

Ministry of Health Services

Population Health and Wellness

Review of the 2004/05 Service Plan



**Ministry of Health Services
Population Health and Wellness
April 2005**

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Are We on Track?

Complete
On Track
Not on Track

Aboriginal Health			
Improve Health Status for Aboriginal Peoples PPM14 (infant deaths/life expectancy)			
Aboriginal Health Plans (support HAs in implementing plans)			
Provincial Aboriginal Health Services (development of a directional document)			





BC HealthGuide			
BC NurseLine Use PPM2 (total call volume/calls transferred from physicians' offices)			
Alternative HealthGuide Handbooks (French Handbook, propose more formats)			
BC HealthGuide Website Enhancement			
BC NurseLine Services Contract (procurement process)			
Chronic Disease Management Module for BC NurseLine (development of)			
BC NurseLine Contingency Planning Process (development of)			


Business Operations & Surveillance			
Budget Management and Accountability (work with PHW Budget Review Cttee)			
Priority Programs Developed for Core Functions for Public Health			
Core Functions for Public Health (consultations, evidence base development)			
Development of a Renewed Health Act			
PHO's Annual Reports (support production of)			
Participate in the National Diabetes Surveillance System Project			
Integrated Service Plan and HR Plan (development of a)			






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Complete On Track Not on Track

Key   

Communicable Disease & Addictions Prevention			
Immunization Rates PPM16 (2 yr old rates, influenza rates in care facility residents)			
Alcohol and Other Drug Prevention (development of a framework)			
HIV/AIDS (development of a monitoring framework/annual report)			
Immunization (develop system to monitor rates)			




Emergency Management			
Emergency Management (establish committee, restructure council)			




Health Protection			
Assisted Living (develop system, process and standards)			
Community Care Licensing (bring CCALA into force)			
Drinking Water (develop guidelines, regulations and systems)			
Food Safety, <i>Food Safety Act</i> (develop guidelines, regulations and systems)			
Deregulation Initiative (reduce conflicting or unnecessary policies/regulations)			

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Complete On Track Not on Track

Key			
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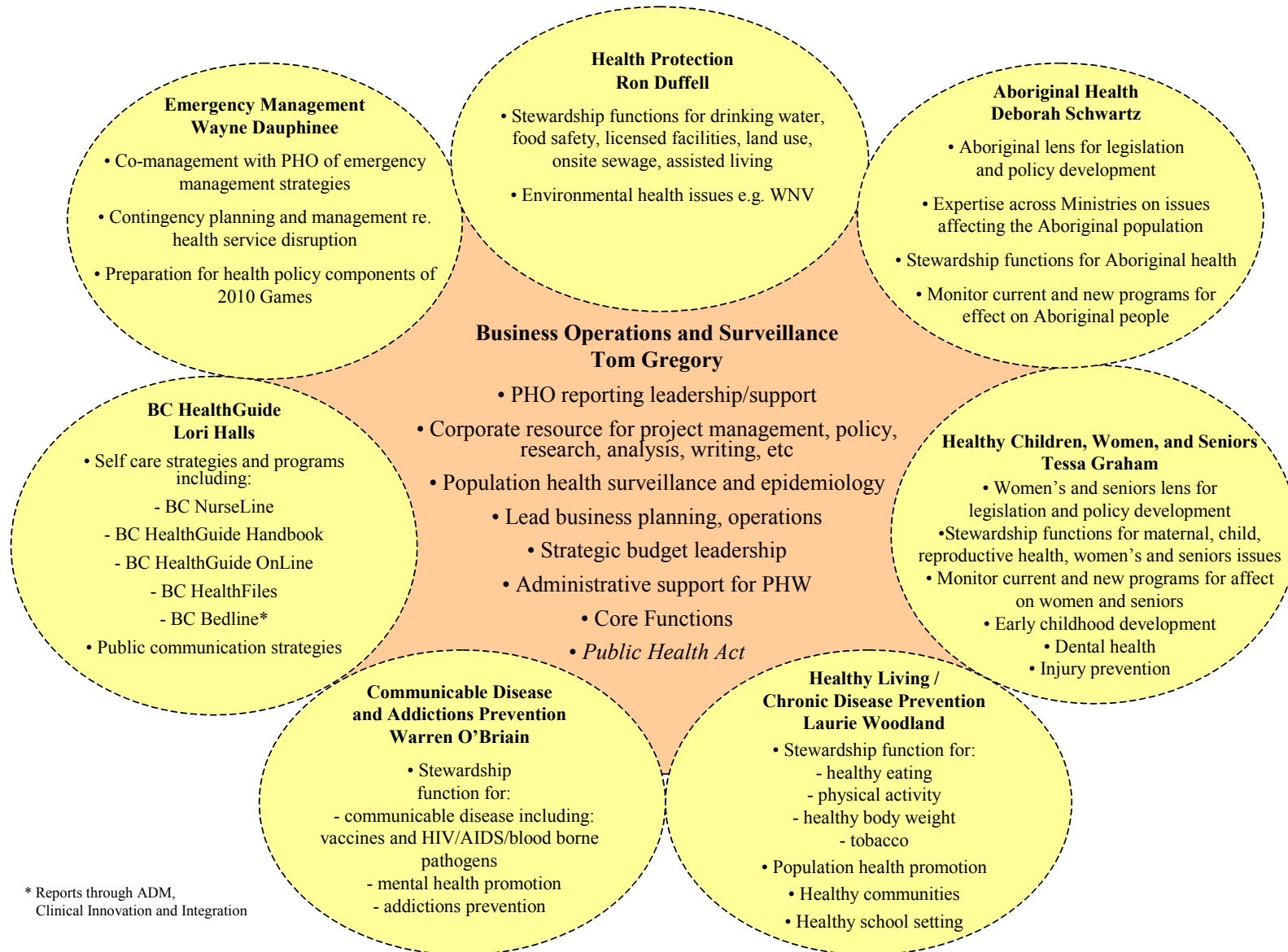
Healthy Children, Women and Seniors			
Best Chance Series (develop handbook)			
Provincial Women's Health Strategy (develop strategy/impl. plan/monitoring mech.)	★		
Seniors Health Component to the BCHG Program	★		
BCNL Pilot to Reduce Social Isolation Among Older Adults	★		
Profile of BC Seniors (develop report, distribute)	★		
ECP Public Awareness Program (report on language/culture barriers to ECP use)	★		
Injury Prevention (directional document on falls prevention)			
How Healthy are BC Seniors (research health status, health service utilization, etc)			
Literature Review of Social Isolation	★		
Seniors Outreach Counselor Partnership (support forum)	★		

