**Guideline 4: Implementation of a Compliance Regime** 

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November 2003

This replaces the previous version of *Guideline 4: Implementation of a Compliance Regime* issued in May 2002. The changes made are indicated by a side bar to the right of the modified text.

The changes include information based on amendments to Regulations that took effect in November 2003.

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# 1 General

The objective of the *Proceeds of Crime (Money Laundering) and Terrorist Financing Act* (the Act) is to help detect and deter money laundering and the financing of terrorist activities. It is also to facilitate investigations and prosecutions of money laundering and terrorist activity financing offences. This includes implementation of reporting, record-keeping, client identification and compliance regime requirements for the persons or entities described in Section 2.

If you are one of these persons or entities, this guideline has been prepared to help you implement your compliance regime to meet your reporting, record-keeping and client identification obligations. It uses plain language to explain the most common situations under the Act as well as the related Regulations. It is provided as general information only. It is not legal advice, and is not intended to replace the Act and Regulations. For more information about money laundering, terrorist financing or other requirements under the Act and Regulations, see the guidelines in this series:

- *Guideline 1: Backgrounder* explains money laundering and terrorist financing and their international nature. It also provides an outline of the legislative requirements as well as an overview of FINTRAC's mandate and responsibilities.
- *Guideline 2: Suspicious Transactions* explains how to report a suspicious transaction. It also provides guidance on how to identify a suspicious transaction, including general and industry-specific indicators that may help when conducting or evaluating transactions.
- *Guideline 3: Submitting Suspicious Transaction Reports to FINTRAC* explains when and how to submit suspicious transaction reports.
- *Guideline 4: Implementation of a Compliance Regime* explains the requirement for reporting persons and entities to implement a regime to ensure compliance with their obligations under the *Proceeds of Crime (Money Laundering) and Terrorist Financing Act* and associated Regulations.
- *Guideline 5: Submitting Terrorist Property Reports to FINTRAC* explains to reporting persons and entities when and how to submit a terrorist property report.
- *Guideline 6: Record Keeping and Client Identification* explains the requirement for reporting persons and entities to identify their clients and keep records. There are eight different versions of Guideline 6, by sector.
- *Guideline 7: Submitting Large Cash Transaction Reports to FINTRAC* explains when and how to submit large cash transaction reports.
- *Guideline 8: Submitting Electronic Funds Transfer Reports to FINTRAC* explains when and how to submit electronic funds transfer reports.

If you need more help after you read this or other guidelines, call FINTRAC's national toll-free enquiries line at 1-866-346-8722.

# 2 Who Has to Implement a Compliance Regime?

## 2.1 Financial Entities

If you are a financial entity, such as a bank, credit union, caisse populaire, trust company, loan company or an agent of the Crown that accepts deposit liabilities, you have to implement a compliance regime to comply with your reporting, record-keeping and client identification requirements.

When you remit or transmit funds, issue or redeem money orders, traveller's cheques or other similar negotiable instruments for anyone who does not hold an account with you, you are considered to be a money services business. In this case, you have additional record keeping and client identification requirements.

## 2.2 Life Insurance Companies, Brokers And Independent Agents

If you are a life insurance company, broker or independent agent, you have to implement a compliance regime to comply with your reporting, record-keeping and client identification requirements.

If you are an employee of a person or entity who is also subject to these requirements, your employer is responsible for the compliance regime. For example, when life insurance agents are employees of a life insurance company, the compliance regime requirement is the responsibility of the life insurance company.

If you are a life insurance broker or independent agent (i.e., you are not an employee), you are responsible for your own compliance regime.

## 2.3 Securities Dealers, Portfolio Managers and Investment Counsellors

If you are **provincially authorized** to engage in the business of dealing in securities, portfolio management or investment counselling, you have to implement a compliance regime to comply with your reporting, record-keeping and client identification requirements.

If you are an employee of a person or entity who is also subject to these requirements, your employer is responsible for the compliance regime. For example, if you are an employee of an entity engaged in the business of dealing in securities, the compliance regime requirement is the responsibility of the entity.

Similarly, if you are an agent of (or you are authorized to act on behalf of) a person or entity who is also subject to these requirements, that other person or entity is responsible for the compliance regime.

## 2.4 Casinos

If you are a casino authorized to do business in Canada, you are required to implement a compliance regime if roulette or card games are carried on in your establishment, or if your establishment has a slot machine. In this context, a slot machine does not include a video lottery terminal.

If you are a registered charity, you may be authorized to do business only temporarily as a casino for charitable purposes. If this is your situation and you carry on business in the casino for two consecutive days or less under the supervision of the casino, you are not required to implement a compliance regime. If you are the supervising casino (i.e., the permanent establishment in which a charity casino operates), you remain responsible for the compliance regime, as well as the reporting and record keeping requirements under the Act and Regulations.

## 2.5 Real Estate Brokers or Sales Representatives

If you are a real estate broker or sales representative, you are required to implement a compliance regime if you engage in any of the following activities on behalf of any person or entity in the course of a real estate transaction:

- receiving or paying funds;
- depositing or withdrawing funds; or
- transferring funds by any means.

If you are an employee of a person or entity who is also subject to these requirements, your employer is responsible for the compliance regime. For example, if you are a sales representative who is an employee of a real estate broker, the compliance regime requirement is the responsibility of the broker.

Similarly, if you are an agent of (or you are authorized to act on behalf of) a person or entity who is also subject to these requirements, that other person or entity is responsible for the compliance regime.

## 2.6 Agents of the Crown that Sell or Redeem Money Orders

If you are a government department or an agent of the Crown (i.e., an agent of her Majesty in right of Canada or of a province), you are required to implement a compliance regime if you sell or redeem money orders.

If you accept deposit liabilities in the course of providing financial services to the public, such as a provincial savings office, you are considered a financial entity (see Section 2.1).

## 2.7 Foreign Exchange Dealing

If you are a person or entity engaged in the business of foreign exchange dealing, you have to implement a compliance regime to comply with your reporting, record-keeping and client identification requirements.

If you are an employee of a foreign exchange dealer, it is your employer who is engaged in the business of foreign exchange dealing and therefore responsible for the compliance regime. If you are an agent of (or you are authorized to act on behalf of) a person or entity engaged in the business of foreign exchange dealing, that other person or entity is responsible for the compliance regime for the relevant activities.

## 2.8 Money Services Businesses

You are a money services business if you are a person or entity engaged in the following business activities:

- remitting or transmitting funds by any means through any person, entity or electronic funds transfer network; or
- issuing or redeeming money orders, traveller's cheques or other similar negotiable instruments.

This includes alternative money remittance systems, such as Hawala, Hundi, Chitti, etc. This also include financial entities when they remit or transmit funds, issue or redeem money orders, traveller's cheques or other similar negotiable instruments for anyone who does not hold an account with them.

If you are a money services business, you have to implement a compliance regime to comply with your reporting, record-keeping and client identification requirements when you engage any of the business activities described above. This does not include redeeming cheques payable to a named person or entity. In other words, if you are only involved in cashing cheques made out to a particular person or entity, you are not subject to this requirement.

If you are an employee of a money services business, it is your employer who is engaged in the business and therefore responsible for the compliance regime. If you are an agent of (or you are authorized to act on behalf of) another person or entity that is a money services business, that other person or entity is responsible for the compliance regime for the relevant activities that you perform on their behalf.

