

# Careers

## Emergency Duty Worker

Emergency duty workers require a Bachelor of Social Work, Bachelor of Indian Social Work or an alternate bachelor level social work degree from an accredited university as approved by the CASW/CASSW. Emergency duty workers are on regular rotation for after hours emergency services.

Children come into the care of the Department Community Resources and Employment under the authority of *The Child and Family Services Act* either through a voluntary agreement between the Department and the parents, or by an order of the Court. Support services are then provided to the child's family so the child can eventually return home.

Until it is safe for the child to return home, Community Resources and Employment provides a foster home or other residential placement that will best meet the needs of the child. Wherever possible, placements with extended family or within the child's cultural community are sought first in order to maintain family and cultural connections. Some children may be placed in a group home or residential treatment setting, depending on their needs. When children are not able to return to their home they may be committed to the care of the Minister on a long-term care or permanent ward basis. The goal for these children is to quickly develop a case plan that will meet their needs for security and continuity of care.



## ***The Job***

Your responsibilities include:

- providing emergency services to families as part of a family services team;
- investigating child abuse and neglect referrals;
- assessing the risk for child safety;
- determining Departmental involvement and a safety plan for families in crisis;
- transporting families and supervising access/visits with children; and
- providing emergency aid to individuals in financial need.

## ***The Person***

You will have the ability to:

- plan and conduct interviews with people who display a broad range of emotions;
- organize, present and record information in a clear concise, and timely manner which allows others to understand the reason for a decision and need for further action;
- work independently and participate as a contributing member in a variety of teams;
- recognize risks to safety of clients and take timely actions to respond or de-escalate crisis situations;
- travel independently; and
- work non-traditional hours.

## ***Emergency Duty Workers are:***

- client service oriented to effectively meet needs in a timely, conscientious manner;
- positive and flexible in order to respond effectively and positively in diverse relationships;
- reliable;
- respectful in order to engage people and build helping relationships; and
- confident and positive in order to engage clients and families in the helping relationship process or in order to support, motivate and encourage others to make positive choices.

## **You will have a knowledge of:**

- child abuse/neglect indicators and affects;
- principles and practices of social work;
- Family Systems Theory;
- human growth and development and the impact of influencing factors;
- poverty and other socio-economic issues and how they impact on people; and
- multicultural beliefs, values and perspectives with particular emphasis on First Nations and Métis.

On the job you will learn about family-centered case management and work with *The Child and Family Services Act*.

The Department of Community Resources and Employment is committed to workplace diversity and encourages applications from qualified persons of aboriginal ancestry; persons with disabilities; members of visible minorities; and women seeking management or non-traditional roles.