Hazelton District (A)	5,157	1	-	329	1,746	1,746	300	300	4	5	0.064
Houston (A)	3,551	1	-	495	1,947	1,947	257	257	6	9	0.139
Hudson's Hope (A)	1,073	1	-	210	1,308	1,308	233	233	2	4	0.196
Invermere (M)	8,416	1	-	238	1,794	1,794	255	255	3	4	0.028
Kaslo & District (A)	1,976	1	-	186	1,148	1,148	206	206	2	3	0.094
Kimberley (M)	8,534	1	-	450	1,946	1,946	250	250	5	7	0.053
Kitimat (A)	10,432	1	-	900	2,902	2,902	335	335	4	8	0.086
Lillooet Area (A)	4,406	3	1	471	1,524	2,369	253	514	6	8	0.107
Mackenzie (M)	5,453	1	-	582	2,808	2,808	350	350	5	17	0.107
McBride (A)	1,950	1	-	220	1,196	1,196	208	208	7	7	0.113
Midway (A)	644	1	-	322	1,352	1,352	196	196	3	3	0.500
Nakusp (A)	2,734	1	-	93	1,013	1,013	246	246	2	3	0.034

FACILITIES AND ACCESS – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Public service outlets</i>	<i>Other facilities</i>	<i>Total space (square metres)</i>	<i>Annual hours open, main library</i>	<i>Annual hours open, all outlets</i>	<i>Annual days open, main library</i>	<i>Annual days open, all outlets</i>	<i>Public Internet access computers</i>	<i>Total public computers</i>	<i>Square metres per capita</i>
Nelson (M)	9,630	1	-	1,125	2,301	2,301	299	299	6	9	0.117
New Westminster (M)	59,426	1	-	3,800	3,614	3,614	349	349	15	29	0.064
North Vancouver City (M)	48,494	1	-	1,260	3,369	3,369	348	348	18	27	0.026
North Vancouver District (M)	87,453	3	-	4,415	3,550	9,782	327	931	21	48	0.050
Okanagan (R)	326,070	29	1	14,590	2,931	41,525	330	6,680	107	180	0.045
Pemberton & District (A)	4,816	1	-	174	1,728	1,728	280	280	3	4	0.036
Pender Island (A)	4,664	5	-	595	1,194	2,462	199	543	11	13	0.128
Penticton (M)	32,530	1	-	1,242	2,813	2,813	329	329	6	13	0.038
Port Moody (M)	26,690	1	-	1,161	3,558	3,558	335	335	8	18	0.043
Pouce Coupe (M)	850	1	-	92	1,897	1,897	301	301	2	2	0.108
Powell River District (M)	20,132	2	-	531	2,423	2,631	256	412	5	7	0.026
Prince George (M)	89,214	2	-	3,441	3,227	5,904	334	635	21	41	0.039
Prince Rupert (M)	16,874	1	-	935	2,869	2,869	338	338	19	24	0.055
Richmond (M)	174,201	4	-	6,466	3,807	12,888	353	1,389	128	142	0.037
Rossland (A)	4,031	1	-	321	2,352	2,352	334	334	2	4	0.080
Salmo (A)	2,496	1	-	160	1,144	1,144	260	260	2	4	0.064
Salt Spring Island (A)	9,279	1	-	506	1,956	1,956	293	293	6	8	0.055
Sechelt (A)	11,664	2	-	810	2,116	2,211	273	368	7	10	0.069
Smithers (M)	8,186	1	-	373	1,879	1,879	297	297	6	8	0.046
Sparwood (A)	4,873	1	-	434	2,228	2,228	284	284	4	6	0.089
Squamish (M)	15,687	1	-	1,080	2,094	2,094	321	321	8	15	0.069
Stewart (A)	701	1	-	190	1,504	1,504	176	176	3	4	0.271
Surrey (M)	390,288	9	1	11,779	3,485	28,516	330	2,783	154	226	0.030
Terrace (A)	19,917	1	-	1,350	3,137	3,137	342	342	12	15	0.068
Thompson-Nicola (I)	124,455	14	1	6,322	2,912	18,044	333	3,141	51	93	0.051
Trail & District (M)	11,261	1	-	522	2,548	2,548	312	312	4	7	0.046
Tumbler Ridge (A)	2,459	1	-	450	1,847	1,847	297	297	8	13	0.183
Valemount (A)	2,055	1	-	144	1,605	1,605	251	251	4	5	0.070
Vancouver (M)	569,730	22	-	44,953	3,203	53,474	326	5,940	460	499	0.079
Vancouver Island (R)	399,155	37	1	13,741	n.a.	59,956	n.a.	8,571	180	186	0.034
Vanderhoof (A)	8,011	1	-	616	1,721	1,721	253	253	3	5	0.077
View Royal (A)		1	-	111	1,456	1,456	303	303	2	2	0.014
West Vancouver (M)	44,741	2	-	5,256	3,152	3,754	345	544	27	44	0.117
Whistler (M)	9,730	1	-	250	2,590	2,590	300	300	5	7	0.026
Total	4,081,419	238	7	190,721	151,977	458,512	19,658	53,864	1,975	2,738	-
Average											0.047



**ALL LIBRARIES
BY POPULATION SERVED**

PER CAPITA MEASURES – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Print volumes per capita</i>	<i>Print titles per capita</i>	<i>Circulation per capita</i>	<i>Circulation per volume held</i>	<i>Circulation per hour open</i>	<i>Interlibrary loans borrowed per 1,000 circulation</i>	<i>Reference transactions per capita</i>	<i>Public Internet workstations per 1,000 population served</i>	<i>Average hours open per week, per service point</i>	<i>Average hours open per week, main service point</i>	<i>Full-time equivalent employees per 1,000 population served</i>	<i>Full-time equivalent employees per 10,000 circulation</i>	<i>Resident borrowers as % of population served</i>	<i>Square metres per capita</i>
Fraser Valley (R)	638,758	1.96	0.31	9.66	4.49	111.55	1.20	0.24	0.35	48.09	n.a.	0.34	0.35	57.43	0.033
Vancouver (M)	569,730	4.18	1.40	16.87	2.96	179.79	0.51	2.01	0.81	48.61	64.06	0.86	0.51	52.03	0.079
Vancouver Island (R)	399,155	3.07	0.57	11.69	3.61	77.85	1.44	0.76	0.45	32.41	n.a.	0.44	0.38	52.16	0.034
Surrey (M)	390,288	1.39	0.38	9.70	5.83	132.81	1.08	1.53	0.39	63.37	69.69	0.35	0.36	46.41	0.030
Okanagan (R)	326,070	1.76	0.39	10.53	5.46	82.68	1.19	1.44	0.33	28.64	58.61	0.42	0.40	64.23	0.045
Greater Victoria (M)	289,243	2.99	1.11	16.21	4.82	209.67	1.25	1.01	0.53	55.92	63.32	0.57	0.35	49.49	0.040
Burnaby (M)	205,261	2.78	1.42	19.15	5.06	301.02	0.36	1.14	0.36	65.28	73.10	0.58	0.31	48.15	0.045
Richmond (M)	174,201	2.25	0.81	20.57	7.81	277.98	0.46	1.09	0.73	64.44	76.13	0.48	0.23	67.36	0.037
Thompson-Nicola (I)	124,455	2.02	1.32	8.07	3.57	55.66	2.71	0.48	0.41	25.78	58.24	0.47	0.59	74.82	0.051
Coquitlam (M)	122,709	1.65	0.91	9.82	4.85	215.17	1.41	0.58	0.17	56.00	56.00	0.44	0.45	42.68	0.030
Prince George (M)	89,214	1.82	1.45	9.43	4.58	142.49	4.38	0.86	0.24	59.04	64.54	0.51	0.54	58.85	0.039
North Vancouver District (M)	87,453	2.93	1.63	19.13	5.29	171.04	1.69	0.78	0.24	65.21	71.00	0.71	0.37	51.91	0.050
Cariboo (I)	67,673	2.88	1.63	6.80	2.15	38.06	5.85	0.26	0.52	16.13	44.94	0.37	0.55	72.97	0.042
New Westminster (M)	59,426	3.67	3.28	13.10	3.14	215.37	3.80	1.04	0.25	72.28	72.28	0.59	0.45	75.10	0.064
North Vancouver City (M)	48,494	2.28	1.91	12.67	4.68	182.42	3.44	1.56	0.37	67.38	67.38	0.61	0.48	51.26	0.026
West Vancouver (M)	44,741	5.91	4.12	22.89	2.71	272.82	1.37	1.62	0.60	37.54	63.04	0.96	0.42	85.26	0.117
Penticton (M)	32,530	3.75	3.45	9.39	2.02	108.61	2.17	0.64	0.18	56.25	56.25	0.35	0.37	53.26	0.038
Fort St. John (A)	28,180	2.35	2.35	5.45	2.21	61.04	7.89	0.23	0.25	50.32	50.32	0.30	0.54	65.60	0.026
Port Moody (M)	26,690	3.14	2.59	16.95	4.97	127.13	1.80	0.91	0.30	71.16	71.16	0.54	0.32	64.01	0.043
Cranbrook (M)	25,249	2.66	2.32	7.98	2.79	69.42	8.45	0.39	0.63	58.04	58.04	0.33	0.41	42.88	0.029
Powell River District (M)	20,132	2.57	1.73	8.35	3.01	63.87	13.77	0.24	0.25	26.31	48.46	0.45	0.54	55.36	0.026
Terrace (A)	19,917	3.26	2.90	10.73	2.89	68.13	5.58	0.52	0.60	62.74	62.74	0.45	0.42	39.97	0.068
Dawson Creek (M)	18,046	4.07	4.07	6.82	1.60	46.04	8.29	0.50	0.33	53.44	53.44	0.33	0.48	74.09	0.052
Prince Rupert (M)	16,874	4.36	3.98	7.49	1.45	44.07	14.00	0.17	1.13	57.38	57.38	0.51	0.69	53.13	0.055
Squamish (M)	15,687	3.01	3.00	5.93	1.80	44.40	9.75	0.24	0.51	41.88	41.88	0.48	0.80	64.92	0.069
Castlegar & District (A)	13,117	4.30	4.31	11.95	2.58	70.43	4.69	0.36	0.76	44.50	44.50	0.35	0.30	57.07	0.093
Creston (A)	12,599	2.45	2.45	10.08	3.71	60.08	11.56	1.40	0.32	42.28	42.28	0.47	0.46	39.97	0.026
Sechelt (A)	11,664	3.20	2.80	13.85	4.07	73.04	21.05	1.14	0.60	22.11	42.32	0.47	0.34	61.13	0.069
Trail & District (M)	11,261	4.14	4.14	7.84	1.73	34.66	9.66	1.13	0.36	50.96	50.96	0.55	0.70	54.30	0.046
Gibsons & District (A)	10,469	3.60	3.32	16.90	4.40	82.27	11.14	1.01	0.57	43.00	43.20	0.57	0.34	58.09	0.062
Kitimat (A)	10,432	4.57	3.93	8.70	1.75	31.26	7.05	0.66	0.38	58.04	58.04	0.63	0.72	61.69	0.086
Whistler (M)	9,730	4.05	3.63	14.31	3.16	53.77	5.33	1.28	0.51	51.80	51.80	0.69	0.48	49.72	0.026
Nelson (M)	9,630	6.56	5.92	13.24	1.89	55.43	11.68	1.21	0.62	46.02	46.02	0.69	0.52	74.72	0.117
Salt Spring Island (A)	9,279	4.78	4.73	12.77	2.56	60.58	12.47	n.d.	0.65	39.12	39.12	0.01	0.01	51.73	0.055
Grand Forks & District (A)	8,810	4.18	2.80	9.85	2.18	41.92	13.76	0.26	0.68	41.40	41.40	0.44	0.44	64.90	0.061
Kimberley (M)	8,534	3.78	3.78	6.35	1.55	27.83	12.48	0.23	0.59	38.92	38.92	0.38	0.60	39.36	0.053