## 2.9 Accountants and Accounting Firms

If you are an accountant or an accounting firm, you are required to implement a compliance regime if you engage in any of the following activities on behalf of any person or entity (other than your employer) or give instructions in respect of those activities on behalf of any person or entity (other than your employer):

• receiving or paying funds;

- purchasing or selling securities, real property or business assets or entities; or
- transferring funds or securities by any means.

You are also subject to this if you receive professional fees to engage in any of these accountant activities.

These do not include audit, review or compilation work carried out according to the recommendations in the Canadian Institute of Chartered Accountants (CICA) Handbook.

If you are an employee of a person or entity who is also subject to these requirements, your employer is responsible for the compliance regime. For example, if you are an accountant who is an employee of an accounting firm, the compliance regime requirement is the responsibility of the firm.

Similarly, if you are an agent of (or you are authorized to act on behalf of) a person or entity who is also subject to these requirements, that other person or entity is responsible for the compliance regime.

# 3 What is a Compliance Regime?

The implementation of a compliance regime is good business practice for anyone subject to the Act and its Regulations. A well-designed, applied and monitored regime will provide a solid foundation for compliance with the legislation. As not all persons and entities operate under the same circumstances, your compliance regime will have to be tailored to fit your individual needs. It should reflect the nature, size and complexity of your operations.

If you are a member of an association within your sector of activity, you may wish to check with them to find out if any information sharing about any aspect of compliance regime implementation is available. You may also check with any regulatory body covering your sector in this regard.

Your compliance regime should include the following, as far as practicable:

- the appointment of a compliance officer ;
- the development and application of compliance policies and procedures;

- a review of your compliance policies and procedures to test their effectiveness; and
- if you have employees or agents or any other individuals authorized to act on your behalf, an on-going compliance training program for them.

These four elements are key to any effective system of internal controls and are expanded upon in Section 4.

## 4 Basics of a Compliance Regime

## 4.1 Appointment of the Compliance Officer

The individual you appoint will be responsible for the implementation of your compliance regime. Your compliance officer should have the authority and the resources necessary to discharge his or her responsibilities effectively. Depending on your type of business, your compliance officer should report, on a regular basis, to the board of directors or senior management, or to the owner or chief operator.

If you are a small business, the appointed officer could be a senior manager or the owner or operator of the business. If you are an individual, you can appoint yourself as compliance officer or you may choose to appoint another individual to help you implement a compliance regime.

In the case of a large business, the compliance officer should be from a senior level and have direct access to senior management and the board of directors. Further, as a good governance practice, the appointed compliance officer in a large business should not be directly involved in the receipt, transfer or payment of funds.

For consistency and ongoing attention to the compliance regime, your appointed compliance officer may choose to delegate certain duties to other employees. For example, the officer may delegate an individual in a local office or branch to ensure that compliance procedures are properly implemented at that location.

## 4.2 Compliance Policies and Procedures

An effective compliance regime includes policies and procedures and shows your commitment to prevent, detect and address non-compliance.

The formality of these policies and procedures depends on your needs. Generally, the degree of detail, specificity and formality of the regime varies according to the complexity of the issues and transactions you are involved in. It will also depend on your risk of exposure to money laundering or terrorist financing. For example, the compliance policies and procedures of a small business may be less formal and simpler than those of a bank.

What is important for your compliance policies and procedures is that they are communicated, understood and adhered to by all within your business who deal with clients or any property owned or controlled on behalf of clients. This includes those who work in the areas relating to client identification, record keeping, and any of the types of transactions that have to be reported. They need enough information to process and complete a transaction properly as well as identify clients and keep records as required.

They also need to know when an enhanced level of caution is required in dealing with transactions, such as those involving countries or territories that have not yet established adequate anti-money laundering regimes consistent with international standards. Information about this, including updates to the list of non-cooperative countries and territories issued by the Financial Action Task Force on Money Laundering is available from the "What's New?" section of FINTRAC's Web site or at the following link: http://www.fintrac.gc.ca/publications/avs/2003-11-07\_e.asp.

Your compliance policies and procedures should incorporate, at a minimum, the reporting, record-keeping, and client identification requirements applicable to you. For more information about these, see Appendix 1 of this guideline for each sector of activity that you are involved in. For example, in the case of your reporting obligations relating to terrorist property or suspicions of terrorist financing, your policies and procedures should reflect the verification of related lists published in Canada. These are available on the Office of the Superintendent of Financial Institutions' Web site at <a href="http://www.osfibil.cc.a">http://www.osfibil.cc.a</a>, by referring to the "Suppression of Terrorism" link.

Although directors and senior officers may not be involved in day-to-day compliance, they need to understand the statutory duties placed upon them, their staff and the entity itself.

## 4.3 Review of the Compliance Policies and Procedures

Another component of a comprehensive compliance regime is a review of your compliance policies and procedures, as often as is necessary, to test their effectiveness. This will help evaluate the need to modify existing policies and procedures or to implement new ones.

Your appointed compliance officer will play a key role in assessing the need for a review. Several factors could trigger this need, such as changes in legislation, non-compliance issues, or new services or products. If you are in a sector that is regulated at the federal or provincial level, the need for review of your compliance policies and procedures could also be triggered by requirements administered by your regulator. The review is to be conducted by an internal or external auditor, if you have one. The review by an internal or external auditor could include interviews, tests and samplings, such as the following:

- interviews with those handling transactions and with their supervisors to determine their knowledge of the legislative requirements and your policies and procedures.
- a review of the criteria and process for identifying and reporting suspicious transactions.
- a sampling of large cash transactions followed by a review of the reporting of such transactions.
- a sampling of international electronic funds transfers (if those are reportable by the reporting person or entity in question) followed by a review of the reporting of such transactions.
- a test of the validity and reasonableness of any exceptions to large cash transaction reports including the required annual report to FINTRAC (this is applicable only for financial entities who choose the alternative to large cash transactions for certain business clients).
- a test of the record-keeping system for compliance with the legislation.
- a test of the client identification procedures for compliance with the legislation.

The scope and the results of the review should be documented. Any deficiencies should be identified and reported to senior management or the board of directors. This should also include a request for a response indicating corrective actions and a timeline for implementing such actions.

If you do not have an internal or external auditor, you can do a "self-review". If feasible, this self-review should be conducted by an individual who is independent of the reporting, record-keeping and compliance-monitoring functions. This could be an employee or an outside consultant. The objective of a self-review is similar to the objectives of a review conducted by internal or external auditors. It should address whether policies and procedures are in place and are being adhered to, and whether procedures and practices comply with legislative and regulatory requirements.

The scope and details of the review will depend on the nature, size and complexity of your operations. The review process should be well documented and should identify and note weaknesses in policies and procedures, corrective measures and follow-up actions.

## 4.4 Ongoing Compliance Training

If you have employees, agents or other individuals authorized to act on your behalf, your compliance regime has to include training. This is to make sure that all those who have contact with customers, who see customer transaction activity, or who handle cash in any way understand the reporting, client identification and record-keeping requirements. This includes those at the "front line" as well as senior management.

In addition others who have responsibilities under your compliance regime, such as information technology and other staff responsible for designing and implementing electronic or manual internal controls should receive training. This could also include the appointed compliance officer and internal auditors.

Standards for the frequency and method of training, such as formal, on-the-job or external, should be addressed. New people should be trained before they begin to deal with customers. All should be periodically informed of any changes in anti-money-laundering or anti-terrorism legislation, policies and procedures, as well as current developments and changes in money laundering or terrorist activity financing schemes particular to their jobs. Those who change jobs within your organization should be given training as necessary to be up-to-date with the policies, procedures and risks of exposure to money laundering or terrorist financing that are associated with their new job.

