

Products & Services Catalogue



Be sure to visit www.ccohs.ca or www.cchst.ca



OSH Works

Taking your Health and Safety Programs to the next level—OSH Works is an online management service designed to help your organization to maintain your existing occupational health and safety program plus, helps you meet the requirements of the national and international Workplace Health & Safety Management System standards, such as **CSA Z1000-06** and **OHSAS 18001**.



CHEMINFO

Chemical safety information is not always easy to find and understand. But the chemical experts at the Canadian Centre for Occupational Health and Safety (CCOHS) continue to work hard to change that. CCOHS has compiled more than **1,600 chemical profiles, written in clear language, into one easy-to-use database**. Take a look at CHEMINFO, the chemical safety resource that's comprehensive, user-friendly, and **continually updated**. Please see page **17** for all the details.



E-Courses and Classroom Training

Have the best of both worlds, with online, convenient e-Courses (page 7) and the personalized experience of being a CCOHS classroom participant. (page 11)

Find this e-course list on page 7.

- Accident Investigation
- Canada Labour Code, Part II: An Overview
- Confined Spaces: The Basics
- Confined Space Management
- Contractor Health & Safety
- Electrical Hazards
- Emergency Preparedness for Workers
- Emergency Response Planning
- Health & Safety Committees
- Health & Safety for Managers and Supervisors in the Canadian Federal Jurisdiction
- Health and Safety Training for Managers and Supervisors
- Ladder Safety
- Lockout
- Office Ergonomics
- Office Health & Safety
- Personal Protective Equipment: The Basics
- Preventing Falls From Slips and Trips
- Return to Work: The Basics
- Violence in the Workplace: Awareness
- Violence in the Workplace: Establish a Prevention Program
- Violence in the Workplace: Recognize the Risks and Take Action
- WHMIS for Managers and Supervisors
- WHMIS for Workers
- WHMIS: Understanding MSDSs



Free Services

Our latest free web services include Pandemic Planning and Bringing Health to Work, both designed to help you be proactive in building better, healthier workplaces—see **page 26 for more**.

Subscribing Has Its Perks!

CCOHS subscriptions include:

- Monthly Web updates or Quarterly CD-ROM (DVD) updates
- Chemical Notification Service highlighting changes to chemical databases
- Many databases include a monthly notification feature
- FREE technical support
- LIAISON (quarterly user newsletter)
- Access to Subscribers Extras! on the Web

Free Trial Program

CCOHS is proud to offer a FREE Trial of its electronic products and services. Sign up for a 7 day (web based) or 30-day (CD-ROM), no-obligation FREE Trial and experience the value for yourself!



Try it for yourself

Our enhanced Web Information Service allows you to “test drive” the various databases. Go to <http://ccinfoweb.ccohs.ca> type in your search query and view the search results quickly with this simple user interface. But remember, you'll need a user name and password to view the full record. **Contact Client Services for your password.**

ASP—Academic Support Program

A collection specially designed for colleges, universities and other degree granting institutions, our Academic Support Program includes selected CCOHS databases.



CCOHS Guarantee

Electronic products come with a 30-day money-back guarantee. Satisfaction is Guaranteed or Your Money is Refunded!



Client Services

Exceptional Client Support – from the CCOHS team of OSH, environmental and IT experts – is provided with all products.

Our friendly, professional Client Service representatives are available Monday through Friday, from 8:30 am to 5:00 pm EST at 1-800-668-4284 (Canada or USA) or 1-905-570-8094 or via e-mail at clientservices@ccohs.ca. After hours you may leave messages, which will be returned promptly the next business day. There is also a FAQ section available through the Products/Services section at www.ccohs.ca

Payment

Prices for products delivered outside Canada are payable in US funds. Discounts are available upon subscription renewal. We accept Visa, MasterCard, and American Express. Cheques (drawn on Canadian or US banks only), Money Orders, and Corporate Purchase Orders are also accepted.

Product availability and prices in this catalogue are subject to change without notice. Please visit www.ccohs.ca for the latest pricing, product and service information. © 2007 CCOHS. All rights reserved.

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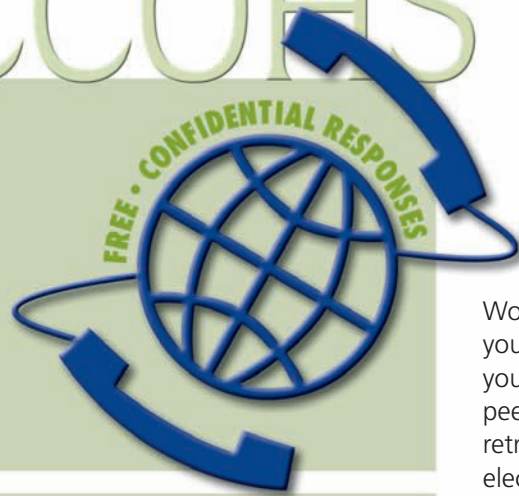
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Ordering

online	www.ccohs.ca and click on SHOP "button"
e-mail	clientservices@ccohs.ca
phone	1-800-668-4284 (Canada & USA) 1-905-570-8094 (International)
fax	1-905-572-2206
mail	135 Hunter Street East Hamilton ON Canada L8N 1M5

CCOHS' Services



Inquiries Service

FREE Confidential Responses to Your Individual OSH Concerns

Working Canadians have a right to trustworthy information that answers your health and safety needs directly. CCOHS is here for you, to provide you with answers to your workplace questions. All answers are peer-reviewed by a team of CCOHS specialists in OH&S and information retrieval who have access to CCOHS' health and safety publications and electronic information products, as well as an extensive library of specialized journals, books and microfiche collections from around the world.

- FREE-OF-CHARGE to Canadian workers, employers, health and safety professionals, governments officials and anyone who has a question about their health and safety at work.
- CONFIDENTIAL—Whether you call, write, e-mail or use our web service you can be sure your inquiry will be handled with the utmost care to guarantee complete accuracy, reliability and confidentiality.

Answering thousands of inquiries each year with complete confidentiality

Phone: 1-800-668-4284
or 1-905-572-4400
Fax: 1-905-572-4500
E-mail: inquiries@ccohs.ca



Free from CCOHS!

“Most valued characteristic of the report is the varied topics; there is always at least one story in every report relating to an area that we have been looking into or working on.”

Dawn Perrin
PWGSC, Halifax, NS

“The report is critical to our group to keep us up to date on issues across Canada”

Patricia Dodd
Newfoundland Labrador
Injured Workers Association

The Health and Safety Report

Delivered monthly – right to your inbox

The Health and Safety Report, a free electronic newsletter from CCOHS, keeps you current on the latest OSH-related news. Topics are always timely, relevant and credible, and articles are written in clear, concise language.

The Health and Safety Report is Ideal for:

- People with health and safety responsibilities at work and their colleagues
- Health and safety committees
- People with an interest in occupational health and safety
- Anyone interested in making positive changes at work!