PER CAPITA MEASURES – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Print volumes per capita</i>	<i>Print titles per capita</i>	<i>Circulation per capita</i>	<i>Circulation per volume held</i>	<i>Circulation per hour open</i>	<i>Interlibrary loans borrowed per 1,000 circulation</i>	<i>Reference transactions per capita</i>	<i>Public Internet workstations per 1,000 population served</i>	<i>Average hours open per week, per service point</i>	<i>Average hours open per week, main service point</i>	<i>Full-time equivalent employees per 1,000 population served</i>	<i>Full-time equivalent employees per 10,000 circulation</i>	<i>Resident borrowers as % of population served</i>	<i>Square metres per capita</i>
Invermere (M)	8,416	1.62	1.62	3.18	1.89	14.92	64.30	0.05	0.36	35.88	35.88	0.23	0.73	24.75	0.028
Smithers (M)	8,186	3.14	3.06	8.85	2.65	38.56	12.31	0.32	0.73	37.58	37.58	0.35	0.40	34.40	0.046
Vanderhoof (A)	8,011	1.94	1.92	4.84	2.45	22.51	23.89	0.09	0.37	34.43	34.43	0.25	0.51	27.44	0.077
View Royal (A)		1.93	1.92	1.27	0.64	6.86	10.91	0.01	0.25	29.12	29.12	-	-	24.76	0.014
Fernie (A)	7,680	4.46	3.68	9.26	1.94	31.44	10.57	1.03	0.78	45.24	45.24	0.33	0.36	54.01	0.105
Burns Lake (A)	6,922	4.27	4.34	8.18	1.83	30.39	5.24	0.35	0.72	37.28	37.28	0.52	0.63	20.44	0.049
Fort Nelson (A)	5,815	6.41	6.25	8.43	1.22	21.93	8.34	0.89	0.69	44.72	44.72	0.62	0.73	54.96	0.113
Mackenzie (M)	5,453	8.06	6.10	8.30	0.98	16.11	8.73	0.61	0.92	56.16	56.16	0.43	0.52	75.72	0.107
Beaver Valley (A)	5,166	5.89	5.86	12.62	1.97	30.00	6.81	1.31	0.58	43.46	43.46	0.61	0.48	52.57	0.052
Hazelton District (A)	5,157	5.60	5.02	4.13	0.71	12.19	8.41	2.29	0.78	34.92	34.92	0.42	1.02	57.79	0.064
Chetwynd (A)	4,901	6.36	5.96	9.61	1.45	17.42	13.90	0.65	1.43	54.08	54.08	1.08	1.12	43.87	0.113
Sparwood (A)	4,873	6.53	6.26	5.75	0.84	12.58	16.06	0.05	0.82	44.56	44.56	0.48	0.83	71.76	0.089
Fort St. James (A)	4,855	2.60	2.61	4.12	1.48	12.90	37.70	0.93	0.82	31.00	31.00	0.36	0.89	26.71	0.020
Pemberton & District (A)	4,816	3.03	2.96	7.98	2.36	22.24	16.81	1.87	0.62	34.56	34.56	0.51	0.64	50.37	0.036
Pender Island (A)	4,664	7.24	7.24	7.97	1.04	15.09	25.28	n.d.	2.36	9.85	23.88	-	-	59.84	0.128
Lillooet Area (A)	4,406	5.72	3.55	5.72	0.88	10.63	30.85	0.08	1.36	15.79	30.48	0.69	1.20	64.53	0.107
Rossland (A)	4,031	5.38	5.20	9.69	1.72	16.60	8.35	0.88	0.50	47.04	47.04	0.58	0.60	88.17	0.080
Houston (A)	3,551	7.36	6.75	10.25	1.34	18.69	22.48	0.57	1.69	38.94	38.94	0.58	0.56	37.26	0.139
Fraser Lake (A)	3,375	5.15	5.15	5.51	1.02	13.76	48.48	0.50	1.19	27.04	27.04	0.56	1.02	22.25	0.085
Bowen Island (A)	3,244	4.72	4.72	11.86	2.35	19.60	3.64	0.72	0.62	39.27	39.27	0.47	0.40	72.47	0.064
Nakusp (A)	2,734	5.02	4.94	9.81	1.76	26.48	19.68	0.27	0.73	20.26	20.26	0.41	0.42	58.12	0.034
Elkford (A)	2,671	9.48	9.29	7.47	0.77	11.63	29.37	0.21	1.50	34.32	34.32	0.64	0.86	63.38	0.094
Salmo (A)	2,496	6.46	6.28	9.93	1.35	21.67	20.78	0.36	0.80	22.88	22.88	0.55	0.55	59.58	0.064
Tumbler Ridge (A)	2,459	12.59	12.59	6.66	0.50	8.87	56.55	0.17	3.25	36.94	36.94	1.23	1.85	46.03	0.183
Valemount (A)	2,055	6.82	6.80	12.46	1.65	15.96	37.33	0.75	1.95	32.10	32.10	1.10	0.88	61.51	0.070
Kaslo & District (A)	1,976	5.19	5.19	10.23	1.87	17.61	31.55	n.d.	1.01	22.96	22.96	0.33	0.33	70.75	0.094
McBride (A)	1,950	6.20	6.13	8.82	1.28	14.38	17.91	0.72	3.59	23.92	23.92	1.11	1.26	52.67	0.113
Alert Bay (A)	1,326	6.22	6.22	2.16	0.33	4.23	47.52	0.08	1.51	13.52	13.52	0.27	1.23	22.85	0.038
Hudson's Hope (A)	1,073	13.97	13.92	13.08	0.90	10.73	20.67	0.19	1.86	26.16	26.16	1.50	1.15	60.02	0.196
Greenwood (A)	912	10.21	9.90	5.55	0.52	4.60	44.23	0.27	3.29	22.04	22.04	0.48	0.87	35.64	0.123
Pouce Coupe (M)	850	17.78	17.69	9.20	0.51	4.12	2.56	n.d.	2.35	37.94	37.94	1.39	1.51	48.00	0.108
Stewart (A)	701	21.64	21.64	6.07	0.27	2.83	25.63	0.54	4.28	30.08	30.08	1.37	2.26	62.05	0.271
Midway (A)	644	12.84	12.73	8.67	0.62	4.13	41.91	0.62	4.66	27.04	27.04	1.68	1.94	80.28	0.500
Granisle (A)	349	35.82	26.26	10.53	0.24	3.83	53.62	n.d.	8.60	19.19	19.19	2.37	2.26	47.56	0.341
Total	4,081,419														
Average		2.77	1.24	12.65	4.29	141.13	2.56	1.02	0.48	48.60	46.66	0.51	0.41	55.48	0.047

REVENUE – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Municipal support (\$)</i>	<i>Regional district support (\$)</i>	<i>Local government support per capita (\$)</i>	<i>Provincial PLSB grants (\$)</i>	<i>Project grants (\$)</i>	<i>Library generated revenue (\$)</i>	<i>Donations and fundraising (\$)</i>	<i>Other revenue (\$)</i>	<i>Total revenue (\$)</i>	<i>Transfers from reserve (\$)</i>
Fraser Valley (R)	638,758	13,667,263	156,106	21.64	1,320,737	92,499	689,233	74,466	102,587	16,102,891	89,426
Vancouver (M)	569,730	32,433,413	-	56.93	1,184,909	915,497	2,391,052	531,361	257,228	37,713,460	1,334,686
Vancouver Island (R)	399,155	8,206,350	4,097,522	30.82	1,129,200	105,601	496,764	11,709	378,538	14,425,684	882,793
Surrey (M)	390,288	8,989,000	-	23.03	790,707	59,894	573,381	63,650	-	10,476,632	-
Okanagan (R)	326,070	7,139,015	2,561,707	29.75	875,213	6,410	342,820	33,349	19,431	10,977,945	345,579
Greater Victoria (M)	289,243	9,145,730	-	31.62	608,838	39,306	727,448	180,277	252,527	10,954,126	-
Burnaby (M)	205,261	6,524,043	-	31.78	431,789	34,991	769,444	8,343	1,064,245	8,832,855	-
Richmond (M)	174,201	5,891,100	-	33.82	357,880	71,084	528,693	112,103	-	6,960,860	-
Thompson-Nicola (I)	124,455	-	6,118,667	49.16	337,456	29,335	103,605	9,124	12,576	6,610,762	-
Coquitlam (M)	122,709	3,204,321	-	26.11	256,984	24,971	156,311	70,823	44,551	3,757,961	-
Prince George (M)	89,214	2,699,438	98,210	31.36	207,647	11,338	146,578	85,132	11,343	3,259,686	-
North Vancouver District (M)	87,453	3,827,842	-	43.77	188,021	14,518	277,589	21,095	-	4,329,065	-
Cariboo (I)	67,673	-	1,890,297	27.93	238,283	3,696	38,692	1,898	111,082	2,283,948	-
New Westminster (M)	59,426	2,651,124	-	44.61	129,022	3,903	119,077	-	-	2,903,126	-
North Vancouver City (M)	48,494	2,108,775	-	43.49	102,923	2,232	88,882	3,470	10,752	2,317,034	12,156
West Vancouver (M)	44,741	2,750,779	-	61.48	99,298	6,560	245,589	92,405	-	3,194,631	-
Penticton (M)	32,530	830,833	-	25.54	91,448	-	92,301	8,928	3,595	1,027,105	57,329
Fort St. John (A)	28,180	316,000	76,000	13.91	78,769	7,976	23,095	14,158	3,542	519,540	-
Port Moody (M)	26,690	986,570	-	36.96	73,614	-	67,140	25,903	-	1,153,227	26,683
Cranbrook (M)	25,249	296,265	86,875	15.17	72,129	3,365	29,694	4,399	1,136	493,863	-
Powell River District (M)	20,132	341,000	147,525	24.27	56,628	2,760	37,297	50	2,358	587,618	-
Terrace (A)	19,917	497,850	-	25.00	60,064	10,963	37,722	4,517	782	611,898	-
Dawson Creek (M)	18,046	283,000	-	15.68	51,046	1,150	13,648	4,248	320	353,412	-
Prince Rupert (M)	16,874	500,000	-	29.63	50,010	18,122	42,428	5,603	250	616,413	-
Squamish (M)	15,687	485,865	7,000	31.42	46,933	25,111	25,138	8,801	1,120	599,968	-
Castlegar & District (A)	13,117	181,800	121,012	23.09	38,411	22,234	14,448	30,380	1,538	409,823	21,348
Creston (A)	12,599	-	224,773	17.84	39,949	10,979	11,827	4,308	3,518	295,354	-
Sechelt (A)	11,664	329,500	98,100	36.66	43,677	2,422	23,126	4,963	1,273	503,061	11,216
Trail & District (M)	11,261	-	365,892	32.49	39,712	4,577	7,469	9,127	6,595	433,372	-
Gibsons & District (A)	10,469	-	390,900	37.34	37,561	2,823	24,917	27,762	374	484,337	-
Kitimat (A)	10,432	493,057	-	47.26	36,103	11,917	17,440	1,771	-	560,288	-
Whistler (M)	9,730	341,153	2,700	35.34	37,076	4,251	32,011	219,476	8,646	645,313	-
Nelson (M)	9,630	434,850	-	45.16	34,265	17,776	65,781	14,318	2,176	569,166	-
Salt Spring Island (A)	9,279	-	75,000	8.08	31,321	-	23,772	13,719	3,660	147,472	-
Grand Forks & District (A)	8,810	-	248,886	28.25	30,818	4,810	12,563	3,966	1,251	302,294	-
Kimberley (M)	8,534	114,315	31,017	17.03	30,338	4,027	14,863	986	37	195,583	-

REVENUE – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Municipal support (\$)</i>	<i>Regional district support (\$)</i>	<i>Local government support per capita (\$)</i>	<i>Provincial PLSB grants (\$)</i>	<i>Project grants (\$)</i>	<i>Library generated revenue (\$)</i>	<i>Donations and fundraising (\$)</i>	<i>Other revenue (\$)</i>	<i>Total revenue (\$)</i>	<i>Transfers from reserve (\$)</i>
Invermere (M)	8,416	34,000	27,160	7.27	28,245	4,304	7,292	25,545	2,293	128,839	-
Smithers (M)	8,186	113,000	23,481	16.67	28,597	15,055	12,660	8,589	886	202,268	10,751
Vanderhoof (A)	8,011	87,165	19,142	13.27	28,266	8,774	5,455	2,699	4,003	155,503	20,298
View Royal (A)		6,000	-	0.76	-	2,012	634	87	70	8,803	-
Fernie (A)	7,680	143,140	27,229	22.18	26,955	9,840	21,623	17,258	-	246,045	-
Burns Lake (A)	6,922	-	111,548	16.12	24,481	9,346	12,612	18,269	-	176,256	-
Fort Nelson (A)	5,815	-	201,440	34.64	21,053	3,600	12,616	-	-	238,709	-
Mackenzie (M)	5,453	220,869	640	40.62	18,311	7,727	1,413	-	-	248,960	5,839
Beaver Valley (A)	5,166	-	162,145	31.39	18,632	6,860	5,898	-	566	194,101	-
Hazleton District (A)	5,157	2,500	79,239	15.85	18,495	5,903	2,887	1,264	2,934	113,222	3,000
Chetwynd (A)	4,901	-	270,000	55.09	17,521	15,980	5,773	25,971	1,472	336,717	4,546
Sparwood (A)	4,873	114,207	18,548	27.24	17,531	1,260	7,043	4,745	2,463	165,797	-
Fort St. James (A)	4,855	67,607	11,917	16.38	17,661	-	5,157	5,080	647	108,069	-
Pemberton & District (A)	4,816	-	109,000	22.63	17,085	1,500	7,036	7,135	827	142,583	6,044
Pender Island (A)	4,664	-	70,150	15.04	17,026	9,130	14,592	9,799	645	121,342	-
Lillooet Area (A)	4,406	-	142,000	32.23	17,354	15,593	2,533	7,019	5,124	189,623	-
Rossland (A)	4,031	-	113,890	28.25	14,367	2,744	3,902	2,068	315	137,286	11,647
Houston (A)	3,551	81,700	-	23.01	15,796	9,816	6,138	3,711	769	117,929	-
Fraser Lake (A)	3,375	41,500	6,930	14.35	10,800	4,539	1,873	1,117	-	66,759	-
Bowen Island (A)	3,244	116,000	-	35.76	10,747	3,257	8,402	1,876	-	140,282	-
Nakusp (A)	2,734	-	53,167	19.45	10,275	1,280	3,095	3,758	2,038	73,613	-
Elkford (A)	2,671	68,608	9,744	29.33	11,540	3,200	4,318	1,589	1,836	100,836	-
Salmo (A)	2,496	20,450	24,995	18.21	11,335	13,186	5,100	4,005	1,600	80,671	-
Tumbler Ridge (A)	2,459	107,500	-	43.72	9,580	16,720	2,305	3,181	4	139,289	-
Valemount (A)	2,055	-	92,100	44.82	9,390	6,592	5,253	-	505	113,841	-
Kaslo & District (A)	1,976	250	21,381	10.95	6,323	6,570	2,621	4,317	435	41,898	-
McBride (A)	1,950	-	92,800	47.59	7,535	11,026	5,314	33	-	116,708	-
Alert Bay (A)	1,326	6,400	-	4.83	4,243	2,354	539	1,000	50	14,586	-
Hudson's Hope (A)	1,073	73,718	-	68.70	5,902	6,484	976	1,461	1,833	90,374	-
Greenwood (A)	912	5,000	3,800	9.65	3,187	16,881	2,533	3,506	34	34,941	-
Pouce Coupe (M)	850	30,050	-	35.35	3,000	1,960	528	186	115	35,838	-
Stewart (A)	701	35,000	-	49.93	8,039	-	1,235	32	351	44,657	8,547
Midway (A)	644	7,500	1,800	14.44	3,000	8,160	2,203	10,856	4,801	38,320	-
Granisle (A)	349	29,000	-	83.09	4,258	3,400	938	1,872	846	40,314	-
Total	4,081,419	117,081,415	18,492,435		9,705,311	1,812,150	8,494,334	1,884,616	2,344,492	159,814,752	2,851,888
Average				33.22							