The method of training may vary greatly depending on the size of your business and the complexity of the subject matter. The training program for a small business may be less sophisticated and not necessarily formalized in writing.

When assessing your training needs, consider the following elements:

#### • Requirements and related liabilities

The training should give those who need it an understanding of the reporting, client identification and record-keeping requirements as well as penalties for not meeting those requirements. For more information about this, see the other guidelines regarding each of those requirements applicable to you.

#### • Policies and procedures

The training should make your employees, agents, or others who act on your behalf aware of the internal policies and procedures for deterring and detecting money laundering and terrorist financing that are associated with their jobs. It should also give each one a clear understanding of his or her responsibilities under these policies and procedures.

They need to understand how their institution, organization or profession is vulnerable to abuse by criminals laundering the proceeds of crime or by terrorists financing their activities. Training should include examples of how your particular type of organization could be used to launder illicit funds or fund terrorist activity. This should help them to identify suspicious transactions and should give you some assurance that your services are not being abused for the purposes of money laundering or terrorist financing. For example, employees should also be made aware that they cannot disclose that they have made a Suspicious Transaction Report, or disclose the contents of such a report, with the intent to prejudice a criminal investigation, whether it has started or not. They should also understand that no criminal or civil proceedings may be brought against them for making a report in good faith. • **Background information on money laundering and terrorist financing** Any training program should include some background information on money laundering so everyone who needs to can understand what money laundering is, why criminals choose to launder money and how the process usually works. They also need to understand what terrorist financing is and how that process usually works. For more information about this, see *Guideline 1: Backgrounder* and FINTRAC's website (http://www.fintrac.gc.ca).

All businesses should consult, if possible, training material available through their associations. In addition, FINTRAC makes material available on its Web site that can provide help with training. For example, a simulation facility is available within the reporting section of FINTRAC's Web site that can be used for training. You can use this to complete simulated electronic reports.

# 5 FINTRAC's Approach to Compliance Monitoring

FINTRAC has a responsibility to ensure compliance with your legislative requirements under the *Proceeds of Crime (Money Laundering) and Terrorist Financing Act*. To do this, FINTRAC can examine your compliance regime and records. FINTRAC may also periodically provide you with feedback about the adequacy, completeness and timeliness of the information you have reported.

FINTRAC favours a co-operative approach to monitoring. The emphasis will be on working with you to achieve compliance. When compliance issues are identified, FINTRAC intends to work with you in a constructive manner to find reasonable solutions. If this is not successful, FINTRAC has the authority to refer non-compliance cases to the appropriate law enforcement agencies.

FINTRAC's compliance program will use risk management strategies to identify those most in need of improving compliance. Efforts will be focused on areas where there is greater risk of non-compliance and in which the failure to comply could have significant impact on the ability to detect and deter money laundering and terrorist financing.

Finally, FINTRAC will work with other regulators at the federal and provincial levels to identify areas of common interest and address the potential for overlap in some areas of its responsibilities. In that context, FINTRAC will explore avenues for cost efficiencies, consistency of approach and information sharing.

# 6 Penalties for Non-Compliance

As stated above, FINTRAC favours a co-operative approach to monitoring and to finding co-operative solutions. However, if this is not successful, FINTRAC has the authority to refer non-compliance cases to the appropriate law enforcement agencies.

Failure to comply with your legislative requirements can lead to criminal charges against you if you are a person or entity described in Section 2. The following are some of the penalties:

- failure to report a suspicious transaction or failure to make a terrorist property report conviction of this could lead to up to five years imprisonment, to a fine of \$2,000,000, or both.
- failure to report a large cash transaction or an electronic funds transfer conviction of this could lead to a fine of \$500,000 for a first offence and \$1,000,000 for each subsequent offence.
- failure to retain records conviction of this could lead to up to five years imprisonment, to a fine of \$500,000, or both.
- failure to implement a compliance regime conviction of this could lead to up to five years imprisonment, to a fine of \$500,000, or both.

# 7 Comments?

These guidelines will be reviewed on a periodic basis. If you have any comments or suggestions to help improve them, please send your comments to the mailing address provided below, or by email to guidelines@fintrac.gc.ca.

# 8 How to Contact FINTRAC

For further information on FINTRAC and its activities, and on implementing a compliance regime, please go to FINTRAC's website (http://www.fintrac.gc.ca) or contact FINTRAC:

Financial Transactions and Reports Analysis Centre of Canada 234 Laurier Avenue West, 24<sup>th</sup> floor Ottawa, Ontario Canada K1P 1H7

Toll-free: 1-866-346-8722

# **APPENDIX 1: Reporting, Record Keeping, Client Identification and Third Party Determination Requirements by Reporting Person or Reporting Entity Sector**

The following appendices present summaries of reporting, record keeping, client identification and third party determination requirements under the *Proceeds of Crime* (*Money Laundering*) and Terrorist Financing Act (the Act) and associated Regulations.

- Appendix 1 A: Financial Entities
- Appendix 1 B: Life Insurance Companies, Brokers and Independent Agents
- Appendix 1 C: Securities Dealers
- Appendix 1 D: Casinos
- Appendix 1 E: Real Estate Brokers or Sales Representatives
- Appendix 1 F: Agents of the Crown That Sell or Redeem Money Orders
- Appendix 1 G: Foreign Exchange Dealers
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# **Appendix 1 A: Financial Entities**

The following is a summary of requirements under the Act and Regulations for banks, savings and credit unions, caisses populaires, cooperative credit societies, trust and loan companies and a department or agent of Her Majesty in right of Canada or of a province when it accepts deposit liabilities.

In general, your compliance policies and procedures should cover the following elements.

#### Reporting

#### • Suspicious transactions

You have to report transactions when there are reasonable grounds to suspect that the transactions are related to the commission of a money laundering offence or to the commission of a terrorist activity financing offence. More information on reporting suspicious transactions can be found in *Guideline 2: Suspicious Transactions* and *Guideline 3: Submitting Suspicious Transaction Reports to FINTRAC*.

#### • Terrorist property

You have to make a terrorist property report to FINTRAC if you have property in your possession or control that you know is owned or controlled by or on behalf of a terrorist or a terrorist group. More information about these types of reports is available in *Guideline 5: Submitting Terrorist Property Reports to FINTRAC*.

#### • Electronic funds transfers

You have to make an electronic funds transfer (EFT) report to FINTRAC if you send or receive international EFTs. This applies to the transmission at the request of a client of instructions for a transfer to or from Canada of \$10,000 or more through any electronic, magnetic or optical device, telephone instrument or computer.

In the case of SWIFT messages sent through the SWIFT network, only SWIFT MT 100 or MT 103 messages have to be reported.

There are several types of EFT reports, depending on whether the transfer is incoming to Canada or outgoing from Canada and depending on whether you send a SWIFT or non-SWIFT EFT. More information about SWIFT and non-SWIFT EFT reporting is available in *Guideline 8: Submitting Electronic Funds Transfer Reports to FINTRAC*.

#### • Large cash transactions

You have to report large cash transactions involving amounts received of \$10,000 or more in cash. There could be an exception for certain business clients who are corporations. This exception would involve a different type of report to be sent to FINTRAC. More information on reporting large cash transactions, as well as what conditions have to be met and what has to be done for exceptions, can be found in *Guideline 7: Submitting Large Cash Transaction Reports to FINTRAC*.