The Health and Safety Report Features:

- Convenient, electronic format

- Read only the summary or click to the detailed article
- Answers to health and safety questions
- Latest hazard alerts
- “Send to a colleague” feature
- OSH Events Calendar

Signing up is Easy

To sign up visit www.ccohs.ca and click on the **E-News** tab. Fill in the form and The Health and Safety Report will appear in your inbox within minutes!



OSH Answers (www.ccohs.ca/oshanswers)



The more people are aware of workplace hazards, the better equipped they are to prevent illness and injury. It is now easier than ever for employers and workers alike to obtain authoritative, unbiased information through our OSH Answers service on the Web.

OSH Answers is our FREE web-based information service – anyone who has Internet access can consult OSH Answers where they'll find practical, easy-to-read information in a question-and-answer format.

Written by CCOHS subject specialists, who bring over 25 years of experience in answering hundreds of thousands of inquiries from Canadians.



OSH Answers covers a wide range of topics, answering some 5,000+ questions:

- Biological Hazards
- Chemicals & Materials
- Diseases, Disorders & Injuries
- Ergonomics-Human Factors
- Health & Safety Programs
- Information Resources
- Legislation
- Occupations & Workplaces
- Physical Agents
- Prevention / Control of Hazards
- Health Promotion / Wellness / Psychosocial
- Safety



Publications

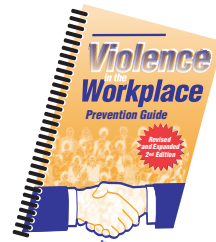


Health & Safety Guides

BESTSELLER

Violence in the Workplace Prevention Guide

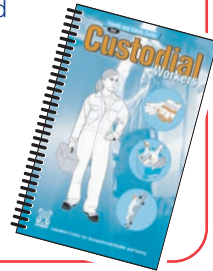
An essential resource for anyone who needs to learn about workplace violence and its prevention. Detailed advice is provided on how you can develop a workplace violence prevention program. It includes specific prevention tips & practical advice on a multitude of workplace and work-related travel situations, as well as practical advice on how you can respond to specific violent situations. 171 pages. 2nd Edition



BESTSELLER

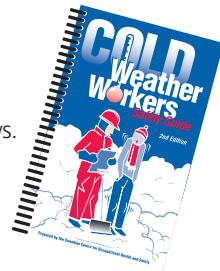
Health and Safety Committees Reference Guide

Provides practical guidance for the formation and effective functioning of health and safety committees and can help you understand your roles and responsibilities as a committee member, investigate accidents, review an OH&S Program, conduct workplace inspections and identify and take steps to control work hazards. New committee members as well as seasoned professionals can use the guide as a practical reference tool. 179 pages. 2nd Edition



Cold Weather Workers Safety Guide

Designed for Municipal workers, Construction workers, Road Repair Crews, Snow Removal Crews, Ski Resort Workers, and Emergency Crews. Incorporates cold weather safety tips and information about other outdoor conditions and use of machinery and equipment. 117 pages. 3rd Edition



a new action-oriented section on "Cleaning and Sanitizing Kitchens". Also covers housekeeping safety tips and lifting procedures and includes customizable forms and references to additional information on the internet. 137 pages. 5th Edition

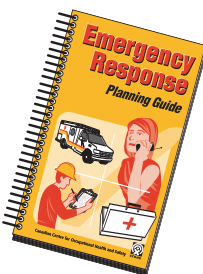
Groundskeepers Safety Guide

Designed for Groundskeepers, Landscape Contractors and Nursery workers. Includes information on safe use of chain saws and other tools, personal protective equipment, UV, heat, cold, noise, vibration and dust. 129 pages. 3rd Edition



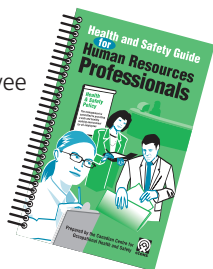
Emergency Response Planning Guide

This guide will help your organization develop an emergency response plan to deal with fires, chemical spills, explosions, floods, injuries, illnesses and other crisis situations. It outlines actions that employers and employees must take in the event of an emergency situation to ensure employee health and safety, minimize damage to property or equipment and protect the environment. 156 pages.



Health and Safety Guide for Human Resources Professionals

This guide outlines the role and responsibility of Human Resource Professionals in ensuring employee health and safety. Clear strategies for leveraging existing resources shows the reader how to integrate workplace health and safety in all aspects of human resources management practices. 150 pages.



Food Service Workers Safety Guide

Created for employees and supervisors in restaurants, catering establishments, hotels and fast food chains, this guide outlines the safe use of kitchen equipment including



NEW!

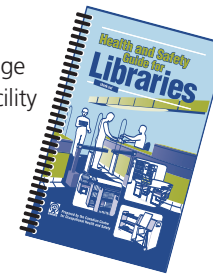
Health and Safety Guide for Custodial Workers

A practical source of workplace health and safety relating to custodial work for cleaners, caretakers, facilities managers, and anyone who works in a custodial department. Incorporates safety tips and information on topics related to custodial work such as how to recognize and control health and safety hazards; safe work practices; working alone and violence; emergency preparedness; personal protective equipment; the work environment and more. 170 pages



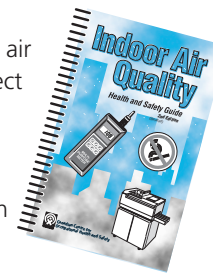
Health and Safety Guide for Libraries

People employed in libraries perform a wide range of automated and manual jobs, whether the facility is large or small. This guide will help you recognize, evaluate and control workplace hazards in libraries and other information centres. 186 pages.



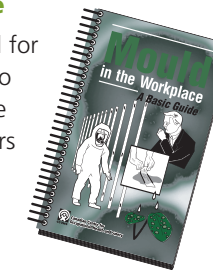
Indoor Air Quality Health and Safety Guide

This guide will help employees recognize symptoms and potential causes of poor indoor air quality; recommend preventive action; and select furnishings and equipment to prevent air contaminant build-up. Intended for those who work in airtight buildings and offices, employees, supervisors, managers, occupational health nurses and health and safety committee members. 141 pages. 2nd Edition



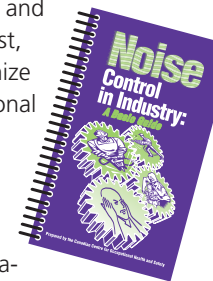
Mould in the Workplace: A Basic Guide

Mould is recognized as an occupational hazard for indoor workers as well as outdoor workers who work in warm, humid environments. This guide includes information about moulds that workers may encounter in the workplace and tips for preventing health problems associated with exposure to mould. 125 pages.