EXPENDITURE – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Salaries and benefits (\$)</i>	<i>Library materials (\$)</i>	<i>Electronic information (\$)</i>	<i>Library materials & electronic information expenditure per capita (\$)</i>	<i>Computers and connectivity (\$)</i>	<i>Facilities (\$)</i>	<i>Capital expenditure (\$)</i>	<i>Other expenditure (\$)</i>	<i>Total expenditure (\$)</i>	<i>Transfers to reserve (\$)</i>
Fraser Valley (R)	638,758	10,904,168	2,255,725	184,290	3.82	619,300	218,962	504,771	2,073,051	16,760,267	65,000
Vancouver (M)	569,730	25,513,621	3,877,199	630,517	7.91	400,860	3,888,486	285,095	2,597,033	37,192,811	2,126,419
Vancouver Island (R)	399,155	7,901,023	1,808,776	104,349	4.79	599,062	2,299,478	168,630	1,737,896	14,619,214	699,715
Surrey (M)	390,288	7,217,135	1,506,946	153,440	4.25	154,185	1,040,786	-	320,104	10,392,596	273,024
Okanagan (R)	326,070	5,647,628	1,609,824	91,228	5.22	528,664	2,242,896	260,052	438,377	10,818,669	511,582
Greater Victoria (M)	289,243	7,174,950	1,862,960	-	6.44	169,403	491,445	240,576	864,158	10,803,492	51,167
Burnaby (M)	205,261	5,947,923	1,338,956	50,377	6.77	64,058	494,099	-	414,720	8,310,133	20,000
Richmond (M)	174,201	4,716,414	1,107,965	87,905	6.86	165,524	383,170	16,366	744,139	7,221,483	-
Thompson-Nicola (I)	124,455	2,905,439	499,665	29,029	4.25	214,651	716,212	366,422	232,375	4,963,793	-
Coquitlam (M)	122,709	2,620,018	404,073	30,000	3.54	153,283	116,986	70,169	269,750	3,664,279	93,498
Prince George (M)	89,214	1,911,751	374,016	36,077	4.60	112,466	559,836	35,138	208,312	3,237,596	-
North Vancouver District (M)	87,453	3,154,421	573,888	16,915	6.76	132,169	169,542	36,416	232,624	4,315,975	35,098
Cariboo (I)	67,673	1,146,221	219,549	11,407	3.41	94,607	186,855	34,220	259,677	1,952,536	267,500
New Westminster (M)	59,426	1,867,949	301,891	7,200	5.20	84,575	301,421	37,068	303,022	2,903,126	-
North Vancouver City (M)	48,494	1,621,307	213,498	26,340	4.95	78,201	149,253	-	222,877	2,311,476	42,712
West Vancouver (M)	44,741	2,271,372	343,292	29,701	8.34	110,120	141,337	104,595	194,214	3,194,631	-
Penticton (M)	32,530	588,354	165,204	7,666	5.31	37,968	159,000	5,124	45,918	1,009,234	57,329
Fort St. John (A)	28,180	276,483	95,686	4,522	3.56	17,075	69,986	38,796	42,424	544,972	-
Port Moody (M)	26,690	831,355	140,016	11,600	5.68	54,201	14,783	36,645	45,271	1,133,871	22,000
Cranbrook (M)	25,249	335,552	66,849	2,428	2.74	29,570	25,159	4,769	28,380	492,707	-
Powell River District (M)	20,132	404,411	69,581	6,427	3.78	11,996	27,933	7,398	24,786	552,533	37,590
Terrace (A)	19,917	379,956	78,893	10,625	4.49	12,171	45,417	20,308	65,030	612,400	-
Dawson Creek (M)	18,046	224,893	41,500	-	2.30	21,360	66,059	15,176	8,318	377,305	2,744
Prince Rupert (M)	16,874	437,585	73,574	2,171	4.49	10,715	40,718	3,806	29,933	598,502	16,057
Squamish (M)	15,687	368,684	98,632	5,816	6.66	2,861	80,362	13,957	26,834	597,146	-
Castlegar & District (A)	13,117	261,419	66,364	2,336	5.24	4,720	16,984	23,352	33,818	408,993	22,178
Creston (A)	12,599	192,647	46,707	1,686	3.84	13,438	10,024	1,294	4,367	270,163	11,982
Sechelt (A)	11,664	240,850	60,238	2,004	5.34	1,763	151,092	11,488	24,651	492,086	11,152
Trail & District (M)	11,261	301,101	43,134	2,202	4.03	5,244	38,373	15,843	18,940	424,835	-
Gibsons & District (A)	10,469	278,884	59,907	-	5.72	3,932	26,756	30,065	36,856	436,400	-
Kitimat (A)	10,432	339,028	62,707	1,171	6.12	14,317	114,568	-	28,080	559,871	-
Whistler (M)	9,730	267,600	53,991	2,239	5.78	11,339	12,162	25,032	44,741	417,104	229,717
Nelson (M)	9,630	358,128	48,359	1,241	5.15	7,010	98,670	18,231	15,788	547,427	14,000
Salt Spring Island (A)	9,279	6,611	47,369	987	5.21	14,261	48,747	-	14,648	132,623	-
Grand Forks & District (A)	8,810	180,942	29,245	-	3.32	3,721	27,491	4,144	17,265	262,808	37,876
Kimberley (M)	8,534	105,883	29,485	2,532	3.75	1,937	-	1,566	25,242	166,645	-

EXPENDITURE – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Salaries and benefits (\$)</i>	<i>Library materials (\$)</i>	<i>Electronic information (\$)</i>	<i>Library materials & electronic information expenditure per capita (\$)</i>	<i>Computers and connectivity (\$)</i>	<i>Facilities (\$)</i>	<i>Capital expenditure (\$)</i>	<i>Other expenditure (\$)</i>	<i>Total expenditure (\$)</i>	<i>Transfers to reserve (\$)</i>
Invermere (M)	8,416	70,279	15,255	-	1.81	10,031	14,246	-	12,570	122,382	-
Smithers (M)	8,186	109,351	37,900	729	4.72	3,654	14,921	1,772	16,246	184,573	16,605
Vanderhoof (A)	8,011	75,841	17,286	411	2.21	2,749	19,142	57,574	23,950	196,952	42,109
View Royal (A)		-	7,116	-	0.90	1,249	3,027	917	3,955	16,263	-
Fernie (A)	7,680	140,120	38,447	425	5.06	6,249	8,965	22,406	23,068	239,680	-
Burns Lake (A)	6,922	87,677	34,796	-	5.03	4,703	22,048	5,367	-	154,591	10,000
Fort Nelson (A)	5,815	134,928	33,605	272	5.83	8,651	27,000	3,500	30,753	238,709	-
Mackenzie (M)	5,453	176,651	31,852	-	5.84	13,659	31,399	2,951	23,357	279,869	-
Beaver Valley (A)	5,166	117,898	21,262	758	4.26	3,622	14,044	15,410	8,885	181,879	-
Hazleton District (A)	5,157	70,410	13,785	268	2.73	8,947	9,007	4,163	11,412	117,992	-
Chetwynd (A)	4,901	184,232	39,261	630	8.14	56,238	46,850	17,794	12,382	357,388	13,929
Sparwood (A)	4,873	73,892	23,221	1,371	5.05	2,459	28,569	4,997	32,212	166,721	-
Fort St. James (A)	4,855	56,584	8,000	-	1.65	735	9,579	-	5,538	80,436	-
Pemberton & District (A)	4,816	83,159	20,231	466	4.30	3,898	5,600	5,443	17,493	136,290	6,293
Pender Island (A)	4,664	6,071	18,523	-	3.97	7,852	26,040	30,183	5,820	94,489	-
Lillooet Area (A)	4,406	110,143	24,282	17	5.52	7,392	22,606	1,192	13,512	179,144	-
Rossland (A)	4,031	82,756	17,779	188	4.46	4,061	15,349	9,721	11,686	141,540	-
Houston (A)	3,551	74,346	16,989	331	4.88	2,802	10,684	228	12,595	117,974	-
Fraser Lake (A)	3,375	51,446	9,587	1,713	3.35	2,045	1,666	4,384	8,932	79,773	-
Bowen Island (A)	3,244	64,054	23,313	1,834	7.75	7,094	21,992	-	15,307	133,594	6,688
Nakusp (A)	2,734	42,520	16,477	139	6.08	3,370	3,000	1,637	6,649	73,793	3,583
Elkford (A)	2,671	60,949	15,764	-	5.90	2,350	-	588	-	79,651	-
Salmo (A)	2,496	49,118	9,793	131	3.98	3,741	7,826	700	5,363	76,672	800
Tumbler Ridge (A)	2,459	92,245	8,552	533	3.69	9,752	898	2,180	10,351	124,512	-
Valemount (A)	2,055	60,869	15,679	-	7.63	4,694	11,990	-	11,143	104,375	-
Kaslo & District (A)	1,976	19,236	6,400	-	3.24	5,341	2,608	4,471	1,520	39,575	-
McBride (A)	1,950	76,977	12,254	-	6.28	3,711	8,261	2,931	12,574	116,708	2,931
Alert Bay (A)	1,326	9,266	3,788	-	2.86	767	532	-	523	14,876	-
Hudson's Hope (A)	1,073	54,451	13,345	61	12.49	1,518	7,096	2,748	9,152	88,371	-
Greenwood (A)	912	17,688	5,438	48	6.02	1,644	2,263	1,827	2,844	31,751	-
Pouce Coupe (M)	850	23,757	3,853	-	4.53	6,900	6,013	3,956	1,364	45,844	-
Stewart (A)	701	30,083	10,798	103	15.55	6,173	-	4,384	13,552	65,094	-
Midway (A)	644	30,894	1,550	35	2.46	2,286	1,824	434	4,663	41,686	-
Granisle (A)	349	19,580	7,388	-	21.17	900	-	-	5,924	33,793	-
Total	4,081,419	101,259,178	20,259,234	1,566,892		4,171,964	14,880,093	2,650,369	12,068,914	156,856,644	4,751,279
Average					5.35						