Healthy Living and Chronic Disease Prevention			
Action Schools! BC (provincial dissemination of)	★		
CD Prevention Initiative (develop action plans)			
Partnership between BC and Eastern Cape Province, South Africa			
Tobacco Strategy (develop/monitor strategic plan, tobacco strategy, etc)			

PHW Executive			
Employees Comprehension of PHW and MOHS Vision, Mission & Goals			

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Organization Functional Descriptions




* Reports through ADM, Clinical Innovation and Integration




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Review of Population Health and Wellness Activities




PHW Executive Activity/Project Name and Description	Status Update	Deliverable/Outcomes or Performance Measure	Targets	Priority Rating
Ministry Goals Employees comprehension of vision, mission, and goals of PHW and the Ministry and their role in assisting to achieve these goals	MOHS Employee Satisfaction Survey Results: <ul style="list-style-type: none"> • 76.2% contentment • highest in the Ministry 	Percentage of employees who indicate comprehension of vision, mission, and goals and their role in assisting to achieve these goals	Target 04/05:	M 
Aboriginal Health Activity/Project Name and Description	Status Update	Deliverable/Outcomes or Performance Measure	Targets	Priority Rating
Improve health status for Aboriginal peoples (PPM14) As a group, Aboriginal peoples have a level of health below that of the general population. Aboriginal infant mortality and Aboriginal life expectancy are two important measures of aboriginal health.	a) and b) on track Note: performance indicators for measuring improvements in Aboriginal Health status will be revised for 2005/06. Suggested indicators are: 1) post neonatal infant mortality, 128 to 364 days; and 2) the potential days of life lost for deaths due to external causes. These are intended to provide more informative indications of progress, and are more easily influenced by HA activities.	a) Status Indian (SI) Infant Mortality b) Status Indian Life Expectancy	Baseline 2002: 4.8 SI infant deaths per 1,000 Target 04/05: No statistically significant difference between SI and other residents of BC Baseline 2002: SI life expectancy of 73.9 years Target 04/05: 1999 - 2003 SI life expectancy of 74.2 years	H 
Aboriginal Health Plans Provide support and strategic guidance to the HAs in implementing their Aboriginal Health Plans. Work in partnership with the Performance Management and Improvement Division (PMID) in monitoring the Aboriginal Health Plans and Aboriginal Services.	a) draft mandate and terms of reference completed. The Aboriginal Health Leads have met 3 times this fiscal. b) meetings with HAs on schedule – maintaining ongoing relationships with HAs c) draft Terms of Reference completed for review and discussion with Performance Management and Improvement Division (PMID). Have ongoing relationship with PMID developing a standard progress report tool for the HAs in conjunction with the Aboriginal Health Plans. Update provided to PMID with respect to this work in Feb/05.	a) develop a mandate and terms of reference for Aboriginal Health Directors Advisory Group. Meet with group 4 to 6 x/year b) meet with HAs 2x/year to review activities, provide support and course correction as required c) Develop Aboriginal Health and PMID terms of reference to work together reviewing and monitoring Aboriginal Health Plans. Meet monthly with PMID	Target 04/05: a) mandate and terms of reference developed b) HA meetings occurred, support and course correction provided c) terms of reference developed. Monthly meetings with PMID held	M 