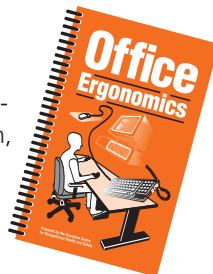
Noise Control in Industry: A Basic Guide

If you're a worker, supervisor, employer, health and safety committee member or industrial hygienist, our practical pocket guide will help you recognize noise problems, take steps to control occupational noise exposure and develop a hearing conservation program. You'll find practical guidelines to measure workplace and personal noise exposure levels, assess risk of hearing loss, determine the need for a hearing conservation program and much more! 127 pages. 2nd Edition



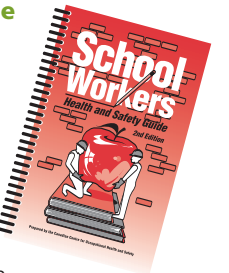
Office Ergonomics Safety Guide

Helps office employees to identify ergonomic hazards and take remedial action. It includes criteria for job design and adequate office environment, explains how to design a workstation, select and adjust an office chair and organize tasks to prevent discomfort and injury. 121 pages. 5th Edition



School Workers Health and Safety Guide

Designed as an ideal work companion for teachers, custodians, school administrators and school board officials. It outlines ways to recognize and control health and safety hazards associated with school occupations, from routine classroom activities and building maintenance to science labs, sports activities, and industrial arts shops. 169 pages. 3rd Edition



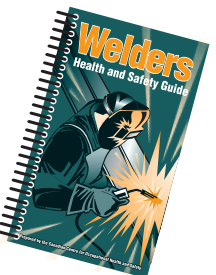
Warehouse Workers Safety Guide

Designed for those who work in warehouses, storage facilities, bulk stores and the transport industry. A handy companion for workers, supervisors, managers, occupational health nurses and health and safety committee members. Includes monitoring health and safety performance, emergency preparedness and common health hazards and safety tips. 153 pages. 2nd Edition



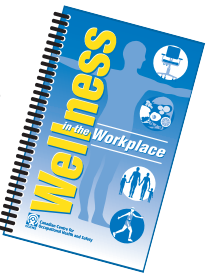
Welders Health and Safety Guide

Helps you recognize hazards associated with welding work; prevent accident, injury and illness; follow safe work practices; select and use proper personal protective equipment (PPE); and understand your duties and rights as given in the occupational health and safety legislation. 150 pages.



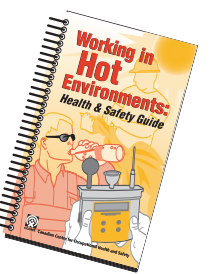
Wellness in the Workplace Guide

Provides practical steps and program suggestions for workplace health and wellness programs. You will be able to create a wellness program or integrate one or more initiatives into your existing framework. Also includes sample survey questions that can be customized to suit your workplace! 220 pages.



Working in Hot Environments: Health and Safety Guide

Designed for Industry, Grounds Maintenance, Construction Workers, Road Repair Crews and Emergency Response Workers. Includes relevant topics such as outdoor work during summer months, working inside hot industrial environments and the signs and symptoms of heat-related illness. 96 pages

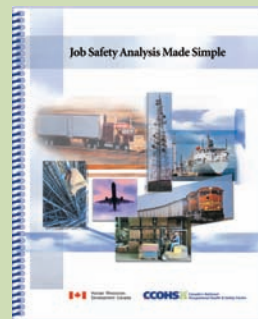


For Your Intranet – All CCOHS Health & Safety Guides are available in Adobe Acrobat® PDF (Portable Document Format) files. Contact CCOHS Client Services to find how you can mount these on your organization's Intranet for unlimited usage!



Other Publications

A joint publication of CCOHS and the Labour Program of Human Resources Skills Development Canada!



Leverage the findings of this research study to help reduce illnesses and injuries in your workplace.



A great teaching tool for WHMIS and hazardous materials trainers



Job Safety Analysis Made Simple

This publication introduces the concept of Job Safety Analysis (JSA) and outlines practical methods to identify hazards and develop safe working practices. It is filled with sample worksheets, forms and processes that clearly guide you through the development of a job safety analysis process that you can customize to your particular workplace.

Influencing Attitudes Towards Workplace Illness and Injuries

Clear and actionable methodologies can be implemented immediately.

- Employee's attitudes and behaviour plus recommendations
- Management's attitudes toward risk and prevention plus recommendations
- Social awareness campaign strategies
- Zero tolerance versus positive reinforcement tactics

Understanding an MSDS (Material Safety Data Sheet)

Understand and properly apply the information on an MSDS. You can use this tool as a handy reference source when preparing MSDS:

- Densely packed with explanations of each category of information found on an MSDS.
- Organized under the 16-section international format MSDS, the document clarifies many expressions commonly used in chemical data sheets.

The Material Safety Data Sheet-A Practical Guide to First Aid

This evidence-based publication offers a practical, easy-to-use system for preparing and evaluating first aid recommendations for workplace chemical exposures. An excellent resource for people who write or evaluate first aid recommendations for Material Safety Data Sheets, workplace labels and other chemical health and safety documents or provide first aid training for chemical exposures. Includes scientific evidence and rationale for the first aid recommendations, clear decision trees and examples of applications and explanations of specific wording used the recommendations.



See page 16 for more MSDS Publications.

Education & Training

e-Learning Courses



If you like to learn at your own pace and in your own environment, then the e-learning delivery format is for you! All you need is a computer and an Internet connection to work through the course modules.

The e-learning format delivers everything you need — built-in links to supporting information and documents, interactive learning activities, utilities such as a printable "notepad", detailed help features and the ability to interact with a course facilitator.

Whether you wish to access the course individually for a period of time or you wish to take advantage of our **multi-user course management features** to train a number of people, CCOHS has the licensing option for you!

Here is a list of our current courses — visit www.ccohs.ca/education for e-Course updates!

Accident Investigation

Presents a practical approach to investigating workplace accidents by emphasizing how to find the root cause(s) - in an effort to prevent similar occurrences from ever happening again.



NEW! Canada Labour Code, Part II: An Overview

This one hour course provides participants with a basic understanding of the requirements of the Code and how it is applied. It is intended for employees in federally-regulated businesses and organizations.



NEW! Confined Spaces: The Basics

This 3-part course will educate you about working in confined spaces, the identification and control of hazards that can be encountered, and key steps to working safely. You will learn how to recognize confined spaces and the types of hazards that may be present, how to control the hazards and the proper ways to enter and work in a confined space as well as emergency planning procedures.





Confined Space Management **NEW!**

Designed to assist those who have responsibility for confined spaces on their worksites this course builds on the concepts introduced in Confined Spaces: The Basics, and describes the essential components required to establish and manage a confined space program in the workplace, as well as important considerations for emergency preparedness. Duties and responsibilities of workplace parties, including due diligence and best practices are also defined.



Contractor Health & Safety

This course is a basic overview of health and safety issues in contract work. It provides a framework in which owners, employers, and contractors can fulfill their responsibilities and get the work done safely.



Electrical Hazards

Gives participants a basic overview of electrical hazards and safety issues commonly encountered in workplaces. Describes the basics of electricity, how to recognize electrical hazards and covers different types of preventative devices such as fuses and circuit breakers.