COLLECTIONS (1) – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Catalogued print volumes added</i>	<i>Catalogued print volumes held</i>	<i>Uncatalogued paperback volumes held</i>	<i>Total print volumes held</i>	<i>Total print titles held</i>	<i>Periodicals, subscriptions held</i>	<i>Periodicals, titles held</i>	<i>Licensed database subscriptions - in library</i>	<i>Licensed database subscriptions - out of library</i>	<i>Total library materials (includes non-print), volumes held</i>	<i>Total library materials (includes non-print), titles held</i>
Fraser Valley (R)	638,758	179,913	1,132,085	118,836	1,250,921	200,918	3,245	548	19	18	1,372,683	241,218
Vancouver (M)	569,730	126,340	1,714,773	668,148	2,382,921	795,902	6,541	4,122	84	73	3,242,524	804,105
Vancouver Island (R)	399,155	56,085	812,601	410,996	1,223,597	229,500	2,897	608	14	11	1,293,171	293,895
Surrey (M)	390,288	28,607	400,703	140,431	541,134	146,796	2,106	805	24	18	649,070	147,601
Okanagan (R)	326,070	95,029	573,123	-	573,123	125,591	1,673	440	13	10	628,694	148,659
Greater Victoria (M)	289,243	49,680	686,107	179,344	865,451	321,397	2,266	837	12	8	973,709	368,341
Burnaby (M)	205,261	32,586	473,511	96,624	570,135	290,890	998	934	10	7	775,989	344,153
Richmond (M)	174,201	75,354	341,945	50,372	392,317	140,778	580	320	52	18	458,794	156,656
Thompson-Nicola (I)	124,455	38,921	247,755	4,023	251,778	163,698	731	331	5	4	281,445	168,610
Coquitlam (M)	122,709	13,208	165,233	36,630	201,863	111,544	446	319	9	4	248,334	126,905
Prince George (M)	89,214	11,211	118,434	43,712	162,146	129,645	284	312	8	7	183,836	144,527
North Vancouver District (M)	87,453	25,756	256,031	-	256,031	142,370	595	412	14	10	316,014	175,060
Cariboo (I)	67,673	13,847	194,591	-	194,591	110,419	367	344	1	4	214,406	119,752
New Westminster (M)	59,426	14,703	217,897	-	217,897	195,000	650	640	9	9	248,240	196,060
North Vancouver City (M)	48,494	22,490	110,754	-	110,754	92,696	263	243	11	6	131,265	102,457
West Vancouver (M)	44,741	13,038	235,854	28,490	264,344	184,323	379	368	13	11	377,887	208,337
Penticton (M)	32,530	465	122,102	-	122,102	112,157	237	237	2	-	151,347	141,689
Fort St. John (A)	28,180	5,213	66,213	-	66,213	66,113	139	139	3	3	69,385	69,424
Port Moody (M)	26,690	4,905	69,040	14,659	83,699	69,040	164	164	20	18	91,030	69,527
Cranbrook (M)	25,249	6,765	67,213	-	67,213	58,678	207	193	3	3	72,231	63,256
Powell River District (M)	20,132	1,851	44,064	7,589	51,653	34,752	138	172	2	2	55,857	39,128
Terrace (A)	19,917	5,523	64,919	-	64,919	57,800	165	164	7	2	73,894	65,316
Dawson Creek (M)	18,046	5,085	73,470	-	73,470	73,470	96	96	1	1	76,997	77,444
Prince Rupert (M)	16,874	8,020	73,239	392	73,631	67,181	141	172	2	1	87,252	71,334
Squamish (M)	15,687	3,899	47,159	-	47,159	47,100	107	107	4	2	51,712	47,207
Castlegar & District (A)	13,117	4,784	56,360	-	56,360	56,560	101	101	6	3	60,852	61,312
Creston (A)	12,599	2,719	30,854	-	30,854	30,854	97	97	2	5	34,255	30,953
Sechelt (A)	11,664	3,379	37,347	-	37,347	32,717	109	109	4	3	39,661	35,122
Trail & District (M)	11,261	2,620	46,617	-	46,617	46,617	53	53	3	3	51,056	51,156
Gibsons & District (A)	10,469	4,061	37,723	-	37,723	34,796	68	68	1	2	40,201	37,342
Kitimat (A)	10,432	5,138	46,365	1,351	47,716	41,011	141	148	3	-	51,724	44,721
Whistler (M)	9,730	2,863	39,444	-	39,444	35,339	89	89	4	3	44,113	40,097
Nelson (M)	9,630	3,662	63,203	-	63,203	57,030	110	110	3	2	67,430	61,367
Salt Spring Island (A)	9,279	3,185	44,345	-	44,345	43,926	46	46	1	1	46,369	43,982
Grand Forks & District (A)	8,810	2,734	36,788	-	36,788	24,690	108	108	2	1	39,846	24,800
Kimberley (M)	8,534	1,315	31,030	1,250	32,280	32,280	76	76	5	1	34,845	34,921

COLLECTIONS (1) – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Catalogued print volumes added</i>	<i>Catalogued print volumes held</i>	<i>Uncatalogued paperback volumes held</i>	<i>Total print volumes held</i>	<i>Total print titles held</i>	<i>Periodicals, subscriptions held</i>	<i>Periodicals, titles held</i>	<i>Licensed database subscriptions - in library</i>	<i>Licensed database subscriptions - out of library</i>	<i>Total library materials (includes non-print) volumes held</i>	<i>Total library materials (includes non-print), titles held</i>
Invermere (M)	8,416	1,462	13,620	-	13,620	13,620	22	22	1	-	14,190	13,642
Smithers (M)	8,186	2,968	25,735	-	25,735	25,017	88	88	2	2	27,383	25,105
Vanderhoof (A)	8,011	1,335	15,547	-	15,547	15,350	35	35	1	1	15,803	15,641
View Royal (A)		782	15,197	-	15,197	15,127	1	1	-	-	15,596	15,527
Fernie (A)	7,680	1,451	31,280	3,000	34,280	28,298	72	72	1	1	36,613	28,380
Burns Lake (A)	6,922	3,842	29,579	-	29,579	30,051	39	39	1	-	31,014	31,525
Fort Nelson (A)	5,815	3,850	37,250	-	37,250	36,346	36	36	1	1	40,061	39,173
Mackenzie (M)	5,453	1,698	32,884	11,080	43,964	33,238	90	90	1	2	46,317	33,408
Beaver Valley (A)	5,166	1,714	30,447	-	30,447	30,250	95	95	3	2	33,007	30,377
Hazleton District (A)	5,157	1,118	28,795	59	28,854	25,903	85	85	1	1	29,794	26,001
Chetwynd (A)	4,901	2,432	31,175	-	31,175	29,214	62	62	1	1	32,383	30,484
Sparwood (A)	4,873	1,260	31,000	800	31,800	30,500	55	60	2	2	33,270	30,580
Fort St. James (A)	4,855	629	12,622	-	12,622	12,670	25	25	1	-	13,518	12,708
Pemberton & District (A)	4,816	1,515	14,587	25	14,612	14,253	24	24	1	1	16,281	15,946
Pender Island (A)	4,664	6,541	33,772	-	33,772	33,772	23	23	1	-	35,596	35,622
Lillooet Area (A)	4,406	2,620	16,066	9,158	25,224	15,654	56	78	1	1	28,467	18,970
Rossland (A)	4,031	816	21,024	654	21,678	20,979	54	76	1	1	22,719	22,093
Houston (A)	3,551	1,550	26,132	-	26,132	23,980	56	56	2	1	27,183	25,036
Fraser Lake (A)	3,375	1,444	17,390	-	17,390	17,390	60	60	1	1	18,307	18,367
Bowen Island (A)	3,244	1,385	15,320	-	15,320	15,298	30	30	6	6	16,347	15,329
Nakusp (A)	2,734	991	13,731	-	13,731	13,500	35	35	1	1	15,209	13,579
Elkford (A)	2,671	922	24,822	500	25,322	24,822	46	46	2	2	26,014	24,912
Salmo (A)	2,496	1,075	16,121	-	16,121	15,671	49	49	1	1	18,371	15,720
Tumbler Ridge (A)	2,459	1,111	30,970	-	30,970	30,970	28	32	2	-	32,697	31,073
Valemount (A)	2,055	1,599	14,021	-	14,021	13,976	45	45	1	-	15,523	15,523
Kaslo & District (A)	1,976	980	10,257	-	10,257	10,257	20	20	1	-	10,825	10,277
McBride (A)	1,950	1,085	12,099	-	12,099	11,960	34	34	1	-	13,421	13,286
Alert Bay (A)	1,326	383	7,002	1,250	8,252	8,250	3	3	1	-	8,724	8,258
Hudson's Hope (A)	1,073	1,181	14,993	-	14,993	14,935	20	23	1	1	15,580	14,958
Greenwood (A)	912	410	9,310	-	9,310	9,032	25	25	1	1	9,685	9,422
Pouce Coupe (M)	850	214	15,039	74	15,113	15,033	11	11	1	-	15,334	15,044
Stewart (A)	701	166	15,170	-	15,170	15,170	31	31	2	2	15,704	15,214
Midway (A)	644	875	8,255	16	8,271	8,199	12	12	3	1	9,072	8,211
Granisle (A)	349	210	9,500	3,000	12,500	9,166	34	34	1	-	15,238	9,649
Total	4,081,419	926,568	9,459,604	1,832,463	11,292,067	5,071,429	27,814	15,489	424	307	13,391,364	5,545,474

COLLECTIONS (2) – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Talking books, volumes held</i>	<i>Videos and DVDs held</i>	<i>Microforms held</i>	<i>CD-ROMs held</i>	<i>Total audio-visual materials, volumes held</i>	<i>Total library materials (includes non-print) volumes held</i>	<i>Total library materials (includes non-print), titles held</i>
Fraser Valley (R)	638,758	34,220	56,648	12	1,346	120,404	1,372,683	241,218
Vancouver (M)	569,730	46,328	82,629	697,202	9,244	153,157	3,242,524	804,105
Vancouver Island (R)	399,155	17,804	35,590	6,522	475	62,577	1,293,171	293,895
Surrey (M)	390,288	19,771	24,069	36,189	2,846	68,901	649,070	147,601
Okanagan (R)	326,070	17,775	15,293	1,855	-	53,716	628,694	148,659
Greater Victoria (M)	289,243	24,040	39,143	12,733	2,734	92,791	973,709	368,341
Burnaby (M)	205,261	15,341	29,855	142,236	545	63,073	775,989	344,153
Richmond (M)	174,201	5,820	21,920	25,399	2,621	38,457	458,794	156,656
Thompson-Nicola (I)	124,455	11,586	13,405	554	-	29,113	281,445	168,610
Coquitlam (M)	122,709	3,671	9,042	27,093	9	19,369	248,334	126,905
Prince George (M)	89,214	4,261	5,222	7,145	-	14,545	183,836	144,527
North Vancouver District (M)	87,453	5,804	29,732	11,654	886	47,443	316,014	175,060
Cariboo (I)	67,673	10,632	8,014	-	-	19,815	214,406	119,752
New Westminster (M)	59,426	2,906	7,469	2,025	420	27,898	248,240	196,060
North Vancouver City (M)	48,494	4,609	6,231	5,600	602	14,309	131,265	102,457
West Vancouver (M)	44,741	6,425	9,278	86,587	596	26,360	377,887	208,337
Penticton (M)	32,530	1,914	1,844	25,487	-	3,758	151,347	141,689
Fort St. John (A)	28,180	891	1,774	33	80	3,059	69,385	69,424
Port Moody (M)	26,690	944	4,219	-	538	6,793	91,030	69,527
Cranbrook (M)	25,249	1,669	2,105	-	33	4,985	72,231	63,256
Powell River District (M)	20,132	849	2,239	-	53	4,151	55,857	39,128
Terrace (A)	19,917	2,535	3,805	1,200	102	7,673	73,894	65,316
Dawson Creek (M)	18,046	1,291	1,168	130	12	3,385	76,997	77,444
Prince Rupert (M)	16,874	1,511	1,821	9,082	131	4,408	87,252	71,334
Squamish (M)	15,687	-	2,073	1,459	-	3,094	51,712	47,207
Castlegar & District (A)	13,117	1,660	2,012	-	159	4,333	60,852	61,312
Creston (A)	12,599	835	2,031	-	2	3,399	34,255	30,953
Sechelt (A)	11,664	630	1,136	18	-	2,296	39,661	35,122
Trail & District (M)	11,261	385	1,784	255	47	4,137	51,056	51,156
Gibsons & District (A)	10,469	585	1,328	-	45	2,433	40,201	37,342
Kitimat (A)	10,432	927	1,711	449	150	3,409	51,724	44,721
Whistler (M)	9,730	1,262	2,332	-	-	4,669	44,113	40,097
Nelson (M)	9,630	1,178	1,188	816	33	3,378	67,430	61,367
Salt Spring Island (A)	9,279	1,155	847	-	10	2,014	46,369	43,982
Grand Forks & District (A)	8,810	1,038	2,004	-	2	3,056	39,846	24,800
Kimberley (M)	8,534	1,045	674	-	-	2,565	34,845	34,921