## **Record Keeping**

You have to keep the following records:

- Large cash transaction records
- Signature cards
- Copy of official corporate records (binding provisions)
- Account holder information (for other than a corporation)
- Account operating agreements
- Deposit slips
- Debit and credit memos
- Account statements
- Cleared cheques drawn on or deposited to an account
- Client credit files
- Foreign currency exchange transaction tickets
- Copy of the trust deed and settlor's identification (trust companies)

More information about these records, including exceptions applicable, and how long they must be kept can be found in *Guideline 6: Record Keeping and Client Identification*.

**Note:** If you remit or transfer funds, or issue or redeem traveller's cheques, for a person or entity that is not an account holder, you are subject to additional record keeping and ascertaining identification requirements in those cases. Read about these requirements in the part of this appendix applicable to money services businesses.

## **Ascertaining Identity**

You have to take measures to identify the following individuals or entities:

- any individual who signs a signature card or with whom you conduct a large cash transaction;
- any individual other than an account holder who requests an electronic funds transfer of \$3,000 or more, or conducts a foreign exchange transaction of \$3,000 or more;
- any corporation or other entity for which you open an account; and
- any settlor or co-trustee of a trust.

More information about these identification measures, including exceptions applicable, can be found in *Guideline 6: Record Keeping and Client Identification*.

## **Third-party Determination**

Whenever you have to keep a large cash transaction record, you have to take reasonable measures to determine whether the individual who gives you the cash is acting on behalf of a third party. Furthermore, when an account is opened, you have to take reasonable measures to determine whether the account is to be used by or on behalf of a third party.

If you determine that there is in fact a third party, you have to keep a record with specific information about the third party and the relationship between the third party and the individual or the account holder, as the case may be.

More information about the requirements concerning third party determination, including details about exceptions and requirements related to beneficiaries of a personal trust, can be found in *Guideline 6: Record Keeping and Client Identification*.

The following table presents references to the Act and Regulations for your reporting and record-keeping requirements as a financial entity. Those with recent amendments are highlighted.

Requirements	Proceeds of Crime (Money Laundering) and Terrorist Financing Act	Proceeds of Crime (Money Laundering) and Terrorist Financing Suspicious Transaction Reporting Regulations	Proceeds of Crime (Money Laundering) and Terrorist Financing Regulations
Suspicious	Section 7	Subsection 1(2) (definitions)	
transaction reports		Section 2 Paragraph 8(a) Sections 9 & 11 Subsections 12(1) & (2) Schedule 1	
Terrorist property reports	Section 7.1	Subsection 1(2) (definitions) Section 2 Paragraph 8(a) Sections 10 & 11 Subsection 12(3) Schedule 2	
Electronic funds transfer reports	Subsection 9(1)		Subsection 1(2) (definitions) Sections 2, 3 & 4 Subsection 5(1) Sections 6 & 7 Paragraphs 12(1)(b) & (c) Subsections 12(2), (3) & (4) Section 45 Subsections 52(1), (3) & (4) Sections 72, 73 & 78 Schedules 2, 3, 5 & 6

Requirements	Proceeds of Crime (Money Laundering) and Terrorist Financing Act	Proceeds of Crime (Money Laundering) and Terrorist Financing Suspicious Transaction Reporting Regulations	Proceeds of Crime (Money Laundering) and Terrorist Financing Regulations
Large cash transaction reports	Section 9		Subsection 1(2) (definitions) Sections 2, 3 & 4 Subsection 5(2) Sections 6 & 7 Paragraph 12(1)(a) Sections 45, 50 & 51 Subsections 52(1) & (3) Section 78 Schedules 1 and 4
Record keeping, client identification and third party determination	Section 6		Subsection 1(2) (definitions) Sections 6, 7, 8, 9, 11, 13, 14, 15 & 45 Subsection 52(2) Sections 53, 54 & 55 Subsections 62(2), (4) & (6) Section 63 Paragraphs 64(1)(a) & (d) & 64(2)(a), (b) & (c) Subsection 64(3) Sections 65, 66, 67, 68, 69, 70, 77 & 78

# Appendix 1 B: Life Insurance Companies, Brokers and Independent Agents

The following is a summary of requirements under the Act and Regulations for life insurance companies, brokers and independent agents.

In general, your compliance policies and procedures should cover the following elements.

## Reporting

#### • Suspicious transactions

You have to report transactions when there are reasonable grounds to suspect that the transactions are related to the commission of a money laundering offence or to the commission of a terrorist activity financing offence. More information on reporting suspicious transactions can be found in *Guideline 2: Suspicious Transactions* and *Guideline 3: Submitting Suspicious Transaction Reports to FINTRAC*.

## • Terrorist property

You have to make a report to FINTRAC if you have property in your possession or control that you know is owned or controlled by or on behalf of a terrorist or a terrorist group. More information about these types of reports is available in *Guideline 5: Submitting Terrorist Property Reports to FINTRAC*.

#### • Large cash transactions

You have to report large cash transactions involving amounts received of \$10,000 or more in cash. More information on reporting large cash transactions can be found in *Guideline 7: Submitting Large Cash Transaction Reports to FINTRAC*.

#### **Record Keeping**

You have to keep the following records:

- Large cash transaction records
- Client information records
- Copy of official corporate records (binding provisions)

More information about these records, including exceptions applicable, and how long they must be kept can be found in *Guideline 6: Record Keeping and Client Identification*.

#### Ascertaining Identity

You have to take measures to identify any individual with whom you conduct a large cash transaction. You also have to take measures to identify any individual or entity that purchases an annuity or life insurance policy for \$10,000 or more. More information about these identification measures, including exceptions applicable, can be found in *Guideline 6: Record Keeping and Client Identification*.

## Third-party Determination

Whenever you have to keep a large cash transaction record, you have to take reasonable measures to determine whether the individual who gives you the cash is acting on behalf of a third party. Furthermore, when an annuity or a life insurance policy is purchased and the client will pay \$10,000 or more over the duration of the annuity or policy, you have to take reasonable measures to determine whether the client is acting on behalf of a third party.

If you determine that there is in fact a third party, you have to keep a record with specific information about the third party and the relationship between the third party and the individual giving the cash or purchasing the annuity or policy, as the case may be.

More information about the requirements concerning third party determination can be found in *Guideline 6: Record Keeping and Client Identification*.

The following table presents references to the Act and Regulations for your reporting and record-keeping requirements as a life insurance company, broker or independent agent. Those with recent amendments are highlighted.

Requirements	Proceeds of Crime (Money Laundering) and Terrorist Financing Act	Proceeds of Crime (Money Laundering) and Terrorist Financing Suspicious Transaction Reporting Regulations	Proceeds of Crime (Money Laundering) and Terrorist Financing Regulations
Suspicio us transaction reports	Section 7	Subsection 1(2) (definitions) Sections 2, 3, 9 & 11 Subsections 12(1) & (2) Schedule 1	
Terrorist property reports	Section 7.1	Subsection 1(2) (definitions) Sections 2, 3, 10 & 11 Subsection 12(3) Schedule 2	
Large cash transaction reports	Subsection 9(1)		Subsection 1(2) (definitions) Sections 2, 3 & 4 Subsection 5(2) Sections 6, 7, 16 & 17 Subsections 52(1) & (3) Section 78 Schedule 1

Requirements	Proceeds of Crime (Money Laundering) and Terrorist Financing Act	Proceeds of Crime (Money Laundering) and Terrorist Financing Suspicious Transaction Reporting Regulations	Proceeds of Crime (Money Laundering) and Terrorist Financing Regulations
Record keeping, client identification and third party determination	Section 6		Subsection 1(2) (definitions) Sections 6, 7, 8, 10, 16, 18, 19 & 20 Subsection 52(2) Sections 53 & 56 Subsections 62(1), (3), (4) & (5) Section 63 Paragraphs 64(1)(b) & (d) and 64(2)(b) & (d) Subsection 64(3) Sections 65, 66, 67, 68, 69, 70, 77 & 78

## **Appendix 1 C: Securities Dealers**

The following is a summary of requirements under the Act and Regulations for securities dealers, portfolio managers and investment counsellors who are provincially authorized.