Emergency Preparedness for Workers

This introductory course provides guidance for developing and implementing a response plan for emergencies at - or affecting - your workplace. It will help you identify and assess potential emergencies and your organization's response capabilities.



Emergency Response Planning **Coming Soon!**

This course provides workers with a basic understanding of what is required to prepare for workplace emergencies, how they can be ready to respond as well as what they should know about their employer's emergency response plan.



Health & Safety Committees **BESTSELLER**

This course offers a practical introduction, providing guidance on how to establish a new committee, how a committee can perform its functions plus how it can be effective.



Health & Safety for Managers and Supervisors in the Canadian Federal Jurisdiction

Provides a practical overview of the health and safety responsibilities of managers and supervisors in Canadian federally-regulated organizations (CLC-II). Case studies and other examples are included to illustrate concepts. A useful starting point for managers and supervisors who will be taking further health and safety training.



BESTSELLER **Health & Safety Training for Managers and Supervisors**

Developed by CCOHS, this comprehensive, popular course provides managers and supervisors and those with health and safety responsibilities with the information they need to prevent workplace injuries and illnesses and to develop a safety culture in the workplace.



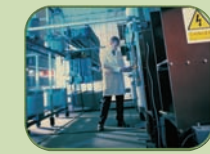
Ladder Safety

Participants will learn how to work safely with ladders (step, extension and fixed ladders). Focuses on the duties of the employee when using a ladder - inspection before use, proper set up of a ladder, and how to work safely while on the ladder.



Lockout

Provides a basic overview of Lockout, assisting the learner to recognize hazardous situations and to know when Lockout is required to control electrical or other energized hazards.



Office Ergonomics

Provides a practical introduction to Office Ergonomics, dealing specifically with problems and injuries related to the use of computers and other office equipment.



Office Health and Safety

Although offices are not always thought of as hazardous places to work, an injury or illness that happens in an office can be just as serious and costly as that which occurs in any other workplace. A practical introduction to office health and safety for managers, supervisors and employees, including health and safety committee members.



Personal Protective Equipment: The Basics

Provides a practical introduction to the most common types of Personal Protective Equipment (PPE) used to protect against common workplace hazards, such as chemicals, noise and mechanical injury.



Preventing Falls From Slips and Trips

Falls from slips and trips are common workplace injuries, which may cause serious injuries and disabilities. This course provides workers, managers and supervisors and committees with practical information, examples and tips to help them understand the causes of falls and to take preventative measures.



NEW! **Return to Work: The Basics**

Workplace injury and illness prevention is the responsibility of everyone in the workplace. However, when an illness or injury occurs, it is important for the employer and the injured worker to focus on getting back to meaningful and productive work as soon as medically possible. This course provides a practical overview of Return to Work strategies, solutions and program implementation.





Violence in the Workplace: Awareness

This course is offered free of charge by CCOHS to promote the awareness of this very important issue, and as a precursor to the other Workplace Violence e-courses: Recognize the Risk and Take Action, and Establish a Prevention Program.



Violence in the Workplace - Establish a Prevention Program

Introduces managers, supervisors and employees to the key components of how to develop an effective workplace violence prevention program.



Violence in the Workplace - Recognize the Risk and Take Action

Develop a clear understanding of what workplace violence is, the consequences of workplace violence and find out what preventative measures can be taken.



WHMIS for Managers/Supervisors

Helps managers and supervisors understand and meet their health and safety responsibilities under WHMIS, the system used across Canada to provide health and safety information about hazardous products in workplaces. Participants will learn about their WHMIS duties and responsibilities, WHMIS Symbols and their meanings, product labels, and material safety data sheets (MSDSs).



WHMIS for Workers **BESTSELLER**

Familiarizes workers with the system used across Canada to provide safety information about hazardous products in their workplaces. Participants will learn about the WHMIS symbols and their meaning, the labels on products, and material safety data sheets (MSDSs).



WHMIS: Understanding MSDSs **NEW!**

Designed for users of MSDSs and WHMIS labels this intermediate level course helps workers to understand the purpose of MSDSs and the information contained in them. It provides a thorough explanation of WHMIS labels and MSDSs and fulfills the requirements for MSDS and label training in accordance with the provincial and federal regulations in Canada.

**Classroom Courses Available
See page 11!**



OH&S Training for Managers and Supervisors

A 2-day Classroom Based Course to Help You Meet Your Health and Safety Responsibilities!

This course provides you with an understanding of the duties and responsibilities as required by the occupational health and safety legislation. Includes specific strategies to meet these responsibilities.

Designed for managers, supervisors, occupational health nurses, administrators and engineers who are accountable for health and safety as part of their management responsibilities. Join us if you're a Health and Safety Committee member as well!

Topics include:

- Introduction to Health and Safety Training for Managers
- Safety Principles and Risk Management
- Legislation
- Hazard Recognition and Control
- Emergency Preparedness and Fire Prevention
- Occupational Hygiene
- Ergonomics
- Workplace Inspection and Accident Investigation
- Program Development and Implement

Upon completion, you'll be able to:

- find applicable OH&S legislation
- know your health and safety responsibilities
- determine ways of meeting your OH&S responsibilities
- identify hazards and develop safe work practices
- take leadership in developing and implementing an OH&S program
- understand consequences of non-compliance
- exercise due diligence

Intended for:

- Managers
- Supervisors
- Foremen
- Occupational Health Nurses
- Anyone with an interest in workplace health and safety

Continuing Education Credits

This 2-day classroom course has been awarded Maintenance and Continuing Maintenance Points:

- American Board of Industrial Hygiene (ABIH) – 1.5 Industrial Hygiene (CM) Points, (approval no. 07-374 for 2007)
- Board of Canadian Registered Safety Professionals (BCRSP)–.5 Maintenance Points (CMPs) (approval no. 07039 for 2007)
- Canadian Registration Board of Occupational Hygienists (CRBOH) – 1.5 Maintenance Points (approval no. 2007-04 for 2007)



"I want to take a few minutes to compliment your organization for the safety training Willbros Canada received from your staff representatives.

This CCOHS training course has been selected by Willbros Canada as the benchmark certification process for all of our managers and supervisors in Canada. Following the training courses that were delivered in the latter part of 2006, we have realized a significant improvement in our leading indicator activities from managers and supervisors. Our new level of safety performance has propelled us past the other four business units in our corporation. We are proud of our accomplishments and we owe a good deal of this success to the framework provided by the CCOHS instructors.

On behalf of Mr. Bradley W. Sitton, President and the entire Willbros team, I would like to thank your agency for a first rate service."

Wayne Marr, CD, BA, CHSC
National HSE Manager, Willbros Canada

On-site Training

Of course, if it's more convenient, we can always come to you! CCOHS will work with you to customize and deliver our health & safety training course to your specific audience at your location. If several people are to be trained, the on-site option saves time and money and will be more relevant to the audience.



Health & Safety Training for Managers and Supervisors

in the Canadian Federal Jurisdiction

An Intensive 1-day Classroom Based Course for Canadian Federally-regulated organizations.