COLLECTIONS (2) – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Talking books, volumes held</i>	<i>Videos and DVDs held</i>	<i>Microforms held</i>	<i>CD-ROMs held</i>	<i>Total audio-visual materials, volumes held</i>	<i>Total library materials (includes non-print), volumes held</i>	<i>Total library materials (includes non-print), titles held</i>
Invermere (M)	8,416	-	213	-	-	570	14,190	13,642
Smithers (M)	8,186	708	635	-	-	1,648	27,383	25,105
Vanderhoof (A)	8,011	85	168	-	-	256	15,803	15,641
View Royal (A)		145	209	-	8	391	15,596	15,527
Fernie (A)	7,680	620	391	68	17	2,248	36,613	28,380
Burns Lake (A)	6,922	8	737	-	68	1,367	31,014	31,525
Fort Nelson (A)	5,815	827	1,393	-	61	2,750	40,061	39,173
Mackenzie (M)	5,453	1,046	1,277	-	30	2,323	46,317	33,408
Beaver Valley (A)	5,166	616	1,409	-	33	2,527	33,007	30,377
Hazleton District (A)	5,157	418	498	-	13	927	29,794	26,001
Chetwynd (A)	4,901	567	639	-	2	1,206	32,383	30,484
Sparwood (A)	4,873	450	800	-	20	1,450	33,270	30,580
Fort St. James (A)	4,855	386	271	-	12	884	13,518	12,708
Pemberton & District (A)	4,816	-	1,068	-	26	1,643	16,281	15,946
Pender Island (A)	4,664	500	1,315	-	1	1,823	35,596	35,622
Lillooet Area (A)	4,406	212	1,930	-	58	3,185	28,467	18,970
Rossland (A)	4,031	210	612	-	-	1,041	22,719	22,093
Houston (A)	3,551	414	588	-	49	1,002	27,183	25,036
Fraser Lake (A)	3,375	318	514	-	60	857	18,307	18,367
Bowen Island (A)	3,244	248	707	-	1	1,026	16,347	15,329
Nakusp (A)	2,734	436	986	-	46	1,432	15,209	13,579
Elkford (A)	2,671	379	206	-	44	648	26,014	24,912
Salmo (A)	2,496	611	1,149	-	-	2,250	18,371	15,720
Tumbler Ridge (A)	2,459	211	893	-	-	1,727	32,697	31,073
Valemount (A)	2,055	150	1,003	-	16	1,486	15,523	15,523
Kaslo & District (A)	1,976	211	357	-	-	568	10,825	10,277
McBride (A)	1,950	390	655	-	55	1,267	13,421	13,286
Alert Bay (A)	1,326	352	115	-	5	467	8,724	8,258
Hudson's Hope (A)	1,073	132	439	-	-	587	15,580	14,958
Greenwood (A)	912	70	263	-	-	375	9,685	9,422
Pouce Coupe (M)	850	59	162	-	-	221	15,334	15,044
Stewart (A)	701	-	332	-	5	529	15,704	15,214
Midway (A)	644	301	500	-	-	801	9,072	8,211
Granisle (A)	349	250	162	2,326	-	412	15,238	9,649
Total	4,081,419	264,627	454,231	1,104,129	24,351	970,817	13,391,364	5,545,474

REGISTRATION AND CIRCULATION – BY POPULATION SERVED

Library (Type)	Population of service area	Resident borrowers registered at end of year	Non-resident borrowers registered at end of year	InterLINK non-resident borrowers registered at end of year	Total borrowers registered at end of year	Circulation, all items	Annual in person visits	Items lent on interlibrary loan	Items lent on interlibrary loan - % of requests received	Items borrowed on interlibrary loan	Items borrowed on interlibrary loan - per 1,000 circulation
Fraser Valley (R)	638,758	366,841	968	36,836	404,645	6,168,763	3,464,624	3,932	63	7,429	1.20
Vancouver (M)	569,730	296,441	4,586	72,585	373,612	9,613,892	6,598,419	13,068	43	4,926	0.51
Vancouver Island (R)	399,155	208,201	458	n.a.	208,659	4,667,338	n.d.	1,494	61	6,718	1.44
Surrey (M)	390,288	181,149	3,350	28,364	212,863	3,787,306	2,314,637	1,948	42	4,094	1.08
Okanagan (R)	326,070	209,444	8,500	n.a.	217,944	3,433,212	n.d.	2,355	39	4,095	1.19
Greater Victoria (M)	289,243	143,133	1,291	n.a.	144,424	4,689,399	2,544,296	2,322	43	5,885	1.25
Burnaby (M)	205,261	98,839	72	54,595	153,506	3,929,797	2,026,616	6,648	55	1,425	0.36
Richmond (M)	174,201	117,339	236	30,309	147,884	3,582,503	1,791,753	1,643	35	1,664	0.46
Thompson-Nicola (I)	124,455	93,123	n.d.	n.a.	93,123	1,004,297	546,371	2,088	41	2,725	2.71
Coquitlam (M)	122,709	52,371	445	12,606	65,422	1,204,976	1,028,850	3,191	67	1,699	1.41
Prince George (M)	89,214	52,499	-	n.a.	52,499	841,236	380,600	3,040	51	3,688	4.38
North Vancouver District (M)	87,453	45,398	131	8,207	53,736	1,673,105	816,678	2,925	36	2,828	1.69
Cariboo (I)	67,673	49,384	-	n.a.	49,384	460,439	266,561	1,337	58	2,694	5.85
New Westminster (M)	59,426	44,628	148	22,139	66,915	778,349	626,964	2,459	54	2,957	3.80
North Vancouver City (M)	48,494	24,859	48	14,922	39,829	614,584	372,828	1,532	39	2,116	3.44
West Vancouver (M)	44,741	38,148	473	19,312	57,933	1,024,171	517,997	3,010	63	1,403	1.37
Penticton (M)	32,530	17,325	1,322	n.a.	18,647	305,459	212,711	599	90	663	2.17
Fort St. John (A)	28,180	18,487	27	n.a.	18,514	153,568	219,900	632	34	1,211	7.89
Port Moody (M)	26,690	17,085	183	15,448	32,716	452,318	268,303	1,793	49	814	1.80
Cranbrook (M)	25,249	10,828	641	n.a.	11,469	201,449	n.d.	1,320	62	1,703	8.45
Powell River District (M)	20,132	11,146	7	n.a.	11,153	168,034	119,939	465	55	2,314	13.77
Terrace (A)	19,917	7,961	164	n.a.	8,125	213,716	183,893	956	54	1,193	5.58
Dawson Creek (M)	18,046	13,371	38	n.a.	13,409	123,014	n.d.	431	66	1,020	8.29
Prince Rupert (M)	16,874	8,965	44	n.a.	9,009	126,427	119,475	1,269	61	1,770	14.00
Squamish (M)	15,687	10,184	64	277	10,525	92,979	82,433	1,355	74	907	9.75
Castlegar & District (A)	13,117	7,486	225	n.a.	7,711	156,698	83,300	880	85	735	4.69
Creston (A)	12,599	5,036	4	n.a.	5,040	127,003	78,191	999	60	1,468	11.56
Sechelt (A)	11,664	7,130	63	861	8,054	161,498	90,000	2,009	58	3,400	21.05
Trail & District (M)	11,261	6,115	7	n.a.	6,122	88,321	50,816	926	71	853	9.66
Gibsons & District (A)	10,469	6,081	-	529	6,610	176,879	n.d.	1,441	47	1,971	11.14
Kitimat (A)	10,432	6,435	27	n.a.	6,462	90,726	93,861	712	68	640	7.05
Whistler (M)	9,730	4,838	146	554	5,538	139,274	166,316	1,426	50	742	5.33
Nelson (M)	9,630	7,196	880	n.a.	8,076	127,533	109,349	578	68	1,489	11.68
Salt Spring Island (A)	9,279	4,800	4	n.a.	4,804	118,486	n.d.	1,047	66	1,477	12.47
Grand Forks & District (A)	8,810	5,718	13	n.a.	5,731	86,769	70,381	842	71	1,194	13.76
Kimberley (M)	8,534	3,359	6	n.a.	3,365	54,159	20,000	906	71	676	12.48

REGISTRATION AND CIRCULATION – BY POPULATION SERVED

Library (Type)	Population of service area	Resident borrowers registered at end of year	Non-resident borrowers registered at end of year	InterLINK non-resident borrowers registered at end of year	Total borrowers registered at end of year	Circulation, all items	Annual in person visits	Items lent on interlibrary loan	Items lent on interlibrary loan - % of requests received	Items borrowed on interlibrary loan	Items borrowed on interlibrary loan - per 1,000 circulation
Invermere (M)	8,416	2,083	207	n.a.	2,290	26,766	n.d.	734	56	1,721	64.30
Smithers (M)	8,186	2,816	665	n.a.	3,481	72,451	42,840	709	48	892	12.31
Vanderhoof (A)	8,011	2,198	67	n.a.	2,265	38,757	n.d.	612	46	926	23.89
View Royal (A)		1,948	-	n.a.	1,948	9,990	4,350	n.a.	n.a.	109	10.91
Fernie (A)	7,680	4,148	1,048	n.a.	5,196	71,119	48,760	849	59	752	10.57
Burns Lake (A)	6,922	1,415	2	n.a.	1,417	56,648	20,800	735	63	297	5.24
Fort Nelson (A)	5,815	3,196	204	n.a.	3,400	49,032	31,876	451	30	409	8.34
Mackenzie (M)	5,453	4,129	-	n.a.	4,129	45,243	44,252	n.a.	n.a.	395	8.73
Beaver Valley (A)	5,166	2,716	2	n.a.	2,718	65,183	20,944	842	79	444	6.81
Hazelton District (A)	5,157	2,980	1	n.a.	2,981	21,284	20,500	698	100	179	8.41
Chetwynd (A)	4,901	2,150	45	n.a.	2,195	47,117	41,496	660	52	655	13.90
Sparwood (A)	4,873	3,497	224	n.a.	3,721	28,020	11,200	562	44	450	16.06
Fort St. James (A)	4,855	1,297	676	n.a.	1,973	20,000	11,600	665	56	754	37.70
Pemberton & District (A)	4,816	2,426	-	88	2,514	38,436	23,700	353	55	646	16.81
Pender Island (A)	4,664	2,791	n.d.	n.a.	2,791	37,150	22,400	938	62	939	25.28
Lillooet Area (A)	4,406	2,843	6	n.a.	2,849	25,184	19,620	691	40	777	30.85
Roseland (A)	4,031	3,554	-	n.a.	3,554	39,046	n.d.	517	52	326	8.35
Houston (A)	3,551	1,323	180	n.a.	1,503	36,386	26,600	812	64	818	22.48
Fraser Lake (A)	3,375	751	-	n.a.	751	18,606	8,550	260	64	902	48.48
Bowen Island (A)	3,244	2,351	6	177	2,534	38,481	27,000	322	17	140	3.64
Nakusp (A)	2,734	1,589	194	n.a.	1,783	26,827	11,400	857	64	528	19.68
Elkford (A)	2,671	1,693	-	n.a.	1,693	19,955	8,300	826	96	586	29.37
Salmo (A)	2,496	1,487	-	n.a.	1,487	24,789	15,450	984	74	515	20.78
Tumbler Ridge (A)	2,459	1,132	4	n.a.	1,136	16,375	24,612	513	73	926	56.55
Valemount (A)	2,055	1,264	104	n.a.	1,368	25,611	12,400	940	82	956	37.33
Kaslo & District (A)	1,976	1,398	17	n.a.	1,415	20,220	13,900	n.a.	n.a.	638	31.55
McBride (A)	1,950	1,027	2	n.a.	1,029	17,196	7,000	232	23	308	17.91
Alert Bay (A)	1,326	303	-	n.a.	303	2,862	3,482	n.a.	n.a.	136	47.52
Hudson's Hope (A)	1,073	644	-	n.a.	644	14,030	4,916	423	69	290	20.67
Greenwood (A)	912	325	3	n.a.	328	5,064	4,300	n.a.	n.a.	224	44.23
Pouce Coupe (M)	850	408	27	n.a.	435	7,823	4,500	n.a.	n.a.	20	2.56
Stewart (A)	701	435	2	n.a.	437	4,252	2,762	991	81	109	25.63
Midway (A)	644	517	444	n.a.	961	5,583	n.d.	n.a.	n.a.	234	41.91
Granisle (A)	349	166	21	n.a.	187	3,674	2,564	n.a.	n.a.	197	53.62
Total	4,081,419	2,264,343	28,722	317,809	2,610,874	51,616,837	22,425,136	90,754		100,784	
Average									51		2.56