In general, your compliance policies and procedures should cover the following elements.

#### Reporting

#### • Suspicious transactions

You have to report transactions when there are reasonable grounds to suspect that the transactions are related to the commission of a money laundering offence or to the commission of a terrorist activity financing offence. More information on reporting suspicious transactions can be found in *Guideline 2: Suspicious Transactions* and *Guideline 3: Submitting Suspicious Transaction Reports to FINTRAC*.

#### • Terrorist property

You have to make a report to FINTRAC if you have property in your possession or control that you know is owned or controlled by or on behalf of a terrorist or a terrorist group. More information about these types of reports is available in *Guideline 5: Submitting Terrorist Property Reports to FINTRAC*.

#### • Large cash transactions

You have to report large cash transactions involving amounts received of \$10,000 or more in cash. More information on reporting large cash transactions can be found in *Guideline 7: Submitting Large Cash Transaction Reports to FINTRAC*.

## **Record Keeping**

You have to keep the following records:

- Large cash transaction records
- Signature cards, account operating agreements or account applications
- Copy of official corporate records (binding provisions)
- Account holder information (not a corporation)
- New account applications
- Confirmations of purchase or sale
- Guarantees
- Trade authorizations
- Powers of attorney
- Joint account agreements
- Correspondence pertaining to the operation of accounts
- Account statements

More information about these records, including exceptions applicable, and how long they must be kept can be found in *Guideline 6: Record Keeping and Client Identification*.

#### Ascertaining Identity

You have to take measures to identify any individual with whom you conduct a large cash transaction or anyone who is authorized to give instructions for an account. You also have to confirm the identity of any corporation or other entity that opens an account. More information about these identification measures, including exceptions applicable, can be found in *Guideline 6: Record Keeping and Client Identification*.

#### **Third-party Determination**

Whenever you have to keep a large cash transaction record, you have to take reasonable measures to determine whether the individual who gives you the cash is acting on behalf of a third party. Furthermore, when an account is opened, you have to take reasonable measures to determine whether the account is to be used by or on behalf of a third party.

If you determine that there is in fact a third party, you have to keep a record with specific information about the third party and the relationship between the third party and the individual or the account holder, as the case may be.

More information about the requirements concerning third party determination, including exceptions to these, can be found in *Guideline 6: Record Keeping and Client Identification*.

The following table presents references to the Act and Regulations for your reporting and record-keeping requirements as a securities dealer. Those with recent amendments are highlighted.

Requirements	Proceeds of Crime (Money Laundering) and Terrorist	Proceeds of Crime (Money Laundering) and Terrorist Financing Suspicious Transaction Percenting Regulations	Proceeds of Crime (Money Laundering) and Terrorist Financing Regulations
Suspicious	Financing Act Section 7	<i>Reporting Regulations</i> Subsection 1(2)	
-	Section /		
transaction reports		(definitions)	
		Sections 2, 9 & 11	
		Subsections 12(1) & (2)	
		Schedule 1	
Terrorist property	Section 7.1	Subsection 1(2)	
reports		(definitions)	
		Sections 2, 10 & 11	
		Subsection 12(3)	
		Schedule 2	

Requirements	Proceeds of Crime (Money Laundering) and Terrorist Financing Act	Proceeds of Crime (Money Laundering) and Terrorist Financing Suspicious Transaction Reporting Regulations	Proceeds of Crime (Money Laundering) and Terrorist Financing Regulations
Large cash transaction reports	Subsection 9(1)		Subsection 1(2) (definitions) Sections 2, 3 & 4 Subsection 5(2) Sections 6, 7 & 21 Subsections 52(1) & (3) Section 78 Schedule 1
Record keeping, client identification and third party determination	Section 6		Subsection 1(2)   (definitions)   Sections 6, 7, 8, 9, 22 &   23   Subsection 52(2)   Sections 53 & 57   Subsection 62(2) & (4)   Section 63   Paragraphs 64(1)(c) &   (d) & 64(2)(b) & (e)   Subsection 64(3)   Sections 65, 66, 67, 68, 69, 70, 77 & 78

# **Appendix 1 D: Casinos**

The following is a summary of requirements under the Act and Regulations for casinos.

In general, your compliance policies and procedures should cover the following elements.

## Reporting

#### • Suspicious transactions

You have to report transactions when there are reasonable grounds to suspect that the transactions are related to the commission of a money laundering offence or to the commission of a terrorist activity financing offence. More information on reporting suspicious transactions can be found in *Guideline 2: Suspicious Transactions* and *Guideline 3: Submitting Suspicious Transaction Reports to FINTRAC*.

## • Terrorist property

You have to make a report to FINTRAC if you have property in your possession or control that you know is owned or controlled by or on behalf of a terrorist or a terrorist group. More information about these types of reports is available in *Guideline 5: Submitting Terrorist Property Reports to FINTRAC*.

## • Large cash transactions

You have to report large cash transactions involving amounts received of \$10,000 or more in cash. More information on reporting large cash transactions can be found in *Guideline 7: Submitting Large Cash Transaction Reports to FINTRAC*.

## **Record Keeping**

You have to keep the following records:

- Large cash transaction records
- Large cash disbursement records
- Signature cards
- Account operating agreements
- Deposit slips
- Debit and credit memos
- Copy of official corporate records (binding provisions)
- Account holder information (not a corporation)
- Extension of credit records
- Foreign exchange transaction tickets

More information about these records, including exceptions applicable, and how long they must be kept can be found in *Guideline 6: Record Keeping and Client Identification*.

## Ascertaining Identity

You have to take measures to identify the following individuals or entities:

- any individual who signs a signature card or with whom you conduct a large cash transaction;
- any individual to whom you make a cash disbursement of \$10,000 or more;
- any individual who conducts an extension of credit transaction of \$3,000 or more or a foreign currency exchange transaction of \$3,000 or more; and
- any corporation or other entity for which you open an account.

More information about these identification measures, including exceptions applicable, can be found in *Guideline 6: Record Keeping and Client Identification*.

## **Third-party Determination**

Whenever you have to keep a large cash transaction record, you have to take reasonable measures to determine whether the individual who gives you the cash is acting on behalf of a third party. Furthermore, when an account is opened, you have to take reasonable measures to determine whether the account is to be used by or on behalf of a third party.

If you determine that there is in fact a third party, you have to keep a record with specific information about the third party and the relationship between the third party and the individual or the account holder, as the case may be.

More information about the requirements concerning third party determination, including exceptions to these, can be found in *Guideline 6: Record Keeping and Client Identification*.

The following table presents references to the Act and Regulations for your reporting and record-keeping requirements as a casino. Those with recent amendments are highlighted.