The Canada Labour Code, Part II ("the Code") governs the health and safety of workers in the federal jurisdiction. Managers and supervisors represent the employer in the workplace and are responsible to carry out the duties of the employer in the work areas that they manage. This one-day course will give you the basic understanding of the requirements of the Code and how it is applied. Case studies and other examples are included to illustrate the concepts. This course is a useful starting point for those who will be taking training on health and safety committees, WHMIS and other occupational health and safety topics.

For up-to-date listing of classroom course dates and detailed course outlines,

visit www.ccohs.ca/education or contact CCOHS Client Services

Also available in an Online Training Format!

See page 8.

Topics include:

- Introduction and Internal Responsibility System
- Rights and responsibilities of employers (managers and supervisors)
- Ways to meet employer responsibilities
- Due diligence
- Rights and responsibilities of employees
- Responsibilities of Health and Safety Committees and representatives
- Workplace inspections
- Resolving complaints and work refusals
- Incident investigation
- Enforcement and consequences of non-compliance
- Criminal liability

Upon completion, you'll be able to:

- Understand your responsibilities as a manager or supervisor under the Canada Labour Code – Part II: An Overview
- Work with employees and the health and safety committee to identify and control work hazards
- Resolve complaints and work refusals
- Assist in an accident investigation

Intended for:

- Employees in federally-regulated businesses and organizations, such as federal government employees, crown corporations, communications, banking and interprovincial transportation (trucking, railways, and airlines).
- Human resources and health and safety professionals working in federally regulated organizations



Academic Support Program

Resource databases to help both students and faculty in their classroom and research work!



Exclusive Offer!

The CCOHS Academic Support Program (ASP) is a collection of databases selected and priced specifically as an exclusive offer to universities and colleges. The ASP is designed as both a reference resource to educate students about environmental and occupational health and safety and as a guide to assist universities and colleges in their efforts to achieve a safe and healthy working environment.

Available via the web with campus-wide network access, ASP has flexible search and retrieval functions, allows for annotation and book-marking of data, and of course makes it easy for users to download and print!

This program is Designed to Assist:

- Students and Researchers in their academic work
- Faculty in their educational role to develop students' knowledge and skills about environmental and occupational health and safety in all subject areas
- On-campus health and safety professionals in their responsibility to ensure a safe and healthy working environment on campus, and to train faculty in OSH procedures
- Support Staff and maintenance workers as they carry out their campus operations responsibilities.

This Program offers:

- Cross-database search capabilities with a search page specifically for ASP clients
- Authoritative and reliable information
- Monthly database updates
- Access to both the most current data and hard-to find historical information

ASP Includes:

The Academic Support Program brings together MSDS, CHEMINFO, FTSS, HSELINE, OSHLINE™ with NIOSHTIC®, and RTECS®, as well as the free resources CHEMINDEX, INCHEM and Fatality Reports.

Comprehensive Coverage

Together these databases are an invaluable resource on a broad range of environmental and occupational health and safety topics including:

- Occupational hygiene/safe work practices
- Hazardous substances
- Toxicology
- WHMIS and right-to-know requirements
- Safe work practices
- Hazard communication
- Behavioural science
- Medicine/nursing
- Engineering
- Agriculture

Your annual subscription to the Academic Support Program or the Labour Support Program on the Web includes:

- FREE technical support
- LIAISON (quarterly user newsletter)
- Access to Subscriber Extras!

A Memorandum of Understanding must be signed to qualify for this offer.

Optional Supplements

Complement your ASP subscription by adding one or more supplemental subscription based products!

- Canadian enviroOSH Legislation Plus Standards
 - National, Regional and Plus Standards Editions
- ILO Encyclopaedia
 - Articles covering all aspects of health and safety, by respected international experts
- CHEMpendium™
 - CHEMINFO, CESARS, CHRIS, DSL/NDSL, HSDB, NJHS Fact Sheets, NIOSH Pocket Guide, Transport TDG, Transport 49CFR

Management Services

Chemicals



OSH Works

Taking your Health and Safety Programs to the next level!

OSH Works is an Web-based management service designed to help your organization to maintain your existing occupational health and safety program—plus, helps you meet the requirements of the national and international Workplace Health & Safety Management System standards, such as **CSA Z1000-06** and **OHSAS 18001**.



OSH Works is ideal for:

- Managers or supervisors responsible for assigning tasks and training can assign these to individual staff, departments and groups such as Health and Safety Committees.
- Employees that have tasks and training assigned to them—including training to be completed, legislation and other related information.

Using the **Plan, Do, Check, and Act Cycle**, your organization will be able to show continuous improvement towards reducing, and eventually eliminating, workplace injuries and illnesses.

OSH Works can help you:

- Inspire and motivate your people to implement an occupational health and safety management system that meets the requirements of national and international OHS management system standards
- Use a system that will help your organization improve workplace health and safety performance
- Form a flexible framework through which all work place health and safety standards can be appropriately applied.

OSH Works is entirely customizable and interactive

OSH Works is compatible with a variety of CCOHS online services, allowing you to select the services that will help you fulfill your Health and Safety Programme needs. Let us work with you and discover what CCOHS services can enhance your efforts!

Management view

Responsibility for completing tasks and training can be assigned to individual staff, departments and groups such as Health and Safety Committee. **Reports** are available to help companies see how they are progressing towards meeting their OHS objectives and targets, as well as requirements of the OHS management system standards.

Employee view

Depending on the profile that has been set up for the individual staff member, they will see any tasks that have been assigned to them, training to be completed, legislation and other related information.

MSDS Management Service

Let the CCOHS Team of Experts Manage Your MSDSs!

Designed to help you manage your occupational health and safety responsibilities relating to MSDSs, hazard communication and right-to-know requirements.

MSDS Management Service is ideal for:

- MSDS Managers
- Safety Professionals
- Compliance Officers
- Emergency Preparedness Staff
- Health & Safety Committee Members
- Warehousing, Shipping, Receiving and Storage Personnel
- Materials Management Purchasing Agents

The MSDS Management Service includes:

- Setup of your entire MSDS collection organization by departments or locations if needed.
- Ongoing Maintenance of your custom collection.
- Unlimited Internet Access for all your staff.
- Customized Binders complete with printed MSDSs organized the way you need it!
- MSDS Management Service Update Notification e-mailed to you monthly with updates specific to your customized collection.

CD-ROM/DVD Backup of your custom collection (optional).

MSDS/FTSS Database - Monthly Change Notifications provide you with information on datasheets or collections that have been added, changed or removed in the CCOHS MSDS Database!

Subscription also includes:

MSDS Publications

- Understanding an MSDS
- MSDSs-An Explanation of Common Terms
- MSDSs-A Basic Guide for Users (Canadian WHMIS and International versions)
- MSDSs-A Brief Summary of Canadian Requirements
- The Material Safety Data Sheet – A Practical Guide for First Aid



What our clients are saying

"The MSDS Management Service helps us maintain our right-to-know requirements by supplying us with a concise library of MSDSs for all of our nine branches. More importantly, this service ensures that our staff are more aware of health and safety-related risks of the hazardous materials they are handling and have easy access to the proper information."