REFERENCE AND PROGRAMMING – BY POPULATION SERVED

Library (Type)	Population of service area	Reference transactions	Electronic reference transactions	Total reference transactions	Adult programs	Children's/young adult programs	Summer reading program registrations	Total program attendance
Fraser Valley (R)	638,758	153,700	1,050	154,750	1,264	2,717	11,068	126,929
Vancouver (M)	569,730	1,144,221	16,945	1,161,166	1,200	4,617	9,676	191,094
Vancouver Island (R)	399,155	301,473	1,583	303,056	1,032	1,151	5,385	20,526
Surrey (M)	390,288	595,894	2,006	597,900	1,065	1,718	11,909	90,649
Okanagan (R)	326,070	470,250	n.d.	470,250	208	2,530	4,618	58,164
Greater Victoria (M)	289,243	291,122	789	291,911	855	2,440	2,806	36,827
Burnaby (M)	205,261	233,508	2,716	236,224	7	838	7,450	38,185
Richmond (M)	174,201	189,266	427	189,693	605	2,274	4,600	93,381
Thompson-Nicola (I)	124,455	60,028	2,050	62,078	200	459	1,827	13,236
Coquitlam (M)	122,709	71,136	119	71,255	147	684	4,104	26,014
Prince George (M)	89,214	77,080	100	77,180	32	285	1,160	6,881
North Vancouver District (M)	87,453	67,929	139	68,068	152	561	4,748	28,985
Cariboo (I)	67,673	17,311	n.d.	17,311	33	373	584	6,221
New Westminster (M)	59,426	61,899	2,000	63,899	84	400	1,270	13,472
North Vancouver City (M)	48,494	75,672	n.d.	75,672	78	606	983	22,744
West Vancouver (M)	44,741	72,584	31	72,615	353	383	1,475	18,240
Penticton (M)	32,530	20,913	n.d.	20,913	11	202	153	5,245
Fort St. John (A)	28,180	6,450	n.d.	6,450	20	233	400	6,563
Port Moody (M)	26,690	24,314	362	24,676	28	130	1,025	7,376
Cranbrook (M)	25,249	9,952	23	9,975	7	142	389	5,114
Powell River District (M)	20,132	4,768	11	4,779	52	62	120	2,306
Terrace (A)	19,917	10,345	200	10,545	23	264	285	5,386
Dawson Creek (M)	18,046	9,037	73	9,110	47	228	512	10,500
Prince Rupert (M)	16,874	2,790	16	2,806	1	125	100	1,506
Squamish (M)	15,687	3,786	n.d.	3,786	73	257	237	5,799
Castlegar & District (A)	13,117	4,714	13	4,727	3	143	205	2,910
Creston (A)	12,599	17,699	31	17,730	14	29	75	1,350
Sechelt (A)	11,664	13,321	36	13,357	30	51	83	1,511
Trail & District (M)	11,261	12,723	30	12,753	24	48	97	2,047
Gibsons & District (A)	10,469	10,544	n.d.	10,544	15	58	180	2,240
Kitimat (A)	10,432	6,893	1,868	8,761	98	182	221	4,129
Whistler (M)	9,730	12,500	70	12,570	4	143	152	3,586
Nelson (M)	9,630	11,635	60	11,695	18	151	144	3,957
Salt Spring Island (A)	9,279	n.d.	n.d.	n.d.	5	5	22	365
Grand Forks & District (A)	8,810	2,254	27	2,281	16	72	130	760
Kimberley (M)	8,534	2,000	n.d.	2,000	1	4	25	1,084

REFERENCE AND PROGRAMMING – BY POPULATION SERVED

Library (Type)	Population of service area	Reference transactions	Electronic reference transactions	Total reference transactions	Adult programs	Children's/young adult programs	Summer reading program registrations	Total program attendance
Invermere (M)	8,416	450	35	485	4	3	45	425
Smithers (M)	8,186	2,652	37	2,689	22	50	93	1,296
Vanderhoof (A)	8,011	728	12	740	12	50	62	543
View Royal (A)		50	n.d.	50	-	-	-	-
Fernie (A)	7,680	7,943	530	8,473	-	150	18	940
Burns Lake (A)	6,922	2,427	15	2,442	-	157	122	1,706
Fort Nelson (A)	5,815	5,200	10	5,210	-	3	140	650
Mackenzie (M)	5,453	3,304	38	3,342	-	100	113	1,170
Beaver Valley (A)	5,166	6,775	2	6,777	26	100	100	1,705
Hazleton District (A)	5,157	11,809	400	12,209	4	19	36	846
Chetwynd (A)	4,901	3,207	n.d.	3,207	35	12	165	4,396
Sparwood (A)	4,873	260	3	263	1	2	70	604
Fort St. James (A)	4,855	4,500	n.d.	4,500	4	70	27	582
Pemberton & District (A)	4,816	9,000	10,550	19,550	3	5	55	925
Pender Island (A)	4,664	n.d.	n.d.	n.d.	2	48	160	444
Lillooet Area (A)	4,406	371	45	416	5	7	65	996
Rosland (A)	4,031	3,563	n.d.	3,563	2	119	123	1,281
Houston (A)	3,551	2,028	n.d.	2,028	41	211	149	3,517
Fraser Lake (A)	3,375	1,700	200	1,900	21	42	54	682
Bowen Island (A)	3,244	2,341	n.d.	2,341	2	29	131	893
Nakusp (A)	2,734	750	n.d.	750	10	52	55	685
Elkford (A)	2,671	550	400	950	-	-	-	-
Salmo (A)	2,496	889	n.d.	889	1	38	52	928
Tumbler Ridge (A)	2,459	428	36	464	23	25	182	4,440
Valemount (A)	2,055	1,550	n.d.	1,550	-	2	32	203
Kaslo & District (A)	1,976	n.d.	n.d.	n.d.	-	5	26	208
McBride (A)	1,950	1,400	n.d.	1,400	1	2	106	815
Alert Bay (A)	1,326	110	n.d.	110	-	-	-	-
Hudson's Hope (A)	1,073	205	6	211	8	108	51	1,236
Greenwood (A)	912	250	n.d.	250	-	15	22	82
Pouce Coupe (M)	850	n.d.	n.d.	n.d.	-	4	82	102
Stewart (A)	701	380	n.d.	380	-	45	30	210
Midway (A)	644	397	8	405	-	1	18	162
Granisle (A)	349	n.d.	n.d.	n.d.	-	1	24	24
Total	4,081,419	4,144,928	45,102	4,190,030	8,032	26,040	80,626	897,978

STAFF – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Full-time employees</i>	<i>Part-time employees</i>	<i>Total employees</i>	<i>Professional librarians, FTE</i>	<i>Library technicians, FTE</i>	<i>Community librarians, FTE</i>	<i>Other staff, FTE</i>	<i>Total employees, FTE</i>	<i>Volunteers</i>	<i>Volunteers, FTE</i>
Fraser Valley (R)	638,758	97	286	383	40.81	62.91	-	111.28	215.00	-	-
Vancouver (M)	569,730	458	350	808	124.67	14.76	-	348.86	488.29	-	-
Vancouver Island (R)	399,155	79	277	356	32.20	1.50	-	141.57	175.27	8	0.79
Surrey (M)	390,288	80	145	225	35.70	34.50	0.80	66.00	137.00	74	0.72
Okanagan (R)	326,070	62	169	231	16.32	2.00	20.51	98.11	136.94	n.d.	1.46
Greater Victoria (M)	289,243	93	192	285	36.49	4.51	-	124.97	165.98	32	n.d.
Burnaby (M)	205,261	64	161	225	28.50	-	-	91.55	120.05	-	-
Richmond (M)	174,201	52	40	92	28.40	3.60	-	51.28	83.28	-	-
Thompson-Nicola (I)	124,455	36	77	113	8.00	3.00	-	48.03	59.03	n.d.	n.d.
Coquitlam (M)	122,709	34	57	91	15.62	0.39	-	38.02	54.03	6	n.d.
Prince George (M)	89,214	25	28	53	5.18	1.07	-	39.46	45.71	113	0.65
North Vancouver District (M)	87,453	31	83	114	23.98	1.00	-	37.10	62.08	-	-
Cariboo (I)	67,673	13	33	46	3.00	5.00	-	17.11	25.11	29	0.46
New Westminster (M)	59,426	21	47	68	14.68	-	-	20.55	35.23	-	-
North Vancouver City (M)	48,494	21	18	39	8.93	1.00	-	19.77	29.70	-	-
West Vancouver (M)	44,741	19	49	68	12.80	2.82	-	27.21	42.83	57	2.09
Penticton (M)	32,530	9	9	18	2.55	3.55	-	5.30	11.40	6	0.06
Fort St. John (A)	28,180	1	14	15	-	-	0.71	7.60	8.31	5	0.80
Port Moody (M)	26,690	12	7	19	5.00	1.51	1.00	6.97	14.49	-	-
Cranbrook (M)	25,249	4	8	12	1.51	0.37	1.91	4.50	8.30	22	0.44
Powell River District (M)	20,132	7	5	12	0.59	1.00	0.88	6.54	9.01	10	-
Terrace (A)	19,917	2	15	17	1.00	-	2.08	5.80	8.88	-	-
Dawson Creek (M)	18,046	1	9	10	-	-	-	5.92	5.92	-	-
Prince Rupert (M)	16,874	7	8	15	2.07	1.00	-	5.60	8.67	-	-
Squamish (M)	15,687	2	14	16	1.00	-	1.00	5.47	7.47	22	0.48
Castlegar & District (A)	13,117	4	3	7	-	-	3.63	1.00	4.63	40	2.73
Creston (A)	12,599	2	7	9	1.00	-	-	4.86	5.86	33	1.00
Sechelt (A)	11,664	3	6	9	1.09	2.00	-	2.38	5.47	39	1.70
Trail & District (M)	11,261	5	9	14	1.00	1.00	-	4.18	6.18	-	-
Gibsons & District (A)	10,469	1	8	9	2.69	-	-	3.27	5.96	38	0.88
Kitimat (A)	10,432	5	4	9	1.00	1.00	-	4.53	6.53	29	0.22
Whistler (M)	9,730	3	18	21	1.07	0.86	1.94	2.86	6.73	5	0.40
Nelson (M)	9,630	1	10	11	1.17	0.46	3.09	1.92	6.63	50	0.51
Salt Spring Island (A)	9,279	-	1	1	0.13	-	-	-	0.13	135	9.56
Grand Forks & District (A)	8,810	3	3	6	0.76	-	0.65	2.45	3.85	16	1.08
Kimberley (M)	8,534	-	6	6	0.86	-	0.69	1.70	3.24	11	0.51

STAFF – BY POPULATION SERVED

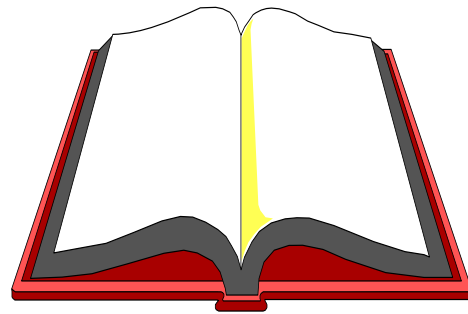
<i>Library (Type)</i>	<i>Population of service area</i>	<i>Full-time employees</i>	<i>Part-time employees</i>	<i>Total employees</i>	<i>Professional librarians, FTE</i>	<i>Library technicians, FTE</i>	<i>Community librarians, FTE</i>	<i>Other staff, FTE</i>	<i>Total employees, FTE</i>	<i>Volunteers</i>	<i>Volunteers, FTE</i>
Invermere (M)	8,416	1	1	2	-	-	1.94	-	1.94	10	0.49
Smithers (M)	8,186	1	5	6	-	-	1.00	1.90	2.90	23	0.91
Vanderhoof (A)	8,011	1	3	4	-	-	1.07	0.90	1.97	10	0.56
View Royal (A)	-	-	-	-	-	-	-	-	-	38	3.43
Fernie (A)	7,680	1	5	6	-	-	2.57	-	2.57	20	2.09
Burns Lake (A)	6,922	3	3	6	-	-	1.80	1.77	3.57	31	0.70
Fort Nelson (A)	5,815	3	3	6	-	-	1.00	2.58	3.58	-	-
Mackenzie (M)	5,453	2	4	6	-	-	2.36	-	2.36	3	0.11
Beaver Valley (A)	5,166	1	4	5	-	-	2.69	0.47	3.15	10	0.31
Hazelton District (A)	5,157	-	6	6	-	-	0.86	1.32	2.18	26	0.67
Chetwynd (A)	4,901	3	6	9	-	-	-	5.30	5.30	1	0.23
Sparwood (A)	4,873	1	3	4	-	-	1.76	0.57	2.33	5	0.16
Fort St. James (A)	4,855	-	3	3	-	-	0.80	0.97	1.77	3	0.19
Pemberton & District (A)	4,816	-	4	4	-	-	1.71	0.74	2.46	3	0.08
Pender Island (A)	4,664	-	-	-	-	-	-	-	-	147	4.76
Lillooet Area (A)	4,406	-	9	9	-	-	1.64	1.39	3.02	28	0.20
Rossland (A)	4,031	1	5	6	-	1.00	0.65	0.68	2.33	11	0.88
Houston (A)	3,551	1	2	3	1.07	-	0.49	0.49	2.04	3	0.12
Fraser Lake (A)	3,375	-	3	3	-	-	-	1.90	1.90	14	0.37
Bowen Island (A)	3,244	1	2	3	1.00	0.44	-	0.08	1.52	26	1.30
Nakusp (A)	2,734	-	5	5	-	-	0.43	0.69	1.13	10	0.30
Elkford (A)	2,671	1	1	2	-	-	1.71	-	1.71	-	-
Salmo (A)	2,496	-	3	3	-	-	0.86	0.51	1.37	12	0.69
Tumbler Ridge (A)	2,459	1	5	6	-	1.08	1.57	0.38	3.03	23	1.10
Valemount (A)	2,055	-	6	6	-	-	0.71	1.55	2.26	2	0.08
Kaslo & District (A)	1,976	-	2	2	-	-	0.66	-	0.66	24	0.61
McBride (A)	1,950	-	4	4	-	-	0.69	1.49	2.17	2	0.03
Alert Bay (A)	1,326	-	2	2	-	-	0.35	-	0.35	1	0.28
Hudson's Hope (A)	1,073	-	3	3	-	-	0.91	0.70	1.61	3	0.05
Greenwood (A)	912	-	2	2	-	-	0.36	0.07	0.44	11	0.22
Pouce Coupe (M)	850	-	2	2	-	-	-	1.18	1.18	-	-
Stewart (A)	701	-	1	1	-	-	0.91	0.05	0.96	3	0.17
Midway (A)	644	-	1	1	-	-	0.85	0.50	1.35	8	0.06
Granisle (A)	349	-	5	5	-	-	-	0.83	0.83	-	-
Total	4,081,419	1,279	2,289	3,568	461.87	153.33	71.25	1,392.70	2,079.15	1,291	47.71