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Aboriginal Health				
Activity/Project Name and Description	Status Update	Deliverable/Outcomes or Performance Measure	Targets	Priority Rating
Provincial Aboriginal Health Services (PAHS) Work with Aboriginal stakeholders to develop a Provincial Aboriginal Health Services Strategy "Directional Document" which will provide strategic guidance and examples of Best Practices for Aboriginal organizations and HAs.	a) PAHS met in December. Group is renewing the PAHS mandate and finalizing a Terms of Reference. b) contracts renewed with the four Policy Tables. Policy Table activity evaluation will be addressed through contract work plans. c) Will meet 1 – 2 times. d) directional document completed. Decision made not to distribute.	a) renewed mandate and terms of reference for the PAHSS steering committee b) evaluate activities of policy tables and PAHSS steering committee c) meet 4x/year d) complete directional document and distribute	Target 04/05: a) renewed mandate and terms of reference developed b) activities evaluated c) meetings held d) directional document developed and distributed	M 





BC HealthGuide				
Activity/Project Name and Description	Status Update	Deliverable/Outcomes or Performance Measure	Targets	Priority Rating
BC NurseLine Use Rates (PPM2) BC NurseLine is a health resource available 24/7 that allows British Columbians to help themselves with expert advice. The number of calls BC NurseLine receives helps gauge whether British Columbians are accessing health resources that will reduce the demand on hospitals and physicians.	a) Projected call volume = 327,072 b) Projected volume = 8,004 Will continue to monitor	BC NurseLine use rates (PPM2) Baseline 02/03: a) 172,934 calls b) 1,423 calls transferred from physicians' offices	Target 04/05: a) 60% increase in calls over baseline (276,694 calls) b) 150% increase in calls transferred from physicians' offices over baseline (3,558 calls)	H 
Alternative HealthGuide Handbooks	a) French Health Handbook distributed. Secured \$400k from HC to promote use of the French Handbook b) Proposal for Punjabi and Cantonese Handbooks developed. Funding for consultation secured. Ongoing promotion of BCHG program to specific ethnic communities.	a) French Health Handbook printed and distributed b) feasibility of alternate formats (e.g. Punjabi, Cantonese) explored	Target 04/05: a) French Health Handbook distributed b) proposal for Punjabi and Cantonese Handbooks developed	M 
BC HealthGuide Website Enhancement	RFP for web enhancement services completed in Dec 2004. Contract with successful proponent signed. Website launch expected in April 2005.	Secure \$300,000 from Canadian Health network to enhance BC HealthGuideOnLine with additional self care tools	Target 04/05: Enhanced website launched March 05	M 

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BC HealthGuide				
Activity/Project Name and Description	Status Update	Deliverable/Outcomes or Performance Measure	Targets	Priority Rating
BC NurseLine Services Contract	The JS RFP has been developed. An interim contract with ECOMM to Mar/06 being developed to ensure no disruption of services	Procurement process for BCNL services completed	Target 04/05: Contract secured by Mar 31/05	M 
Chronic Disease Management Module for BC NurseLine	<ul style="list-style-type: none"> ○ Project Manager, BCNL and HA project staff, evaluation contract, and project committees in place ○ Development of all project components IT, protocols and evaluation underway 	Develop and implement a specific Chronic Disease Management (CDM) module for BC NurseLine with F/P/T funds	Target 04/05: CDM proposal developed and funding secured Implementation begins	M 
BC NurseLine Contingency Planning Process	<ul style="list-style-type: none"> ○ BCNL is actively engaged in contingency planning with its partners. ○ BCNL demonstrated rapid, effective surge capacity in addressing SARS in 2003. ○ Member of the Pandemic Influenza Planning Working Group. 	Development of contingency planning process that outlines BC NurseLine role in system-wide approach	Target 04/05: Contingency plan template developed	M 

