

## **Bank of Canada warns of email scam**

Email scams use unsolicited email messages that try to trick you into providing personal and financial information or that demand payment for non-existent services. They may also contain links that send you to fraudulent websites that claim to be those of legitimate organizations.

These messages and websites often falsely claim to originate from, or be supported by, legitimate organizations such as the Bank of Canada.

The Bank of Canada and its employees and officers do not request personal or financial information through email and do not participate in any email- or Internet-based schemes that request payment for services.

To protect yourself from fraudulent emails and websites:

- Be wary of the links in any unsolicited email, and never select the links in an email that you suspect may be fraudulent.
- Do not trust messages that try to rush you into making decisions.
- Never provide personal or financial information via standard email. It is not a secure medium.
- If you have concerns about the contents of any email that purports to be from the Bank of Canada:
  - Access the Bank of Canada website at [www.bankofcanada.ca](http://www.bankofcanada.ca) by typing the URL yourself (do not follow links). Look for references to the program identified in the suspect email.
  - If you still have concerns and questions, call our Public Information Office at 1 800 303 1282 (tollfree in North America), or see the “Contact Us” page on this website.

The Bank has become aware of an ongoing email scam that sends unsolicited emails that fraudulently identify the Bank of Canada as administering a program to bring foreign workers to Canada, for a fee of US\$300. The scam is communicated in French. It names a fictitious organization called FCADES (Fond Canadien d'aide au développement économique et social) and names a member of the Bank's Board of Directors as the director of this fictitious program. These unsolicited emails falsely indicate that they come from this same Board member.

The scam misrepresents the Bank of Canada and makes use of the Bank's logo and identity without authorization. The Bank has no connection to this scheme, and there is no such program. The Bank has reported the fraudulent emails to police, who are investigating. If you receive this unsolicited email, delete it immediately. You should never provide personal or financial information or send money in response to any unsolicited email.