Requirements	Proceeds of Crime (Money Laundering) and Terrorist Financing Act	Proceeds of Crime (Money Laundering) and Terrorist Financing Suspicious Transaction Reporting Regulations	Proceeds of Crime (Money Laundering) and Terrorist Financing Regulations
Suspicious transaction reports	Section 7	Section 1 (definitions) Sections 1.1, 2, 9 & 11 Subsections 12(1) & (2) Schedule 1	
Terrorist property reports	Section 7.1	Section 1 (definitions) Sections 1.1, 2, 10 & 11 Subsection 12(3) Schedule 2	

Requirements	Proceeds of Crime (Money Laundering) and Terrorist Financing Act	Proceeds of Crime (Money Laundering) and Terrorist Financing Suspicious Transaction Reporting Regulations	Proceeds of Crime (Money Laundering) and Terrorist Financing Regulations
Large cash transaction reports	Subsection 9(1)		Section 1 (definitions) Sections 2, 3 & 4 Subsection 5(2) Sections 6, 7, 40 & 42.1 Subsections 52(1) & (3) Section 78 Schedule 1
Record keeping, client identification and third party determination	Section 6		Section 1 (definitions) Sections 6, 7, 8, 9, 41, 42, 42.1, 43 & 44 Subsection 52(2) Sections 53 & 60 Subsection 62(2) Section 63 Paragraphs 64(1)(a) & (d) & 64(2)(a) & (b) Subsection 64(3) Sections 65, 66, 67, 68, 69, 77 & 78

## **Appendix 1 E: Real Estate Brokers or Sales Representatives**

The following is a summary of requirements under the Act and Regulations for real estate brokers or sales representatives.

In general, your compliance policies and procedures should cover the following elements.

#### Reporting

#### • Suspicious transactions

You have to report transactions when there are reasonable grounds to suspect that the transactions are related to the commission of a money laundering offence or to the commission of a terrorist activity financing offence. More information on reporting suspicious transactions can be found in *Guideline 2: Suspicious Transactions* and *Guideline 3: Submitting Suspicious Transaction Reports to FINTRAC*.

## • Terrorist property

You have to make a report to FINTRAC if you have property in your possession or control that you know is owned or controlled by or on behalf of a terrorist or a terrorist group. More information about these types of reports is available in *Guideline 5: Submitting Terrorist Property Reports to FINTRAC*.

#### • Large cash transactions

You have to report large cash transactions involving amounts received of \$10,000 or more in cash. More information on reporting large cash transactions can be found in *Guideline 7: Submitting Large Cash Transaction Reports to FINTRAC*.

## **Record Keeping**

You have to keep the following records:

• Large cash transaction records

More information about these records, including exceptions applicable, and how long they must be kept can be found in *Guideline 6: Record Keeping and Client Identification*.

#### **Ascertaining Identity**

You have to take measures to identify any individual with whom you conduct a large cash transaction. More information about these identification measures, including exceptions applicable, can be found in *Guideline 6: Record Keeping and Client Identification*.

#### **Third-party Determination**

Whenever you have to keep a large cash transaction record, you have to take reasonable measures to determine whether the individual who gives you the cash is acting on behalf of a third party.

If you determine that there is in fact a third party, you have to keep a record with specific information about the third party and the relationship between the third party and the individual who gives the cash.

More information about the requirements concerning third party determination can be found in *Guideline 6: Record Keeping and Client Identification*.

The following table presents references to the Act and Regulations for your reporting and record-keeping requirements as a real estate broker or sales representative. Those with recent amendments are highlighted.

Requirements	Proceeds of Crime (Money Laundering) and Terrorist Financing Act	Proceeds of Crime (Money Laundering) and Terrorist Financing Suspicious Transaction Reporting Regulations	Proceeds of Crime (Money Laundering) and Terrorist Financing Regulations
Suspicious transaction reports	Section 7	Subsection 1(2) (definitions) Sections 2, 7, 9 & 11 Subsections 12(1) & (2) Schedule 1	
Terrorist property reports	Section 7.1	Subsection 1(2) (definitions) Sections 2, 7, 10 & 11 Subsection 12(3) Schedule 2	

Requirements	Proceeds of Crime (Money Laundering) and Terrorist Financing Act	Proceeds of Crime (Money Laundering) and Terrorist Financing Suspicious Transaction Reporting Regulations	Proceeds of Crime (Money Laundering) and Terrorist Financing Regulations
Large cash transaction reports	Subsection 9(1)		Subsection 1(2) (definitions) Sections 2, 3 & 4 Subsection 5(2) Sections 6, 7, 37 & 38 Subsection 52(1) & (3) Section 78 Schedule 1
Record keeping, client identification and third party determination	Section 6		Subsection 1(2) (definitions) Sections 6, 7 8, 37 & 39 Subsection 52(2) Sections 53 & 63 Paragraphs 64(1)(d) & 64(2)(b) Subsection 64(3) Sections 67, 68, 69 70 & 78

# **Appendix 1 F: Agents of the Crown That Sell or Redeem Money Orders**

The following is a summary of requirements under the Act and Regulations for agents of the Crown that sell or redeem money orders.

In general, your compliance policies and procedures should cover the following elements.

#### Reporting

#### • Suspicious transactions

You have to report transactions when there are reasonable grounds to suspect that the transactions are related to the commission of a money laundering offence or to the commission of a terrorist activity financing offence. More information on reporting suspicious transactions can be found in *Guideline 2: Suspicious Transactions* and *Guideline 3: Submitting Suspicious Transaction Reports to FINTRAC*.

## • Terrorist property

You have to make a report to FINTRAC if you have property in your possession or control that you know is owned or controlled by or on behalf of a terrorist or a terrorist group. More information about these types of reports is available in *Guideline 5: Submitting Terrorist Property Reports to FINTRAC*.

#### • Large cash transactions

You have to report large cash transactions involving amounts received of \$10,000 or more in cash. More information on reporting large cash transactions can be found in *Guideline 7: Submitting Large Cash Transaction Reports to FINTRAC*.

## **Record Keeping**

You have to keep the following records:

- Large cash transaction records
- Client information records
- Copy of official corporate records (binding provisions)
- Records concerning the receipt or the cashing of money orders of \$3,000 or more

More information about these records, including exceptions applicable, and how long they must be kept can be found in *Guideline 6: Record Keeping and Client Identification*.

#### **Ascertaining Identity**

You have to take measures to identify any individual with whom you conduct a large cash transaction. You also have to identify any individual or entity with which you have an ongoing business relationship regarding money orders. More information about these identification measures can be found in *Guideline 6: Record Keeping and Client Identification*.

## Third-party Determination

Whenever you have to keep a large cash transaction record, you have to take reasonable measures to determine whether the individual who gives you the cash is acting on behalf of a third party. Furthermore, you have to take reasonable measures to determine whether a client with whom you have an ongoing business relationship regarding money orders is acting on behalf of a third party.

If you determine that there is in fact a third party, you have to keep a record with specific information about the third party and the relationship between the third party and the individual who gives the cash.

More information about the requirements concerning third party determination can be found in *Guideline 6: Record Keeping and Client Identification*.

The following table presents references to the Act and Regulations for your reporting and record-keeping requirements as an agent of the Crown that sells or redeems money orders. Those with recent amendments are highlighted.