FACILITIES AND ACCESS – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Public service outlets</i>		<i>Other facilities</i>	<i>Total space (square metres)</i>	<i>Annual hours open, main library</i>	<i>Annual hours open, all outlets</i>	<i>Annual days open, main library</i>	<i>Annual days open, all outlets</i>	<i>Public Internet access computers</i>	<i>Total public computers</i>	<i>Square metres per capita</i>
Fraser Valley (R)	638,758	23	1	20,914	n.a.	55,303	n.a.	n.d.	223	335	0.033	
Vancouver (M)	569,730	22	-	44,953	3,203	53,474	326	5,940	460	499	0.079	
Vancouver Island (R)	399,155	37	1	13,741	n.a.	59,956	n.a.	8,571	180	186	0.034	
Surrey (M)	390,288	9	1	11,779	3,485	28,516	330	2,783	154	226	0.030	
Okanagan (R)	326,070	29	1	14,590	2,931	41,525	330	6,680	107	180	0.045	
Greater Victoria (M)	289,243	8	-	11,509	3,166	22,366	331	2,502	153	240	0.040	
Burnaby (M)	205,261	4	-	9,207	3,655	13,055	348	1,300	74	121	0.045	
Richmond (M)	174,201	4	-	6,466	3,807	12,888	353	1,389	128	142	0.037	
Thompson-Nicola (I)	124,455	14	1	6,322	2,912	18,044	333	3,141	51	93	0.051	
Coquitlam (M)	122,709	2	-	3,627	2,800	5,600	325	650	21	39	0.030	
Prince George (M)	89,214	2	-	3,441	3,227	5,904	334	635	21	41	0.039	
North Vancouver District (M)	87,453	3	-	4,415	3,550	9,782	327	931	21	48	0.050	
Cariboo (I)	67,673	15	1	2,869	2,247	12,097	255	2,221	35	56	0.042	
New Westminster (M)	59,426	1	-	3,800	3,614	3,614	349	349	15	29	0.064	
North Vancouver City (M)	48,494	1	-	1,260	3,369	3,369	348	348	18	27	0.026	
West Vancouver (M)	44,741	2	-	5,256	3,152	3,754	345	544	27	44	0.117	
Penticton (M)	32,530	1	-	1,242	2,813	2,813	329	329	6	13	0.038	
Fort St. John (A)	28,180	1	-	720	2,516	2,516	293	293	7	13	0.026	
Port Moody (M)	26,690	1	-	1,161	3,558	3,558	335	335	8	18	0.043	
Cranbrook (M)	25,249	1	-	744	2,902	2,902	298	298	16	20	0.029	
Powell River District (M)	20,132	2	-	531	2,423	2,631	256	412	5	7	0.026	
Terrace (A)	19,917	1	-	1,350	3,137	3,137	342	342	12	15	0.068	
Dawson Creek (M)	18,046	1	-	939	2,672	2,672	334	334	6	10	0.052	
Prince Rupert (M)	16,874	1	-	935	2,869	2,869	338	338	19	24	0.055	
Squamish (M)	15,687	1	-	1,080	2,094	2,094	321	321	8	15	0.069	
Castlegar & District (A)	13,117	1	-	1,222	2,225	2,225	293	293	10	14	0.093	
Creston (A)	12,599	1	-	330	2,114	2,114	259	259	4	7	0.026	
Sechelt (A)	11,664	2	-	810	2,116	2,211	273	368	7	10	0.069	
Trail & District (M)	11,261	1	-	522	2,548	2,548	312	312	4	7	0.046	
Gibsons & District (A)	10,469	1	-	648	2,160	2,150	256	256	6	11	0.062	
Kitimat (A)	10,432	1	-	900	2,902	2,902	335	335	4	8	0.086	
Whistler (M)	9,730	1	-	250	2,590	2,590	300	300	5	7	0.026	
Nelson (M)	9,630	1	-	1,125	2,301	2,301	299	299	6	9	0.117	
Salt Spring Island (A)	9,279	1	-	506	1,956	1,956	293	293	6	8	0.055	
Grand Forks & District (A)	8,810	1	-	540	2,070	2,070	246	246	6	8	0.061	
Kimberley (M)	8,534	1	-	450	1,946	1,946	250	250	5	7	0.053	

FACILITIES AND ACCESS – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Public service outlets</i>	<i>Other facilities</i>	<i>Total space (square metres)</i>	<i>Annual hours open, main library</i>	<i>Annual hours open, all outlets</i>	<i>Annual days open, main library</i>	<i>Annual days open, all outlets</i>	<i>Public Internet access computers</i>	<i>Total public computers</i>	<i>Square metres per capita</i>
Invermere (M)	8,416	1	-	238	1,794	1,794	255	255	3	4	0.028
Smithers (M)	8,186	1	-	373	1,879	1,879	297	297	6	8	0.046
Vanderhoof (A)	8,011	1	-	616	1,721	1,721	253	253	3	5	0.077
View Royal (A)		1	-	111	1,456	1,456	303	303	2	2	0.014
Fernie (A)	7,680	1	-	810	2,262	2,262	286	286	6	8	0.105
Burns Lake (A)	6,922	1	-	342	1,864	1,864	299	299	5	7	0.049
Fort Nelson (A)	5,815	1	-	655	2,236	2,236	349	349	4	10	0.113
Mackenzie (M)	5,453	1	-	582	2,808	2,808	350	350	5	17	0.107
Beaver Valley (A)	5,166	1	-	270	2,173	2,173	320	320	3	4	0.052
Hazelton District (A)	5,157	1	-	329	1,746	1,746	300	300	4	5	0.064
Chetwynd (A)	4,901	1	-	555	2,704	2,704	321	321	7	9	0.113
Sparwood (A)	4,873	1	-	434	2,228	2,228	284	284	4	6	0.089
Fort St. James (A)	4,855	1	-	99	1,550	1,550	252	252	4	6	0.020
Pemberton & District (A)	4,816	1	-	174	1,728	1,728	280	280	3	4	0.036
Pender Island (A)	4,664	5	-	595	1,194	2,462	199	543	11	13	0.128
Lillooet Area (A)	4,406	3	1	471	1,524	2,369	253	514	6	8	0.107
Rossland (A)	4,031	1	-	321	2,352	2,352	334	334	2	4	0.080
Houston (A)	3,551	1	-	495	1,947	1,947	257	257	6	9	0.139
Fraser Lake (A)	3,375	1	-	288	1,352	1,352	255	255	4	5	0.085
Bowen Island (A)	3,244	1	-	209	1,964	1,964	256	256	2	4	0.064
Nakusp (A)	2,734	1	-	93	1,013	1,013	246	246	2	3	0.034
Elkford (A)	2,671	1	-	252	1,716	1,716	328	328	4	7	0.094
Salmo (A)	2,496	1	-	160	1,144	1,144	260	260	2	4	0.064
Tumbler Ridge (A)	2,459	1	-	450	1,847	1,847	297	297	8	13	0.183
Valemount (A)	2,055	1	-	144	1,605	1,605	251	251	4	5	0.070
Kaslo & District (A)	1,976	1	-	186	1,148	1,148	206	206	2	3	0.094
McBride (A)	1,950	1	-	220	1,196	1,196	208	208	7	7	0.113
Alert Bay (A)	1,326	1	-	50	676	676	215	215	2	2	0.038
Hudson's Hope (A)	1,073	1	-	210	1,308	1,308	233	233	2	4	0.196
Greenwood (A)	912	1	-	112	1,102	1,102	191	191	3	3	0.123
Pouce Coupe (M)	850	1	-	92	1,897	1,897	301	301	2	2	0.108
Stewart (A)	701	1	-	190	1,504	1,504	176	176	3	4	0.271
Midway (A)	644	1	-	322	1,352	1,352	196	196	3	3	0.500
Granisle (A)	349	1	-	119	960	960	251	251	3	3	0.341
Total	4,081,419	238	7	190,721	151,977	458,512	19,658	53,864	1,975	2,738	
Average											0.047



LIBRARY FEDERATION

LIBRARY FEDERATION
InterLINK FEDERATED PUBLIC LIBRARY SYSTEM

MEMBER LIBRARIES

Bowen Island	Burnaby	Coquitlam	Fraser Valley Regional	Gibsons & District
New Westminster	North Vancouver City	North Vancouver District	Pemberton	Port Moody
Richmond	Sechelt	Squamish	Surrey	Vancouver
West Vancouver	Whistler			

INCOME

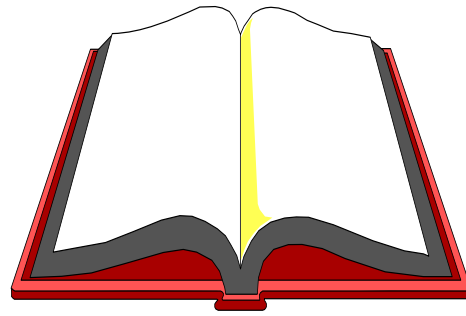
Provincial Operating Grant	Member Library Contributions	Other Income	Total Income
\$429,836	\$510,412	\$301,650	\$1,241,898

EXPENDITURE

Salaries	Materials	Facility	Transfers to Member Libraries	Other	Total Expenditure
\$223,616	\$172,082	\$11,410	\$636,492	\$175,217	\$1,218,817

OPERATIONS

Non-Resident Circulation by Member Libraries	Audiobook Titles Held by Member Libraries	Audiobook Volumes Held by Member Libraries	Audiobook Borrowers Registered by Member Libraries	Audiobook Circulation by Member Libraries	Staff (FTE)
4,401,270	14,890	48,391	2,324	104,620	3.7



APPENDICES

APPENDIX A

NEW PUBLIC LIBRARY BUILDINGS AND RENOVATIONS

<i>Library (Type)</i>	<i>Address of facility</i>	<i>Nature of project</i>	<i>New area (square metres)</i>	<i>Facility owner</i>	<i>Description</i>	<i>Cost of project</i>	<i>Method of financing</i>	<i>Architect / developer / contractor</i>
Fort St. John (A)	10015 - 100th Avenue	Renovation	-	North Peace Cultural Society	Modified office space	\$ 26,352	Operating and reserve	WL Construction
Gibsons & District (A)	470 S. Fletcher Road	Renovation	-	Sunshine Coast Regional District	Modified staff lunch room and work room	\$ 26,000	Capital budget	
Hazelton District (A)	4522 Government Street	Renovation	-	Corporation of the Village of Hazelton	Repainted interior	\$ 3,865	Capital reserve	
Okanagan (R)	101 - 850 Railway Lane Okanagan Falls	New Facility	232	Okanagan Regional Library	Replaced branch	\$ 250,000	Capital reserve	Greyback Construction
Pender Island (A)	411 Naylor Road Mayne Island	Renovation	-	Capital Regional District	Upgraded electrical, heating, flooring, and drywall	\$ 27,124	Donations and fundraising	Richard Iredale
Richmond (M)	150 - 11590 Cambie Road	New Facility	438	Leased	Added branch facility	\$ 776,800	Capital budget and donations	Darrell Epp
	100 - 7700 Minoru Gate	Renovation	-	City	Renovated main branch	\$ 328,550	Capital budget	Darrell Epp
Sechelt (A)	5797 Cowrie Street	Renovation	-	District of Sechelt	Renovated	\$ 11,216	Capital reserve	Mobius Architecture
Thompson-Nicola (I)	4511 Barriere Town Road Barriere	New Facility	46	Thompson-Nicola Regional District	Built new facility	\$ 250,691	Operating budget	Craig Petersen / Tri-City Contracting Ltd.
	614 Shuswap Avenue Chase	Renovation			Renovated			Silver Spur Construction
	300 - 465 Victoria Street Kamloops	Renovation			Renovated administration facility and added meeting room			Silver Spur Construction
Vancouver Island (R)	2687 James Street Duncan	New Facility	1,189	Cowichan Valley Regional District	Replaced branch in Cowichan Community Centre	\$ 2,700,000	Cowichan Community Centre - capital reserve Library - furniture and space planning services (\$230,000)	CJP Architects
Vanderhoof (A)	230 Stewart Street East	Renovation	616	District of Vanderhoof	Renovated existing building for library	\$ 124,163	Cash and donations	C.F. Masonry

APPENDIX B
ANNUAL SURVEY OF PUBLIC LIBRARIES

The table below contains the questions from the online Annual Survey of Public Libraries, together with the instructions provided to libraries.