Business Operations and Surveillance				
Activity/Project Name and Description	Status Update	Deliverable/Outcomes or Performance Measure	Targets	Priority Rating
Budget Management and Accountability Work with PHW Budget Review Committee.	<ul style="list-style-type: none"> ○ Budget was allocated based on strategic priorities. ○ PHW spending plan was monitored to ensure spending was on track. First quarter Budget Review Committee Meeting held Jun 15/04. Second meeting held Oct 29/04. ○ RFQ process up and running. 	Allocate budget based upon strategic priorities of Ministry/PHW and spending plan Monitor spending plan to ensure funding is spent in accordance with strategic priorities of Ministry/PHW Strategically intervene if spending plan is off track – 1 st reallocation process in June 2004	Target 04/05: budget allocated based on strategic priorities Target 04/05: spending plan monitored Target 04/05: appropriate strategic interventions undertaken	M 
Priority programs developed for Core Functions for Public Health (MOHS PM4)	<ul style="list-style-type: none"> ○ Framework developed and approved by DM as a directional document. Is being prepared for distribution. 	Development of accountability framework completed to ensure HAs meet core program requirements such as: 1) provincial policy; 2) provincial standards; and 3) performance agreement expectations	Target 04/05:	H 

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Business Operations and Surveillance				
Activity/Project Name and Description	Status Update	Deliverable/Outcomes or Performance Measure	Targets	Priority Rating
<p>Core Functions for Public Health Mandatory, legislated, long-term programs, representing the minimum level of public health services that HAs will be required to provide. Will be entrenched in the new <i>Public Health Act</i> and will target health improvement; disease, disability, and injury prevention; environmental health; and health emergency management.</p>	<ul style="list-style-type: none"> ○ Website under development. ○ Implementation Process: Steering Committee in place. ○ Still to do: develop the evidence base for effective public health practice; develop awareness of better practices; identify key performance areas, indicators, benchmarks, and targets; negotiate performance expectations with health authorities; and develop information systems to support this network. 	Development of consultation materials, stakeholder consultations, policy analysis, development of draft Evidence Base	<p>Target 04/05: Consultation materials developed, stakeholder consultations held, policy analysis and draft Evidence Base developed</p>	<p>M</p> 
<p>Development of a renewed Health Act Currently in BC, public health services are provided under the <i>Health Act</i> and a number of related statutes. The purpose of the new Act is to provide the authority for the Minister and Health Officials to establish organizational arrangements and take action to protect and promote the health of the population of BC.</p>	<ul style="list-style-type: none"> ○ Project on track for having proposals ready for a renewed <i>Health Act</i>. ○ A number of discussion papers have been developed or are nearing completion. ○ A number of presentations have been made, consultation sessions held, and interesting suggestions received. ○ Initial draft of a three-column document has been developed and reviewed. ○ Website activated February 2005. 	Recommendations for statute sections, regulations, policy, and guidelines developed	<p>Target 04/05: majority of public health legislation consolidated into proposals for a renewed <i>Health Act</i> and/or related statutes</p>	<p>M</p> 
<p>Provincial Health Officer's Annual Reports Support the production of the PHO's Annual Reports.</p>	<ul style="list-style-type: none"> ○ Provided editing and data analysis support for Air Quality. ○ Currently providing editing and/or data analysis support for the food security report, the diabetes in BC report and the health of children and youth in care report. 	<p>Support the production of the PHO's Annual Reports, including:</p> <ul style="list-style-type: none"> ● Air Quality and Health ● Food Security ● Diabetes in BC ● Drinking Water 	<p>Target 04/05: Appropriate support provided as required.</p>	<p>M</p> 
<p>Provincial Health Officer's Annual Reports Support the tracking of the PHO's recommendations.</p>	<ul style="list-style-type: none"> ○ Project Management process developed to track the status/outcomes of the recommendations made in the PHO reports. ○ Waiting for endorsement from MOHS Executive to go forward. 	<p>Support tracking of PHO's Annual Report recommendations, including:</p> <ul style="list-style-type: none"> ● Children-in-Care Mortality Update 	<p>Target 04/05:</p>	<p>M</p> 

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Business Operations and Surveillance				
Activity/Project Name and Description	Status Update	Deliverable/Outcomes or Performance Measure	Targets	Priority Rating
Participate in the National Diabetes Surveillance System Project Note: Subject to HC funding.	<ul style="list-style-type: none"> ○ Project is ongoing. MOU has been extended, and consultants hired. ○ Upcoming: 2nd NDSS National Report; Provincial Diabetes Surveillance Report; Diabetes Surveillance in Status Indians; and NDSS data validation project. ○ Surveillance systems being developed and implemented. Process will also enable data for PHO report on diabetes. 	Measure the incidence, prevalence, complications, and costs of diabetes in BC with projections for the future and Aboriginal analysis	Target 04/05: Develop and implement surveillance system	M 
Integrated service plan and HR plan	<ul style="list-style-type: none"> ○ Service Plan format developed in consultation with Ministry Corporate Business Planning Division. ○ April 2004 – Service Plan signed off. ○ June 2004 – Service Plan published. Hard copies available. ○ Winter 04/05 – Plan to be revised/updated. ○ Spring 2005 – 2005/06 plan to be released; Annual Report developed and released. 	Develop integrated service plan and HR plan	Target 04/05: integrated service plan and HR Plan in place	M 