Requirements	Proceeds of Crime (Money Laundering) and Terrorist Financing Act	Proceeds of Crime (Money Laundering) and Terrorist Financing Suspicious Transaction Reporting Regulations	Proceeds of Crime (Money Laundering) and Terrorist Financing Regulations
Suspicious transaction reports	Section 7	Subsection 1(2) (definitions) Section 2 Paragraph 8(b) Sections 9 & 11 Subsections 12(1) & (2) Schedule 1	
Terrorist property reports	Section 7.1	Subsection 1(2) (definitions) Section 2 Paragraph 8(b) Sections 10 & 11 Subsection 12(3) Schedule 2	

Requirements	Proceeds of Crime (Money Laundering) and Terrorist Financing Act	Proceeds of Crime (Money Laundering) and Terrorist Financing Suspicious Transaction Reporting Regulations	Proceeds of Crime (Money Laundering) and Terrorist Financing Regulations
Large cash transaction reports	Subsection 9(1)		Subsection 1(2) (definitions) Sections 2, 3 & 4 Subsection 5(2) Sections 6, 7, 46 & 47 Subsection 52(1) & (3) Section 78 Schedule 1
Record keeping, client identification and third party determination	Section 6		Subsection 1(2) (definitions) Sections 6, 7, 8, 10, 46, 48 & 49 Subsection 52(2) Sections 53, 61 & 63 Paragraphs 64(1)(b) & (d) & 64(2)(b) & (d) Subsection 64(3) Sections 65, 66, 67, 68, 69, 70 & 78

## **Appendix 1 G: Foreign Exchange Dealers**

The following is a summary of requirements under the Act and Regulations for those engaged in the business of foreign exchange dealing. In addition to foreign exchange dealing, you might also be engaged in the business of remitting or transmitting funds by any means through any person, entity or electronic funds transfer network or issue or redeem money orders, traveller's cheques or other similar negotiable instruments. If this is your situation, you need to be aware of your additional client identification and record keeping obligations as a money services business. These are summarized in Appendix 1 H.

In general, as a foreign exchange dealer, your compliance policies and procedures should cover the following elements.

#### Reporting

• Suspicious transactions

You have to report transactions when there are reasonable grounds to suspect that the transactions are related to the commission of a money laundering offence or to the commission of a terrorist activity financing offence. More information on reporting suspicious transactions can be found in *Guideline 2: Suspicious Transactions* and *Guideline 3: Submitting Suspicious Transaction Reports to FINTRAC*.

## • Terrorist property

You have to make a report to FINTRAC if you have property in your possession or control that you know is owned or controlled by or on behalf of a terrorist or a terrorist group. More information about these types of reports is available in *Guideline 5: Submitting Terrorist Property Reports to FINTRAC*.

#### • Large cash transactions

You have to report large cash transactions involving amounts received of \$10,000 or more in cash. More information on reporting large cash transactions can be found in *Guideline 7: Submitting Large Cash Transaction Reports to FINTRAC*.

## • Electronic funds transfers

You have to make an electronic funds transfer (EFT) report to FINTRAC if you send or receive international EFTs. This applies to the transmission at the request of a client of instructions for a transfer to or from Canada of \$10,000 or more through any electronic, magnetic or optical device, telephone instrument or computer. In the case of SWIFT messages sent through the SWIFT network, only SWIFTMT 100 or MT 103 have to be reported.

There are several different types of EFT reports, depending on whether the transfer is incoming to Canada or outgoing from Canada and depending on whether you send a SWIFT or non-SWIFT EFT. More information about SWIFT and non-SWIFT EFT

reporting is available in *Guideline 8: Submitting Electronic Funds Transfer Reports* to FINTRAC.

**Note**: Up until November 2003, only financial entities could send SWIFT EFT reports to FINTRAC.

#### **Record Keeping**

You have to keep the following records:

- Large cash transaction records
- Client information records
- Copy of official corporate records (binding provisions)
- Foreign exchange transaction tickets
- Client credit files
- Internal memoranda concerning account operations

More information about these records, including exceptions applicable, and how long they must be kept can be found in *Guideline 6: Record Keeping and Client Identification*.

#### Ascertaining Identity

You have to take measures to identify any individual with whom you conduct a large cash transaction. You also have to identify any individual or entity with which you have an ongoing business relationship. More information about these identification measures can be found in *Guideline 6: Record Keeping and Client Identification*.

## **Third-party Determination**

Whenever you have to keep a large cash transaction record, you have to take reasonable measures to determine whether the individual who gives you the cash is acting on behalf of a third party. Furthermore, you have to take reasonable measures to determine whether a client with whom you have an ongoing business relationship is acting on behalf of a third party.

If you determine that there is in fact a third party, you have to keep a record with specific information about the third party and the relationship between the third party and the individual who gives the cash.

More information about the requirements concerning third party determination can be found in *Guideline 6: Record Keeping and Client Identification*.

The following table presents references to the Act and Regulations for your reporting and record-keeping requirements as foreign exchange dealer. Those with recent amendments are highlighted.

Requirements	Proceeds of Crime (Money Laundering) and Terrorist Financing Act	Proceeds of Crime (Money Laundering) and Terrorist Financing Suspicious Transaction Reporting Regulations	Proceeds of Crime (Money Laundering) and Terrorist Financing Regulations
Suspicious transaction reports	Section 7	Subsection 1(2) (definitions) Sections 2, 9 & 11 Subsections 12(1) & (2) Schedule 1	
Terrorist property reports	Section 7.1	Subsection 1(2) (definitions) Sections 2, 10 & 11 Subsection 12(3) Schedule 2	
Electronic funds transfer reports	Subsection 9(1)		Subsection 1(2) (definitions) Sections 2, 3 & 4 Subsection 5(1) Sections 6 & 7 Paragraphs 24(1)(b) & (c) Subsections 24(2), (3) & (4) Section 45 Subsection 52(1), (3) & (4) Sections 72, 74, 76 & 78 Schedules 2, 3, 5 & 6
Large cash transaction reports	Subsection 9(1)		Subsection 1(2) (definitions) Sections 2, 3 & 4 Subsection 5(2) Sections 6 & 7 Paragraph 24(1)(a) Subsection 52(1) & (3) Sections 76 & 78 Schedule 1
Record keeping, client identification and third party determination	Section 6		Subsection 1(2) (definitions) Sections 6, 7, 8, 10, 25 & 26 Subsection 52(2) Sections 53, 58 & 63 Paragraphs 64(1)(d) & 64(2)(b) Subsection 64(3) Sections 65, 66, 67, 68, 69, 70, 77 & 78

## **Appendix 1 H: Money Services Businesses**

The following is a summary of requirements under the Act and Regulations for those engaged in the business of remitting or transmitting funds by any means. In addition to remitting or transmitting funds, you might also be engaged in the business of foreign exchange dealing. If this is your situation, you need to be aware of your additional client identification and record keeping obligations as a foreign exchange dealer. These are summarized in Appendix 1 G.

In general, your compliance policies and procedures should cover the following elements.

#### Reporting

#### • Suspicious transactions

You have to report transactions when there are reasonable grounds to suspect that the transactions are related to the commission of a money laundering offence or to the commission of a terrorist activity financing offence. More information on reporting suspicious transactions can be found in *Guideline 2: Suspicious Transactions* and *Guideline 3: Submitting Suspicious Transaction Reports to FINTRAC*.

#### • Terrorist property

You have to make a report to FINTRAC if you have property in your possession or control that you know is owned or controlled by or on behalf of a terrorist or a terrorist group. More information about these types of reports is available in *Guideline 5: Submitting Terrorist Property Reports to FINTRAC*.