JIM TROY
Health and Safety Coordinator
Kenworth Toronto Ltd.





MSDS (Material Safety Data Sheets)

Instant access to chemical information

Find Material Safety Data Sheets (MSDSs) for chemical products, or detailed information on individual chemicals – all without leaving your desktop.

Your annual subscription to MSDS on the Web or DVD-ROM includes:

- Quarterly updates
- FREE technical support
- LIAISON (quarterly user newsletter)
- Access to Subscriber's Extras including Chemical Notification Service!

Electronic Publications - also included!

Providing background information about MSDSs and their interpretation are available for access on the Web in html form. Titles include:

- Understanding an MSDS
- MSDSs – An Explanation of Common Terms
- MSDSs – A Basic Guide for Users (Canadian WHMIS version)
- MSDSs – A Basic Guide for Users (International version)
- MSDSs – A Brief Summary of Canadian Requirements
- The Material Safety Data Sheet – A Practical Guide to First Aid

MSDS is ideal for:

- Health and safety committees
- MSDS writers
- Product safety specialists
- Industrial hygienists
- Environmental, health and safety coordinators
- Regulatory affairs personnel
- Firefighters and emergency responders
- Occupational health nurses and physicians

MSDS

Includes a comprehensive database of over **300,000 current** Material Safety Data Sheets, obtained directly from 2,000 North American manufacturers and suppliers. We invite you to view our extensive list of companies at

<http://ccinfoweb.ccohs.ca/msds/browse/>

Each Material Safety Data Sheet is presented exactly as provided by the manufacturer/supplier and contains:

- chemical and physical properties
- fire and reactivity data
- health hazards
- spill and disposal procedures
- first aid recommendations
- storage and handling
- personal protection

On average, more than 60,000 records are updated each month!

FTSS (Fiches techniques sur la sécurité – des substances)

The FTSS database, with more than 100,000 French language material safety data sheets, is available separately or as part of a French – English combination package via the Web, DVD or CD-ROM. Contact Client Services for details.



CHEMINFO

Comprehensive, practical occupational health and safety information on chemicals

Produced by CCOHS' occupational health and safety specialists, CHEMINFO is one of the most comprehensive and up-to-date chemical occupational health and safety information resources available.

CHEMINFO Includes:

Chemical health and safety information for more than 1,600 important workplace chemicals.

Each chemical profile contains:

- detailed evaluation and description of health, fire and reactivity hazards
- control measures
- hazard classifications, including WHMIS, OSHA and the European Union (EU)
- recommendations on
 - safe work practices
 - handling and storage
 - personal protective equipment
 - accidental release
 - first aid

CHEMINFO is ideal for:

- Employees working with chemicals
- Health and safety committee members
- MSDS writers, users and evaluators
- Product safety specialists
- Industrial hygienists
- Toxicologists

- Firefighters and emergency responders
- Occupational health nurses and physicians

Use CHEMINFO to:

- conduct workplace hazard assessments
- prepare chemical-specific training tools for your right-to-know program
- evaluate information provided on MSDSs
- write MSDSs
- develop respiratory protection and other PPE programs
- assist emergency responders
- develop first aid and medical programs



WHMIS Classifications from CHEMINFO

Visit CCOHS' Web Information Service, Specialized Databases section to search Canadian Workplace Hazardous Materials Information System (WHMIS) classifications! You can find chemicals by trade name (including synonyms), by French chemical names, name fragments and CAS/Alternative CAS numbers. Visit <http://ccinfoweb.ccohs.ca/whmis/search.html> to access this service, which includes WHMIS classification symbols, Health Effects Criteria and Ingredient Disclosure List Levels.



MSDS Print Publications Available

These publications are intended primarily as a guide for non-technical users of Material Safety Data Sheets. These publications were prepared as a source of information for anyone with an interest in understanding Material Safety Data Sheets.



Also available in PDF Format!

See page 4 for more CCOHS publications



CHEMpendium™

Complete chemical hazard data

Access all the chemical hazard information you need for your workplace and the environment – in one convenient location. CHEMpendium™ offers multi-user access and powerful yet easy-to-use cross-database searching capability.

Your annual subscription to CHEMpendium™ on the Web or CD-ROM includes:

- Quarterly updates
- FREE technical support
- LIAISON (quarterly user newsletter)
- Access to Subscriber's Extras including Chemical Notification Service!

CHEMpendium™ is ideal for:

- Industrial hygienists
- Firefighters and other emergency responders
- Environmental, health and safety coordinators
- Product safety specialists
- Occupational health nurses and physicians
- Regulatory affairs personnel
- Health and safety regulators
- Chemical manufacturers
- Librarians

CHEMpendium™ includes these essential databases:

- CHEMINFO
- CHEMINDEX
- Chemical Evaluation Search and Retrieval System (CESARS)
- Chemical Hazards Response Information System (CHRIS)

- Domestic and Non-Domestic Substance Lists (DSL/NDL)
- Hazardous Substances Data Bank® (HSDB®)
- NIOSH Pocket Guide to Chemical Hazards
- New Jersey Hazardous Substance Fact Sheets
- Transport TDG
- Transport 49CFR

CHEMpendium™ covers:

- Transport of hazardous materials
- Chemical toxicity
- Industrial chemicals and environmental contaminants
- Workplace safety
- Regulatory compliance
- WHMIS and Right-to-Know
- Emergency response

For All CCOHS' Chemical Subscription Services

Chemical Notification Service

Do you need to manage chemical hazards?



Subscribe to ANY of CCOHS' chemical information services and you can register to receive **FREE** automatic chemical notifications sent right to your e-mail inbox! We can also show you how to create and modify your own list of specific chemicals of concern – so you can track what you need, when you need it.

Contact CCOHS Client Services to find out more!

RTECS® (Spanish, English and French)

Registry of Toxic Effects of Chemical Substances

RTECS® provides critical toxicological information from more than 2,500 international journals, textbooks, technical reports, scientific proceedings and compendia.

RTECS® is ideal for:

- Toxicologists
- MSDS Writers
- Industrial Hygienists
- Product Safety Specialists
- Health and Safety Specialists
- Pharmacologists



Enhanced by CCOHS

We've made it even easier to search and understand the 400,000+ chemical names and synonyms plus the 120,000+ unique CAS numbers found in RTECS®! Includes full-text descriptions to make the data readable and instantly useable, complete citations to original literature, extensive help and customized print formats.

Available in 3 Languages!

The Spanish, English and French — language versions of RTECS® can help you find references to:

- Toxicological Data and Reviews
- International Workplace Exposure Limits
- Analytical Methods
- References to US Standards and regulations
- Exposure and Hazard Survey Data
- Tumorigenic and Carcinogenic Data
- Effects of Chronic Toxicity Studies
- Reproductive Effects

The Registry of Toxic Effects of Chemical Substances (RTECS®) database was previously maintained by NIOSH and is now licensed by CCOHS through MDL Information Services, Inc.