Children with Special Needs				
Activity/Project Name and Description	Status Update	Deliverable/Outcomes or Performance Measure	Targets	Priority Rating
Autism Assessment and Diagnosis This initiative will ensure children in all regions of the province can access quality diagnosis and assessment services for Autism Spectrum Disorder (ASD) in a timely fashion.		provide direction to PHSA as they implement the new and enhanced ASD assessment and diagnostic services province-wide provide ongoing support to PHSA for legal issues, policy development, changing information needs, liaison with other government agencies	Target 04/05: Direction and support provided to PHSA as required	M

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Communicable Disease and Addictions Prevention Activity/Project Name and Description	Status Update	Deliverable/Outcomes or Performance Measure	Targets	Priority Rating
Immunization Rates (PPM16) a) Immunization programs for children are among the most cost-effective ways to improve health status and reduce health care costs. b) Influenza is a major cause of illness, hospitalization, and death among older adults. Annual influenza vaccination reduces the risk of disease and may lessen the severity of illness.	a) Annual rate has decreased to 73.9% because of a change in data methodology. New baseline will be established by Mar 31/05. Immunization audit project will be complete by Mar 31/05 and will provide recommendations on how to improve the program. b) Target of 85% met. HAs would like more support with this performance measure to improve data completeness (41.4% of the data was missing for 2003/04)	b) Two-year olds with up-to-date immunizations b) Influenza immunization for residents of care facilities	Baseline 02/03: 81.1% Target 04/05: 85% Baseline 02/03: 85.4% Target 04/05: Maintain above 85%	H 
Alcohol and other Drug Prevention A component of the Addictions and Problem Substance Use Framework, linked to Chronic Disease Prevention Action Plan; Fetal Alcohol Spectrum Disorder Strategy; HIV directional document.	Work is underway on the development of a directional document for the prevention of harms from substance use (April 2005). Monitoring the progress (as per monitoring framework in policy) of the implementation of BC Harm Reduction Supply Services Policy and Guidelines.	Develop a monitoring framework	Target 04/05: Framework developed	M 
HIV/AIDS Directional document produced which guides BC's response to the epidemic.	<ul style="list-style-type: none"> • Directional document in general distribution and posted on Ministry website. • HAs using directional document to develop corresponding service delivery plans. • Framework for monitoring first-year progress implemented and first annual progress report is in final draft stage. • Draft annual report provided to Minister of State for Mental Health and Addictions Services Jan 27/05 for review and comment. 	Implement a monitoring framework	Target 04/05: First annual report provided	M 
Immunization Ensure systems are developed to monitor immunization rates.	<ul style="list-style-type: none"> • System has not been developed. 	Develop system to monitor immunization rates.	Target 04/05: System developed	M 

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Emergency Management				
Activity/Project Name and Description	Status Update	Deliverable/Outcomes or Performance Measure	Targets	Priority Rating
Emergency Management A health sector prepared to respond to and recover from extreme events.	a) committee established. b) restructured as a Health Emergency Management Council. c) emergency management and response structures have been implemented. Notes: strategic guidelines for comprehensive health emergency management developed. Health emergency management training program has also been established.	a) establish a MOHS Emergency Mgmt Policy Committee b) restructure Council of Senior Health Emergency Mgmt Planners as the Provincial Health Emergency Mgmt Council c) implement a HEM mgmt and response structure, incorporating all facets of health care delivery	Target 04/05: a) committee established b) council restructured c) response structure implemented	M 



Health Protection				
Activity/Project Name and Description	Status Update	Deliverable/Outcomes or Performance Measure	Targets	Priority Rating
Assisted Living Alternatives to institutional care.	a) COMPLETE – Administration for registrations established. Mandatory registration commences Sep 30/04. b) COMPLETE – ALCE is lead c) COMPLETE – consultations conducted Registrar has been appointed	a) develop a system for registering assisted living residences b) develop an industry led complaint resolutions process c) develop health and safety standards	Target 04/05: System, process and standards in place	M 
Community Care Licensing <i>Community Care Act</i> – streamlines, updates and modernizes the regulation of community care and child care facilities to ensure the health and safety of the dependant and vulnerable children, youth, and adults in these facilities. Improve the overall framework of licensing through education, monitoring, and stewardship.	a) COMPLETE – CCALA and ‘enabling’ changes to the Adult Care Regulations and the Child Care Licensing Regulations were brought into force May 14/04. b) Interministry steering cttees established for Child Day Care and Residential Care. Recommendations made and consultation questions developed. Public consultation process underway Sept 2004-Jan 2005. Community forums held in all five HAs in Sept/Oct 2004. Website forum was open to Jan 2005. Private hospitals and extended care facilities – consultations underway to examine the implications of bringing CCALA section 12 into force. Expected completion in March 2005.	a) bring the new <i>Community Care and Assisted Living Act</i> into force b) develop new child day care, residential, enabling and private and extended care regulations to support the new Act	Target 04/05: Act, Regulations, and Guidelines in place	M 

