
Support Enforcement Program

The Support Enforcement (SEP) can accept payments by the following Methods:

- Cheque or Post Dated Cheque
- Money Order or Bank Draft
- Telephone or Internet Banking
- PAD - Pre-authorized debit

TELEBANKING

The Newfoundland & Labrador Support Enforcement Program is a registered biller with most financial institutions. To use TELEBANKING, register with your bank by calling one of the following numbers:

- | | | |
|--------------------------|------------------|----------------|
| <input type="checkbox"/> | Royal Bank | 1-800-769-2511 |
| <input type="checkbox"/> | Bank of Montreal | 1-800-363-9992 |
| <input type="checkbox"/> | TD Canada Trust | 1-800-567-8888 |
| <input type="checkbox"/> | CIBC | 1-800-465-2422 |
| <input type="checkbox"/> | Scotia Bank | 1-800-267-1234 |
| <input type="checkbox"/> | Hong Kong Bank | 1-800-889-4522 |
| <input type="checkbox"/> | NL Credit Union | 1-800-963-4848 |

Your seven digit “Support Enforcement Account Number” is the bill identification number you need to enter when prompted.

INTERNET BANKING

To use this method of payment, register with your bank at one of the following websites:

- | | | |
|--------------------------|------------------|--|
| <input type="checkbox"/> | Royal Bank | www.royalbank.com |
| <input type="checkbox"/> | Bank of Montreal | www.bmo.ca |
| <input type="checkbox"/> | TD Canada Trust | www.tdcanadatrust.com |
| <input type="checkbox"/> | CIBC | www.cibc.com |
| <input type="checkbox"/> | Scotia Bank | www.scotiabank.com |

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- Hong Kong Bank www.asiapacific.hsbc.com/ap
 - NL Credit Union www.nlcu.com

Your seven digit “Support Enforcement Account Number” is the bill identification number you need to enter when prompted.

CHEQUE OR MONEY ORDERS

Cheques or money orders must be made payable to the “**Director of Support Enforcement**” Your first name, last name and “Support Enforcement Account Number” must be on the front of your cheque or money order.*

*** Payment Policy:**

- ▶ *The Director does not assume responsibility for payments incorrectly applied if the payor’s name and account number does not appear on the cheque or money order. The Director also does not assume responsibility for incorrectly applied payments against multiple accounts if the payor does not indicate the amount of payment for each. If the amount is not listed, the payment will be split according to the court order amount on each file. If your payment appears to be missing, the Director requires that you provide proof of payment. This is the same responsibility you assume when paying any bill.*

It is critical that you keep copies of all payments made to the Director. Once a copy of a missing payment is received by the Director an investigation will commence to find it.