Your annual subscription to RTECS® via Web or CD-ROM includes:

- Monthly web or quarterly CD-ROM updates
- Free technical support
- LIAISON (quarterly user newsletter)
- Access to Subscriber Extras including Chemical Notification Service!



* (Spanish available in web format only)

CHEMINDEX

Locate Chemical Information Quickly and Easily!



This versatile reference tool, fully searchable by either the chemical name or its CAS number, directs you to detailed information on any chemical in CCOHS' databases. Free on the Web Information Service (WIS) and the CHEMpendium™ CD-ROM.

Contact CCOHS Client Services to find out how you can access this service after you subscribe to any of our Chemical services!



IPCS INCHEM

FREE on the Web
Visit www.inchem.org

Authoritative chemical safety information from around the globe

Quick and easy electronic access to thousands of searchable full-text documents on chemical risks and the sound management of chemicals with IPCS INCHEM. This invaluable resource provides chemical safety professionals with essential information for making informed decisions related to chemical safety.

IPCS INCHEM is produced through cooperation between the International Programme on Chemical Safety (IPCS) and the Canadian Centre for Occupational Health and Safety (CCOHS). It brings together the most current peer-reviewed publications, literature summaries, chemical monographs, toxicological evaluations and database records from the world's top international bodies.



IPCS INTOX

Strengthening the capabilities of the world's poison centers

IPCS INTOX is an essential tool for units concerned with preventing, recording, evaluating, diagnosing, treating and reporting on chemical emergencies. Produced through cooperation between the International Programme on Chemical Safety (IPCS) and CCOHS, it is an expanding global collaboration of more than 100 experts from 85 developed and developing countries.

The IPCS INTOX Data Management System

Enables poison centres to record, retrieve and manipulate information about cases, substances and products. Use it to document inquiries, generate statistics and determine likely clinical effects of poisons and appropriate patient management.

IPCS INTOX is ideal for:

- Poison Centres—and related units
- Epidemiological Surveillance Units
- Chemical Emergency Centres
- Environmental Surveillance Units
- National/Regional Product Registries
- Human Exposure Data Collection and Analysis Units

Databank FREE on the Web
Visit www.intox.org

Includes IPCS INTOX Databank:

Find authoritative data on toxic agents and the management of toxic exposures with the IPCS INTOX Databank. Includes powerful search and retrieval software. Available in English, French, Spanish and Portuguese.



OSH References



OSH References Collection

Authoritative, International OSH Literature Coverage

Need to research a health and safety topic? With over 300,000 summaries of international sources of OSH-related information, the OSH References Collection of bibliographic databases is a valuable resource to help you in your search.

Save time, money and effort!

You can easily research issues and hot topics:

- Adverse Effects of Chemicals
- Ergonomics
- Health & Safety programs
- Case Studies
- Policies and Procedures

Search consolidated information

To facilitate your search, we've consolidated hundreds of thousands of records from the following databases:

- OSHLINE™ with NIOSHTIC (*more info on page 22*)
- CISILO - references to international journals


- HSELINE - coverage of UK Health and Safety Commission and Health and Safety Executive publications as well as a wide range of periodicals, books, conference proceedings, reports, and legislation
- CANADIANA - references to OSH documents published in Canada, about Canadian subjects, or by Canadian authors)
- INRS Bibliographie – French-language database of international scientific/technical literature and regulations

Your annual subscription to OSH References via Web or OSH Researcher on CD-ROM includes:

- Quarterly Updates
- Free technical support
- LIAISON (quarterly user newsletter)
- Access to Subscriber Extras!

OSH References is ideal for:

- Researchers
- Health and Safety Specialists
- Information Specialists and Librarians
- Health and Safety Administrators
- Joint Health and Safety Committee Members



Document Delivery Service

Many of the documents cited in our OSH References Collection are available in the CCOHS Library and can be supplied via our Document Delivery Service.

Contact CCOHS Client Services for details!



OSHLINE™ with NIOSHTIC®

Complete, current, diverse and reliable!

OSHLINE™ with NIOSHTIC® helps you stay on top of health and safety literature!

Available separately or as part of the OSH References collection, the OSHLINE™ with NIOSHTIC® bibliographic database provides authoritative, up-to-date coverage of published occupational health and safety-related literature from around the world.

OSHLINE™—exclusively from CCOHS!

OSHLINE™ is your trusted source for accessing worldwide health and safety literature. We add approximately 1,000 new references to OSHLINE every three months to give you the most recently published references. Its powerful yet flexible search capabilities and detailed literature summaries will quickly lead you to the resources you need.

NIOSHTIC®

The historic segment of this combined service contains over 100 years of workplace health, safety and related disciplines' literature, including:

- Difficult-to-obtain, pre-1960s toxicology studies
- Diverse subject coverage
- Detailed, informative and useful summaries
- Thousands of case reports on actual exposures

NIOSHTIC® 2

A bibliographic collection featuring reports published or sponsored by NIOSH since 1998.

OSHLINE with NIOSHTIC is ideal for:

- Health and Safety Specialists
- Researchers
- Librarians and Information Specialists
- Joint Health and Safety Committee Members
- Health and Safety Administrators

Extensive International References, including:

- Peer-reviewed journal articles and abstracts
- Research Reports
- Conference Proceedings
- Studies

Your annual subscription to OSHLINE™ with NIOSHTIC® via Web or CD includes:

- Quarterly Updates
- Free technical support
- LIAISON (quarterly user newsletter)
- Access to Subscriber Extras!



ILO Encyclopaedia & CISILO

Source for reliable information on work and health

The ILO Encyclopaedia of Occupational Health and Safety, Fourth Edition is produced by the United Nation's International Labour Organisation (ILO). Contributions from health and safety experts in more than 60 countries ensure that the information you access is authoritative, comprehensive and easy to understand!

Topic coverage provided in distinct chapters/sections includes:

- Ergonomics
- Industrial Hygiene
- Medicine
- Organizational Psychology
- Epidemiology

To complement this collection and keep you up to date, we've included CISILO! The CISILO database contains references gathered by the ILO to recently published books and journals. Combined with the ILO Encyclopaedia, this leading OSH database also provides access to 50,000 reliable international documents covering:

- Accident Prevention Theories
- Ergonomics Issues
- Compensation Studies
- Health Care Issues (such as latex allergies)
- Hazardous Occupations
- Hours of Work Issues

ILO Encyclopaedia and CISILO are ideal for:

- Occupational Hygienists
- Toxicologists
- Regulators
- Lawyers
- Doctors/Nurses
- Engineers
- Other environmental, health and safety professionals



Your annual subscription to ILO Encyclopaedia and the CISILO database includes:

- Quarterly web updates (CISILO database)
- Free technical support
- LIAISON (quarterly user newsletter)
- Access to Subscriber Extras!