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Health Protection Activity/Project Name and Description	Status Update	Deliverable/Outcomes or Performance Measure	Targets	Priority Rating
<p>Drinking Water Implementation of Action Plan for Safe Drinking Water in BC – sets out specific actions that government will undertake to make sure British Columbians enjoy safe, clean, healthy drinking water as effectively, efficiently, and reliably as possible.</p>	<p>a) COMPLETE – legislation, guidance documents and necessary programs in place b) ? c) final draft under review. Training and education programs augmented d) On Target</p>	<p>a) Develop legislation, guidance documents and necessary programs b) implement drinking water system assessment strategy c) finalize draft guidelines, policies, and procedures for statutory decision makers and water supply industry. Augment training and education programs d) finalize phase 2 of the drinking water information management project</p>	<p>Target 04/05: Guidelines, regulations, and system in place</p>	<p>M </p>
<p>Food Safety <i>Food Safety Act</i> – PHW provides direction through statutory framework of <i>Food Safety Act</i>. Maintain high food safety standards while reducing the statutory burden for BC's agri-food industry.</p>	<p>a) Act brought into force Sep 1/04. b) training underway with health authorities c) Food Safety framework being developed in partnership with MAFF d) Meat Industry Enhancement Strategy (MIES) (with MAFF) developed and underway.</p>	<p>a) develop legislation, guidance documents and necessary programs b) finalize draft guidelines, policies, and procedures for statutory decision makers and food industry. Augment training and education programs</p>	<p>Target 04/05: Guidelines, regulations, and system in place</p>	<p>M </p>
<p>Deregulation Initiative Reduce conflicting or unnecessary policies and regulations while maintaining and balancing essential health and safety standards.</p>	<ul style="list-style-type: none"> • CCALA – Brought into force May 14/04 Further streamlining underway with revision of Adult and Childcare Regs. Community Care Facility Programs Policy and Procedure Manual repealed (declared a historical document), to be replaced by new CCALA policy/interpretation manual which is being developed. Targeted completion date: Spring 2005. • Swimming Pool Regs – Streamlining in process. Consultations complete fall 2004. • Food Safety – Act brought into force Sep 1/04. Further streamlining underway with new Dairy Regs and Food Premises Reg. • Sewage Regs – Outcome based sewerage regulation approved for enactment May /05. 	<p>Reduce conflicting or unnecessary policies and regulations – onsite sewage regulation, swimming pool regulation</p>	<p>Target 04/05: Conflicting or unnecessary policies and regulations reduced</p>	<p>M </p>

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Health Protection				
Activity/Project Name and Description	Status Update	Deliverable/Outcomes or Performance Measure	Targets	Priority Rating
NEW – Community Charter	<ul style="list-style-type: none"> ○ On track for completion. The regulation agreement is signed off, a data base is set up. Left to be completed is communications with CEOs 	Agreement with UBCM and MCAWS outlining the process for processing health bylaws under the charter	Agreement completed December 2004 Ongoing data entry of bylaws	
NEW – West Nile Virus	<ul style="list-style-type: none"> ○ Province-wide pesticide use permit is in place ○ Recruiting participation from other Ministries with respect to land they control. ○ Regulation has been passed which clarifies the authority of the local MHO to order pesticide use if deemed necessary. ○ An indemnity agreement is being developed to protect contractors and municipalities. 	Support HA surveillance for WNV in BC Secure new funding for mosquito control programs	Support program development in communities in place by March 31, 2005 Ongoing surveillance	

Healthy Children, Women and Seniors				
Activity/Project Name and Description	Status Update	Deliverable/Outcomes or Performance Measure	Targets	Priority Rating
Best Chance Series	<ul style="list-style-type: none"> ○ Third draft of Baby's Best Chance circulated to internal reviewers, PAC, endorsers, and DM ○ Layout begun 	Complete the 6 th edition of Baby's Best Chance Handbook	Target 04/05: Handbook completed by end of 2004/05	M 
Provincial Women's Health Strategy Will provide guidance to HAs with respect to priority actions on women's specific health issues. It will provide a framework for HAs to develop actions on women's health issues.	<ul style="list-style-type: none"> ○ Strategy released to public on October 25, 2004 	Develop strategy and implementation plan Develop a mechanism to monitor progress; monitoring will also be done via Performance Agreements	Target 04/05: Strategy and implementation plan developed Monitoring mechanism developed	M 