QUESTION	INSTRUCTIONS
Revenue	
Municipal support (\$)	Report all revenue from grants and contributions paid directly to the library board by the municipality or municipalities served by the library. Do not include the value of in-kind services provided by a municipality or library costs paid directly by a municipality.
Regional district support (\$)	Report all revenue from grants and contributions paid directly to the library board by the regional district or regional districts served by the library. Do not include the value of in-kind services provided by a regional district or costs paid directly by a regional district. Cariboo and Thompson-Nicola Regional Districts: report the annual regional district contribution for provision of library service.
Library generated revenue (\$)	Report all revenue generated by the library, including overdue fines, non-resident fees, income from service contracts and reciprocal use agreements, photocopying charges, room and equipment rentals, sales of library assets and income from library programs and events, etc. Revenue from fundraising should be included at "Donations and Fundraising". InterLINK members: report compensation for net provision of library services within InterLINK here.
Donations and fundraising (\$)	Report solicited and unsolicited donations of money by individuals and organizations, including Friends of the Library. Include revenue from library fundraising. Do not include in-kind gifts and donations.
Transfers from reserve (\$)	Report revenue received by transfers from library reserve funds (restricted accounts) established in a previous year.
Other revenue (\$)	Report any revenue that does not fall into any of the above categories. Report bank interest and income from investments here.
Expenditure	
Salaries and benefits (\$)	Report total expenditure on wages and benefits for all library employees.
Library materials (\$)	Report total expenditures for the purchase, lease or subscription of library materials acquired in the following categories: print, audio-visual, microform and CD-ROM. Report expenditures on cataloguing, processing or binding of library materials under "Other Expenditure".
Electronic information (\$)	Report total expenditures on licensed online electronic databases and online subscription services.
Computers and connectivity (\$)	Report expenditures related to the operation of library computers and computer systems, provision of Internet access and the total cost of library telecommunications. Include hardware and software maintenance costs, Internet access costs and Internet service provider fees. Include the cost of all telecommunications, i.e., telephone (voice) and fax. Report expenditure on the acquisition of library software for public use here. Report capital costs related to the acquisition of computer systems hardware and software and telecommunications equipment under "Capital Expenditure."
Facilities (\$)	Report library board expenditures related to the operation and maintenance of all buildings or parts of buildings occupied by the library, including lease or rent cost and the cost to the library of heat, electricity, insurance, janitorial, repairs and maintenance.
Capital expenditure (\$)	Report capital expenditures on buildings, library computer and telecommunications systems, furniture and equipment.
Transfers to reserve (\$)	Report transfers to library reserve funds (restricted accounts) for expenditure in a future year.

QUESTION	INSTRUCTIONS
Other expenditure (\$)	Report any expenditures that do not fall into any of the above categories. Include costs related to the acquisition, cataloguing and processing of library materials here, unless these costs cannot be separated out from the cost of library materials.
Collections (1)	
Catalogued print volumes added	Report the number of catalogued volumes of print materials available for public use that were added during the year.
Catalogued print volumes held	Report the number of catalogued volumes of print materials available for public use that were held at the end of the year.
Uncatalogued paperback volumes held	Report the number of uncatalogued volumes of paperbacks available for public use held at the end of the year.
Total print titles held	Report the number of titles of catalogued print materials held at the end of the year.
Periodicals, subscriptions held	Report the number of periodical and newspaper subscriptions received at the end of the year.
Periodicals, titles held	Report the number of titles of periodicals and newspapers being received at the end of the year.
Licenced database subscriptions - in library	Report the number of licensed on-line database and subscriptions available for public use in the library at the end of the year.
Licenced database subscriptions - out of library	Report the number of licensed on-line databases and subscriptions available for remote use at the end of the year.
Collections (2)	
Microforms held	Report the total number of sheets of microfiche and reels of microfilm held at the end of the year.
CD-ROMs held	Report the number of CD-ROMs, acquired by purchase or by subscription, available for use by the public at the end of the year. Exclude CD-ROMs used by library staff only.
Total library materials, titles held	Report the number of titles of catalogued print and audio-visual materials, microforms and CD-ROMS held at the end of the year.
Registration and Circulation	
Resident borrowers registered at end of year	Report the number of borrower cards issued to residents that are in force at the end of the year and that have been used during the past three years.
Non-resident borrowers registered at end of year	Report the number of borrower cards issued to non-residents that are in force at the end of the year. InterLINK members: include only non-residents living outside the InterLINK service area.
InterLINK non-resident borrowers registered at end of year	InterLINK members only (others enter n.a.): Report the number of borrower cards issued to non-residents living within the InterLINK service area that are in force at the end of the year and that have been used during the past three years.
Circulation, all items	Report of the number of items, in all formats, from the library's collection that have been lent for use outside of the library during the year. Include the number of items checked-out and the number of items renewed. Include circulation for all library service points. Include the circulation of interlibrary loan items received from other libraries. Include the initial circulation of rotating or bulk loan materials to a deposit collection. Exclude interlibrary loans to other libraries.
Annual in person visits	This number is either the measured number of in person visits, or if that number is not available, an estimate which is the annual equivalent of the number of in person visits during the typical week survey.
Items lent on interlibrary loan	PLSB will calculate the number of items lent to other libraries on interlibrary loan during the year from interlibrary loan monthly statistical returns.
Items borrowed on interlibrary loan	Report the total number of items borrowed from other libraries on interlibrary loan during the year.

QUESTION	INSTRUCTIONS
Reference and Programming	
Reference transactions	Report the number of reference requests.
Electronic reference transactions	Report the number of reference requests received by library staff via email or via the library website.
Adult programs	Report number of adult programs held during the year.
Children's/young adult programs	Report number of children's and young adult programs held during the year.
Summer reading program registrations	If the library conducted a summer reading program, report the number of children registered in the program.
Staff	
Part-time employees	Report the number of persons employed by the library who are working on a part-time basis, defined as working less than 35 hours per week.
Professional librarians, FTE	FTE (full time equivalent) is calculated on the basis of 1,820 hours per year.
Library technicians, FTE	FTE (full time equivalent) is calculated on the basis of 1,820 hours per year.
Community librarians, FTE	FTE (full time equivalent) is calculated on the basis of 1,820 hours per year.
Other staff, FTE	FTE (full time equivalent) is calculated on the basis of 1,820 hours per year.
Total employees, FTE	FTE (full time equivalent) is calculated on the basis of 1,820 hours per year.
Volunteers	Report the number of persons working as volunteers for the library, excluding members of the library board.
Volunteers, FTE	FTE (full time equivalent) is calculated on the basis of 1,820 hours per year.
Facilities and Access	
Public service outlets	Report the number of service points occupied by the library. Do not count locations at which there is either no permanent collection of library materials or no staff.
Other facilities	Report the number of other facilities occupied by the library but not used to provide service to the public, e.g., administration office, technical services warehouse.
Total space (square metres)	Report the total area of all occupied service points and other facilities in square metres.
Annual hours open, main library	Report the total number of the actual hours open of the main library for the year. For a multi-branch library, the main library is the designated central library or the library with the largest collection.
Annual hours open, all outlets	Report the total number of the actual hours open of all service points, including the main library, for the year.
Annual days open, main library	Report the total number of actual days that the main library was open for the year.
Annual days open, all outlets	Report the total number of actual days open of all service points, including the main library, for the year.
Name of facility	If more than one facility was built/renovated in the year, please include all facilities in each answer.
Facility owner	Provide the name of the owner of the facility.
Method of financing	Indicate how the project was financed, e.g., borrowing, capital reserve, current operating budget, donations, fundraising etc.

GLOSSARY

Average (Various): population weighted average of the column values. The average is calculated by summing the product of the measure and population served over all libraries, and dividing this total by the total population served.

Capital Expenditure (Expenditure): capital expenditure is that which results in the acquisition of, or addition to, fixed assets. Capital expenditure may include purchase and preparation of building sites, buildings, extensions, furnishings and equipment. Use the definition of fixed asset.

Circulation (Registration and Circulation): units of library materials charged out for patron use irrespective of length of time items are on loan. Include renewals.

Community Librarian (Staff): a person who has received the Public Library Services Branch Community Library Training Program certificate.

FTE (Staff): FTE (full time equivalent) is calculated on the basis of 1,820 hours per year.

Integrated Public Library System: a public library, continued under section 60 of the *Library Act*, that is a regional district service for participating municipalities and electoral areas in the Cariboo and Thompson-Nicola Regional Districts.

Interlibrary Loan (Registration and Circulation): the loan of an item from the collection of one library or the supply of a photocopy of an item to another library. Interlibrary loan does not include loans between branches of the same library system.

Library technician (Staff): a graduate of a recognized library technician program.

Municipal Library: a public library, established under Part 2 of the *Library Act*, that is managed by a corporate library board appointed by the municipal council and supported from the municipality's annual budget.

n.a.: not applicable

n.d.: no data available

PLSB: Public Library Services Branch, Ministry of Education.

Professional librarian (Staff): a graduate of an American Library Association accredited library school, or person with an equivalent qualification.

Provincial Average (Selected Output and Performance Measures): population weighted average of the column values. The provincial average is calculated by summing the product of the measure and population served over all libraries, and dividing this total by the total population served.

Program: any planned event which introduces those attending to any of the broad range of library services or activities, or which directly provides information through the presentation of talks, films, dramas, etc. Programs need not take place in the library, but the library must be the primary contributor of resources in the planning and presentation. Include book talks, tours, but do not include library exhibits, contests run by the library, or library participation in parades or fairs. Do not include meetings sponsored by other groups using library meeting rooms.

Public Library Association: a public library, continued under Part 4 of the *Library Act*, that is managed by a library board elected by members of the Association.

Reference Transaction: a request made by a library user that involves the knowledge, use, recommendation, interpretation or instruction in the use of one or more information sources or bibliographic tools by a member of the library staff. Include requests made in person, by telephone, by regular mail or by FAX. Report email reference requests under "Electronic Reference Transactions."

Regional Library District: a public library, established under Part 3 of the *Library Act*, that is managed by a library board, composed of representatives of municipal councils and regional district boards, that has the authority to apportion and charge the cost of library service to its member municipalities and regional districts.

Restricted Circulation Talking Book (Collections): a talking book that may only be lent to persons with a disability which prevents them from reading printed books.

Service Point: a service point includes a main library, branch library or bookmobile (a travelling branch library), at which a direct service for users is provided in physically self-contained quarters.

Title: publication which forms a separate bibliographic whole, whether issued in one or several volumes or parts. A 25 volume encyclopedia would be one title with 25 volumes. A 25 copy holding of a first edition novel would be one title and 25 volumes.

Video (Collections): material on which images are stored (recorded), with or without sound, and that can be reproduced (played back) mechanically or electronically.

Volume (Collections): a single physical unit of library material distinguished from other physical units by a separate binding, encasement or other clear distinction. Include books, government documents, maps, etc.

INDEX BY LIBRARY TYPE

Alert Bay Public Library	A	Rossland Public Library	A	Prince George Public Library	M
Beaver Valley Public Library	A	Salmo Public Library	A	Prince Rupert Public Library	M
Bowen Island Public Library	A	Salt Spring Island Public Library	A	Richmond Public Library	M
Burns Lake Public Library	A	Sechelt Public Library	A	Smithers Public Library	M
Castlegar & District Public Library	A	Sparwood Public Library	A	Squamish Public Library	M
Chetwynd Public Library	A	Stewart Public Library	A	Surrey Public Library	M
Creston Public Library	A	Terrace Public Library	A	Trail & District Public Library	M
Elkford Public Library	A	Tumbler Ridge Public Library	A	Vancouver Public Library	M
Fernie Public Library	A	Valemount Public Library	A	West Vancouver Memorial Library	M
Fort Nelson Public Library	A	Vanderhoof Public Library	A	Whistler Public Library	M
Fort St. James Public Library	A	View Royal Public Library	A		
Fort St. John Public Library	A			Fraser Valley Regional Library	R
Fraser Lake Public Library	A	Burnaby Public Library	M	Okanagan Regional Library	R
Gibsons & District Public Library	A	Coquitlam Public Library	M	Vancouver Island Regional Library	R
Grand Forks & District Public Library	A	Cranbrook Public Library	M		
Granisle Public Library	A	Dawson Creek Municipal Public Library	M	Cariboo Regional District Library	I
Greenwood Public Library	A	Greater Victoria Public Library	M	Thompson-Nicola Regional District Library System	I
Hazelton District Public Library	A	Invermere Public Library	M		
Houston Public Library	A	Kimberley Public Library	M	InterLINK Federated Public Library System	F
Hudson's Hope Public Library	A	Mackenzie Public Library	M		
Kaslo & District Public Library	A	Nelson Municipal Library	M		
Kitimat Public Library	A	New Westminster Public Library	M		
Lillooet Area Public Library	A	North Vancouver City Library	M		
McBride Public Library	A	North Vancouver District Public Library	M		
Midway Public Library	A	Penticton Public Library	M		
Nakusp Public Library	A	Port Moody Public Library	M		
Pemberton & District Public Library	A	Pouce Coupe Public Library	M		
Pender Island Public Library	A	Powell River District Public Library	M		

Key

A=Public Library Association

M=Municipal Library

R=Regional Library District

I=Integrated Public Library System

F=Library Federation