## • Large cash transactions

You have to report large cash transactions involving amounts received of \$10,000 or more in cash. More information on reporting large cash transactions can be found in *Guideline 7: Submitting Large Cash Transaction Reports to FINTRAC*.

## • Electronic funds transfers

You have to make an electronic funds transfer (EFT) report to FINTRAC if you send or receive international EFTs. This applies to the transmission at the request of a client of instructions for a transfer to or from Canada of \$10,000 or more through any electronic, magnetic or optical device, telephone instrument or computer. In the case of SWIFT messages sent through the SWIFT network, only SWIFTMT 100 or MT 103 have to be reported. There are several different types of EFT reports, depending on whether the transfer is incoming to Canada or outgoing from Canada and depending on whether you send a SWIFT or non-SWIFT EFT. More information about SWIFT and non-SWIFT EFT reporting is available in *Guideline 8: Submitting Electronic Funds Transfer Reports to FINTRAC*.

**Note**: Up until November 2003, only financial entities could send SWIFT reports to FINTRAC.

## **Record Keeping**

You have to keep the following records:

- Large cash transaction records
- Client information records
- Copy of official corporate records (binding provisions)
- Records concerning \$3,000 or more received for traveller's cheques, money orders or other similar instruments
- Records concerning cashing of money orders of \$3,000 or more
- Records concerning transmission or remittance of \$3,000 or more by any means, through any person, entity or electronic funds transfer network

More information about these records, including exceptions applicable, and how long they must be kept can be found in *Guideline 6: Record Keeping and Client Identification*.

## **Ascertaining Identity**

You have to take measures to identify any individual with whom you conduct a large cash transaction. You also have to identify any individual or entity with which you have an ongoing business relationship or any individual for whom you issue, redeem or transmit \$3,000 or more. More information about these identification measures can be found in *Guideline 6: Record Keeping and Client Identification*.

## **Third-party Determination**

Whenever you have to keep a large cash transaction record, you have to take reasonable measures to determine whether the individual who gives you the cash is acting on behalf of a third party. Furthermore, you have to take reasonable measures to determine whether a client with whom you have an ongoing business relationship is acting on behalf of a third party.

If you determine that there is in fact a third party, you have to keep a record with specific information about the third party and the relationship between the third party and the individual who gives the cash.

More information about the requirements concerning third party determination can be found in *Guideline 6: Record Keeping and Client Identification*.

The following table presents references to the Act and Regulations for your reporting and record-keeping requirements as a money services business. Those with recent amendments are highlighted.

Requirements	Proceeds of Crime (Money Laundering) and Terrorist Financing Act	Proceeds of Crime (Money Laundering) and Terrorist Financing Suspicious Transaction Reporting Regulations	Proceeds of Crime (Money Laundering) and Terrorist Financing Regulations
Suspicious transaction reports	Section 7	Subsection 1(2) (definitions) Sections 2, 4, 9 & 11 Subsections 12(1) & (2) Schedule 1	
Terrorist property reports	Section 7.1	Subsection 1(2) (definitions) Sections 2, 4, 10 & 11 Subsection 12(3) Schedule 2	
Electronic funds transfer reports	Subsection 9(1)		Subsection 1(2) (definitions) Sections 2, 3 & 4 Subsection 5(1) Sections 6, 7 & 27 Paragraphs 28(1)(b) & (c) Subsections 28(2), (3) & (4), & 52(1), (3) & (4) Sections 72, 75, 76 & 78 Schedules 2, 3, 5 & 6
Large cash transaction reports	Subsection 9(1)		Subsection 1(2) (definitions) Sections 2, 3 & 4 Subsection 5(2) Sections 6, 7 & 27 Paragraph 28(1)(a) Subsections 52(1) & (3) Sections 76 & 78 Schedule 1
Record keeping, client identification and third party determination	Section 6		Subsection 1(2) (definitions) Sections 6, 7, 8, 10, 27, 29 & 30 Subsection 52(2) Sections 53, 59 & 63 Paragraphs 64(1)(d) & 64(2)(b) Subsection 64(3) Sections 65, 66, 67, 68, 69, 70, 76, 77 & 78

## **Appendix 1 I: Accountants and Accounting Firms**

The following is a summary of requirements under the Act and Regulations for accountants and accounting firms.

In general, your compliance policies and procedures should cover the following elements.

#### Reporting

#### • Suspicious transactions

You have to report transactions when there are reasonable grounds to suspect that the transactions are related to the commission of a money laundering offence or to the commission of a terrorist activity financing offence. More information on reporting suspicious transactions can be found in *Guideline 2: Suspicious Transactions* and *Guideline 3: Submitting Suspicious Transaction Reports to FINTRAC*.

## • Terrorist property

You have to make a report to FINTRAC if you have property in your possession or control that you know is owned or controlled by or on behalf of a terrorist or a terrorist group. More information about these types of reports is available in *Guideline 5: Submitting Terrorist Property Reports to FINTRAC*.

#### • Large cash transactions

You have to report large cash transactions involving amounts received of \$10,000 or more in cash. More information on reporting large cash transactions can be found in *Guideline 7: Submitting Large Cash Transaction Reports to FINTRAC*.

## **Record Keeping**

You have to keep the following records:

• Large cash transaction records

More information about these records, including exceptions applicable, and how long they must be kept can be found in *Guideline 6: Record Keeping and Client Identification*.

#### Ascertaining Identity

You have to take measures to identify any individual with whom you conduct a large cash transaction. More information about these identification measures, including exceptions applicable, can be found in *Guideline 6: Record Keeping and Client Identification*.

#### **Third-party Determination**

Whenever you have to keep a large cash transaction record, you have to take reasonable measures to determine whether the individual who gives you the cash is acting on behalf of a third party.

If you determine that there is in fact a third party, you have to keep a record with specific information about the third party and the relationship between the third party and the individual who gives the cash.

More information about the requirements concerning third party determination can be found in *Guideline 6: Record Keeping and Client Identification*.

The following table presents references to the Act and Regulations for your reporting and record-keeping requirements as an accountant or an accounting firm. Those with recent amendments are highlighted.

Requirements	Proceeds of Crime (Money Laundering) and Terrorist Financing Act	Proceeds of Crime (Money Laundering) and Terrorist Financing Suspicious Transaction Reporting Regulations	Proceeds of Crime (Money Laundering) and Terrorist Financing Regulations
Suspicious transaction reports	Section 7	Subsection 1(2) (definitions) Sections 2, 6, 9 & 11 Subsections 12(1) & (2) Schedule 1	
Terrorist property reports	Section 7.1	Subsection 1(2) (definitions) Sections 2, 6, 10 & 11 Subsection 12(3) Schedule 2	
Large cash transaction reports	Subsection 9(1)		Subsection 1(2) (definitions) Sections 2, 3 & 4 Subsection 5(2) Sections 6 & 7 Sections 34 & 35 Subsection 52(1) & (3) Section 78 Schedule 1

Requirements	Proceeds of Crime (Money Laundering) and Terrorist Financing Act	Proceeds of Crime (Money Laundering) and Terrorist Financing Suspicious Transaction Reporting Regulations	Proceeds of Crime (Money Laundering) and Terrorist Financing Regulations
Record keeping, client identification and third party determination	Section 6		Subsection 1(2) (definitions) Sections 6, 7, 8, 34 & 36 Subsection 52(2) Sections 53 & 63 Paragraphs 64(1)(d) & 64(2)(b) Subsection 64(3) Sections 67, 68, 69 & 78