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Healthy Children, Women and Seniors Activity/Project Name and Description	Status Update	Deliverable/Outcomes or Performance Measure	Targets	Priority Rating
Seniors Health Component to the BC HealthGuide Program Initiate development of a corporate-sponsored, senior-specific component to the BC HealthGuide program based on input from BC older adults.	<ul style="list-style-type: none"> ○ Focus groups held ○ Presentations to CAG conference and workshop on BCHG Oct 2004 ○ Decision to incorporate seniors content in BCHG reprint complete – Senior specific information in new BCHG. Incorporated new chapter on Healthy Aging 	Evidence supporting a seniors' health component of the BCHG program, to support HAs efforts to enhance self-care and self-management options for individuals	Target 04/05: Develop recommendations – target met Revised Target: Develop seniors content for revised BCHG Handbook	M 
BC NurseLine pilot project to reduce social isolation among older adults BC NurseLine would call socially-isolated older adults in a target area as a pilot project, with the goal to reduce utilization by this group of higher-level health services such as physician visits, hospital visits, etc.	<ul style="list-style-type: none"> ○ Target Met – on track for June 2006. ○ UVic Centre on Aging received decision on application for research funding ○ Feb 2005 – contract initiated and project underway. Final delivery date revised. ○ Now to develop Outreach capacity <i>and measure effectiveness</i> of the BCNL 	Develop an outreach capacity of the BC NurseLine	Target 04/05: develop and initiate pilot project	M 
A Profile of BC Seniors A statistical profile of demographics, income, education levels, etc. Will support and inform planning for an aging pop'n at the provincial and HA level by including information by gender, age, and region.	<ul style="list-style-type: none"> ○ Target met. ○ Released and distributed June 2004 	Develop a report as a monitoring tool to be used by HAs to review the health status of BC seniors	Target 04/05: Publicly release report and distribute	M 
Emergency Contraception Program (ECP) public awareness program (Identifying Barriers to Emergency Contraception Use in Ethnocultural Groups) Address language and cultural barriers to ECP usage.	<ul style="list-style-type: none"> ○ Indo/Asian Canadian young women focus groups ○ Final report and presentation of finding provided to Ministry in January 2005 	Provide report for HAs and the Public Affairs Bureau (PAB) to address language and cultural barriers to ECP usage	Target 04/05: Report provided	M 


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Healthy Children, Women and Seniors Activity/Project Name and Description	Status Update	Deliverable/Outcomes or Performance Measure	Targets	Priority Rating
Injury Prevention Address factors that pose a risk of contributing to suffering or premature death in the BC population.	<ul style="list-style-type: none"> ○ Work underway by BCIRPU to implement recommendations to PHO report and provide MOHS response ○ Directional document development underway ○ On track 	Develop a directional document for falls prevention	Target 04/05: Directional document developed	M 
How Healthy are BC Seniors A study will be conducted by the Rural and Remote Research Institute of UNBC and will look at the health of BC seniors, health improvements over time, and changes in the way they use health care services. The research will inform development of a healthy aging strategy for British Columbians.	<ul style="list-style-type: none"> ○ Researchers have started receiving data and work is underway (7 month delay in receipt of data) ○ Delivery date revised to June 2005 for draft report and July 2005 for final. 	a) Report on the health status, health service utilization, trends over time, and forecasts for the future of BC seniors age 65+ b) focus on health status and health services utilization of rural and remote seniors and their unique needs	Target 04/05: Initiate and complete research report	M 
Literature review of social isolation Background research on social isolation to form the basis of a pilot project with the BC NurseLine. The report will also fulfill BC's commitment to the F/P/T process as BC is the lead on the working group in this area.	<ul style="list-style-type: none"> ○ Literature review complete ○ Recommendations for BC and FPT to be developed after input from the experts in Winnipeg ○ Report completed and development of recommendations on track 	a) report outlining social isolation in its various forms among older adults b) focus on the economic impact of social isolation with recommendations on how it can be addressed at the provincial and F/P/T levels	Target 04/05: Complete report Develop recommendations for BC and for F/P/T process	M 
Seniors Outreach Counselor Partnership Provide mechanism for HAs to liaise and share information on the success of BCHA's seniors outreach counselor partnership with 411 Seniors Centre and Health Canada.	<ul style="list-style-type: none"> ○ Meeting with HA representatives to develop partnerships and showcase tool kit was held Dec 6/04. ○ HAs are considering partnerships in their local HSAs, based on the models showcased at the meeting. 	Support one-day forum for HA partners and senior counselors to share information	Target 04/05: Hold forum HAs have plans in place	M 
NEW – Teen Girls' Health Website	<ul style="list-style-type: none"> ○ Content finalized. Briefing Note signed off. Website designed. ○ Awaiting release date (release pending, after election) 	To develop and announce a website for teen girls' health issues	Target 04/05: Release by late January 2005	

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Healthy Living and Chronic Disease Prevention				
Activity/Project Name and Description	Status Update	Deliverable/Outcomes or Performance Measure	Targets	Priority Rating
<p>Action Schools! BC A 'made for BC' intervention that uses a non-curricular approach to enhance physical activity levels in a population of elementary school children and provides a platform for sustained provincial action on childhood obesity and inactivity.</p>	<p>a) complete b) pilot evaluations – Sep/04. complete c) Year One – 10% of schools, Year Two – 40 % of schools complete Notes: The release of pilot outcomes indicated increased levels of physical activity and improved health outcomes The launch of the provincial rollout (gr 4-7) and initiation of work on pilot for K-3 and middle schools occurred in Oct/04. Provincial rollout of gr 4-7 @20% in Dec/04.</p>	<p>a) process evaluation team b) health outcome evaluation c) report Sept/04. Plans for provincial dissemination</p>	<p>Target 04/05: a) Health Outcome Evaluation Report Sept/04 b) process evaluation Sept/04 c) dissemination plan</p>	<p>M </p>
<p>Chronic Disease Prevention Initiative Developing a chronic disease prevention action plan with a focus on physical activity; healthy eating; and tobacco use.</p>	<p>a) Draft Making Healthy Choices the Easy Choices, A Physical Activity and Healthy Eating Plan for BC is ready for MOHS consultation b) initial consultations with PNH and Nutrition leaders occurred in Nov/04. c) preparations completed for founding meeting of pan-Canadian Consortium on School Health. Notes: process of recruitment initiated for Director, Health Promoting Schools. Collaboration with MOE in the development of a framework for health promoting schools and forum for consultation held in Jan/05.</p>	<p>a) provide direction to HAs in the context of Core Functions for Public Health b) provide support by developing action plans c) monitor population health status and monitor performance expectation in Core Functions</p>	<p>Target 04/05: a) Chronic Disease Prevention Action Plan developed b) develop directional document for physical activity and healthy eating following consultation with HAs c) participate in development of pan-Canadian Healthy Living Strategy and the Healthy Schools agenda</p>	<p>M </p>
<p>Further develop a partnership between BC and Eastern Cape Province, South Africa</p>	<p>Concept paper developed and provided to East Cape partners</p>	<p>Develop concept paper and submit to CIDA</p>	<p>Target 04/05: Concept paper submitted to CIDA</p>	<p>L </p>

**Population Health and Wellness
Review of the 2004/05 Service Plan**

Healthy Living and Chronic Disease Prevention Activity/Project Name and Description	Status Update	Deliverable/Outcomes or Performance Measure	Targets	Priority Rating
<p>Tobacco Strategy Integrate legislation and legal action; public education; and a range of cessation and prevention programs to reduce tobacco use in the province.</p>	<p>a) work ongoing</p> <p>b) on track. Work units sent to HAs, HAs reporting regularly electronically</p> <p>c) released May 31, 2004</p> <p>d) mostly on track; research and initial consultation with HAs complete. Surveillance system in place, first report expected in new year. Implementation still needs discussion with HAs and will not likely be completed by end of fiscal</p>	<p>a) resolution to, or continuation of, the lawsuit to hold tobacco industry accountable for the damage its products have done</p> <p>b) Enforcement: HAs enforce federal <i>Tobacco Act</i> in accordance with MOU between Ministry and Health Canada; enforce provincial <i>Tobacco Sales Act</i> by performing activities associated with assigned work units</p> <p>c) develop a Provincial Tobacco Strategy that articulates goals and vision for the province</p> <p>d) Consult with HAs on draft performance expectations/indicators in support of Core Functions. Evaluate our ability to monitor (surveillance in place)</p>	<p>Target 04/05:</p> <p>a) develop and monitor a strategic plan for government actions</p> <p>b) HAs provided with required work units. Monitor compliance with original allocations</p> <p>c) approval of Minister to proceed with draft strategy consultations with partners (HAs, NGOs, Health Canada); finalization and plan for implementation of strategy</p> <p>d) agreement from HAs on perf. expectations in general; develop plan to ensure appropriate surveillance tools in place; develop plan to implement perf. expectations with individual HAs</p>	<p>M</p> <p style="text-align: center;"></p>