Legislation



We've compiled all the legislation you need in one convenient location.

Save time with the most current, complete and convenient legislation product available anywhere.

Your annual subscription to Canadian enviroOSH Legislation via Web or Disc includes:

- Monthly Web updates or Quarterly Disc updates.
- FREE technical support
- LIAISON (quarterly user newsletter)
- Access to Subscribers Extras!



Canadian enviroOSH Legislation

The work is done for you!

Stay in compliance with Canadian enviroOSH Legislation Plus Standards! This comprehensive, easy-to-search compilation includes:

- The full text of Canadian health, safety and environmental legislation
- Critical guidelines and codes of practice from provinces, territories and federal government
- Regular updates, with amendments highlighted.
- Your choice of National or regional coverage.

Several editions tailored to your needs

The **Plus Standards National and Regional** editions, available only from CCOHS, includes links to the full text of the Standards from the Canadian Standards Association (CSA) and the Canadian General Standards Board (CGSB)—referenced right in the legislation. You can review the complete text — Search a word or phrase and link to relevant citations.

Canadian enviroOSH Legislation is ideal for:

- Workplace and environmental health and safety specialists
- Environmental consultants and auditors
- Regulatory affairs specialists
- Health and safety consultants
- Government inspectors
- Occupational health nurses
- Supervisors and managers
- Occupational hygienists
- Libraries/resource centres

Current and Complete

We add amendments to save you time in comparing information. Subscribers automatically receive free Monthly Update Reports highlighting amendments and progress of upcoming legislation.

Exclusive to CCOHS

National Legislation - The full national collection of federal and provincial legislation - over 20,000 pages of environmental and OSH legislation exactly as it appears in the original legal sources.

Regional Legislation - Eastern Canada, Western Canada or Ontario - each regional edition includes ALL federal documents plus OSH and environmental legislation for specific regions in Canada.

National Labour Operations Resources

Helping You Meet Your Compliance Needs!

Produced by CCOHS for the Labour Branch of Human Resources Skills Development Canada (HRSDC), the CD-ROM provides an integrated collection of documents and databases in a bilingual format.

Know what the law requires and comply

As a Joint Health & Safety Committee member, you can use this collection to:

- Help you understand work place health and safety rights and responsibilities!
- Find publications, directives and guidelines on workplace inspections, accident investigation and reporting, job hazard analysis and many other topics!

A convenient, complete and current resource that includes:

- Parts I, II and III of the Canada Labour Code
- Canada Occupational Health and Safety Regulations and cited CSA and CGSB standards
- Fair Wages and Hours of Labour Act
- Unjust Dismissal Adjudicator Decisions
- Regional Safety Office Decisions

Ideal for all Canadian Federally-Regulated Industries:

- Telecommunications
- Banking
- Broadcasting
- Crown Corporations
- First Nations
- Public Service
- Transportation



Your annual subscription to National Labour Operations Resources on CD-ROM:

- Semi-annual updates
- Free technical support
- LIAISON (quarterly user newsletter)
- Access to Subscriber Extras!



Free Services



Allowing us to provide Canadians with information from National & International Sources

Collaborative Websites

To improve access to high quality health and safety information and resources, CCOHS works in partnership to develop and maintain websites for OSH-related organizations. We encourage reciprocal links and the sharing of information.

Visit www.ccohs.ca for an updated list of websites CCOHS has developed with our national and global partners.



Collaborative Web Sites

- [CanOSH](#)
- [Canada-EU Collaboration](#)
- [CIS Centres Network](#)
- [NAOSH Week](#)
- [Canadian Health Network](#)
- [ILO Encyclopaedia](#)
- [IPCS INCHEM Web Site](#)
- [IPCS INTOX Project](#)
- [JobOne \(Young Worker Portal\)](#)
- [OSH For Everyone](#)
- [Ontario](#)
- [Northwest Territories/Nunavut](#)
- [Worksafe Saskatchewan](#)

www.canadian-health-network.ca

CCOHS is the Workplace Health Affiliate

Pandemic Planning Web Portal

www.ccohs.ca/pandemic/



CCOHS has searched the web for you and we have found the most relevant Pandemic Planning resources available—all in one convenient web location!

Pandemic Planning allows you to stay aware and be proactive with a plan for business continuity—use the posters, checklists, tips and toolkits to help plan and prepare. Workers and families will benefit as well—by learning about

what they need to be aware of and what to do proactively in terms of Pandemic Planning.

Bringing Health to Work Web Portal

www.ccohs.ca/healthyworkplaces/



This web service helps all to thrive and benefit - employees, employers, families, communities and governments.

There is a strong connection between the health and well being of people and their work environments.

When people feel valued, respected and satisfied in their jobs and work in safe, healthy environments, they are more likely to be more productive and committed to their work. When the workplace is unsafe, stressful or unhealthy, ultimately both the organization and the employees are hurt. Visit this service—where everyone can benefit from a healthy workplace!

Canadian Health Network – CHN

www.canadian-health-network.ca

The Canadian Health Network is a unique collaboration – a network of health information providers that includes Health Canada and provincial/territorial non-profit organizations, as well as universities, hospitals and community organizations. CHN provides Canadians with a wide variety of information on health promotion and disease prevention with specific information for various populations, including women, children, seniors, people with disabilities and Aboriginal Canadians.

CCOHS is the Workplace Health Affiliate of the Canadian Health Network, collaborating to provide information on ergonomics, health and safety hazards, healthy living and wellness, workers' rights & responsibilities, workplace conditions and safety for young workers.



NAOSH Week

www.naosh.org

NAOSH week is an annual initiative of partners including Canadian Society of Safety Engineering (CSSE), the Canadian Centre for Occupational Health and Safety (CCOHS) and Human Resources and Social Skills Development Canada (HRSDC), in concert with North American partners in Mexico and the United States. Annually held the first week of May.



European Union – Canada

www.euccohs.org

The Canadian Centre for Occupational Health and Safety (CCOHS) and the European Agency for Safety and Health at Work are working together to promote sharing of information on current safety and health topics. This web site provides European and Canadian organizations with links to occupational safety and health (OSH) information available from each others' government agencies.





**Canadian Centre for
Occupational Health
and Safety**

Phone: 1-800-668-4284
1-905-572-2981

Fax: 1-905-572-2206

E-mail: clientservices@ccohs.ca

Web: www.ccohs.ca

135 Hunter Street East
Hamilton ON
Canada L8N 1M5

CCOHS – a trusted source

The Canadian Centre for Occupational Health and Safety (CCOHS) is Canada's national workplace health and safety resource. To help serve Canadians, we provide training, education and resources based on the best global health, safety and environmental information sources available. We are expert at translating this information into knowledge, through our ability to **collect, evaluate, distribute, educate** and **train**. CCOHS is governed by a Council with representatives from employers, labour and government (federal, provincial and territorial), and is committed to providing impartial and accurate information to all its clients.

Your local CCOHS distributor is: